



Social inclusion during probation - challenges and examples of good practice - a practitioner's view



28th Conference of Directors of Prison and Probation Services, Berlin, 6-7 June 2023

Agenda	1	features of the probation system in Croatia	
	2	challenges of social inclusion within probation	
	3	one size fits all vs. tailor made approach	
	4	Roma mentors	
	5	instead of a conclusion	

Timeline

2011

Probation offices started working

2017

Merger with the prison system

2018

Current law on probation
Total of 14

Probation offices

2009

Probation law

2013

New Probation law

2019

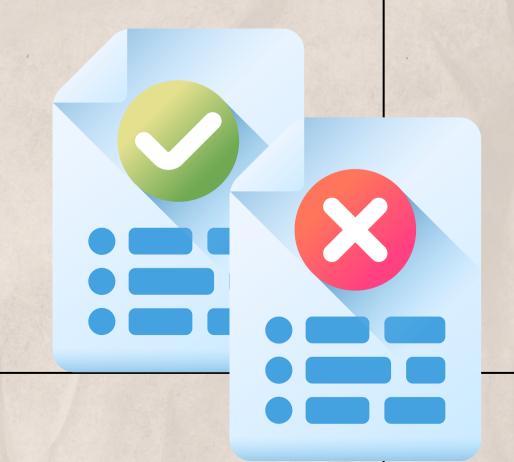
CEP award for the development of the national probation service

2022

Permanent implementation of electronic monitoring

	9	Rehabilitation programs
challenges of social	9	Community engagement
inclusion	9	Peer support groups
within probation	9	Collaborative approach
probation	9	Employment assistance
	9	Housing support
	6	Continued support
	9	Educational opportunities
	9	Mentoring and coaching
	9	Address stigma and discrimination

one size fits all vs. tailor made approach



- Simplicity
- Efficiency
- Universality
- Lack of individualization
- Inefficacy for specific cases
- Exclusion conditions
- Development and maintenance costs
- Reduced scalability

Roma mentors

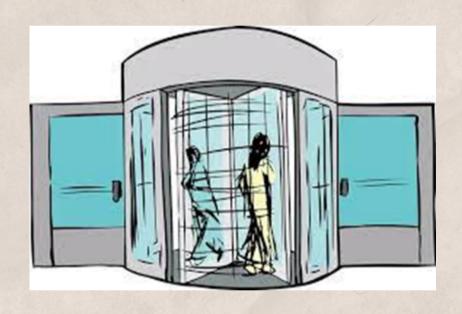




Why Roma mentors

- an educated and respected member of the Roma minority with a strong motivation to help his community,
- a kind of bond between institutions and the Roma community,
- to motivate members of the Roma community to fulfill their obligations (execution of alternative sanctions, regular schooling, etc.)
- to help and support members of the Roma community to cooperate with providers of other professional services
- to help members of the Roma community in communication with the authorities, institutions (and vice versa).

Why Croatian model







Participating agencies:

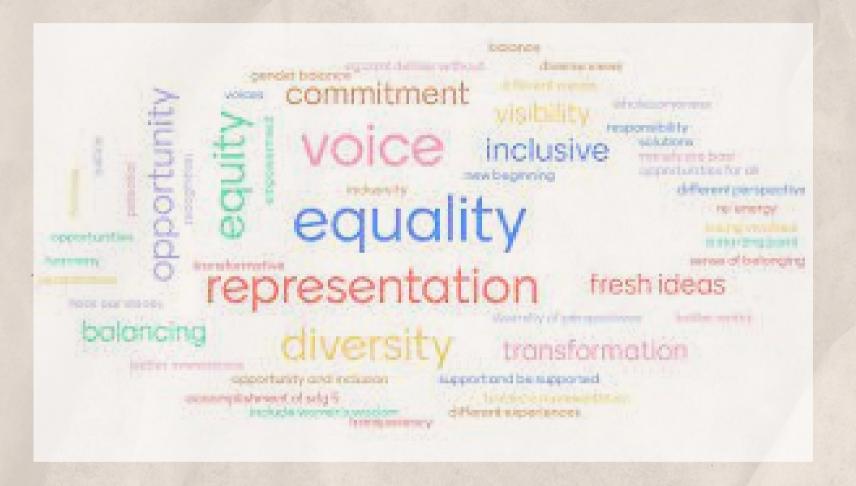
- Probation Office Varaždin
- Police Department of Medimurje County
 Welfare Centre Čakovec
- Penitentiary in Lepoglava and Prison in Varaždin
- State Inspectorate
- Government office for human rights and rights of national minorities
- Employment BureauInstitute of Public Health
- State administration offices in the county
- CSOs

Instead of a conclusion

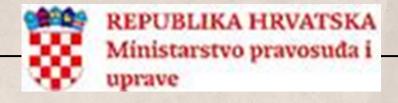
It is not the strongest of the species that survives nor the most intelligent that survives.

It is the one that is most adaptable to change.

C. Darwin



Communication	I	Isolation
Confidence	N	Fear
Cooperation	T	Alienation
Action	E	Reactions
Partnership	A	Repression
Problem solving	D	Accumulation of problems





Thank you for your attention!

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