

Thu, 18 Nov
9h00-10h50
CET

Workshop 12 – Cybercrime: Victims

Languages: EN/FR/ES

Purpose: Cybercrime is an increasingly technologically advanced and fast-growing type of crime. It is extremely costly, allegedly impacts very large number of victims, and is psychologically impactful, which makes the effects of victimization in cyberspace hard to quantify. There is limited understanding of who the victims (individuals and organisations) are and how cybercrime affects different categories of victims. Compared to traditional crime, cyber victimization entails elements of *accessibility* (perpetrators can reach significant number of victims), *anonymity*, and thus *limited detectability* (sometimes victims are not even aware they have been victimized), and is also *hard to constrain*, due to the astonishing speed with which data is shared and how volatile possible evidence is. This workshop will explore who are the cybercrime victims (individuals and organisations) and look into the criminal justice response but also alternative remedies (such as restorative justice) available to them.

Moderator: Jeffrey DeMarco (Assistant Director Knowledge and Insight, Victim Support, UK)

Rapporteur: Miriam Bahamonde Blanco (Senior Prosecutor, Ministry of Justice of Spain)

Secretariat: Cecilia Popa (CyberEast, C-PROC, Council of Europe)

► Introduction and objective of the workshop

- Jeffrey DeMarco

► Who are the victims of cybercrime?

- An analysis of victim survey data (Jan Van Dijk, Fellow of the Netherlands Institute for the Study of Crime and Law Enforcement)
- Victims of cybercrime: Victims of phishing during Covid-19 (Marianne Junger, University of Twente)
- Discussion

► Towards a typology of victims of cybercrime?

- Support manuals for cybercrime victims (Ricardo Salgueiro Dos Santos Fernandes Estrela, Portuguese Association for Victim Support)
- Companies as victims of cybercrime: ENISA Report on Cybersecurity for SMEs - Challenges and Recommendations (Anna Sarri, Cybersecurity Officer, ENISA)
- Discussion

► Obtaining justice for victims of cybercrime

- Criminal justice for victims of cybercrime - Example of cyberviolence (Gareth Sansom, Department of Justice, Canada)
- Can restorative justice address victims of cybercrime? (Emanuela Biffi, Project & Events Officer, European Forum for Restorative Justice)
- Discussion

► Conclusions