



TENDER FILE / TERMS OF REFERENCE
(Competitive bidding procedure/ One-off contract)
9314/2025/1

Purchase of IT equipment (computer hardware and supporting elements) for the National Police of Ukraine's system "Custody Records" and its delivery for acceptance of the State Institution "Service Centre of Units of the National Police of Ukraine" within the framework of the project "Strengthening Ukrainian Law Enforcement Agencies During War and Post-War Period PHASE II"

The Council of Europe Project "Strengthening Ukrainian Law Enforcement Agencies During War and Post-War Period Phase II" (the Project) is being implemented until 31 December 2026. The Project objective is to ensure continued assistance to the Ukrainian law enforcement agencies (LEAs) to create the necessary preconditions to implement European standards and apply best practices that strengthen effectiveness of investigations of human rights violations, including in the context of the ongoing war.

One of the Project outcomes is enhancement of professional and operational capacities of law enforcement officers and prosecutors regarding prevention and effective investigation of torture and ill-treatment. Within the framework of support to be provided by the Project, it is necessary to purchase IT equipment to ensure setup and further effective functioning of the National Police of Ukraine's system "Custody Records" in the Chernivtsi District Police Department of the Main Police Department in Chernivtsi region (Ukraine). The system ensures recording of all actions undertaken with a detained person while in police custody and contributes to prevention of torture and ill-treatment.

In that context, the Project is looking for a Provider for the provision of IT equipment and other supporting elements (see Section A of the Act of Engagement).

The National Police of Ukraine (the NPU) will be the final recipient of the equipment purchased under the contract (See Section A of the Act of Engagement). The State Institution "Service Centre of Units of the National Police of Ukraine", which is in charge of receipt and distribution of all material goods for the NPU, will be receiving the provided equipment to its balance with further handover to respective District Police Department of NPU as above.

A. TENDER PROCEDURE RULES

This tender procedure is a competitive bidding procedure. **In accordance with Rule 1395 of the Secretary General of the Council of Europe on the procurement procedures of the Council of Europe¹, the Organisation shall invite to tender at least three potential providers for any purchase between €2,000 (or €6,000 for intellectual services) and €171,000 tax exclusive.**

This specific tender procedure aims at concluding a one-off contract for the provision of deliverables described in the Act of Engagement (See attached). A tender is considered valid for 180 calendar days as from the closing date for submission. The selection of tenderers will be made in the light of the criteria indicated below. All tenderers will be informed in writing of the outcome of the procedure. The tenderer must be either a legal person or consortia of legal and/or natural persons.

The tenderer must be either a natural person, a legal person or consortia of legal and/or natural persons.

Tenders shall be submitted **by email only** (with attachments) **to the email address indicated in the table below, with the following reference in subject: "Tender - IT equipment for the NPU".** Tenders addressed to another email address **will be rejected**.

The general information and contact details for this procedure are indicated on this page. You are invited to use the Council of Europe Contact details indicated below for any question you may have. **All questions shall be submitted at least 5 (five) working days before the deadline for submission of the tenders and shall be exclusively addressed to the email address indicated below with the following reference in subject: "Questions - Tender - IT equipment for the NPU".**

Type of contract ▶	One-off contract
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¹ The activities of the Council of Europe are governed by its [Statute](#) and its internal Regulations. Procurement is governed by the Financial Regulations of the Organisation and by [Rule 1395 of 20 June 2019 on the procurement procedures of the Council of Europe](#).

Duration ▶	Until complete execution of the obligations of the parties (see Article 2 of the Legal conditions as reproduced in the Act of Engagement)
Deadline for submission of tenders/offers ▶	20 May 2025
Email for submission of tenders/offers ▶	dgi-coordination@coe.int
Email for questions ▶	dgi-coordination@coe.int
Expected starting date of execution ▶	1 June 2025

B. EXPECTED DELIVERABLES

The expected deliverables are described in **Section A of the Act of Engagement** (See attached).

C. FEES

All tenderers are invited to fill in the **table of fees** as reproduced in **Section A of the Act of Engagement**.

Tenderers **subject to VAT** shall also send **a quote (Pro Forma invoice)** on their letterhead including:

- the Service Provider's name and address;
- its VAT number;
- the full list of services;
- the fee per type of deliverables (in the currency indicated on the Act of Engagement, tax exclusive);
- the total amount per type of deliverables (in the currency indicated on the Act of Engagement, tax exclusive);
- the total amount (in the currency indicated on the Act of Engagement), tax exclusive, the applicable VAT rate, the amount of VAT and the amount VAT inclusive.

D. ASSESSMENT

Exclusion criteria and absence of conflict of interests

(by signing the Act of Engagement, you declare on your honour not being in any of the below situations²)

Tenderers shall be excluded from participating in the tender procedure if they:

- have been sentenced by final judgment on one or more of the following charges: participation in a criminal organisation, corruption, fraud, money laundering, terrorist financing, terrorist offences or offences linked to terrorist activities, child labour or trafficking in human beings;
- are in a situation of bankruptcy, liquidation, termination of activity, insolvency or arrangement with creditors or any like situation arising from a procedure of the same kind, or are subject to a procedure of the same kind;
- have received a judgment with res judicata force, finding an offence that affects their professional integrity or serious professional misconduct;
- do not comply with their obligations as regards payment of social security contributions, taxes and dues, according to the statutory provisions of their country of incorporation, establishment or residence;
- are an entity created to circumvent tax, social or other legal obligations (empty shell company), have ever created or are in the process of creation of such an entity;
- have been involved in mismanagement of the Council of Europe funds or public funds;
- are or appear to be in a situation of conflict of interest;
- are retired Council of Europe staff members or are staff members having benefitted from an early departure scheme;
- are currently employed by the Council of Europe or were employed by the Council of Europe on the date of the launch of the procurement procedure;
- are subject to restrictive measures applied by the United Nations Security Council or the European Union. In the case of legal persons, the restrictive measures imposed on the tenderer's owner(s) or executives will also exclude the tenderer from participating in this tender procedure.

Eligibility criteria

- to be an officially registered entity authorized to carry out respective economic activity
- to have previously delivered similar services during at least 4 (four) financial years.

² The Council of Europe reserves the right to ask tenderers, at a later stage, to supply the following supporting documents:

- An extract from the record of convictions or failing that an equivalent document issued by the competent judicial or administrative authority of the country of incorporation, indicating that the first three and sixth above listed exclusion criteria are met;
- A certificate issued by the competent authority of the country of incorporation indicating that the fourth criterion is met;
- For legal persons, an extract from the companies register or other official document proving ownership and control of the Tenderer;
- For natural persons (including owners and executive officers of legal persons), a scanned copy of a valid photographic proof of identity (e.g. passport).

- Offers that include equipment of Hikvision company shall not be eligible for security considerations

Award criteria

- Quality of the offer (60%) responding to technical characteristics and compliance with technical specification requirements (as indicated in Section A of the Act of Engagement), time of delivery after contract signature as a crucial quality element, point of delivery, warranty period, etc. Previous track of cooperation with the Council of Europe or other international organisations would be considered as an asset within the quality criterion.
- Financial offer (40%).

Multiple tendering is not authorised.

E. NEGOTIATIONS

The Council reserves the right to hold negotiations with the bidders in accordance with Article 20 of Rule 1395.

F. DOCUMENTS TO BE PROVIDED

Tenderers are invited to submit:

- **A completed and signed copy of the Act of Engagement³ (see attached)**
- For tenderers subject to VAT only: **a quote, describing their financial offer**, in line with the requirements of section C of the Tender File (see above);
- A list of all owners and executive officers, for legal persons only;
- Registration documents.
- Company CV attesting previous track of activities on the market. It is preferable that the company CV includes contact details of two private sector or state entities that can be used for obtaining reference on the quality of services previously delivered for them by the bidder.

All documents shall be submitted in English. Registration documents can be submitted in Ukrainian. Failure to do so will result in the exclusion of the tender.

If any of the documents listed above are missing, the Council of Europe reserves the right to reject the tender.

The Council reserves the right to reject a tender if the scanned documents are of such a quality that the documents cannot be read once printed.

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³ The Act of Engagement must be completed, signed and scanned in its entirety (i.e. including all the pages). The scanned Act of Engagement may be sent page by page (attached to a single email) or as a compiled document, although a compiled document would be preferred. For all scanned documents, .pdf files are preferred.