TENDER FILE / TERMS OF REFERENCE (Competitive bidding procedure / One-off contract)

Purchase of information technology equipment for NGOs/Shelters for victims of trafficking in human beings in Bosnia and Herzegovina in the framework of the Horizontal Facility action "Preventing and combating trafficking in human beings in Bosnia and Herzegovina" Contract N° HF20/BH4677/ITE2021



The Council of Europe is currently implementing until 23 May 2022 a joint European Union/Council of Europe project on "Preventing and combating trafficking in human beings in Bosnia and Herzegovina". In that context, it is looking for a Provider for the provision of information technology equipment for NGOs/Shelters that assist victims of trafficking in human beings (especially in the time of pandemic and functioning in the current "online environment") in provision of timely and adequate assistance in Bosnia and Herzegovina (See Section A of the Act of Engagement).

A. TENDER RULES

This tender procedure is a competitive bidding procedure. In accordance with Rule 1395 of the Secretary General of the Council of Europe on the procurement procedures of the Council of Europe¹, the Organisation shall invite to tender at least three potential providers for any purchase between €2,000 (or €5,000 for intellectual services) and €55,000 tax exclusive.

This specific tender procedure aims at concluding a **one-off contract** for the provision of deliverables described in the Act of Engagement and Technical Specifications (See attached). A tender is considered valid for 120 calendar days as from the closing date for submission. The selection of tenderers will be made in the light of the criteria indicated below. All tenderers will be informed in writing of the outcome of the procedure.

The tenderer must be a legal person.

Tenders shall be submitted by email only (with attachments) to the email address indicated in the table below, with the following reference in subject: HF20 tender –IT equipment. Tenders addressed to another email address will be rejected.

The general information and contact details for this procedure are indicated on this page. You are invited to use the CoE Contact details indicated below for any question you may have. All questions shall be submitted at least 5 (five) working days before the deadline for submission of the tenders and shall be exclusively addressed to the email address indicated below with the following reference in subject: Question — HF20 tender for IT equipment

Type of contract ▶	One-off contract
Duration ▶	Until complete execution of the obligations of the parties (See Article 2 of the Legal conditions as reproduced in the Act of Engagement)
Deadline for submission of	27 August 2021
tenders/offers >	
Email for submission of tenders / offers	tender.BiH-BH4677@coe.int
Email for questions ▶	tender.BiH-BH4677@coe.int
Expected starting date of execution	20 September 2021

¹ The activities of the Council of Europe are governed by its <u>Statute</u> and its internal Regulations. Procurement is governed by the Financial Regulations of the Organisation and by <u>Rule 1395 of 20 June 2019 on the procurement procedures of the Council of Europe</u>.

B. EXPECTED DELIVERABLES

The expected deliverables are described in **Section A of the Act of Engagement** and Technical Specifications (See attached).

The terms of warranty relating to the deliverables are imposed by the Council of Europe. The warranty terms are included in the Technical Specifications and Article 3.5 of the Act of Engagement Legal Conditions (See attached).

The addresses to which the deliverables must be delivered are included in the Technical Specifications (See attached).

C. FEES

All tenderers are invited to fill in the **table of fees** as reproduced in **Section A of the Act of Engagement**.

Tenderers **<u>subject to VAT</u>** shall also send **a quote (Pro Forma invoice)** on their letterhead including:

- the Service Provider's name and address;
- its VAT number:
- the full list of services:
- the fee per type of deliverables (in the currency indicated on the Act of Engagement, tax exclusive);
- the total amount per type of deliverables (in the currency indicated on the Act of Engagement, tax exclusive);
- the total amount (in the currency indicated on the Act of Engagement), tax exclusive, the applicable VAT rate, the amount of VAT and the amount VAT inclusive.

D. ASSESSMENT

Exclusion criteria and absence of conflict of interests

(by signing the Act of Engagement,² you declare on your honour not being in any of the below situations) Tenderers shall be excluded from participating in the tender procedure if they:

- have been sentenced by final judgment on one or more of the following charges: participation in a criminal organisation, corruption, fraud, money laundering, terrorist financing, terrorist offences or offences linked to terrorist activities, child labour or trafficking in human beings;
- are in a situation of bankruptcy, liquidation, termination of activity, insolvency or arrangement with creditors or any like situation arising from a procedure of the same kind, or are subject to a procedure of the same kind;
- have received a judgment with res judicata force, finding an offence that affects their professional integrity or serious professional misconduct;
- do not comply with their obligations as regards payment of social security contributions, taxes and dues, according to the statutory provisions of their country of incorporation, establishment or residence;
- are or are likely to be in a situation of conflict of interests;
- are or if their owner(s) or executive officer(s), in the case of legal persons, are included in the lists
 of persons or entities subject to restrictive measures applied by the European Union (available at
 www.sanctionsmap.eu).

Eligibility criteria

- Being a registered company specialised in IT equipment retail;
- Proven financial and technical competencies necessary to complete the contract related to delivery and installation of equipment;
- Proven ability to provide new, non-refurbished IT equipment;
- Proven success in the realisation of at least two contracts related to delivery and installation of IT equipment in the last three years.

Award criteria

- Quality of the offer (30%), including:
 - Technical specification of IT equipment
 - Capacity to meet delivery deadlines and install equipment
 - Relevance of the previous professional experience

² The Council of Europe reserves the right to ask tenderers, at a later stage, to supply the following supporting documents:

⁻ An extract from the record of convictions or failing that an equivalent document issued by the competent judicial or administrative authority of the country of incorporation, indicating that the first three above listed exclusion criteria are met;

⁻ A certificate issued by the competent authority of the country of incorporation indicating that the fourth criterion is met;

⁻ For legal persons, an extract from the companies register or other official document proving ownership and control of the Tenderer;

⁻ For natural persons (including owners and executive officers of legal persons), a scanned copy of a valid photographic proof of identity (e.g. passport).

Financial offer (70%).

Multiple tendering is not authorised.

E. NEGOTIATIONS

The Council reserves the right to hold negotiations with the bidders in accordance with Article 20 of Rule 1395.

F. DOCUMENTS TO BE PROVIDED IN PDF FORMAT:

Tenderers are invited to submit:

- A completed and signed copy of the Act of Engagement³ (See attached)
- Detailed description of the supplies to be provided in conformity with the deliverables as
 described in section A of the Act of Engagement and the Technical Specifications, including
 explanation of how those supplies conform to the deliverables;
- A list of all owners and executive officers, for legal persons only;
- Registration documents of the legal person;
- Copies of relevant certificates for business entities, if available;
- A statement from the manufacturer that the offered IT equipment is new and non-refurbished;
- Two letters of recommendation or equivalent proving previous respect for deadlines;
- Two references from previously delivered satisfactory services (within the last three years).

All documents shall be submitted in English, failure to do so will result in the exclusion of the tender.

If any of the documents listed above are missing, the Council of Europe reserves the right to reject the tender.

The Council reserves the right to reject a tender if the scanned documents <u>are of such a quality that the documents cannot be read once printed.</u>

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³ The Act of Engagement must be completed, signed and scanned in its entirety (i.e. including all the pages). The scanned Act of Engagement may be sent page by page (attached to a single email) or as a compiled document, although a compiled document would be preferred. For all scanned documents, .pdf files are preferred.