TENDER FILE / TERMS OF REFERENCE

(Competitive bidding procedure / Framework Contract)



Purchase of design and video production services *Contract N°* 8666-2020-06-16

The Council of Europe is currently implementing and until 31 July 2021 a Project on *Promoting social rights as a key factor of sustainable democracy in Ukraine*. In that context, it is looking for Provider(s) for the provision of design and video production services, including the overall design for the Project and its specific activities, design on infographics, design and layout of publications; and video production including video recording, editing and creation of motion videos to be requested by the Council on an as needed basis.

A. TENDER RULES

This tender procedure is a competitive bidding procedure. In accordance with Rule 1395 of the Secretary General of the Council of Europe on the procurement procedures of the Council of Europe¹, the Organisation shall invite to tender at least three potential providers for any purchase between €2,000 (or €5,000 for intellectual services) and €150,000 tax exclusive.

This specific tender procedure aims at concluding a **framework contract** for the provision of deliverables described in the Act of Engagement (See attached). A tender is considered valid for 120 calendar days as from the closing date for submission. The selection of tenderers will be made in the light of the criteria indicated below. All tenderers will be informed in writing of the outcome of the procedure.

The tenderer must be either a natural persons, private entrepreneurs and legal persons.

Tenders shall be submitted **by email only** (with attachments) **to the email address indicated in the table below, with the following reference in subject: Tender.** *Contract N°* **-8666-2020-06-16.** Tenders addressed to another email address **will be rejected.**

The general information and contact details for this procedure are indicated on this page. You are invited to use the CoE Contact details indicated below for any question you may have. **All questions shall be submitted at least** <u>**3** (three) working days before the deadline for submission of the tenders</u> and shall be exclusively addressed to the email address indicated below with the following reference in subject: Questions. Tender. *Contract N°* -8666-2020-06-16

Type of contract >	Framework contract -8666-2020-06-16
Duration >	Until 31 July 2021
Deadline for submission of tenders/offers ►	03 July 2020
Email for submission of tenders/offers >	Kateryna.Tsaturian@coe.int
Email for questions >	Kateryna.Tsaturian@coe.int
Expected starting date of execution	10 July 2020

¹ The activities of the Council of Europe are governed by its <u>Statute</u> and its internal Regulations. Procurement is governed by the Financial Regulations of the Organisation and by <u>Rule 1395 of 20 June 2019 on the procurement procedures of the Council of Europe</u>.

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B. EXPECTED DELIVERABLES

Background of the Project

Social rights are core European values enshrined in a number of formal commitments undertaken by the Council of Europe member States, including Ukraine. Respect for and the promotion of social rights is essential in attaining sustainable democracy in Ukraine. One of the priority areas for co-operation between the Council of Europe and Ukraine under the Council of Europe-Ukraine Action Plan for 2018-2021 adopted on 21 February 2018 (hereinafter-Action Plan), is enhancing the respect of social rights in Ukraine. Council of Europe Project "Promoting social rights as a key factor of sustainable democracy in Ukraine" makes a substantial and timely contribution to the further development/implementation of new social rights related policy documents and adjust the situation in Ukraine in the area of social rights to the standards of the Council of Europe. The project interventions goes into two directions: changes in law and changes in practice adjusting the reality to the legal standards.

The Council of Europe is looking for maximum of *20* Providers (provided enough tenders meet the criteria indicated below) in order to support the implementation of the project with a particular expertise on design and video production services.

This Contract is currently estimated to cover up to *20*, to be held by 31/07/2020. The Framework Contract may be renewed annually. It shall be renewable until 31/07/2022. This estimate is for information only and shall not constitute any sort of contractual commitment on the part of the Council of Europe. The Contract may potentially represent a higher or lower number of activities, depending on the evolving needs of the Organisation.

For information purposes only, the total budget of the project amounts to *500 000* Euros and the total amount of the object of present tender **shall not exceed 55,000 Euros tax exclusive** for the whole duration of the Framework Contract. This information does not constitute any sort of contractual commitment or obligation on the part of the Council of Europe.

Lots

The present tendering procedure aims to select Provider(s) to support the implementation of the project and is divided into the following lots:

Lots	Maximum number of Providers to be selected
Lot 1: Design services, including the overall design for the Project and its specific activities, design on infographics, design and layout of publications, design of visibility items, development of logos etc. The services shall include the purchase of necessary (stock) photos or other elements for the design creation	10
Lot 2: Video production including video recording, editing and creation of motion videos. The services shall include the rent of studios and equipment, purchase of music, video and photo necessary for the video development.	10

The Council will select the abovementioned number of Provider(s) per lot, provided enough tenders meet the criteria indicated below. Tenderers are invited to indicate which lot(s) they are tendering for (see Section A of the Act of Engagement).

Scope of the Framework Contract

Throughout the duration of the Framework Contract, pre-selected Providers may be asked to:

Under Lot 1:

- Developing the branding for the Project;
- Developing the branding of the Project's event(s);
- Developing visibility items' design (brochures, flyers, roll-ups, advertisements, presentations, infographics etc.) for public and media events related to the Project implementation in line with the Council of Europe communication strategy, visibility guidelines and requirements;
- Preparing relevant graphic illustrations for publications (handbooks, toolkits, news items, articles, Facebook posts, press releases, interviews, newsletters etc.);
- Editing, designing and a layout of publications etc.

Under Lot 2:

- Pre-production, production and post production of videos, including but not limited to the format of interviews, event videos, final Project's videos;
- Video directing, recording and editing;
- Creating social advertisements;
- Creating motion videos, animations (audio-visualised animated works) etc.

The above list is not considered exhaustive. The Council reserves the right to request deliverables not explicitly mentioned in the above list of expected services, but related to the field of expertise object of the present Framework Contract for the lot concerned.

In terms of **quality requirements**, the pre-selected Service Providers must ensure, *inter alia*, that:

- The services are provided to the highest professional/academic standard;
- Any specific instructions given by the Council whenever this is the case are followed.

If contracted by the Council of Europe, the deliverables shall be provided personally by the persons identified in the offer of the Provider whose CVs have been presented to the Council of Europe (See section E. below), in accordance with the terms as provided in the present Tender File and Act of Engagement.

In addition to the orders requested on an as needed basis, the Provider shall keep regular communication with the Council to ensure continuing exchange of information relevant to the project implementation. This involves, among others, to inform the Council as soon as it becomes aware, during the execution of the Contract, of any initiatives and/or adopted laws and regulations, policies, strategies or action plans or any other development related to the object of the Contract (see more on general obligations of the Provider in Article 3.1.2 of the Legal Conditions in the Act of Engagement).

Unless otherwise agreed with the Council, written documents produced by the Provider shall be in English (see more on requirements for written documents in Articles 3.2.2 and 3.2.3 of the Legal Conditions in the Act of Engagement).]

C. FEES

Tenderers are invited to indicate their fees, by completing and sending the table of fees, as attached in Section A to the Act of Engagement. These fees are final and not subject to review. Tenders proposing fees above the exclusion level indicated in the Table of fees will be **entirely and automatically** excluded from the tender procedure.]

The Council will indicate on each Order Form (see Section D below) the global fee corresponding to each deliverable, calculated on the basis of the unit fees, as agreed by this Contract.

D. HOW WILL THIS FRAMEWORK CONTRACT WORK? (ORDERING PROCEDURE)

Once the selection procedure is completed, you will be informed accordingly. Deliverables will then be delivered on the basis of Order Forms submitted by the Council to the selected Provider (s), by post or electronically, on **an as needed basis** (there is therefore no obligation to order on the part of the Council).

Pooling

For each Order, the Council will choose from the pool of pre-selected tenderers for the relevant lot the Provider who demonstrably offers best value for money for its requirement when assessed – for the Order concerned – against the criteria of:

- quality (including as appropriate: capability, expertise, past performance, availability of resources and proposed methods of undertaking the work);
- availability (including, without limitation, capacity to meet required deadlines and, where relevant, geographical location); and
- price.

Each time an Order Form is sent, the selected Provider undertakes to take all the necessary measures to send it **signed** to the Council within 1 (one) working days after its reception. If a Provider is unable to take an Order or if no reply is given on his behalf within that deadline, the Council may call on another Provider using the same criteria, and so on until a suitable Provider is contracted.]

Providers subject to VAT

The Provider, **if subject to VAT**, shall also send, together with each signed Form, a quote² (Pro Forma invoice) in line with the indications specified on each Order Form, and including:

- the Service Provider's name and address;
- its VAT number;

² It must strictly respect the fees indicated in the Financial Offer attached to the original Provider's tender as recorded by the Council of Europe. In case of noncompliance with the fees as indicated in the original Provider's tender, the Council of Europe reserves the right to terminate the Contract with the Provider, in all or in part.

- the fee per type of deliverables (in the currency indicated on the Act of Engagement, tax exclusive);
- the total amount per type of deliverables (in the currency indicated on the Act of Engagement, tax exclusive);
- the total amount (in the currency indicated on the Act of Engagement), tax exclusive, the applicable VAT rate, the amount of VAT and the amount VAT inclusive.

Signature of orders

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the full list of services;

An Order Form is considered to be legally binding when the Order, signed by the Provider, is approved by the Council, by displaying a Council's Purchase Order number on the Order, as well as by signing and stamping the Order concerned. Copy of each approved Order Form shall be sent to the Provider, to the extent possible on the day of its signature.

E. ASSESSMENT

Exclusion criteria and absence of conflict of interests

(by signing the Act of Engagement, you declare on your honour not being in any of the below situations)³

Tenderers shall be excluded from participating in the tender procedure if they:

- have been sentenced by final judgment on one or more of the following charges: participation in a criminal organisation, corruption, fraud, money laundering;
- are in a situation of bankruptcy, liquidation, termination of activity, insolvency or arrangement with creditors or any like situation arising from a procedure of the same kind, or are subject to a procedure of the same kind;
- have received a judgment with res judicata force, finding an offence that affects their professional integrity or serious professional misconduct;
- do not comply with their obligations as regards payment of social security contributions, taxes and dues, according to the statutory provisions of their country of incorporation, establishment or residence;
- are or are likely to be in a situation of conflict of interests.

Eligibility criteria

- The tenderer must be either a natural persons, private entrepreneurs, legal persons; private entrepreneurs and legal persons should be registered in accordance with the Ukrainian legislation and to be able to work in design or video production services.
- The tenderer must have a proven experience in the related field (minimum of two years)

Award criteria

• Quality of the offer (90%), including:

Quality of the portfolio and professional experience.

³ The Council of Europe reserves the right to ask tenderers, at a later stage, to supply an extract from the record of convictions or failing that an equivalent document issued by the competent judicial or administrative authority of the country of incorporation, indicating that the first three above listed exclusion criteria are met, and a certificate issued by the competent authority of the country of incorporation indicating that the fourth criterion is met.

• Financial offer (10%).

Multiple tendering is not authorised.

F. NEGOTIATIONS

The Council reserves the right to hold negotiations with the bidders in accordance with Article 20 of Rule 1395.

- G. DOCUMENTS TO BE PROVIDED
- A completed and signed copy of the Act of Engagement⁴ (See attached);
- A detailed CV, preferably in Europass Format, demonstrating clearly that the tenderer fulfils the eligibility criteria;
- Registration documents, for private entrepreneurs and legal persons only;
- Portfolio or links to the works (at least 3 links/attachments on different types of work: infographics / publications / posters / banners /video / motion video etc).

All documents shall be submitted in English, failure to do so will result in the exclusion of the tender with exception of registration documents; It could be submitted in Ukrainian.

If any of the documents listed above are missing, the Council of Europe reserves the right to reject the tender.

The Council reserves the right to reject a tender if the scanned documents <u>are of such a quality</u> that the documents cannot be read once printed.

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⁴ The Act of Engagement must be completed, signed and scanned in its entirety (i.e. including all the pages). The scanned Act of Engagement may be sent page by page (attached to a single email) or as a compiled document, although a compiled document would be preferred. For all scanned documents, .pdf files are preferred.