

BULGARIA

COUNTRY INDICATORS




JUSTROM
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**A joint programme between the Council of Europe Roma and Travellers Team and
the European Commission DG Justice and Consumers**

FINAL TABLE OF RESULTS
FEBRUARY 2017- FEBRUARY 2018

	 Plovdiv	 Plovdiv	TOTAL Plovdiv	 Vélíko Tarnovo	 Vélíko Tarnovo	TOTAL Vélíko Tarnovo	 TOTAL Bulgaria	TOTAL Bulgaria
No of people informed	1162	2391	3553	298	765	1063	3156	4616
No of people informed without signature	1010	1979	2989	55	102	157	2081	3146
No of people informed with signature	152	412	564	243	663	906	1075	1470
No of consultations	154	439	593	150	418	568	857	1161
No of consultations without signature	28	96	124	6	12	18	108	142
No of consultations registered	126	343	469	144	406	550	749	1019
No of people assisted	149	431	580	208	489	697	920	1277
No of people assisted without signature	28	96	124	16	24	40	120	164
No of people receiving consultations/assisted	121	335	456	192	465	657	800	1113
Files handled								
No of files	135	402	537	140	399	539	801	1076
No of files pending	14	39	53	20	55	75	94	128
No of files closed	121	363	484	120	344	464	707	948
Submissions & applications	34	136	171	30	68	118	208	289
No of cases referred to the legal aid where we don't have a proof	0	3	3	1	5	6	8	9
No of cases referred to the legal aid where we have a proof	0	21	21	0	0	0	21	21
Total no of cases referred to the legal aid	0	24	24	1	5	6	29	30
No of cases filed to court where we don't have a proof	0	0	0	0	3	3	3	3
No of cases filed to court where we have a proof	11	47	58	10	12	22	59	80
Total no of cases filed to court	11	47	58	10	12	25	62	83

	 Plovdiv	 Plovdiv	TOTAL Plovdiv	 Vélíko Tarnovo	 Vélíko Tarnovo	TOTAL Vélíko Tarnovo	 TOTAL Bulgaria	TOTAL Bulgaria
No of applications sent to the police where we don't have a proof	1	1	2	4	1	5	2	7
No of applications sent to the police where we have a proof	4	12	16	0	2	2	14	18
Total no of applications sent to the police	5	13	18	4	3	7	16	25
No of applications sent to the prosecutor where we don't have a proof	0	0	0	1	0	1	0	1
No of applications sent to the prosecutor where we have a proof	0	6	6	1	1	2	7	8
Total no of applications sent to the prosecutor	0	6	6	2	1	3	7	9
No of applications sent to the ombudsman where we don't have a proof	0	0	0	3	12	15	12	15
No of applications sent to the ombudsman where we have a proof	1	2	3	10	11	21	13	24
Total no of applications sent to the ombudsman	1	2	3	13	23	36	25	39
No of applications sent to the child protection where we don't have a proof	0	0	0	0	0	0	0	0
No of applications sent to the child protection where we have a proof	0	3	3	0	0	0	3	3
Total no of applications sent to the child protection	0	3	3	0	0	0	3	3
No of letters sent to local or national authorities where we don't have a proof	0	0	0	5	9	14	9	14
No of letters sent to local or national authorities where we have a proof	4	15	19	12	15	27	30	46

	 Plovdiv	 Plovdiv	TOTAL Plovdiv	 Vélíko Tarnovo	 Vélíko Tarnovo	TOTAL Vélíko Tarnovo	 TOTAL Bulgaria	TOTAL Bulgaria
Total no of letters sent to local or national authorities	4	15	19	17	24	41	39	60
District and regional social assistance directorates	4	8	12	0	0	0	8	12
German municipality	0	2	2	0	0	0	2	2
Bulgarian embassy in France	0	2	2	0	0	0	2	2
Executive Judge	5	8	13	0	0	0	8	13
Local municipality	1	2	3	0	0	0	2	3
Water company	3	5	8	0	0	0	5	8
Total no of submissions filed where we don't have a proof	1	3	4	14	30	44	33	48
Total no of submissions filed where we have a proof	33	133	166	33	41	74	174	240
Submissions & applications	34	136	170	47	71	118	207	288
Type of cases								
No of civil cases	120	363	483	48	193	241	556	724
No of discrimination cases	19	9	28	0	0	0	9	28
No of gender violence cases	0	182	182	2	13	15	195	197
No of administrative cases	21	27	48	67	137	204	164	252
No of criminal cases	10	16	26	15	55	70	71	96
No of people who used any complaint mechanisms on their own, after the consultation	14	44	58	0	0	0	44	58

Category of cases	Number PLOVDIV	Number Vélíko Tarnovo	Total BULGARIA
Indebted households	88	43	131
Criminal Liability Issues	26	58	84
Administrative Issues	26	204	230
Divorce/Abandoned by spouse	38	44	82
Child recognition	10	46	56
Children's rights and family issues	68	0	68
Healthcare	18	0	18
Property Issues	52	31	56
Inheritance issues	15	6	21
Employment	25	0	25
Social benefits and welfare	93	0	93
Religious rights	6	0	6

Other information:

1. Average age of people registered and consulted: **43.46154 Plovdiv – 41 in Vélíko Tarnovo**