



Item 9

Functioning of the 24/7 Network of contact points

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Functioning of the 24/7 Network of contact points

Secretariat of the Network

- Ensured by the Council of Europe

Directory

- Contact details (institution, communication tools, availability, language, instructions)
- 5 updated versions shared with the Network (Georgia, North Macedonia, Spain, Bulgaria, Peru, Italy, Philippines)

Contact points established by Parties

- Parties with contact points: 71
- Parties with more than 1 contact point: 12

Types of contact point

- Police: 61
- Security services: 3
- Prosecution: 15
- Ministry of Justice: 4
- Cybersecurity: 1

Latest developments

- Tunisia: Direction Générale des Services Techniques
- Grenada: Royal Grenada Police Force
- Sierra Leone: National Cybersecurity Coordination Centre
- Cameroon: to be confirmed

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Results of the latest “ping” test (19 February 2024) – response times by CP of Parties

- Within 15 minutes, 24 countries responded, average response time of 9 min
 - Within 30 minutes, 32 countries responded, average response time of 12 min
 - Within 1 hour, 38 countries responded, average response time of 17 min
 - Within 12 hours, 60 countries responded, average response time of 2h 20 min
 - Within 24 hours, 62 countries responded (90%), average response time of 2h 44 min
 - Within 30 hours, 68 countries responded (100%), average response time of 4h 50 min
- The test an opportunity to share updated contact details for Sweden, Lithuania, Poland and Ghana.
 - During the test, members from Andorra, Argentina, Brazil, France, Norway, North Macedonia reported updates of their contact details.

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Capacity building activities

- Support to the establishment of the 24/7 CP (Ecuador, Kiribati and Cameroon)
 - responsibilities, regulations, templates, internal cooperation and promotion, training
 - contribution of 24/7 CP (Armenia, Estonia, Romania, Czech Republic, Costa Rica, Colombia, Chile, Peru, and Dominican Republic)
- Other activities: WS during the Octopus Conference, Regional meeting on the implementation of the 2AP (Columbia, 10 LATAM countries), WS on legislation (Tunisia)
- Promotion of the concept of 24/7 Network and synergies with other 24/7 Networks (Interpol, G7)
- Promotion of the 2AP
- Dedicated WS (Benin, Cote d'Ivoire, Grenada, Sao Tome, Vanuatu)
- CYBOX platform
- **Annual meeting of the 24/7 Network (at EUROPOL, 18 October 2024)**

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Conclusions

- A functioning specialized Network for operational cooperation
- The Network is mainly used for expedited cooperation, in particular for preservation requests
- The relevance of the Network is underscored by practical examples
- Some 24/7 CP consist or are backed up by multidisciplinary teams
- Support to be provided to the establishment of the 24/7 CP in countries interested to join the BC
- Guidance to be provided for new members of the 27/4 Network