



Item 6

Functioning of the 24/7 Network of contact points

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Convention on Cybercrime – Article 35

Article 35 – 24/7 Network

Each Party shall designate a point of contact available on a twenty-four hour, seven-day-a-week basis, in order to ensure the provision of immediate assistance for the purpose of investigations or proceedings concerning criminal offences related to computer systems and data, or for the collection of evidence in electronic form of a criminal offence. Such assistance shall include facilitating, or, if permitted by its domestic law and practice, directly carrying out the following measures:

- a) the provision of technical advice;
- b) the preservation of data pursuant to Articles 29 and 30;
- c) the collection of evidence, the provision of legal information, and locating of suspects.

Party's point of contact shall have the capacity to carry out communications with the point of contact of another Party on an expedited basis and each party shall ensure that trained and equipped personnel are available, in order to facilitate the operation of the network.


 24/7 network: Activities

Meetings of the network:

- Annual meetings organised with the support of C-PROC
- Next meeting: 20 October 2023 at EUROPOL, The Hague

In addition:

- Directory of 24/7 contact points maintained by T-CY Secretariat with C-PROC support
- Ping tests to check responsiveness
- Capacity building by C-PROC projects


 24/7 network: contact points established

Contact points established by Parties: <ul style="list-style-type: none"> • Parties with contact points: 68 • Parties with more than 1 contact point: 12 	Latest developments: Brazil: Notified contact point at Federal Police Nigeria: Notified contact points at Federal Police and Attorney General Office Ukraine: Additional contact point at Cyber Security Department of the Security Service
Types of contact point: <ul style="list-style-type: none"> • Police: 58 • Security services: 3 • Prosecution: 15 • Ministry of Justice: 4 	

24/7 network: responsiveness

Results of the latest “ping” test (7 June 2023) –
response times by CP of Parties:

Less than 15 minutes:		24 Parties
Less than 30 minutes:	+11=	35 Parties
Less than 60 minutes:	+7 =	42 Parties
Less than 12 hours:	+17=	59 Parties
Less than 24 hours:	+2 =	61 Parties
Less than 48 hours:	+4 =	65 Parties
Less than 3 days:	+2 =	67 Parties
Less than 6 days:	+1 =	68 Parties

24/7 network: conclusion

- All Parties have established contact points, but not all are equally active
- Almost all (but not all) contact points respond to ping tests within a reasonable timeframe
- More capacity building needed, including on additional functions under the Second Protocol
- Question of a complementary directory of authorities for MLA (article 27) and extradition (article 24) to facilitate cooperation