



**Garda National Cyber Crime Bureau**  
**Paul Johnstone**

**Ransomware Attack – Healthcare Systems**



# Garda National Cyber Crime Bureau

## Cyber Operating Model



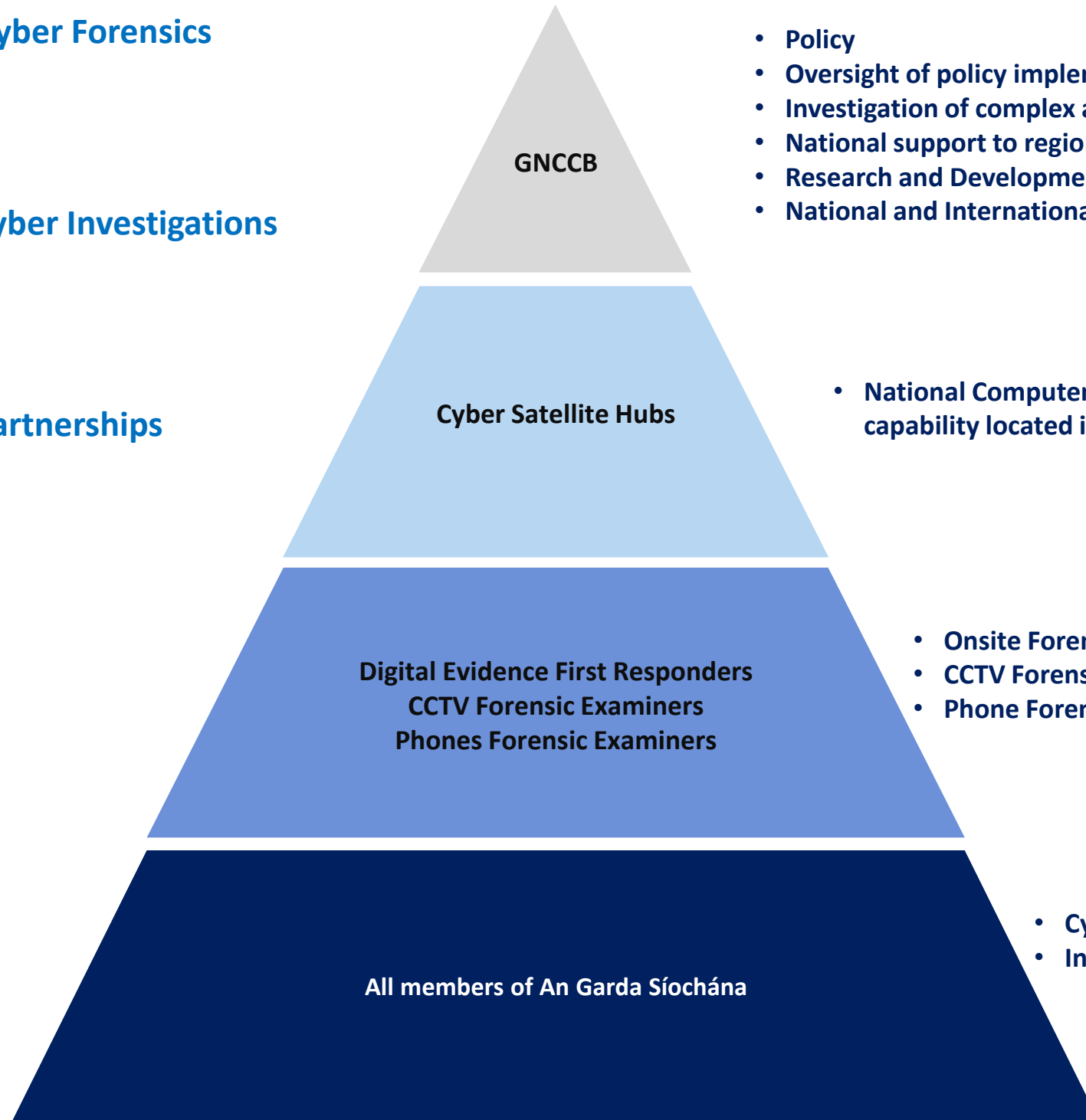
**Cyber Forensics**



**Cyber Investigations**



**Partnerships**



**GNCCB**

- Policy
- Oversight of policy implementation & cyber crime trends
- Investigation of complex and serious cyber crime
- National support to regions & divisions
- Research and Development
- National and International liaison

**Cyber Satellite Hubs**

- National Computer Forensic and Cybercrime capability located in regions

**Digital Evidence First Responders  
CCTV Forensic Examiners  
Phones Forensic Examiners**

- Onsite Forensics and at scene triage
- CCTV Forensic examinations
- Phone Forensic examinations

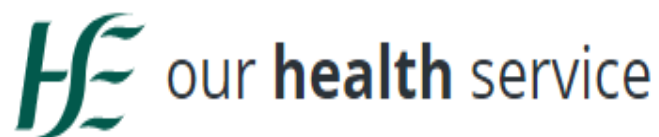
**All members of An Garda Síochána**

- Cybercrime awareness
- Investigate less serious cybercrime matters



# Garda National Cyber Crime Bureau

## Health Service Executive attack



Health Services

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[Staff and Careers](#)

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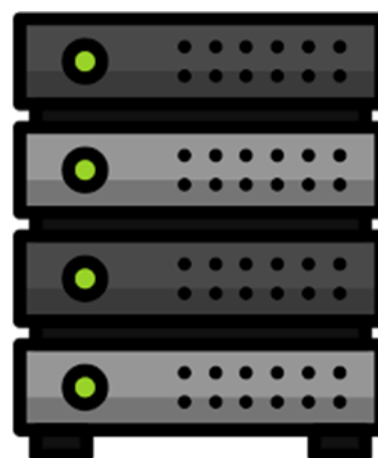
## Structure of HSE Network



Local Servers  
*Hospitals*



Local Access  
*Covid19*



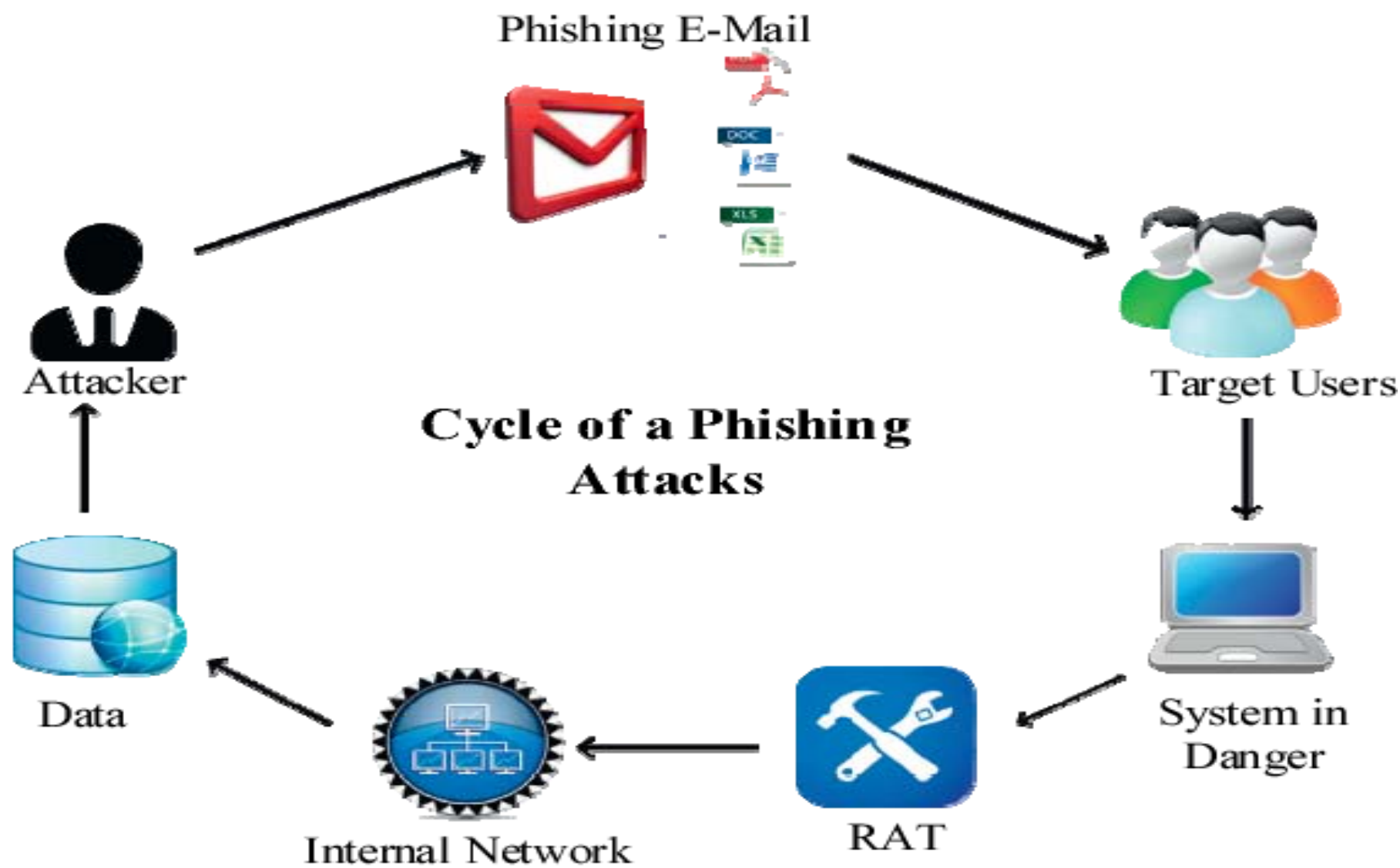
Central Server

Local Servers  
*Clinical Services*



Local Access  
*Third party suppliers*





**Conti Ransomware &  
Trickbot Malware**



## Garda National Cyber Crime Bureau *Investigation*

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- Local examinations of servers
- Work closely with victim company
- Work with cyber security company
- Work with partners – LEA & Academia
  
- **ONGOING**



- Loss of confidence
- Customer data posted online
- Recovery cost
- Fines
- **And.....**
  
- **ONGOING**



## Garda National Cyber Crime Bureau

### *Lessons Learned*

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- Backup
- Have policies re BYOD, VPN, Emails
- Test the Policies
- Train Staff about risks and policies
- Involve LEA early
- Don't pay





# Garda National Cyber Crime Bureau

## Why Report?





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*Disruption*

**THIS DOMAIN HAS BEEN SEIZED BY:**



**An Garda Síochána**

Ireland's National Police and Security Service

**As part of an ongoing investigation into Ransomware attacks and cybercrime.**

If you have been directed to this page, or if this domain appears in your network logs, your system may be compromised.

This action has been taken in conjunction with European Law Enforcement partners.



**Garda National Cyber Crime Bureau**





- Malicious IP and Domain Names identified
- Non registered Domains identified – hard coded into malware
- Used to keep malware alive when other domains are taken down
- Unregistered domains purchased by AGS & monitored
- Incoming traffic to domains was from infected systems
- Infection process ended by seizure
- Over 1000 attempts to connect from global systems



# Garda National Cyber Crime Bureau

## Disruption – To Be Announced



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- Malware server identified in joint operation - ongoing
- Malware infections hosted and deployed
- Thousands of connections to server from global systems
- Information relayed to LEA partners
- Companies informed and enabled to deploy safeguards and updates etc
- Maintaining until .....



**Garda National Cyber Crime Bureau**

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