

Main successes and latest automation developments in Justice in Spain

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GOBIERNO
DE ESPAÑA

MINISTERIO
DE LA PRESIDENCIA, JUSTICIA
Y RELACIONES CON LAS CORTES

01. DIGITAL TRANSFORMATION IN JUSTICE & RPA

Digital transformation has arrived with remarkable force across all areas of society, and the administration of justice is no exception.



ASPECT



TRADITIONAL SITUATION



WITH RPA

Processes management

Manual and fragmented

Automated and integrated

Response times

Long and variable

Reduced and predictable

Error risk

High due to human intervention

Minimal thanks to automation

Workload

High burden on courts and staff

Optimized and better distributed

Quality of service

Limited by resources

More efficient, transparent and reliable

02. KEYS TO SUCCESSFUL ADOPTION



1

Design processes to be as data-driven as possible



2

Detection, analysis and selection of use cases



3

Standardization of processes



4

Application of hyperautomation



Royal Decree-Law
6/2023

Establishment of legal certainty

03. RESULTS

Automation is transforming justice administration in Spain, reducing processing times, eliminating backlogs, and improving efficiency at scale. The results demonstrate the tangible impact of digital transformation on public service delivery.



Automation in Justice

- ✓ **From** administrative scenarios: management of nationality applications / cancellation of criminal records
- ✓ **To** judicial procedures in civil jurisdiction: order for payment procedures
- ✓ Increasing the demand thanks to benefits: consumer law, management of the court's bank account, administrative processing of pardon applications...

+23.3M

*Automated
transactions*

+1.8M

*Hours saved for the
Administration of Justice**

+26.1M

*Euros saved for the
Administration of Justice**



Spain's Commitment and Leadership Role within the CEPEJ



Active Participation

Spain contributes to defining standards for digitalization and advanced technologies.



European Alignment

Spain's digital transformation strategy is aligned with CEPEJ guidelines.



Technological Leadership and Safeguards





Spain is at the forefront of applying RPA and Artificial Intelligence in the justice system.



International Recognition

Madrid was chosen to host the presentation of the CEPEJ guide, "Guidelines on the Use of Generative Artificial Intelligence for Courts".

05. CLOSING REMARKS

- **1 Transformation Through Automation**
Automation is a key enabler for modernizing the Administration of Justice.
- **2 Key to Success**
Success depends on organizational readiness.
- **3 Real and Measurable Impact**
Automation delivers tangible benefits.
- **4 Leadership and the Future**
Spain's reinforce its position as a leading reference in judicial innovation.

Thank you for your attention

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