



## ***ENTER!***

***Enter! Access to social rights for young people from disadvantaged neighbourhoods through youth work  
Turin, Italy***

***10-12 December 2018***

***@Open 011***

**REPORT**



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***neighbourhoods through youth work***

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**Report produced by:** Simona Molari, Emilia Astore

**Acknowledgements:** Claudio Tocchi, Fausto Sorino, Chiara Burzio

*This report gives an account of various aspects of the training seminar. It has been produced by and is the responsibility of the educational team and does not represent the official point of view of the organisers and the Council of Europe*

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# Rationale of the training seminar

## The Enter! project

The Youth Department of the Council of Europe has introduced the Enter! project to seek and highlight youth work response to violence, exclusion and discrimination affecting young people in Europe, notably in disadvantaged neighbourhoods. As a result of the project the Committee of Ministers of the Council of Europe adopted in 2015 the [Enter! Recommendation](#) on access of young people from disadvantaged neighbourhoods to social rights. The recommendation proposes the development on policies taking into consideration the specific situations and needs of young people from disadvantaged neighbourhoods. Such policies should aim at preventing and eradicating the poverty, discrimination, violence and exclusion faced by young people.

The Joint Council on Youth adopted in 2016 a strategy to support the implementation of the recommendation in member states based on:

- Supporting the development and learning potential of youth work projects addressing situations of social exclusion, discrimination and violence
- Developing the competences of youth workers to implement projects for access to social rights with young people
- Enhancing cooperation of civil society actors and young people with local and/or regional authorities as partners in ensuring access to social rights on a local level
- Advocating for the implementation of the Enter! Recommendation through public policies.
- A soft monitoring of the implementation of the recommendation in member states.

In addition to the long-term training course for youth workers, the Enter! project includes:

- **Support measures** for policies and projects implemented to local and regional authorities,
- **Human rights education**, with an emphasis on social rights and youth participation
- **Advocacy activities** with youth organisations, notably through study sessions at the European Youth Centres.

The implementation of Enter! is supported by a [youth-friendly version](#) of the recommendation, a guide for the implementation of the recommendation – [Taking it Seriously](#), [Dignityland](#), a game for learning about social rights with young people, [examples of projects](#) implemented in the first two phases of the project and various publications. Further educational resources can be found in [Compass](#), the manual for human rights education with young people.

## Support measures for local and regional authorities to implement the Enter! Recommendation

The support measures aim to provide assistance to the interested local and regional authorities to devise and set in place specific activities which contribute to the implementation of the Enter! Recommendation. The support measures are on-demand provision of assistance by the Council of Europe, which means that once the expression of interest is shared, the Council of Europe will respond with further information, guidance and if necessary, allocation of expertise to assist the local authority. The Council of Europe through these support measures would also like to identify and showcase examples and ideas for the practical implementation of the Recommendation.

The support measures provided by the Council of Europe are based on the principle of cooperation and mutually shared interest in ensuring that young people from disadvantaged neighbourhoods have access to their social rights. The support activities allow the local authorities representatives to reflect jointly on the proposed measures and practical advises which can be implemented on the local level.

### The Activity

The Council of Europe as one of the support measure activities organises a training course in cooperation with the city of Turin. The training course is based on the Municipality's expression of interest for introducing the Enter! Recommendation to stakeholders involved in youth work at local level.

The course will bring together representatives of the Centres for Youth Protagonism, together with youth organisations and civil servants from the local administration.

## Aim and objectives of the training seminar

The seminar aimed to develop participants' skills and competences to support young people's access to social rights through implementing the Enter! Recommendation in Turin. More specifically the course aims to build capacity of youth workers to engage and motivate young people from disadvantaged neighbourhoods.

### Objectives

- To provide capacity building in youth work, especially aimed at increased communication skills, ability to use different methods and to reflect on the intercultural learning within their work
- To provide information about the Council of Europe and the Enter! Recommendation
- To discuss and identify challenges of young people in access to social rights
- To support participants to plan specific follow-up initiatives based on non-formal education and youth work aiming to support young people's access to social rights.

## Participants - profile, selection and final group

The training seminar was designed for representatives of the Centres for Youth Protagonism, together with youth organisations and civil servants from the local administration.

The final group included 16 participants, 6 males and 16 females, integrating different experiences, competences and roles and representing the following Centres and services:

- CPG Torino – Associazione Il Laboratorio e Cooperativa Mirafiori
- Cpg El Barrio – Associazione YEPP Falchera
- Cpg Cartiera – Cooperativa Valpiana e Associazione Tedacà
- Cpg Bellarte – Associazione Tedacà
- Cpg Cecchi Point – Associazione Il Campanile
- Cpg Alkadia – Associazione Il Minollo
- Sportello ARIA - Cooperativa Terzo Tempo
- Associazione Arteria – YEPP Porta Palazzo
- Animazione di strada Circostrizione 2 - Cooperativa E.T.
- Città di Torino – Politiche Giovanili

Selection of participants was made by the Municipality of Turin – Youth and Human Rights Sector. Priority was given to participants with strong motivation to learn and be engaged in follow-up activities of the training seminar.

## Team of trainers and organizers

The educational team was composed by Simona Molari and Emilia Astore – selected trainers from the Trainers Pool of the Youth Department of the Council of Europe.

The educational team designed, implemented and evaluated the training seminar programme, integrating aims and objectives identified with organisers and ensuring the quality standards in education and training activities of the Council of Europe's Youth Department.

The organising team was composed by Claudio Tocchi, Fausto Sorino, Chiara Burzio – Youth and Human Rights Sector of the Municipality of Turin.

The programme included inputs from the following speakers:

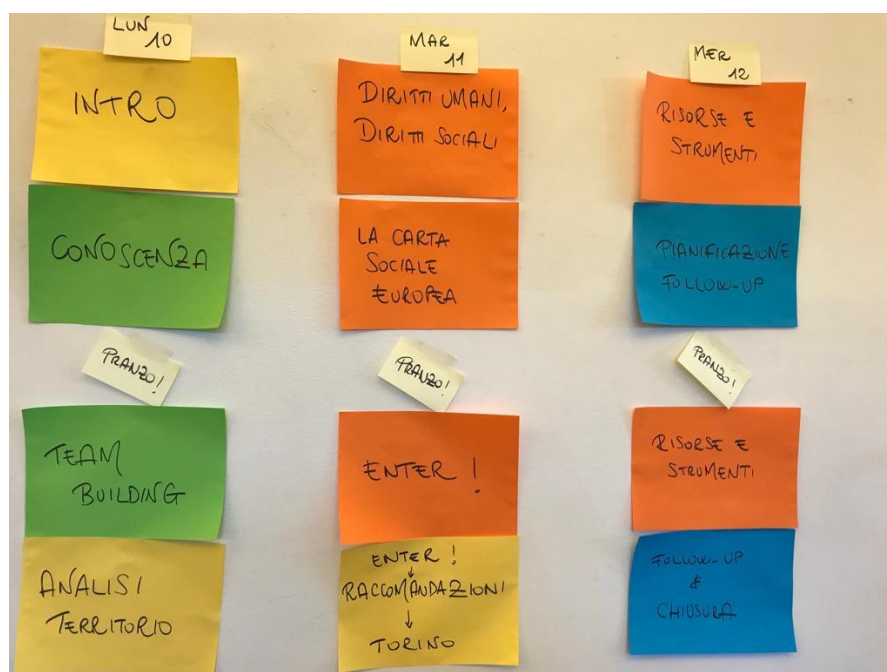
1. Mauro Capella, Municipality of Turin, Youth Sector and European Projects. The guest gave an overview of ongoing and future international projects promoted by the Municipality for young people and participated to planning follow-up activities and ex post evaluation of the training seminar.
2. Marta Gianello Guida, Youth and Human Sector of the Municipality of Turin, trainer for the European Youth Foundation of the Council of Europe. The trainer introduced the role and opportunities provided by the EYF with a very practical approach: how to apply, tips and lessons learnt, in particular in relation to local initiatives from and by young people from disadvantaged neighbourhoods.
3. Marco Alessandro Giusta, Deputy Mayor of the Municipality of Turin for Youth, Human Rights and Equal Opportunities. In his speech, the main assets of youth policies in the city were illustrated as well as the importance of not only focusing on

“best practices” but also value ongoing efforts, in their “normality” or difficulties, to ensure real inclusiveness and equal opportunities to young people in Turin.

The training seminar was designed and implemented with the support and guidance of Stefan Manevski – educational advisor from the Youth Department of the Council of Europe.

## Educational approaches and the programme

As the ENTER recommendation focuses on access to human rights, the seminar was built on human rights education and its educational approaches as practiced by the Council of Europe Youth Department. The seminar aimed to cover all three aspects of learning about, through and for human rights.



In building the training programme, the team paid attention to these aspects:

1. Participants had limited knowledge and experience on social rights and social inclusion policies and were in their clear majority unfamiliar with the Recommendation and with the Council of Europe
2. The group was diverse in terms of organizations and institutions represented, areas of the city, age and work experience
3. The group consisted of 16 participants, with some participants not able to attend the course for the full duration. Some of them participated one day, some two and some the entire time.



**The first day** began with the official opening and greetings by the City of Torino with the two representatives Claudio Tocchi and Marco Giusta, which kicked off the works and presented their expectation for those 3 days of work. Then the introduction and presentation of the trainers, participants and represented organizations and the institutional context in which the training seminar was organized.

The first session was dedicated to learning about each other and to team building activities, where the attention was especially given to create an atmosphere where cooperation and learning could take place. The “Passport exercise”, a very active team building/learning each other activity was done, where participants should draw each other, but also have the time to share about their background, organizations and their roles, target group with whom they work with, their idea of social rights and their own expectations and suggestions for the 3 days of work.

The different expectations of the participants included:

- To learn about the Enter! Project and other training opportunities
- To learn about human rights, especially social rights and about the Enter recommendation;
- To cooperate, network and share experiences with other participants, but with the goal to work on the territory. Less mailing lists, but more concrete actions
- To be able to apply what is learnt during the seminar in the community and to have concrete instruments.
- The will to generate something to put into practice, not only a training occasion with no further impact
- To understand how to use the resources we have and the common objectives
- To learn about the Council of Europe
- To clarify the meaning of participation
- To present something structured at the end, that the Centri di Protagonismo Giovanile (GPG) could share

Some suggestions by participants:

- To respect the time
- To bring material from the different organizations and to share with the rest of the CPG to have a better knowledge of the centres
- To have a map and a final mailing list
- To share good practice, and to have a physical or virtual space for that purpose
- To think out of the box
- To ask questions, even if trivial ones

The second part of the morning was dedicated to the work of **Mapping the territory**, identifying the different advantages and disadvantages. The objectives were to introduce the concept and the meaning of “social disadvantage”, to share the knowledge of the different territories, to have an exchange of information, to map what is missing and what is present.

The participants were divided into subgroups of 4 and were working on mapping the different areas of the City of Torino, divided into the different Circostrizioni. They had to draw the areas and to write on the maps.



Very rich and interesting outcomes were shared in the plenary. Generally, there is a low knowledge of some of the areas, and a common doubt was raised: are the services provided a real answer to the needs or more just a “filler” given by authorities?

The Map Use It! (a map done by and for young people) was also presented as a further resource which could be updated and extended to the suburbs areas, according to the new changes and to the new information shared.

The main elements identified in the different areas were: insufficient meeting moments between young people and authorities; non-capillary transport; or transports which only leaving the neighbourhood, perception of the spaces not for aggregation, but as closed and discriminatory. In details some more, precise notes for each area: Circostrizione 2: always some work in progress, a “suspension” feeling, but there is something happening, very bad transport connection. There are 4 different CPG, lots of “oratori” (youth centres run by Catholic parish) street animation, but the question is that maybe all those services are the wrong answer to the problems.

Circoscrizione 4: few spaces and aggregation moments, the trend is to leave this area, the CPG is not able to “intercept” the youngsters (which prefers to stay in the park instead to interact with the adults)

Canter area: a very good project which is called “Qui alle 6” at the Railway Station of Porta Nuova to make people play the piano and to meet and aggregate, could be eventually done in other territories. Circoscrizione 6: very few knowledge of the services, too easy access to delinquency and degradation. Falchera: unique history and very special area  
Aurora: still very little consideration by the population.

A comment raised is that maybe those CPG instead of proposing services, should listen to the young people and to the real needs. Therefore a general question was put on the table: what does it mean today disadvantage and discomfort?

An overview to the Enter Recommendation and the meaning of Disadvantage has been done at this point to clarify and to also focus the discussion.

## ***Second day***

The morning of the second seminar day was dedicated to learning more about **human rights**, with a focus on **social rights** and their protection. We started with a session about Human Rights, a theoretical and historical background, touching the 3 different generation of Rights, the different historical steps, the Council of Europe, the Member States, concluding also with a brief intro into the concept of non-formal education.

From the theory of the social rights to the practice with the second activity of the day taken from Compass, “Take a step forward”. This activity was followed by a long debriefing which was tackling the personal and emotional part, but also the evolution of rights, the different policies of rights application, the missing of real participation in the rights protection, and the stereotypes and prejudices.

The afternoon of the second day has been very intense and was dedicated entirely to the activity “Making links”, taken from the manual Compass, and adapted to the local context and in relation to the Enter! measures. The 4 different groups represented the different stakeholders were the city of Torino, the disadvantage young people, the centre/youth organizations and the media. The activity was done in different steps: in the first step the participants identified the roles, then they were asked to choose and write their different mutual requests. The last and more difficult step is the negotiation between the different actors which happens in different rounds.



### **Third day**

The last day of the training seminar was entirely dedicated to planning follow-up, sharing good practices and tools at international level and final evaluation.

During the first session, participants were asked to get back to the specific measures in the Enter! Recommendation individually or in small groups according to CPG/associations. As a continuation of the “Making Links” activity, participants focused on the measures they found more relevant to their local contexts and targets and were then asked to start identifying possible ways to implement them in Torino (in terms of further training, improving existing services, facilitating access to funds etc.).

The session was followed by presentations of different opportunities for young people within Council of Europe Youth Department, the European Youth Foundation and the Erasmus + Programme.

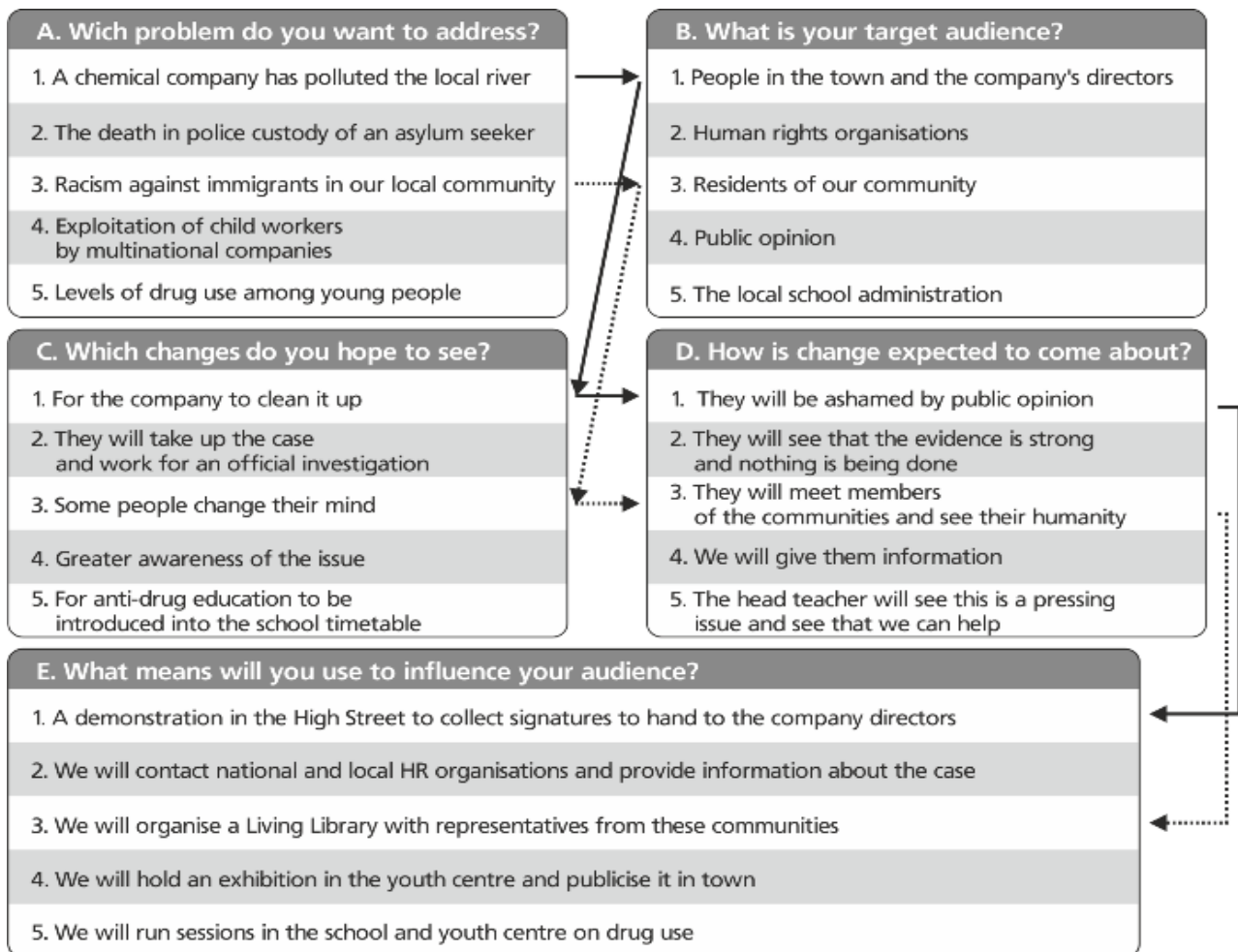
The overview on Programmes and grants available was followed by a Q&A session focusing on how to practically access opportunities in terms of registrations and application procedures, examples of good practices in different local contexts in Europe and how to support local youth initiatives through pilot projects and trainings of youth leaders/multipliers.

Follow-up was initiated in the last session of the training seminar and continued in the ex post evaluation meetings organised by the Municipality of Torino.

The planning tool provided to participants was again adapted from Compass: following a set of guiding questions, participants were asked to draft their action plans considering:

- 1) the problem(s) to address
- 2) their target audience
- 3) the changes they want to see
- 4) how change is expected to come about
- 5) what means should be used to influence their audience

Final evaluation was conducted in individual reflections and with the group in plenary. As not all participants could fully attend the training seminar, especially during the closing sessions, an evaluation questionnaire was provided ex post, as well as focus groups organised by the Municipality to continue the planning of follow-up actions with the support of selected trainers.



## Main outcomes

The first outcome of the training seminar is the creation of a working group of youth workers, youth trainers and multipliers representing the different Centres of Youth Protagonism, associations and services for young people, highly motivated to cooperate and support each other for the implementation of the Enter! Recommendations at local level.

The activity reinforced existing partnerships and initiated new initiatives, with associations which are not part of the CPG's network but who can play a key role in supporting young people's access to social rights. And helped identifying recurring needs in relation to the



implementation of the Enter! Recommendations at local level.

Participants decided to focus their follow-up actions on Recommendations B - Breaking down segregation and the promotion of social inclusion, C Promoting meaningful participation opportunities in the planning and management of their living environment and F Improving gender equality of young people living in disadvantaged neighbourhoods as follows:

#### B - Breaking down segregation and the promotion of social inclusion

Problems to address: existing cultural barriers to full access to social rights and active participation of young people, overall difficulties by educating adults (educators, teachers, parents) in understanding young people's needs and aspirations, increasing difficulties of young people to take initiative, acknowledge and express their potential, increasing numbers of N.E.E.T youth from very early ages.

#### C Promoting meaningful participation opportunities in the planning and management of their living environment

The problems to address include recurrent disillusion, lack of interest and weak sense of belonging/ownership of young people to the spaces available at local levels. The ongoing difficulties of disadvantaged neighbourhoods often lead young people to look for opportunities elsewhere when they can (moving to more central neighbourhoods or other cities) and an overall lack of capacity in improving the living environment of young people.

#### F Improving gender equality of young people living in disadvantaged neighbourhoods

Similar difficulties can be identified in a gender perspective, as especially young girls still struggle to fully participate to public life in different forms, according to social and cultural backgrounds, communities, areas of the city.

Participants have identified transversal targets and allies to engage in their follow-up actions, such as the CPG network and the Youth Sector of the Municipality of Turin, existing initiatives for peer education and street mediation, psychological and counselling services, as well as strengthening partnerships with formal education sector. The support from schools and the local administration can facilitate cooperation with parents who should also be acknowledged both as targets/beneficiaries and allies in local initiatives with young people.

In general terms. Participants have also identified the need to create new and more inclusive spaces for youth, through and intersectional and gender perspective e.g. ensuring activities for boys and girls and in mixed groups, and most importantly strengthening the trust of young people towards adults and being aware that long-term planning is the only option in education and youth work, despite the lack of human and economic resources available.

After the training seminar participants attended a focus group and created a team which will:

- a. finalise the follow-up actions drafted during the training seminar;
- b. act as consultative group for the Municipality of Turin and its partners in relation to the creation of a human rights education youth centre in Turin;
- c. select a group of participants from Turin for the National Compass training on human rights education that will take place in June 2019.
- d. collect ideas and concerns of the young people they work with to be integrated in joint projects possibly supported by the EYF and Erasmus + Programme. In 2019-2020.

## Results and conclusions

The group of participants and represented partners showed great potential in terms of experiences (some CPGs have been active in the city for more than 15 years) as well as innovation and new ideas from younger members in the network. The opportunity of involving youth workers, educators and volunteers with different roles and competencies also played a key role in the fulfilment of the learning objectives of the training seminar.

Participants have expressed a strong motivation to cooperate and share their working spaces which include training centres, libraries, theatres, sport facilities, bars and youth clubs which can represent a great opportunity for the young people they work with both in terms of access to spaces/resources available and to experiment new forms of youth activism in different areas of the city of Turin.

To do so and following the interest of participants to further explore human rights education approaches for youth activism, more trainings should be offered on a regular basis. The training seminar has in fact represented an opportunity to learn but also to reflect and constructively evaluate each other actions, strengthening mutual trust and valuing participants competences. Such trainings do not necessarily imply economic support but will need the coordination and administrative support from the Youth Sector of the Municipality, at least in the initial phases.

The group also shared some difficulties which can be considered for future similar events: language barriers (not all participants were able to work in English) reduced the offer of working material and activities to be used during the programme, a translation in English of Dignity Land and publications such as Mirrors and Gender Matters are highly recommended.

Language barriers also limit the possibility to network with partners and get to know best practices/lessons learnt in other countries in the frame of Enter! A basic knowledge of English could be required for future events, as well as recommend the creation of language courses, accessible and integrating non-formal education methods, for youth workers and young people from disadvantaged neighbourhoods.

Finally, participants showed a great interest to further explore gender perspectives in youth work and intersectionality in human rights activism, which could be a focus to address access to social rights in future initiatives both at local and European levels.

## Appendices

### Programme of the training seminar

#### **Monday, 10 December 2018**

10:00 Official welcome and introduction to the institutional background of the training seminar with:

- Marco Giustra, Deputy Mayor Municipality of Turin
- Claudio Tocchi, Youth Sector Municipality of Turin

10:45 Passport game- team building, programme overview and expectations of participants

12:30 Exploring participants' realities

13:30 Lunch

14:30 Team Building by analysing the territory, and mapping it

16:00 Break

16:30 Sharing the mapping and Recommendation CM (2015) 3 Access of young people from disadvantaged neighbourhoods to social rights

Daily evaluation

#### **Tuesday, 11 December 2018**

10:00 Human rights and Social rights

11:30 Break

12:00 Take a step forward

13:30 Lunch

14:30 Making links - Part I

16:00 break

16:30 Making links - Part II

Daily Evaluation

#### **Wednesday, 12 December 2018**

10:00 Introduction to Follow-up: implementing Enter! at local level

11:30 Break

12:00 Council of Europe, European Youth Foundation and Erasmus +

13:30 Lunch

14:30 Planning follow-up

15:30 Evaluation of the training seminar

16:30 Closure of the training seminar



## Useful links and publications

Youth Department of the Council of Europe [www.coe.int/en/web/youth](http://www.coe.int/en/web/youth)

Enter! Project of the Council of Europe <https://www.coe.int/en/web/enter?desktop=true>

Recommendation CM/Rec(2015)3 adopted by the Committee of Ministers of the Council of Europe on 21 January 2015 <https://www.coe.int/en/web/enter/the-recommendation1>

COMPASS - Manual for Human Rights Education with Young People  
[www.coe.int/en/web/compass](http://www.coe.int/en/web/compass)

Bookmarks– Manual for Combating Hate Speech Online through Human Rights Education

<https://www.nohatespeechmovement.org/bookmarks?bookmarks>

We CAN! Taking action against hate speech through counter and alternative narratives

[www.coe.int/en/web/no-hate-campaign/we-can-alternatives](http://www.coe.int/en/web/no-hate-campaign/we-can-alternatives)

European Youth Foundation <https://www.coe.int/web/european-youth-foundation>

Salto – Youth <https://www.salto-youth.net/>

Use-It Map <https://www.use-it.travel/home>

## List of participants

First and last name	Organization
Rossana Ricagno	Aria Centro d'ascolto
Ylenia Manca	Alkadia
Giulia Vescovo	Tedacà
Alessandra Recchi	Educadora (Cecchi Point)
Stefano Favata	Cartiera Coop Valpiana
Elena Rolfo	Cooperativa ET
Davide Di Gregorio	Cooperativa Mirafiori
Andrea Pascale	Ass. Il Laboratorio CTM
Angela Benedicemi (???)	Aria Centro d'ascolto
Ivano Casalegno	Ass Arteria/Yepp Porta Palazzo
Chiara Burzio	Servizio Politiche Giovanili
Andrea Silvestri	Yepp Porta Palazzo
Olga Osuchowska	Yepp Porta Palazzo
Alessandro Zianni	Cecchipoint
Paola Isabello	Aria Centro d'ascolto Coop. Terzo tempo
Aurora Rotondo	El Barrio Ass Yepp Falchera
Mauro Capella	Comune di Torino
Claudio Tocchi	Comune di Torino
Emilia Astore	Trainer
Simona Molari	Trainer