ROMA INTGERATION III

Digital Monitoring System

Questions – Answers

1. Does your organization require a formal agreement to establish a consortium comprising both a natural person and a legal entity, or is it acceptable to be provided the names of experts only accompanied by their respective CVs?
   The applicants can be both, natural person, and legal entity. The conditions and documents for submission are indicated in the Tender File.

2. Is 55,000 Euro the upper limit of pricing for this particular product/service that your organization offers?
   Yes, this is the ceiling, as indicated in the Tender File.

3. Are the deliverables outlined in items 1-4 expected to be fulfilled within one month following the contract signing? For instance, if the contract is enacted on April 15, 2024, does this mean that these deliverables must be completed by May 15, 2024?
   Yes.

4. Will the training sessions for users of the digital system across all five countries be conducted exclusively in English? If not, how will the expenses for interpreters be managed, who will cover the cost of interpreters?
   Yes, the training sessions will be conducted in English, online. Roma Integration III will provide interpretation services.

5. Is it feasible to conduct training sessions online?
   Yes, the training sessions will be conducted online.

6. How will the logistical arrangements for organizing the training sessions, including participant notifications, be handled? Additionally, which institutions or entities will provide support for the experts responsible for organizing these training sessions?
   Roma Integration III team will organize the training sessions, the provider will only be responsible for the presentation of the monitoring tool at the training.

ROMA INTGERATION III

7. How will the expenses associated with the logistics of the training sessions be covered if they are conducted in physical settings (such as training room rentals, travel expenses for participants, etc.)?
The training will be conducted online.

8. Will the system be in English or in the specific languages of each country? If it is not in English, who will cover the translation costs?
The digital monitoring system will be in the native languages of Beneficiaries. The Roma Integration III project team will work closely with the provider to insert the information in the system in the specific languages of the Beneficiaries.

9. What level of user engagement is anticipated for the digital system? In other words, will users be primarily at the central level (such as Roma focal points within line ministries) or will they also include local level officials (such as municipalities, local education or employment offices etc) where the really data is generated?
The digital monitoring system will be accessed by users from both local and central levels institutions.