Quality of Justice:
the Work of the CEPEJ

HELP
Human Rights Education for Legal Professionals
Council of Europe

cepej
European Commission for the Efficiency of Justice
Commission européenne pour l'efficacité de la justice

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Quality of Justice
The Work of the CEPEJ

HELP ONLINE COURSE

Duration: 10 hours

Available for free on the CoE HELP e-learning platform

Statement of Accomplishment

START COURSE →

Council of Europe
Human Rights Education for Legal Professionals (HELP) Programme   2023

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Background

The **European Commission for the Efficiency of Justice (CEPEJ)** was set up in 2002 to improve the quality and the efficiency of judicial systems in Europe and strengthen the confidence of court users in the judiciary. The CEPEJ develops measures and tools aimed at policy-makers and judicial practitioners.

The CEPEJ analyses the functioning of judicial systems and orientates public policies of justice. Every two years, it publishes the Evaluation report on judicial systems in Europe. The CEPEJ develops tools to promote the quality of the public service of justice, effective judicial time management and use of artificial intelligence and deployment of cyberjustice in the judiciary. The CEPEJ supports member States in their reforms on court organisation and provides a forum for discussion and exchanges of judicial practices across Europe.

For more information about the CEPEJ, please consult the [CEPEJ website](#).

About the course

The online course was developed in 2023 and aims to present the CEPEJ's main tools and working methods to both judicial practitioners and the public at large. Through practical exercises, it shows how the tools can be applied in judicial systems to strengthen their quality and efficiency. The online course has been developed with contributions from several CEPEJ members and is the result of cooperation between the CEPEJ and [Human Rights Education for Legal Professionals (HELP)](#) Secretariats of the Council of Europe.

Target audience

The main target groups are **judges, court managers, prosecutors, lawyers, mediators and state authorities**. Other justice stakeholders, such as judicial experts or non-judge court staff, may also find the course useful for their work. General public (students and academics) and court users may also benefit from the course.

Course outline

The course consists of an introductory module and **7 substantive modules:**

	Introductory module • Welcome to the HELP-CEPEJ course • Course learning objectives • Course structure
1	**Introduction to the work of the CEPEJ** • Quality of justice • Role of the CEPEJ • Structure of the CEPEJ • Actions of the CEPEJ • Quiz
2	**The CEPEJ and the measurement of the quality of justice** • What do we measure? • Why do we measure it? • How do we measure it? • CEPEJ-STAT • Quiz
3	**Users and quality of justice** • How to measure the quality of justice? • Access to the courts • The place of the litigant in the procedure • Communication • Quiz
4	**Judicial time management** • What is a reasonable time? • How to measure the time to process cases? • How to improve the time to process cases? • Quiz
5	**Digitalisation of judicial processes** • Transition from conventional to digital justice • Tools for digitalising justice • Quiz
6	**Artificial Intelligence and justice** • Artificial Intelligence (AI) and the administration of justice • Use of Artificial Intelligence in judicial systems • European Ethical Charter on the use of AI in judicial systems • Quiz

7	The importance of quality of justice in mediation
	• Why mediation?
	• Concept and basic framing of mediation
	• Raising awareness of mediation
	• Encouraging the use of mediation
	• Ensuring high-quality mediation
	• Harmonising the process
	• Measuring mediation performance
	• Creating an efficient legal framework
	• Simulation of the steps in mediation
	• Quiz

How to access the HELP online course

The course is freely available in self-learning format on the Council of Europe HELP e-learning platform. The overall length of the online course is approximately **10 hours**, and those who complete it in a self-learning format can obtain an individualised electronic '**Statement of Accomplishment**'.

To access the course, you need a HELP account. If you have not created one yet, you can sign up here, it only takes 2 minutes.

Is this your first time here?

Create new account