



Quality of justice and courts Checklist

**Checklist for promoting the quality of justice and the
courts**



Adopted by the CEPEJ at its 11th
plenary meeting
July 2008



***No theory or definition
but
concrete tool with questions to
assist the **policy makers** in the
search to improve quality***



Postulate : justice produces social links and has to meet the expectations of the different concerned social groups.



Diversity taken into account

- 1. diversity of needs and of solutions***
- 2. diversity of judicial culture***

→ One european solution at 4 levels: State, region, court, judge

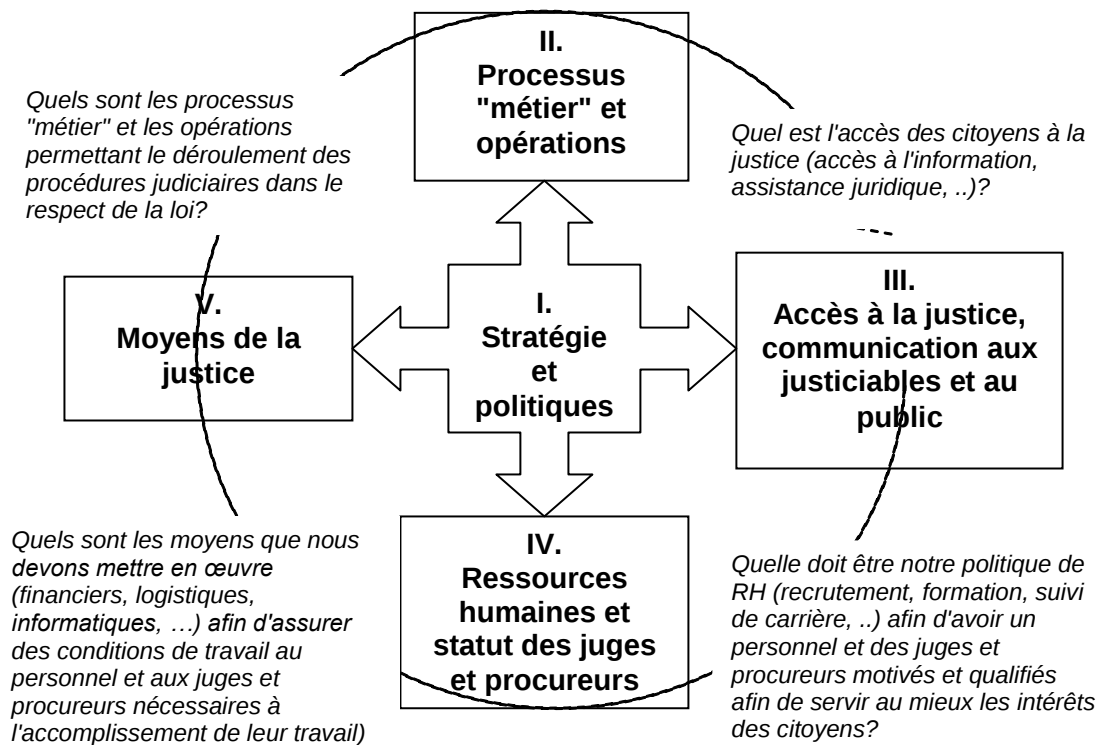


Checklist developed around 5 areas of measurements:

- 1. Strategy and policy**
- 2. « job » and operations processes**
- 3. Access to justice, communication to court users and to the public**
- 4. Human resources and status of the judiciary**
- 5. Means of justice**



Schéma général des grands axes du fonctionnement de la justice et de son évaluation





Questions I:

I.1.5 Are (performance) targets defined for courts ?

I.2.3 Does the court management translate the mission into concrete and measurable objectives ?

I.3.1 Does it exist a system to monitor the workload of each judge continuously ?



Questions II:

II.1.3 Are legislative proposals ...
reviewed ... by the judiciary ?

II.2.1 Are measures taken to ensure
a fair and efficient allocation of
workload between judges ?



Questions III:

III.1.2, 6 & 7 Internet sites ? Official
version of legal texts in minority
langue(s)?

Free of charge interpreter ?



Questions IV:

IV.5.1 Are there criteria to monitor HR policies ... ?

IV.5.5 Is there a systematic evaluation of training and competency development policies ... ?



Questions V:

V.1.1 Is there a budgetary process in place to guarantee an adequate funding of the judicial system... ?

V.1.4 Have operation and financial standards been set for the efficiency of the court ?



Conclusions

- unique tool
- introspection
- easy application for any court
- open to any justice system