PROGRESS REPORT

of activities carried out within the Best Practices Programme
in the period April – December 2018

General Information

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<thead>
<tr>
<th>Project title</th>
<th>Best Practices Programme for Local Authorities in Moldova</th>
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<tr>
<td>Project duration</td>
<td>9 months (April – December 2018)</td>
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<tr>
<td>Total budget</td>
<td>13 998.75 EUR</td>
</tr>
<tr>
<td>Country</td>
<td>Republic of Moldova</td>
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<tr>
<td>Beneficiary institution</td>
<td>Institute for Development and Social Initiatives (IDIS) “Viitorul”</td>
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<td>Address</td>
<td>Iacob Hincu 10/1 Street, Chisinau, MD 2005, Republic of Moldova</td>
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<td>Reporting period</td>
<td>02 April – 31 December 2018</td>
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<td>Author of the report</td>
<td>Ana – Maria Veverita</td>
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The Best Practices Programme of Local Authorities (BPP) in Moldova is implemented by the Institute for Development and Social Initiatives (IDIS) "Viitorul", with the financial support of the Council of Europe. The Programme aims at identifying, promoting and disseminating good practices among local public authorities in the Republic of Moldova, thus contributing to the efficiency of local governance.

During 2005 - 2018, around 400 communities from Moldova shared their best practices that have been published in nine anthologies, and successful practices have become the subject of eight documentaries distributed among local representatives from the country.

*Representing one of the most efficient opportunities to promote successful activities, the Best Practices Programme aims to identify, appreciate, promote and disseminate the best practices among local authorities from Moldova, in order to improve the efficiency of local governance. A good local practice means success stories, partnerships and innovation and the Best Practice Programme comes in this sense, to ensure the sustainability of these initiatives by sharing knowledge, skills and experiences.*
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1. INTRODUCTION

This is the Progress Report of the project "Best Practices Programme", a project supported by the Council of Europe and implemented by IDIS "Viitorul". The reporting period covers the project activities carried out in the period of 02 April – 31 December 2018.

2. EXECUTIVE SUMMARY

During the current edition of the programme, the outputs were produced according to the activities mentioned in the Grant Agreement. The progress was made towards further achievement of the project results.

Thus, the competition on the best practices among local authorities was successfully launched in May 2018, 26 most active municipalities were visited in the period of 20 August – 13 September and nine Open Door Days were organized during 27 October and 16 November. In the end of 2018, the Anthology of best practices and the documentary "Together for performances in local government 2018" which presents the best practices from public authorities in Moldova, were edited and developed.

Taking into account the assessment criteria: initiative, efficiency, relevance, participation, efficient resource management, impact and sustainability, members of the Steering Group met during the year to assess the best practices and to choose the most active and innovative in implementing positive practices in the following fields: 1. Active citizenship for good transparent governance; 2. Local development through community involvement; 3. Cultural - historical heritage, the business card of your locality, and 4. Quality public services closer to citizens.

At the end of the year, the best 61 local practices on local transparency, local development through community involvement, cultural heritage and management of public services, implemented by local authorities from Moldova in 2016 and 2017 were awarded on December 18th 2018.

3. ACTIVITIES

Preparing and disseminating the Informative Prospectus

The Prospectus describes the Best Practices Programme for Local Authorities 2016 – 2017, the aim, objectives, sections to apply for, criteria for selecting best practices, the selection procedure and the reasons
with local authorities should apply for this competition. At the end, a list of anthologies of successful practices is overviewed.

The publication was disseminated among all 898 local public authorities from Moldova in order to inform them about the Best Practices Programme for Local Authorities.

The publication was prepared by the Project Coordinator, using best practices and pictures from the previous editions of the Programme. It has 28 pages and can be found here: Prospectul Informativ „Împreună pentru performanțe în guvernarea locală 2016–2017”

See below some pages of the Prospectus, including the cover page:

The Programme was officially launched on May 21th, 2018. An announcement (in Romanian and in English, as well) in this respect was published on the website: IDIS Viitorul and the Council of Europe start the best local practices competition and shared on the Facebook (@PBPMoldova and @IDISViitorul).

On the facebook page of IDIS "Viitorul" - @IDISViitorul, the announcement (https://www.facebook.com/IDISViitorul/posts/10156476510283421) had an impact of 769 views.

The news on the launch of the best practices competition was also disseminated by the following media:

1. TVR Moldova: Cele mai bune practici în administrația publică locală din Republica Moldova vor fi premiate
2. Provincial.md: Cele mai bune practici locale vor fi apreciate. IDIS Viitorul și Consiliul Europei dau start competiției!
Programul Bunelor Practici ale Autorităților Publice Locale din Moldova
5 iunie 2018

DÂSTEMĂȘII migranții din localitatea ta CONTRIBUIE LA DEZVOLTAREA LOCALĂ a comunității? Deci da, atunci împărtășește-i povestea de succes și vei premiați!

Participă la Programul Bunelor Practici, secțiunea DEZVOLTARE LOCALĂ PRIN IMPLICARE COMUNITĂĂ.
http://viitorul.org/ro/content/aplica-la-bunele-practici

VITORUL.ORG
Aplica la BUNELE PRACTICI
Autoritățile locale din Republica Moldova sunt invitate să depună...

32
Impact - persoane
3
Interacțiuni
Promovează postarea

Programul Bunelor Practici ale Autorităților Publice Locale din Moldova
12 iunie 2018

Transformă TRADITIILE din localitatea ta în BUNE PRACTICI!
Participă PĂNĂ LA 25 IUNIE la Programul Bunelor Practici ale Autorităților Publice Locale din Moldova, secțiunea „Patrimoniul cultural-istoric, cariera de vechi a localității tale”

Când începe participarea și cât depuneți: http://viitorul.org/ro/content/aplica-la-bunele-practici

VITORUL.ORG
Aplica la BUNELE PRACTICI
Autoritățile locale din Republica Moldova sunt invitate să depună...

42
Impact - persoane
2
Interacțiuni
Promovează postarea

Programul Bunelor Practici ale Autorităților Publice Locale din Moldova
3 iunie 2018

Pentru că moscățul nu este făcut să descoperi mai multe practici inovative, am decis să EXTINDEM PERIODOA DE PARTICIPARE la Programul Bunelor Practici până pe 15 IULIE

GRĂBII-VĂ! A treia șansă va apărea doar pentru un an.

Formulația de participare și toată informația despre aplicarea găsiți aici:
http://viitorul.org/ro/content/aplica-la-bunele-practici

VITORUL.ORG
Aplica la BUNELE PRACTICI
Autoritățile locale din Republica Moldova sunt invitate să depună...

559
Impact - persoane
37
Interacțiuni
Promovează postarea

Larisa Alabîi, Svetlana Paliu-Chițida și alți 3
5 stremitări
Steering Group meetings

Steering Group of the Best Practices Programme aims to monitor and evaluate the implementation of the Programme, to oversee the evaluation and selection of the best practices of local authorities.

Thus, Steering Group meetings were held on 8 August, in order to assess the best practices submitted at the competition; on 28 November in order to decide on best practices to be awarded.
Institute for Development and Social Initiatives (IDIS) “Viitorul”

Most active 26 communities in Moldova were visited in August and September to see live how the best practices are implemented. The communities were selected on 8 August, by members of the Steering Group of the Best Practice Programme for Local Authorities in Moldova in a meeting.

In the competition this year participated 61 of the most innovative best practices implemented by 37 local authorities (for more details see the list of all submitted applications in Annex A). Among the active communities we can mention Calarasi, where the first energetically efficient kindergarten from Moldova operates; Ungheni, whose central park was renovated with the support of the natives; the village of Budesti, where 20 young people learned the secrets of the public administration and assisted the mayor during the working hours; Telenesti, which has a modern wastewater treatment plant and even the municipality of Chisinau, recognized for several successful initiatives, such as the e-Notification/e-Authorization system in commerce.

“This year we have identified fewer but more innovative practices, and some of them have motivated us to get to know them more closely. Communities have been very active this year, such as Călărași or Edinet, which have shown good initiatives. But I am glad to see this year’s edition new communities that participate for the first time in the competition. I wish these successful experiences to be replicated in the future by other local public authorities”, said the president of CALM, Tatiana Badan.

As the distribution of best practices on regions, the Central region remains the most active. Therefore, from the Centre 39 good practices from 23 localities were submitted; in the North - 13 good practices from 7 communities and Soroca Rayon Council and 8 best practices from 6 municipalities were submitted from the Southern region of the country.

For more details see the Agenda of the Steering Group meeting in Annex B.

More information about the first Steering Group meeting from 8 August find in the following news: IDIS "Viitorul" discovers good practices with which local communities in Moldova are proud. The press news can be found in Annex C.

Best practices of local authorities in Moldova have been appointed on 28 November at the meeting of the Steering Group of the Best Practices Programme. During the meeting, members of the Steering Committee gave a note of best practices known in the documentation visits and have decided the winning practices (see more details in the Agenda of the meeting in Annex D).

Thus, 26 municipalities from 15 rayons and municipalities were visited in August – September 2018 by the project implementation team. To be noted that for the current edition of the Best Practices Program 61 practices from 37 localities of the country were submitted. As a result of the competition, the best practice
models of local public administration in Moldova were identified and disseminated, promoting the remarkable results of the communities that deserve to be known at national and international level.

"One best single practice - one that is superior to any other practice actually does not really exist. And what works well in a community may not be useful anywhere else. For this reason, at each edition of the program we try to discover unique, original and innovative ideas and projects that prove their impact over time and can become a model for other communities in the country", said Ana-Maria Veverita, Programme Coordinator.

More opinions find in the news Best Practices Programme has chosen the winners of the 2018 edition to be awarded at a public ceremony. The press news can be found in Annex E. Also, the news was disseminated in/by the following institutions:

1. CALM: Programul Bunelor Practici și-a ales câștigătorii ediției 2018 care vor fi premiați la Gala de Premiere
2. Politics.md: Programul Bunelor Practici și-a ales câștigătorii ediției 2018 care vor fi premiați la Gala de Premiere

***************
See below some photos from the Steering Group meetings. More pictures can be found on the Facebook page of the Best Practices Programme - @PBPMoldova
The news of the meetings was published both on Facebook pages of the programme and of IDIS “Viitorul”. See some captures below.
Steering Panel meetings

Experts in good governance, local development, cultural heritage and public services met during the year (namely on 15 August and 17 October) to assess the best practices categorized in four sections and to make conclusions of documentation visits and the Open Days.

At the first meeting, experts created a short list of local authorities demanding the best practice status in one of those four sections and also settled the period to be visited each of these authorities. In order to finalize the selection, to discuss the program of the Open Doors Day and to make proposals for awards for the each best practices competition section, a second meeting of the Steering Panel was held on October 17th.

The Selection Panel includes a group of independent experts in that four sections of the Programme; experts selected and recommended by the Steering Group: Anatol Moldovan and Liubomir Chiriac, experts in good governance; Viorel Chivriga and Veaceslav Ionita for the local development through community involvement section; Ana Znaceni and Veaceslav Berbeca, experts in local traditions and cultural heritage and Vlad Catlabuga, expert in public administration, specifically in public services. The Panel’s role is to assess and recommend the local authorities with the best practices to the Steering Group through:

- conducting documentation visits and listening to the presentations of these local authorities together with the Steering Group in a joint meeting;
- preparing the short list of local authorities with the best practices, based on documentation presented;
- involving in preparation of the concept for the training session dedicated for authorities with “The best practice” status.

Documentation visits in communities with best practices

After being assessed, members of the Steering Group together with Selection Panel members decided which local authorities should be visited. Documentation visits aimed to examine "live" the way how the local practices are implemented.

Thus, 26 communities from 15 rayons and municipalities were visited in the period 20 August – 13 September during nine visits. The list of all documentation visits and their location on the map can be found in Annex F and G).

The announcements and the news about documentation visits were made public on the Facebook page of the BPP:
Programul Burselor Practic ale Autorităților Publice Locale din Moldova
12 august 2010

Învățăm: să descoperim bunele practici ale localităților din orașul Vadul lui Vadu, comuna Ocnița, satul Borșa și comuna Copacești.


Vom descoperi:
1. cum au învățat tinerii din Borșa să fie consiliatori locali
2. cum arătau ghidătăria locală din comuna Copacești
3. care de frumuseță a fost amenajată central comunei Ocnița

Veți afla mai multe informații în cadrul Programului Burselor Practic ale Autorităților Publice Locale din Moldova. Informație: office@viitorul.org.

Programul Burselor Practic ale Autorităților Publice Locale din Moldova
22 august 2010

Învățăm: să descoperim bunele practici ale autorităților publice locale din Moldova. Informație: office@viitorul.org.
The best 37 best practices from the most active communities in Moldova can be also discovered in the following pictures:

"DoReMicii" from Calarasi - the most energy-efficient kindergarten in Moldova

The town stadium in Cricova receives from 2017 all those who want to play football

Citizens of Costesti are actively involved in the decision-making process

The renovated courtyard of Cricova has become a perfect place to relax for all citizens

The sculptures in Ungheni are the town’s business card

Volunteers in the village of Copceac plant good
Dozens of pupils from Chisinau show their talent at the reciting contest from the M.Eminescu lyrics “La Putna”

Children of all ages in Ungheni now have a modern playground in Central Park

Ancient traditions, preserved at the history, archaeological and anthropological museum in Crihana Veche

The history museum in Calarasi is awaiting visitors

Transparency makes the difference in Ialoveni

The citizens of Varnita and the Transnistrian region have modern treatment conditions
The Vadul lui Voda museum is hosted by the new cultural house.

165 children and pupils from Cruzesti have modern learning conditions due to optimization in education.

The children from the kindergarten in the village of Lozova now have unique and colorful sands, installed with the LAG support.

Modern conditions for the efficient management of public services in Anenii Noi.

Straseni municipality got out of the blue thanks to a street lighting project, supported by the natives.

In order to preserve the living history, the spring of the village of Recea was renovated by the community.
The commune of Rusestii Noi has become cleaner

The inhabitants of Telenesti have access to quality sports services within the multifunctional sports complex

Also, pictures of documentation visits are available on the Facebook page of the Programme. To be noted that all posts on documentation visits on Facebook had a total impact of 1 1930 views. Good examples in this respect are the photo galleries about the documentation visits from Copceac (Stefan-Voda rayon), where 300 volunteers planted more than 50 thousand trees - an impact of 1 164 views, and from Cricova – 934 views. Also, to be noted that short video from visits where posted on Facebook in order to promote the best practices. The most video in this respect was from the Local Action Group (LAG) “Plaiul Codrilor” from Straseni – 3 100 views and 40 shares of the video - https://www.facebook.com/PBPMoldova/videos/339585969918490/.


Costesti – 1K (1000) views and 17 shares
https://www.facebook.com/PBPMoldova/videos/213268670382946/

Varnita – 1.1K (1100) views and 18 shares
https://www.facebook.com/PBPMoldova/videos/68901951445674/
Awareness of the best practices discovered during documentation visits was ensured through media and the web pages of local authorities:

1. **Cele mai bune practici sunt la Ungheni și la Călărași**
2. **Expertul Anatol Moldovan: Bunele practici mun. Bălți merită a fi diseminate și preluate de alte autorități publice locale**
3. **Panorama zilei din 29 august 2018 (about the documentation visit in Anenii Noi rayon)**
4. **Țara de la țară din 10 septembrie 2018**
5. **Satul Costesti este primul din raionul Ialoveni în ce priveste transparența activității administrației publice locale**
6. "**Raionul Ialoveni se mândrește cu proiecte de valoare**” – radio reportage presented at the “Panorama zilei” on 14 September (the link is not available on the archive of the website)
Cele mai bune practici sunt la Ungheni și la Călărași


Cele mai bune practici sunt la Ungheni și la Călărași - Expresul

Expertul Anatol Moldovan: Bunele practici mun. Bălți merită a fi disminate și preluate de alte autorități publice locale

Training session on the presentation and disseminating best practices

Representatives of local authorities were invited on 31 October to present their best practices and to find more about methods to promote and disseminate their best practices. The event aimed to create a network of local officials and to share best practices and good experiences. The activities took place within the training session "Best practices in local development: community participation, involvement and accountability" (see the Agenda of the event in Annex H).

Ana – Maria Veverita presented the photos and video made at documentation visits in order to share experiences from different communities. Thus, she spoke about the difference between a project and best practices, issues to take into consideration when disseminating best practices and real examples implemented in municipalities from Moldova During the training, the following best practices were presented and discussed: the project of young councilors in Budesti, the projects implemented with the support of natives and citizens (the renovation of the Central Park in Ungheni, the multifunctional sport complex in Telenesti, the reconstruction of the sanitation service in Rusestii Noi), the innovation of Local Actions Groups in Moldova by taking the example of the LAG “Plaiul Codrilor” and other also initiatives implemented by local authorities.

“What is innovative in the LAG is that it combines the public, private and civil society sectors. Together we aim to develop a micro-region through which we provide services to the population and to improve the conditions for entrepreneurs. Innovative is also the fact that civil society representatives are involved and we do not think of each individual sector, but we work together to develop public services.”, said Viorica Mamaliga, Manager of the “Plaiul Codrilor” LAG.

“It is said that the beautiful will always save the world, but culture is a form of loving the world, and best practices appear only from love and from those who are involved in making the world beautiful. We try to attract citizens to keep their patrimony and to cultivate this beauty. Through these projects people become more responsible, involved and attracted, and so their roots become stronger”, considers Elena Belescu, Mayor from Recea (Straseni rayon).

During the event, participants had the opportunity to find out how to disseminate their experiences in a professional and efficient way. Training was important in terms of learning from the experience of others and to share information, in order to come up with different and more creative solutions.
Open Days in nine local authorities with the best practices

Communities with best practices have organized Open Days in their localities from October 27th to November 16th (Open Days in nine communities: Exchange of experience and best practices). Thus, representatives of local authorities in nine localities shared their successful experience with other mayors and public (see more details in Annexes I and J).

Open Days events were organized in the following communities:

<table>
<thead>
<tr>
<th>No.</th>
<th>Date</th>
<th>Location</th>
<th>Topic</th>
</tr>
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<tbody>
<tr>
<td>1.</td>
<td>27 October</td>
<td>Ialoveni</td>
<td>Transparency makes the difference!</td>
</tr>
<tr>
<td>2.</td>
<td>30 October</td>
<td>Varnita, Anenii Noi rayon</td>
<td>Varniţa - The Capital of the Youth and of King Charles XII</td>
</tr>
<tr>
<td>3.</td>
<td>1 November</td>
<td>Telenesti</td>
<td>Quality public services for citizens</td>
</tr>
<tr>
<td>4.</td>
<td>5 November</td>
<td>Crihana Veche, Cahul rayon</td>
<td>Touristic Crihana Veche</td>
</tr>
<tr>
<td>5.</td>
<td>6 November</td>
<td>Local Action Group “Plaiul Codrilor”, Straseni rayon</td>
<td>Local involvement for community development</td>
</tr>
<tr>
<td>6.</td>
<td>8 November</td>
<td>Vadul lui Voda, Chisinau municipality</td>
<td>Investing in culture means investing in citizens!</td>
</tr>
<tr>
<td>7.</td>
<td>12 November</td>
<td>Cotul Morii, Hincesti rayon</td>
<td>The sun brings energy to the kindergarten in Cotul Morii</td>
</tr>
<tr>
<td>8.</td>
<td>14 November</td>
<td>Cruzesti, Chisinau municipality</td>
<td>Well managed optimizations bring benefits to communities</td>
</tr>
<tr>
<td>9.</td>
<td>16 November</td>
<td>Calarasi</td>
<td>Calarasi has the most energy-efficient kindergarten in the country</td>
</tr>
</tbody>
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Visibility
The Open Days events were actively promoted and disseminated on the Facebook, webpages of local authorities and the media:

1. Primăria Telenești a prezentat două proiecte după un an de activitate
2. 1 noiembrie 2018 – Ziua Ușilor Deschise la Telenești: Schimb de experiență și bune practici
3. Ziua ușilor deschise la Muzeul de istorie din Crihana-Veche
4. O zi a ușilor deschise în orașul Călărași
5. Interviul telejurnalului TVRMoldova despre bunele practici din orașul Călărași
6. Grădiniță modernă la Cruzești
7. Țara de la țară din 22 noiembrie 2018
8. Ziua Ușilor Deschise la Călărași
9. Orașul Călărași se laudă cu cea mai eficientă din punct de vedere energetic grădiniță din țară
10. Muzeul de istorie și etnografie din orașul Călărași, cartea de vizită a localității

The total impact on the Facebook page of the programme - @PBPMoldova – had a total impact of 7 725 views.
Cruzești este la Primăria Cruzești.

24 octombrie 2016 Chișinău

Ne bucurăm enorm că localitatea noastră a fost selectată, pe lângă alte 8 localități din țară, pentru a fi prezentată în cadrul Zilei Ușiilor Deschise, organizate de lăsătorul Viitorul. Unde vom prezenta mai multe proiecte desfășurate în acest an.

Așteptăm, pe 14 noiembrie, văriți de mai mulți primari, reprezentanți media, ONG, dar și alți domnitori. Dacă aveți idei sau propuneri, nu ezitați să ne contactați.

Primăria Telenesti

31 octombrie 2018

Ziua Ușilor Deschise la Telenesti. Schimb de experiență și bune practici

Joi, 01 noiembrie 2018, începând cu ora 10.00, îi invităm la complexul sportiv de cartier din orașul Telenesti, unde se vor desfășura turneele de minifotbal și volei a cupă primăriei dedicat ”Ziulea Ușilor Deschise” însuși. În cadrul schimbului de experiență, va fi prezentată și stația de epurare a apelor uzate cu capacitatea de 700 m.c. /zi.

Ziua Ușilor Deschise Schimb de experiență și bune practici

Complexul sportiv de cartier din or.Telenesti Stația de epurare a apelor uzate.

Vă așteptăm cu drag
01.11.2018, orele 10.00 la Complexul sportiv din ”Dealul Mare”

Tu și alți 11

2 distribuiri
În cadrul Zilei Ușilor Deschise la Muzeul de Arheologie, Istorie și Etnografie am avut posibilitatea de a ne familiariza cu dezvoltarea comunitară, unul dintre strămoșii, obiecte valoroase de cult și tradițională, fotografii expuse. Călărași Veche este una din puținele localități din țara, care are un muzeu al satului cu exporții istorice pe teritoriu satului sau aduse de locuitorii săi. Săpăturii arheologice, un fond fotografic comunitar și o monografie a s-a. Călărași Veche pentru valorificarea patrimoniului cultural-istoric al localității.

Sărbătoarea Zilei Ușilor Deschise la Muzeul de Arheologie, Istorie și Etnografie a fost organizată de către primar, Rodica Cucureanu, pentru inițiativa, înțelegerea și măsura națională de care da dovada.
Photo galleries from the Open Days are also available on the Facebook page of the Best Practices Programme:
Documentary “Together for performances in local governance 2018”

The documentary “Together for performances in local governance” presents best practices of authorities that were visited in the period August – September 2018. Thus, 37 best practices from 26 municipalities from Moldova are presented in the documentary.

The documentary has a total duration of 43:35 minutes, is structured in four sections. It was prepared by Vitalie Pirtu, producer at OMINO Studio, together with the project team, using media materials done during the documentation visits: photos, videos and interviews.
The documentary “Together for performances in local governance” was multiplied in 150 copies and disseminated among local representatives at the National Award Ceremony. The documentary was shared via Facebook page of the Best Practices Programme and on the website of IDIS Viitorul - VIDEO//Documentary: “Together for performances in local governance 2018”
Also, it was uploaded on YouTube as follows:

**Active citizenship for good transparent governance**

**Local development through community involvement**

**Cultural - historical heritage, the business card of your locality**

**Quality public services closer to citizens**

The entire documentary can be found here: [https://youtu.be/mzTmJoOIDqU](https://youtu.be/mzTmJoOIDqU)

The aim of the documentary “Together for local performances” is to discover the best practices, to promote the best ideas and to find potential solutions for solving local problems. It represents a visibility item for local authorities intending to promote their practices and experiences.

See the main title/generic of the documentary and the DVD label design.
Anthology of best practices of local authorities, 2018 edition

Anthology of best practices aims to describe success stories of local authorities. It was produced and edited in December 2018, is designed by Adrian Grosu and printed by Central Typography in 500 copies, having 110 pages. The consultants of the Anthology are Anatol Moldovan, Liubomir Chiriac, Valeriu Musteata and Vlad Catlabuga. Ana – Maria Veverita, the Programme Coordinator is also the Coordinator of the edition.

"The anthology is intended for local authorities who, despite countless difficulties, are genuinely trying to change things at the local level, are determined to learn and want, together with local citizens, to engage in a creative way in the Europeanization process community. The true change, as the experience of other countries shows, begins and occurs locally", says Liubomir Chiriac, Executive director of IDIS “Viitorul”.

The publication was made possible thanks to efforts of IDIS „Viitorul” experts and of local government representatives who have shown their constant interest.

This anthology includes the following sections: 1. Active citizenship for good transparent governance; 2. Local development through community involvement; 3. Cultural - historical heritage, the business card of your locality; 4. Quality public services closer to citizens. In total, in those four sections, 37 best practices from 26 local public authorities in the country, are presented.
The best practices are presenting being using the following components:

- Description of locality (locality, development region, population, mayor)
- Period of practice implementation
- Total budget of the practice and donors
- Involved actors in the practice implementation
- Summary
- Beneficiaries
- Results
- Innovative elements of the practice
- Lessons learned

The news, both in Romanian and English, regarding the launch of the Anthology is published here: [Successful stories of local authorities in Moldova, included in an anthology of best practices](http://www.viitorul.org) and on the Facebook page of IDIS and of the Best Practices Programme. The news can be read in Annex K.

It was also disseminated by CALM and the cotidianul.md portal:

- [Istoriile de succes ale comunităților locale din Moldova, incluse într-o antologie a bunelor practici](http://www.viitorul.org)
- [Istoriile de succes ale comunităților locale din Moldova, incluse într-o antologie a bunelor practici](http://www.viitorul.org)

The Anthology of best practices of local authorities in Moldova, 2018 edition (available only in Romanian) can be downloaded here: [O antologie a bunelor practici ale autorităților publice locale din Republica Moldova, ediția 2018](http://www.viitorul.org)

The publication was disseminated among local authorities, local leaders and public institutions and mass-media representing, in this respect, a business card for the local efforts and work.

See below some images from the anthology.
National Award Ceremony

Best practices implemented by local authorities in Moldova in 2016 and 2017 were awarded on 18 December at a national ceremony. The National Award Ceremony represented an opportunity for all local authorities to communicate their successful achievements and to ensure the sustainability of these initiatives by sharing knowledge, skills and experiences.

The event was attended by around 100 participants. Among them
were representatives from central bodies (State Chancellery, Parliament of Moldova), civil society and diplomatic missions (CALM, ADR Nord, UNDP, USAID, IREX Moldova, Swish Development Agency, Academy of Public Administration, Embassy of Poland etc), Rayon councils, local representatives and media.

The Ceremony included four main panels according to the sections of the Programme, where the documentary “Together for performances in local government” 2018 was presented and the prizes to each section to nominated localities were awarded. Artistic collectives came also with congratulations to all mayors. See more details on the Agenda of the event (Annex L).

"Through the Best Practices Program, we learn to discover local leaders and innovative communities who, despite all, find solutions to community issues. We are proud that those good practices that have been tested for decades are taken over and implemented by other communities, and in this way Moldova will take a step forward towards Europeanization and why not for European integration", said the Executive Director of IDIS “Viitorul”, Liubomir Chiriac in the opening of the National Ceremony of Best Practices.

"Behind best practices stay dedicated people, people who devote their time, work and resources, and sometimes take risks. People who, with their own dedication build a future for generations, bring light to their localities, promote national traditions and simply do good works for the community. I also greatly thank the Council of Europe for promoting the best mayoralties through the Good Practice Program, an inspiring programme. And because a successful history means a lot of work and dedication, I wish all the mayors strength, trust and perseverance. I want you to be an example for other authorities and communities and heroes for the citizens who are waiting for you at home”, added the Coordinator of the Programme, Ana – Maria Veverita.

Eva Gutjahr, Deputy Head of the Council of Europe Office in Moldova stated: "Implementing innovative practices is a demanding task, but it is a task that brings a lot of satisfaction. In this respect, I am happy that our organization is actively contributing to the identification, appreciation, promotion and dissemination of best practices to improve the efficiency of local government. It is up to the local elected to exercise authority in the most sustainable way to meet the needs of the citizens they are responsible for".

Diana Chiriac, Senior consultant, Public Administration Division, State Chancellery stressed the role played by local authorities. "Representatives of the local public administration demonstrate through excellence the realization of many ambitious projects and become examples to follow. In all areas of the local public administration we have success stories and we are aware that in the context of your financial constraints, unfavorable situations and impediments, mayors demonstrate that tangible results can be achieved through initiative, involvement and participation. Your efforts are and will be sustained by the Government, and the successes that characterize it deserve all appreciation."
The practices of municipalities from Moldova are particularly good given the importance of improving the entire system of local public administration and the tendency to strengthen the capacities of the mayoralties in order to respond to the needs and problems of the national communities. With the loyal partners of the local authorities, it was possible to carry out more initiatives at the local level. Also, an obvious contribution to the improvement of public services provided by local authorities have also the development partners. The role of the mayoralties in every citizen’s life is incontestable, and the mayors who exploit the opportunities of collaboration are the best practices to follow. Thank you for your successes, for being day by day with citizens and showing them that beautiful things can be done”.

"The Best Practices Programme highlights our heroes that deserve all respect and gratitude. These heroes are mayors, who manage to bring about change at the local level through the effort they make, with small resources and voluntary work. And we deserve to be particularly appreciated by the central authorities, not just the development partners. I would very much like that in the democratization process of the country we have decentralization, local autonomy, more investment mechanisms and projects for our communities”, believes CALM President, Tatiana Badan.

In the framework of the National award ceremony, 11 certificates of participation, 9 mentions, 9 third degree awards, seven second-degree awards and four first-degree awards and seven special awards for the best practices implemented by local governments during 2016-2017 were offered. The winning authorities chose trophies and diplomas, and the rest of the participants with certificates (the list of awarding communities can be found on Annex M).

Thus, for the section “Active citizenship for good transparent governance”, the first prize was awarded to Budesti for the project "Today young counselors - tomorrow leaders of the change". The second prize went to Costesti Village Hall (Ialoveni rayon) for the responsibility of local government and community involvement in the decision-making process and the third prize – to Ialoveni Town Hall for the transparency of the local public administration.

“All mayors from Moldova must be appreciated, because, with small sources, we work to improve the quality of people’s lives. This is our job for citizens and for people. The young people from my village are the successors to success in local government, this is why I have the greatest confidence in the future of the community. Thanks to the partners who have always been open to us and have given us the chance to promote localities and implement projects for people”. Nina Costiuč, Mayor of Budesti.
“Many thanks to partners who contribute every year to identifying best practices and we are delighted that there are also successful projects that IDIS has discovered in our villages. This gives us the energy to work for the community”. Natalia Petrea, Mayor of Costesti.

Local development through community involvement

18 local authorities (with 18 practices) presented in this section have been able to use the potential of citizens and jointly achieve successful projects.

Honorable mention diplomas were awarded to:

1. Calfa Village Hall (Anenii Noi rayon) for the beautiful cooperation with the Visegrad countries
2. Draguseni Noi Village Hall (Hincesti rayon) for street lighting
3. Telenesti Town Hall for the **multifunctional sports complex, built with the support of the natives**

For the first time at the National Award Ceremony, the development partners who have provided support for the implementation of good practice were also appreciated. And because the practice in Calfa has become possible thanks to several embassies, mention diplomas were received by the Embassy of Poland and the Embassy of Slovakia to Moldova.

The third prize at the section “Local development through community involvement” was awarded to:

1. Ungheni Town Hall for the **renovation of the Central Park**
2. Copceac village Village Hall from Stefan-Voda rayon for the **project “Good deeds from Copceac”**

“The Best Practice Programme has become a brand for the Republic of Moldova. Everyone recognizes this project and knows about it. Congratulations IDIS Viitorul and the Council of Europe for these beautiful results. And because the slogan of the program is «Together we create strong communities », I propose to go to the best practice localities and see the beautiful projects. We have what to see and we are proud of. Do not meet only in Brussels, Prague or Tallinn, but also in our localities”, said the Mayor of Ungheni, Alexandru Ambros.

The second prize went to:

1. Straseni Town Hall for the **modernization of the street lighting system**
2. Rusestii Noi Village Hall for the **construction of the kindergarten “Albinuţa Dâmboviţa”**. And because the kindergarten in Rusestii Noi is called “Albinuţa Dâmboviţa”, a diploma of mention was also offered to the Dâmboviţa County Council
The first prizes at the section “Local development through community involvement” were awarded to the "Plaiul Codrilor" Local Action Group from Straseni rayon.

Also, for the support provided in the implementation of good practices with the support of the natives, a mention diploma to the Swiss Agency for Development and Cooperation (SDC) in Moldova was offered.

Special prizes was also awarded within this section. It were awarded by Tatiana Badan to Varnita Village Hall (Anenii Noi rayon) for the first rural locality in Moldova that was the Youth Capital in 2017 and the Copceac village from Gagauzia.

Cultural - historical heritage, the business card of your locality

For the section “Cultural - historical heritage, the business card of your locality”, 14 local authorities and the Soroca Rayon Council submitted their best practices and presented their traditions and cultural values that are proud of.

Honorable mention diplomas were awarded to:

1. Chisinau Town Hall, but especially the General Directorate of Education, Youth and Sport of the Chisinau Municipal Council for the recitation contest in Eminescu's lyrics "La Putna"
2. Rusestii Noi Village Hall (Ialoveni rayon) for the opening of the village museum
3. Solcani Village Hall (Soroca rayon) for the festival "La cuptorul cu placinte"
4. Varnita Village Hall for the preservation of the historical site of King Charles XII

“Congratulations IDIS Viitorul for such an achievement. It is important to promote every innovative idea in each locality. And so, people know each other and learn one from the other innovative ideas. And these are the greatest merits of the Best Practices Programme. The programme does a great thing for Moldova and I hope it will continue for many years”, highlighted Elena Vorotneac, Head of Information and Relations with the Community Division within the General Directorate of Education, Youth and Sport of the Chisinau Municipal Council.

To be noted that the implementation of the historic project in Varnita was attended by representatives of the Embassy of Sweden, which is why the embassy was appreciated for this initiative.

The third prize was awarded to Calarasi Town Hall for the Violin Festival, Recea Village Hall (Straseni rayon) for the reconstruction of the village spring and Vadul lui Voda Town Hall for the construction of the Cultural House
The second prize was awarded to the following communities:

1. Ungheni Town Hall for the "Ungheni Sculpture Camp - 555 Years"
2. Calarasi Town Hall for the renovation of the History and Ethnography Museum

“Development partners help us build roads and bring drinking water, but they can not help us to keep what our ancestors left us, traditions and habits. Who’s visiting the museum? People who left the town 40, 50 years ago and want to know the history of their family. And we need to keep that. The museum without good roads, without light and without water would not work, but by joining our efforts, we will go further”, said Nicolae Melnic, Mayor of Calarasi.

The first prize for the section “Cultural - historical heritage, the business card of your locality” went to the Crihana Veche Village Hall (Cahul rayon) for promoting the historical and cultural values of the locality. And the special prize within this section promoting local traditions and heritage was awarded to Soroca Rayon Council for the festival "Fanfara argintie".

“Thanks a lot to the Best Practices Programme and partners for this great project because we, the mayors, do not need much; we need the gratitude of the citizens for whom we work and the appreciation of our colleagues. This motivates you and lets you stretch your wings to fly like the crane of the program, which is the symbol of the programme. Thank you for your encouragement”. Rodica Cucereanu, Mayor of Crihana Veche.

Quality public services closer to citizens

Honorable mention diplomas were awarded to:

1. Cricova Town Hall for the construction of the square and renovation of the stadium
2. Varnita Village Hall for the construction of the annex to the health center

Also, a prize for a Cimislia Town Hall, that has shown in time courage and initiative to provide citizens with quality public services, was offered.

The third prizes were awarded to:

1. Balti Town Hall for the day section for children with special needs from 4 months to 3 years of the Center for temporary placement and rehabilitation for children
2. Telenesti Town Hall for the construction of the regional treatment plant
3. Rusestii Noi Village Hall for the community sanitation service
Many thanks to the development partners for the good practices implemented in Telenesti. Thank to the Council of Europe to support best practices in Moldova”, said Nicolae Nastas, Telenesti Town Secretary.

The second prize went to:

1. Anenii Noi Town Hall because the community succeeded in managing municipal enterprises to make the town cleaner
2. Edinet Town Hall for the innovative energy efficiency technologies in the drinking water supply system

“Thanks for this high appreciation of the local public administration. Now we have 92% of public sanitation contractors and the town has become cleaner than the previous years. This experience can also be taken over by other municipal enterprises”. Veaceslav Bondari, Mayor of Anenii Noi.

The first prize went to Calarasi Town Hall for the most energy-efficient kindergarten in Moldova - ”DoReMicii”. The construction of this kindergarten would not have been possible without German support, which is why the German Embassy was thanked with a diploma.

To be noted that in this section, 16 local authorities’ submitted 21 best practices.

Special prizes at the "Quality public services closer to citizens" section went to the following municipalities:

1. Chisinau Town Hall for the e-Notification/e-Authorization system in commerce
2. Cruzesti Village Hall (Chisinau municipality) for the optimization of two educational institutions in one educational complex

And because the educational complex gymnasium-kindergarten in Cruzesti and other best practices awarded were supported through the Romanian Government, a diploma of appreciation was also offered to the Embassy of Romania in Chisinau.

“Thanks to the Best Practices Programme because it takes us out of anonymity, because it gives us courage and helps us discover ourselves. We are the heroes of today, that is why the country is developing from the villages, and all that is further is due to the people who live in our rural localities. Only together we can do beautiful things”, considers Violeta Crudu, Mayor of Cruzesti.

To be noted that all local authorities’ representatives attending the National Award Ceremony received awards, including bags with IDIS “Viitorul” studies; the Anthology on best practices and the documentary, etc. (see Annex N). The news on the event can be found on Annex O.
Visibility

On the Facebook page of the programme the news and the photo gallery had an impact of 912 views. The total impact of posts on Facebook (@PBPMoldova) on the National Award Ceremony had a total impact of 7036 views.

A photo gallery was also created as part of the news. More photos from the event can be found here https://www.facebook.com/PBPMoldova/posts/925538750984239.

The National Award Ceremony was actively promoted on Facebook (IDIS and the Best Practices Programme pages). In this respect, an event was created on the Facebook: https://www.facebook.com/events/500371397154919/
The news about the National Award Ceremony was published on 18 December on IDIS “Viitorul” website: Best practices of local authorities from Moldova in 2018 were awarded. Find out what winning projects are
Besides the [http://viitorul.org](http://viitorul.org) website, news regarding National Award Ceremony of local authorities was made public in the following media resources:

**Television**

1. **Au fost apreciate cele mai bune practici ale autorităților publice locale**
2. **Proiectele de infrastructură, premiate**
3. **Zeci de primării din țară au fost apreciate pentru merite deosebite**
4. **Au fost premiate cele mai bune practici ale autorităților publice locale din Moldova în 2018. Află care sunt proiectele câștigătoare**

**Radio**

1. Transmisiune în direct în cadrul Radiojurnalului Radio Moldova din 18 decembrie
2. **Țara de la țară din 18 decembrie 2018**
3. **Țara de la țară din 20 decembrie 2018**
4. **Țara de la țară din 21 decembrie 2018**
5. **Inițiativele de succes ale autorităților publice locale, premiate public în cadrul unei ceremonii**
6. **Țara de la țară din 26 decembrie 2018**

**Online portals**

1. **Cele mai bune practici ale autorităților publice din Moldova în 2018, premiate**

**Regional and local media**

1. **Primăria municipiului Bălți, premiată pentru servicii publice de calitate**
2. **Au fost premiate cele mai bune practici ale autorităților publice locale din Moldova în 2018**
3. **La final de an, au fost premiate cele mai bune practici. Trei sunt din Călărași. Două – din Ungheni**

**Websites of municipalities**

2. **Locul II pentru Primăria Costești în cadrul Programului bunelor practici ale autorităților publice locale**
3. **Primăria orașului Ialoveni a fost menționată cu premiul III pentru transparența activității administrației publice locale**
4. Ceremonia de premiere a celor mai bune practici ale autorităților publice locale
5. Diplomă de gradul I pentru Budești
6. IDIS «Viitorul» удостоил мэрию Копчака специальной премией за успешную практику реализации проекта модернизации водопроводной сети

Other

1. “Funcționarul public” (Newsletter of the Public Administration Academy): Au fost premiate cele mai bune practici ale autorităților publice locale din Moldova
Grupul de Acționare Locală din raionul Steia este cu Ana- ... Marla Vovanita.

Diplomă de gradul I pentru Planul Coditor! Cu deplină desteptă se decernă Grupul de Acționare Locală “Planul Coditor” pentru implementarea proiectelor comunitare de succes, secțiunea Dezvoltare locală prin implicare comunitară. Multumim pentru motivare și susținere în ambiții pentru dezvoltare și Inițiere Socială (IDIS) “Viitorul” cu suportul financiar al Consiliului European. Felicitări, dragă Echipă! Cu mare drag de voi, Viorica Andronicenco - Mamei, mana. Văzzi mai mult...

Primația Telenesti
18 decembrie 2016 la 16:30

În cadrul Programului Bunele Practici ale autorităților publice locale, organizat de IDIS „Viitorul” cu suportul financiar al Consiliului European, în ziua de 18 decembrie 2016 a avut loc ceremonia de premiere a celor mai bune practici implementate de autoritățile publice locale din Moldova în 2016 și 2017. Primăria orașului Telenesti a participat la două categorii ale competiției, bunele practici „Dezvoltare locală prin implicare comunitară” cu proiectul „Construcția cami... Văzzi mai mult.

Cruzești este cu Violeta Ciudu la IDIS “Viitorul”.
18 decembrie 2016 la 14:57 - Ornașescu.

Feliciterăm locuitorii localității pentru proiectele dezăspărate în acest an! Ne așteaptă un an la fel de productiv!

Valeriu Musteață este cu Rodica Ciocarla.
18 decembrie 2016 la 15:12

Rodica Cucureanu este cu Tatiana Badan. ***

Muștumps mult echipei IDIS Viitorul, Consiliul Europei pentru aprecierea și premierea bunelor practici la nivel local. De asemenea, aduc multumiri domnitor Ion Cebanu, Anghelescu Serghie, Vlad Cobuteanov și alții colaboratori, celebrilori, domnele Angela Simion Moș și Liliana Bujor. Consilul național Cahul, Departamentul Român de Prevedere și tuturor partenerilor care au fost alături de noi la realizarea proiectului premiat în cadrul acestor programe. Este felicitări acestui ansamblu "Crăciunea" a străbătut, ca de obicei, multumesc mulți, copil buni și fumișoii!

Tu, Tatiana Badan, Violeta Crudu și alți 144 20 comentarii 1 distribuire

Programul Bunelor Practici ale Autorităților Publice Locale din Moldova
19 decembrie 2018 la 16:16


Tu, Mariana Butea și alți 26 1 comentariu 6 distribuiri

Primăria Cahariști
19 decembrie 2018 la 13:55

Cele mai bune practici implementate de autoritățile publice locale din Moldova în 2015 și 2017 au fost premiate pe 18 decembrie în cadrul unei ceremonii naționale. Evenimentul a fost organizat de IDIS "Viitorul" în cadrul Programului Bunelor Practici ale Autorităților Publice Locale din Moldova, care este implementat cu suportul financiar al Council of Europe.

Tu, Manolita Butea și alți 26

Programul Bunelor Practici ale Autorităților Publice Locale din Moldova
19 decembrie 2018 la 09:29

Cele mai bune practici, premiate
http://www.jurnal.md/.../proiecte-de-infrastructura-premi...
Nota bene: media materials (excluding the news on http://viitorul.org// are only in Romanian. All the news appeared in the press were shared via Facebook page of IDIS “Viitorul” and of the Best Practices Programme, having a great impact from the visitors of these pages. One of the most important communication tools in promoting the Best Practices Programme continues to be the Facebook page of the Programme - @PBP.Moldova. The page is appreciated by 791 persons.

Below you can see more pictures from the National Award Ceremony:
4. OVERALL ASSESSMENT OF PROJECT ACTIVITIES DURING THE REPORTING PERIOD

The 2018 edition of Best Practice Programme was represented by local authorities who have demonstrated the best initiatives that brought a change in their communities. Despite financial constraints and impediments, mayors from Moldova continue to demonstrate that best practices can be achieved through initiative, involvement and participation.

In the current edition 2016 – 2017 of the Best Practices Programme pointed out the idea of innovation and participation, because only original initiatives can be considered great examples for other municipalities. For example, with the support of the Council of Europe, 20 young people from Budesti village learned from the secrets of the local public administration within the project “Today’s young counselors, tomorrow leaders of change”. The young people attended meetings and worked side by side with Mayor Nina Costiuc, went to Brussels for an exchange of experience, and now transforms the information into achievable projects. Also, in order to increase the level of civic participation and good governance at local level through effective cooperation between representatives of civil society, the public and private sector involved in local development, local public authorities and communities from four localities of Straseni rayon joined their efforts and created the Local Action Group (LAG) “Plaiul Codrilor” in 2017. This is the first LEADER initiative presented at the Best Practices Programme, which was awarded with the first prize at the section “Local development through community involvement”.

Opened in June 2017, “DoReMicii” kindergarten in Calarasi is the first energy-efficient kindergarten in our country. The institution is an example of compliance with European environmental and energy efficiency norms. Thanks to the innovative technologies, installed solar panels, geothermal pumps and state-of-the-art thermopanes, the annual maintenance costs of the kindergarten are 90% lower than those of a similar building. For this success, the best practice was awarded with the first prize at the section with regards with public services in the framework of the best practices competition in the current edition. And the list can continue with best practices that can inspire other communities.

A good practice at local level means success stories, partnerships and innovation, and the Best Practices Programme aims to ensure the sustainability of these initiatives through the exchange of knowledge, skills and experiences. Best practices begin with responsible people who have good ideas - people from small communities. Namely, they, mayors and simple citizens have demonstrated courage in achieving excellence in offering what is best for the communities they represent.

And as the European Charter of Local Self-Government says, public responsibilities will be exercised, preferably by those authorities that are closest to the citizens. So it is already up to the local elected to exercise authority in the most sustainable way to meet the needs of the citizens they are responsible for. Thus, local public authorities should be an example for other authorities and communities and heroes for the citizens; should dare, learn and act.
ANNEXES

Annex A

List of submitted applications for the Best Practices Programme of Local Authorities 2016 – 2017

I. ACTIVE CITIZENSHIP FOR GOOD TRANSPARENT GOVERNANCE

<table>
<thead>
<tr>
<th>No.</th>
<th>Locality</th>
<th>Rayon</th>
<th>Title of the practice</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Budesti</td>
<td>Chisinau</td>
<td>&quot;Today young counselors - tomorrow leaders of change&quot;</td>
</tr>
<tr>
<td>2.</td>
<td>Costesti</td>
<td>Ialoveni</td>
<td>Enhancing transparency and accountability of local governance and public participation</td>
</tr>
<tr>
<td>3.</td>
<td>Ialoveni</td>
<td>Ialoveni</td>
<td>Ensuring the transparency of the decision-making process in the city of Ialoveni</td>
</tr>
</tbody>
</table>

Total: 3 best practices from 3 local public authorities

II. LOCAL DEVELOPMENT THROUGH COMMUNITY INVOLVEMENT

<table>
<thead>
<tr>
<th>No.</th>
<th>Locality</th>
<th>Rayon</th>
<th>Title of the practice</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Boscana</td>
<td>Criuleni</td>
<td>&quot;Active citizens - key to the success of community development&quot;</td>
</tr>
<tr>
<td>2.</td>
<td>Budesti</td>
<td>Chisinau</td>
<td>Playground for children and parents</td>
</tr>
<tr>
<td>3.</td>
<td>Calfa</td>
<td>Anenii Noi</td>
<td>„Social synergy, sustainable partnership: a successful way for the community”</td>
</tr>
<tr>
<td>4.</td>
<td>Ciorescu</td>
<td>Chisinau</td>
<td>The aqueduct in the village of Faureştii, Ciorescu commune</td>
</tr>
<tr>
<td>5.</td>
<td>Copceac</td>
<td>Ceadir-Lunga</td>
<td>Construction of the glory alley along the Sovetskaya street</td>
</tr>
<tr>
<td>6.</td>
<td>Copceac</td>
<td>Stefan-Vodă</td>
<td>&quot;Good deeds at Copceac&quot;</td>
</tr>
<tr>
<td>7.</td>
<td>Costesti</td>
<td>Ialoveni</td>
<td>&quot;Citizens participate - prosperous community&quot;</td>
</tr>
<tr>
<td>8.</td>
<td>Chiscareni</td>
<td>Singerei</td>
<td>Together we are strong and we can develop our locality</td>
</tr>
<tr>
<td>9.</td>
<td>Dragusenii Noi</td>
<td>Hincesti</td>
<td>Street illumination of the locality with the contribution of the citizens’</td>
</tr>
<tr>
<td>10.</td>
<td>Edinet municipality</td>
<td>Edinet</td>
<td>Increasing the institutional capacity and attracting investments in Edinet Industrial Park</td>
</tr>
<tr>
<td>11.</td>
<td>Gura Galbenei</td>
<td>Cimislia</td>
<td>Creation of the recreational sector of the population in the A.I.Cuza square</td>
</tr>
<tr>
<td>12.</td>
<td>Iscalau</td>
<td>Falesti</td>
<td>Civil works at the Steluta kindergarten in Burghelea village</td>
</tr>
</tbody>
</table>
13. Rusestii Noi Ialoveni Construction of the kindergarten "Albinuta Dimbovita"
14. Straseni Straseni Reconstruction and upgrading of the street lighting system
15. Telenesti Telenesti Construction of the neighborhood sports complex by engaging the natives’
16. Ungheni Ungheni "Setting up a space for recreation and recreation in the Ungheni Central Park"
17. Varnita Anenii Noi Varnita - The Youth Capital 2017
18. LAG "Plaiul Codrilor" Straseni Local Action Group "Plaiul Codrilor"

**Total:** 18 best practices from 18 local public authorities

### III. CULTURAL-HISTORICAL HERITAGE, THE BUSINESS CARD OF YOUR LOCALITY

<table>
<thead>
<tr>
<th>No.</th>
<th>Locality</th>
<th>Rayon</th>
<th>Title of the practice</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Balti municipality</td>
<td>Balti</td>
<td>Replication of &quot;CODLAB - Learn Library Coding&quot;</td>
</tr>
<tr>
<td>2</td>
<td>Balti municipality</td>
<td>Balti</td>
<td>Replicating the iCAN Library Service for a successful career</td>
</tr>
<tr>
<td>3</td>
<td>Calarasi Chisinau municipality</td>
<td>National violin competition festival &quot;Vladimir Dodon&quot;, 2nd edition</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Calarasi Chilasar</td>
<td>Calarasi</td>
<td>Renovation of the History and Ethnography Museum in Calarasi</td>
</tr>
<tr>
<td>5</td>
<td>Calarasi</td>
<td>Calarasi</td>
<td>Night of the museums</td>
</tr>
<tr>
<td>6</td>
<td>Chetrosu Drochia</td>
<td>Chetrosu</td>
<td>National Festival - &quot;Satule, mindra gradina&quot;</td>
</tr>
<tr>
<td>7</td>
<td>Chisinau municipality</td>
<td>Chisinau</td>
<td>International Contest of Eminescu Lyrics &quot;La Putna&quot;</td>
</tr>
<tr>
<td>8</td>
<td>Crihana Veche Cahul</td>
<td>Crihana Veche</td>
<td>Touristic Crihana Veche</td>
</tr>
<tr>
<td>9</td>
<td>Gura Bicului Anenii Noi</td>
<td>Gura Bicului</td>
<td>The library - the place of connection and community relations</td>
</tr>
<tr>
<td>10</td>
<td>Izbiste Criuleni</td>
<td>Izbiste</td>
<td>Local festival “Scrinciobul pascal”</td>
</tr>
<tr>
<td>11</td>
<td>Obileni Hincesti</td>
<td>Obileni</td>
<td>Construction of the fence at the park in front of the Cultural House</td>
</tr>
<tr>
<td>12</td>
<td>Obileni Hincesti</td>
<td>Obileni</td>
<td>Construction of the fence at the cemetery in the Obileni village</td>
</tr>
<tr>
<td>13</td>
<td>Recea Straseni</td>
<td>Recea</td>
<td>Reconstruction and renovation of the Village spring</td>
</tr>
<tr>
<td>14</td>
<td>Rusestii Noi Ialoveni</td>
<td>Rusestii Noi</td>
<td>Opening of the Village Museum</td>
</tr>
<tr>
<td>15</td>
<td>Solcani Soroca</td>
<td>Solcani</td>
<td>Festival &quot;La cuptorul cu placinte&quot;</td>
</tr>
<tr>
<td>16</td>
<td>Ungheni municipality</td>
<td>Ungheni</td>
<td>Culture changes the town and the community - &quot;Ungheni Sculpture Camp - 555 Years&quot;</td>
</tr>
<tr>
<td>17</td>
<td>Vadul lui Vodă Chisinau</td>
<td>Vadul lui Vodă</td>
<td>Construction of the Cultural House in Vadul lui Voda</td>
</tr>
<tr>
<td>18</td>
<td>Varnita Anenii Noi</td>
<td>Varnita</td>
<td>Historic site Camp of King Charles XII of Sweden -</td>
</tr>
</tbody>
</table>
valorisation and promotion

<table>
<thead>
<tr>
<th>No.</th>
<th>Locality</th>
<th>Rayon</th>
<th>Title of the practice</th>
</tr>
</thead>
</table>

**Total:** 19 best practices from 15 local public authorities

### IV. QUALITY PUBLIC SERVICES CLOSER TO CITIZENS

<table>
<thead>
<tr>
<th>No.</th>
<th>Locality</th>
<th>Rayon</th>
<th>Title of the practice</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Anenii Noi</td>
<td>Anenii Noi</td>
<td>Improving the quality of sanitation</td>
</tr>
<tr>
<td>2.</td>
<td>Balti</td>
<td>Balti</td>
<td>Day section for children with special needs from 4 months to 3 years of the Temporary Placement and Rehabilitation Center for children in Balti</td>
</tr>
<tr>
<td>3.</td>
<td>Budesti</td>
<td>Chisinau</td>
<td>Construction of the sewerage system at the “Udo Jurgens” Center for children and youth and the Health Center</td>
</tr>
<tr>
<td>4.</td>
<td>Calarasi</td>
<td>Calarasi</td>
<td>Energy Efficiency at the &quot;Guguta&quot; kindergarten</td>
</tr>
<tr>
<td>5.</td>
<td>Calarasi</td>
<td>Calarasi</td>
<td>Implementation of energy efficiency measures in the public lighting system in Calarasi</td>
</tr>
<tr>
<td>6.</td>
<td>Calarasi</td>
<td>Calarasi</td>
<td>Construction of the passive house kindergarten in Calarasi – “DoReMicii”</td>
</tr>
<tr>
<td>7.</td>
<td>Causeni</td>
<td>Causeni</td>
<td>Cleaning and deepening of the drainage channels in the Botna River meadow in the administrative-territorial boundaries of Causeni</td>
</tr>
<tr>
<td>8.</td>
<td>Causeni</td>
<td>Causeni</td>
<td>Arrangement of the square in Mihai Eminescu Boulevard</td>
</tr>
<tr>
<td>9.</td>
<td>Chisinau municipality</td>
<td>Chisinau</td>
<td>Integrated IT system for automating the collection and processing of data related to the notifications submitted for the commencement of the trade activities and the commerce network of the Chisinau municipality</td>
</tr>
<tr>
<td>10.</td>
<td>Cimislia</td>
<td>Cimislia</td>
<td>“Family disco”</td>
</tr>
<tr>
<td>11.</td>
<td>Ciorescu</td>
<td>Chisinau</td>
<td>Asphalting of streets: Constantin Negruzzi, Kogalniceanu, Tineretului, Albisoara and Mihail Frunza in Ciorescu</td>
</tr>
<tr>
<td>12.</td>
<td>Copceac</td>
<td>Ceadir-Lunga</td>
<td>Construction of the sewer network on the street. B.Glavana, aqueduct installation and landscaping works</td>
</tr>
<tr>
<td>13.</td>
<td>Cotul Morii</td>
<td>Hincesti</td>
<td>Installation of solar panels for the supply of domestic hot water to kindergarten</td>
</tr>
<tr>
<td>14.</td>
<td>Cricova</td>
<td>Chisinau</td>
<td>Construction of the square at the intersection of P. Ungureanu and Chisinau Street in Cricova</td>
</tr>
<tr>
<td>15.</td>
<td>Cricova</td>
<td>Chisinau</td>
<td>Renovation of the soccer field from Minererilor Street, Cricova</td>
</tr>
</tbody>
</table>
16. Cruzesti Chisinau Well managed optimizations bring benefits to communities

17. Edinet municipality Edinet Landscaping works in the town

18. Edinet municipality Edinet Innovative technologies for energy efficiency in the water delivery system in Edinet municipality

19. Rusestii Noi Ialoveni Establishment of community sanitation service and organized garbage collection

20. Telenesti Telenesti Construction of the district sewage treatment station

21. Varnita Anenii Noi Construction of the annex to the Varnita Health Center

**Total:** 21 best practices from 16 local public authorities. **TOTAL:** 61 best practices from 37 local public authorities

### Annex B

**AGENDA**

**Steering Group Meeting**

**of the Best Practices Programme of Local Authorities 2016 – 2017**

*IDIS “Viitorul”, Conference hall, Iacob Hincu 10/1 St., Chisinau
August 8th, 2018*

12.00 – 13.00 Presentation of best practices submitted by local authorities within the Best Practices Programme, 2016 – 2017 edition

13.00 – 13.30 Nomination of localities where documentation visits will be carried out

13.30 – 13.45 Arranging organizational details of the documentation visits in selected communities

13.45 – 14.00 *Launch and networking*
Annex C

Press news on the Steering Group meeting

IDIS "Viitorul" discovers good practices with which local communities in Moldova are proud

Most active 26 communities in Moldova will be visited in August and September to see live how the best practices are implemented. The communities were selected on 8 August, by members of the Steering Group of the Best Practice Programme for Local Authorities in Moldova in a meeting.

Among the active communities we can mention the town of Călăraşi, where the first energetically efficient kindergarten from Moldova operates; the city of Ungheni, whose central park was renovated with the support of the natives; the village of Budeşti, where 20 young people learned the secrets of the public administration and assisted the mayor during the working hours; Teleneşti, which has a modern wastewater treatment plant and even the municipality of Chisinau, recognized for several successful initiatives, such as the e-Notification/e-Authorization system in commerce.

"This year we have identified fewer but more innovative practices, and some of them have motivated us to get to know them more closely. Communities have been very active this year, such as Calarasi or Edinet, which have shown good initiatives. But I am glad to see this year's edition new communities that participate for the first time in the competition. I wish these successful experiences to be replicated in the future by other local public authorities", said the president of CALM, Tatiana Badan.

According to the Program Coordinator, Ana - Maria Veveriţa, in the competition this year, participates in 60 of the most innovative good practices, implemented by 37 local public authorities during 2016-2017. Sections to which local public authorities submitted their initiatives are 1. Active citizenship for good transparent governance; 2. Local development through community involvement; 3. Cultural - historical heritage, the business card of your locality; 4. Quality public services closer to citizens.

As the distribution of best practices on regions, the Central region remains the most active. Therefore, from the Centre 39 good practices from 23 localities were submitted; in the North - 13 good practices from 7 communities and Soroca Rayon Council and 8 best practices from 6 municipalities were submitted from the Southern region of the country. Best practices will be included in an Anthology of Good Practice and will be awarded at a festive ceremony at the end of 2018.

"The local practices presented at this edition were diverse and also new. It is also an encouraging fact for the mayoralties that the citizens’ initiative is predominant in this year’s best practices. There are model practices worth replicating in other localities. With IDIS support and citizens, I hope the local authorities continue to
pursue successful practices with the same enthusiasm they have done so far", highlighted Stefan Vlas, deputy and member of the Steering Group.

The Steering Group of the Best Practices Programme monitors and evaluates the implementation of the Best Practices Program, oversees the evaluation and selection of best practices of local government.

The Best Practices Programme of Local Authorities in Moldova is implemented by the Institute for Development and Social Initiatives (IDIS) "Viitorul", with the financial support of the Council of Europe. The Programme aims at identifying, promoting and disseminating good practices among local public authorities in the Republic of Moldova, thus contributing to the efficiency of local governance.

For more details, contact Program Coordinator Ana-Maria Veverita at 0 22 221844 or ana.veverita@viitorul.org

The press news can be found here: IDIS "Viitorul" discovers good practices with which local communities in Moldova are proud.

Annex D

AGENDA

Steering Group Meeting

of the Best Practices Programme of Local Authorities 2016 – 2017

IDIS “Viitorul”, Conference hall, Iacob Hincu 10/1 St., Chisinau

November 28th, 2018

12.00 – 13.00  Presenting the results of documentation visits. Watching the documentary “Together for performances in local government”, 2018 edition

13.00 – 13.30  Discussions on nomination of localities awarded with the Status "Authority with the best practice", 2016 – 2017 edition

13.30 – 13.45  Establishing organizational details of the National Award Ceremony

13.45 – 14.00  Launch and networking
Annex E

Press news on the Steering Group meeting

Best Practices Programme has chosen the winners of the 2018 edition to be awarded at a public ceremony

Best practices of local authorities in Moldova have been appointed on 28 November at the meeting of the Steering Group of the Best Practices Programme. During the meeting, members of the Steering Committee gave a note of best practices known in the documentation visits and have decided the winning practices.

Thus, 26 municipalities from 15 rayons and municipalities were visited in August – September 2018 by the project implementation team. To be noted that for the current edition of the Best Practices Programme 61 practices from 37 localities of the country were submitted. Sections to which local public authorities submitted their initiatives are: 1. Active citizenship for good transparent governance; 2. Local development through community involvement; 3. Cultural - historical heritage, the business card of your locality; 4. Quality public services closer to citizens.

"One best single practice - one that is superior to any other practice actually does not really exist. And what works well in a community may not be useful anywhere else. For this reason, at each edition of the program we try to discover unique, original and innovative ideas and projects that prove their impact over time and can become a model for other communities in the country", said Ana-Maria Veverita, Programme Coordinator.

As a result of the competition, the best practice models of local public administration in Moldova were identified and disseminated, promoting the remarkable results of the communities that deserve to be known at national and international level.

In this regard, we can mention the young councilors from Budesti who learned from the secrets of the local public administration, the Local Action Group from Straseni rayon, the history and ethnography museum in Crihana Veche village or the new wastewater treatment plant in Telenesti. "I greatly appreciate those authorities who have been able to mobilize the community because it is not so easy to communicate with the citizens and to convince the natives to invest in local development. And bravo to all communities that have been able to implement innovative solutions to the problems faced by local authorities", believes Tatiana Badan, president of CALM.

In his turn, Eduard Ungureanu, Head of relations with regional development institutions of the Ministry of Agriculture, Regional Development and Environment supported the importance of involving citizens in local
The Steering Group of the Best Practices Programme monitors and evaluates the implementation of the Best Practices Program, oversees the evaluation and selection of best practices of local government. Best practices will be awarded at the National Award Ceremony, to be held on 18 December.

The Best Practices Programme of Local Authorities in Moldova is implemented by the Institute for Development and Social Initiatives (IDIS) "Viitorul", with the financial support of the Council of Europe. The Programme aims at identifying, promoting and disseminating good practices among local public authorities in the Republic of Moldova, thus contributing to the efficiency of local governance.

For more details, contact Program Coordinator Ana - Maria Veverita at 0 22 221844 or ana.veverita@viitorul.org

The press news can be found here: Best Practices Programme has chosen the winners of the 2018 edition to be awarded at a public ceremony.
### Annex F

**List of documentation visits**

<table>
<thead>
<tr>
<th>No.</th>
<th>Locality</th>
<th>Title of the practice</th>
<th>Section</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td><strong>Date:</strong> 20 August</td>
<td></td>
</tr>
</tbody>
</table>
| 1.  | Bravicea, Chisinau municipality | Construction of the square at the intersection of P. Ungureanu and Chisinau Street in Cricova  
Renovation of the soccer field from Minerilor Street, Cricova | Public services |
| 2.  | Vadul lui Voda, Chisinau municipality | Construction of the Cultural House in Vadul lui Voda                                  | Traditions   |
| 3.  | Budesti, Chisinau municipality | "Today young counselors - tomorrow leaders of change"                                | Transparency  |
| 4.  | Cruzesti, Chisinau municipality | Well managed optimizations bring benefits to communities                               | Public services |
|     |                               | **Date:** 22 August                                                                  |              |
| 5.  | Copceac, Ceadir-Lunga rayon   | Construction of the glory alley along the Sovetskaya street                            | Involvement  
Construction of the sewer network on the street. B.Gлавана, aqueduct installation and landscaping works | Public services |
| 6.  | Crihana Veche, Cahul rayon    | Touristic Crihana Veche                                                              | Traditions   |
| 7.  | Cimisilia                     | “Family disco”                                                                       | Public services |
|     |                               | **Date:** 24 August                                                                  |              |
| 8.  | Ungheni                       | Culture changes the town and the community - "Ungheni Sculpture Camp - 555 Years"      | Involvement and traditions |
| 9.  | Calarasi                      | National violin competition festival "Vladimir Dodon", 2nd edition                   | Traditions   
Renovation of the History and Ethnography Museum in Calarasi | Public services |
<p>|     |                               | Construction of the passive house kindergarten in Calarasi – “DoReMicilii”            |              |</p>
<table>
<thead>
<tr>
<th>Date</th>
<th>Location</th>
<th>Event Description</th>
<th>Category</th>
</tr>
</thead>
<tbody>
<tr>
<td>29 August</td>
<td>Varnita, Aneni Noi rayon</td>
<td>Varnita - The Youth Capital 2017&lt;br&gt;Historic site Camp of King Charles XII of Sweden&lt;br&gt;valorisation and promotion&lt;br&gt;Construction of the annex to the Varnita Health Center</td>
<td>Involvement, Traditions, Public services</td>
</tr>
<tr>
<td>5 September</td>
<td>Chisinau municipality</td>
<td>International Contest of Eminescu Lyrics &quot;La Putna&quot;</td>
<td>Traditions</td>
</tr>
<tr>
<td></td>
<td>Chisinau municipality</td>
<td>Integrated IT system for automating the collection and processing of data related to the notifications submitted for the commencement of the trade activities and the commerce network of the Chisinau municipality</td>
<td>Public services</td>
</tr>
<tr>
<td>7 September</td>
<td>Copceac, Stefan-Voda rayon</td>
<td>“Good deeds at Copceac”</td>
<td>Involvement</td>
</tr>
<tr>
<td>10 September</td>
<td>Dragusenii Noi, Hincesti rayon</td>
<td>Street illumination of the locality with the contribution of the citizens’</td>
<td>Involvement</td>
</tr>
<tr>
<td></td>
<td>Recea, Straseni rayon</td>
<td>Reconstruction and renovation of the Village spring</td>
<td>Traditions</td>
</tr>
<tr>
<td></td>
<td>Straseni</td>
<td>Reconstruction and upgrading of the street lighting system</td>
<td>Involvement</td>
</tr>
<tr>
<td></td>
<td>LAG “Plaiul Codrilor”</td>
<td>Local Action Group &quot;Plaiul Codrilor&quot;</td>
<td>Involvement</td>
</tr>
<tr>
<td>12 September</td>
<td>Edinet</td>
<td>Innovative technologies for energy efficiency in the water delivery system in Edinet municipality</td>
<td>Public services</td>
</tr>
<tr>
<td></td>
<td>Balti</td>
<td>Day section for children with special needs from 4 months to 3 years of the Temporary Placement and Rehabilitation Center for Children in Balti</td>
<td>Public services</td>
</tr>
<tr>
<td></td>
<td>Telenesti</td>
<td>Construction of the neighborhood sports complex by engaging the natives’</td>
<td>Involvement</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Construction of the district sewage treatment</td>
<td>Public services</td>
</tr>
<tr>
<td>Station</td>
<td>13 September</td>
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<tr>
<td>---------</td>
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<td></td>
<td></td>
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<tr>
<td>23. Costesti, Ialoveni rayon</td>
<td>Enhancing transparency and accountability of local governance and public participation</td>
<td>Transparency</td>
<td></td>
</tr>
<tr>
<td>24. Ialoveni</td>
<td>Ensuring the transparency of the decision-making process in the city of Ialoveni</td>
<td>Transparency</td>
<td></td>
</tr>
<tr>
<td>25. Rusestii Noi, Ialoveni rayon</td>
<td>Construction of the kindergarten “Alinuta Dimbovita”</td>
<td>Involvement</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Traditions</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Opening of the Village Museum</td>
<td>Public services</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Establishment of community sanitation service and organized garbage collection</td>
<td></td>
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</tr>
</tbody>
</table>

To be noted that Solcani and the Soroca Rayon Councils were visited in September 2018 during public events held on weekends in the framework of another project implemented by IDIS Viitorul, entitled “Rural tourism - a sure step to increase the cross-border cooperation between Soroca and Yampol”. 

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Annex G

Documentation visits on the map
Annex H

Agenda of the training for local authorities with best practices

AGENDA

Training
“Best practices in local governance: community participation, involvement and accountability”

October 31, 2018

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
</table>
| 9.00 – 10.00 | Registration of participants  
Opening of the training session. The purpose, objectives and expectations of the training. |
| 10.00 – 10.15 | Sharing and disseminating best practices: knowledge, experience and performances |
| 10.15 – 11.00 | - Difference between a project and best practice  
- Cooperation between local government and the community for the implementation of good practices  
- Accountability of citizens involved in local development  
- Methods and tools for disseminating best practices. Benefits of sharing best practices |
| 11.00 – 11.45 | Discovering together best practices in community involvement  
- Creating modern public services with the support of citizens (case studies from Ungheni, Telenesti and Rusestii Noi)  
- LEADER approach in local development: successful story of the “Plaiul Codrilor” LAG  
- Innovative solutions for public services: Cruzesti and Recea best practices |
| 11.45 – 12.00 | Coffee break |
| 12.00 – 12.30 | Teamwork  
- Preparing a project idea with the involvement of all community actors  
- Voting and debating (Village Hall, civil society and business) on a community |
development idea
- Debating on disseminating and promotion of the implementation of the initiative

12.30 – 12.45  Conclusions of the training and the homework
Ana – Maria Veverita, IDIS “Viitorul” expert

12.45 – 13.30  Lunch and networking

Annex I

Public announcement on Open Days

Open Days in nine communities in the country: Exchange of experiences and best practices

Communities with best practices will organize Open Doors Day in their localities from 27 October to 16 November. Thus, representatives of local authorities in nine municipalities will share their successful experience with other mayors and the general public.

The events take place with the financial support of the Council of Europe and the logistics of the Institute for Development and Social Initiatives (IDIS) "Viitorul". Thus, the Open Doors Day itinerary will include the following destinations:

Saturday, October 27th
Ialoveni Town Hall
*Transparency makes the difference!*

Tuesday, October 30th
Varnita Village Hall, Anenii Noi rayon
*Varnita - The Capital of the Youth and King Charles XII*

Thursday, November 1st
Telenesti Town Hall
*Quality public services for citizens*

Monday, November 5th
Crihana Veche Village Hall, Cahul rayon
*Touristic Crihana Veche*

Tuesday, November 6th
Local Action Group "Plaiul Codrilor"

Local involvement for community development

Thursday, November 8th
Vadul lui Voda Town Hall, Chisinau municipality
*Investing in culture means investing in citizens!*

Monday, November 12th
Cotul Morii Village Hall, Hincesti rayon
*The sun brings energy to the kindergarten in Cotul Morii*

Wednesday, November 14th
Cruceshti Village Hall, Chisinau municipality
*Well managed optimizations bring benefits to communities*

Friday, November 16th
Calarasi Town Hall
Călărași has the most energy-efficient kindergarten in the country

More details can be found in the promotional flyer (available only in Romanian) "Open Doors Day: Exchange of experiences and best practices"

At the Open Doors Days, representatives of local authorities, NGOs and the media are invited. IDIS "Viitorul" will ensure the transport of the participants. To travel from Chisinau to the mentioned localities, please contact the Programme Coordinator, Ana-Maria Veverita at 022 22 18 44 or by e-mail at programul.bunelerpractici@gmail.com

The Best Practices Programme of Local Authorities in Moldova is implemented by the Institute for Development and Social Initiatives (IDIS) "Viitorul", with the financial support of the Council of Europe since 2005. The Programme aims at identifying, promoting and disseminating good practices among local public authorities in the Republic of Moldova, thus contributing to the efficiency of local governance.

The news can be read here: Open Days in nine communities: Exchange of experience and best practices
Annex J

Flayer of Open Days
News on the launch of the Anthology of best practices

Successful stories of local authorities in Moldova, included in an anthology of best practices

Institute for Development and Social Initiatives (IDIS) "Viitorul" presents the Anthology of best practices of local authorities in Moldova, 2018 edition. The Anthology is produced within the Best Practices Programme for Local Authorities 2016–2017 and aims to describe success stories of local authorities from Moldova.

"The anthology is designed for local authorities who, despite their difficulties, are genuinely trying to change things at the local level, are determined to learn and want, together with citizens, to get involved in a creative way in the process of Europeanization of the community. We strongly believe that the pages of the anthology to represent an incentive to develop and implement projects that will add value to the community development process", says Liubomir Chiriac, Vice-director of IDIS "Viitorul".

The publication was made possible thanks to efforts of IDIS "Viitorul" experts and of local government representatives who have shown their constant interest.

This anthology includes the following sections: 1. Active citizenship for good transparent governance; 2. Local development through community involvement; 3. Cultural - historical heritage, the business card of your locality; 4.
Quality public services closer to citizens. In total, in those four sections, 37 best practices from 26 local public authorities in the country, are presented.

The Anthology of best practices of local authorities in Moldova, 2018 edition (available only in Romanian) can be downloaded here: O antologie a bunelor practici ale autorităților publice locale din Republica Moldova, ediția 2018.

For the current edition of the Best Practices Programme 61 practices from 37 localities of the country were submitted.

The Best Practices Programme of Local Authorities in Moldova is implemented by the Institute for Development and Social Initiatives (IDIS) "Viitorul", with the financial support of the Council of Europe. The Programme aims at identifying, promoting and disseminating good practices among local public authorities in the Republic of Moldova, thus contributing to the efficiency of local governance.

For more details, contact Program Coordinator Ana - Maria Veverita at 0 22 221844 or ana.veverita@viitorul.org.

The news can be read here: Successful stories of local authorities in Moldova, included in an anthology of best practices

Annex L

AGENDA

National Award Ceremony
of the Best Practices of Local Public Authorities 2016 – 2017

December 18, 2018
Summit Events & Conference Center, Red Hall, Tighina 49/3 Street

10.00 – 11.00 Registration of participants and welcome coffee
11.00 – 11.15 Opening speeches
   Liubomir CHIRIAC, Executive director IDIS “Viitorul”
   Ana – Maria VEVERITA, Coordinator of the Best Practices Programme
   Eva GUTJAHR, Deputy Head of the Council of Europe Office in Moldova
   Diana CHIRIAC, Senior consultant, Public Administration Division, State Chancellery
   Tatiana BADAN, President of the Congress of Local Authorities in Moldova (CALM)
11.15 – 11.30 Active citizenship for good transparent governance

68
Presentation of the documentary “Together for performances in local government”, first section
- Awarding best practices in the field of transparency of local governance

11.30 – 12.00  **Local development through community involvement**

- Presentation of the documentary “Together for performances in local government”, second section
- Awarding the best practices in local development through community involvement

12.00 – 12.30  **Cultural-historical heritage, the business card of your locality**

- Presentation of the documentary “Together for performances in local government”, third section
- Awarding the best practices which promote the cultural and historical heritage

12.30 – 13.15  **Quality public services closer to citizens**

- Presentation of the documentary “Together for performances in local government”, fourth section
- Awarding the best practices that support the development of quality public services
- Artistic program presented by the ensemble "Crihăneanca" from Crihana Veche, Cahul rayon

13.15 – 14.00  **Fourchette**

List of awarded authorities within the Best Practices of Local Authorities in Moldova 2016 – 2017

I.  **ACTIVE CITIZENSHIP FOR GOOD TRANSPARENT GOVERNANCE**

<table>
<thead>
<tr>
<th>No.</th>
<th>Locality</th>
<th>Rayon</th>
<th>Title of the practice</th>
<th>Prize</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Budesti</td>
<td>Chisinau</td>
<td>&quot;Today young counselors - tomorrow leaders of change&quot;</td>
<td>I</td>
</tr>
<tr>
<td>2.</td>
<td>Costesti</td>
<td>Ialoveni</td>
<td>Enhancing transparency and accountability of local governance and public participation</td>
<td>II</td>
</tr>
</tbody>
</table>
### II. LOCAL DEVELOPMENT THROUGH COMMUNITY INVOLVEMENT

<table>
<thead>
<tr>
<th>No.</th>
<th>Locality</th>
<th>Rayon</th>
<th>Title of the practice</th>
<th>Prize</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Calfa</td>
<td>Anenii Noi</td>
<td>“Social synergy, sustainable partnership: a successful way for the community”</td>
<td>Mention</td>
</tr>
<tr>
<td>2.</td>
<td>Copceac</td>
<td>Ceadir-Lunga</td>
<td>Construction of the glory alley along the Sovetskaya street</td>
<td>Special prize</td>
</tr>
<tr>
<td>3.</td>
<td>Copceac</td>
<td>Stefan-Vodă</td>
<td>“Good deeds at Copceac”</td>
<td>III</td>
</tr>
<tr>
<td>4.</td>
<td>Dragusenii Noi</td>
<td>Hincesti</td>
<td>Street illumination of the locality with the contribution of the citizens’</td>
<td>Mention</td>
</tr>
<tr>
<td>5.</td>
<td>Rusestii Noi</td>
<td>Ialoveni</td>
<td>Construction of the kindergarten “Albinuta Dimbovita”</td>
<td>II</td>
</tr>
<tr>
<td>6.</td>
<td>Straseni</td>
<td>Straseni</td>
<td>Reconstruction and upgrading of the street lighting system</td>
<td>II</td>
</tr>
<tr>
<td>7.</td>
<td>Telenesti</td>
<td>Telenesti</td>
<td>Construction of the neighborhood sports complex by engaging the natives’</td>
<td>Mention</td>
</tr>
<tr>
<td>8.</td>
<td>Ungheni</td>
<td>Ungheni</td>
<td>&quot;Setting up a space for recreation and recreation in the Ungheni Central Park&quot;</td>
<td>III</td>
</tr>
<tr>
<td>9.</td>
<td>Varnita</td>
<td>Anenii Noi</td>
<td>Varnita - The Youth Capital 2017</td>
<td>Special prize</td>
</tr>
<tr>
<td>10.</td>
<td>LAG &quot;Plaiul Codrilor”</td>
<td>Straseni</td>
<td>Local Action Group &quot;Plaiul Codrilor”</td>
<td>I</td>
</tr>
</tbody>
</table>

### III. CULTURAL-HISTORICAL HERITAGE, THE BUSINESS CARD OF YOUR LOCALITY

<table>
<thead>
<tr>
<th>No.</th>
<th>Locality</th>
<th>Rayon</th>
<th>Title of the practice</th>
<th>Prize</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Calarasi</td>
<td>Calarasi</td>
<td>National violin competition festival &quot;Vladimir Dodon&quot;, 2nd edition</td>
<td>III</td>
</tr>
<tr>
<td>2.</td>
<td>Calarasi</td>
<td>Calarasi</td>
<td>Renovation of the History and Ethnography Museum in Calarasi</td>
<td>II</td>
</tr>
<tr>
<td>3.</td>
<td>Chisinau municipality</td>
<td>Chisinau</td>
<td>International Contest of Eminescu Lyrics &quot;La Putna&quot;</td>
<td>Mention</td>
</tr>
<tr>
<td>4.</td>
<td>Crihana Veche</td>
<td>Cahul</td>
<td>Touristic Crihana Veche</td>
<td>I</td>
</tr>
<tr>
<td>5.</td>
<td>Recea</td>
<td>Straseni</td>
<td>Reconstruction and renovation of the Village spring</td>
<td>III</td>
</tr>
<tr>
<td>6.</td>
<td>Rusestii Noi</td>
<td>Ialoveni</td>
<td>Opening of the Village museum</td>
<td>Mention</td>
</tr>
<tr>
<td>No.</td>
<td>Locality</td>
<td>Rayon</td>
<td>Title of the practice</td>
<td>Prize</td>
</tr>
<tr>
<td>-----</td>
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<td>---------------------------------------------------------------------------------------</td>
<td>------------</td>
</tr>
<tr>
<td>1.</td>
<td>Anenii Noi</td>
<td>Anenii Noi</td>
<td>Improving the quality of sanitation</td>
<td>II</td>
</tr>
<tr>
<td>2.</td>
<td>Balti</td>
<td>Balti</td>
<td>Day section for children with special needs from 4 months to 3 years of the Temporary Placement and Rehabilitation Center for Children in Balti</td>
<td>III</td>
</tr>
<tr>
<td>3.</td>
<td>Calarasi</td>
<td>Calarasi</td>
<td>Construction of the passive house kindergarten in Calarasi – “DoReMicii”</td>
<td>I</td>
</tr>
<tr>
<td>4.</td>
<td>Chisinau municipality</td>
<td>Chisinau</td>
<td>Integrated IT system for automating the collection and processing of data related to the notifications submitted for the commencement of the trade activities and the commerce network of the Chisinau municipality</td>
<td>Special prize</td>
</tr>
<tr>
<td>5.</td>
<td>Cimislia</td>
<td>Cimislia</td>
<td>“Family disco”</td>
<td>Special prize</td>
</tr>
<tr>
<td>6.</td>
<td>Cricova</td>
<td>Chisinau</td>
<td>Construction of the square at the intersection of P. Ungureanu and Chisinau Street in Cricova Renovation of the soccer field from Minererilor Street, Cricova</td>
<td>Mention</td>
</tr>
<tr>
<td>7.</td>
<td>Cricova</td>
<td>Chisinau</td>
<td>Well managed optimizations bring benefits to communities</td>
<td>Special prize</td>
</tr>
<tr>
<td>8.</td>
<td>Cruzesti</td>
<td>Chisinau</td>
<td>Innovative technologies for energy efficiency in the water delivery system in Edinet municipality</td>
<td>II</td>
</tr>
<tr>
<td>9.</td>
<td>Edinet municipality</td>
<td>Edinet</td>
<td>Establishment of community sanitation</td>
<td>III</td>
</tr>
<tr>
<td>10.</td>
<td>Rusestii Noi</td>
<td>Ialoveni</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

1. **QUALITY PUBLIC SERVICES CLOSER TO CITIZENS**
<table>
<thead>
<tr>
<th>No.</th>
<th>Location 1</th>
<th>Location 2</th>
<th>Project Description</th>
<th>Phase</th>
</tr>
</thead>
<tbody>
<tr>
<td>11.</td>
<td>Telenesti</td>
<td>Telenesti</td>
<td>Construction of the district sewage treatment station</td>
<td>III</td>
</tr>
<tr>
<td>12.</td>
<td>Varnita</td>
<td>Anenii Noi</td>
<td>Construction of the annex to the Varnita Health Center</td>
<td>Mention</td>
</tr>
</tbody>
</table>

**Annex N**

Promotional items used at the National Award Ceremony
Programul Bunelor Practici ale Autorităților Publice Locale din Moldova

ÎMPREUNĂ CREĂM COMUNITĂȚI PUTERNICE

Programul Bunelor Practici ale Autorităților Publice Locale este implementat de Institutul pentru Dezvoltare și Inițiative Sociale (IDIS) „Viitorul”, cu sprijinul finanț induși de Consiliul European. Programul are scopul de a identifica, valorifica și disemina bunurile practici prin autoritățile locale din Republica Moldova, contribuind astfel la eficientizarea guvernanței locale prin schimbare de cunoștințe, abilități și experiențe.

Annex O

News on the National Award Ceremony
Best practices of local authorities from Moldova in 2018 were awarded. Find out what winning projects are

The best practices implemented by Moldovan local authorities in 2016 and 2017 were awarded on December 18 at a national ceremony. The event was organized by IDIS "Viitorul", within the Best Practices Programme, which is implemented with the financial support of the Council of Europe.

"Through the Good Practices Program, we learn to discover local leaders and innovative communities who, despite all, find solutions to community issues. We are proud that those good practices that have been tested for decades are taken over and implemented by other communities, and in this way Moldova will take a step forward towards Europeanization and why not for European integration", said the Executive Director of IDIS “Viitorul “, Liubomir Chiriac in the opening of the National Ceremony of Best Practices.

In turn, Eva Gutjahr, Deputy Head of the Council of Europe Office in Moldova stated: "Implementing innovative practices is a demanding task, but it is a task that brings a lot of satisfaction. In this respect, I am happy that our organization is actively contributing to the identification, appreciation, promotion and dissemination of best practices to improve the efficiency of local government. It is up to the local elected to exercise authority in the most sustainable way to meet the needs of the citizens they are responsible for".

"The Best Practices Programme highlights our heroes that deserve all respect and gratitude. These heroes are mayors, who manage to bring about change at the local level through the effort they make, with small resources and voluntary work. And we deserve to be particularly appreciated by the central authorities, not just the development partners. I would very much like that in the democratization process of the country we have decentralization, local autonomy, more investment mechanisms and projects for our communities”, believes CALM President, Tatiana Badan.

In the current edition of the Best Practices Programme, four contest categories were announced, namely 1. Active citizenship for good transparent governance; 2. Local development through community involvement; 3. Cultural - historical heritage, the business card of your locality; 4. Quality public services closer to citizens. The aim of the Best Practices Programme is to identify and disseminate the original initiatives of the local public administration in the Republic of Moldova, as well as to make known the experience and outstanding results of the local public authorities and institutions in the country.

In the framework of the national award ceremony, 11 certificates of participation, 9 mentions, 9 third degree awards, seven second-degree awards and four first-degree awards and seven special awards for the best practices implemented by local governments during 2016-2017 were offered. The winning authorities chose trophies and diplomas, and the rest of the participants with certificates.

Thus, the following awards were awarded:
Section: Active citizenship for good transparent governance
First prize - Budesti for the project "Today young counselors - tomorrow leaders of the change"
Second prize - Costesti Village Hall (Ialoveni rayon) for the responsibility of local government and community involvement in the decision-making process
3rd Prize - Ialoveni Town Hall for the transparency of the local public administration

Section: Local development through community involvement
Special prizes: Varnita Village Hall (Anenii Noi rayon) for the first rural locality in Moldova that was the Youth Capital in 2017 and the town hall of Copceac village from Gagauzia
1st Prize - "Plaiul Codrilor" Local Action Group from Straseni rayon
2nd Prize - Straseni Town Hall for the modernization of the street lighting system and the Rusestii Noi Village Hall for the construction of the kindergarten "Albinuța Dâmbovița"
3rd Prize - Ungheni Town Hall for the renovation of the Central Park and Copceac village Village Hall from Stefan-Voda rayon

Section: Cultural-historical heritage, the business card of your locality
Special prize: Soroca Rayon Council for the festival "Fanfara argintie"
First prize - Crihana Veche Village Hall (Cahul rayon) for promoting the historical and cultural values of the locality
2nd Prize - Ungheni Town Hall for the "Ungheni Sculpture Camp - 555 Years" and the Town Hall of Calarasi for the renovation of the History and Ethnography Museum
3rd Prize - Calarasi Town Hall for the Violin Festival, Recea Village Hall (Straseni rayon) for the reconstruction of the village spring and Vadul lui Voda Town Hall for the construction of the Cultural House

Section: Quality public services closer to citizens
Special prizes: Chisinau Town Hall for the e-Notification/e-Authorization system and the municipality of Cruzesti for the optimization of two educational institutions
1st Prize - Calarasi Town Hall for the most energetic kindergarten in Moldova - "DoReMicii"
2nd Prize - Anenii Noi Town Hall and Edinet Town Hall for innovative energy efficiency technologies in the drinking water supply system
Third prize - Balti Town Hall, Telenesti Town Hall and Ruseștii Noi Village Hall

Also, during the award event, the development partners who supported the implementation of local good practice were appreciated with diplomas: Embassy of Slovakia, Embassy of Poland, Embassy of Germany, Embassy of Romania, Embassy of Sweden, Cooperation Office of Switzerland, Dâmbovița County Council and the Cluj-Napoca Town Hall.

In the 2016-2017 edition of the Best Practices Programme 61 good practices implemented by 37 local public participated in the competition. Regarding the regions, from the Centre 39 good practices from 23 localities
were submitted; in the North - 13 good practices from 7 communities and Soroca Rayon Council and 8 best practices from 6 municipalities were submitted from the Southern region of the country.

The Best Practices Programme of Local Authorities in Moldova is implemented by the Institute for Development and Social Initiatives (IDIS) "Viitorul", with the financial support of the Council of Europe. The Programme aims at identifying, promoting and disseminating good practices among local public authorities in the Republic of Moldova, thus contributing to the efficiency of local governance.

For more details, contact Program Coordinator Ana - Maria Veverita at 0 22 221844 or ana.veverita@viitorul.org

The news can be read here: Best practices of local authorities from Moldova in 2018 were awarded. Find out what winning projects are