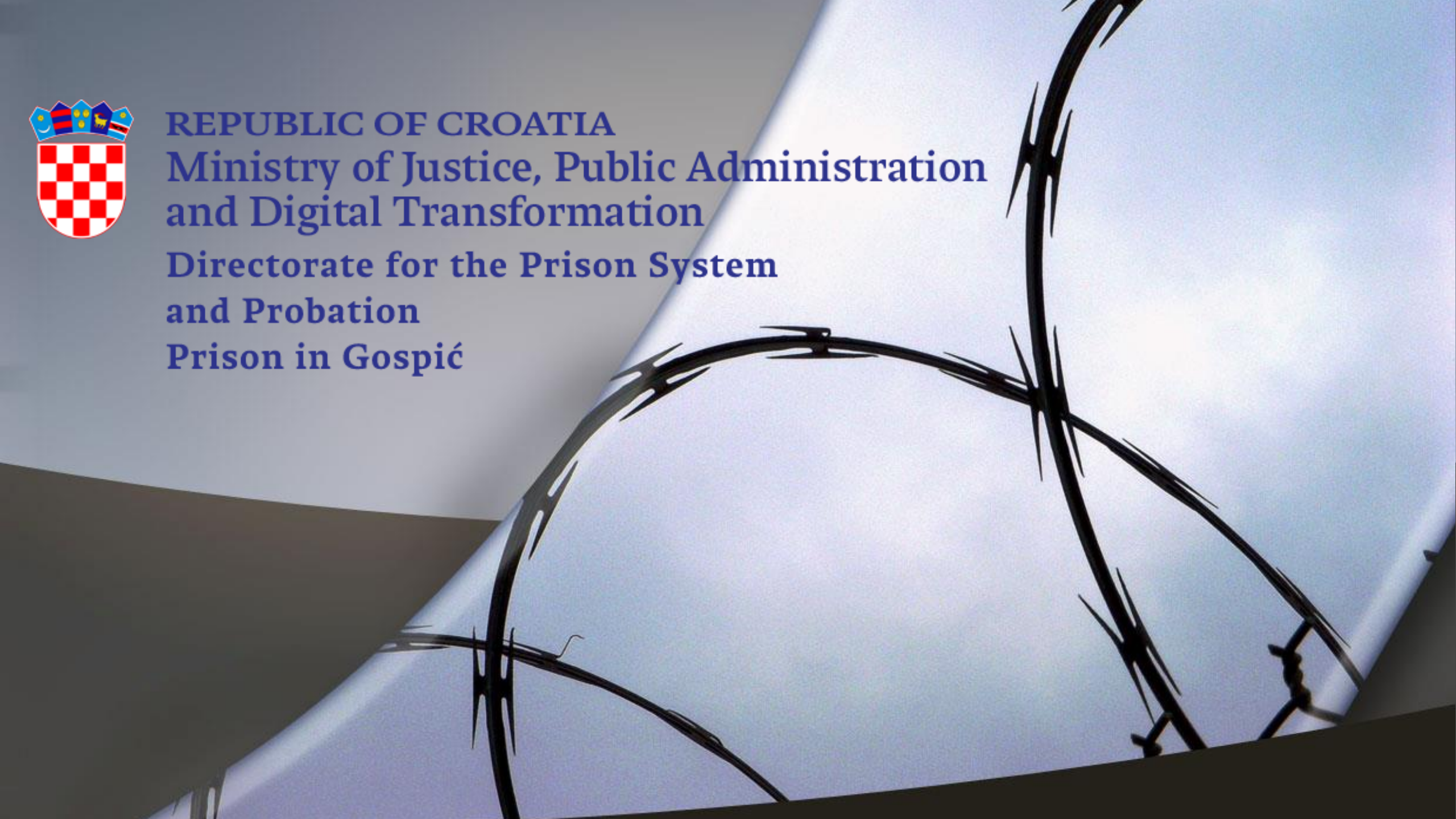
REPUBLIC OF CROATIA

Ministry of Justice, Public Administration and Digital Transformation

Directorate for the Prison System and Probation

Prison in Gospić



THE PRISON SYSTEM IN THE REPUBLIC OF CROATIA

The prison system in the Republic of Croatia consists of

- 7 penitentiaries,
- 14 prisons,
- 2 correctional institutions
- Training Center
- Diagnostic Center, where we perform a complete analysis of prisoners, i.e. persons deprived of their liberty who come into our system, and there we determine the course of their prison sentence

THE MAIN PURPOSE OF EXECUTION OF PRISON SENTENCES

- Human treatment and respect for the dignity of persons serving a prison sentence
- Training of persons serving a prison sentence for life in freedom in accordance with the law and social rules
- With all these actions, we contribute to the protection of the social community

PROTECTION OF PERSONALITY AND CONFIDENTIALITY OF PERSONAL DATA

- The prisoner is guaranteed the protection of personality and confidentiality of personal data in accordance with the law and special regulations.

- Data on prisoners that are processed while serving a prison sentence are official and professional secrets

RIGHTS OF PRISONERS AND THEIR PROTECTION

According to the Law on Execution of Sentences, every prisoner has the right to:

- Accommodation suitable for human dignity and health standards
- Protection of personality and ensuring confidentiality of personal data
- Regular meals of food and drinking water in accordance with health standards
- Work
- Education
- Professional legal assistance in connection with the protection of rights prescribed by the Law

RIGHTS OF PRISONERS AND THEIR PROTECTION

- Filing legal remedies to protect your rights prescribed by law
- Health care and maternity care Contact with the outside world
- Staying in the open area of the penitentiary or prison for at least two hours a day
- Correspondence and conversation with your lawyer
- Confession of religion and conversation with an authorized religious representative
- Wedding in a penitentiary or prison
- Voting in the elections in the Republic of Croatia

RIGHTS OF PRISONERS AND THEIR PROTECTION

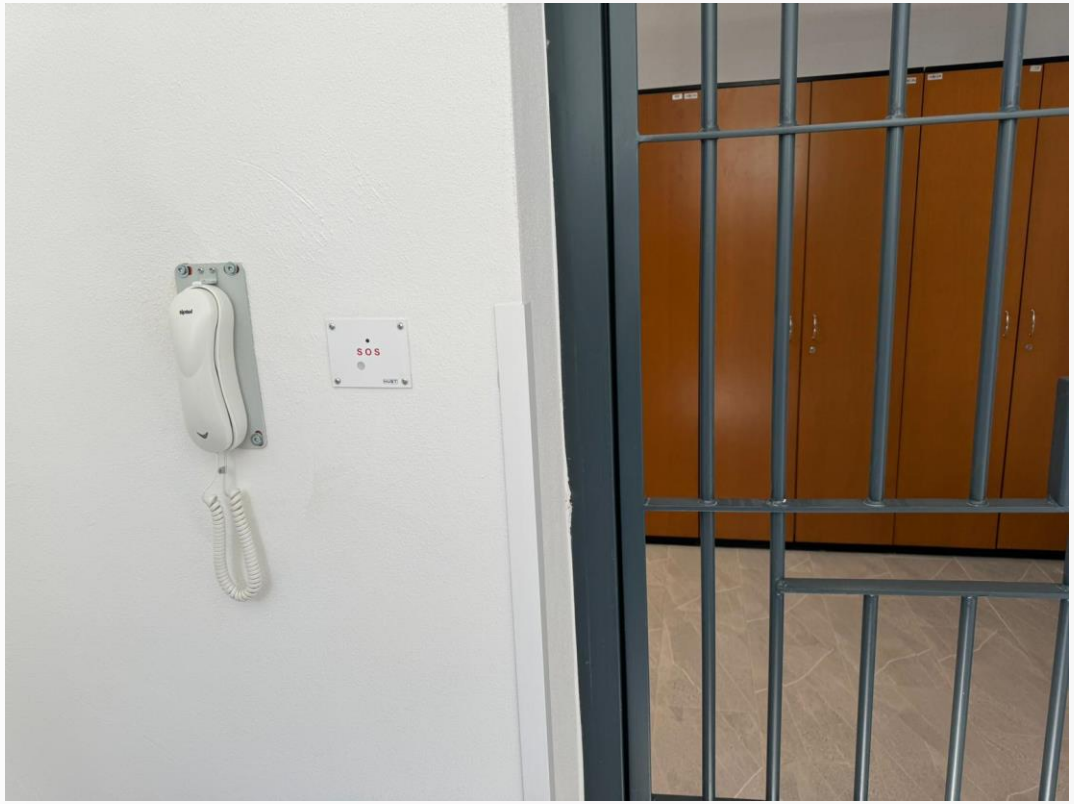
- One of the fundamental rights of prisoners is contact with the outside world
- Communication with family, especially with children
- Finding new solutions
- Prisoner satisfaction
- A better climate in the penal body
- Technological solutions that follow trends
- The feeling among prisoners that "SOMEONE CARES"
- SECURITY

WHAT DID WE DO?

- Introduction of the telephony system Unity (Telio)
  - telephone in the cell
  - telephone in the hallway of the prisons unit
- Video kiosk Avisio (Telio)
- Video-call (Jitsi, MS Teams)

TELEPHONE IN THE CELL

- Privacy of prisoners
- A sense of intimacy
- Prisoner satisfaction
- Increasing the level of security



TELEPHONE IN THE CELL

USER INSTRUCTIONS

You can use the phone in the room only after you have created a PIN code on the phone in the corridor.

Steps to generate a PIN code:

1. Go to the phone in the hallway

2. Create a 4-digit PIN code using the voice menu **(by pressing 51#). Please protect your PIN code and do not share it with anyone!**

3. Enter the created PIN code once more

Steps to log in to the phone in the room after generating the PIN:

1. Pick up the phone in your cell

2. Enter your identification number **(number on the prisoner's card at the barcode)** and confirm it with a ladder sign.

3. Enter your PIN code. If you 3 fail to identify yourself in the room, your PIN code will be blocked and you must create a new one on the phone in the corridor using the code 53#.

4. When you are successfully logged in, you can use your phone in the phone room just like you use the phone in the hallway

VIDEO KIOSK AVISIO (TELIO)

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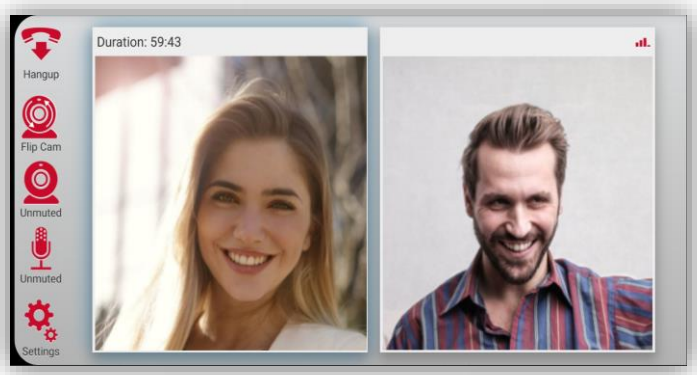
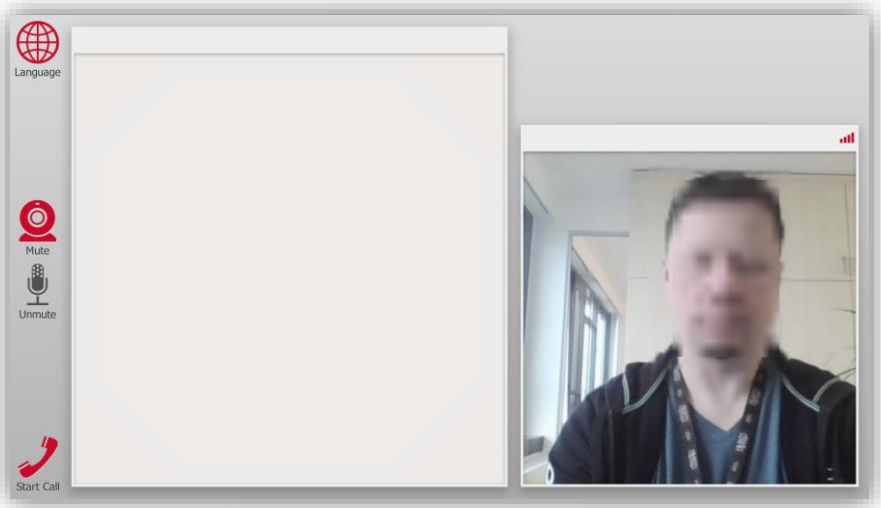
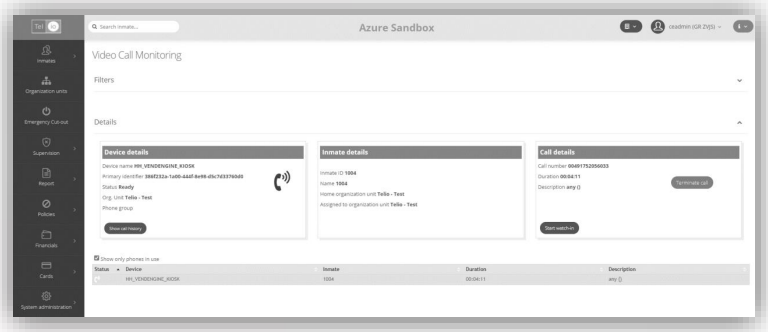
VISIT TO THE PRISONER :



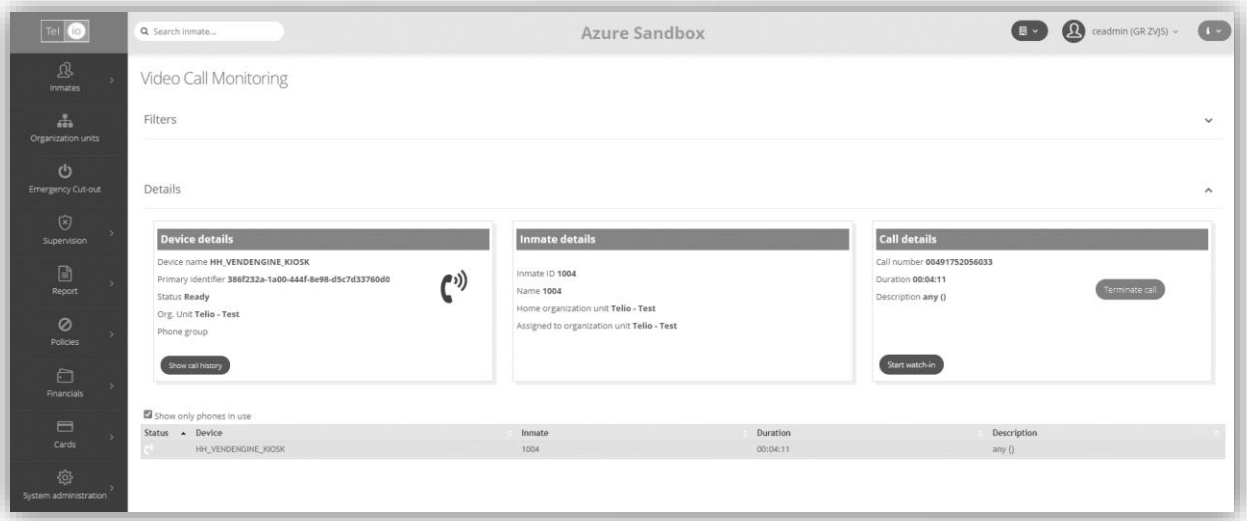
PRISONER:

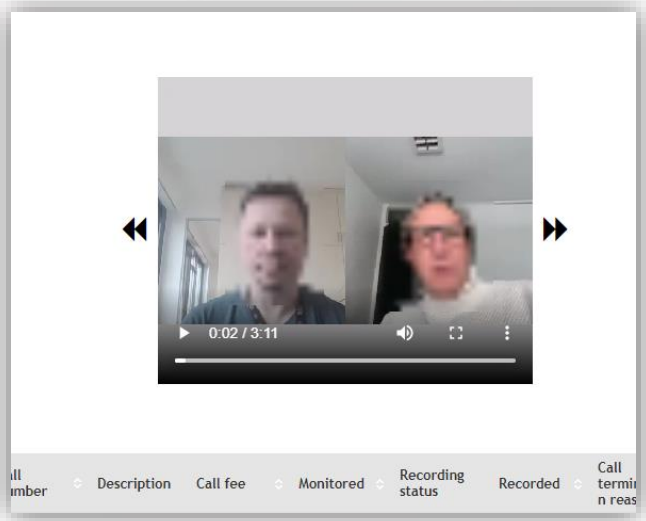


PRISON EMPLOYEES :



HIGH LEVEL OF SECURITY





The entire security set of functionality is available, as with normal phone calls

- Supervision
- Recording
- Allowed numbers

** Identification (ID code and PIN), approved numbers, duration, frequency, daily system usage schedule, monitoring from any location via computer, call termination…

THANK YOU

Thank you for attention!