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Handbook for the Implementation of Cyberjustice Projects

Governance, Strategic Matters, Sustainability and Long-Term Monitoring

European Cyberjustice Network (ECN) Seminar 3/2022

Management of Cyberjustice Projects – Lessons Learned and Practical Guidance

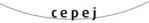
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Guidelines Content

- Importance of change management
- Governance and strategic matters, dedicated legislative framework
- Ecosystem approach
- Results-based project management
- Complexity constraints
- Collaborative stakeholder involvement
- User centricity and effective communication
- Multi-level support and training

Sustainability and long-term monitoring





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Strategic Matters

Overarching strategy

of development and implementation of digital solutions for undertaking the aimed reforms

Planned measures

desirably aligned and integrated with other national projects or EU-wide strategies

Implementation strategy

adequate planning of concrete actions to be undertaken \rightarrow legislative, technological features, institutional





Governance



- Principles for establishing a cyberjustice e-governance strategy (e.g. "digital by default" principle, user centricity, inclusive processes)
- Governance: part of comprehensive process of evaluation, review, and checks
- Leaders acting at different levels, but using simple and agile structure



 Ongoing evaluation process and dedicated indicators management system





Sustainability & Long-Term Monitoring



- Monitoring and continuous evaluation
- Indicators: internal elements of the project, compatibility with judicial values, and users' satisfaction
- Identifying benefits, achieved results, weaknesses, and points for further action and improvement
- Accumulated experience for rollout and implementation of other cyberjustice projects
- Shared knowledge and resources





Thank you for your attention!



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