

# Handbook for the Implementation of Cyberjustice Projects

**Governance, Strategic Matters, Sustainability and Long-Term Monitoring**

European Cyberjustice Network (ECN) Seminar 3/2022

Management of Cyberjustice Projects – Lessons Learned and Practical Guidance

**Elena Alina Ontanu**

CEPEJ Expert

# Guidelines Content

- Importance of change management
- Governance and strategic matters, dedicated legislative framework
- Ecosystem approach
- Results-based project management
- Complexity constraints
- Collaborative stakeholder involvement
- User centricity and effective communication
- Multi-level support and training
- Sustainability and long-term monitoring

# Strategic Matters

Overarching  
strategy

of development and implementation of digital solutions for undertaking the aimed reforms

Planned measures

desirably aligned and integrated with other national projects or EU-wide strategies

Implementation  
strategy

adequate planning of concrete actions to be undertaken → legislative, technological features, institutional

# Governance



- Principles for establishing a cyberjustice e-governance strategy (e.g. “digital by default” principle, user centricity, inclusive processes)
- Governance: part of comprehensive process of evaluation, review, and checks
- Leaders acting at different levels, but using simple and agile structure
- Ongoing evaluation process and dedicated indicators management system



# Sustainability & Long-Term Monitoring



- Monitoring and continuous evaluation
- Indicators: internal elements of the project, compatibility with judicial values, and users' satisfaction
- Identifying benefits, achieved results, weaknesses, and points for further action and improvement
- Accumulated experience for rollout and implementation of other cyberjustice projects
- Shared knowledge and resources

**Thank you for your attention!**