



PBNI

**PROBATION BOARD FOR
NORTHERN IRELAND**

21 JUNE 2017


**22nd COUNCIL OF EUROPE CONFERENCE OF
DIRECTORS OF PRISON AND PROBATION SERVICES
Lillestrøm (Norway)
20-21 June 2017**

DIGITAL LEARNING & TRAINING INNOVATIONS

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WHY DID WE HAVE TO LOOK AT LEARNING & DEVELOPMENT DIFFERENTLY?

- **DECREASING BUDGETS**
 - **STAFF NEEDS & EXPECTATIONS**
 - **NEW AGE**
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WHAT DID WE DO?

- **REVIEWED OUR MANDATORY TRAINING**
- **LOOKED AT EXTRACTION TIMES**
- **TESTED EACH COURSE FOR SUITABILITY FOR E-LEARNING**
- **KEPT FACE-TO-FACE TRAINING AS APPROPRIATE**


BENEFITS

- **CONVENIENT TIME FOR USER**
 - **REDUCTION IN TIME AND COST – AWAY FROM WORKPLACE**
 - **CONSISTENCY OF MESSAGE**
 - **EFFECTIVE KNOWLEDGE TESTING**
 - **RETURN ON INVESTMENT**
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LESSONS LEARNED

- **NOT SUITABLE FOR ALL LEARNING**
 - **IT CAPABILITY OF STAFF**
 - **BUILD E-LEARNING INTO ANNUAL TRAINING NEEDS ANALYSIS**
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OVERALL APPROACH

- **MOBILITY POLICY – ENHANCE SUCCESS & EXPERIENCE**
 - **ANNUAL PUBLIC PROTECTION SEMINAR – PROBATION BOARD FOR NORTHERN IRELAND & IRISH PROBATION SERVICE**
 - **PEER PRACTICE SEMINARS – LEARNING FROM EACH OTHER**
 - **COLLABORATIVE WORKING WITH NORTHERN IRELAND PRISON SERVICE**
 - **WELLBEING STRATEGY – TRAINING PLAYS ITS PART**
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**WE ALSO LOOKED AT DIGITAL
LEARNING FOR OUR SERVICE USERS**

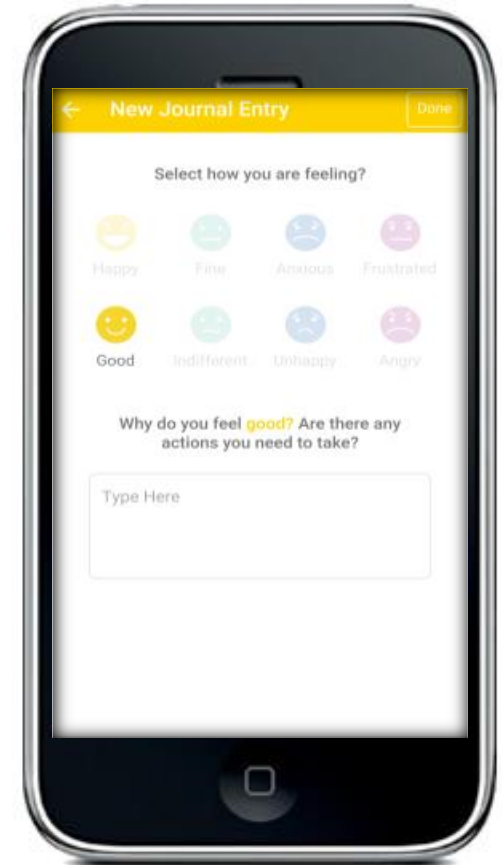
**THE PBNI
“CHANGING LIVES APP”**



CHANGING LIVES APP

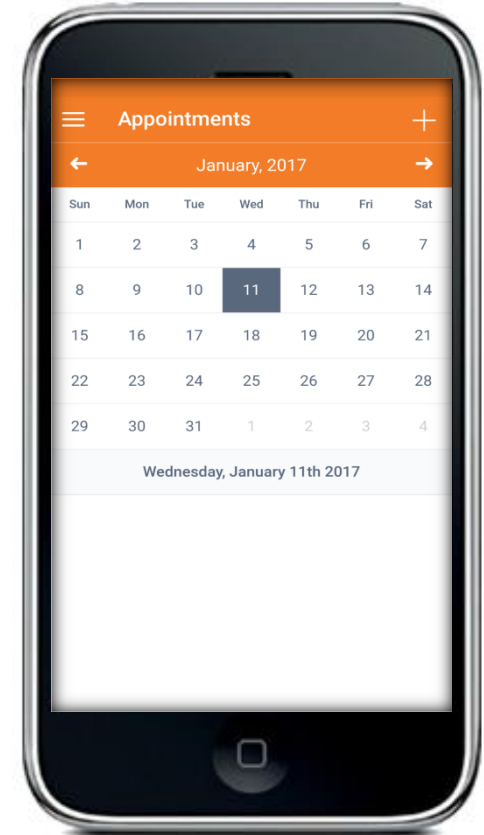
Journal

Service users can create a journal to record how they are feeling on a day-to-day basis



CHANGING LIVES APP

Appointments Calendar
Service users can create reminders and receive notifications for probation appointments



CHANGING LIVES APP

Being on Probation

Service users can find out more information about their type of probation order

