

# Promoting Professional Prison Practice



**European Organisation of Prison  
and Correctional Services**

## **‘Managing Foreign National Prisoners’ E-Learning Module**

**Council for Penological Co-operation, Council of Europe  
Strasbourg, France**

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# Foreign Nationals in Prison & Probation Expert Group

- promotion of CoE Recommendations on Foreign Prisoners 2012(12)
- collecting promising practice from across European prisons
- FNP Workshops 2014 London, 2016 Bruges, 2018 The Hague,  
+ Special Edition FNP Newsletters

# collaborative work producing an E-Learning Module

- CoE Radicalisation Prevention Programme HELP
- University of Nottingham - Dr Roisin Mulgrew
- Isabelle Storme - Belgium Prison Service



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# Managing Foreign National Prisoners E-Learning Module

## **E-Learning module using**

- innovative & engaging format with animations - videos – voice overs
- quizzes testing current & new learning

## **aimed at**

- those working with & responsible for foreign national prisoners
- new & established prison staff
- specialist prison staff
- prison managers, trainers, policy makers
- prison NGO/voluntary group workers

# Managing Foreign National Prisoners E-Learning Module

- access by registering on CoE HELP website
- available in English, Spanish, French, German, Greek, Italian
- independent/self-learning or as part of a prison training programme with shared learning & discussions

# Module on Managing Foreign National Prisoners

START THE MODULE

HELP

Human Rights Education for Legal Professionals.

Funded  
by the European Union  
and the Council of Europe



Implemented  
by the Council of Europe

# Module Chapters

Click on the chapters from the menu to explore the module.  
Start with the Introduction.

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1. Introduction

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2. Effective communication for foreign prisoners

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3. Prison regime improvement

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4. Contact with the outside world

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5. Resettlement and rehabilitation issues

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6. Staff matters

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7. Final test

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## How to use this E-Learning course?

You may choose to go through the module **individually** or as a **group**. Undertaking it along with others provides the opportunity for discussion, debate and the sharing of knowledge and experience which is useful.

You may undertake the chapters in any order though working through them from I to VII is advised. Click in at the beginning of each chapter and work through the screens.

There are **quizzes and questions** included in the module with additional ones collected together in chapter VII, to embed learning.

This Module is a **self learning** course. There is no time limit for completing each chapter and your answers will not be seen by anybody.



## Effective Communication

It is not always possible to have pre-prepared materials in the languages understood by all prisoners. It is therefore important that prisoners who do not understand printed materials have the required information and procedures explained to them in a language which they understand **orally**.

This may involve being greeted by staff with a range of linguistic abilities.

Alternatively, and for more formal procedures, this may require access to competent interpretation services.

### Interpretation



A. Disciplinary scene



B. At the doctor



C. Legal advice scene.

*Click on each scene for more detailed information.*

Translation

Interpretation

Learning

Pictures & Icons



# **promotion of module & supporting material**

- European Penitentiary Training Academies members
- interest from EuroPris members @ EuroPris 2019 AGM
- promotional video
- supporting resources on module course pages & EuroPris website

# PROMOTING PROFESSIONAL PRISON PRACTICE

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