



DG Democracy
(DGII) Open
Doors

Commitment to
Reform

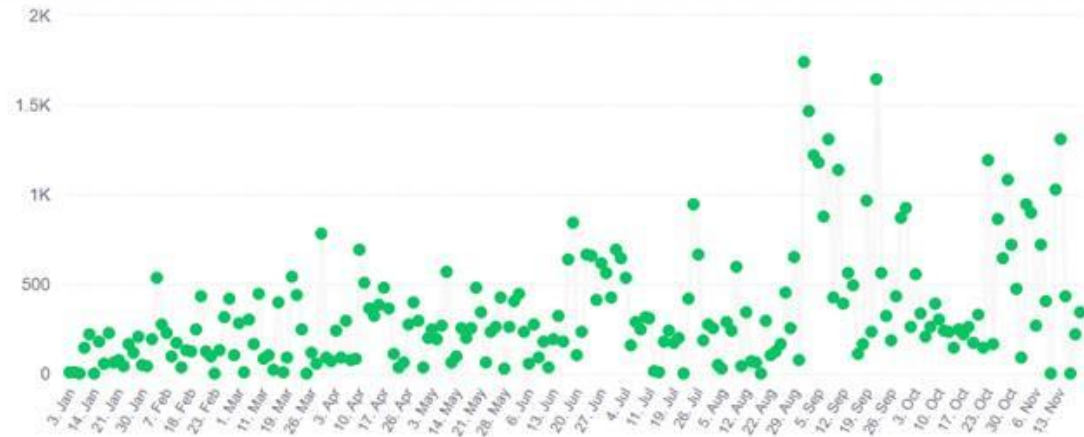
DGII Strategic choices



Internal Processes Objective : Promoting new working methods

- Organisation of On-line meetings
 - 2018 – we invested in high-performance equipment for organising online meetings in three rooms in the Agora building the bureau of the Director General and a virtual bureau
- Results in 2019 = **628** meetings were organised
 - B4.06.C : 164 meetings
 - B5.06.C : 208 meetings
 - B6.06.C : 227 meetings
 - A6.04.C : 12 meetings
 - 4213123624 : 28 meetings

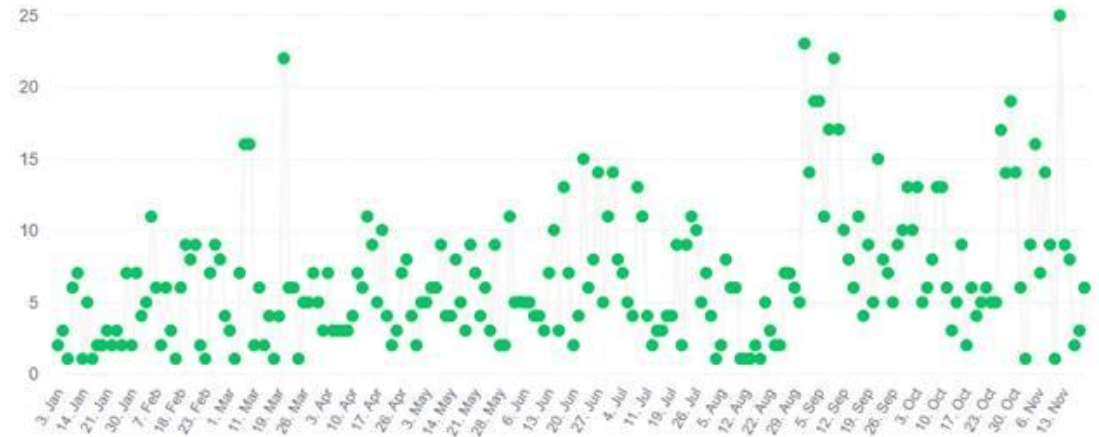
Usage over time: Minutes



Top Rooms

Name	# of Meetings
B6.06.C	227
B5.06.C	208
B4.06.C	164
4.027	132
Ankara	79
Tunis	72

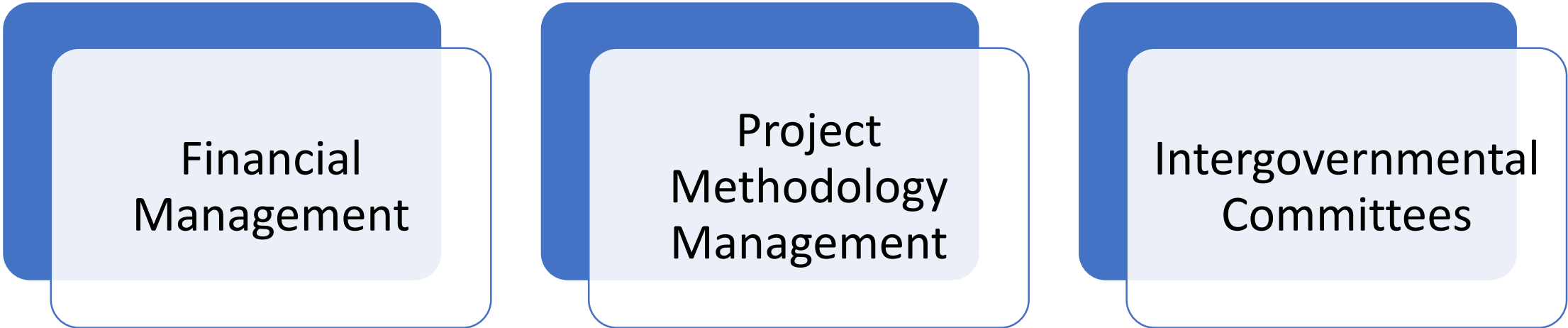
Usage over time: Meetings



Project Management : European Qualifications Passeport for Refugees (EQPR)

- **396** EQPR issued out of **476** interviews (**140** interviews done via on-line and virtual Agora Rooms)
- Week 18-22 November 2019 large scale on-line implementation of the project : 4 virtual rooms connected via the project manager in Strasbourg with experts from 9 participating countries and refugees in their centres.
- Student refugees based in the reception center in **Amsterdam** interviewed by credential evaluators from the **Netherlands** (together with refugees in the reception center) and other credential evaluators sitting in their offices in one of the countries participating in the project (**Armenia, Canada, France, Germany, Greece, Italy, Norway and United Kingdom**)

DIO Recommendations



Financial
Management

Project
Methodology
Management

Intergovernmental
Committees

People and Learning Objectives – Training

Project Methodology Management

- Training 2 days methodology = **18** agents in 2019 (**144** in total)
- Training ½ PMM tool day for project design = **7** agents in 2019 (**99** in total)
- Training ½ PMM tool day for implementation = **34** agents in 2019 (**42** in total)

Financial Management

- **69** agents in 2019 (**437** since 2014)

529 DGII Staff members followed at least one training session from the training catalog of the Organisation during 2019



Programme Objectives: Strengthening communication and visibility – **WEB & Social Media**

Top 20 most visited Council of Europe websites, there are in order of ranking the following DGII websites:

- Common European framework reference languages - CEFR (3rd position)
 - Compass (4th position)
 - Youth (6th position)
 - Language policy (9th position - just after the CM website)
 - Children (12th position just after the CPT)
 - Istanbul Convention (15th position - just after press freedom)
 - Youth Partnership (17th position)
 - Gender equality (18th position)
 - ECRI (20th position just after GRECO)
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- **9 DGII sites are in the top 20 Council of Europe sites**

Intranet.coe.int/dg-democracy

New DGII INTRANET page for Permanent Representations, Intergovernmental Committee members and Staff

