



# TOOLKIT

How to ensure a safe, secure and welcoming environment at football matches and other sports events

All you need to know



**Organising safer,  
more secure and more  
welcoming sports events**

## THE TOOLKIT CONTAINS 16 FACTSHEETS

### Background and ethos of the Saint-Denis Convention

- Factsheet 1 The Convention in brief
- Factsheet 2 A multi-agency integrated approach: what is it about?
- Factsheet 3 Overview of trends and challenges on sport-related violence
- Factsheet 4 Sharing good practices in Europe

### Ensuring safety, security and service at sports events

- Factsheet 5 Safety: which actors and which roles?
- Factsheet 6 Safety: how to assess, identify and manage risks at sports events?
- Factsheet 7 Safety: certification, maximum safety capacity and European standards
- Factsheet 8 Security at sports events: what is it about?
- Factsheet 9 Service at sports events: what is it about?
- Factsheet 10 Checklists: tools for self-assessment

### Cross-cutting policies and programmes

- Factsheet 11 Racism, discrimination and intolerance, including hate speech, in sport
- Factsheet 12 Human Rights in the Saint-Denis Convention
- Factsheet 13 Model structure of a national strategy on S4
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- Factsheet 15 Discover the Saint-Denis Convention through an online course
- Factsheet 16 Model national legislative and regulatory framework on safety, security and service at sports events

This **toolkit** has been developed as part of the communication policy of the Committee of the Saint-Denis Convention, to further promote the Convention. It provides information both to the experts and general public, in a rather accessible language, on the background, principles, standards and good practices enshrined in the Saint-Denis Convention and its Recommendations, as well on related cross-cutting issues, **to put into practice a multi-agency integrated approach to achieve safer, more secure and more welcoming football matches and other sports events.**

#### Target groups

- ▶ Decision-makers from public authorities responsible for Sport and Interior;
- ▶ Policy officers/operational managers from public authorities responsible for safety, security and service at sports events;
- ▶ Local and regional authorities in charge of safety, security and service at sports events;
- ▶ Other relevant governmental departments;
- ▶ Safety authorities;
- ▶ Prosecuting and judicial authorities;
- ▶ Emergency services;
- ▶ Key policing agencies;
- ▶ National Football Information Points;
- ▶ Football authorities;
- ▶ Participants and supporters.

#### Objectives

This toolkit has been developed to promote the “Council of Europe Convention on an Integrated Safety, Security and Service Approach at Football Matches and other Sports Events” (CETS No. 218), known as the Saint-Denis Convention. It provides information to:

- ▶ explain its ethos, main principles and standards;
- ▶ detail any provisions and standards of the Convention and its recommendations which would benefit from more comprehensive explanation or promotion;
- ▶ present any other relevant cross-cutting issues related to the Convention and its recommendations;
- ▶ help decision-makers implementing the Convention at national level and achieving a multi-agency integrated approach on safety, security and service at football matches and other sports events.

## The Saint-Denis Convention

The Council of Europe Convention on an integrated approach to safety, security and service at football matches and other sports events was opened for signature on 3 July 2016 in Saint-Denis (France), on the occasion of the UEFA EURO 2016 championship. It entered into force on 1 November 2017 after 3 ratifications – France, Monaco and Poland – and now has a large number of States Parties.

It promotes an integrated multi-agency approach, covering three complementary and interdependent pillars: safety, security and service. It is the only legally binding international instrument establishing institutional cooperation between all relevant stakeholders to make football matches and other sporting events safer, more secure and more welcoming.

[www.coe.int](http://www.coe.int)

The Council of Europe is the continent's leading human rights organisation. It comprises 46 member states, including all members of the European Union. All Council of Europe member states have signed up to the European Convention on Human Rights, a treaty designed to protect human rights, democracy and the rule of law. The European Court of Human Rights oversees the implementation of the Convention in the member states.