HUMAN RIGHTS, DEMOCRACY AND THE RULE OF LAW



CONSEIL DE L'EUROPE

DROITS DE L'HOMME, DÉMOCRATIE ET ÉTAT DE DROIT

NORA

Norwegian Artificial Intelligence Research Consortium Kristiansand Startup Event

Council of Europe AI Policy Development

Human Rights, the Rule of Law and Democracy

Presentation 6 May 2022 Patrick Penninckx Head of Information Society Department



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Rules for the Digital Age



CONTENT

- Latest technological developments
- Impact on human rights and democracy
- Council of Europe responses



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The technological revolution spreads...

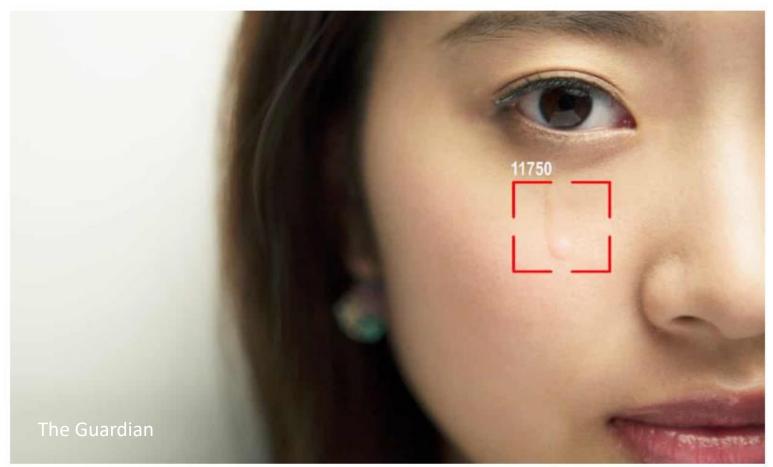
Source: nytimes.com



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Machines are getting smarter

Machines can now allegedly identify anger, fear, disgust and sadness. 'Emotion detection' has grown from a research project to a \$20bn industry





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We all live in a new digital sphere





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Technology connects more and more



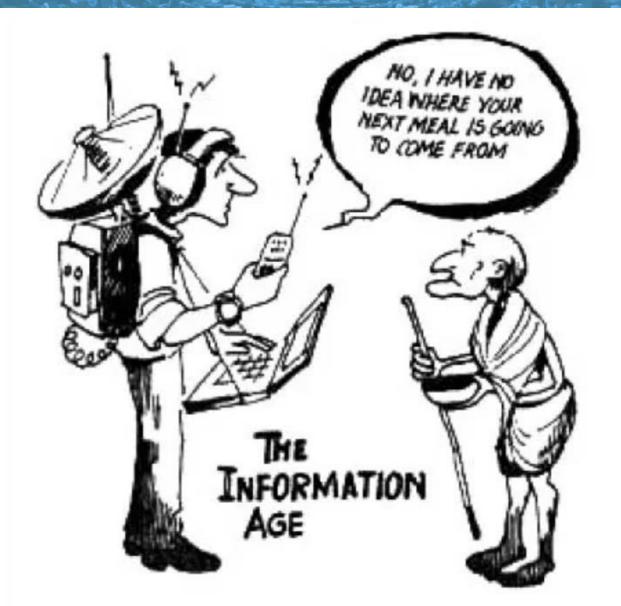
RABLAY





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...but technology also divides





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The digital world is unstable



In October 2021 Facebook and its subsidiaries Instagram and WhatsApp went down for nearly 12 hours.

- Disconnecting 2.89 billion users
- Disconnecting 6 million advertisers

The outage had also cost the global economy about \$160 million per hour.

Source: <u>thedailystar.net</u>

Is technology a bounty or a trap?







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The new world is challenging

Yuval Noah

Harari



21 Lessons for the 21st Century The world has never felt more unequal.

Will machine learning and robotics make humans economically redundant ?

Am I moral if I do nothing when there is a refugee crisis?

Algorithms already control much of our daily lives.

Volatile societies...

No one knows what the future will look like.



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The new world is unstable



The U.S. dollar and the euro will face threats from digital currencies such as Bitcoin.

Source: livemint.com

Al-powered propaganda, by ratcheting up cognitive manipulation and societal polarization, will increase.

Source: penser-critique.be



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Tomorrow will be different...



Artificial intelligence, quantum computing, 5G and the rise of the Internet of Things are just some of the emerging technologies that influence the way our society operates.



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1930 vision of the future



Source: <u>flashbak.com</u>



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2022 vision of the future ...

Welcome to the Metaverse...



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The new virtual world is in the making

"... the metaverse is the ultimate expression of social technology". M. Zuckerberg

The metaverse, short for "metauniverse," is a digital world where the real and virtual merge into a vision of science fiction.

Facebook announced it plans to hire 10,000 people in the European Union to build the metaverse.

Source: euronews. com



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Governing Metaverse will be a challenge

What Jurisdiction to Metaverse ?

Because of the psychological and physiological aspects of immersive technologies, and the potential for a new invasive class of harms, the policy makers should work together with the technological industry and scientist research to explore the challenges and measures to be taken to ensure the enjoyment of the benefits of the VR and the Metaverse, while preventing its potential negative impacts.



Impact on Human Rights

✓ Privacy✓ Surveillance

✓ The role of internet intermediaries

✓ Fake news and hate speech

✓ Elections

Access to information

✓ Cybercrime

✓ Discrimination

Impact on Human Rights

✓ Privacy

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My personal data are public



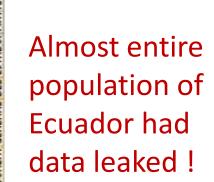


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Personal data are not protected

FISCALÍA

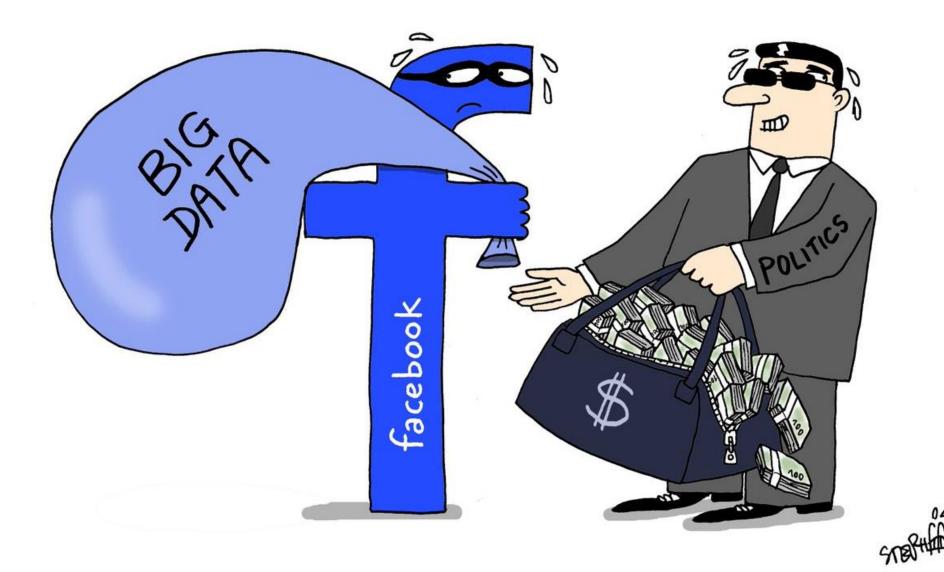
"Once data has been exposed to the world, it can't be undone,"





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My data becomes a commodity





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Privacy and public safety collide



Impact on Human Rights

✓ Surveillance



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I am always watched

Your face: a \$20bn industry

The Guardian

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▲ Monitors display a video showing facial recognition software in use at the headquarters of the artificial intelligence company Megvii, in Beijing. Photograph: New York Times/eyevine





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The government surveys minorities





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Protesters are being watched and recognised



Source: <u>Bloomberg.com</u>



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Technology encourages social control



Source: chappatte.com

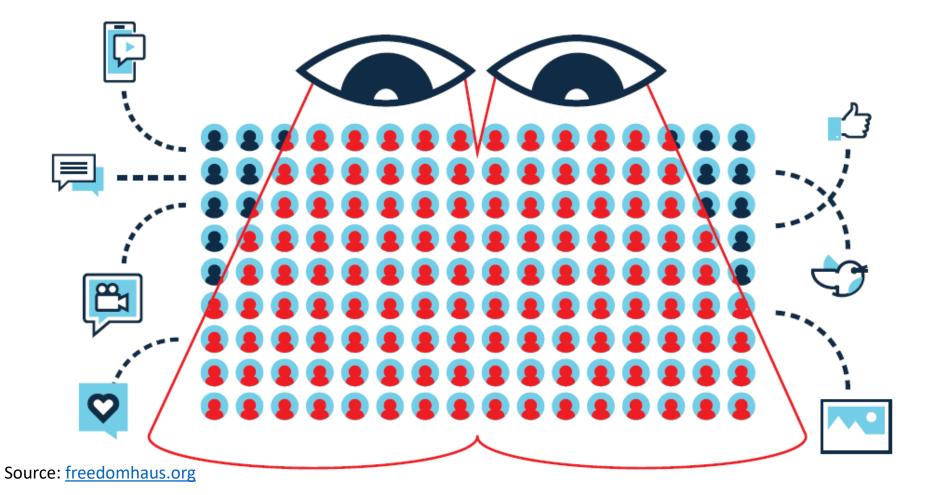
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Social media support surveillance

UNDER THE WATCHFUL EYE OF SOCIAL MEDIA SURVEILLANCE

40 of the 65 countries covered by *Freedom on the Net* have instituted advanced social media surveillance programs. That means 89% of internet users—or nearly 3 billion people—are being monitored.



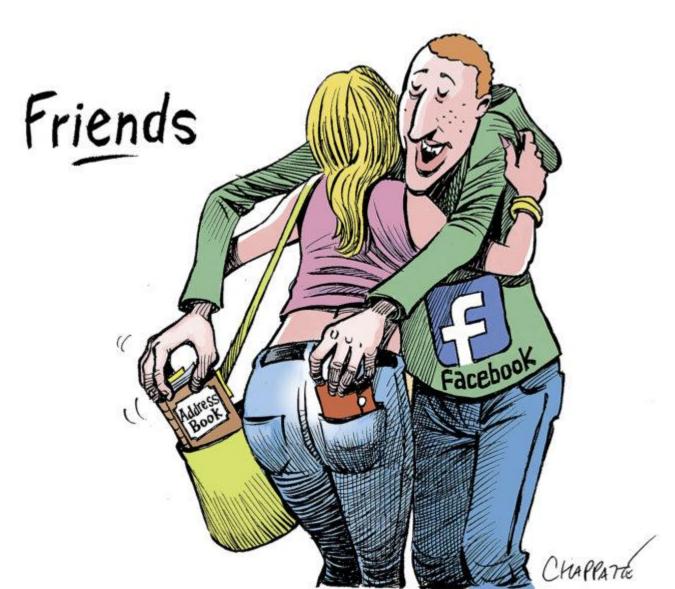
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The role of internet
 internetiaries



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Platforms manage social contacts



Source: chappatte.com



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Platforms influence politics



GAFAM are the main lobbyists in Brussels

140 lobbyists are influencing EU policies on behalf of 10 largest tech companies – Google, Apple, Facebook, Amazon and Microsoft and also IBM, Huawei, Vodafone, Qualcomm and Intel.

The Brussels "digital lobby" spent €97 million – 10 times more than that of the automobile industry

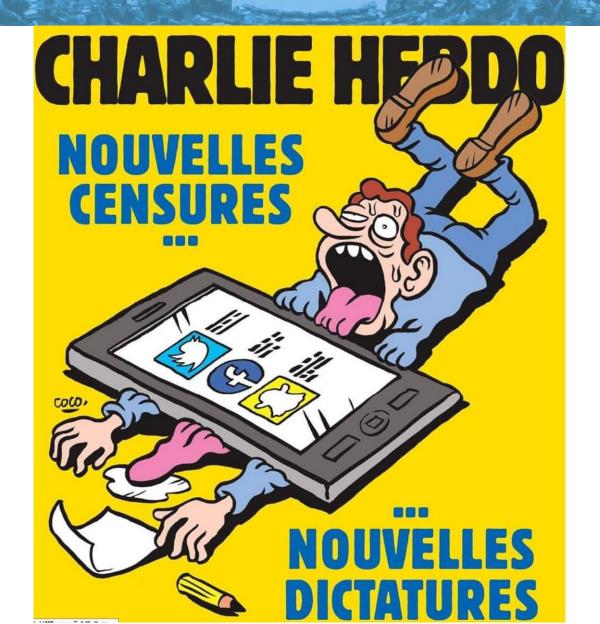
In total 1500 lobbyists are mobilised by 612 companies from the technology sector for €32 million annually

Source: <u>lemonde.fr</u>



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Censorship goes private



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I am exposed to threats



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1,3 bn users

100 mil in Europe

Why is TicToc considered a threat to Democracy?

- Collection of PII and User Data The App collects sensitive data about users, even when those users neither saved nor shared their content. This presents a security threat for users due to the 2017 Chinese National Intelligence Law, which states that "any organization or citizen shall support, assist and cooperate with the state intelligence work in accordance with the law."
- Violations of COPPA TikTok collects data from all age groups and, in doing so, regularly violates the Children's Online Privacy Protection Rule of 1998 (COPPA).
- Censorship the app's censorship of any content critical of Chinese state interests.

Source: cisecurity.org



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Am I a customer or a product?

ALWAYSWANTING MORE, MORE, MORE!



Impact on Human Rights

Fake news & Hate speech

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Fake news are spined online



... as well as hate speech





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Disinformation campaigns proliferate

CO Market (EU)

TITLE OF

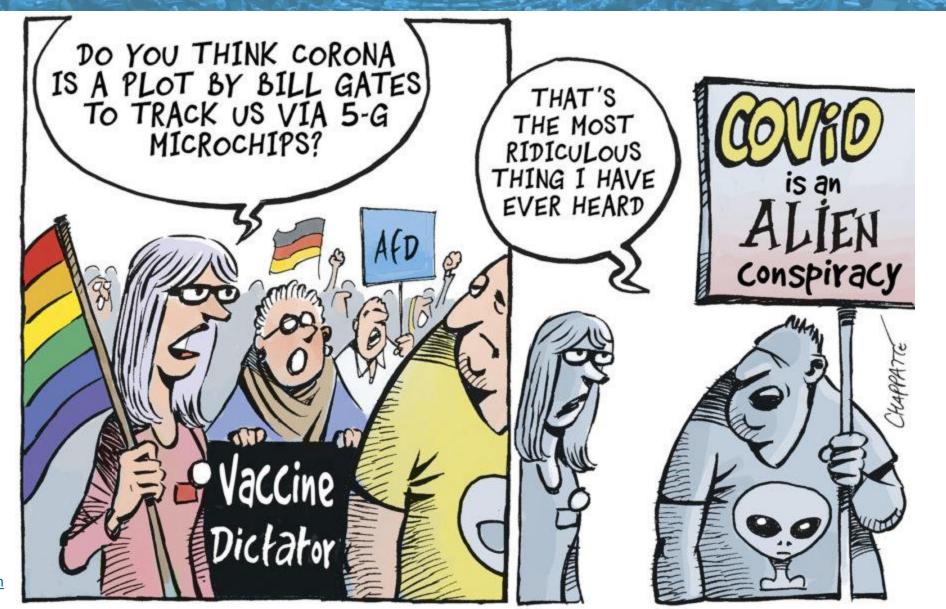
At Least 70 Countries have had Disinformation Campaigns

CO Market (RO)



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Conspiracies and fake news thrive



Source: chappatte.com



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Authoritarian regimes disinform

TOP DISINFORMATION NARRATIVES ABOUT BELARUS

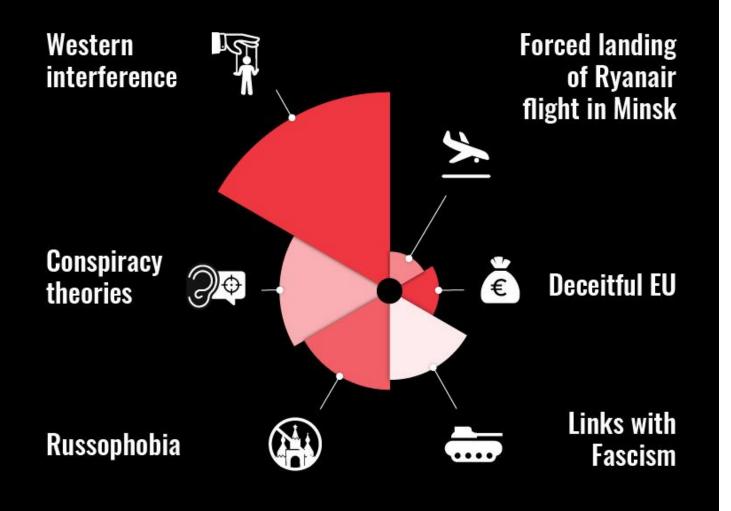




Illustration based on data collected from 9 August 2020 to 1 July 2021. Source: EUvsDisinfo database: https://euvsdisinfo.eu/disinformation-cases/

Source:

euvsdisinfo.eu



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Democracies are a target



Source: euvsdisinfo.eu



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Fakes used as propaganda tools

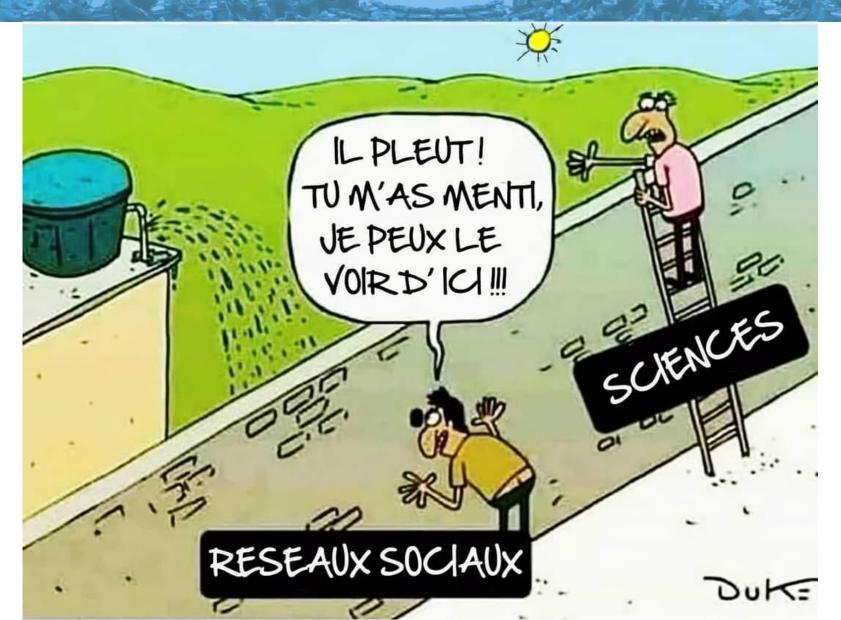
TENS OF THOUSANDS OF MUSCOVITES WERE BRIBED OR FORCED TO DEMONSTRATE UNITY BEHIND THE LEADER.

Source: euvsdisinfo.eu



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SM enhance a fake perception of reality





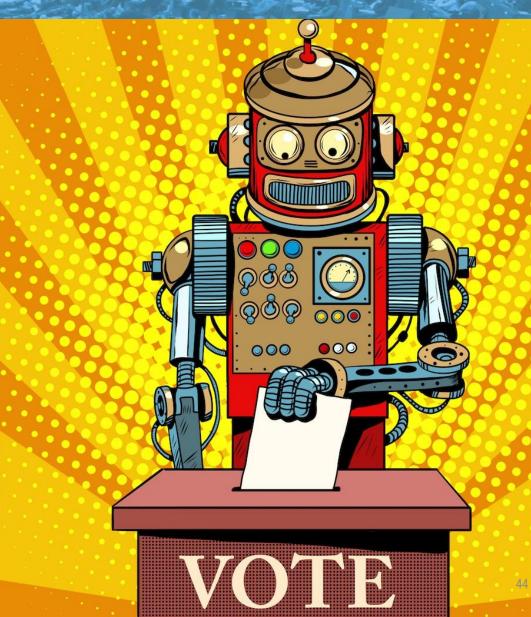
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Al is used to spread misinformation

Facebook's own targeted advertising system was leveraged to display content and ads at users with respect to their psychological profiles.

By knowing the behavioural and psychographic profiles of voters, AI can be used to send political messages that are insincere and fake.

Source: <u>mygreatlearning.com</u>



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Elections



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Disinformation rigs elections



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CONSEIL



Microtargeting influences voters

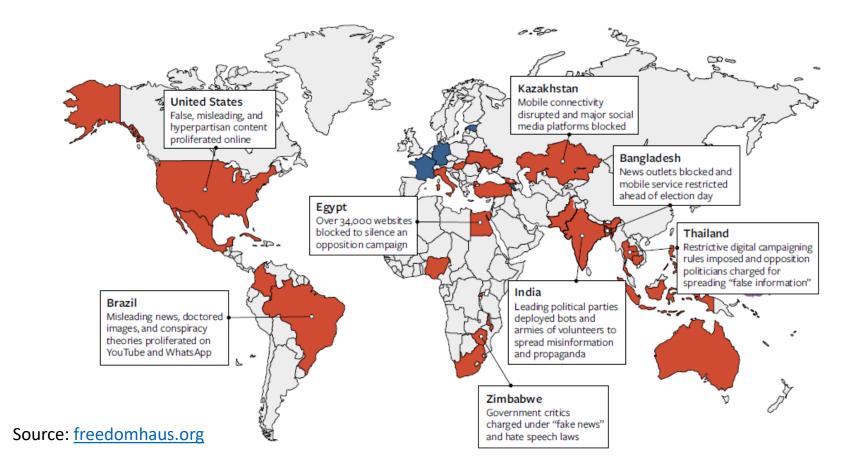
FOP.



Digital election interference spreads

THE GLOBAL PHENOMENON OF DIGITAL ELECTION INTERFERENCE

Domestic actors interfered online in 26 of 30 countries that held elections or referendums over the past year.



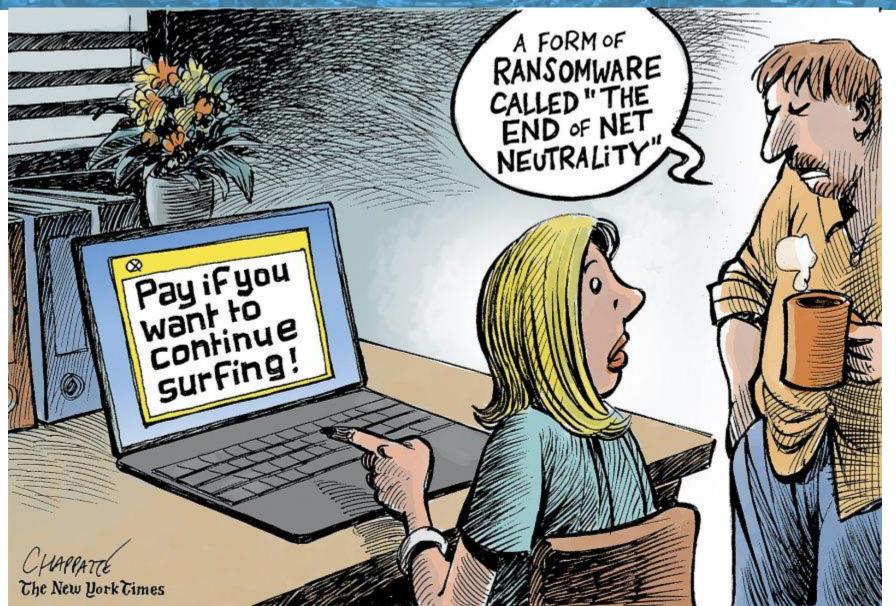
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Access to
 information



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The access to the net is not free



Source: <u>chappatte.com</u>

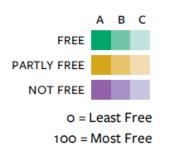


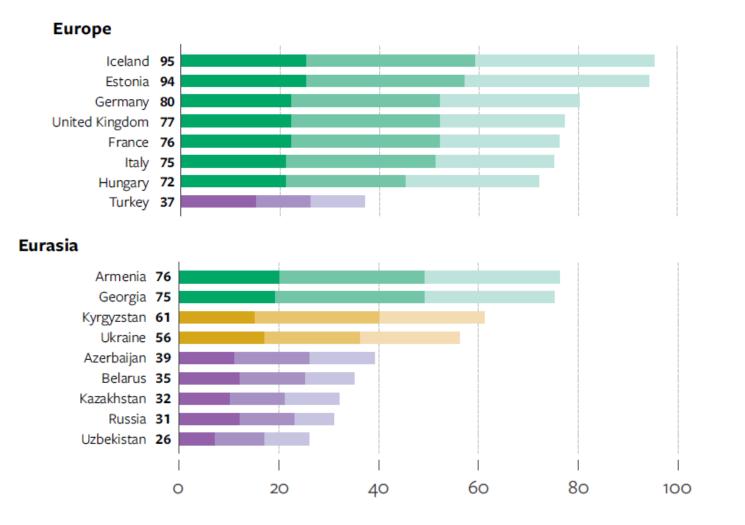
Internet freedom is challenged

A. Obstacles to Access



C. Violations of User Rights





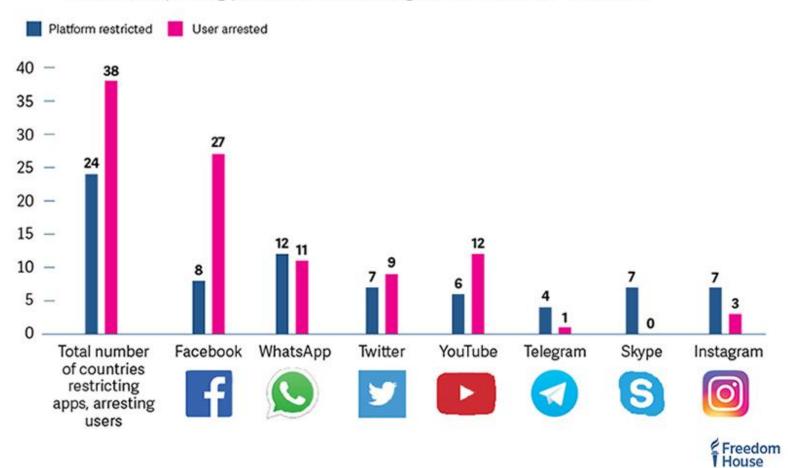


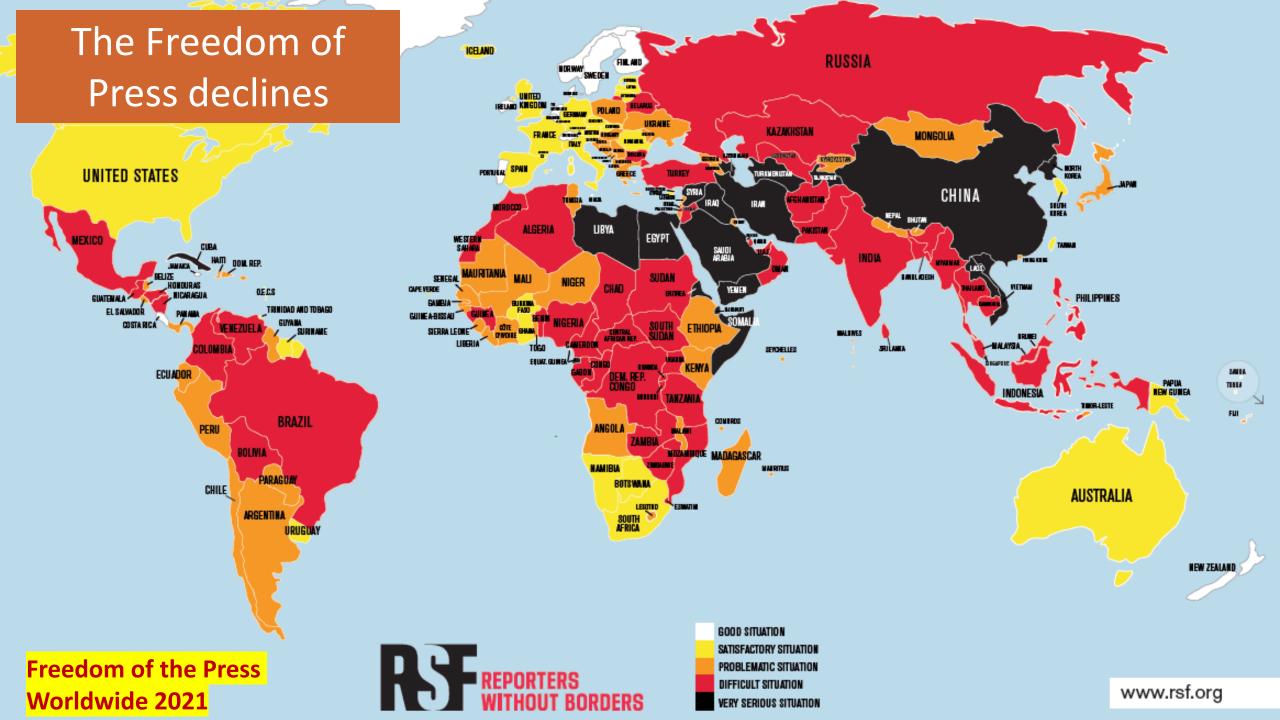
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Policing of internet is spreading

NUMBER OF COUNTRIES WHERE POPULAR APPS WERE BLOCKED OR USERS ARRESTED

WhatsApp was blocked more than any other tool, while Facebook users were arrested for posting political, social, or religious content in 27 countries.



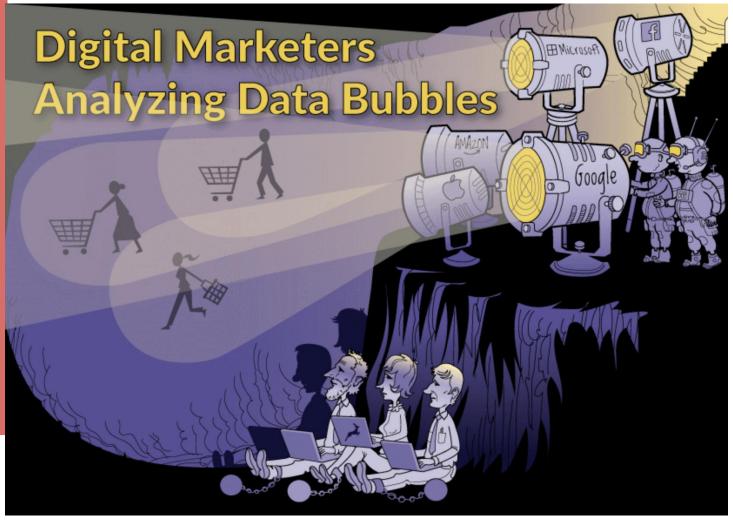




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Do I still have access to information?





Impact on Human Rights

✓ Cybercrime

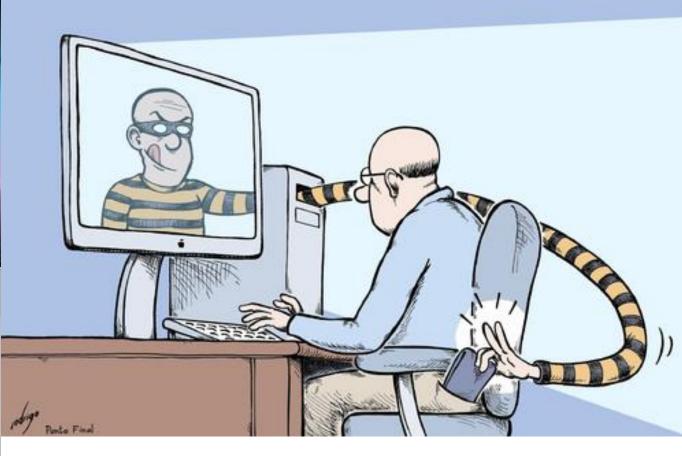


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Cybercrime proliferates





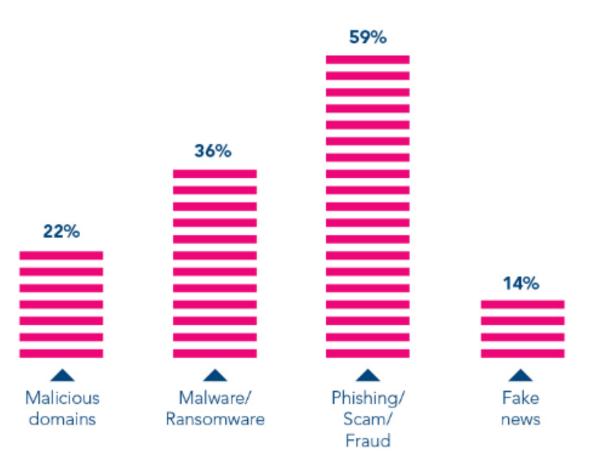




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COVID-19 increases cyberthreats

Distribution of the key COVID-19 inflicted cyberthreats based on member countries' feedback





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Vaccine data are stolen



- European Medicines Agency (EMA) documents on Moderna's COVID-19 vaccine candidate were unlawfully accessed in a cyberattack.
- The EMA, had been targeted in a cyberattack, which also gave hackers access to documents related to the development of the Pfizer Inc and BioNTech COVID-19 vaccine.
- Moderna said its submission to the EMA did not include any information identifying individual study participants and there is no information at present that any participants had been identified in any way.



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Fake vaccine certificates are sold online



Fraudsters sell forged COVID-19 vaccination certificates on the dark web in a fast-growing pandemic scam, cyber security analysts say

Source: <u>news.trust.org</u>

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Discrimination



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I am constantly profiled



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My career depends on Al

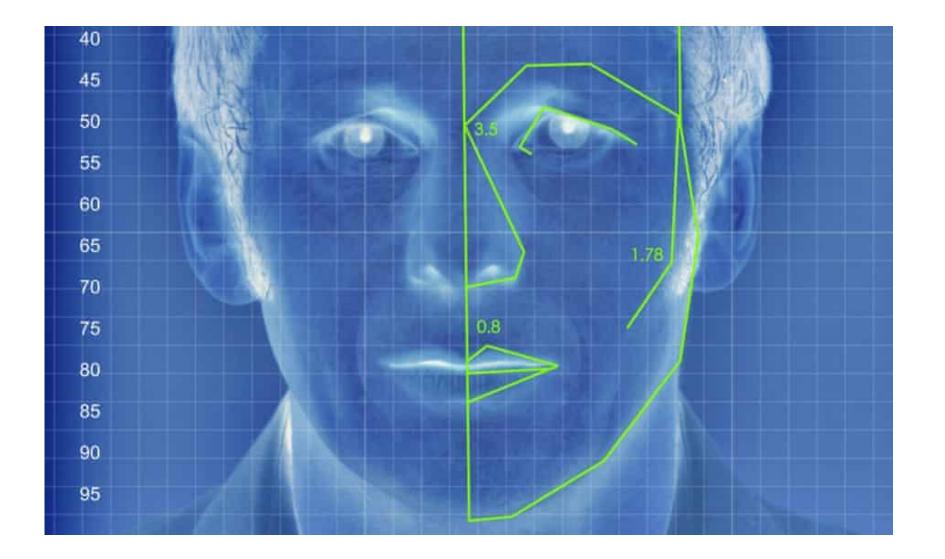


The UK companies have used Artificial Intelligence and facial expression technology in the process of job interviews to find the best candidate as per the desired profile.



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Al can determine my sexual orientation



An algorithm deduced the sexuality of people on a dating site with up to 91% accuracy, raising tricky ethical questions

Source: theguardian.com

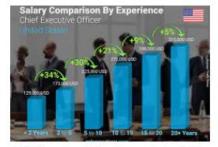


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Algorithms are often biased



The U.S. President as Chief Executive | HowStuffW... people.howstuffworks.com



Chief Executive Officer Average Salary in U... salaryexplorer.com



Chief Executive Officer Average Salary in United S... salaryexplorer.com



James McAndrews, chief executive gettyimages.ch

The stock photo

Ron Brenneman, president and chief e... alamyimages.fr



Chief Executive Officer ... globalpartnership.org



BROWN Zak (usa), Chief Executive Officer... alamy.com



USA | Comment McDonald's e... latribunedelhotellerie.com



Jean-Yves Fillion, chief executive office gettyimages.ch

Fraport USA appoints Mullaney as new Chi...



Laurent Rossi (FRA) Alpine Chief Exec...





Chief Executive Officer (CEO) - American Academy...

Google images search for "CEO", just 11 per cent of the people it displayed were women, even though 27 per cent of the chief executives in the US are female.

Source: <u>newscientist.com</u> Image: <u>Google search 18</u> November 2021



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Algorithms make regrettable mistakes



The Israeli police arrested a Palestinian worker who had posted a picture of himself on Facebook posing by a bulldozer with the caption "attack them" in Hebrew. Only he hadn't: the Arabic for "good morning" and "attack them" are very similar, and Facebook's automatic translation software chose the wrong

Source: timesofisrael.com

one.

What is at risk ?

✓ Right to private and family life

✓ Freedom of Expression

 Right to participate in democratic processes, such as elections, free from undue influences



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Council of Europe responses

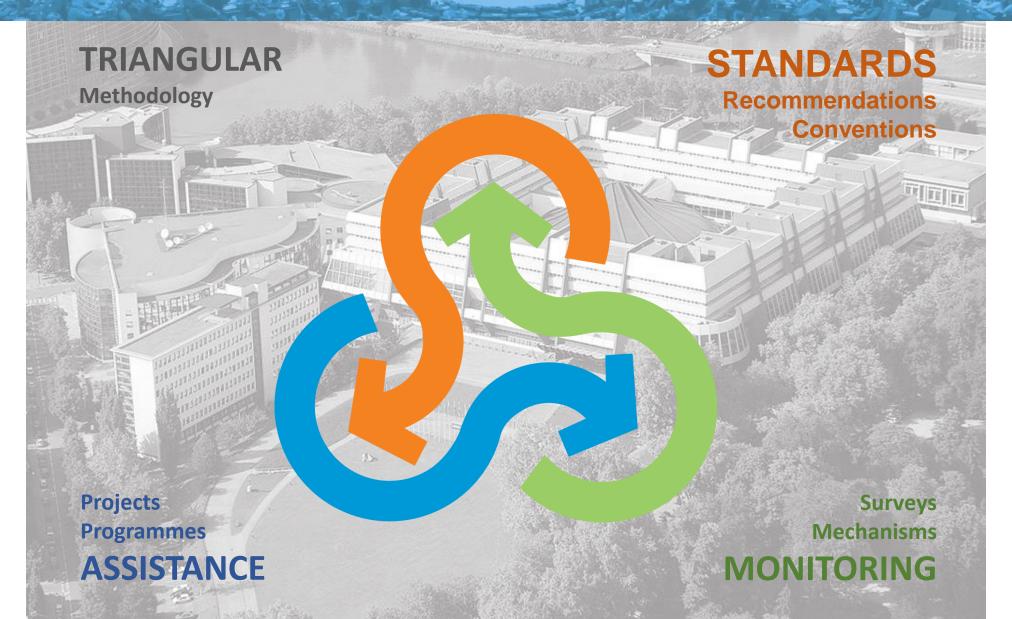
OUR OBJECTIVE

Assist and cooperate with member States to change their policy, legislation and practice to effectively protect and promote freedom of expression, media freedom and data protection, in line with **Council of Europe standards**



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Information Society Department



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Promoting human rights in the digital world

Safeguarding **Protecting Privacy** Freedom of **Expression** Combating expertise areas **Cybercrime** Developing Framing **Artificial Digital** Intelligence Governance



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Developing digital governance



Cooperation

- ✓ Partnership with Digital Companies
 - 26 companies and associations

Standards

- ✓ Recommendation with regard to network neutrality
- ✓ Recommendation on Internet freedom
- Recommendation on the roles and responsibilities of internet intermediaries
- Recommendation on the impacts of digital technologies on freedom of expression



Enhancing the Partnership

Digital Partnership





- participating in the work of committees and other intergovernmental or expert organs, bodies and structures of the Council of Europe to contribute to the drafting of legally and politically binding standards;
- co-organising conferences and other awarenessraising events;
- providing expertise for Council of Europe studies and thematic reports (i.e., hearings with experts, brainstorming sessions);
- receiving Council of Europe expertise (i.e., training sessions, seminars);
- > joint projects, targeted partnerships.



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Partnership with digital companies

DEMOCRATIC PROCESSES AND MICRO-TARGETTING

- New tools aim to provide transparency and integrity to election processes
- E-voting still lacks trust
- More balanced newsfeeds



DATA PROTECTION

- Al requires Big Data
- The risk of bias is embedded in the data used to train algorithms
- Use of Big Data in justice systems poses challenges in terms of equality before the law
- Strengthening the rights of data subjects is necessary

CONTENT MODERATION

- Increasingly performed by AI (99% for Facebook)
- A human-rights based approach to the removal of illegal content is required
- Transparency and fairness
 of algorithms is necessary

CYBER SECURITY

- Al is sensitive to cyberthreats
- Cyber-security services and education become increasingly important
- Holistic stakeholder forums are needed



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Protecting Privacy



Data Protection Convention

✓ 80 participating countries

Convention Committee

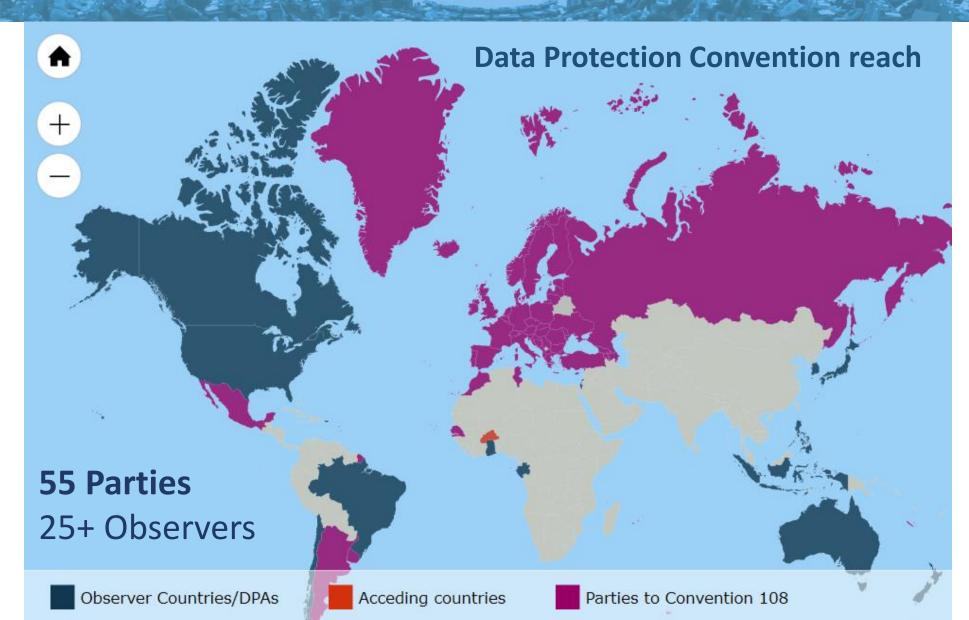
set international standards in areas of:

- Artificial Intelligence
- Big data
- Health related data
- Media and privacy
- Data processing by the police



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Protecting Privacy





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Combating Cybercrime



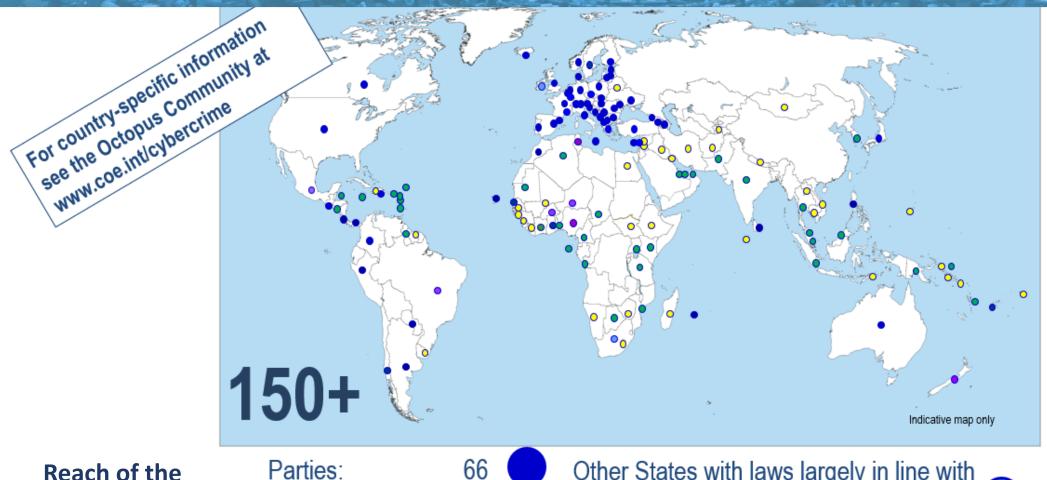
Budapest Convention on Cybercrime

- A framework for effective
 cooperation with the necessary
 rule of law safeguards available to
 66 states parties.
- An efficient criminal justice
 response against cybercrime and
 other crimes involving electronic
 evidence.
- A well established and functioning system used as a guideline by almost 80% of States worldwide.



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Combating Cybercrime



Reach of the Budapest Convention Parties: Signed: Invited to accede:



Other States with laws largely in line with Budapest Convention = 20+ Further States drawing on Budapest Convention for legislation = 50+





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Framing Artificial Intelligence



Transversal approach:

- ✓ Data processing and human rights
- ✓ Use of AI by the Judiciary
- ✓ Criminal law implications of AI
- ✓ Bioethics and AI
- ✓ Environment
- ✓ Education
- ✓ Gender equality, Youth
- ✓ Children, Anti-discrimination
- ✓ Culture, Eurimages
- ✓ Elections
- ✓ Freedom of expression



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Framing Artificial Intelligence



PACE recommendations:

- The role of AI in policing and criminal justice systems
- Preventing discrimination caused by the use of artificial intelligence
- Need of democratic governance of AI
- The brain-computer interface: new rights or new threats to fundamental freedoms?

CEPEJ - European Ethical Charter on the use of artificial intelligence (AI) in judicial systems and their environment



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Framing Artificial Intelligence



Standards

- Declaration on on the manipulative capabilities of algorithmic processes
- Recommendation on the human rights impacts of algorithmic systems
- ✓ IN PREPARATION: a legal framework for the development, design and application of artificial intelligence based on Council of Europe standards

Awareness raising

Study: "Algorithms and Human Rights" Study: "Responsibility and AI"



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Framing Artificial Intelligence



CAHAI - Ad hoc Committee on Artificial Intelligence

- Identify major opportunities and negative impacts on human rights, democracy and the rule of law.
- Discover gaps in the current level of protection provided by existing international and national instruments.
- Propose an appropriate legal framework consisting of a combination of binding and non-binding legal instruments, that complement each other.
- Council of Europe is the organisation that could bring the « brick » of regulation to create trust based on human rights, democracy and the rule of law.

www.coe.int/en/web/artificial-intelligence/cahai





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CAHAI – the Roadmap

Key deliverables and proposed roadmap of CAHAI (2019 – 2021)





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AI – Work in Progress



Binding and non-binding legal instruments (standards)

1. Transversal

- [Ongoing] A transversal legal instrument to regulate the design, development and use of artificial intelligence systems CAI
- <u>Recommendation of the Committee of Ministers to member States on the</u> <u>human rights impacts of algorithmic systems</u> - CM/Rec(2020)1
- Declaration of the Committee of Ministers on the manipulative capabilities of algorithmic processes Decl(13/02/2019)1
- <u>Unboxing AI: 10 steps to protect human rights</u> Recommendation of the Commissioner for Human Rights, May 2019
- <u>Recommendation of the Parliamentary Assembly of the Council of Europe</u> <u>about Technological convergence, artificial intelligence and human rights</u> -Recommendation 2102(2017)





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AI – Work in Progress



Binding and non-binding legal instruments (standards)

2. Privacy and Data Protection

• [New] <u>Recommendation of the Committee of Ministers on the protection</u> of individuals with regard to automatic processing of personal data in the context of profiling - CM/Rec(2021)8

• <u>Guidelines on Facial Recognition</u> - T-PD(2020)03

• <u>Guidelines on Artificial Intelligence and Data Protection</u> - T-PD(2019)01

• <u>Guidelines on the protection of individuals with regard to the processing</u> of data in a world of Big Data - T-PD(2017)1





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AI – Work in Progress



Binding and non-binding legal instruments (standards)

3. Justice and public administration

• [New] [Ongoing] (Until end of 2022) Review of The Administration and You handbook in the light of the use of artificial intelligence (AI) and non-AI algorithmic systems (based on comparative study in member States) – CDCJ

 [New] <u>Guidelines on electronic court filing (e-filing) and digitalisation of</u> <u>courts</u> - CEPEJ(2021)15 (requirements regarding transparency and accountability regarding the court e-filing and decision-supporting systems, and regarding introduction of machine learning based predictive analytics), 9 December 2021

• <u>Guidelines of the Committee of Ministers of the Council of Europe on</u> <u>online dispute resolution mechanisms in civil and administrative court</u> <u>proceedings</u> - CM(2021)36add4-final (transparency and accountability guidance for the use of AI systems)

• <u>European Ethical Charter on the use of artificial intelligence (AI) in judicial</u> <u>systems and their environment</u> - CEPEJ(2018)14



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CAHAI – Feasibility Study

A LEGAL FRAMEWORK FOR AI SYSTEMS

Feasibility study of a legal framework for the development, design and application of artificial intelligence, based on Council of Europe's standards on human rights, democracy and the rule of law



0

1. GENERAL **INTRODUCTION**

- 2. SCOPE OF APPLICATION OF A COUNCIL OF EUROPE LEGAL FRAMEWORK ON ARTIFICIAL INTELLIGENCE
- 3. OPPORTUNITIES AND RISKS ARISING FROM THE DESIGN, DEVELOPMENT AND APPLICATION OF ARTIFICIAL INTELLIGENCE ON HUMAN RIGHTS, THE RULE OF LAW AND DEMOCRACY
- 4. THE COUNCIL OF EUROPE'S WORK IN THE FIELD OF ARTIFICIAL INTELLIGENCE TO DATE
- 5. **MAPPING OF INSTRUMENTS** APPLICABLE TO ARTIFICIAL INTELLIGENCE
- 6. MAIN CONCLUSIONS OF THE MULTI-STAKEHOLDER CONSULTATIONS
- 7. MAIN ELEMENTS OF A LEGAL FRAMEWORK FOR THE DESIGN, DEVELOPMENT AND APPLICATION OF ARTIFICIAL INTELLIGENCE
- 8. POSSIBLE OPTIONS FOR A COUNCIL OF EUROPE LEGAL FRAMEWORK FOR THE DESIGN, DEVELOPMENT AND APPLICATION OF ARTIFICIAL INTELLIGENCE BASED ON HUMAN RIGHTS, DEMOCRACY AND THE RULE OF LAW
- 9. POSSIBLE PRACTICAL AND FOLLOW-UP **MECHANISMS TO ENSURE COMPLIANCE AND EFFECTIVENESS** OF THE LEGAL FRAMEWORK
- 10. FINAL CONSIDERATIONS





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CAHAI – Feasibility Study

A LEGAL FRAMEWORK FOR AI SYSTEMS

Feasibility study of a legal framework for the development, design and application of artificial intelligence, based on Council of Europe's standards on human rights, democracy and the rule of law



No legal vacuum, but ...

(see chapters 3 & 5)

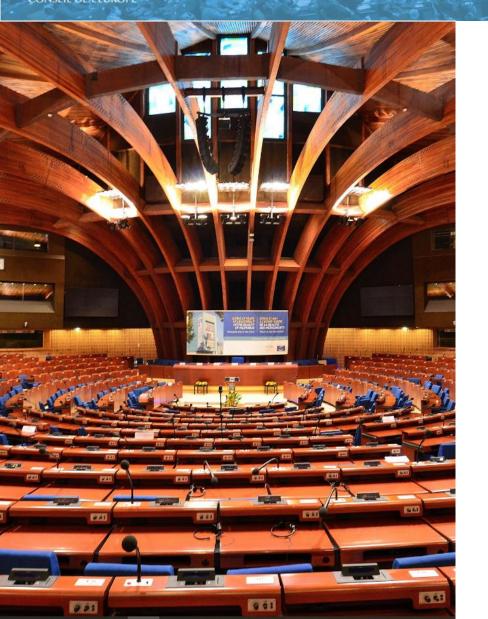
- Substantive and procedural gaps
- Uneven protection levels
- Uncertainties affect development and implementation
- > Soft law approach has major limitations





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Relevant Conventions



European Convention on Human Rights

(1950, Convention for the protection of human rights and fundamental freedoms)

Convention on the Elaboration of a *European Pharmacopoeia* (1964)

Convention 108 (108+)

(1981, Convention for the protection of individuals with regard to automatic processing of personal data)

Oviedo Convention

(1997, Convention for the protection of human rights and dignity of the

human being with regard to the application of biology and medicine)

Budapest Convention

(2001, Convention on cybercrime)



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Feasibility Study Conclusions



Need for a comprehensive governance framework

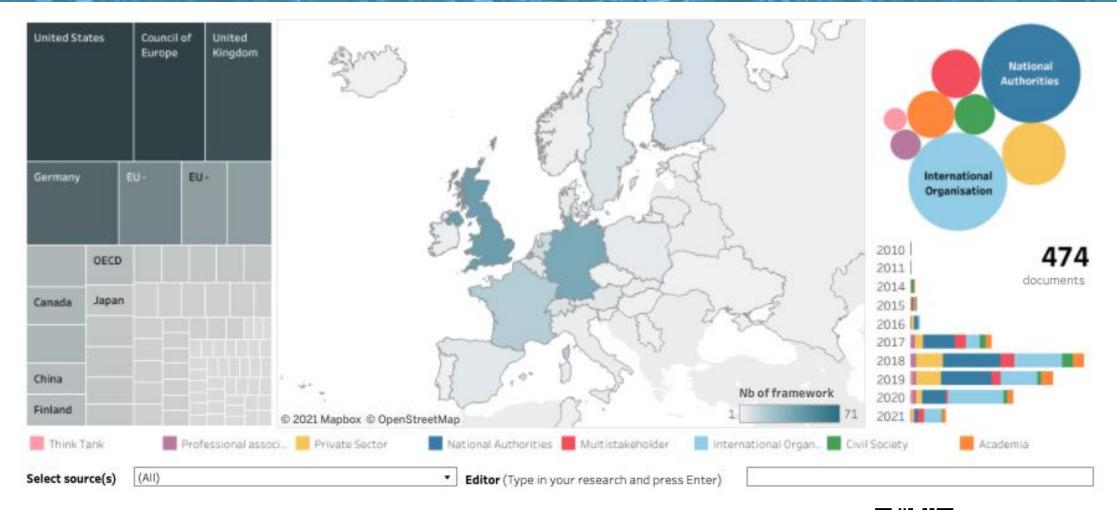
- Use of technology (risk-based approach)
- Need for clear rules predictability
- Regulation and innovation
- Transboundary nature of impact
- Cross-border trade



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Al Initiatives

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Elements for a Legal Instrument

A LEGAL FRAMEWORK FOR AI SYSTEMS

Feasibility study of a legal framework for the development, design and application of artificial intelligence, based on Council of Europe's standards on human rights, democracy and the rule of law



Key values, rights and principles

- Human **dignity**
- **Prevention of harm** to human rights, democracy and the rule of law
- Human freedom and Human autonomy
- Non-Discrimination, Gender equality, Fairness and Diversity
- Transparency and Explainability of AI systems
- Data protection and the right to privacy
- Accountability and responsibility
- Democracy
- Rule of Law



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Appropriate legal framework

A combination of binding and non-binding legal

instruments that complement each other.

A binding instrument, a convention or framework convention, of horizontal character, could **consolidate general common principles** – contextualised to apply to the AI environment and using a risk-based approach – and include more granular provisions in line with the rights, principles and obligations identified in this feasibility study.

Any binding document, whatever its shape, should not be overly prescriptive so as to secure its **future-proof** nature. Moreover, it should ensure that **socially beneficial Al innovation can flourish**, all the while **adequately tackling the specific risks** posed by the design, development and application of Al systems.



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Possible elements

General

legally binding transversal instrument (+ others at sectoral levels) risk-based & proportionate

focus on preventing/mitigating risks + promote socially beneficial AI applications dual use & national security - further consideration needed! not technical parameters - basic principles&norms for all types of organisations (public&private)

Purpose, scope and definitions

facilitate cooperation and compatibility; sufficient level of abstraction

Fundamental principles

a combination of positive rights of individuals and obligations upon Parties

Risk classification of AI systems and prohibited applications

establishment of methodology for risk classification prohibited applications (+ review procedures)



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Possible elements

General & public sector

applicable provisions regulatory sandboxes promote evidence-based public deliberations prevention of unlawful harm, equal treatment and non-discrimination, gender equality, vulnerable groups, data governance robustness, safety, cybersecurity, transparency, explainability, auditability, accountability, sustainability human oversight

Public sector

access to effective remedy mandatory right to human review of decisions adequate human review for processes adequate and effective guarantees against arbitrary and abusive practices

Democracy and democratic governance

risk of unlawful or undue interference in democratic processes need for respecting the right to freedom of expression, including the freedom to form and hold opinions and to receive and impart political information and ideas, and the right to freedom of assembly and association



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Possible elements

Safeguards

informing decisions impacting the legal rights and other significant interests of individuals and legal persons

right to an effective remedy before a national authority (including judicial authorities) against such decisions;

right to be informed about the application of an AI system in the decisionmaking process; right to choose interaction with a human in addition to or instead of an AI system; right to know that one is interacting with an AI system rather than with a human. protection of whistle-blowers

Civil liability

Supervisory authorities, compliance, and cooperation

ensure effective compliance with the instrument establishment of compliance mechanisms and standards national supervisory authorities

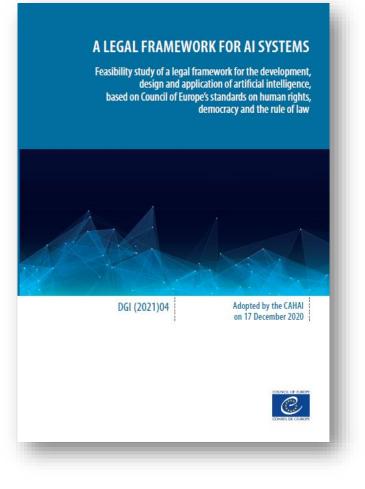
cooperation between Parties and mutual legal and other assistance "committee of the parties" to support implementation

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Elements for a Legal Instrument



Additional instruments

HUDERIA (Human rights, democracy, and rule of law impact assessment)

Complementary elements relating to Al in the public sector



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Global Policy AI initiative



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Ministry of Foreign Affair

and International Cooperation

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Committee on Artificial Intelligence

Committee on Artificial Intelligence

inaugural meeting Rome, 4-6 April 2022

PRESIDENCY

RÉSIDENC

The CAI established itself (Chair: Mr Thomas Schneider, Switzerland; Vice-Chair: Mr Gregor Strojin (Slovenia)

The CAI examined an outline of a possible legal instrument based on the outcomes of the work of the CAHAI

The CAI unanimously recommended to CM that "appropriate instrument" should be a convention

The CAI prepared to start negotiations in September 2022 on the basis of a proposal for an instrument by the Chair



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Committee on Artificial Intelligence



Perspective

2020 ... need for regulation of AI was established

2021 ... key elements of regulation were elaborated

2022... launch of negotiations in CAI

By 15 November **2023** ... finalisation of draft legal instrument



Information Society Department

Thanks for your attention !

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