



Intercultural Cities
Portuguese Network of Intercultural Cities (RPCI)
2 July 2020
15h-16h30

Agenda

15h Situation point RPCI / information

15h15 Projects for 2020: presentation of ideas and decision

16h Next steps

16:30 Study on systemic discrimination: brief presentation by Niall Crowley

16:45 Questions and Answers to Niall Crowley

Presences

Paula Pereira and Teresa Correia (CM Portimão);

Andreia Santiago (CM Loures)

Roberto Reis (CM Sta Maria Feira)

Cristina Ribeiro (CM Sta Maria Feira)

Luis Rodrigues (CM Lisboa)

Ana Mendes (CM Amadora)

Paula Cunha (CM Albufeira)

Umera Assanali (Cascais CM)

Summary of the discussion

1. The state of development of the **various RPCI initiatives** has been presented, namely:

Projects 2019:

App: it is delayed due to the fact that the company that develops it is in a fragile situation due to the pandemic. They are now re-looking at it and hope it will be finalised by the end of July.

The question of how this app will complement (or replicate) the services and information available in [the CLAIM app](#) has analyzed. It was agreed that we would dedicate the next



meeting to this subject, to schedule as soon as the APP is ready. Each city will review the CLAIM application and write down their questions and concerns regarding the RPCI app.

The **translation of the "step-by-step" guide** has been finalized and is now available on the ICC [website](#).

The **online course** based on the guide has also been finalized and is now available for registration on the [Al-fihiri online university](#) website. It has a cost of \$30 associated. The possibility of translating it or adding subtitles in Portuguese and finding alternatives to make it available for free has already been addressed with the ICC.

As for **filling out the INDEX**, we are currently preparing the visit to Lisbon and Loures. The visit will be in October, missing the date confirmation by Loures. Loures' colleague said that the matter has already been examined and a reply will be sent shortly. It was also clarified that it is not expected at the moment that the municipalities fill the INDEX every 2 years, and this filling may be more spaced.

The creation of an **association for the management of the RPCI** has not made any progress since the last meeting, but the answers given by the cities in this regard in the questionnaire sent are under consideration. Cities that have not had a chance will still be able to fill it.

The **welcome pack** recently published by ICC will soon be translated into Portuguese and made available to all cities that have joined the network.

On 7 July there will be a seminar entitled "**European Council tools to combat systemic racism**" in English. Registration is free for any city.

Registration: <https://primetime.bluejeans.com/a2m/live-event/zzdkgpsy>

The participants were reminded of the possibility of participating in the **blended learning course on Diversity and Inclusion**, a [Diversity@work](#) project developed by the Aga Khan Portugal Foundation and which will be free of charge. The test of the course should take place in October and it is a course on diversity, inclusion, unconscious bias, stereotypes, prejudices and discrimination, directed to employers, but possible to be done by any entity. The goal is that people can afterwards take a training course for trainers and use the course with other audiences, as it will be available free of charge. Albufeira and Sta Maria da Feira are already enrolled. CM Loures has revealed interest. Sta Maria da Feira was available to publicize it to local employers. More information will be sent in the annex to this summary.

Still, Santa Maria da Feira briefly explained its recent absence due to the increase in the urgent workload related to combat and prevention of COVID 19.

It has also been reinforced that a folder has been created on the [shared drive](#) dedicated to COVID 19 for gathering useful documents and tools. Cities can contribute to it.

Finally, an updated contact [list](#) has been requested to be sent, which is already on the drive.

2020 Projects

Next, the results of the questionnaire applied to the cities were presented, to which 6 cities answered.



The following **priorities** were indicated by the respondents:

- **Inclusive employability and entrepreneurship - 5 votes**
- **Bureaucracy and legalization processes - 5 votes**
- **Raising awareness of different actors for interculturality - 4 votes**
- Access to information - 3 votes
- Municipal communication, social media and social networks - 3 votes
- Inclusive Education - 2 votes
- Prevention of hate speech, xenophobia and racism - 1 vote
- Access to housing - 1 vote

The following **actions** were considered the most suitable for the focus of the RPCI in the coming years:

- **Community awareness campaigns - 4 votes**
- **Conducting training actions for partners, companies and other local actors - 4 votes**
- **Creation of products (manuals, videos, etc.) with key messages and practical ideas - 4 votes**
- Promote workshops to share practices between Portuguese and international cities - 3 votes
- Municipal communication campaigns, in the media and social networks - 3 votes
- Raising awareness of municipal leaders on the theme of interculturality - 2 votes
- Raising awareness of state structures and services on the theme of interculturality - 2 votes
- Carry out training actions for city technicians - 2 votes
- Raising awareness of state structures and services on the theme of interculturality - 2 votes

The following **ideas/suggestions** also emerged:

- Create tools to increase the involvement of competent authorities
- Enable free but certified training. Thus, calling for greater participation by technicians.
- Campaign in the media calling for the appreciation of cultural diversity (use positive messages).
- Create common tools and supports in various intercultural areas, develop common activities.



- Subtitles and/or Portuguese version of the step-by-step online course
- Organization of an ICC Academy (could be virtual) with experts on various topics
- Public social awareness campaigns / launch of the APP
- Translation of ICC guides (e.g. diversity and business, gentrification, intercultural policing, etc.)
- Studies/ Investigations (e.g. impact assessment of public measures?)
- Creation of 1 practical guide on welcoming migrants and minorities

Finally, the debate was opened, and each present city contributed with ideas, suggestions, and opinions:

a) St. Maria da Feira

It considers as priorities to ensure the access to information, and the digital inclusion of migrants. In order to create opportunities for inclusion using differentiated strategies, CM developed an online course using non-formal education methodologies. The contents were: Portuguese, citizenship, culture and heritage, employment, intercultural dialogue, gastronomy, etc. They were produced with supporting materials.

They suggest that this course be developed in a product so that it is replicable in other contexts and groups. The product would be directed to technicians (and thus might be important to have a Facilitator Guide) and would contain the contents for the trainees. The format could be in Pdf

The CM was alerted to the importance of writing a short article about this practice to the ICC website.

Furthermore, the suggestion was given to bet on the greater involvement of universities. Sta Maria da Feira's colleague, Roberto Reis, will conduct a preliminary contact to study potential bridges of interest, so that we could understand where one could collaborate. It was mentioned that it could be for the development of initiatives and studies within the priorities defined above, or for the study of the impacts of the policies and practices of cities.

It was also suggested to have in the App an area reserved for registrants to talk to technicians and to promote interaction between participants.

b) Portimão

It has been raising awareness of migrants on confinement on the ground

It produced leaflets in several languages that were distributed to local and adjacent parish migrants.

c) Albufeira

Agree with the proposals submitted and have already left their suggestions in the questionnaire.



d) Lisbon

Stated the urgency to work on the theme of employability, which will be central in the times that follow. Suggests that we can look at how to offer support for municipalities for a more comprehensive view of their municipal plans for integration, for example through experts consultancy for municipal plans. In this way, the plans between cities could be converged, in some initiatives, and with the ICC Action Plan, already providing for participation in CoE campaigns and projects. A single "matrix" plan could be created and then each city carries out its own from there.

e) Amadora

Suggests the creation of a welcoming guide for migrant population, similar to that of Amadora, but for the whole country. Some information will already be in the app, but there are many people without access to digital media.

Questions to think about: How to ensure permanent update?

f) Cascais

The Intercultural Mediation of Cascais has built an action plan for the next 3 years, with several partners of the municipality. This plan was defined in the context of the reconstruction of the Social Network of Cascais. It comprises initiatives on different fronts. It would be interesting to share some examples: Certified training for teachers in schools, Reception Kit, LOQUI - Literacy Program, Improbable Meetings, Campaign for Diversity in Schools, among others,

They also consider that it would be interesting to invest in the IEFP - ACT - Migrants relationship, if they had to choose only 1 thing, it would be in this area

Last year they created a very interesting intercultural campaign, could be done something together too, it would be much richer.

Next steps:

An attempt to reconcile all these contributions will be sent to all cities in a coherent joint project for validation.

Santa Maria da Feira will send more data about their initiative.

Carla will present the budget proposal to the ICC on July 7, Tuesday.

It has been reinforced that we will have to choose what will be possible in this area, and the other ideas may happen but will require other sources of funding.

Presentation Study

The aim of the study will be to harvest the cities' practices to share. The response to the questionnaire takes 10 minutes and will only allow to identify if there are any practices of interest to share.



It will influence policies and systems that combat systemic discrimination (through participation, auscultation, training of personnel, active influence the culture of the organization, review internal systems, participation of groups in the preparation of programs and plans, etc.)

Brief survey - questionnaire can be completed in Portuguese and then there will be a short interview about the practice

Link to the questionnaire: <https://forms.gle/cCUu4weYEmWPTpt58> (until 10 July 2020)