

# 1. Evaluation of the judicial systems (2016-2018 cycle)

# Portugal

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#### Reference data 2016 (01/01/2016 - 31/12/2016)

#### Start/end date of the data collection campaign : 01/06/2017 - 31/12/2017

#### **Objective**:

The CEPEJ decided, at its 28th plenary meeting, to launch the seventh evaluation cycle 2016 – 2018, focused on 2016 data. The CEPEJ wishes to use the methodology developed in the previous cycles to get, with the support of its national correspondents' network, a general evaluation of the judicial systems in the 47 member states of the Council of Europe as well as two observer states (Israel and Morocco). This will enable policy makers and judicial practitioners to take account of such unique information when carrying out their activities.

The present questionnaire was adapted by the Working group on evaluation of judicial systems (CEPEJ-GT-EVAL) in view of the previous evaluation cycles and considering the comments submitted by CEPEJ members, observers, experts and national correspondents. The aim of this exercise is to increase awareness of judicial systems in the participating states, to compare the functioning of judicial systems in their various aspects, as well as to have a better knowledge of the trends of the judicial organisation in order to help improve the efficiency of justice. The evaluation questionnaire and the analysis of the results becomes a genuine tool in favour of public policies on justice, for the sake of the European citizens.

#### Instruction :

The ways to use the application and to answer the questions are guided by two main documents:

- -User manual
- -Explanatory note

While the explanatory note gives definitions and explanations on the CEPEJ evaluation questionnaire and the methodology needed for replying, the User manual is a tool to help you navigate through this application. You can download the Explanatory note as a whole on the CEPEJ website. The specific explanations are also accessible for each question within this application under the tab "Explanatory note". This will serve as immediate consultation tool when answering questions. The user manual is accessible in the "Documentation" tab of the application.

In case you have any questions related to these documents or on the use of the application, please do not hesitate to contact the Secretariat.

### 1.General information

#### 1.1.Demographic and economic data

### 1.1.1.Inhabitants and economic general information

### 001. Number of inhabitants (if possible on 1 January of the reference year +1)

[ 10309573 ]

Comments

# 002. Total of annual public expenditure at state level and where appropriate, public expenditure at regional or federal entity level (in $\in$ )

	Amount
State or federal level	83335700000 []NA []NAP
Regional / federal entity level (total for all regions / federal entities)	[]NA [X]NAP

Comments

# 003. Per capita GDP (in €) in current prices for the reference year

[ 17905 ]

Comments

### 004. Average gross annual salary (in $\in$ ) for the reference year

[ 16079 ]

[]NA

Comments In the present questionnaire we used another "concept" of gross anual salary that we believe is closer to the objectives of this question.

We opted for the category of "payments and salaries" instead of "remunerations" of the national budget because "remunerations" also includes social contributions by the employer which constitue wage costs and not salary.

# 005. Exchange rate of national currency (non-Euro zone) in $\in$ on 1 January of the reference year +1

[ ] Allow decimals : 5

Comments

# A1. Please indicate the sources for answering questions 1 to 5

Sources: Sources for questions 1, 2 and 3 -National Statistics Institute (Instituto Nacional de Estatistica) Sources for question 4 - Ministry of Solidarity, Employment and Social Security (Ministério da Solidariedade, Emprego e Segurança Social)

# 1.1.2. Budgetary data concerning judicial system

006. Annual (approved and implemented) public budget allocated to the functioning of all courts, in  $\in$  (without the budget of the public prosecution services and without the budget of legal aid). If you cannot separate the budget allocated to the courts from the budgets of public prosecution

services and/or legal aid, please go to question 7. If you are able to answer this question 6, please answer NAP to the question 7.

	Approved budget (in €)	Implemented budget (in €)
TOTAL - Annual public budget allocated to the functioning	441024845	
of all courts $(1 + 2 + 3 + 4 + 5 + 6 + 7)$	[]NA []NAP	[ X ] NA [ ] NAP
1. Annual public budget allocated to (gross) salaries	379868175	
	[]NA []NAP	[ X ] NA [ ] NAP
2. Annual public budget allocated to computerisation	9499613	5252738
(equipment, investments, maintenance)	[ ] NA [ ] NAP	[]NA []NAP
3. Annual public budget allocated to justice expenses	1006000	279380
(expertise, interpretation, etc), without legal aid. NB: this	[] NA [] NAP	[]NA []NAP
does not concern the taxes and fees to be paid by the parties.	[]	
4. Annual public budget allocated to court buildings	43560800	31362225
(maintenance, operating costs)	[] NA [] NAP	[]NA []NAP
5. Annual public budget allocated to investments in new		
(court) buildings	[ ] NA [ X ] NAP	[] NA [X] NAP
6. Annual public budget allocated to training	7090257	5986229
······································	[]NA []NAP	[]NA []NAP
7. Other (please specify)		
	[ ] NA [ X ] NAP	[]NA [X]NAP

Comments - Please indicate any useful comment to explain the figures provided. If the annual public budget allocated to the functioning of all courts actually implemented is different from the approved annual public budget allocated to the functioning of all courts, please indicate the main differences: Q.6.2 The annual public budget allocated to "computerization" (approved and implemented) decreased in relation to 2014 following the conclusion of a project called Tribunal XXI. This project aimed to centralize and store data of the Citius platform in a data center structure, as well as the development of IT platforms, digitalization and integration of ongoing court cases, integration of video recordings of hearings and installation of centralized counters citizen service. The increase between 2015 and 2016 in the approved budget allocated to computerization is explained by the increase of the foreseen investment in IT and software equipment in the Financial and Equipment Institute (Instituto de Gestão Financeira e Equipamentos da Justiça), in administrative equipment and buildings in the Institute of Registry and Notary (Instituto dos Registos e do Notariado) and in administrative equipment and informatics software in the Directorate-General for Justice Administration (Direcção-Geral da Administração da Justiça).

Q.6.3 The annual public budget allocated to "justice expenses" (approved and implemented) increased compared to 2014 data due to the entry into force of Law 23/2013, 5th February, regulated by Ordinance n.46/2015, of 23rd February and Ordinance 278 of 26th August that established the payment of notary fees related to the inventory process. The decrease between 2015 and 2016 in the implemented budget allocated to justice expenses is explained by the decrease in the number of judicial proceedings in relation to 2015. Q.6.4 The decrease between 2014 and 2016 in the implemented budget allocated to court buildings is explained by the reduction of construction works carried out to guarantee the normal functioning of the courts.

007. (Modified question) If you cannot answer question 6 because you cannot isolate the budget allocated to courts from the budget allocated to public prosecution services and/or legal aid, please fill only the appropriate line in the table according to your system:

	Approved budget (in €)	Implemented budget (in €)
Total annual public budget allocated to all courts and the		
mublic processition complete together	[ ] NA	[ ] NA
public prosecution services together	[ X ] NAP	[ X ] NAP
Total annual public budget allocated to all courts and legal		
aid together	[ ] NA	[ ] NA
	[ X ] NAP	[ X ] NAP
Total annual public budget allocated to all courts, public		
prosecution services and legal aid together	[ ] NA	[ ] NA
prosecution services and legal and together	[ X ] NAP	[ X ] NAP

Comments:

# 008. Are litigants in general required to pay a court tax or fee to start a proceeding at a court of general jurisdiction:

	Litigants required to pay a court tax or fee to start a proceeding at a court of general jurisdiction ?
for criminal cases	(X)Yes
	( ) No
for other than criminal cases	(X)Yes
	( ) No

Comments - If there are exceptions to the rule to pay a court tax or fee, could you please provide comments on those exceptions?

### 008-1. Please briefly present the methodology of calculation of court taxes or fees:

- In general, courts costs and official fees are not related neither to the nature of the case, nor to the volume of activity, but are related to the value of the disputed claim. There are exceptions when certain classes are involved such as the Government or entities recognized to have social utility, e.g. mercy houses or charitable institutions. The Portuguese law refers to the concept of value for purposes of calculating the justice tax and this calculation is based on a unit of cost (UC) which varies according to a table and is actualized yearly. In 2014 and 2016 its value was 102 Euros.

The fixed costs for litigants in civil proceedings are set out in articles 5-7 and in the attached tables I and II of the Decree Law 34/2008 of 26th February 2008 (Regulation of Procedural Costs). The fixed costs for litigants involved in criminal proceedings are set out in article 8 and in the attached table III of the same Decree Law.

### 008-2. The amount of court fees to commence an action for 3000€ debt recovery:

[204] []NA []NAP

Comments

### 009. Annual income of court taxes or fees received by the State (in $\in$ )

[ 148596268 ]

#### Comments

# 012. Annual approved public budget allocated to legal aid, in $\in$ .

	TOTAL	Criminal cases	Other than criminal cases
TOTAL - Annual approved public budget	31816000		
	[]NA	[ X ] NA	[ X ] NA
allocated to legal aid $(12.1 + 12.2)$	[ ] NAP	[ ] NAP	[ ] NAP
12.1 for cases brought to court			
	[ X ] NA	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP	[ ] NAP
12.2 for non-litigious cases or cases not			
brought to court (legal consultation, ADR, etc.)	[ X ] NA	[ X ] NA	[ X ] NA
orought to court (rogue consultation, 71DR, etc.)	[ ] NAP	[ ] NAP	[ ] NAP

Comments

# 012-1. Annual implemented public budget allocated to legal aid, in €.

	TOTAL	Criminal cases	Other than criminal cases
TOTAL - Annual implemented public budget	60335899		
allocated to legal aid $(12-1.1 + 12-1.2)$	[ ] NA	[ X ] NA	[ X ] NA
anocated to legal and $(12-1.1 + 12-1.2)$	[ ] NAP	[ ] NAP	[ ] NAP
12-1.1 for cases brought to court			
-	[ X ] NA	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP	[ ] NAP
12-1.2 for non-litigious cases or cases not			
brought to court (legal consultation, ADR, etc.)	[ X ] NA	[ X ] NA	[ X ] NA
brought to court (regul consultation, ADA, etc.)	[ ] NAP	[ ] NAP	[ ] NAP

Comments - If the public budget actually implemented regarding legal aid is different from the annual approved public budget allocated to legal aid, please indicate the main differences:

# 013. Total annual (approved and implemented) public budget allocated to the public prosecution services, in $\in$ .

	Approved budget (in €)	Implemented budget (in €)
Total annual public budget allocated to the public	110412452	126441757
prosecution services, in €	[ ] NA [ ] NAP	[]NA []NAP

Please indicate any useful comment to explain the figures provided. Moreover, if the annual public budget allocated to the public prosecution services actually implemented is different from the approved annual public budget allocated to the public prosecution services, please indicate the main differences: In 2012 the state budget made salary cuts that have now been replaced and therefore have increased the budget allocated to the public prossecutors services.

# 014. Authorities formally responsible for the budgets allocated to the courts (multiple options possible):

	Preparation of the total court budget	Adoption/approval of the total court budget	Management and allocation of the budget among the courts	Evaluation of the use of the budget at a national level
Ministry of Justice	(X) Yes	(X) Yes	(X) Yes	(X) Yes
	() No	() No	() No	() No
	[]NAP	[]NAP	[]NAP	[]NAP
Other ministry	(X) Yes	(X) Yes	(X) Yes	(X) Yes
	() No	() No	() No	() No
	[] NAP	[]NAP	[]NAP	[]NAP
Parliament	( ) Yes	(X) Yes	( ) Yes	(X) Yes
	(X) No	() No	(X) No	() No
	[] NAP	[] NAP	[]NAP	[]NAP
Supreme Court	( ) Yes	( ) Yes	( ) Yes	( ) Yes
	(X) No	(X) No	(X) No	(X) No
	[] NAP	[] NAP	[]NAP	[]NAP
High Judicial Council	( ) Yes	( ) Yes	( ) Yes	( ) Yes
	(X) No	(X) No	(X) No	(X) No
	[] NAP	[]NAP	[]NAP	[]NAP
Courts	( ) Yes	( ) Yes	( ) Yes	( ) Yes
	(X) No	(X) No	(X) No	(X) No
	[]NAP	[]NAP	[]NAP	[]NAP
Inspection body	( ) Yes	( ) Yes	( ) Yes	( ) Yes
	(X) No	(X) No	(X) No	(X) No
	[] NAP	[]NAP	[]NAP	[]NAP
Other	( ) Yes	( ) Yes	( ) Yes	( ) Yes
	(X) No	(X) No	(X) No	(X) No
	[] NAP	[]NAP	[]NAP	[]NAP

Comments - If any other Ministry and/or inspection body and/or other, please specify: "Other" - Ministry of Finance The Parliament adopts and evaluates the use of the State budget. The Ministry of Finance is always involved in the preparation and allocation of resources.

# A2. Please indicate the sources for answering questions 6 to 14:

Sources: Question 6, 9, 12 and 13 - Financial and Equipments Institut (Instituto de Gestão Financeira e Equipamentos da Justiça)

# 1.1.3.Budgetary data concerning the whole justice system

015-1. Annual (approved and implemented) public budget allocated to the whole justice system, in  $\in$  (this global budget includes the court system as defined under question 6 and also the prison system, the judicial protection of juveniles, the operation of the Ministry of Justice, etc.).

Approved budget (in €)	Implemented budget (in €)

Total annual public budget allocated to the whole justice	1624770130	1672253585
system in €	[ ] NA [ ] NAP	[]NA []NAP

Please indicate any useful comment to explain the figures provided above and specify if a large portion of the budget allocated to the whole justice system comes from an international organisation. Moreover, if the annual public budget allocated to the whole justice system actually implemented is different from the approved annual public budget allocated to the whole justice system, please indicate the main differences: Q.15.1 - The approved budget has increased because the salary cuts that were made in 2012 have been replaced.

015-2. (Modified question) Please indicate the budgetary elements that are included in the whole justice system by specifying on the one hand the elements of the judicial system budget (please check the consistency with questions 6, 12 and 13). (Note: NAP means that the element does not exist in your system):

	Included
Court (see question 6)	(X) Yes () No []NAP
Legal aid (see question 12)	(X) Yes () No []NAP
Public prosecution services (see question 13)	(X) Yes () No []NAP

Comments:

015-3. (Modified question) On the other hand, please specify the other budgetary elements included in the whole justice system budget. (Note: NAP means that the element does not exist in your system):

	Included
Prison system	(X)Yes ()No []NAP
Probation services	(X)Yes ()No []NAP
Council of the judiciary	(X)Yes ()No []NAP
Constitutional court	( ) Yes ( X ) No [ ] NAP
Judicial management body	(X) Yes () No [] NAP

State advocacy	( ) Yes
	( ) No
	[ X ] NAP
Enforcement services	( ) Yes
	( X ) No
	[ ] NAP
Notariat	( ) Yes
	( ) No
	[ X ] NAP
Forensic services	(X)Yes
	( ) No
	[] NAP
Judicial protection of juveniles	(X)Yes
success protocolor of juvolines	( ) No
	[] NAP
Functioning of the Ministry of Justice	(X)Yes
Tunctioning of the tynnistry of Justice	( ) No
	[] NAP
Refugees and asylum seekers services	( ) Yes
Refugees and asylum seekers services	(X) No
	[] NAP
Immigration Sources	( ) Yes
Immigration Service	(X) No
	[]NAP
Some police complete (o a stransfer investigation prisoners'it-)	(X) Yes
Some police services (e.g. : transfer, investigation, prisoners' security)	( ) No
	[]NAP
Other	( ) Yes
	() No
	[ X ] NAP

Comments - If "other", please specify: Before 2015, the budget of the judicial police was included in the category "other services", while starting from 2015, the Criminal Investigation Police (Polícia Judiciária) has been included in the new category "some police services".

# A3. Please indicate the sources for answering questions 15-1, 15-2 and 15-3:

Sources: Financial and Equipments Institut (Instituto de Gestão Financeira e Equipamentos da Justiça)

# 2.Access to justice and all courts

2.1.Legal Aid

# 2.1.1.Scope of legal aid

016. Does legal aid apply to:

Criminal cases	Other than criminal cases

Representation in court	(X) Yes	(X) Yes
	( ) No	( ) No
	[ ] NA	[ ] NA
	[ ] NAP	[] NAP
Legal advice	(X) Yes	(X) Yes
	( ) No	( ) No
	[ ] NA	[ ] NA
	[ ] NAP	[ ] NAP

Comments

# 017. Does legal aid include the coverage of or the exemption from court fees?

(X)Yes

( ) No

Comments - If yes, please specify:

# 018. Can legal aid be granted for the fees that are related to the enforcement of judicial decisions (e.g. fees of an enforcement agent)?

(X)Yes

( ) No

Comments - If yes, please specify:

019. Can legal aid be granted for other costs (different from those mentioned in questions 16 to 18, e.g. fees of technical advisors or experts, costs of other legal professionals (notaries), travel costs etc.)?

	Criminal cases	Other than criminal cases
Legal aid granted for other costs	(X)Yes	(X)Yes
	( ) No	( ) No
	[ ] NA	[ ] NA
	[ ] NAP	[ ] NAP

Comments - If yes, please specify:

# 2.1.2.Quantitative information on legal aid

# 020. (Modified question) Please indicate the number of cases for which legal aid has been granted:

	Cases brought to court	Cases not brought to court / non-litigious cases
TOTAL	153316	1594
	[ ] NA	[ ] NA
	[ ] NAP	[ ] NAP
In criminal cases		
	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP
In other than criminal cases		
	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP

Comments - Please specify when appropriate: Data on cases not brought to court concerns only cases of legal advice. It is not possible to determine how many cases terminated at this time.

In 2014, there was an increase in the number of cases brought to court explained by the economic and financial situation that increased the number of labour conflicts as well as family and criminal disputes. The same reasoning and the economy recovery of the following years may explain the present decrease.

# 021. In criminal cases, can individuals who do not have sufficient financial means be assisted by a free of charge (or financed by a public budget) lawyer?

	Assisted by a free of charge lawyer
Accused individuals	(X) Yes () No
Victims	(X) Yes () No

Comments - If yes, please specify:

022. If yes, are individuals free to choose their lawyer within the framework of the legal aid system?

( ) Yes

( X ) No

Comments

023. (Modified question) Does your country have an income and assets evaluation for granting (full or partial) legal aid to the applicant? The answer NAP means that there is no income and/or assets evaluation system for granting legal aid.

	Annual income value (for one person), (in €)	Annual assets value (for one person), (in €)
Full legal aid for criminal cases		
	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP
Full legal aid for other than criminal cases		
	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP
Partial legal aid for criminal cases		
	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP
Partial legal aid for other than criminal cases		
	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP

Comments - If yes, please indicate if any other criteria are taken into account for the granting of legal aid and any comment that could explain the figures provided above:

024. In other than criminal cases, is it possible to refuse legal aid for lack of merit of the case (for example for frivolous action or no chance of success)?

() Yes

( X ) No

Comments - If yes, please explain the exact criteria for denying legal aid:

# 025. In other than criminal cases, is the decision to grant or refuse legal aid taken by (one option only):

( ) the court

- ( X ) an authority external to the court
- ( ) a mixed authority (court and external bodies)

Comments

# 026. Is there a private system of legal expense insurance enabling individuals (this does not concern companies or other legal persons) to finance court proceedings?

(X)Yes

( ) No

Comments - If appropriate, please inform about the current development of such insurances in your country; is it a growing phenomenon?

# 027. Can judicial decisions direct how legal costs, paid by the parties during the procedure, will be shared:

	Judicial decisions direct how legal costs will be shared
in criminal cases	(X)Yes ()No
in other than criminal cases	(X)Yes ()No

Comments

# B1. Please indicate the sources for answering questions 20 and 23 :

Sources: Question 20 - Ministry of Solidarity and Social Welfare (Ministério da Solidariedade e Segurança Social) Question 23 - Directorate-General for Justice Policy (Direcção-Geral da Política da Justiça)

### 2.2.Users of the courts and victims

2.2.1.Rights of the users and victims

028. Are there official internet sites/portals (e.g. Ministry of Justice, etc.) for which the general public may have free of charge access to the following:

	Yes, please indicate the internet adresse(es)	No
legal texts (e.g. codes, laws, regulations, etc.)	(X) www.dre.pt	( )

case-law of the higher court/s	(X) https://jurisprudencia.csm.org.pt /	( )
other documents (e.g. downloadable forms, online registration)	(X) www.citius.mj.pt	( )

Comments - Please specify what documents and information the addresses for "other documents" include: "citius" include a number of downloadable forms and online registration. It's a web portal aimed to the dematerialization of Justice services.

# 029. (Modified question) Is there an obligation to provide information to the parties concerning the foreseeable timeframes of proceedings?

( ) Yes, always

( X ) No

( ) Yes, only in some specific situations

Comments - If yes, only in some specific situations, please specify:

# 030. Is there a public and free-of-charge specific information system to inform and to help victims of crime?

(X)Yes

( ) No

Comments - If yes, please specify:

031. Are there special favourable arrangements to be applied, during judicial proceedings, to the following categories of vulnerable persons:

	Information mechanism	Special arrangements in hearings	Other specific arrangements
Victims of sexual violence/rape	(X)Yes	(X)Yes	(X) Yes
	()No	()No	() No
Victims of terrorism	(X) Yes	(X)Yes	(X) Yes
	() No	()No	() No
Minors (witnesses or victims)	(X) Yes	(X)Yes	(X) Yes
	() No	()No	() No
Victims of domestic violence	(X) Yes	(X)Yes	(X) Yes
	() No	()No	() No
Ethnic minorities	( ) Yes	( ) Yes	( ) Yes
	( X ) No	( X ) No	( X ) No
Disabled persons	(X) Yes	(X)Yes	(X) Yes
	() No	()No	() No
Juvenile offenders	(X) Yes	(X)Yes	(X) Yes
	() No	()No	() No
Other (e.g. victims of human trafficking, forced marriage, sexual mutilation)	(X) Yes	( X ) Yes	(X)Yes
	() No	( ) No	()No

Comments - If "other vulnerable person" and/or "other special arrangements", please specify:

# 031-1. Is it possible for minors to be a party to a judicial proceeding:

(X)Yes

( ) No

Comments - If yes, please specify which procedures can be concerned (civil, criminal, administrative / normal or accelerated procedure) and at which conditions (can children benefit from legal aid, be represented by a lawyer, etc.):

# 032. Does your country allocate compensation for victims of crime?

(X) Yes, please specify for which kind of offences: It applies to all cases in which intentional crimes occur that cause grievous bodily harm or death. Should any of these situations occur, the persons who have access to the compensation fund are the victim himself and his/her legal heirs.

( ) No

Comments

# 032-1. (New question) Is a court decision necessary in the framework of the compensation procedure?

( ) Yes

( X ) No

#### Comments

### 033. If yes, does this compensation come from:

[X] a public fund

[ ] damages and interests to be paid by the person responsible

[ ] a private fund

Comments

### 034. Are there studies that evaluate the recovery rate of the damages awarded by courts to victims?

() Yes

( X ) No

Comments - If yes, please illustrate with available data concerning the recovery rate, the title of the studies, the frequency of the studies and the coordinating body:

# 035. Do public prosecutors have a specific role with respect to the victims (protection and assistance)?

(X)Yes

( ) No

Comments - If yes, please specify:

036. Do victims of crime have the right to dispute a public prosecutor's decision to discontinue a case? Please verify the consistency of your answer with that of question 105 regarding the possibility for a public prosecutor "to discontinue a case without needing a decision by a judge". (The answer NAP means that the public prosecutor cannot decide to discontinue a case on his/her

# own. A decision by a judge is needed.)

(X)Yes

( ) No

[] NAP

Comments - If necessary, please specify:

# 2.2.2.Confidence of citizens in their justice system

# 037. (Modified question) Is there a system for compensating users in the following circumstances:

	Number of requests for compensation	Number of condemnations	Total amount (in €)
Total			
	[ X ] NA	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP	[ ] NAP
Excessive length of proceedings			
	[ X ] NA	[ X ] NA	[ X ] NA
1	[ ] NAP	[ ] NAP	[ ] NAP
Non-execution of court decisions			
	[ X ] NA	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP	[ ] NAP
Wrongful arrest			
-	[ X ] NA	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP	[ ] NAP
Wrongful conviction			
-	[ X ] NA	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP	[ ] NAP
Other			
	[ X ] NA	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP	[ ] NAP

Comments - Where appropriate, please give details on the compensation procedure and the calculation method for the amount of the compensation (e.g. the amount per day for unjustified detentions or convictions):

# 038. (Modified question) Did your country implement surveys aimed at legal professionals and court users to measure their trust in justice and their satisfaction with the services delivered by the judicial system? If yes, how frequently and up to what level?

	National level	Court level
1. (Satisfaction) surveys aimed at judges	[ ] Annual [ ] Other regular	[ ] Annual [ ] Other regular
2. (Satisfaction) surveys aimed at court staff	[ ] Ad hoc [ ] Annual [ ] Other regular	[ ] Ad hoc [ ] Annual [ ] Other regular
3. (Satisfaction) surveys aimed at public prosecutors	[ ] Ad hoc [ ] Annual	[ ] Ad hoc [ ] Annual
	[ ] Other regular [ ] Ad hoc	[ ] Other regular [X] Ad hoc

4. (Satisfaction) surveys aimed at lawyers	[ ] Annual [ ] Other regular [ ] Ad hoc	<ul><li>[ ] Annual</li><li>[ ] Other regular</li><li>[ ] Ad hoc</li></ul>
5. (Satisfaction) surveys aimed at the parties	<ul><li>[ ] Annual</li><li>[ ] Other regular</li><li>[ ] Ad hoc</li></ul>	<ul><li>[ ] Annual</li><li>[ ] Other regular</li><li>[ X ] Ad hoc</li></ul>
6. (Satisfaction) surveys aimed at other court users (e.g. jurors, witnesses, experts, interpreters, representatives of governmental agencies)	[ ] Annual [ ] Other regular [ X ] Ad hoc	[ ] Annual [ ] Other regular [ X ] Ad hoc
7. (Satisfaction) surveys aimed at victims	[ ] Annual [ ] Other regular [ ] Ad hoc	<ul><li>[ ] Annual</li><li>[ ] Other regular</li><li>[ ] Ad hoc</li></ul>
8. Other not mentioned	<ul><li>[ ] Annual</li><li>[ ] Other regular</li><li>[ ] Ad hoc</li></ul>	<ul><li>[ ] Annual</li><li>[ ] Other regular</li><li>[ ] Ad hoc</li></ul>

Comments - Please, indicate the references and links to the satisfaction surveys you mentioned above: http://opj.ces.uc.pt/site/novo/ficheiros/justica\_adm/relatorio\_justica\_e\_eficiencia\_taf\_23\_05\_2017.pdf https://justica.gov.pt/Noticias/Utilizadores-do-SITAF-destacam-melhoria-da-qualidade

# 040. Is there a national or local procedure for making complaints about the functioning of the judicial system? (for example the handling of a case by a judge or the duration of a proceeding)

(X)Yes

( ) No

Comments

# 041. (Modified question) If yes, please specify certain aspects of this procedure:

	Authority responsible f dealing with the compl	for Time limit for dealing with aint the complaint
Court concerned	( ) Yes	( ) Yes
	( X ) No	( X ) No
Higher court	( ) Yes	( ) Yes
	( X ) No	(X) No
Ministry of Justice	( ) Yes	( ) Yes
	( X ) No	(X) No
Council of the Judiciary	(X)Yes	( ) Yes
	( ) No	( X ) No
Other external bodies (e.g. Ombudsman)	(X)Yes	( ) Yes
	( ) No	( X ) No

### 041-1. (Modified question) Please specify further certain aspects of this procedure:

		Compensations amount granted to users
Court concerned		
	[ ] NA	[ ] NA
	[ X ] NAP	[ X ] NAP

Higher court		
	[ ] NA	[ ] NA
	[ X ] NAP	[ X ] NAP
Ministry of Justice		
	[ ] NA	[ ] NA
	[ X ] NAP	[ X ] NAP
Council of the Judiciary	864	
	[ ] NA	[ X ] NA
	[ ] NAP	[ ] NAP
Other external bodies (e.g. Ombudsman)		
	[ X ] NA	[ ] NA
	[ ] NAP	[ X ] NAP

Comments - If possible, please give information concerning the efficiency of this complaint procedure and any useful comment:

# 3. Organisation of the court system

# 3.1.Courts

# 3.1.1.Number of courts

# 042. Number of courts considered as legal entities (administrative structures) and geographic locations

	Number of courts
42.1 First instance courts of general jurisdiction (legal entities)	292
	[ ] NA
	[]NAP
42.2 First instance specialised courts (legal entities)	228
	[ ] NA
	[ ] NAP
42.3 All the courts (geographic locations) (this includes 1st instance courts of	253
general jurisdiction, first instance specialised courts, all second instance courts	[ ] NA
	[ ] NAP
and courts of appeal and all supreme courts)	

Comments

# 043. Number (legal entities) of first instance specialised courts (or specific judicial order)

	Number of courts	
Total (must be the same as the data given under question 42.2)	248 []NA []NAP	
Commercial courts (excluded insolvency courts)	20 []NA []NAP	
Insolvency courts	[] NA [X] NAP	

Labour courts	44	
	[]NA	
	[ ] NAP	
Family courts	45	
	[ ] NA	
	[ ] NAP	
Rent and tenancies courts		
	[] NA	
	[ X ] NAP	
Enforcement of criminal sanctions courts	5	
	[ ] NA	
	[ ] NAP	
Fight against terrorism, organised crime and corruption		
	[ ] NA	
	[ X ] NAP	
Internet related disputes		
	[ ] NA	
	[ X ] NAP	
Administrative courts	20	
	[ ] NA	
	[ ] NAP	
Insurance and / or social welfare courts		
	[ ] NA	
	[ X ] NAP	
Military courts		
	[ ] NA	
	[ X ] NAP	
Other specialised 1st instance courts	114	
outer specialised 1st instance courts	[]NA	
	[]NA []NAP	

Comments - If "other specialised 1st instance courts", please specify:

# 044. Is there a foreseen change in the structure of courts [for example a reduction of the number of courts (geographic locations) or a change in the powers of courts]?

(X)Yes

( ) No

Comments - If yes, please specify: Law n.40-A/2016, 22 December and Decree-Law n. 86/2016, 27 December.

On the 1st of january 2017, 20 extinct districts were reopened, as well as 23 of the so-called proximity sections, in which judicial acts may now be concluded.

# 045. Number of first instance courts (geographic locations) competent for a case concerning:

	Number of courts
a debt collection for small claims	1 []NA []NAP
a dismissal	23 []NA []NAP

a robbery	23
	[ ] NA
	[ ] NAP

Comments

# 045-1. (New question) Is your definition for small claims the same as the one in the Explanatory note?

(X)Yes

( ) No, please give your definition for small claims: .....

Comments

# 045-2. (New question) Please indicate the value in $\in$ of a small claim:

[ 15000 ]

Comments

# C. Please indicate the sources for answering questions 42, 43 and 45:

Sources: Question 42 and 43 –Directorate-General for Justice Administration (Direcção-Geral da Administração da Justiça). Question 45 - Directorate General for Justice Policy (Direcção-Geral da Política da Justiça)

# 3.2. Court staff

# 3.2.1.Judges and non-judge staff

046. Number of professional judges sitting in courts (if possible on 31 December of the reference year). Please give the information in full-time equivalent and for permanent posts actually filled for all types of courts - general jurisdiction and specialised courts

	Total	Males	Females
[			
Total number of professional judges $(1 + 2 + 3)$	1986	809	1177
	[ ] NA	[ ] NA	[ ] NA
	[ ] NAP	[ ] NAP	[ ] NAP
1. Number of first instance professional judges	1479	493	986
1 3 5	[ ] NA	[ ] NA	[ ] NA
	[ ] NAP	[ ] NAP	[ ] NAP
2. Number of second instance (court of appeal)	425	250	175
professional judges	[ ] NA	[ ] NA	[ ] NA
professional judges	[ ] NAP	[ ] NAP	[ ] NAP
3. Number of supreme court professional	82	66	16
judges	[ ] NA	[ ] NA	[ ] NA
Juneop	[ ] NAP	[ ] NAP	[ ] NAP

Comment - Please provide any useful comment for interpreting the data above:

# 047. Number of court presidents (professional judges). Please give the information in full-time

# equivalent and for permanent posts actually filled for all types of courts - general jurisdiction and specialised courts

	Total	Males	Females
[			
Total number of court presidents $(1 + 2 + 3)$			
······································	[ X ] NA	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP	[ ] NAP
1. Number of first instance court presidents			
	[ X ] NA	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP	[ ] NAP
2. Number of second instance (court of appeal)			
	[ X ] NA	[ X ] NA	[ X ] NA
court presidents	[ ] NAP	[ ] NAP	[ ] NAP
3. Number of supreme court presidents			
	[ X ] NA	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP	[ ] NAP

Comments

048. Number of professional judges sitting in courts on an occasional basis and who are paid as such (if possible on 31 December of the reference year):

	Figure
Gross figure	[]NA [X]NAP
In full-time equivalent	[]NA [X]NAP

Comments - If necessary, please provide comments to explain the answer provided:

# 048-1. (New question) Do these professional judges sitting in courts on an occasional basis deal with a significant part of cases?

( ) Yes, please give specifications on the types of cases and an estimate in percentage.

( X ) No

Comments

049. (Modified question) Number of non-professional judges who are not remunerated but who can possibly receive a simple defrayal of costs (if possible on 31 December of the reference year) (e.g. lay judges and "juges consulaires", but not arbitrators and persons sitting in a jury):

	Figure
Gross figure	[]NA
	[ X ] NAP

In full time equivalent	
	[]NA
	[ X ] NAP

Comments

049-1. If such non-professional judges exist in first instance in your country, please specify for
which types of cases:

	Yes	No	Echevinage
in criminal law cases	( )	(X)	( )
- severe criminal cases	( )	(X)	( )
- misdemeanour and/or minor criminal cases	( )	(X)	( )
in family law cases	( )	(X)	( )
in civil cases	( )	(X)	( )
in labour law cases	( )	(X)	( )
in social law cases	( )	(X)	( )
in commercial law cases	( )	(X)	( )
in insolvency cases	( )	(X)	( )
other	( )	(X)	( )

Comments - If "other", please specify:

# 050. Does your judicial system include trial by jury with the participation of citizens?

(X)Yes

( ) No

Comments

050-1. (New question) If yes, for which type of case(s)? (Please, for severe criminal cases and misdemeanour cases refer to the CEPEJ definitions)

[X] Severe criminal cases

- [ ] Misdemeanour cases
- [ ] Other cases

#### Comments

### 051. Number of citizens who were involved in such juries for the year of reference:

```
[ ]
```

Comments

052. Number of non-judge staff who are working in courts (on 31 December of the reference year) (this data should not include the staff working for public prosecutors; see question 60) (please give the information in full-time equivalent and for permanent posts actually filled)

	Total	Males	Females
Total non-judge staff working in courts $(1 + 2 + 3 + 4 + 5)$	<b>5652</b> []NA []NAP	<b>1916</b> []NA []NAP	<b>3736</b> []NA []NAP
1. Rechtspfleger (or similar bodies) with judicial or quasi-judicial tasks having autonomous competence and whose decisions could be subject to appeal	[]NA [X]NAP	[ ] NA [ X ] NAP	[]NA [X]NAP
2. Non-judge staff whose task is to assist the judges such as registrars (case file preparation, assistance during the hearing, court recording, helping to draft the decisions)	5342 []NA []NAP	1805 []NA []NAP	<b>3537</b> []NA []NAP
3. Staff in charge of different administrative tasks and of the management of the courts (human resources management, material and equipment management, including computer systems, financial and budgetary management,	92 []NA []NAP	57 []NA []NAP	35 []NA []NAP
training management) 4. Technical staff	210 []NA	53 []NA []NAP	157 []NA []NAP
5. Other non-judge staff	8 []NA []NAP	1 []NA []NA	7 []NA []NA

Comments - If "other non-judge staff", please specify:

053. (Modified question) If there are Rechtspfleger (or similar bodies) in your judicial system, please specify in which fields do they have a role:

- [ ] legal aid
- [ ] family cases
- [ ] payment orders
- [ ] registry cases (land and/or business registry cases)
- [ ] enforcement of civil cases
- [ ] enforcement of criminal cases
- [ ] other cases not mentioned (please describe in comment)
- [ ] non-litigious cases

# 054. Have the courts outsourced certain services, which fall within their powers, to private providers?

(X)Yes

( ) No

Comments

# 054-1. (New question) If yes, please specify which services have been outsourced:

- [ ] IT services
- [ ] Training of staff
- [X] Security
- [ ] Archives
- [X] Cleaning
- [ ] Other types of services (please specify): .....

#### Comments

# C1. Please indicate the sources for answering questions 46, 47, 48, 49 and 52

Sources: Directorate-General for Justice Policy (Direcção-Geral da Política de Justiça)

# 3.3. Public prosecution

# 3.3.1.Public prosecutors and staff

055. Number of public prosecutors (on 31 December of the reference year). Please give the information in full-time equivalent and for permanent posts actually filled for all types of courts - general jurisdiction and specialised courts.

	Total	Males	Females
Total number of prosecutors $(1 + 2 + 3)$	1499	576	923
	[ ] NA [ ] NAP	[ ] NA [ ] NAP	[] NA [] NAP
1. Number of prosecutors at first instance level	1391 [] NA	512 ] NA	<b>879</b>
	[ ] NAP	[ ] NAP	[ ] NAP
2. Number of prosecutors at second instance (court of appeal) level	91 []NA []NAP	54 [] NA [] NAP	37 []NA []NAP
3. Number of prosecutors at supreme court level	17 []NA	10 [] NA	7 []NA
	[ ] NAP	[ ] NAP	[ ] NAP

Please indicate any useful comment for interpreting the data above:

056. Number of heads of prosecution offices (on 31 December of the reference year). Please give the information in full-time equivalent and for permanent posts actually filled, for all types of courts – ordinary and specialised jurisdictions.

	Total	Males	Females	
Total number of heads of prosecution offices (	1			
+2+3)	[ X ] NA	[ X ] NA	[ X ] NA	
+ 2 + 3)	[ ] NAP	[ ] NAP	[ ] NAP	
1. Number of heads of prosecution offices at				
-	[ X ] NA	[ X ] NA	[ X ] NA	
first instance level	[ ] NAP	[ ] NAP	[ ] NAP	
2. Number of heads of prosecution offices at				
second instance (court of appeal) level	[ X ] NA	[ X ] NA	[ X ] NA	
second instance (court of appeal) level	[ ] NAP	[ ] NAP	[ ] NAP	
3. Number of heads of prosecution offices at				
supreme court level	[ X ] NA	[ X ] NA	[ X ] NA	
	[ ] NAP	[ ] NAP	[ ] NAP	

Please provide any useful comment for interpreting the data above: Portuguese Official Justice Statistics do not collect these data.

# 057. Do other persons have similar duties to public prosecutors?

(X) Yes, please specify their number (in full-time equivalent):NA

( ) No

Comments - If yes, please specify their title and functions:

# 059. If yes, is their number included in the number of public prosecutors that you have indicated under question 55?

( ) Yes

( X ) No

Comments

# 059-1. Do prosecution offices have specially trained prosecutors in domestic violence and sexual violence etc.?

(X)Yes

( ) No

Comments

060. Number of staff (non-public prosecutors) attached to the public prosecution service (on 31 December of the reference year) (without the number of non-judge staff, see question 52) (in full-time equivalent and for permanent posts actually filled).

	Total	Males	Females
Number of staff (non-public prosecutors)	1578	570	1008
attached to the public prosecution service	[ ] NA	[]NA	[]NA

# C2. Please indicate the sources for answering questions 55, 56 and 60

Sources: Directorate-General for Justice Policy (Direcção-Geral da Política de Justiça)

### 3.4. Management of the court budget

# 3.4.1.Court budget

### 061. Who is entrusted with responsibilities related to the budget within the court?

	Preparation of the budget	Arbitration and allocation of the budget	Day to day management of the budget	Evaluation and control of the use of the budget
Management Board	( ) Yes	() Yes	() Yes	() Yes
	( X ) No	( X ) No	( X ) No	( X ) No
Court President	() Yes	() Yes	() Yes	() Yes
	( X ) No	( X ) No	( X ) No	( X ) No
Court administrative director	() Yes	() Yes	() Yes	() Yes
	( X ) No	( X ) No	( X ) No	( X ) No
Head of the court clerk office	(X)Yes	(X)Yes	(X)Yes	(X)Yes
	( ) No	( ) No	( ) No	( ) No
Other	(X)Yes	(X)Yes	() Yes	(X)Yes
	( ) No	( ) No	( X ) No	( ) No

Comments - If "other", please specify: The 2014 data were given in accordance with the legal regime in force at the time: Law 3/99, of 13th of January and Law 52/2008, 22nd August, which were in force until 31st of August 2014 and Law 62/2013, 26th of August and Decree Law 492/14, 27th March, that entered into force on the 1st of September 2014. The 2016 data already take into account the present judicial structure, in force since September 1, 2014.

The category "other" includes entities that are consulted previously to the approval of the budget : District Management Council and the Ministry of Justice.

# 3.6.Performance and evaluation

# 3.6.1.National policies applied in courts and public prosecution services

066. Are quality standards determined for the judicial system (are there quality systems for the judiciary and/or judicial quality policies)?

( X ) Yes

( ) No

Comments - If yes, please specify:

### 067. Do you have specialised court staff that is entrusted with these quality standards?

(X)Yes

( ) No

068. Is there a national system to evaluate the overall (smooth) functioning of courts on the basis of an evaluation plan agreed beforehand?

(X)Yes

( ) No

Comments

# 068-1. (New question) If yes, please specify the frequency of this evaluation:

( ) Annual

(X) Less frequent

( ) More frequent

Comments - If "less frequent" or "more frequent", please specify: Every four years.

# 069. Is there a system for monitoring and evaluating the performance of the public prosecution service?

(X)Yes

( ) No

Comments - If yes, please give further details:

# 3.6.2.Performance and evaluation of courts

### 070. Do you have, within the courts, a regular monitoring system of court activities concerning:

- [ ] number of incoming cases
- [ ] number of decisions delivered
- [ ] number of postponed cases
- [ ] length of proceedings (timeframes)
- [ ] age of cases
- [ ] other (please specify): .....

Comments Scheduling; delays of judges and sections.

### 071. Do you monitor backlogs and cases that are not processed within a reasonable timeframe for:

[X] civil law cases

- [X] criminal law cases
- [X] administrative law cases

#### Comments

### 072. Do you have an evaluation process to monitor waiting time during court procedures?

() Yes

( X ) No

Comments - If yes, please specify:

# 073. Do you have a system to evaluate regularly the activity (in terms of performance and output) of each court?

() Yes

( ) No

#### Comments

# 073-0. (New question) If yes, please specify the frequency:

- ( ) Annual
- ( ) Less frequent
- ( ) More frequent

Comments - If "less frequent" or "more frequent", please specify: Every 6 months.

### 073-1. Is this evaluation of the court activity used for the later allocation of means to this court?

() Yes

( ) No

Comments

# 074. Are there performance targets defined at the level of the court?

(X)Yes

( ) No

Comments Law on the organisation of the judicial system (Law 62/2013 of 26 August) sets out that the High Council for the Judiciary and the Prosecutor-General, in liaison with the member of Government responsible for the justice, establish, within their respective competences, the strategic objectives for first instance courts for a three year period. Put differently, the overall functioning of courts is assessed on the basis of an evaluation plan agreed beforehand every four years. These entities are also responsible for setting, every year, the strategic objectives of first instance courts for the following judicial year. Taking into account the results obtained in the previous year and the strategic objectives formulated for the subsequently year, the president of the court and the public prosecutor coordinator, after hearing the judiciary administrator, articulate proposals for the procedural objectives for each court. This system is very recent, is currently being implemented, subject to improvements, and only covers civil and commercial cases.

# 075. (Modified question) Please specify the main targets applied to the courts:

[ X ] to increase efficiency / to shorten the length of proceedings

[X] to improve quality

[X] to improve cost efficiency / productivity

[ ] Other (please specify): .....

#### Comments

# 076. Who is responsible for setting the targets for the courts?

[ ] Executive power (for example the Ministry of Justice)

[ ] Legislative power

[X] Judicial power (for example High Judicial Council, Higher Court)

[X] President of the court

[ ] Other (please specify): .....

# 077. Concerning court activities, have you defined performance and quality indicators (if no, please skip to question 79)

- () Yes
- ( ) No

Comments

# 078. If yes, please select the main performance and quality indicators that have been defined:

- [X] incoming cases
- [X] length of proceedings (timeframes)
- [X] closed cases
- [X] pending cases and backlogs
- [ X ] productivity of judges and court staff
- [ ] percentage of cases that are processed by a single sitting judge
- [ ] enforcement of penal decisions
- [ ] satisfaction of court staff
- [ ] satisfaction of users (regarding the services delivered by the courts)
- [ ] judicial quality and organisational quality of the courts
- [ ] costs of the judicial procedures
- [ ] number of appeals
- [ ] other (please specify): .....

### 079. Who is responsible for evaluating the performance of the courts (multiple options possible) :

- [X] High Council of judiciary
- [X] Ministry of Justice
- [ ] Inspection authority
- [ ] Supreme Court
- [ ] External audit body
- [ ] Other (please specify): .....

Comments

# 3.6.3. Court activity and administration

# 080. Is there a centralised institution that is responsible for collecting statistical data regarding the functioning of the courts and judiciary?

(X) Yes (please indicate the name and the address of this institution):Directorate-General for Justice Policy (Ministry of Justice)

( ) No

Comments

# 080-1. Does this institution publish statistics on the functioning of each court:

(X) Yes, on internet

( ) No, only internally (in an intranet website)

( ) No

Comments

081. Are individual courts required to prepare an activity report (that includes, for example, data on the number of cases processed or pending cases, the number of judges and administrative staff, targets and assessment of the activity)?

( X ) Yes

( ) No

Comments - If yes, please describe the content of the report and its audience (i.e. to whom the report is intended):

# 081-1. If yes, please specify in which form this report is released:

[X] Internet

- [ ] Intranet (internal) website
- [ ] Paper distribution

Comments Publication on internet is a part of the process of Justice dematerialization.

# 081-2. (New question) If yes, please, indicate the periodicity at which the report is released:

- (X) Annual
- ( ) Less frequent
- ( ) More frequent

#### Comments

082. (Modified question) Is there a process or structure of dialogue between the public prosecutor service and courts as regards the way cases are presented before courts (for example the organisation, number and planning of hearings, on-call service for urgent cases, selection of simplified procedures of prosecution...)?

( ) Yes ( X ) No

```
Comments - If yes, please specify:
```

082-1. (Modified question) Is there a process or structure of dialogue between lawyers and courts as regards the way cases are presented before courts in other than criminal matter (e.g. organisation, number and planning of hearings, on-call service for urgent cases)?

() Yes

( X ) No

Comments - If yes, please specify:

# 3.6.4.Performance and evaluation of judges

083. Are there quantitative performance targets (for instance a number of cases to be addressed in a month) defined for each judge?

() Yes

( X ) No

Comments

# 083-1. Who is responsible for setting the targets for each judge?

- [ ] Executive power (for example the Ministry of Justice)
- [ ] Legislative power
- [ ] Judicial power (for example the High Judicial Council, Supreme Court)
- [ ] President of the court
- [ ] Other (please specify): .....

Comments

# New node

# 4.Fair trial

# 4.1.Principles

# 4.1.1.Principles of fair trial

1

084. Percentage of first instance criminal in absentia judgments (cases in which the suspect is not attending the hearing in person nor represented by a lawyer)?

[ [ X ] NA [ ] NAP

#### Comments

085. Is there a procedure to effectively challenge a judge if a party considers that the judge is not impartial?

(X) Yes, number of successful challenges in a year

( ) No

Comments - Please could you briefly specify: The parties have the possibility to lodge an appeal to the immediately superior court.

# 086. Is there in your country a monitoring system for the violations related to Article 6 of the European Convention on Human Rights?

	Monitoring system
For civil procedures (non-enforcement)	(X)Yes
	( ) No
	[ ] NAP

For civil procedures (timeframe)	(X)Yes ()No
For criminal procedures (timeframe)	(X) Yes () No [] NAP

Comments - Please, specify what are the terms and conditions of this monitoring system (information related to violations at the State/courts level; implementation of internal systems to remedy the established violation; implementation of internal systems to prevent other violations (that are similar) and if possible to measure an evolution of the established violations:

# D1. Please indicate the sources for answering questions in this chapter.

Sources: Portuguese Government Agent for the Court of Human Rights

# 4.2. Timeframe of proceedings

# 4.2.1. General information

# 087. Are there specific procedures for urgent matters as regards:

- [X] civil cases
- [X] criminal cases
- [X] administrative cases
- [ ] There is no specific procedure

Comments - If yes, please specify:

# 088. Are there simplified procedures for:

- [X] civil cases (small disputes)
- [X] criminal cases (misdemeanour cases)
- [X] administrative cases
- [ ] There is no simplified procedure

Comments - If yes, please specify:

# 088-1. (Modified question) For these simplified procedures, may judges deliver an oral judgement with a written order and dispense with a full reasoned judgement?

- [X] civil cases
- [X] criminal cases
- [ ] administrative cases

Comments - If yes, please specify:

089. Do courts and lawyers have the possibility to conclude agreements on arrangements for processing cases (presentation of files, decisions on timeframes for lawyers to submit their

# conclusions and on dates of hearings)?

() Yes

( X ) No

Comments - If yes, please specify:

# 4.2.2. Case flow management – first instance

# 091. (Modified question) First instance courts: number of other than criminal law cases.

	Pending cases on 1 Jan. ref. year	Incoming cases	Resolved cases	Pending cases on 31 Dec. ref. year	Pending cases older than 2 years from the date the case came to the first instance court (Please insert NA for category 2)
Total of other than criminal law					
cases (1+2+3+4)	[ X ] NA	[ X ] NA	[ X ] NA	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP
	312255	308880	346863	274272	81019
1. Civil (and commercial) litigious cases (including litigious enforcement cases and if possible without administrative law cases, see category 3)	] NA [] NAP	[ ] NA [ ] NAP	[]NA []NAP	[]NA []NAP	[] NA [] NAP
2. Non litigious cases	[ X ] NA	[ X ] NA	[ X ] NA	[ X ] NA	[ X ] NA
(2.1+2.2+2.3)	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP
2.1. General civil (and commercial) non-litigious cases, e.g. uncontested payment orders, request for a change of name, non-litigious enforcement cases etc. (if possible without administrative law cases, see category 3; without registry cases and other cases, see categories 2.2 and 2.3)	[ X ] NA [ ] NAP	[ X ] NA [ ] NAP	[ X ] NA [ ] NAP	[ X ] NA [ ] NAP	[ X ] NA [ ] NAP
2.2. Registry cases	[ X ] NA	[ X ] NA	[ X ] NA	[ X ] NA	[ X ] NA
(2.2.1+2.2.2+2.2.3)	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP
2.2.1. Non litigious land registry cases	[] NA	[] NA	[] NA	[ ] NA	[] NA
	[X] NAP	[X] NAP	[X] NAP	[ X ] NAP	[X] NAP
2.2.2 Non-litigious business registry cases	[]NA	[] NA	[] NA	[ ] NA	[] NA
	[X]NAP	[X] NAP	[X] NAP	[ X ] NAP	[X] NAP
2.2.3. Other registry cases	[ X ] NA	[ X ] NA	[ X ] NA	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP

2.3. Other non-litigious cases					
	[ X ] NA				
	[ ] NAP				
3. Administrative law cases	75515	26049	29048	72516	
	[] NA	[ ] NA	[]NA	[ ] NA	[ X ] NA
	[ ] NAP				
4. Other cases					
	[ X ] NA				
	[ ] NAP				

Comments " Item 91-1 "Civil (and commercial) litigious cases", includes the case-flow of civil justice, labour justice and juvenile justice. It does not include civil and labour enforcement cases. On 1 September 2013, the new Code of Civil Procedure entered into force, establishing a new regime for the enforcement action in Portugal, based on a new paradigm, which states that the processes that run in court must stand out clearly - those who are dependent on the commission of an act of the judge or the secretary - from those who run out of court. This new model, which enables a new way of organizing tasks, of work monitoring and of differentiating responsibilities is provided for in Article 551, paragraph 5 of the new Code of Civil Procedure. This new system follows more closely the current model in other countries and, without prejudice to the specificities of each planning and method of statistical production, will facilitate the future approach to a comparison of the Portuguese system with that of other countries. From a statistical point of view, this new model has not yet however been reflected in numbers, as work is still on-going aimed at demarcating the procedures that are in court, waiting for an act, from those that are being handled by other entities. Since is not yet possible to provide figures that reflect the amount of work taken on by the courts as referred above, the data does not include civil and labour enforcement cases. The data on enforcement cases for the year 2016 is: pending cases on 1 Jan. 2016: 934.860; incoming cases: 158.164; resolved cases: 289.402; pending cases on 31 Dec. 2016: 803.622. These numbers correspond to the total number of existing procedures in Portugal in 2016, following the existing model prior to the entry into force of the said legal diploma. For this reason, the alerts and notes transmitted in previous years with regard to comparisons between countries still remain. A comparative reading of these values must, as we have repeatedly drawn attention, be very cautious, refraining from any comparison in terms of volume or duration of cases and should be limited to the evaluation of the development indicators. Item 91\_3 "Administrative law cases", includes administrative and tax cases. The separate data on tax cases is as follows: pending cases on 1Jan. - 53.597; incoming cases - 16.445; resolved cases - 20.222; pending cases on 31 Dec. - 49.820. Regarding the decrease in the number of incoming administrative law cases, it results from the decrease in the number of incoming tax law cases, in particular in what concerns misdemeanour appeals".

# 092. If courts deal with "civil (and commercial) non-litigious cases", please indicate the case categories included:

. Na

### 093. Please indicate the case categories included in the category "other cases":

. N/A

094. (Modified question) First instance courts: number of criminal law cases.

	Pending cases on 1 Jan. ref. year	Incoming cases	Resolved cases	Pending cases on 31 Dec. ref. year	Pending cases older than 2 years from the date the case came to the first instance court
Total of criminal law cases (1+2)	61981	82386	87786	56581	23031
	[]NA	[ ] NA	[ ] NA	[ ] NA	[ ] NA
	[ ] NAP	[ ] NAP	[] NAP	[ ] NAP	[ ] NAP
1. Severe criminal cases	57332	71773	76711	52394	22582
	[]NA	[ ] NA	[]NA	[ ] NA	[ ] NA
	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP
2. Misdemeanour and / or minor	4649	10613	11075	4187	179
criminal cases	[ ] NA	[ ] NA	[ ] NA	[ ] NA	[ ] NA
	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP

Comments - If you cannot make a distinction between misdemeanour criminal cases and severe criminal cases (according to the CEPEJ definitions), please indicate the categories of cases reported in the category "serious offences" and cases reported in the category "minor offences": There is no specific reason explaining the decrease in the number of incoming and pending criminal cases in comparison with the values of previous cycles. There were no legislative changes or other that could explain this value. However, we can note that cases at first instance in criminal and other areas have been decreasing in the last years. In addition, this decrease may also result from the fact that the number of criminal cases registered by police forces has been decreasing.

### 4.2.3. Case flow management - second instance

097. (Modified question) Second instance courts (appeal): Number of "other than criminal law" cases.

	Pending cases on 1 Jan. ref. year	Incoming cases	Resolved cases	Pending cases on 31 Dec. ref. year	Pending cases older than 2 years from the date the case came to the second instance court (Please insert NA for category 2)
Total of other than criminal law	11776	24755	23666	12865	
$a_{1}a_{2}a_{3}a_{4}(1+2+2+4)$	[] NA	[ ] NA	[] NA	[ ] NA	[ X ] NA
cases (1+2+3+4)	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP
1. Civil (and commercial)	5733	20946	20332	6347	
litigious cases (including litigious	[ ] NA	[ ] NA	[ ] NA	[ ] NA	[ X ] NA
	] NAP	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP
enforcement cases and if possible					
without administrative law cases,					
see category 3)					
2. Non litigious cases					
(2.1+2.2+2.3)	[] NA	[ ] NA	[] NA	[ ] NA	[ ] NA
	[ X ] NAP	[ X ] NAP	[ X ] NAP	[ X ] NAP	[ X ] NAP

2.1. General civil (and					
commercial) non-litigious cases,	[ ] NA [ X ] NAP	[] NA [X] NAP	[ ] NA [ X ] NAP	[ ] NA [ X ] NAP	[ ] NA [ X ] NAP
e.g. uncontested payment orders,					
request for a change of name,					
non-litigious enforcement cases					
etc. (if possible without					
administrative law cases, see					
category 3; without registry cases					
and other cases, see categories					
2.2 and 2.3)					
2.2. Registry cases	5 3 3 5 4	F 3.374	r	C 3 3 7 4	5 3 X 4
(2.2.1+2.2.2+2.2.3)	[ ] NA [ X ] NAP	[] NA [X] NAP	[ ] NA [ X ] NAP	[ ] NA [ X ] NAP	[ ] NA [ X ] NAP
2.2.1. Non litigious land registry		F 1374	F 1 3 4	5 3 3 4	5 3 3 5 4
cases	[ ] NA [ X ] NAP				
2.2.2 Non-litigious business	[] NA	[ ] NA	[ ] NA	[ ] NA	[ ] NA
registry cases	[ ] NA [ X ] NAP	[ X ] NAP	[ ] NA [ X ] NAP	[X]NAP	[ ] NA [ X ] NAP
2.2.3. Other registry cases	[] NA	[ ] NA	[ ] NA	[ ] NA	[] NA
	[ X ] NAP				
2.2 Other new litizione secon					
2.3. Other non-litigious cases	[ ] NA	[ ] NA	[] NA	[ ] NA	[] NA
	[ X ] NAP				
3. Administrative law cases	6043	3809	3334	6518	
5. Administrative law cases	[]NA	[]NA	[]NA	[]NA	[ X ] NA
	[] NAP				
4 Other ages					
4. Other cases	[]NA	[ ] NA	[] NA	[ ] NA	[ ] NA
	[ X ] NAP	[X]NAP	[ X ] NAP	[ X ] NAP	[X]NAP

Comments There is no specific explanation as regards the increase in the number of civil and commercial litigious cases pending on 1 January 2016 between 2015 and 2016. The question 97\_3 "Administrative law cases", includes administrative and tax cases.

The number of Pending cases on 1Jan. that correspond only to tax cases is 3.909

The number Incoming cases that correspond only to tax cases is 1.809

The number of Resolved cases that correspond only to tax cases is 1.663

The number of Pending cases on 31 Dec. that correspond only to tax cases is 4.055

# 098. (Modified question) Second instance courts (appeal): number of criminal law cases.

	Pending cases on 1 Jan. ref. year	Incoming cases	Resolved cases	Pending cases on 31 Dec. ref. year	Pending cases older than 2 years from the date the case came to the second instance court
Total of criminal law cases (1+2)	3165	12030	11792	3403	
	[ ] NA	[ ] NA	[] NA	[ ] NA	[ X ] NA
	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP
1. Severe criminal cases					
	[ X ] NA	[ X ] NA	[ X ] NA	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP

2. Misdemeanour and / or minor					
criminal cases	[ X ] NA				
criminar cases	[ ] NAP				

Comments There is no specific reason explaining the increase in the number of pending criminal cases on 31 December 2016 in comparison with the values of the previous cycle. There were no legislative changes or other that could explain this change.

# 4.2.4. Case flow management – Supreme Court

# 099. (Modified question) Highest instance courts (Supreme Court): number of "other than criminal law" cases.

	Pending cases on 1 Jan. ref. year	Incoming cases	Resolved cases	Pending cases on 31 Dec. ref. year	Pending cases older than 2 years from the date the case came to the Supreme court (Please insert NA for category 2))
Total of other than criminal law cases (1+2+3+4)	<b>1492</b> [ ] NA [ ] NAP	<b>4069</b> []NA []NAP	<b>4002</b> [ ] NA [ ] NAP	<b>1559</b> []NA []NAP	[ X ] NA [ ] NAP
1. Civil (and commercial) litigious cases (including litigious enforcement cases and if possible without administrative law cases, see category 3)	416 []NA []NAP	2748 []NA []NAP	2728 []NA []NAP	<b>436</b> []NA []NAP	[ X ] NA [ ] NAP
2. Non litigious cases	[] NA	[] NA	[] NA	[] NA	[] NA
(2.1+2.2+2.3)	[X] NAP	[X] NAP	[X] NAP	[X] NAP	[X] NAP
2.1. General civil (and commercial) non-litigious cases, e.g. uncontested payment orders, request for a change of name, non-litigious enforcement cases etc. (if possible without administrative law cases, see category 3; without registry cases and other cases, see categories 2.2 and 2.3)	[ ] NA [ X ] NAP	[ ] NA [ X ] NAP	[ ] NA [ X ] NAP	[ ] NA [ X ] NAP	[ ] NA [ X ] NAP
2.2. Registry cases	[] NA	[] NA	[] NA	[] NA	[] NA
(2.2.1+2.2.2+2.2.3)	[X] NAP	[X] NAP	[X] NAP	[X] NAP	[X] NAP
2.2.1. Non litigious land registry cases	[ ] NA	[] NA	[] NA	[] NA	[ ] NA
	[ X ] NAP	[X] NAP	[X] NAP	[X] NAP	[ X ] NAP
2.2.2 Non-litigious business registry cases	[]NA	[] NA	[ ] NA	[] NA	[] NA
	[X]NAP	[X] NAP	[ X ] NAP	[X] NAP	[X] NAP

2.2.3. Other registry cases					
	[]NA	[ ] NA	[]NA	[ ] NA	[ ] NA
	[ X ] NAP				
2.3. Other non-litigious cases					
_	[ ] NA				
	[ X ] NAP				
3. Administrative law cases	1076	1321	1274	1123	
	[] NA	[ ] NA	[ ] NA	[ ] NA	[ X ] NA
	[ ] NAP				
4. Other cases					
	[ ] NA				
	[X]NAP	[ X ] NAP			

Comments In Portugal, there are not non-litigious cases in superior courts.

The category "other" does not exist in the higher instances.

It is noteworthy that before 2015, data concerning the total of "other than criminal law cases" did not include administrative law cases.

Since 2015, administrative law cases are included in the total which explains the significant increase of cases.

The question 99.3 "Administrative law cases", includes administrative and tax cases.

The number of Pending cases on 1Jan. that correspond only to tax cases is 783

The number Incoming cases that correspond only to tax cases is 1.039

The number of Resolved cases that correspond only to tax cases is 946

The number of Pending cases on 31 Dec. that correspond only to tax cases is 876

# 099-1. At the level of the Highest court (Supreme Court), is there a procedure of manifest inadmissibility?

(X) Yes, please indicate the number of cases closed by this procedure:NA

( ) No

Comments

### 100. (Modified question) Highest instance courts (Supreme Court): number of criminal law cases.

	Pending cases on 1 Jan. ref. year	Incoming cases	Resolved cases	Pending cases on 31 Dec. ref. year	Pending cases older than 2 years from the date the case came to the Supreme court
Total of criminal law cases (1+2)	113 []NA	937 []NA	924 []NA	126 [] NA	[ X ] NA
	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP
1. Severe criminal cases	113 []NA	937 []NA	924 ] NA	126 []NA	[ X ] NA
	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP
2. Misdemeanour and / or minor					
criminal cases	[ ] NA [ X ] NAP	[ ] NA [ X ] NAP	[ ] NA [ X ] NAP	[ ] NA [ X ] NAP	[ X ] NA [ ] NAP

Comments In Portugal, misdemeanour/minor criminal cases may not be dealt in the Supreme Court of Justice.

# 4.2.5. Case flow management – specific cases

101. (Modified question) Number of litigious divorce cases, employment dismissal cases, insolvency, robbery cases, intentional homicide cases, cases relating to asylum seekers and cases

### relating to the right of entry and stay for aliens received and processed by first instance courts.

	Pending cases on 1 Jan. ref. year	Incoming cases	Resolved cases	Pending cases on 31 Dec ref. year
Litigious divorce cases	5294	9131	9966	4459
6	[ ] NA	[] NA	[] NA	[] NA
	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP
Employment dismissal cases	2493	3663	4598	1558
1 7	[ ] NA	[] NA	[] NA	[] NA
	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP
Insolvency	3482	14746	15625	2603
2	[ ] NA	[ ] NA	[ ] NA	[] NA
	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP
Robbery case				
	[ X ] NA	[ X ] NA	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP
Intentional homicide				
	[ X ] NA	[ X ] NA	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP
Cases relating to asylum seekers				
(refugee status under the 1951 Geneva	[ X ] NA	[ X ] NA	[ X ] NA	[ X ] NA
•	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP
Convention)				
Cases relating to the right of entry and				
stay for aliens	[ X ] NA	[ X ] NA	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP

Comments - The decrease in the number of pending cases in the beginning of 2016 in relation to 2015 in respect of litigious divorce cases, employment dismissal cases and insolvency is explained by the fact that the number of resolved cases in 2015 was superior to the number of incoming cases that year. There is no specific explanation as regards the decrease in the number of these cases (for example legislative changes). However the decrease of these cases follow the general trend of the decrease of incoming and pending cases in civil and labour matters.

- The decrease in the number of pending cases in the end of 2016 in relation to 2015 in respect of litigious divorce cases, employment dismissal cases and insolvency is explained by the fact that the number of resolved cases in 2016 was superior to the number of incoming cases that year. There is no specific explanation as regards the decrease in the number of these cases (for example legislative changes). However the decrease of these cases follow the general trend of the decrease of incoming and pending cases in civil and labour matters.

# 101-1. (New question) Could you briefly describe the system in your country dealing with judicial remedies relating to asylum seekers (refugee status under the 1951 Geneva Convention) and the right of entry and stay for aliens:

. Please check comments.

102. Average length of proceedings, in days (from the date the application for judicial review is lodged). The average length of proceedings has to be calculated from the date the application for judicial review is lodged to the date the judgment is made, without taking into account the enforcement procedure.

	% of decisions subject to appeal	Average length in 1st instance (in days)	Average length in 2nd instance (in days)	Average length in 3rd instance (in days)	Average total length of the total procedure (in days)	% of cases pending for more than 3 years for all instances
Litigious divorce case						
	[ X ] NA	[ X ] NA	[ X ] NA	[ X ] NA	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP
Employment dismissal case						
	[ X ] NA	[ X ] NA	[ X ] NA	[ X ] NA	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP
Insolvency						
-	[X]NA	[ X ] NA	[ X ] NA			
	[ ] NAP	[ ] NAP	[ ] NAP	[] NAP	[] NAP	[ ] NAP
Robbery case						
-	[ X ] NA	[ X ] NA	[ X ] NA	[ X ] NA	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP	[ ] NAP	[] NAP	[ ] NAP	[ ] NAP
Intentional homicide						
	[ X ] NA	[ X ] NA	[ X ] NA	[ X ] NA	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP	[ ] NAP

# 103. Where appropriate, please indicate the specific procedure as regards divorce cases (litigious and non-litigious):

. Please check comments

# 104. How is the length of proceedings calculated for the five case categories of question 102? Please give a description of the calculation method.

. The average duration of completed cases corresponds to the time between the entry of the proceedings and the date of the final decision (judgment or order) at the respective instance, regardless of res judicata. In the area of criminal justice, only the trial duration is considered.

# 4.2.6. Case flow management – public prosecution

# 105. Role and powers of the public prosecutor in the criminal procedure (multiple options possible):

- [X] to conduct or supervise police investigation
- [ X ] to conduct investigations
- [X] when necessary, to request investigation measures from the judge
- [X] to charge

[X] to present the case in court

[ X ] to propose a sentence to the judge

[X] to appeal

[ X ] to supervise the enforcement procedure

[X] to discontinue a case without needing a decision by a judge (ensure consistency with question 36!)

[ ] to end the case by imposing or negotiating a penalty or measure without requiring a judicial decision

[X] other significant powers (please specify): arrests of suspects in situations of flagrante crime, gathering banking and financial information and conduct of house and office searches.

Comments

### 106. (Modified question) Does the public prosecutor also have a role in:

- [X] civil cases
- [X] administrative cases
- [X] insolvency cases

Comments - If yes, please specify:

#### 107. Cases processed by the public prosecutor - Total number of first instance criminal cases:

	Received during the reference year	during the reference year (see Q108 below)	penalty or a	Cases brought to court
Total number of first instance cases	441351			50403
processed by the public prosecutor	[]NA []NAP	[ X ] NA [ ] NAP	[ X ] NA [ ] NAP	[]NA []NAP

Comments

# 107-1. (Modified question) If the guilty plea procedures exist, how many cases were brought to court by the prosecutor through this procedure?

	Number of guilty plea procedures
Total	
	[ X ] NA
	[ ] NAP
Before the court case	
	[ X ] NA
	[ ] NAP
During the court case	
	[ X ] NA
	[ ] NAP

Comments

#### 108. Total cases which were discontinued by the public prosecutor:

Number of cases

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Total cases which were discontinued by the public prosecutor (1+2+3)	
	[ X ] NA
	[ ] NAP
1. Discontinued by the public prosecutor because the offender could not be	
identified	[ X ] NA
	[ ] NAP
2. Discontinued by the public prosecutor due to the lack of an established	
offence or a specific legal situation	[ X ] NA
	[ ] NAP
3. Discontinued by the public prosecutor for reasons of opportunity	
	[ X ] NA
	[ ] NAP

#### 109. Do the figures include traffic offence cases?

(X)Yes

( ) No

Comments

# D2. Please indicate the sources for answering questions 91, 94, 97, 98, 99, 100, 101, 102, 107, 107-1 and 108.

Sources: Directorate-General for Justice Policy (Direcção-Geral da Política de Justiça)

# 5.Career of judges and public prosecutors

#### 5.1.Recruitment and promotion

# 5.1.1.Recruitment and promotion of judges

# 110. (Modified question) How are judges recruited?

- [ ] mainly through a competitive exam (open competition)
- [ ] mainly through a recruitment procedure for experienced legal professionals (for example experienced lawyers)
- [ ] a combination of both (competitive exam and working experience)
- [X] other (please specify): .....

#### Comments

# 110-1. Are there specific provisions for facilitating gender equality within the framework of the procedure for recruiting judges?

() Yes

( X ) No

Comments - If yes, please specify:

# 111. Authority(ies) responsible for recruitment. Are judges initially/at the beginning of their career recruited and nominated by:

- [ ] an authority made up of judges only
- [ ] an authority made up of non-judges only
- [X] an authority made up of judges and non-judges

Comments - Please indicate the name of the authority(ies) involved in the whole procedure of recruitment and nomination of judges. If there are several authorities, please describe their respective roles:

### 112. Is the same authority (Q111) competent for the promotion of judges?

- () Yes
- ( X ) No

Comments

# 112-1. Are there specific provisions for facilitating gender equality within the framework of the procedure for promoting judges?

- () Yes
- ( X ) No

Comments - If yes, please specify:

### 113. What is the procedure for judges to be promoted? (multiple answers possible)

- [ ] Competitive test / Exam
- [X] Other procedure (interview or other)
- [ ] No special procedure

Comments - Please specify how the promotion of judges is organised (especially if there is no competition or examination):

# 113-1. Please indicate the criteria used for the promotion of a judge? (multiple answers possible)

- [X] Years of experience
- [X] Professional skills (and/or qualitative performance)
- [ ] Performance (quantitative)
- [X] Assessment results
- [X] Subjective criteria (e.g. integrity, reputation)
- [] Other
- [ ] No criteria

Comments - Please specify any useful comment regarding the criteria (especially if you have checked the box "performance" or "other"):

# 114. (Modified question) Is there a system of qualitative individual assessment of the judges' work?

- (X)Yes
- ( ) No
- Comments

# 114. If yes, please specify the frequency of this assessment:

- ( ) Annual
- ( X ) Less frequent
- ( ) More frequent

# 5.1.2.Status, recruitment and promotion of prosecutors

# 115. What is the status of prosecution services?

- [X] statutory independent
- [ ] under the authority of the Minister of justice or another central authority
- [ ] other (please specify): .....

Comments - When appropriate, please specify the objective guarantees of this independence (transfer, appointment...).

# 115-1. Does the law or another regulation prevent specific instructions to prosecute or not, addressed to a prosecutor in a court.

(X)Yes

( ) No

Comments - If yes, please specify:

### 116. How are public prosecutors recruited?

- [ ] mainly through a competitive exam (open competition)
- [ ] mainly through a recruitment procedure for experienced legal professionals (for example experienced lawyers)
- [ ] a combination of both (competitive exam and working experience)
- [X] other (please specify): .....

#### Comments

# 117. Authority(ies) responsible for recruitment. Are public prosecutors initially/at the beginning of their career recruited by:

- [ ] an authority composed of public prosecutors only
- [ ] an authority composed of non-public prosecutors only
- [X] an authority composed of public prosecutors and non-public prosecutors

Comments - Please indicate the name of the authority(ies) involved in the whole procedure of recruitment and nomination of public prosecutors. If there are several authorities, please describe their respective roles:

# 117-1. Are there specific provisions for facilitating gender equality within the framework of the procedure for recruiting prosecutors?

() Yes

( X ) No

Comments - If yes, please specify:

# 118. Is the same authority (Q.117) formally responsible for the promotion of public prosecutors?

( ) Yes

(X) No, please specify which authority is competent for promoting public prosecutorsHigh Council of the Public Prosecution Service

#### Comments

# 119. What is the procedure for prosecutors to be promoted? (multiple answers possible)

- [ ] Competitive test / exam
- [X] Other procedure (interview or other)
- [ ] No special procedure

Comments - Please, specify the procedure (especially if it is a procedure different from a competitive test or an exam):

# 119-1. Are there specific provisions for facilitating gender equality within the framework of the procedure for promoting prosecutors?

() Yes

( X ) No

Comments - If yes, please specify:

### 119-2. Please indicate the criteria used for the promotion of a prosecutor:

- [X] Years of experience
- [ X ] Professional skills (and/or qualitative performance)
- [ ] Performance (quantitative)
- [ ] Assessment results
- [ ] Subjective criteria (e.g. integrity, reputation)
- [] Other
- [ ] No criteria

Comments - Please, specify any useful comment regarding the criteria (especially if you have checked the box "performance" or "other"): There are two criteria used for the promotion of prosecutors, merit that is assessed by classification and senoirity in the career.

# 120. Is there a system of qualitative individual assessment of the public prosecutors' work?

- (X)Yes
- ( ) No

Comments

# 5.1.3.Mandate and retirement of judges and prosecutors

# 121. Are judges appointed to office for an undetermined period (i.e. "for life" = until the official age of retirement)?

( X ) Yes, please indicate the compulsory retirement age:70

( ) No

Comments - If yes, are there exceptions (e.g. dismissal as a disciplinary sanction)? Please specify:

# 121-1. Can a judge be transferred (to another court) without his/her consent:

[ X ] For disciplinary reasons

[X] For organisational reasons

[ ] For other reasons (please specify modalities and safeguards): .....

[ ] No

Comments

# 122. Is there a probation period for judges (e.g. before being appointed "for life")? If yes, how long is this period?

(X) Yes, duration of the probation period (in years):2

( ) No

[] NAP

Comments

# 123. Are public prosecutors appointed to office for an undetermined period (i.e. "for life" = until the official age of retirement)?

(X) Yes, please indicate the compulsory retirement age:70

( ) No

Comments - If yes, are there exceptions (e.g. dismissal as a disciplinary sanction)? Please specify:

#### 124. Is there a probation period for public prosecutors? If yes, how long is this period?

(X) Yes, duration of the probation period (in years):2

( ) No

Comments

# 125. If the mandate for judges is not for an undetermined period (see question 121), what is the length of the mandate (in years)? Is it renewable?

( ) Yes, what is the length of the mandate (in years)? .....

( X ) No

Comments NAP

The mandate for judges is for an undetermined period.

# 126. If the mandate for public prosecutors is not for an undetermined period (see question 123), what is the length of the mandate (in years)? Is it renewable?

( ) Yes, what is the length of the mandate (in years)? .....

(  ${\bf X}$  ) No, what is the length of the mandate (in years)?NAP

Comments NAP

The mandate for public prosecutors is for an undertermined period.

# 5.2.Training

# 5.2.1.Training of judges

# 127. Types of different trainings offered to judges

	Compulsory	Optional	No training proposed
Initial training (e.g. attend a judicial school,	(X) Yes	( ) Yes	( ) Yes
traineeship in the court)	( ) No	( X ) No	( X ) No
General in-service training	(X) Yes () No	( ) Yes ( X ) No	( ) Yes ( X ) No
In-service training for specialised judicial	(X) Yes	() Yes	$()$ Yes $(\mathbf{X})$ No
functions (e.g. judge for economic or administrative issues)	( ) No	( X ) No	( X ) No
In-service training for management functions	(X)Yes	( ) Yes	( ) Yes
of the court (e.g. court president)	( ) No	( X ) No	( X ) No
In-service training for the use of computer facilities in courts	( ) Yes ( X ) No	( ) Yes ( X ) No	(X) Yes () No

Comments The changes on the training proposed in 2014 and 2016 have to do with the fact that the training program is set every year according to the needs assessment.

# 128. Frequency of the in-service training of judges:

	Frequency of the judges training
General in-service training	[ X ] Regularly (for example every year) [ ] Occasional (as needed)
	[ ] No training proposed
In-service training for specialised judicial functions (e.g. judge for economic or administrative issues)	[X] Regularly (for example every year)
	<ul><li>[ ] Occasional (as needed)</li><li>[ ] No training proposed</li></ul>
In-service training for management functions of the court (e.g. court president)	[ ] Regularly (for example every year)
	[ X ] Occasional (as needed) [ ] No training proposed
In-service training for the use of computer facilities in courts	[ ] Regularly (for example every
	year) [ ] Occasional (as needed) [ X ] No training proposed

Comments - Please indicate any information on the periodicity of the continuous training of judges: The changes on the training proposed in 2014 and 2016 have to do with the fact that the training program is set every year according to the needs assessment.

# 5.2.2.Training of prosecutors

#### 129. Types of different trainings offered to public prosecutors

	Compulsory	Optional	No training proposed
Initial training	(X) Yes	( ) Yes	( ) Yes
	() No	( X ) No	( X ) No

General in-service training	( X ) Yes	( ) Yes	( ) Yes
	( ) No	( X ) No	( X ) No
In-service training for specialised functions (e.g. public prosecutors specialised on organised crime)	( X ) Yes ( ) No	( ) Yes ( X ) No	( ) Yes ( X ) No
In-service training for management functions in the courts (e.g. Head of prosecution office, manager)	( X ) Yes ( ) No	( ) Yes ( X ) No	( ) Yes ( X ) No
In-service training for the use of computer facilities in office	( ) Yes	( ) Yes	( X ) Yes
	( X ) No	( X ) No	( ) No

Comments The changes on the training proposed in 2014 and 2016 have to do with the fact that the training program is set every year according to the needs assessment.

# 130. Frequency of the in-service training of public prosecutors :

	Frequency of the in-service training
General in-service training	[X] Regularly (for example every
	year)
	[ ] Occasional (as needed)
	[ ] No training proposed
In-service training for specialised functions (e.g. public prosecutor specialised	[X] Regularly (for example every
on organised crime)	year)
	[ ] Occasional (as needed)
	[ ] No training proposed
In-service training for management functions in office (e.g. Head of prosecution	[ ] Regularly (for example every
office, manager)	year)
	[X] Occasional (as needed)
	[ ] No training proposed
In-service training for the use of computer facilities in office	[ ] Regularly (for example every
	year)
	[ ] Occasional (as needed)
	[X] No training proposed

Comments - Please indicate any information on the periodicity of the in-service training of prosecutors: The changes on the training proposed in 2014 and 2016 have to do with the fact that the training program is set every year according to the needs assessment.

# 131. Do you have public training institutions for judges and / or prosecutors?

	Initial training only	Continuous training only	Initial and continuous training
One institution for judges	[]	[]	[]
One institution for prosecutors	[]	[]	[]
One single institution for both judges and prosecutors	[]	[]	[X]

Comments

# 131-0. (Modified question) If yes, what is the budget of such institution(s)?

	Budget of the institution for the reference year, in €
One institution for judges	[]NA [X]NAP
One institution for prosecutors	[]NA [X]NAP
One single institution for both judges and prosecutors	9136275 []NA []NAP

Comments

131-1. If judges and/or prosecutors have no compulsory initial training in such institutions, please indicate briefly how these judges and/or prosecutors are trained?

. NAP

# 5.3.Practice of the profession

# 5.3.1.Salaries and benefits of judges and prosecutors

# 132. Salaries of judges and public prosecutors on 31 December of the reference year:

	Gross annual salary, in €	Net annual salary, in €	Gross annual salary, in local currency	Net annual salary, in local currency
First instance professional judge at the	35699			
	[] NA	[ X ] NA	[ ] NA	[ ] NA
beginning of his/her career	[ ] NAP	[ ] NAP	[ X ] NAP	[ X ] NAP
Judge of the Supreme Court or the	85820			
Highest Appellate Court (please	[ ] NA	[ X ] NA	[ ] NA	[ ] NA
indicate the average salary of a judge at	[ ] NAP	[ ] NAP	[ X ] NAP	[ X ] NAP
this level, and not the salary of the				
Court President)				
Public prosecutor at the beginning of	35699			
his/her career	[ ] NA	[ X ] NA	[ ] NA	[ ] NA
	[ ] NAP	[ ] NAP	[ X ] NAP	[ X ] NAP
Public prosecutor of the Supreme	85820			
Court or the Highest Appellate	[] NA	[ X ] NA	[ ] NA	[] NA
Instance (please indicate the average	[ ] NAP	[ ] NAP	[ X ] NAP	[ X ] NAP
salary of a public prosecutor at this				
level, and not the salary of the Attorney				
General).				

Comments

# 133. Do judges and public prosecutors have additional benefits?

	Judges	Public prosecutors
Reduced taxation	( ) Yes	( ) Yes
	(X) No	( X ) No
Special pension	( ) Yes	( ) Yes
	( X ) No	( X ) No
Housing	(X)Yes	(X)Yes
	( ) No	( ) No
Other financial benefit	(X)Yes	(X)Yes
	( ) No	( ) No

Comments

# 134. If "other financial benefit", please specify:

. For judges and prosecutors "other financial benefit" can include:

- Remuneration Supplement for Performing Urgent Services
- Residence Subsidy
- Representation Expenses
- -Travel Expenses
- Per diem/expense allowance

[] NAP

# 135. Can judges combine their work with any of the following other functions/activities?

	With remuneration	Without remuneration
Teaching	( ) Yes	(X)Yes
	(X) No	( ) No
Research and publication	(X) Yes () No	(X) Yes () No
Arbitrator	( ) Yes	( ) Yes
	(X) No	( X ) No
Consultant	( ) Yes	( ) Yes
	(X) No	(X) No
Cultural function	( ) Yes	(X)Yes
	(X) No	( ) No
Political function	( ) Yes	( ) Yes
	( X ) No	( X ) No
Other function	( ) Yes	(X)Yes
	( X ) No	( ) No

Comments - If rules exist in your country (e.g. authorisation needed to perform these activities), please specify. If "other function", please specify.

# 137. Can public prosecutors combine their work with any of the following other functions/activities?

	With remuneration	Without remuneration
Teaching	( ) Yes	(X)Yes
	( X ) No	( ) No
Research and publication	( ) Yes	(X)Yes
	( X ) No	( ) No
Arbitrator	( ) Yes	( ) Yes
	( X ) No	( X ) No
Consultant	( ) Yes	( ) Yes
	( X ) No	( X ) No
Cultural function	( ) Yes	( ) Yes
	( X ) No	( X ) No
Political function	( ) Yes	( ) Yes
	( X ) No	( X ) No
Other function	( ) Yes	( ) Yes
	( X ) No	( X ) No

Comments - If rules exist in your country (e.g. authorisation needed to perform these activities), please specify. If "other function", please specify.

# 139. Productivity bonuses: do judges receive bonuses based on the fulfilment of quantitative objectives in relation to the delivery of judgments (e.g. number of judgments delivered over a given period of time)or cases examination?

() Yes

( X ) No

Comments - If yes, please specify the conditions and possibly the amounts:

# 5.4.Disciplinary procedures

# 5.4.1.Authorities responsible for disciplinary procedures and sanctions

# 140. Who is authorised to initiate disciplinary proceedings against judges (multiple options possible)?

- [ ] Court users
- [ ] Relevant Court or hierarchical superior
- [ ] High Court / Supreme Court
- [X] High Judicial Council
- [ ] Disciplinary court or body
- [ ] Ombudsman
- [ ] Parliament
- [ ] Executive power (please specify): .....

- [ ] Other (please specify): .....
- [ ] This is not possible

# 141. Who is authorised to initiate disciplinary proceedings against public prosecutors: (multiple options possible):

- [ ] Citizens
- [ ] Head of the organisational unit or hierarchical superior public prosecutor
- [ ] Prosecutor General /State public prosecutor
- [X] Public prosecutorial Council (and Judicial Council)
- [ ] Disciplinary court or body
- [ ] Ombudsman
- [ ] Professional body
- [ ] Executive power (please specify): .....
- [ ] Other (please specify): .....
- [ ] This is not possible

#### Comments

### 142. Which authority has disciplinary power over judges? (multiple options possible)

- [ ] Court
- [ ] Higher Court / Supreme Court
- [X] Judicial Council
- [ ] Disciplinary court or body
- [ ] Ombudsman
- [ ] Parliament
- [ ] Executive power (please specify):
- [ ] Other (please specify): .....

#### Comments

#### 143. Which authority has disciplinary power over public prosecutors? (multiple options possible):

- [ ] Supreme Court
- [ ] Head of the organisational unit or hierarchical superior public prosecutor
- [ ] Prosecutor General /State public prosecutor
- [X] Public prosecutorial Council (and Judicial Council)
- [ ] Disciplinary court or body
- [ ] Ombudsman
- [ ] Professional body
- [ ] Executive power (please specify): .....
- [ ] Other (please specify): .....

# 5.4.2.Number of disciplinary procedures and sanctions

144. Number of disciplinary proceedings initiated during the reference year against judges and public prosecutors. (If a disciplinary proceeding is undertaken because of several reasons, please count the proceedings only once and for the main reason.)

	Judges	Prosecutors
Total number (1+2+3+4)	35	12
	[ ] NA	[ ] NA
	[ ] NAP	[ ] NAP
1. Breach of professional ethics		
-	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP
2. Professional inadequacy		
	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP
3. Criminal offence		
	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP
4. Other		
	[ X ] NA	[ X ] NA
	[ ] NAP	[ ] NAP

Comments - If "other", please specify:

# 145. Number of sanctions pronounced during the reference year against judges and public prosecutors:

	Judges	Prosecutors	
Total number (total 1 to 9)	32	14	
	[] NA [] NAP	[] NA [] NAP	
1. Reprimand	8	4	
	[] NA [] NAP	[]NA []NAP	
2. Suspension	5	2	
	[ ] NA [ ] NAP	[ ] NA [ ] NAP	
3. Withdrawal from cases	0	0	
	[ ] NA [ ] NAP	[]NA []NAP	
4. Fine	13	<b>3</b>	
	[] NAP	[]NA []NAP	
5. Temporary reduction of salary	<b>0</b> [] NA	<b>0</b> [] NA	
	[] NAP	[]NA []NAP	
6. Position downgrade	<b>0</b> [] NA	<b>0</b> [] NA	
	[] ] NAP	[] ] NAP	

7. Transfer to another geographical (court) location	0	2
	[ ] NA	[ ] NA
	[ ] NAP	[ ] NAP
8. Resignation	0	0
	[ ] NA	[ ] NA
	[ ] NAP	[ ] NAP
9. Other	6	3
	[ ] NA	[ ] NA
	[ ] NAP	[ ] NAP

Comments - If "other", please specify. If a significant difference exists between the number of disciplinary proceedings and the number of sanctions, please indicate the reasons. For public prosecutors other include temporary inactivity (2) and compulsory retirement (1). For judges other include compulsory retirement (5) and dismissal (1).

# E3. Please indicate the sources for answering questions 144 and 145:

Sources: The High Council of the Judiciary (Conselho Superior da Magistratura), the High Council of the Prosecutors (Conselho Superior do Ministério Público) and the High Council of Administrative and Fiscal Courts (Conselho Superior dos Tribunais Administrativos e Fiscais).

# 6.Lawyers

#### 6.1.Profession of lawyer

# 6.1.1.Status of the profession of lawyers

#### 146. Total number of lawyers practising in your country:

[30475] []NA []NAP

#### Comments

147. Does this figure include "legal advisors" who cannot represent their clients in court (for example, some solicitors or in-house counsellors)?

Yes ( )

No ( X )

Comments

#### 148. Number of legal advisors who cannot represent their clients in court:

[ [ X ] NA [ ] NAP ]

#### Comments

149. (Modified question) Do lawyers have a monopoly on legal representation in (multiple options are possible):

	First instance	Second instance	Highest instance court (Supreme Court)
Civil cases	( ) Yes	(X)Yes	(X)Yes
	(X)No	( ) No [ ] NAP	( ) No [ ] NAP
Dismissal cases	() Yes	() Yes	() Yes
	(X)No ] NAP	(X)No []NAP	(X)No
Criminal cases - Defendant	(X)Yes	(X)Yes	(X)Yes
	( ) No [ ] NAP	( ) No [ ] NAP	( ) No [ ] NAP
Criminal cases - Victim	(X)Yes	(X)Yes	(X)Yes
	( ) No [ ] NAP	( ) No [ ] NAP	( ) No [ ] NAP
Administrative cases	( ) Yes	( ) Yes	( ) Yes
	(X) No	(X)No	(X)No
There is no monopoly	( ) Yes	( ) Yes	( ) Yes
	( ) <b>No</b>	( ) No	( ) <b>No</b> [X] NAP

Comments - Please, indicate any useful clarifications regarding the content of lawyers' monopoly:

# 149-0. (New question) If there is no monopoly, please specify the organisations or persons that may represent a client before a court:

	First instance	Second instance	Highest instance court (Supreme Court)
Civil society organisation	( ) Yes	( ) Yes	( ) Yes
	( ) No [ X ] NAP	( ) No [ X ] NAP	( ) No [ X ] NAP
Family member	( ) Yes	( ) Yes	( ) Yes
	(X)No	(X)No ] ] NAP	(X)No []NAP
Self-representation	(X)Yes	( ) Yes	( ) Yes
	( ) No [ ] NAP	(X)No []NAP	(X)No []NAP
Trade union	( ) Yes	( ) Yes	( ) Yes
	(X)No	(X)No ] ] NAP	(X)No
Other	(X)Yes	( ) Yes	( ) Yes
		(X)No	
	[] NAP	[] NAP	[]NAP

Comments - If "other", please specify. In addition, please specify for the categories mentioned, the types of cases concerned by this/these representation(s):

# 149-1. In addition to the functions of legal representation and legal advice, can a lawyer exercise

#### other activities?

- [ ] Notarial activity
- [X] Arbitration / mediation
- [X] Proxy / representation
- [ ] Property manager
- [ ] Real estate agent
- [ ] Other law activities (please specify): .....

Comments Lawyers cannot exercise the notarial activity. However, there are functions related with the notarial activity that lawyers can practice, such as signature recognition.

### 149-2. What are the statuses for exercising the legal profession in court?

- [X] Self-employed lawyer
- [X] Staff lawyer
- [X] In-house lawyer

#### Comments

### 150. Is the lawyer profession organised through:

- [X] a national bar association
- [ ] a regional bar association
- [ ] a local bar association

#### Comments

#### 151. Is there a specific initial training and/or exam to enter the profession of lawyer?

( X ) Yes

( ) No

Comments - If not, please indicate if there are other specific requirements as regards diplomas or university degrees:

#### 152. Is there a mandatory general system for lawyers requiring in-service professional training?

() Yes

( X ) No

Comments

# 153. Is the specialisation in some legal fields linked to specific training, levels of qualification, specific diploma or specific authorisations?

(X)Yes

( ) No

Comments - If yes, please specify:

#### F1. Please indicate the sources for answering questions 146 and 148:

```
Sources: National Bar Association
```

# 6.1.2.Practicing the profession

# 154. Can court users establish easily what the lawyers' fees will be (i.e. a prior information on the foreseeable amount of fees)?

(X)Yes

( ) No

Comments

### 155. Are lawyers' fees freely negotiated?

(X)Yes

( ) No

Comments

# 156. Do laws or bar association standards provide any rules on lawyers' fees (including those freely negotiated)?

[X] Yes laws provide rules

[ X ] Yes standards of the bar association provide rules

[ ] No neither laws nor bar association standards provide rules

Comments

# 6.1.3.Quality standards and disciplinary procedures

# 157. Have quality standards been determined for lawyers?

( X ) Yes

( ) No

Comments - If yes, what are the quality criteria used?

# 158. If yes, who is responsible for formulating these quality standards:

[ X ] the bar association

[X] the Parliament

[ ] other (please specify): .....

Comments

# 159. Is it possible to file a complaint about:

[X] the performance of lawyers

[X] the amount of fees

Comments - Please specify:

# 160. Which authority is responsible for disciplinary procedures?

- [ ] the judge
- [ ] the Ministry of Justice

- [X] a professional authority
- [ ] other (please specify): .....

# 161. Disciplinary proceedings initiated against lawyers. (If a disciplinary proceeding is undertaken because of several reasons, please count the proceedings only once and for the main reason.)

	Number of disciplinary proceedings
Total number of disciplinary proceedings initiated $(1 + 2 + 3 + 4)$	3389
	[] NA
	[ ] NAP
1. Breach of professional ethics	
I I I I I I I I I I I I I I I I I I I	[ X ] NA
	[ ] NAP
2. Professional inadequacy	
	[ X ] NA
	[ ] NAP
3. Criminal offence	
	[ X ] NA
	[ ] NAP
4. Other	3389
	[ ] NA
	[ ] NAP

Comments - If "other", please specify: In Portugal, we have three kind of misconduct assessments: most simple called prior investigation, investigation and lastly disciplinary cases.

# 162. Sanctions pronounced against lawyers.

	Number of sanctions
Total number of sanctions $(1 + 2 + 3 + 4 + 5)$	240
``´´´	[]NA []NAP
1. Reprimand	98
1. Reprintand	[] NA
	[ ] NAP
2. Suspension	20
	[]NA []NAP
	[] I WI
3. Withdrawal from cases	[]NA
	[ X ] NAP
4. Fine	118
	[ ] NA
	[]NAP
5. Other	4
	[ ] NA
	[ ] NAP

Comments - If "other", please specify. If a significant difference between the number of disciplinary proceedings and the number of sanctions exists, please indicate the reasons. Other : expulsion from the Bar.

Please notice that reprimand is a heavier sanction than a simple warning (the Bar Statute foresees in article 130 these two different

sanctions). Simple warning cases are not included in the data above. Withdrawal from cases happens with disbarrements or definite removals.

# 7. Alternative dispute resolutions

#### 7.1.Mediation

### 7.1.1.Details on mediation procedures and other ADR



# 163. Does the judicial system provide for judicial mediation procedures? If this is not the case you will go directly to question 168.

( X ) Yes

( ) No

Comments Concerning the significant increase in the number of family mediations, with initiative in the courts (with the consent of the parties):

The increase in the number of cases is due, on one hand, to a greater dissemination of the Family Mediation System and to a wider perception of its benefits by users and other operators of the System and on the other hand to the legislative reform operated in 2015, with the approval of the General Regime of the Civil Guardianship Process (RGPTC) that originated the increase of Family Mediation applications originating in the Courts.

This occurred as a consequence of the new paradigm established in this new legislation, according to which, in the majority of civil juvenile cases, where it is not possible to obtain the agreement of the parties in court, the court must suspend the proceedings and refer the parties to one of two interventions: Family mediation (if the parties agree to submit to the procedure) or the specialized technical hearing, if they do not agree to resort to Family Mediation. The RGPTC entered into force in October 2015 and its effects were immediately felt in the statistical data for the subsequent year.

Regarding the decrease in the number of mediations in civil and commercial matters, we do not have data that allows us to clarify the trend.

As for the decrease in the number of mediations in criminal matters, we do not have data to clarify the trend. Next year, the Directorate-General for Justice Policy (Ministry of Justice) will develop a Monitoring and Diagnostic Evaluation Study of the Criminal Mediation System that may shed light on this trend.

# 163-1. In some fields, does the judicial system provide for mandatory mediation procedures?

- [ ] Before going to court
- [ ] Ordered by a judge in the course of a judicial proceeding

Comments - If there are mandatory mediation procedures, please specify which fields are concerned: The resort to family mediation, as regards civil juvenile restraining orders (procedural forms designed, in most cases, to supplement and regulate the incapacity of exercising the rights of the children), is specially foreseen in the General Regime of the Civil Juvenile Procedure (RGPTC), approved by the Law 141/2015, of 8 September. Therein, it is set forth that, at any stage of the proceedings and whenever deemed appropriate, the judge may, on his own motion but with the parties' consent or at their request, determine the intervention of the public or private services on family mediation. To such purpose, it is also established the judge's duty to inform the interested parties on the existence and objectives of the services on family mediation.

(The agreement reached through mediation shall be homologated by the judge if it meets the interest of the child).

It ought to be referred that a compulsory mediation model, having as reference experiences such as the "ordered" or "mandatory" mediation (California) has been considered in the course of the works that led to the recent approval of RGPTC, in particular with respect to the regulation of the exercise of parental responsibility. Such possibility was set aside as it was considered that, on one hand, the willingness trait would be, by itself, an enhanced factor if not even determinant to the success of the proceedings and, on the other hand, in due consideration to the contraindication of the principle of mediation in cases of domestic violence.

Accordingly, the provisions set forth in article 48(1) of the Council of Europe Convention on preventing and combating violence against women and domestic violence (Istanbul Convention), approved and ratified by Portugal (Res. AR 4/2013, of 21/1), were taken into

account:

"Parties shall take the necessary legislative or other measures to prohibit mandatory alternative dispute resolution processes, including mediation and conciliation, in relation to all forms of violence covered by the scope of this Convention." Thus, the Portuguese legislator chose to maintain the voluntary basis of the mediation process and, at the same time, establish a "specialized technical hearing", of a compulsory nature, whenever the parties do not reach an agreement at the judicial hearing and do not consent to mediation (Articles 23 and 38 of RGPTC). The "specialized technical hearing" on parental dispute matters is entrusted to the court's technical assistance team and is designed to provide a diagnosed assessment on the parents' competences and on the parties' availability towards an agreement that may better safeguard the superior interest of the child. At the same time, this intervention purports to fulfil the enlightenment and awareness goals inherent to a pre-mediation session.

This is an intervention which is clearly different from the mediation process. It may be highlighted, for instance and among others, its distinct purposes and characteristics: on one hand, the contents of the sessions are not confidential (the outcome of the intervention shall culminate with a reasoned notice to the court) and on the other, the specialized technical auditor is a real court advisor (and not an impartial and independent third party as the mediator).

	Court annexed mediation	Private mediator	Public authority (other than the court)	Judge	Public prosecutor
Civil and commercial cases	( ) Yes	(X)Yes	(X)Yes	( ) Yes	( ) Yes
	( X ) No	( ) No	( ) No	( X ) No	(X) No
Family law cases (ex. divorce)	( ) Yes	(X)Yes	(X)Yes	() Yes	( ) Yes
	( X ) No	( ) No	( ) No	( X ) No	( X ) No
Administrative cases	( ) Yes	(X)Yes	(X)Yes	() Yes	() Yes
	( X ) No	( ) No	( ) No	( X ) No	( X ) No
Employment dismissals	() Yes	(X)Yes	(X)Yes	() Yes	() Yes
	( X ) No	( ) No	( ) No	( X ) No	( X ) No
Criminal cases	() Yes	( ) Yes	(X)Yes	() Yes	() Yes
	( X ) No	( X ) No	( ) No	( X ) No	( X ) No

#### 164. Please specify, by type of cases, the organisation of judicial mediation:

Comments The reply with regard to the category "public authority (other than the court)" for administrative cases refers to the Centre for Administrative Arbitration. CAAD is a centre of institutionalized arbitration and specialized features, created by Order no. 5097/2009, of the Secretary of State of Justice, with competence in matters of public law, in the administrative and tax areas. In the administrative area, CAAD is responsible for resolving disputes arising from public employment relationships and contracts concluded by pre-affiliated public entities - such as the Ministries of Justice, Culture and, more recently, the Ministry of Education and several higher education institutions - or through the granting of an arbitration agreement, involving entities that are not pre-affiliated to CAAD.

In accordance with Article 4 of the CAAD Regulation on administrative matters, this arbitration centre provides a mediation service, which may be requested by any interested party. According to the available statistical data, it is not possible to know the number of disputes resolved through mediation in CAAD since such information is protected by statistical confidentiality, which necessarily refers us to very small numbers. However, this should not, in our opinion, determine that the answer given by the Mediation as a means of alternative dispute resolution, also in the administrative area, should be ignored (since the fact that the procedure does not determine the resolution of the dispute does not determine its non-existence).

response to comments:

The fact that the Centre for Administrative Arbitration is a centre of institutionalized arbitration and specialized features, and therefore should be classified for this purpose, as a "public authority" should not lead us to ignore that its mediators are private, since once they are mediating administrative cases they are not exercising a public authority and are not endowed with any imposing powers. That's why we will keep the given answer on Q 164.

# 165. Is there a possibility to receive legal aid for judicial mediation procedures?

(X)Yes

( ) No

Comments - If yes, please specify:

#### 166. Number of accredited or registered mediators who practice judicial mediation:

[514] []NA []NAP

Comments this number includes mediators of the Ministry of Justice registered public systems mediation and mediators of the Peace Courts. Unlike previous data, it also includes accredited conflict mediators in accordance with Law n.29/2013 of 19 April (Mediation Law).

#### 167. Number of judicial mediation procedures.

	Number of judicial mediation procedures
Total number of mediation cases (total $1 + 2 + 3 + 4 + 5$ )	1679
	[ ] NA
	[ ] NAP
1. Civil and commercial cases	1241
	[ ] NA
	[ ] NAP
2. Family cases	434
•	[ ] NA
	[ ] NAP
3. Administrative cases	
	[ ] NA
	[ X ] NAP
4. Employment dismissal cases	
	[ X ] NA
	[] NAP
5. Criminal cases	4
	[]NA

Comments - Please indicate the source: Directorate-General for Justice Policy - Ministry of Justice

#### 168. Does the legal system provide for the following alternative dispute resolutions (ADR):

[X] mediation other than judicial mediation

- [X] arbitration
- [X] conciliation
- [ ] other ADR (please specify): .....

#### Comments

#### G1. Please indicate the source for answering question 166:

Source: Directorate General for Justice Policy, Ministry of Justice

# 8.Enforcement of court decisions

# 8.1. Execution of decisions in civil matters

# 8.1.1.Functioning

# 169. Do you have enforcement agents in your judicial system?

(X)Yes

( ) No

Comments

# 170. Number of enforcement agents

[1189] []NA []NAP

#### Comments

# 171. Are enforcement agents (multiple options are possible):

[ ] judges

[X] bailiffs practising as private professionals under the authority (control) of public authorities

[ ] bailiffs working in a public institution

[X] other

Comments - Please specify their status and powers:

# 171-1. Do enforcement agents have the monopoly in exercising their profession?

( ) Yes

( X ) No

Comments - Please indicate any useful clarifications regarding the content of the enforcement agents' monopoly or on the opposite regarding the competition they have to deal with:

# 171-2. Can the enforcement agent carry out the following civil enforcement proceedings:

	Option
Seizure of movable tangible properties	( ) Yes with monopole
	(X) Yes without monopole
	( ) No
	[ ] NAP
Seizure of immovable properties	( ) Yes with monopole
	(X) Yes without monopole
	( ) No
	[ ] NAP
Seizure from a third party of the debtor claims regarding a sum of money	( ) Yes with monopole
	(X) Yes without monopole
	( ) No
	[] NAP

Seizure of remunerations	( ) Yes with monopole
	(X) Yes without monopole
	( ) No
	[ ] NAP
Seizure of motorised vehicles	( ) Yes with monopole
	(X) Yes without monopole
	( ) No
	[ ] NAP
Eviction measures	( ) Yes with monopole
	( ) Yes without monopole
	( X ) No
	[ ] NAP
Enforced sale by public tender of seized properties	( ) Yes with monopole
	(X) Yes without monopole
	( ) No
	[ ] NAP
Other	( ) Yes with monopole
	( ) Yes without monopole
	( X ) No
	[] NAP

# 171-3. Apart of the enforcement of court decisions, what are the other activities that can be carried out by enforcement agents?

- [X] Service of judicial and extrajudicial documents
- [ ] Debt recovery
- [X] Voluntary sale of moveable or immoveable property at public auction
- [X] Seizure of goods
- [ ] Recording and reporting of evidence
- [X] Court hearings service
- [ ] Provision of legal advice
- [ ] Bankruptcy procedures
- [ ] Performing tasks assigned by judges
- [ ] Representing parties in courts
- [ ] Drawing up private deeds and documents
- [ ] Building manager
- [X] Other

Comments The reply with regard to the option "Voluntary sale of moveable or immoveable property at public auction" changed in order to reflect the implementation, that occured in 2016, of public and eletronic judicial auction of moveable or immoveable property on enforcement agents cases. "Other" means other proceedings that can be determined by law.

#### 172. Is there a specific initial training or exam to become an enforcement agent?

- (X)Yes
- ( ) No

### 172-1. Is there a system of mandatory general continuous training for enforcement agents?

( X ) Yes

( ) No

Comments This evolution resulted from the adoption of a new professional status of enforcement agents (Law n. 154/2015, 14th September) that established a mandatory general continuous training.

# 173. Is the profession of enforcement agents organised by (the answer NAP means that the profession is not organised):

[X] a national body

- [ ] a regional body
- [ ] a local body

[] NAP

Comments

#### 174. Are enforcement fees easily established and transparent for the court users?

(X)Yes

( ) No

Comments

### 175. Are enforcement fees freely negotiated?

() Yes

( X ) No

Comments

# 176. Do laws provide any rules on enforcement fees (including those freely negotiated)?

( X ) Yes

( ) No

Comments

# H0. Please indicate the sources for answering question 170

Source: Professional Body of Enforcement Agents - Comissão para o Acompanhamento dos Auxiliares da Justiça (CAAJ)

# 8.1.2.Efficiency of enforcement services

177. Is there a body entrusted with supervising and monitoring the enforcement agents' activity?

(X)Yes

( ) No

# 178. Which authority is responsible for supervising and monitoring enforcement agents?

- [ ] a professional body
- [ ] the judge
- [ ] the Ministry of Justice
- [ ] the public prosecutor
- [X] other (please specify):Comissão para o Acompanhamento dos Auxiliares da Justiça

#### Comments

# 179. Have quality standards been determined for enforcement agents?

- (X)Yes
- ( ) No

Comments - If yes, what are the quality criteria used? Within its responsibilities for discipline and supervision of the activity of enforcement agents and insolvency agents, the CAAJ has been following the criteria established by CEPEJ, such as:

Recommendation number 75 (see Guidelines for a Better Implementation of the Existing CEPEJ Recommendations on Enforcement - Rec (2009)11).

In addition, on April 28 of 2015 a code of conduct was adopted for enforcement agentes (Regulation n. 202/2015, Código deontológico dos solicitadores e agentes de execução).

# 180. If yes, who is responsible for establishing these quality standards?

- [ ] a professional body
- [ ] the judge
- [ ] the Ministry of Justice
- [X] other (please specify):Comissão para o Acompanhamento dos Auxiliares da Justiça

#### Comments

# 181. Is there a specific mechanism for executing court decisions rendered against public authorities, including supervising such execution?

(X)Yes

( ) No

Comments - If yes, please specify:

# 182. Is there a system for monitoring how the enforcement procedure is conducted by the enforcement agent?

( X ) Yes

( ) No

Comments - If yes, please specify:

# 183. What are the main complaints made by users concerning the enforcement procedure? Please indicate a maximum of 3.

[ ] no execution at all

[	] non execution	of court	decisions	against	public	authorities
---	-----------------	----------	-----------	---------	--------	-------------

- [X] lack of information
- [X] excessive length
- [X] unlawful practices
- [ ] insufficient supervision
- [ ] excessive cost
- [ ] other (please specify): .....

# 184. Has your country prepared or established concrete measures to change the situation concerning the enforcement of court decisions – in particular as regards decisions against public authorities?

(X)Yes

( ) No

Comments - If yes, please specify: In the past years the Portuguese government has enacted several legal acts aimed at improving the enforcement of court decisions: Decree-law 226/2008, 20th November aimed at simplifying the enforcement procedure; Decree-law 4/2013, 11th January, which approved a set of urgent measures against pending backlogs relating enforcement procedures. There were no specific measures concerning the enforcement of court decisions against public authorities.

### 185. Is there a system measuring the length of enforcement procedures:

	Existence of the system
for civil cases	(X) Yes () No
for administrative cases	(X)Yes ()No

Comments It is now possible to monitor administrative proceedings.

186. As regards a decision on debt collection, please estimate the average timeframe to notify the decision to the parties who live in the city where the court sits (one option only):

- $( \ \ )$  between 1 and 5 days
- ( X ) between 6 and 10 days
- ( ) between 11 and 30 days
- ( ) more (please specify): .....

Comments

187. Number of disciplinary proceedings initiated against enforcement agents. (If a disciplinary proceeding is undertaken because of several reasons, please count the proceedings only once and for the main reason.)

Number of disciplinary proceedings initiated

Total number of initiated disciplinary proceedings (1+2+3+4)	262	
	[ ] NA	
	[ ] NAP	
1. For breach of professional ethics	154	
-	[ ] NA	
	[ ] NAP	
2. For professional inadequacy	92	
	[ ] NA	
	[ ] NAP	
3. For criminal offence	16	
	[ ] NA	
	[ ] NAP	
4. Other	0	
	[ ] NA	
	[ ] NAP	

Comments - If "other", please specify: The number of disciplinary proceedings for "breach of professional ethics" increased meaningfully between 2014 (43) and 2016 (154). The number of disciplinary proceedings for "professional inadequacy" decreased in a considerable way between 2014 (265) and 2016 (92). The discrepancies are due to different interpretation of both categories. We consider now that professional inadequacy is more specific than breach of professional ethics.

#### 188. Number of sanctions pronounced against enforcement agents:

	Number of sanctions pronounced
Total number of sanctions (1+2+3+4+5)	77
	[] NA [] NAP
1. Reprimand	0
	[] NA [] NAP
2. Suspension	1
	[] NA [] NAP
3. Withdrawal from cases	2
	[] NA [] NAP
4. Fine	66
	[] NA [] NAP
5. Other	8
	[] NA [] NAP

Comments - If "other", please specify. If a significant difference between the number of disciplinary proceedings and the number of sanctions exists, please indicate the reasons: Disbarment - 8 decisions. The difference between the number of disciplinary proceedings and the number of disciplinary sanctions is explained by the filing of 86 disciplinary proceedings.

#### H1. Please indicate the sources for answering questions 186, 187 and 188:

Source: Supervision Body of Enforcement Agents - Comissão para o Acompanhamento dos Auxiliares da Justiça (CAAJ)

# 8.2.1.Functioning of execution in criminal matters

# 189. Which authority is in charge of the enforcement of judgments in criminal matters? (multiple options possible)

[X] Judge

- [ ] Public prosecutor
- [ ] Prison and Probation Services
- [ ] Other authority (please specify): .....

Comments - Please specify his/her functions and duties (e.g. initiative or monitoring functions).

# 190. Are the effective recovery rates of fines decided by a criminal court evaluated by studies?

( ) Yes

( X ) No

Comments

### 191. If yes, what is the recovery rate?

- ( ) 80-100%
- () 50-79%
- () less than 50%

Comments - Please indicate the source for answering this question:

# 9.Notaries

#### 9.1.Profession of notary

#### 9.1.1.Number and status of notaries

192. Number and type of notaries in your country. If you do not have notaries skip to question 197.

	Number of notaries
TOTAL	443
	[] NA [] NAP
Private professionals (without control from public authorities)	
	[ ] NA [ X ] NAP
Private professionals under the authority (control) of public authorities	381
	[] ] NAP
Public agents	62
	[] NAP

Other	
	[ ] NA
	[ X ] NAP

Comments - If "other", please specify the status:

# 192-1. What are the access conditions to the profession of notary:

- [X] diploma
- [ ] payment of a fee (e.g. purchasing office)
- [ ] co-opting of peers
- [X] other

#### Comments

# 192-2. (Modified question) What is the duration of appointment of a notary?

- [ ] Limited duration, please indicate it in years: .....
- [X] Unlimited duration

Comments

### 194. Do notaries have duties (multiple options possible):

- [X] within the framework of civil procedure
- [X] in the field of legal advice
- [ X ] to certify the authenticity of legal deeds and certificates
- [ X ] in the field of mediation
- [X] other (please specify):notaries are legally responsible for documents that must be kept in their archive.

#### Comments

#### 194-1. Do notaries have the monopoly when exercising their profession:

- [ ] in civil procedure
- [ ] in the field of legal advice
- [ ] to authenticate deeds/certificates
- [ ] in the field of mediation

[X] other

Comments - Please indicate any useful clarifications regarding the content of the notaries' monopoly or on the opposite regarding the competition they have to deal with:

#### 194-2. As well as these activities, what are the other ones that can be carried out by notaries?

- [ ] Real estate transaction
- [X] Settlement of estates
- [ ] Legality control of gambling activities
- [X] Authentication of documents
- [X] Translations
- [X] Signatures

```
[X] Other
```

### 195. Is there an authority entrusted with supervising and monitoring the notaries' work?

(X)Yes

( ) No

Comments

# 196. If yes, which authority is responsible for supervising and monitoring notaries?

- [X] a professional body
- [ ] the judge
- [X] the Ministry of Justice
- [ ] the public prosecutor
- [ ] the Ministry of Interior
- [ ] other (please specify): .....

#### Comments

### 196-1. Is there a system of general continuous training mandatory for all notaries?

() Yes

( X ) No

Comments

# I1. Please indicate the sources for answering question 192:

Sources: Institute for Registry and Notary (Instituto dos Registos e do Notariado) - Ministry of Justice

# **10.Court interpreters**

10.1.Details on profession of court interpreter

# 10.1.1.Status of court interpreters

197. Is the title of court interpreters protected?

(X)Yes

( ) No

Comments

# 198. Is the function of court interpreters regulated by legal norms?

(X)Yes

( ) No

#### 199. Number of accredited or registered court interpreters:

[ [ X ] NA [ ] NAP

Comments

# 200. Are there binding provisions regarding the quality of court interpretation within judicial proceedings?

() Yes

( X ) No

Comments - If yes, please specify:

1

#### 201. Are the courts responsible for selecting court interpreters?

[ ] Yes, for recruitment and/or appointment for a specific term of office

[X] Yes, for recruitment and/or appointment on an ad hoc basis, according to the specific needs of given proceedings

[ ] No, please specify which authority selects court interpreters .....

Comments

#### J1. Please indicate the sources for answering question 199

Sources: Directorate-General for the Administration of Justice (Direcção-Geral da Administração da Justiça)

# 11.Judicial experts

#### 11.1.Profession of judicial expert

# 11.1.1.Status of judicial experts

# 202. In your system, what type of experts can be requested to participate in judicial procedures (multiple choice possible):

[ ] "expert witnesses", who are requested by the parties to bring their expertise to support their argumentation,

[X] "technical experts" who put their scientific and technical knowledge on issues of fact at the court's disposal,

[ ] "legal experts" who might be consulted by the judge on specific legal issues or requested to support the judge in preparing the judicial work (but do not take part in the decision).

[ ] Other (please specify): .....

Comments

# 202-1. Are there lists or databases of technical experts registered?

(X)Yes

( ) No

Comments - Please, indicate any useful comment regarding these lists of experts if they do exist (e.g. : who decide of the registration on the list ? Is the registration limited in time ? does the expert take the oath ? how is his/her skill evaluated ? by whom ?)

# 203. Is the title of judicial experts protected?

(X)Yes

( ) No

Comments - If appropriate, please explain the meaning of this protection:

#### 203-1. Does the expert have an obligation of training?

	Obligation of training
Initial training	(X)Yes ()No
Continuous training	(X)Yes ()No

Comments

### 203-2. If yes, does this training concern:

- [X] the proceeding
- [ X ] the profession of expert
- [] other

#### Comments

#### 204. Is the function of judicial experts regulated by legal norms?

( X ) Yes

( ) No

Comments

# 204-1. On the occasion of a mission entrusted to him/her, does the expert have to report any potential conflicts of interest?

( X ) Yes

( ) No

Comments

#### 205. Number of accredited or registered judicial / technical experts:

[ [ X ] NA [ ] NAP ]

#### Comments

- The expert remuneration is established by the Regulation of Judicial Fees (article 17 and Annex IV)

# 206. Are there binding provisions regarding the exercise of the function of judicial expert within judicial proceedings?

(X)Yes

( ) No

Comments - If yes, please specify, in particular the given time to provide a technical report to the judge:

#### 207. Are the courts responsible for selecting judicial experts?

[ ] Yes, for recruitment and/or appointment for a specific term of office

[ ] Yes, for recruitment and/or appointment on an ad hoc basis, according to the specific needs of given proceedings

[X] No, please specify which authority selects judicial expertsDirectorate-General for the Administration of Justice

Comments

#### 207-1. Does the judge control the progress of investigations?

(X)Yes

( ) No

Comments

#### K1. Please indicate the sources for answering question 205

Sources: Directorate-General for the Administration of Justice (Direção-Geral de Administração da Justiça).

# 12.Reforms in judiciary

#### 12.1.Foreseen reforms

#### 12.1.1.Reforms

208. Can you provide information on the current debate in your country regarding the functioning of justice? Are there foreseen reforms? Please inform whether these reforms are under preparation or have only been envisaged at this stage. Have innovative projects been implemented? If possible, please observe the following categories:

1. (Comprehensive) reform plans Presently, the chief objective of the reforms in the justice area is to streamline Justice through a managerial perspective mainly geared towards modernization, simplification and

rationalization.

Hence, it purports to improve the management of the judicial system, to ease the bottleneck of the courts, simplify and dematerialize court cases, bring Justice closer to the citizens and improve the quality of the Justice public service.

2. Budget NAP

3. Courts and public prosecution services (e.g. powers and organisation, structural changes - e.g. reduction of the number of courts -, management and working methods, information technologies, backlogs and efficiency, court fees, renovations and construction of new buildings) NAP

3.1. Access to justice and legal aid - improve the quality of the access to the legal aid system in order to provide a better service to those who need it;

4. High Judicial Council NAP

5. Legal professionals (judges, public prosecutors, lawyers, notaries, enforcement agents, etc.): organisation, education and training, etc. - adapt the judges' and public prosecutors' statute to the new judicial organization model;

6. Reforms regarding civil, criminal and administrative laws, international conventions and cooperation activities NAP

7. Enforcement of court decisions NAP

8. Mediation and other ADR - extend the jurisdiction and network of the justice of the peace and of the mediation and arbitration centres.

- promote the adherence, in general, of State bodies to the jurisdiction of the administrative

arbitration centres already in place.

9. Fight against crime NAP

9.1. Prison system - identify alternative criminal measures to short term prison sentences with greater resocialization potential;

- improve the quality of the professionals that work in the prison system by providing the

technicians with continuous qualification, training, professional and technological skills;

- It is underway a strategy on the detection and repression of illicit conducts in a prison

environment developed by DGRSP in coordination with PJ.

- strengthen the human resources, in particular, the number of prison guards.

- introduction of information mechanisms to the courts' users, by making available inter alia a

front-office for the users of the courts;

9.2 Child friendly justice NAP

9.3. Violence against partners NAP

10. New information and communication technologies - Online criminal record – set up a platform that will allow online requests of criminal records

by individuals and legal persons

- development and availability of IT tools for the courts' management system, in particular, for

the monitoring of the procedural workload and human resources management;

- Creation of a new Justice gateway on the internet with useful information;

11. Other - regular elaboration of surveys to the users and service providers of the Justice public service.

- simplify the language used in procedural acts;