

**OPERATIONAL PLAN**  
for the implementation in 2021–2023 of the Strategy for the Integration of Internally Displaced Persons and  
Implementation of Medium-Term Solutions to Internal Displacement until 2024\*

Name of the task	Name of the measure	Responsible parties	Period of execution	Indicative financial support for the task			Expected outcomes (indicators)
				2021	2022	2023	
Strategic objective 1. Exercise of the housing and property rights of internally displaced persons							
1. Expanding credit and investment mechanisms for the provision of housing to internally displaced persons	1) conducting annual regular consultations to raise awareness among international partners and potential donors on existing challenges in housing for internally displaced persons, agree on joint actions, identify areas requiring additional funding and attract international technical and donor assistance to fund housing programmes for internally displaced persons	Ministry for Reintegration of Temporarily Occupied Territories (MinReintegration) Ministry for Communities and Territories Development of Ukraine (MinRegion) Ministry of Social Policy (MinSocPolicy) Ministry of Foreign Affairs (MFA) international organisation (on agreement)	2021—2023	within the existing budget programmes	within the existing budget programmes	prerequisites for ensuring funding of housing programmes for internally displaced persons from alternative (not prohibited by law) sources are created	
	2) ensuring the implementation of the Framework Agreement between the Government of Ukraine and the Government of the Republic of Turkey on cooperation in housing construction for the representatives of Crimean Tatars and Ukrainian citizens entitled to benefits ratified by Law of Ukraine No. 1644-IX of 14 July 2021	MinReintegration Kyiv City, Kherson and Mykolaiv Oblast State Administrations Representative Office of the President of Ukraine to the Autonomous Republic of Crimea (on agreement) local self-government bodies (on agreement)	2021—2023	within the existing budget programmes	within the existing budget programmes	a new investment mechanism for the provision of housing to internally displaced persons is introduced	

\* Переклад здійснений за підтримки Проекту Радіо Європа «Винуватри хшнре ілє Міре імі Флєрнєтє вє» з України ані історкеупнотвєагнрїацїтє ртїтлмчрї сїо вУкрїї н  
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				2021	2022	2023	
2. Providing internally displaced persons with permanent and affordable housing, taking into account a social dimension	1) elaborating and submitting for consideration by the Cabinet of Ministers of Ukraine a draft resolution of the Cabinet of Ministers of Ukraine amending resolution of the Cabinet of Ministers of Ukraine No. 453 of 14 May the Procedure for Using State Budget Funds to Grant Loans for Construction (Renovation) and Acquisition of Housing for Scientific, Scientific and Pedagogical and Pedagogical Workers inclusion of internally displaced persons in the categories provided with housing	Ministry of Education and Science (MES) MinRegion Ministry of Finance (MinFin) MinReintegration	IV quarter of 2021				additional mechanisms for the provision of housing to internally displaced persons from among scientific, scientific and pedagogical or pedagogical workers are developed
	2) preparing a budget proposal under the budgetary programme for construction (renovation) and acquisition of housing for scientific, scientific and pedagogical and pedagogical workers” for the c	MES MinRegion MinFin MinReintegration	2021—2023	1.55	within the existing budget programmes	within the existing budget programmes	budget programme for preferential long-term loans for construction (renovation) and acquisition of housing for internally displaced persons who are scientific, scientific and pedagogical or pedagogical workers is implemented
	3) preparing a budget proposal under the budget programme “for construction (acquisition) of affordable housing corresponding year e	MinRegion MinFin MinReintegration	2022—2023		within the existing budget programmes	within the existing budget programmes	state support for construction (acquisition) of affordable housing is ensured
	4) preparing a budget proposal under the budget programme “capital of the State Specialised Financial Institution ‘ State Youth Housing Construction subsequent implementation of the State Programme on Youth corresponding year	MinRegion MinFin MinReintegration	2021—2023	25.07	within the existing budget programmes	within the existing budget programmes	housing is provided to youth, including internally displaced youth
	5) preparing a budget proposal under the budget programme preferential State loans for young families and single young citizens for housing construction (renovation) and a corresponding year	MinRegion Ministry of Finance (MinFin) MinReintegration	2022—2023		within the existing budget programmes	within the existing budget programmes	housing is provided to youth, including internally displaced youth
	6) preparing a budget proposal under the budget programme preferential State loans for internally displaced persons, participants of anti-terrorist operation	MinRegion MinFin MinReintegration	2021—2023	15	within the existing budget programmes	within the existing budget programmes	the programme for granting a preferential long-term State loans to internally displaced persons, participants of anti-terrorist operation and/or Joint Forces

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	and/or Joint Forces Operation (JFO) for housing acquisition year						Operation (JFO) for housing acquisition is implemented
	7) preparing a budget proposal under the budget programme “for construction (renovation) and acquisition of housing for individual rural developers” for the	MinRegion MinFin MinReintegration	2021—2023	34.63	within the existing budget programmes	within the existing budget programmes	the programme for granting preferential loans to individual rural developers for construction (renovation) and acquisition of housing is implemented
	8) preparing a budget proposal under the budget programme “State support of local budgets to pay financial compensation for housing for internally displaced persons who defended the independence, sovereignty and territorial integrity of Ukraine and took a direct part in the anti-terrorist operation, ensuring its implementation while staying in the areas of the anti-terrorist operation during its implementation, in implementing measures to ensure national security and defence, repulse and deter armed aggression of the Russian Federation in Donetsk and Luhansk oblasts and ensure their implementation while staying directly in the areas of the above measures during their implementation, and are recognised as persons with group III disability as a result of war according to clauses 11–14, part two, Article 7 or war veterans according to clauses 19–20, part one, Article 6 of the Law of Ukraine ‘On Veterans, Guarantees of Their Social Protection’, and improved housing corresponding year	Ministry for Veterans Affairs (MVA) MinFin MinReintegration MinRegion	2021—2023	248.445	within the existing budget programmes	within the existing budget programmes	financial compensation for housing is paid to internally displaced persons who defended the independence, sovereignty and territorial integrity of Ukraine and took a direct part in the anti-terrorist operation
	9) preparing a budget proposal under the budget programme “for internally displaced persons” for the corresponding year	MinReintegration MinFin MinRegion	2021—2023	408.127	within the existing budget programmes	within the existing budget programmes	the programme for granting preferential mortgages to internally displaced persons is implemented
	10) preparing and submitting to the Cabinet of Ministers of Ukraine a draft resolution of the Cabinet of Ministers of Ukraine on unification of conditions of the budget housing programmes for internally	MinRegion MinReintegration MinFin MVA	II quarter of 2022				conditions of the budget housing programmes for internally displaced persons are unified

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	displaced persons in order to establish uniform approaches to the preparation of open registers of applicants for loans or state support						
	11) creating the organisational and legal prerequisites for increasing the housing stock for internally displaced persons by: conducting information campaigns to encourage local self-government bodies to participate in the distribution of subvention funds to establish temporary housing stocks for internally displaced persons; conducting information campaigns on the possible participation of internally displaced persons in temporary housing programmes to raise their awareness of the availability of such programmes; developing and submitting for consideration by the Cabinet of Ministers of Ukraine a draft regulation of the Cabinet of Ministers of Ukraine on the distribution of State subvention to local budgets in the corresponding year to implement measures to support territories affected by the armed conflict in eastern Ukraine	MinReintegration local self-government bodies (on agreement)	2021—2023	125	within the existing budget programmes	within the existing budget programmes	internally displaced persons are provided with housing from temporary housing stocks
3. Ensuring the establishment of social housing stocks, temporary housing stocks and the provision of such housing to internally displaced persons	1) conducting an inventory of property units and compiling an information base at the relevant local level to identify available vacant premises, including those that, provided they are made fit for habitation, can be used to provide internally displaced persons with housing	Oblast, Kyiv City State Administrations, local self-government bodies (on agreement)	2021—2023		within the existing budget programmes	within the existing budget programmes	temporary housing and social housing stocks are fully ready for the provision of housing to internally displaced persons
	2) monitoring of the implementation of local programmes for the establishment of social housing and temporary housing stocks for internally displaced persons and the provision of recommendations and informational support to local self-government bodies on improving the implementation of local programmes	MinRegion, MinReintegration, Oblast, Kyiv City State Administrations, local self-government bodies (on agreement)	every six months		within the existing budget programmes	within the existing budget programmes	the efficiency of implementation of local programmes for the establishment of social housing and temporary housing stocks, including on their use for meeting the needs of internally displaced persons, is improved

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				2021	2022	2023	
4. Phased resettlement of internally displaced persons from compact settlements, taking into account vulnerability, gender and the principle of family unity	1) implementing a pilot project on the resettlement of compact settlements of internally displaced persons, particularly: collecting and analysing information on existing compact settlements, their legal status, total number and occupancy, sanitary conditions, etc.; identifying priority compact settlements for resettlement; establishing information platforms to discuss joint projects, fundraising and additional technical and organisational requirements; elaborating algorithms for the repair, renovation and resettlement of compact settlements and the provision of internally displaced persons with housing with the involvement of the responsible executive authorities, local self-government bodies, international organisations and the public	MinReintegration Oblast, Kyiv City State Administrations, local self-government bodies (on agreement)	2022—2023		within the existing budget programmes	within the existing budget programmes	internally displaced persons are provided with adequate housing conditions, including in defined compact settlements
	2) developing regional programmes for the resettlement of internally displaced persons residing in compact settlements, taking into account the human resources needs of the regions and the specific needs of certain categories of persons (persons with disabilities, large families, elderly people, ethnic minorities, etc.) and the principle of family unity	Oblast and Kyiv City State Administrations MinReintegration MinRegion local self-government bodies (on agreement)	2022—2023		within the existing budget programmes	within the existing budget programmes	regional programmes for the resettlement of internally displaced persons from compact settlements are approved
Strategic objective 2. Employment and education of internally displaced persons							
5. Developing and implementing local employment programmes for internally displaced persons, taking into account a social dimension, including with the involvement of socially responsible businesses	1) providing information support for the development and implementation of local programmes to promote the employment of internally displaced persons, particularly: preparing public events and information materials to raise awareness of local self-government bodies of the existing employment mechanisms and opportunities; providing information and organisational support for the development of local employment programmes	Oblast and Kyiv City State Administrations Ministry of Economy (MinEconomy) MinReintegration State Employment Service State Labour Service international organisations (on agreement)	2022—2023		within the existing budget programmes	within the existing budget programmes	the development and implementation of local employment programmes for internally displaced persons are improved

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6. Introducing effective mechanisms to support and stimulate businesses of internally displaced persons, including by taking into account vulnerability criteria and a gender dimension	2) introducing cooperation between regional employment centres to increase the number of unemployed internally displaced persons involved in existing employment programmes	State Employment Service MinEconomy MinReintegration	2021—2023		within the existing budget programmes	within the existing budget programmes	the existing employment programmes for internally displaced persons are improved
	1) implementing measures to promote entrepreneurship among internally displaced persons, particularly: creating and publishing information materials on the specifics of starting and developing own business for internally displaced persons; developing and conducting training activities for internally displaced persons on starting and developing their own business on the basis of the existing business support infrastructure; implementing mentoring programmes at the State level for internally displaced persons, war veterans and other groups	State Institution “Office for Development of Entrepreneurship and Export” Ministry of Digital Transformation of Ukraine (MDT) MinReintegration All-Ukrainian Association of Communities	2021—2023		within the existing budget programmes	within the existing budget programmes	support and incentives for business of internally displaced persons are provided
7. Providing internally displaced persons with access to education documents	1) confirming the educational and qualification level obtained by internally displaced persons in the temporarily occupied territory of the Autonomous Republic of Crimea and Sevastopol, particularly: improving a mechanism for confirming the educational and qualification level obtained by internally displaced persons in the temporarily occupied territory of the Autonomous Republic of Crimea and Sevastopol;	MES Oblast and Kyiv City State Administrations	on a regular basis		within the existing budget programmes	within the existing budget programmes	internally displaced persons are provided with the possibility to confirm their educational and qualification level
	implementing measures to inform internally displaced persons on the possibility to confirm their educational and qualification level obtained in the temporarily occupied territory of the Autonomous Republic of Crimea and Sevastopol						
	2) ensuring that internally displaced persons receive duplicate documents on	MES Oblast and Kyiv City State Administrations	on a regular basis		within the existing budget programmes	within the existing budget programmes	internally displaced persons are provided with access to education documents

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	education obtained in the temporarily occupied territories, particularly: implementing measures to inform internally displaced persons on the possibility to obtain duplicate documents on education obtained in the temporarily occupied territories; conducting the procedure for drawing up and issuing duplicate documents on education obtained in the temporarily occupied territories						
	3) developing and introducing mechanisms for certification to recognise learning outcomes and periods of studies in the temporarily occupied territories to obtain documents on basic secondary and complete secondary education	MES MinReintegration	II quarter of 2022		within the existing budget programmes		certification is conducted to recognise learning outcomes and periods of studies in the temporarily occupied territories to obtain documents on basic secondary and complete secondary education
8. Creating conditions for internally displaced persons to exercise their right to education	1) conducting awareness-raising campaigns for internally displaced children and youth on mechanisms for entering educational institutions located in other regions of Ukraine and other educational opportunities for youth in the government-controlled territories	MES Oblast and Kyiv City State Administrations MinReintegration Representative Office of the President of Ukraine to the Autonomous Republic of Crimea (on agreement)	annually		within the existing budget programmes	within the existing budget programmes	awareness is raised among internally displaced entrants of the mechanisms for entering educational institutions and other educational opportunities for youth
	2) creating separate links to information (resources) for internally displaced persons on the websites of vocational, technical educational institutions, particularly: placing links to free video lessons, presentations on the Ukrainian language; creating a separate module with information on entrance and education for internally displaced persons	Oblast and Kyiv City State Administrations, local self-government bodies (on agreement)	2021—2023		within the existing budget programmes	within the existing budget programmes	awareness is raised among internally displaced entrants of the mechanisms for entering vocational (professional) educational institutions and other educational opportunities for youth;
	3) ensuring the exercise of the right to priority enrolment of internally displaced children in preschool educational institutions at the legislative level, including developing and submitting to the Cabinet of Ministers of Ukraine a draft law	MES MinReintegration	II quarter of 2022		within the existing budget programmes	within the existing budget programmes	internally displaced children are provided with the right to priority enrolment in preschool educational institutions

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	on the priority right of internally displaced children to enrolment in preschool educational institutions						
	4) providing preferential loans to internally displaced persons for vocational (technical), professional pre-higher and higher education under the budget programme “Preferential loans for professional pre-higher and higher education”	MES Oblast and Kyiv City State Administrations, MinFin	2021—2023	within the existing budget programmes	within the existing budget programmes		internally displaced persons are provided with access to education by way of preferential loans
Strategic objective 3. Exercise of the right to social protection of internally displaced persons							
9. Ensuring full and timely accrual and payment of pensions to internally displaced persons	1) developing and submitting to the Cabinet of Ministers of Ukraine a draft resolution of the Cabinet of Ministers of Ukraine “On approving paying pensions (monthly life-long allowance) not paid until the month of their reinstatement to internally displaced persons who, according to clause 1, part 1, Article 12 of the Rights and Freedoms of Internally Displaced Persons’ internally displaced persons and registered their place of residence and permanently reside in government-controlled	MinSocPolicy Pension Fund MinReintegration	2022—2023	within the existing budget programmes	within the existing budget programmes		internally displaced persons are provided with pensions (monthly life-long allowance) that have not been paid for the period up to the month of their reinstatement
10. Strengthening social support for internally displaced persons	1) simplifying the mechanism for internally displaced persons to receive monthly targeted assistance to cover living expenses, including to pay for housing and utilities, particularly:  developing and submitting to the Cabinet of Ministers of Ukraine a draft resolution of the Cabinet of Ministers of Ukraine on improvement of the mechanism for internally displaced persons to receive monthly targeted assistance;  developing a software product and introducing an electronic service to submit an application for receiving monthly targeted assistance by internally displaced persons through the Unified State Web Portal of Electronic Services	MinReintegration, MinSocPolicy MDT	IV quarter of 2022	within the existing budget programmes			the mechanism for receiving monthly targeted assistance by internally displaced persons is improved



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				2021	2022	2023	
	<p>2) simplifying the procedures for receiving public services by internally displaced persons by introducing a mechanism for verification of the certificate of registration as internally displaced persons through the Unified Information Database of Internally Displaced Persons, particularly:</p> <p>developing and submitting to the Cabinet of Ministers of Ukraine a draft regulation of the Cabinet of Ministers of Ukraine on simplification of the mechanism for verification of the certificate of registration as internally displaced persons;</p> <p>introducing a mechanism for verification of the certificate of registration as internally displaced persons through the Unified Information Database of Internally Displaced Persons</p>	MinReintegration, MinSocPolicy MDT	IV quarter of 2022				the procedure of receiving public services by internally displaced persons is improved
	<p>3) improving the procedure for obtaining a certificate of registration as internally displaced persons, particularly:</p> <p>developing and submitting to the Cabinet of Ministers of Ukraine a draft resolution of the Cabinet of Ministers of Ukraine on obtaining a certificate of registration as internally displaced persons through an administrative services centre;</p> <p>improving the functioning of the Unified Information Database of Internally Displaced Persons with regard to certifying the certificate of registration as internally displaced persons with qualified electronic signature of the official of the authorised body</p>	MinReintegration MinSocPolicy MDT	II quarter of 2022				citizens are able to obtain the certificate of registration as internally displaced persons through the administrative services centre
11. Simplifying the mechanism for ensuring pensions and social payments to internally displaced persons	1) developing and submitting to the Cabinet of Ministers of Ukraine a draft resolution of the Cabinet of Ministers of Ukraine on remote identification of recipients of pensions and social payments in order to expand the ways of identification through the remote qualified electronic signature	MinReintegration MinSocPolicy MDT MinFin Pension Fund JSC Oshchadbank (on agreement)	II quarter of 2022				accessibility of pensions and social payments to internally displaced persons is improved

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				2021	2022	2023	
12. Ensuring conditions for social integration of children affected by the armed aggression of the Russian Federation against Ukraine	1) developing and submitting to the Cabinet of Ministers of Ukraine a draft law on social support for children affected by military and armed conflicts	MinSocPolicy MinReintegration National Ukrainian Dental Society (NUDS)	IV quarter of 2023			within the existing budget programmes	social protection for children affected by military and armed conflicts is strengthened
	2) developing and submitting for consideration by the Cabinet of Ministers of Ukraine a draft resolution of the Cabinet of Ministers of Ukraine “ On Approv Granting the Status of a Child Affected by Military and Armed 5 April 2017 ”	MinSocPolicy MinReintegration	II quarter of 2022			within the existing budget programmes	the mechanism for obtaining the status of a child affected by military and armed conflicts is improved
Strategic objective 4. Medical care for internally displaced persons							
13. Ensuring that internally displaced persons have access to quality health care by way of implementing a medical guarantee programme	1) developing and approving a medical guarantee programme as part of the law on the State budget of Ukraine for the corresponding year according to the Law of Ukraine “ On State Medical Care for t	Ministry of Health (MoH) National Health Service (NHS) Donetsk, Kyiv, Oblast State Administrations	2021—2023			within the existing budget programmes	the right of internally displaced persons to access quality health care is ensured
	2) providing medical care for internally displaced persons under the Medical Guarantee Programme	Kyiv and Oblast State Administrations NHS MoH	2021—2023			within the existing budget programmes	internally displaced persons are provided with access to quality medical care through health care facilities
14. Ensuring proper services for internally displaced persons in health care facilities of Donetsk and Luhansk oblasts	1) facilitating the expansion of the network of pharmacies participating in the Affordable Medicines Programme in Donetsk and Luhansk oblasts, including the placement on the official websites of MoH, NHS, Donetsk and Luhansk Oblast State Administrations of information materials for pharmacies on the possibilities, terms and benefits of joining the Affordable Medicines Programme	Donetsk and Luhansk Oblast State Administrations MoH NHS	on a regular basis			within the existing budget programmes	the network of pharmacies participating in the Affordable Medicines Programme in Donetsk and Luhansk oblasts is expanded
	2) ensuring the development and implementation of local incentive programmes to attract staff to health care facilities in Donetsk and Luhansk oblasts	Donetsk and Luhansk Oblast State Administrations MoH	II quarter of 2022			within the existing budget programmes	internally displaced persons are provided with access to quality medical care through health care facilities



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				2021	2022	2023	
16. Introducing a mechanism for entering information on the registered place of residence of a person in the temporarily occupied territories	1) developing and submitting to the Cabinet of Ministers of Ukraine a draft resolution of the Cabinet of Ministers of Ukraine regarding entering information on the registered place of residence in the temporarily occupied territories in identity documents and documents confirming Ukrainian citizenship or documents confirming the special status	MIA MinReintegration	IV quarter of 2021				a mechanism for entering information on the registered place of residence of a person in the temporarily occupied territories is introduced
Strategic objective 6. Creating conditions for the integration of internally displaced persons in the host communities							
17. Developing and implementing a system to regularly assess the needs of internally displaced persons and a mechanism for referring persons from one institution and organisation to another and timely responding to their needs	1) ensuring the functioning of the Unified Social Information System with the possibility to enter information on the needs of a person through the Unified State Web Portal of e-Services	MinSocPolicy MDT MinReintegration Pension Fund NUDS	II quarter of 2022		within the existing budget programmes		the mechanism for obtaining information on the needs of internally displaced persons is improved
	2) strengthening the capacity of the executive authorities and local self-government bodies to gather information on the needs of internally displaced persons, particularly: carrying out information activities and preparing methodological materials on mechanisms for obtaining and compiling information on the needs of internally displaced persons; preparing information materials on available programmes, measures and opportunities to address the needs of internally displaced persons; developing a methodology for obtaining information from internally displaced persons on their needs through a survey	Oblast and Kyiv City State Administrations MinReintegration MinSocPolicy local self-government bodies (on agreement)	II quarter of 2022		within the existing budget programmes		the capacity of social protection officers to gather information on the needs of internally displaced persons is improved
18. Introducing a mechanism for measuring the level of integration of internally displaced persons and a mechanism for	1) developing and submitting to the Cabinet of Ministers of Ukraine a draft resolution of the Cabinet of Ministers of Ukraine on approval of the criteria for integration of internally displaced persons in host communities	MinReintegration MinSocPolicy MDT	IV quarter of 2021				a mechanism for monitoring the integration of internally displaced persons in the host communities is introduced
annual monitoring and assessing the integration of	2) conducting annual monitoring of the integration of internally displaced persons in the host communities	MinReintegration MinSocPolicy MDT	2022—2023		within the existing budget programmes	within the existing budget programmes	complete and reliable information on the status of integration of internally displaced persons is ensured

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				2021	2022	2023	
internally displaced persons in the host communities		Oblast and Kyiv City State Administrations local self-government bodies (on agreement)					
19. Enhancing interregional cooperation, programmes and activities for youth aimed at promoting social cohesion, national unity and a culture of peace through thematic activities within the dialogue and joint actions	1) implementing activities and projects with the involvement of internally displaced youth	Ministry of Youth and Sports MinReintegration Ministry of Culture and Information Policy (MCIP) MES Oblast and Kyiv City State Administrations	2021—2023		within the existing budget programmes	within the existing budget programmes	internally displaced persons are provided with the opportunity to participate in activities and projects
	2) promoting social cohesion, barrier-free and tolerant Ukrainian society through activities on a culture of dialogue, social cohesion, barrier-free and multifunctional cultural space	MCIP Oblast and Kyiv City State Administrations local self-government bodies (on agreement)	2021—2023		within the existing budget programmes	within the existing budget programmes	platforms for building a culture of dialogue are established, and the level of tolerance in Ukrainian society is raised
20. Supporting the creation of advisory mechanisms to involve internally displaced persons in the decision-making process of local executive authorities and local self-government bodies	1) developing and approving model regulations on advisory bodies for internally displaced persons, and providing informational and organisational support for the establishment and operation of advisory bodies for internally displaced persons	Oblast and Kyiv City State Administrations MinReintegration local self-government bodies (on agreement)			within the existing budget programmes	within the existing budget programmes	the involvement of internally displaced persons in the decision-making process of local executive authorities and local self-government bodies is ensured
21. Creating public space in territorial communities to ensure equal access to creative development, quality leisure activities and cultural rights of internally displaced persons and enhance social cohesion and full integration of internally displaced persons	1) creating conditions for establishing joint action platforms, ensuring the full integration of internally displaced persons and strengthening social cohesion through cultural services centres, including by developing methodological recommendations and providing informational support for the operation of cultural services centres, taking into account the integration needs of internally displaced persons and strengthening of social cohesion in communities	MCIP Oblast and Kyiv City State Administrations local self-government bodies (on agreement)	2021–2022	0.25	within the existing budget programmes		local self-government bodies are provided with practical materials for creating a safe space to ensure the full integration of internally displaced persons and enhance social cohesion in communities

