

#### Evaluation of the judicial systems (2020 - 2022)

#### Netherlands

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#### Reference data 2020 (01/01/2020 - 31/12/2020)

#### Start/end date of the data collection campaign : 19/03/2021 - 01/10/2021

#### **Objective**:

The CEPEJ decided, at its 35th plenary meeting, to launch the nineth evaluation cycle 2020 – 2022, focused on 2020 data. The CEPEJ wishes to use the methodology developed in the previous cycles to get, with the support of its national correspondents' network, a general evaluation of the judicial systems in the 47 member states of the Council of Europe as well as three observer states (Israel, Morocco and Kazakhstan). This will enable policy makers and judicial practitioners to take account of such unique information when carrying out their activities.

The present questionnaire was adapted by the Working group on evaluation of judicial systems (CEPEJ-GT-EVAL) in view of the previous evaluation cycles and considering the comments submitted by CEPEJ members, observers, experts and national correspondents. The aim of this exercise is to increase awareness of judicial systems in the participating states, to compare the functioning of judicial systems in their various aspects, as well as to have a better knowledge of the trends of the judicial organisation in order to help improve the efficiency of justice. The evaluation questionnaire and the analysis of the results becomes a genuine tool in favour of public policies on justice, for the sake of the European citizens.

#### Instruction :

The ways to use the application and to answer the questions are guided by two main documents:

- -User manual
- -Explanatory note

While the explanatory note gives definitions and explanations on the CEPEJ evaluation questionnaire and the methodology needed for replying, the User manual is a tool to help you navigate through this application. You can download the Explanatory note as a whole on the CEPEJ website. The specific explanations are also accessible for each question within this application under the tab "Explanatory note". This will serve as immediate consultation tool when answering questions. In case you have any questions related to these documents or on the use of the application, please do not hesitate to contact the Secretariat.

#### 1.General and financial information

#### 1.1.Demographic and economic data

#### 1.1.1Inhabitants and economic general information

#### 001. Number of inhabitants (if possible on 1 January of the reference year +1)

[ 17 475 415 ]

Comments

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### 002. Total of annual public expenditure at state level and where appropriate, public expenditure at regional or federal entity level (in $\in$ )

|  | Amount                                      |
|--|---|
| State or federal level   | <b>332 000 000 000</b><br>[ ] NA<br>[ ] NAP |
| Regional / federal entity level (total for all regions / federal entities) | []NA<br>[X]NAP                              |

Comments

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#### 003. Per capita GDP (in $\in$ ) in current prices for the reference year

[ 45 900 ]

Comments Source: https://www.cbs.nl/nl-nl/nieuws/2021/28/bbp-per-inwoner-in-nederland-nog-altijd-relatief-hoog-binnen-de-eu

#### 004. Average gross annual salary (in $\in$ ) for the reference year

[ 62 700 ]

[]NA

Comments These are provisional numbers and the definitive numbers (available in 2022) may differ slightly from these provided here. The data specifies 'reward per working year' as salary. The reward consists of salary (gross salary, as it includes taxes and social contributions/premiums), rewards like holiday stipends, payment in kind, expense allowances that tie in with work (like travel allowances that cover costs to and from work), and social premiums that are for the employer (payments for lawful and contractual social security, like pension contributions).

### 005. Exchange rate of national currency (non-Euro zone) in € on 1 January of the reference year

+1

[ ] Allow decimals : 5 [X]NAP

Comments

### A1. Please indicate the sources for answering the questions in this part

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Sources: CBS Statline:
https://opendata.cbs.nl/statline/#/CBS/nl/dataset/84165NED/table?ts=1611219165227
https://opendata.cbs.nl/statline/#/CBS/nl/dataset/84432NED/table?ts=1605017063168
https://opendata.cbs.nl/statline/#/CBS/nl/dataset/37296ned/table?ts=1626443981674
www.rijksfinancien.nl
https://www.cbs.nl/nl-nl/nieuws/2021/28/bbp-per-inwoner-in-nederland-nog-altijd-relatief-hoog-binnen-de-eu
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### 1.1.2Budgetary data concerning judicial system

006. Annual (approved and implemented) public budget allocated to the functioning of all courts, in  $\in$  (without the budget of the public prosecution services and without the budget of legal aid). If you cannot separate the budget allocated to the courts from the budget of public prosecution services and/or the one allocated to legal aid, please go to question 7. If you are able to answer this question 6, please answer NA to question 7.

|   | Approved budget (in €)                 | Implemented budget (in €)      |
|---|--|--------------------------------|
| TOTAL - Annual public budget allocated to the functioning of all courts $(1 + 2 + 3 + 4 + 5 + 6 + 7)$ | 1 054 825 000<br>[ ] NA<br>[ ] NAP     | 1 130 627 000<br>[]NA<br>[]NAP |
| 1. Annual public budget allocated to (gross) salaries   | 868 753 000<br>[ ] NA<br>[ ] NAP       | 897 759 000<br>[]NA<br>[]NAP   |
| <ul><li>2. Annual public budget allocated to computerisation (2.1 + 2.2)</li></ul>                    | <b>62 036 000</b><br>[ ] NA<br>[ ] NAP | 118 733 000<br>[]NA<br>[]NAP   |
| 2.1 Investments in computerisation  | [ X ] NA<br>[ ] NAP                    | [ X ] NA<br>[ ] NAP            |
| 2.2 Maintenance of the IT equipment of courts   | [ X ] NA<br>[ ] NAP                    | [ X ] NA<br>[ ] NAP            |
| 3. Annual public budget allocated to justice expenses (expertise, interpretation, etc.)               | <b>2 768 000</b> [ ] NA [ ] NAP        | 2 535 000<br>[]NA<br>[]NAP     |
| 4. Annual public budget allocated to court buildings (maintenance, operating costs)                   | <b>101 656 000</b> [ ] NA [ ] NAP      | 91 469 000<br>[]NA<br>[]NAP    |
| 5. Annual public budget allocated to investments in new (court) buildings                             | [] NA<br>[X] NAP                       | [] NA<br>[X] NAP               |
| 6. Annual public budget allocated to training   | [ X ] NA<br>[ ] NAP                    | [ X ] NA<br>[ ] NAP            |
| 7. Other (please specify)   | <b>19 612 000</b> [ ] NA [ ] NAP       | 20 131 000<br>[]NA<br>[]NAP    |

Please indicate any useful comment to explain the figures provided. If the annual public budget allocated to the functioning of all courts actually implemented is different from the approved annual public budget allocated to the functioning of all courts, please indicate the main reasons for the differences: Budgets of 2020 include the High Court (not always included in previous years). Covid-19 had effect on the costs in 2020. High Court costs are included in total, salaries and computerisation.

As regards the decrease of the approved budget allocated to computerisation, in 2019, price agreements about additional financing for 2020-2022 were reached with the Council of the Judiciary. So in the approved budget 2020, these finances were included in the total estimated budget, but not specified to budget for computerization.

As regards the decrease of the approved budget for "other", in 2018, the approved depreciation (material capital assets) were much higher than in the approved budget for 2020.

#### 007. If you cannot answer question 6 because you cannot isolate the public budget allocated to

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### courts from the budget allocated to public prosecution services and/or the one allocated to legal aid, please fill in only the appropriate line in the table according to your system:

|  | Approved budget (in €) | Implemented budget (in €) |
|--|------------------------|---------------------------|
| Total annual public budget allocated to all courts and the   |                        |                           |
| public prosecution services together                         | [ X ] NA<br>[ ] NAP    | [ X ] NA<br>[ ] NAP       |
| Total annual public budget allocated to all courts and legal |                        |                           |
| aid together   | [ X ] NA<br>[ ] NAP    | [ X ] NA<br>[ ] NAP       |
| Total annual public budget allocated to all courts, public   |                        |                           |
| prosecution services and legal aid together                  | [ X ] NA<br>[ ] NAP    | [ X ] NA<br>[ ] NAP       |

Comments - Please indicate any useful comment to explain the figures provided. If the annual public budget actually implemented is different from the approved annual public budget, please indicate the main reasons for the differences:

# 008. Are litigants in general required to pay a court fee to initiate a proceeding at a court of general jurisdiction:

|                               | Litigants required to pay a court fee to<br>initiate a proceeding at a court of<br>general jurisdiction ?           |
|-------------------------------|---|
| for criminal cases            | <ul> <li>( ) Yes, at the beginning of the procedure</li> <li>( ) Yes, at a later stage</li> <li>( X ) No</li> </ul> |
| for other than criminal cases | <ul> <li>(X) Yes, at the beginning of the procedure</li> <li>( ) Yes, at a later stage</li> <li>( ) No</li> </ul>   |

If there are exceptions to the obligation to pay these court fees, could you please provide comments on those exceptions?

#### 008-1. Please briefly present the methodology of calculation of these court fees:

- Civil cases:

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-There are fixed court fee rates based on the underlying value of the claim. There is a flat rate in cases where the value of the claims is undetermined.

-There are different rates for individuals and legal entities.

Administrative cases:

-The rate depends on the type of case and whether it is an individual or legal entity.

There is a fixed rate for people with low income.

Since 1 January 2011 the court fee must be paid in advance.

008-2. The amount of court fees requested to commence an action for 3000€ debt recovery:

[236] []NA []NAP

Comments The reported fee of 499 is for legal entities. For individuals the fee is 236 euros, and for individuals with low income the fee is 83 euros.

#### 009. Annual income of court fees received by the State (in $\in$ ):

[ 151 548 000 ]

[]NA

[]NAP

Comments

#### 012. Annual approved public budget allocated to legal aid, in $\in$ .

|   | TOTAL       | Criminal cases | Other than criminal cases |
|---|-------------|----------------|---------------------------|
| TOTAL - Annual approved public budget       | 438 400 000 | 149 500 000    | 288 900 000               |
|   | [ ] NA      | [ ] NA         | [ ] NA                    |
| allocated to legal aid (12.1 + 12.2)        | [ ] NAP     | [ ] NAP        | [ ] NAP                   |
| 12.1 for cases brought to court (court fees |             |                |                           |
| and/or legal representation)                | [ X ] NA    | [ X ] NA       | [ X ] NA                  |
| and/or legal representation)                | [ ] NAP     | [ ] NAP        | [ ] NAP                   |
| 12.2 for cases not brought to court (legal  |             |                |                           |
| advice, ADR and other legal services)       | [ X ] NA    | [ X ] NA       | [ X ] NA                  |
| auvice, ADK and onici legal services)       | [ ] NAP     | [ ] NAP        | [ ] NAP                   |

Comments

### 012-1. Annual implemented public budget allocated to legal aid, in €.

|   | TOTAL       | Criminal cases | Other than criminal cases |
|---|-------------|----------------|---------------------------|
| TOTAL - Annual implemented public budget      | 455 400 000 | 161 600 000    | 293 800 000               |
| allocated to legal aid $(12-1.1 + 12-1.2)$    | [] NA       | [ ] NA         | [ ] NA                    |
| anocated to legal and $(12-1.1 + 12-1.2)$     | [ ] NAP     | [ ] NAP        | [ ] NAP                   |
| 12-1.1 for cases brought to court (court fees |             |                |                           |
|   | [ X ] NA    | [ X ] NA       | [ X ] NA                  |
| and/or legal representation)                  | [ ] NAP     | [ ] NAP        | [ ] NAP                   |
| 12-1.2 for cases not brought to court (legal  |             |                |                           |
| advice, ADR and other legal services)         | [ X ] NA    | [ X ] NA       | [ X ] NA                  |
| auvice, ADK and outer legal services)         | [ ] NAP     | [ ] NAP        | [ ] NAP                   |

If the public budget actually implemented regarding legal aid is different from the annual approved public budget allocated to legal aid, please indicate the main reasons for the differences: The approved budget is based on estimations, the implemented budget is the actual cost.

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012-2. Does legal aid include:

Legal aid includes:

| Coverage of court fees    | ( ) Yes             |
|---------------------------|---------------------|
|                           | (X)No               |
| Exemption from court fees | ( ) Yes<br>( X ) No |
|                           | [] NAP              |

Comments

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### 012-3. Do legal aid budgets indicated in Q12 and Q12-1 include:

|                           | Amount calculated/estimated included |
|---------------------------|--------------------------------------|
| Coverage of court fees    | ( ) Yes                              |
|                           | (X)No<br>] ] NAP                     |
| Exemption from court fees | ( ) Yes                              |
|                           | (X)No<br>[]NAP                       |

Comments

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## 013. Annual (approved and implemented) public budget allocated to the public prosecution services, in $\in$ .

|  | Approved budget (in €)       | Implemented budget (in €)    |
|--|------------------------------|------------------------------|
| Total annual public budget allocated to the public prosecution services, in € (including 13.1) | 535 469 000<br>[]NA<br>[]NAP | 603 770 000<br>[]NA<br>[]NAP |
| 13.1. Annual public budget allocated to training of public prosecution services                | [] NA<br>[X] NAP             | []NA<br>[X]NAP               |

Please indicate any useful comment to explain the figures provided. Moreover, if the annual public budget allocated to the public prosecution services actually implemented is different from the approved annual public budget, please indicate the main reasons for the differences:

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### 014. Authorities formally responsible for the budgets allocated to the courts (multiple options possible):

|                     | Preparation of the total court budget |                   | allocation of the          | Evaluation of the use of the budget at a national level |
|---------------------|---------------------------------------|-------------------|----------------------------|---|
| Ministry of Justice | (X) Yes<br>() No                      | ( ) Yes<br>(X) No | ( ) Yes<br>(X) No<br>[]NAP | (X) Yes<br>() No<br>[]NAP                               |

| Other ministry        | ( ) Yes<br>(X) No |
|-----------------------|-------------------|-------------------|-------------------|-------------------|
|                       | [ ] NAP           | [ ] NAP           | [ ] NAP           | [ ] NAP           |
| Parliament            | ( ) Yes           | (X) Yes           | ( ) Yes           | ( ) Yes           |
|                       | (X) No            | ( ) No            | (X) No            | (X) No            |
| Supreme Court         | ( ) Yes           | ( ) Yes           | ( ) Yes           | ( ) Yes           |
|                       | (X) No            | (X) No            | (X) No            | (X) No            |
|                       | [ ] NAP           | [ ] NAP           | [ ] NAP           | [ ] NAP           |
| High Judicial Council | (X) Yes           | ( ) Yes           | (X) Yes           | (X) Yes           |
|                       | ( ) No            | (X) No            | ( ) No            | ( ) No            |
| Courts                | ( ) Yes           | ( ) Yes           | ( ) Yes           | ( ) Yes           |
|                       | (X) No            | (X) No            | (X) No            | (X) No            |
|                       | [ ] NAP           | [ ] INAP          | [ ] INAP          |                   |
| Inspection body       | ( ) Yes           | ( ) Yes           | ( ) Yes           | ( ) Yes           |
|                       | (X) No            | (X) No            | (X) No            | (X) No            |
|                       |                   |                   | LJINA             |                   |
| Other                 | ( ) Yes           | ( ) Yes           | ( ) Yes           | ( ) Yes           |
|                       | (X) No            | (X) No            | (X) No            | (X) No            |
|                       | [ ] NAP           | [ ] NAP           | [ ] NAP           | [ ] NAP           |

Comments - If "Other Ministry" and/or "Inspection body" and/or "Other", please specify: The Council of State (Other) does not have an influence on the budget that the Ministry divides under parts of the judiciary.

### 014-0. What are the criteria used to allocate financial resources among courts? Furthermore, please select maximum three main criteria of allocation

|                                    | Criteria used | Main criteria |
|------------------------------------|---------------|---------------|
| Previous years' budget costs       | []            | []            |
| Special needs assessment           | []            | []            |
| Number of judges/non judges' staff | []            | []            |
| Number of incoming cases           | []            | []            |
| Number of pending cases            | []            | []            |
| Number of resolved cases           | [X]           | [X]           |
| Other                              | []            | []            |

[ ] NAP

Comments - If "Other", please specify Number of resolved cases is the sole determinant for allocation of financial resources. Each court makes an annual plan, describing how much funds they expect to need. These plans are used to distribute the financial resources within the court.

#### 014-1. Who is entrusted with responsibilities related to the budget within a first instance court?

|                                     | Preparation of the budget | Arbitration and<br>allocation of the<br>budget | Day to day<br>management of the<br>budget | Evaluation and<br>control of the use<br>of the budget |
|-------------------------------------|---------------------------|--|---|---|
| Court President and/or judge(s)     | () Yes                    | () Yes   | () Yes                                    | () Yes  |
|                                     | (X)No []NAP               | (X)No []NAP                                    | (X)No<br>[]NAP                            | (X)No<br>] ] NAP                                      |
| Head of court administration and/or | ( ) Yes                   | ( ) Yes  | ( ) Yes                                   | ( ) Yes   |
| non-judges                          | (X)No                     | (X)No  | (X)No<br>[]NAP                            | (X)No<br>] ]NAP                                       |
| Mixed body (judge(s) and non-       | (X)Yes                    | (X)Yes   | (X)Yes                                    | (X)Yes  |
| judge(s))                           | ( ) No<br>[ ] NAP         | ( ) No   | ( ) No                                    | ( ) No<br>[ ] NAP                                     |
| Other                               | ( ) Yes                   | ( ) Yes  | ( ) Yes                                   | ( ) Yes   |
|                                     | ( ) No<br>[ X ] NAP       | ( ) No<br>[ X ] NAP                            | ( ) No<br>[ X ] NAP                       | ( ) No<br>[ X ] NAP                                   |

Comments - If "Other", please specify. If the responsibilities are different depending on the type/instance of courts, please answer the question for the first instance court of general jurisdiction and describe the differences in the comment box: The management board is a mixed body, made up of judges and business management.

#### A2. Please indicate the sources for answering the questions in this part

| Sources: n | o specific sources |
|------------|--------------------|
|------------|--------------------|

### 1.1.3Budgetary data concerning the whole justice system

015-1. Annual (approved and implemented) public budget allocated to the whole justice system, in € (this global budget includes the judicial system budget - see 15-2 and other elements of the justice system - see 15-3)

|   | Approved budget (in €) | Implemented budget (in €) |
|---|------------------------|---------------------------|
| Total annual public budget allocated to the whole justice | 13 376 000 000         | 14 382 000 000            |
| system in €   | [] NA<br>[] NAP        | []NA<br>[]NAP             |

Comments - Please indicate any useful comment to explain the figures provided above and specify if a large portion of the budget allocated to the whole justice system comes from an international organisation. Moreover, if the annual public budget allocated to the whole justice system actually implemented is different from the approved annual public budget, please indicate the main reasons for the differences: A large part of this discrepancy stems from the coronapandemic and its costs. There has been higher spending across almost the entire judicial system, but notably higher expenditures are for police (230m), prisons (232m) and asylum (220m, of which 144m was for the sheltering and care of the asylum seekers).

### 015-2. Elements of the judicial system budget (Q6, Q7, Q12, Q13)

Included

| Courts                      | (X)Yes  |
|-----------------------------|---------|
|                             | ( ) No  |
|                             | [ ] NAP |
| Legal aid                   | (X)Yes  |
|                             | ( ) No  |
|                             | [ ] NAP |
| Public prosecution services | (X)Yes  |
|                             | ( ) No  |
|                             | [ ] NAP |

Comments

### 015-3. Other budgetary elements

|  | Included                       |
|--|--------------------------------|
| Prison system                          | (X)Yes<br>()No<br>[]NAP        |
| Probation services                     | (X) Yes<br>() No<br>[] NAP     |
| High Judicial Council                  | (X)Yes<br>()No<br>[]NAP        |
| High Prosecutorial Council             | (X)Yes<br>()No<br>[]NAP        |
| Constitutional court                   | ( ) Yes<br>( ) No<br>[ X ] NAP |
| Judicial management body               | (X) Yes<br>() No<br>[] NAP     |
| State advocacy                         | (X) Yes<br>() No<br>[] NAP     |
| Enforcement services                   | (X)Yes<br>()No<br>[]NAP        |
| Notariat                               | ( ) Yes<br>( X ) No<br>[ ] NAP |
| Forensic services                      | (X) Yes<br>() No<br>[] NAP     |
| Judicial protection of juveniles       | (X) Yes<br>() No<br>[] NAP     |
| Functioning of the Ministry of Justice | (X)Yes<br>()No<br>[]NAP        |

| Refugees and asylum seekers services                                       | (X)Yes            |
|--|-------------------|
|  | ( ) No            |
| Immigration Service  | (X) Yes           |
|  | ( ) No<br>[ ] NAP |
| Some police services (e.g. : transfer, investigation, prisoners' security) | (X)Yes            |
|  | ( ) No<br>[ ] NAP |
| Other  | (X)Yes            |
|  | ( ) No<br>[ ] NAP |

If "Other", please specify: Notariat is funded by the Royal Dutch Association of Civil-law Notaries (KNB, Koninklijke Notariële Beroepsorganisatie).

### A3. Please indicate the sources for answering the questions in this part

Sources: Rijksbegroting.nl

### 1.2. Organisation and management of courts and public prosecution services

# 015-4. Please describe who has responsibilities for the management of individual courts, what management roles they have, what is their status and their position in the organisational hierarchy of the court concerned.

- Since 2002, when the Council for the Judiciary was established, courts have been given the responsibility of running their own organisation on the basis of integral management.

The Council for the Judiciary is part of the judiciary system, and does not administer justice itself. Among other tasks, the CftJ is responsible for the allocation of the budget to the courts, supervision of their financial management, HR policies, IT and housing. The CftJ also supports the courts in their tasks, advises and is responsible for quality promotion.

Each court has its own collegial court board, which is chaired by the court president. This board is responsible for the general management and day-to-day running of the court. The court board is made up of the court president, a member of the business side and a person responsible for the quality of the court. They are accountable towards the CftJ for the use of resources, but not for how judicial decisions are made. The CftJ reports to the Minister of Justice on how resources are used. The Minister is – now that de CftJ exists – less directly involved, but does hold political responsibility. Under the court board, there are teams or departments that are responsible for the operational running of the court.

https://www.rechtspraak.nl/SiteCollectionDocuments/The-Judiciary-System-in-the-Indiciary-System-Indiciary

 $Nether lands.pdf \# search = organisation \%\, 20 of \%\, 20 the \%\, 20 courts$ 

Max characters value : 10 000

015-5. Please describe who has responsibilities for the management of individual public prosecution offices, what management roles they have, what is their status and their position in the

#### organisational hierarchy of the office concerned.

- Explanation of definition: parket – translated with State Counsel's Office (SCO), regional or special office of the public prosecution. There is an arrondissementsparket (office of the public prosecution in a jurisdiction) and a Ressortsparket (office for the High Court).

The Public Prosecution is a national organization, divided into 10 jurisdictions (which are the same as the 10 regional units of the Dutch Police). There is the National SCO (Landelijk Parket), which focuses on fighting (international) organized crime, and the Functional SCO (Functioneel Parket), which fight criminality in the fields of the environment, economy, and fraud, and the SCO of Central Processing of the Public Prosecution (Parket Central Verwerking Openbaar Ministerie), which handles all appeals for traffic tickets.

In the Offices of the Public Prosecution in a jurisdiction (Arrondissementsparketten) the public prosecutors handle hundreds of thousands of cases annually, supported by administrative and judicial specialists. Cases that are appealed go to one of four offices of the High Court (Ressortparket). The representative of the Public Prosecution is called an attorney-general (advocaat-generaal). Offices of the Public Prosecution are lead by the Head of the Public Prosecution (Hoofdofficier van Justitie), and the head of the Officie of the High Court is the Head attorney-general. The national leadership of the Public Prosecution Services is the Assembly of Attorney-Generals (College van procureurs-generaal, the Assembly) in The Hague. The minister of Justice and Safety (minister van Justitie en Veiligheid) is politically responsible for the Public Prosecution Office. Together with the Assembly, he decides the priorities in investigating and prosecution.

The national management of the Public Prosecution lies with the Board of PG's (College van Procureurs-Generaal) in The Hague. The management of an office (parket) lies in the hands of a Head Prosecutor, who forms the board of that office together with a Deputy Head Prosecutor and Director of Management. The Head Prosecute bears principal responsibility for the office he/she leads. In practice, the work of Head Prosecutor is focused somewhat more on external relations, the Deputy Head Prosecutor on the internal organisation and the Director of Management on management aspects.

Since August 1, 2020, an adjusted way of recruiting the management functions was introduced (for Head Prosecutor, Deputy Head Prosecutor, and Director of Management). First, a recruiting profile is compiled, then the vacancy is opened for applications. Next, a first selection is done based on application letters (letters are judged based on criteria in the profile). Following, an interview with the Selection Advisory Committee (SAC). The SAC then advises the Nomination Advisory Committee (NAC) on which candidates they judge positively, and the board of those with a negative advice. Next, the candidates with a positive advice take part in a selection assessment. The SAC then discusses the report and their advice with the board and advises the NAC. The NAC then interviews the candidates and finally a candidate is selected by the board.

Max characters value : 10 000

#### 2.Access to justice and all courts

2.1.Legal Aid

#### 2.1.1Scope of legal aid

016. Does legal aid apply to:

| Criminal cases | Other than criminal cases |
|----------------|---------------------------|
|                |                           |

| Representation in court                    | (X) Yes | (X) Yes |  |
|--|---------|---------|--|
| -  | ( ) No  | ( ) No  |  |
|  | [ ] NA  | [ ] NA  |  |
|  | [ ] NAP | [ ] NAP |  |
| Legal advice, ADR and other legal services | (X) Yes | (X) Yes |  |
|  | ( ) No  | ( ) No  |  |
|  | [ ] NA  | [ ] NA  |  |
|  | [ ] NAP | [ ] NAP |  |

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# 016-1. Please briefly describe the organisation of the legal aid system in your country both before going to court and during court proceedings.

- The Dutch legal aid system is basically a threefold model. It encompasses three 'tiers' providing legal aid (see figure 1 for a schematic representation). The legal aid system, therefore, is a mixed model, consisting of a public preliminary provision, public first-tier and private second-tier help.

1.Online self-help, information and support is offered on the Rechtwijzer website (Rechtwijzer translates into Roadmap to Justice; see www.rechtwijzer.nl) and on the website of the Legal Services Counter. Rechtwijzer is a preliminary provision and offers interactive 'decision trees' helping people to assess their situation. In addition Rechtwijzer provides easy-to-understand information and guidance on possible solutions for the most common legal problems. Rechtwijzer combines publicly run guided pathways for common legal problems with online products and services from private service providers. In 2020 Rechtwijzer is supplemented with Rechtwijzer EHBO ('First aid for solutions'). This decision tree is aimed at early identification of multiple problems. The Legal Services Counters (see section 2 below) also have a website that can be used as a preliminary provision.

2. The Legal Services Counters act as what is commonly known as the 'front office' (primary help). Legal matters are being clarified to clients and information and advice is given. Clients may be referred to a private lawyer or mediator, who act as the secondary tier of legal aid. Clients may also apply for help from a subsidised lawyer or mediator directly. If necessary, clients can also be referred to other professionals or support agencies, such as legal advisors or Consumer and Rent Tribunals.

3. Private lawyers and mediators provide legal aid in more complicated or time-consuming matters (secondary help) in the form of certificates. A lawyer (or mediator) submits an application to the LAB on behalf of his client. If legal aid is granted, a certificate is issued which allows the lawyer in question to deal with the case. Lawyers and mediators are paid by the LAB to provide their services to clients of limited means. Generally they are paid a fixed fee according to the type of case (with fixed surcharges if applicable), although exceptions can be made for more time consuming cases.

To some extent, trade unions and consumer organisations also provide legal aid. The number of legal aid insurance policies continued to rise for a long time and has stabilized around 42% of the Dutch households since 2010.

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018. Can legal aid be granted for the fees that are related to the enforcement of judicial decisions (e.g. fees of an enforcement agent)?

(X)Yes

( ) No

If yes, please specify: Article 12, criminal law on prosecution (wetboek van strafvordering)

# 019. Can legal aid be granted for other costs (different from those mentioned in questions 16 to 18, e.g. fees of technical advisors or experts, costs of other legal professionals (notaries), travel costs etc.)?

|                                   | Criminal cases | Other than criminal cases |
|-----------------------------------|----------------|---------------------------|
| Legal aid granted for other costs | (X)Yes         | (X)Yes                    |
|                                   | ( ) No         | ( ) No                    |
|                                   | [ ] NA         | [ ] NA                    |
|                                   | [ ] NAP        | [ ] NAP                   |

Comments - If yes, please specify:

#### 2.1.2Information on legal aid

#### 020. Please indicate the number of cases for which legal aid has been granted:

|                              | Total   | Cases brought to court | Cases not brought to court |
|------------------------------|---------|------------------------|----------------------------|
| TOTAL                        | 301 304 | 253 506                | 47 798                     |
|                              | [ ] NA  | [ ] NA                 | [ ] NA                     |
|                              | [ ] NAP | [ ] NAP                | [ ] NAP                    |
| In criminal cases            | 88 075  | 88 075                 |                            |
|                              | [ ] NA  | [ ] NA                 | [ ] NA                     |
|                              | [ ] NAP | [ ] NAP                | [ X ] NAP                  |
| In other than criminal cases | 213 229 | 165 431                | 47 798                     |
|                              | [ ] NA  | [ ] NA                 | [ ] NA                     |
|                              | [ ] NAP | [ ] NAP                | [ ] NAP                    |

Comments - Please specify when appropriate: The number of cases in 2020 is considerably lower than previous years, probably in part due to the Covid-19 pandemic. Due to the pandemic, criminal cases had been paused, waiting to be handled.

### 020-1. Please indicate the timeframes of the procedure for granting legal aid, in relation to the duration from the initial legal aid request to the final approval of the legal aid request:

|   | Time in days               |
|---|----------------------------|
| Maximum duration prescribed in law/regulation | <b>40</b><br>[]NA<br>[]NAP |
| Actual average duration                       | 12<br>[]NA<br>[]NAP        |

Comments - Please specify if the envisaged timeframe is set in a statutory law, or in other regulation. Furthermore, if different timeframes are envisaged for criminal and other than criminal cases please provide more information: 40 working days, so eigh weeks. 12 days was the average in 2020.

The maximum duration is 8 weeks (40 working days). This is based on statutory law (the AWB: the General Administrative Law Act). However, this only applies to approximately 20% of the applications. Around 80% of the applications falls under the High Trust regime (see below) in which the application is granted automatically within 7 days (after the income and assets-check with the tax authorities). High Trust: Many lawyers and mediators regarded the application for a certificate as burdensome and time consuming, and the verification as bureaucratic. Therefore alternatives were considered to simplify the verification of applications and expense statements. The LAB introduced a High Trust method for dealing with the applications for certificates. This High Trust method implies that the LAB and lawyers and mediators work together on the basis of transparency, trust and mutual understanding. The High Trust method involves greater compliance on the part of the legal profession, both as to administrative proceedings of rules and working in accordance with the law, fixed procedures and support facilities such as Kenniswijzer (an online tool of the LAB with information about legislation, jurisprudence and guidelines for the application of certificates). The LAB developed specific tools for compliance assistance, such as information and instruction meetings, which are free of charge for lawyers and mediators under High Trust. The basic philosophy underlying High Trust is that trust among a larger group of people will more readily lead to positive cooperation and compliance than institutionalised distrust. In 2009, the Board started with its first High Trust pilot. Since 2011, the Board has been implementing High Trust across the country in phases. At the end of 2020, more than three quarters of the certificates are issued to lawyers and mediators who work based on the principles of High Trust. It has become easier for providers of legal aid to apply for certificates without having to send documents along with their applications. The Board grants the certificate shortly after assessing the client's eligibility for legal aid. The applications of the lawyers and mediators that work together with the Board according to High Trust are accepted automatically. This means that the client will very soon receive confirmation on whether or not the application has been granted. Verification takes place after the provider of legal aid has submitted the statement of expenses. There are two ways of verification: either verification on the basis of a random sample, or verification on a one-on-one basis of certificates granted.

=

# 021. In criminal cases, can individuals who do not have sufficient financial means be assisted by a free of charge (or financed by a public budget) lawyer?

|                     | Assisted by a free of charge lawyer |
|---------------------|-------------------------------------|
| Accused individuals | (X)Yes<br>()No                      |
| Victims             | (X) Yes<br>() No                    |

Comments - If yes, please specify:

# 022. In criminal cases are these individuals free to choose their lawyer within the framework of the legal aid system?

|                     | free selection of lawyer |
|---------------------|--------------------------|
| Accused individuals | (X)Yes<br>()No<br>[]NAP  |
| Victims             | (X)Yes<br>()No<br>[]NAP  |

Comments

### 023-0. Does your country have an income and assets evaluation for granting full or partial legal aid?

(X)Yes

( ) No

Comments - Please indicate if any other criteria are taken into account for the granting of legal aid and any comment that could explain the data provided above:

 $\bigcirc$ 

#### 023. If yes, please specify in the table:

|   | Annual income value (for one person), (in €) | Assets value (for one person), (in €) |
|---|--|---------------------------------------|
| Full legal aid to the applicant for criminal cases            | 27 900                                       | 30 000                                |
|   | [ ] NA                                       | [ ] NA                                |
|   | [ ] NAP                                      | [ ] NAP                               |
| Full legal aid to the applicant for other than criminal cases | 27 900                                       | 30 000                                |
|   | [ ] NA                                       | [ ] NA                                |
|   | [ ] NAP                                      | [ ] NAP                               |
| Partial legal aid to the applicant for criminal cases         | 27 900                                       | 30 000                                |
|   | [ ] NA                                       | [ ] NA                                |
|   | [ ] NAP                                      | [ ] NAP                               |
| Partial legal aid to the applicant for other than criminal    | 27 900                                       | 30 000                                |
| cases   | [ ] NA                                       | [ ] NA                                |
|   | [ ] NAP                                      | [ ] NAP                               |

# 024. Is it possible to refuse legal aid for lack of merit of the case (for example for frivolous action or no chance of success)?

(X)Yes

( ) No

Comments - If yes, please explain the exact criteria for denying legal aid: The merit of the case must be at least  $\in$ 500; lawyers can always refuse their help when they see no chance of success.

#### 025. Is the decision to grant or refuse legal aid taken by:

- ( ) the judge(s) dealing with the main case
- ( ) another judge or official
- ( X ) an authority external to the court
- ( ) several authorities (court and external bodies)

#### Comments

# 026. Is there a private system of legal expense insurance enabling individuals (this does not concern companies or other legal persons) to finance court proceedings?

(X)Yes

( ) No

Comments - If appropriate, please inform about the current development of such insurances in your country; is it a growing phenomenon? A part of the population has legal expense insurance in the Netherlands. However, not every judicial problem that is covered by the Legal Aid system is covered by this insurance (for example, criminal cases and divorce cases). Also, people who have insurance can still make use of the Legal Aid system (there is no insurance-check first).

### 027. Can judicial decisions direct how legal costs, paid by the parties during the procedure, will be shared:

|                   | Judicial decisions direct how legal costs will be shared |
|-------------------|--|
| in criminal cases | ( ) Yes<br>( X ) No                                      |

| in other than criminal cases | (X)Yes |
|------------------------------|--------|
|                              | ( ) No |

Comments - If no, please specify how legal costs are distributed:

#### B1. Please indicate the sources for answering the questions in this part

Sources: Data of the legal aid board

#### 2.2.Court users and victims

#### 2.2.1Rights of the users and victims

028. Are there official internet sites/portals (e.g. Ministry of Justice, Judicial Council etc.) where general public may have free-of-charge access to the following:

|  | Yes, internet adresse(es)  | No  |
|--|--|-----|
| Legal texts (e.g. codes, laws, regulations, etc.)                                      | (X) www.wetten.nl<br>www.rijksoverheid.nl/wetten-<br>en-regelingen   | ( ) |
| Case-law of the higher court/s   | (X)<br>www.uitspraken.rechtspraak.nl   | ( ) |
| Information about the judicial system (organisation of courts, court proceedings, etc) | (X) www.rechtspraak.nl<br>https://www.rijksoverheid.nl/on<br>derwerpen/rechtspraak-en-<br>geschiloplossing/vraag-en-<br>antwoord/hoe-verloopt-een-<br>strafrechtelijke-procedure<br>www.rijksoverheid.nl | ( ) |
| Other documents (e.g. forms, downloadable forms, online registration forms)            | (X) www.rechtspraak.nl<br>https://mijn.rechtspraak.nl/start/<br>burger<br>www.rijksoverheid.nl/document<br>en/brochures/2015/04/curatele-<br>bewind-en-mentorschap                                       | ( ) |

Comment - Please specify what documents and information are included in "Other documents" Information, documents and forms on custody and guardianship, appealing verdicts, receivership (curatele), mentorship (mentorschap) and control (bewind).

### 029. Is there an obligation to provide information to the parties concerning the foreseeable timeframes of their proceedings?

( ) Yes, always

( X ) No

( ) Yes, only in some specific situations

Comment - If "Yes, only in some specific situations", please specify:

# 030. Is there a public and free-of-charge information system for providing information and facilitating access to justice:

|  | Information system  |
|--|---|
| General for citizens                         | [ X ] Online information<br>[ X ] Telephone<br>[ ] Interactive chat<br>[ X ] In-person (physical access on site)<br>[ ] Other<br>[ ] No   |
| Specific for victims of offences             | <ul> <li>[ X ] Online information</li> <li>[ X ] Telephone</li> <li>[ ] Interactive chat</li> <li>[ X ] In-person (physical access on site)</li> <li>[ ] Other</li> <li>[ ] No</li> </ul> |
| Specific for minors (child-friendly systems) | <ul> <li>[ X ] Online information</li> <li>[ ] Telephone</li> <li>[ ] Interactive chat</li> <li>[ ] In-person (physical access on site)</li> <li>[ ] Other</li> <li>[ ] No</li> </ul>     |

Comment - Please provide more information on these systems. Furthermore, please specify how this assistance is provided.

# 031. Are there special favourable arrangements to be applied, during judicial proceedings, to the following categories of vulnerable persons:

|   | Information<br>mechanism | Special arrangements in hearings | Other specific arrangements |
|---|--------------------------|----------------------------------|-----------------------------|
| Victims of sexual violence/rape   | (X) Yes                  | (X) Yes                          | (X) Yes                     |
|   | () No                    | () No                            | () No                       |
| Victims of terrorism  | (X) Yes                  | (X) Yes                          | (X)Yes                      |
|   | () No                    | () No                            | ()No                        |
| Minors (witnesses or victims)   | (X) Yes                  | (X)Yes                           | (X) Yes                     |
|   | () No                    | ()No                             | () No                       |
| Victims of domestic violence  | (X) Yes                  | (X) Yes                          | (X)Yes                      |
|   | () No                    | () No                            | ()No                        |
| Ethnic minorities   | ( ) Yes                  | ( ) Yes                          | ( ) Yes                     |
|   | ( X ) No                 | ( X ) No                         | ( X ) No                    |
| Persons with disabilities   | ( ) Yes                  | ( ) Yes                          | ( ) Yes                     |
|   | ( X ) No                 | ( X ) No                         | ( X ) No                    |
| Juvenile offenders  | (X) Yes                  | (X) Yes                          | (X)Yes                      |
|   | () No                    | () No                            | ()No                        |
| Other (e.g. victims of human trafficking, forced marriage, sexual mutilation) | (X)Yes                   | ( ) Yes                          | ( ) Yes                     |
|   | ()No                     | ( X ) No                         | ( X ) No                    |

Comments - If "Other vulnerable person" and/or "Other specific arrangements", please specify: As it is not possible to put NA for this

table, the answer regarding ethnic minorities and persons with disabilities are marked 'no' but should be read as 'NA'.

## 031-0. If there are special arrangements for minors, what are the settings / tools / facilities / practises employed to protect them when they participate in judicial proceedings?

- [ ] Special and child-adequate preparation for participation in trials / lawsuits (explaining in a child-friendly manner the proceedings)
- [ ] Special room in court designated for child-friendly hearings
- [ ] Special person / team of trained professional(s) (such as psychologists) to accompany a minor throughout the proceedings
- [ ] Special ways to communicate and explain meaning of court decisions
- [ ] Interagency/multidisciplinary structure such as "Children's Houses"

[X] Other, please specifyIn practically all cases concerning youth criminal law, judging is done behind closed doors. Parents are required to be present. Often, cases are judged by a children's judge. If a minor is suspect of an offence, they will be appointed a lawyer.

[] NAP

Comment

# 031-1. What are the main criteria for a minor to initiate a proceeding, take procedural actions in his/her own name or to be a witness?

|   | Civil proceedings  | Criminal proceedings   |
|---|--|--|
| Capacity to initiate a proceeding and take other procedural actions in his/her own name | [ ] Age threshold<br>[Comment]<br>[ ] Exceptions from the<br>threshold<br>[ ] Capacity for<br>discernment<br>[ X ] Other | [ ] Age threshold<br>[Comment]<br>[ ] Exceptions from the<br>threshold<br>[ ] Capacity for<br>discernment<br>[ ] Other |
|   |  |  |
| To be a witness   | [ ] Age threshold<br>[Comment]   | [ ] Age threshold<br>[Comment]   |
|   | [ ] Exceptions from the threshold  | [ ] Exceptions from the threshold  |
|   | [ ] Capacity for   | [ ] Capacity for   |
|   | discernment  | discernment  |
|   | [X] Other  | [X] Other  |
|   | [ ] NAP  | [ ] NAP  |

Comment - Please specify if you selected answers "Exceptions from the threshold" and "Other". If your system distinguishes between full and limited capacity to take legal actions, please describe the basis for this differentiation (age, capacity for discernment, type of action, type of cases, other).

### 031-2. If a minor cannot conduct proceedings in his/her own name, who can represent him/her in judicial proceedings?

| Civil proceedings | Criminal proceedings |
|-------------------|----------------------|
|                   |                      |

| Parent/legal guardian                                   | [X] Yes, always             | [X] Yes, always             |
|---|-----------------------------|-----------------------------|
|   | [ ] Yes, except in some     | [ ] Yes, except in some     |
|   | specific situations         | specific situations         |
|   | [ ] No                      | [ ] No                      |
|   | [ ] NAP                     | [ ] NAP                     |
| Other representative (instead of parent/legal guardian) | [ ] Social care services or | [ ] Social care services or |
|   | other public institution    | other public institution    |
|   | [X] Legal professional      | [X] Legal professional      |
|   | [ ] Associations for        | [ ] Associations for        |
|   | protection of minors        | protection of minors        |
|   | [X] Other                   | [X] Other                   |
|   | [ ] NAP                     | [] NAP                      |

Comment

## 031-3. What are the different criteria for the criminal liability of minors? (multiple replies possible)

[X] Age threshold(s)

[X] Capacity for discernment

[ ] Other criteria

Comment

#### 031-3-1. What is the age threshold for the criminal liability of minors?

Criminal liability resulting in sentence without privation of liberty (for example, educational measures)

[12] []NA []NAP

#### Criminal liability resulting in sentence of privation of liberty

[18]

[]NA

[] NAP

Comment - Please describe, briefly, the specifics of your system. Could you, please specify if the possibility of mitigation applies to the sanctions and how?

#### 032. Does your country allocate compensation for victims of offences?

- ( ) Yes, but only if offender is unknown
- ( ) Yes, but only if compensation could not be obtained from offender
- (X) Yes, always
- ( ) No

#### Comment

#### 032-0. If yes, for what types of offences the compensation is allocated?

( X ) For all types of offences

( ) For some types of offences

Comment - Please specify:

#### 032-1. Is a court decision necessary in the framework of the compensation procedure?

() Yes

( X ) No

Comments A judge can order an offender to pay damages, one can receive damages through a civil procedure or insurance may cover any damages.

In some cases there doesn't necessarily need to be a decision of the judge.

https://www.rijksoverheid.nl/onderwerpen/slachtofferbeleid/vraag-en-antwoord/schadevergoeding-slachtofferbeleid/vraag-en-antwoord/vraag-en-antwoord/schadevergoeding-slachtofferbeleid/vraag-

#### 032-0. If yes, for what types of offences the compensation is allocated?

```
( X ) For all types of offences
```

( ) For some types of offences

[] NAP

Comment - Please specify:

#### 032-1. Is a court decision necessary in the framework of the compensation procedure?

() Yes

( X ) No

Comments A judge can order an offender to pay damages, one can receive damages through a civil procedure or insurance may cover any damages.

In some cases there doesn't necessarily need to be a decision of the judge.

https://www.rijksoverheid.nl/onderwerpen/slachtofferbeleid/vraag-en-antwoord/schadevergoeding-slachtofferbeleid/vraag-en-antwoord/vraag-en-antwoord/schadevergoeding-slachtofferbeleid/vraag-

#### 032-0. If yes, for what types of offences the compensation is allocated?

(X) For all types of offences

( ) For some types of offences

[] NAP

Comment - Please specify:

#### 032-1. Is a court decision necessary in the framework of the compensation procedure?

( ) Yes

( X ) No

Comments A judge can order an offender to pay damages, one can receive damages through a civil procedure or insurance may cover any damages.

In some cases there doesn't necessarily need to be a decision of the judge.

https://www.rijksoverheid.nl/onderwerpen/slachtofferbeleid/vraag-en-antwoord/schadevergoeding-slachtofferbeleid/vraag-en-antwoord/vraag-en-antwoord/schadevergoeding-slachtofferbeleid/vraag-

#### 034. Are there studies that evaluate the recovery rate of the damages awarded by courts to victims?

(X)Yes

( ) No

Comments - If yes, please illustrate with available data concerning the recovery rate, the title of the studies, the frequency of the studies and the coordinating body: Statline CBS -

https://opendata.cbs.nl/statline/#/CBS/nl/navigatieScherm/zoeken?searchKeywords=schadevergoeding

### 035. Do public prosecutors have a specific role with respect to victims (protection and assistance)?

( X ) Yes

( ) No

Comments - If yes, please specify: the public prosecutor has to support the victim during the entire process, for example through giving enough information, informing on the release of the offender form prison etc.

### 035-1. Do public prosecutors have a specific role with respect to minor victims (protection and assistance)?

(X)Yes

( ) No

Comment - If yes, please specify: See 35

036. Do victims of offences have the right to dispute a public prosecutor's decision to discontinue a case? Please verify the consistency of your answers in this question and question 105 regarding the possibility for a public prosecutor "to discontinue a case without needing a decision by a judge".

(X) Yes () No

[] NAP

Comment - If necessary, please specify:

#### 037. Is there a system for compensating users in the following circumstances:

|                                  | Number of requests for compensation | Number of condemnations | Total amount (in €) |
|----------------------------------|-------------------------------------|-------------------------|---------------------|
| Total                            |                                     |                         |                     |
|                                  | [ X ] NA                            | [ X ] NA                | [ X ] NA            |
|                                  | [ ] NAP                             | [ ] NAP                 | [ ] NAP             |
| Excessive length of proceedings  |                                     |                         |                     |
|                                  | [ X ] NA                            | [ X ] NA                | [ X ] NA            |
|                                  | [ ] NAP                             | [ ] NAP                 | [ ] NAP             |
| Non-execution of court decisions |                                     |                         |                     |
|                                  | [ X ] NA                            | [ X ] NA                | [ X ] NA            |
|                                  | [ ] NAP                             | [ ] NAP                 | [ ] NAP             |
| Wrongful arrest                  |                                     |                         |                     |
| -                                | [ X ] NA                            | [ X ] NA                | [ X ] NA            |
|                                  | [ ] NAP                             | [ ] NAP                 | [ ] NAP             |
| Wrongful conviction              |                                     |                         |                     |
|                                  | [ X ] NA                            | [ X ] NA                | [ X ] NA            |
|                                  | [ ] NAP                             | [ ] NAP                 | [ ] NAP             |
| Other                            |                                     |                         |                     |
|                                  | [ X ] NA                            | [ X ] NA                | [ X ] NA            |
|                                  | [ ] NAP                             | [ ] NAP                 | [ ] NAP             |

Comment - Where appropriate, please give details of the compensation procedure and the calculation method for the amount of the compensation (e.g. the amount per day for unjustified detentions or convictions):

038. Does your country implement surveys to measure trust in justice and satisfaction with the services delivered by the judicial system?

|   | National level  | Court level  |
|---|---|--|
| Surveys for judges  | [ ] Annual<br>[ X ] Other regular<br>[ ] Ad hoc                           | [ ] Annual<br>[ X ] Other regular<br>[ ] Ad hoc                                  |
| Surveys for court staff   | [ ] Annual<br>[ X ] Other regular<br>[ ] Ad hoc                           | [ ] Annual<br>[ X ] Other regular<br>[ ] Ad hoc                                  |
| Surveys for public prosecutors  | [ X ] Annual<br>[ ] Other regular<br>[ ] Ad hoc                           | [X] Annual<br>[] Other regular<br>[] Ad hoc                                      |
| Surveys for lawyers   | [ ] Annual<br>[ X ] Other regular<br>[ ] Ad hoc                           | [ ] Annual<br>[ X ] Other regular<br>[ ] Ad hoc                                  |
| Surveys for other professionals   | [ ] Other regular<br>[ X ] Other regular<br>[ ] Ad hoc                    | <ul><li>[ ] Other regular</li><li>[ ] Other regular</li><li>[ ] Ad hoc</li></ul> |
| Surveys for the parties   | [ ] Annual<br>[ X ] Other regular<br>[ ] Ad hoc                           | [ ] Annual<br>[ ] Other regular<br>[ ] Ad hoc                                    |
| Surveys for other court users (e.g. jurors, witnesses,<br>experts, interpreters, representatives of governmental<br>agencies, NGOs) | [ ] Annual<br>[ X ] Other regular<br>[ ] Ad hoc                           | <ul><li>[ ] Annual</li><li>[ ] Other regular</li><li>[ ] Ad hoc</li></ul>        |
| Surveys for victims   | [ ] Annual<br>[ X ] Other regular<br>[ ] Ad hoc                           | [ ] Annual<br>[ ] Other regular<br>[ ] Ad hoc                                    |
| Surveys for minors  | <ul><li>[ ] Annual</li><li>[ ] Other regular</li><li>[ ] Ad hoc</li></ul> | [ ] Annual<br>[ ] Other regular<br>[ ] Ad hoc                                    |
| Surveys for the general public  | [ ] Annual<br>[ X ] Other regular<br>[ ] Ad hoc                           | [ ] Annual<br>[ X ] Other regular<br>[ ] Ad hoc                                  |
| Other not mentioned   | [ ] Annual<br>[ X ] Other regular<br>[ ] Ad hoc                           | [ ] Annual<br>[ ] Other regular<br>[ X ] Ad hoc                                  |

Comment - Please, indicate the references and links to the satisfaction surveys you mentioned above: A summary of national satisfaction surveys can be found on this page: https://www.wodc.nl/onderzoek-in-uitvoering/statistiek-en-monitoring/rechtspleging-civiel-en-bestuur. Click on https://www.wodc.nl/onderzoek-in-uitvoering/documenten/publicaties/2021/02/01/rechtspleging-civiel-en-bestuur-tabellen-2019 to view the updated tables. Tables 8.x are about quality and appreciation. These files are updated annually. These are the tables for 2019, tables for 2020 are not yet available.

The Netherlands Institute for Social Research conducts continuous research called 'Burgerperspectieven (Citizen Perspectives), every quarter a publication is published. These are not specifically about the courts or justice, but more about the confidence in the government

sector. This includes justice, and sometimes they are included in the results. https://www.scp.nl/over-scp/data-en-methoden/onderzoeksbeschrijvingen/continu-onderzoek-burgerperspectieven-cob

The Council of the Judiciary conducts 'customer satisfaction' research every three to four years, these are for the parties, other professionals and lawyers. They also conduct employee satisfaction surveys every three to four years for judges and court staff.

### 039. Are there statistical data concerning male and female court users, persons who initiate a case, victims, accused persons, etc.

( X ) Yes, please specify:number of suspects and convicts, divided by age, gender, nationality etc.

( ) No

Comment - If you have additional comments please specify: These statistics are available in Statline (by the Central Bureau of Statistics, CBS) and Criminaliteit & Rechtshandhanving by the WODC (the tables mentioned in question 38).

## 040. Is there a national or local procedure for filing complaints about the functioning of the judicial system? (for example, handling of the case by a judge or the duration of a proceeding)

(X)Yes

( ) No

Comments

#### 041. If yes, please specify certain aspects of this procedure:

|  | Authority responsible for dealing with the complaint | Existence of a time limit to<br>deal with the complaint for<br>this authority |  |
|--|--|---|--|
| Court concerned                        | (X)Yes   | (X)Yes  |  |
|  | ( ) No   | ( ) No  |  |
| Higher court                           | (X)Yes   | (X)Yes  |  |
|  | ( ) No   | ( ) No  |  |
| Ministry of Justice                    | ( ) Yes  | ( ) Yes   |  |
|  | ( X ) No   | ( X ) No  |  |
| High Judicial Council                  | (X)Yes   | (X)Yes  |  |
|  | ( ) No   | ( ) No  |  |
| Other external bodies (e.g. Ombudsman) | (X)Yes   | (X)Yes  |  |
|  | ( ) No   | ( ) No  |  |

Comments

#### 041-1. If yes, please specify certain aspects of this procedure:

|                     | Number of complaints | Compensation amount granted |
|---------------------|----------------------|-----------------------------|
| Court concerned     | 2 519                |                             |
|                     | [ ] NA               | [] NA                       |
|                     | [ ] NAP              | [ X ] NAP                   |
| Higher court        | 61                   |                             |
|                     | [ ] NA               | [ ] NA                      |
|                     | [ ] NAP              | [ X ] NAP                   |
| Ministry of Justice |                      |                             |
|                     | [ ] NA               | [ ] NA                      |
|                     | [ X ] NAP            | [ X ] NAP                   |

| High Judicial Council                  |          |           |
|--|----------|-----------|
|  | [ X ] NA | []NA      |
|  | [ ] NAP  | [ X ] NAP |
| Other external bodies (e.g. Ombudsman) |          |           |
|  | [ X ] NA | [ ] NA    |
|  | [ ] NAP  | [ X ] NAP |

Comments - If possible, please give information concerning the efficiency of this complaint procedure and any useful comment: The High Judicial Council reports on the numbers presented at 'court concerned'. It is unclear whether this also includes the number of complaints filed against employees of the Council. Complaints concern treatment of an individual by employees of the courts, complaints about the timeframes of proceedings, administrative mistakes (e.g. not returning calles, papers that have gone missing etc.), and other complaints. Some complaints are rejected; this can be due to the nature of the complaint. For example, if a person doubts the impartiality of a judge, they can request replacement or recusal of the judge (wraking). This procedure can be started during a hearing of the handling of the case, and is thus not grounds for a complained. Another example are complaints about the verdict. If a person disagrees with the verdict, they can appeal the decision, but this is not grounds for a complaint. Both of these types of complaints are registered, but rejected. The 2519 complaints include complaints about treatment of an individual by employees of the courts. Some of these complaints can be traced to complaints about impartiality of a judge. If someone doubts the impartiality of the judge, they can request the judge is replaced (wraking). This can be started during a hearing or handling of the case. These complaints are not handled, but are registered. It also included complaints about judicial decisions, but these complaints are not handled by the organisations. If someone disagrees with the judges' verdict, they should not file a complaint, but appeal the judges' decision. They are however registered. Additionally, it includes complaints about the timeframes of proceedings, administrative mistakes (not returning calls, missing papers etc.) and other complaints. The Higher Court reports on 59 external complaints, of which some were rejected. This can be on grounds of the topic (e.g. complaints about the judges' decision), term (complaints about things that happened years earlier), or complaints that have their own provisions (e.g. for a judge to recuse themselves, wraking). Additionally, 2 internal complaints were filed.

Furthermore, complaints against non-judge staff can be filed with the National Ombudsman, but numbers could not be provided. The High Judicial Council reports the numbers presented here (number of complaints at the court concerned). It is unclear from their annual report whether the number of complaints at the court concerned also include complaints filed about employees of the High Judicial Council.

See: https://jaarverslagrechtspraak.nl/wp-content/uploads/sites/2/2021/04/Jaarverslag-Rechtspraak-2020.pdf#page=81 https://2020.jaarverslaghogeraad.nl/klachtzaken/extern-klachtrecht/ https://2020.jaarverslaghogeraad.nl/klachtzaken/intern-klachtrecht/

#### 3. Organisation of the court system

#### 3.1.Courts

#### 3.1.1Number of courts

#### 042. Number of courts - legal entities.

|   | Number of courts |
|---|------------------|
| Total number of all courts - legal entities (1 + 2)                                   | 19               |
|   | []NA             |
|   | [] NAP           |
| 1 Total number of courts of general jurisdiction - legal entities $(1.1 + 1.2 + 1.3)$ | 16               |
|   | []NA             |
|   | [] NAP           |
| 1.1 First instance courts of general jurisdiction - legal entities                    | 11               |
|   | []NA             |
|   | [ ] NAP          |

| 1.2 Second instance courts of general jurisdiction - legal entities  | 4       |
|--|---------|
|  | []NA    |
|  | [] NAP  |
| 1.3 Highest instance courts of general jurisdiction - legal entities | 1       |
|  | [ ] NA  |
|  | []NAP   |
| 2 Total number of specialised courts - legal entities                | 1       |
|  | [ ] NA  |
|  | [ ] NAP |

Comments There are 11 first instance courts (Rechtbanken).

There are 4 second instance courts of general jurisdiction: 4 courts of appeal (Second instance, Gerechtshoven) that handle civil cases, criminal cases and tax cases.

There is 1 highest instance court of general jurisdiction, the Supreme Court (Hoge Raad), the highest instance court in The Netherlands. There are three specialized courts (see comment Q43).

#### 043. Number of specialised courts – legal entities.

|   | First instance      | Higher instances    |
|---|---------------------|---------------------|
| Total number of specialised courts - legal entities     | 1                   | 1                   |
| 1 0   | [ ] NA              | [ ] NA              |
|   | [ ] NAP             | [ ] NAP             |
| Commercial courts (excluded insolvency courts)          |                     |                     |
|   | [] NA               | [ ] NA              |
|   | [ X ] NAP           | [ X ] NAP           |
| Insolvency courts                                       |                     |                     |
| insolvency courts                                       | [ ] NA              | [ ] NA              |
|   | [ X ] NAP           | [X] NAP             |
| <b>T</b> 1  |                     |                     |
| Labour courts   | [ ] NA              | [ ] NA              |
|   | [ ] NA<br>[ X ] NAP | [ ] NA<br>[ X ] NAP |
|   |                     |                     |
| Family courts   |                     |                     |
|   | [ ] NA              | [ ] NA              |
|   | [ X ] NAP           | [ X ] NAP           |
| Rent and tenancies courts                               |                     |                     |
|   | [ ] NA              | [ ] NA              |
|   | [ X ] NAP           | [ X ] NAP           |
| Enforcement of criminal sanctions courts                |                     |                     |
| Entered of entimal subcions courts                      | [ ] NA              | [ ] NA              |
|   | [ X ] NAP           | [ X ] NAP           |
| Fight against terrorism, organised crime and corruption |                     |                     |
| Fight against terrorism, organised crime and corruption | [ ] NA              | [ ] NA              |
|   | [ X ] NAP           | [X] NAP             |
|   |                     |                     |
| Internet related disputes                               | [ ] NA              | [ ] NA              |
|   | [ ] NA<br>[ X ] NAP | [ ] NA<br>[ X ] NAP |
|   |                     |                     |
| Administrative courts                                   | 1                   |                     |
|   | [] NA               | [ ] NA              |
|   | [ ] NAP             | [ X ] NAP           |
| Insurance and / or social welfare courts                |                     |                     |
|   | [ ] NA              | [ ] NA              |
|   | [ X ] NAP           | [ X ] NAP           |

| Military courts          |           |           |
|--------------------------|-----------|-----------|
|                          | [ ] NA    | [ ] NA    |
|                          | [ X ] NAP | [ X ] NAP |
| Juvenile courts          |           |           |
|                          | [ ] NA    | [ ] NA    |
|                          | [ X ] NAP | [ X ] NAP |
| Other specialised courts |           | 1         |
|                          | [ ] NA    | [ ] NA    |
|                          | [ X ] NAP | [ ] NAP   |

Comments - If "Other specialised courts", please specify: The specialized courts are:

Trade and Industry Appeals Tribunal: the administrative High Court for trade and industry. This tribunal is a specialized administrative court that rules on disputes in the area of social-economic administrative law. Categorized as administrative court.

The Central Appeals Tribunal is the highest judicial authority in areas of social security and civil service. Categorized as other.

#### 044. Number of courts - geographic locations.

|  | Number of courts (geographic locations) |
|--|---|
| First instance courts geographic locations (this includes 1st instance courts of general jurisdiction and first instance specialised courts)   | 33<br>[]NA<br>[]NAP                     |
| All the courts (geographic locations) (this includes 1st instance courts of general jurisdiction, first instance specialised courts, all second instance courts and courts of appeal and all Supreme Courts) | <b>42</b> [ ]NA [ ]NAP                  |

Comments In one case (of 43), a first instance court of general jurisdiction, a specialized first instance court, and a court of appeal are housed at the same site (adding 2 sites according to the explanatory note).

In 3 cases, a first instance court of gen.jur. and a court of appeal are housed at the same site (adding 3 sites according to the explanatory note).

In 1 case, a f.i. court of gen.jur. and a specialized second instance court are housed at the same site (adding 1 site according to the explanatory note).

Finally, the Supreme Court, 1 specialized second instance court, and 2 appeal courts are housed at unique locations (adding 4 sites according to the explanatory note).

=

#### 045. Number of first instance courts (geographic locations) competent for a case concerning:

|                         | Number of courts |
|-------------------------|------------------|
| A small claim           | 31               |
|                         | []NA<br>[]NAP    |
| An employment dismissal | 31               |
|                         | []NA<br>[]NAP    |
| A robbery               | [ X ] NA         |
|                         | [ ] NAP          |
| An insolvency case      | 18<br>[]NA       |
|                         | [ ] NAP          |

Comments Small claims and Employment dismissal cases are handled by 'kantonrechters' (a justice of the peace, or

 $\bigcirc$ 

subdistrict court judge), which are available at all geographical locations.

Robberies are somewhat more difficult to provide numbers for. When it comes to robberies, they fall under criminal law. The way a case is handled (e.g. with one or more judges) depends on what kind of robbery (e.g. organised crime or not, etc.) was committed, and the way a case is handled decides which courts are equipped to handle the cases. All 11 legal entities can deal with criminal law cases in at least one of their courts (geographical locations). In 2018 the legal entities were reported here.

For insolvency cases, the category 'bankruptcy' in the case divisions for the courts (geographical locations) was used. In 2018 the legal entities were reported here.

#### 045-1. Is your definition of a small claim the same as the one in the Explanatory note?

( X ) Yes

( ) No

Comments - If not, please give your definition of a small claim:

#### 045-2. Please indicate the value in $\in$ of a small claim:

[ 25 000 ]

Comments Up to 25000

#### C. Please indicate the sources for answering the questions in this part

Sources: https://www.rechtspraak.nl/Organisatie-en-contact/Organisatie/Rechtbanken/Paginas/default.aspx

#### 3.2. Court staff

#### 3.2.1Judges and non-judge staff

046. Number of professional judges sitting in courts (if possible on 31 December of the reference year). (please give the information in full-time equivalent and for posts actually filled for all types of courts - general jurisdiction and specialised courts)

|   | Total   | Males   | Females |  |
|---|---------|---------|---------|--|
|   |         |         |         |  |
| Total number of professional judges $(1 + 2 + 3)$ | 2 597   | 1 031   | 1 566   |  |
|   | [ ] NA  | [ ] NA  | [ ] NA  |  |
|   | [ ] NAP | [ ] NAP | [ ] NAP |  |
| 1. Number of first instance professional judges   | 1 882   | 698     | 1 184   |  |
|   | [ ] NA  | [ ] NA  | [ ] NA  |  |
|   | [ ] NAP | [ ] NAP | [ ] NAP |  |
| 2. Number of second instance (court of appeal)    | 680     | 312     | 368     |  |
| professional judges                               | [] NA   | [ ] NA  | [ ] NA  |  |
|   | [ ] NAP | [ ] NAP | [ ] NAP |  |
| 3. Number of Supreme Court professional           | 35      | 21      | 14      |  |
| judges  | [ ] NA  | [ ] NA  | [ ] NA  |  |
| Judges  | [ ] NAP | [ ] NAP | [ ] NAP |  |

Comment - Please provide any useful comment for interpreting the data above: These numbers are on posts filled, not fte. The total fte for first and second instance together is 2372, but information on fte is NA for the rest of the categories and detail required for this question. These numbers include court presidents.

In the previous cycles, due to an inability to differentiate between first or second instance for a certain group of judges, they were counted as first instance judges. This inflated the first instance numbers and underreported the second instance numbers. This problem was present in the data up until the 2019 survey. For the 2020 data, this problem has been solved, and the data is now correct.

=

### 046-1-1. Does your system allow part-time work for judges with proportionally reduced remuneration?

(X)Yes

( ) No

Comments

# 046-1-2. If yes, please specify in which situation part-time work can be granted? (multiple replies possible):

[X] Child-care

[X] Elderly care

[X] For the purposes of early retirement

[ ] Other reason, please specify: .....

[X] Without reason

Comments Judges may have their own reasons for wanting to work part-time, including all the above. Essentially, those reasons do not matter as each judge can make their own arrangement with their boss.

### 046-1-3. If yes, what is the percentage of judges working part-time (in relation to the total number of judges)?

|   | Total (%) | Male (%) | Females (%) |
|---|-----------|----------|-------------|
| Total $(1 + 2 + 3)$ (%)                       |           |          |             |
|   | [ X ] NA  | [ X ] NA | [ X ] NA    |
|   | [ ] NAP   | [ ] NAP  | [ ] NAP     |
| 1. At first instance level (%)                | 39        | 19       | 51          |
|   | []NA      | [ ] NA   | [ ] NA      |
|   | [ ] NAP   | [ ] NAP  | [ ] NAP     |
| 2. At second instance (court of appeal) level | 38        | 20       | 54          |
| (%)   | [ ] NA    | [ ] NA   | [ ] NA      |
| (%)   | [ ] NAP   | [ ] NAP  | [ ] NAP     |
| 3. At Supreme Court level (%)                 |           |          |             |
| •   | [ X ] NA  | [ X ] NA | [ X ] NA    |
|   | [] NAP    | [ ] NAP  | [ ] NAP     |

Comments

# 046-1-4. What is the percentage of work time of a judge working part-time compared to a full-time equivalent judge?

- () Less than 50%
- ( ) 50 60%
- ( ) 60 80%

[]NA

[] NAP

Comments There is no minimum or standard for part time work, there are a lot of variations possible.

=

### 046-2. Number of judges (FTE) by case type:

|                        | Total   | Civil and/or<br>commercial | Criminal | Administrative | Other    |
|------------------------|---------|----------------------------|----------|----------------|----------|
| Total number of judges | 2 597   |                            |          |                |          |
| , ,                    | [ ] NA  | [ X ] NA                   | [ X ] NA | [ X ] NA       | [ X ] NA |
|                        | [ ] NAP | [ ] NAP                    | [ ] NAP  | [ ] NAP        | [ ] NAP  |
| First instance         | 1 882   |                            |          |                |          |
|                        | [ ] NA  | [ X ] NA                   | [ X ] NA | [ X ] NA       | [X]NA    |
|                        | [ ] NAP | [ ] NAP                    | [ ] NAP  | [ ] NAP        | [ ] NAP  |
| Second instance        | 680     |                            |          |                |          |
|                        | [ ] NA  | [ X ] NA                   | [X]NA    | [ X ] NA       | [ X ] NA |
|                        | [ ] NAP | [ ] NAP                    | [ ] NAP  | [ ] NAP        | [ ] NAP  |
| Supreme court          | 35      |                            |          |                |          |
| -                      | [ ] NA  | [ X ] NA                   | [ X ] NA | [ X ] NA       | [X]NA    |
|                        | [ ] NAP | [ ] NAP                    | [ ] NAP  | [ ] NAP        | [ ] NAP  |

If "Other", please explain which types of cases: Judges often work with more than one case type. There is a large overlap, but in the administrative system, only one sector can be registered. Therefore, while this information is not easily available, making this distinction would also not be a fair reflection of the true situation.

These are positions filled, not fte (like Q46).

=

#### 047. Number of court presidents (professional judges).

|  | Total   | Males   | Females |
|--|---------|---------|---------|
|  |         |         |         |
| Total number of court presidents $(1 + 2 + 3)$ | 16      | 9       | 7       |
|  | [ ] NA  | [ ] NA  | [ ] NA  |
|  | [ ] NAP | [ ] NAP | [ ] NAP |
| 1. Number of first instance court presidents   | 11      | 5       | 6       |
| -  | [ ] NA  | [ ] NA  | [ ] NA  |
|  | [ ] NAP | [ ] NAP | [ ] NAP |
| 2. Number of second instance (court of appeal) | 5       | 4       | 1       |
| court presidents                               | [ ] NA  | [ ] NA  | [ ] NA  |
|  | [ ] NAP | [ ] NAP | [ ] NAP |
| 3. Number of Supreme Court presidents          | 1       | 0       | 1       |
|  | [ ] NA  | [ ] NA  | [ ] NA  |
|  | [ ] NAP | [ ] NAP | [ ] NAP |

Comments There was an opening for one court on December 31st, which is why the total presidents is 16 instead of 17.

048. Number of professional judges sitting in courts on an occasional basis and who are paid as such (if possible, on 31 December of the reference year):

|                         | Figure   |
|-------------------------|----------|
| Gross figure            | [ X ] NA |
|                         | []NAP    |
| In full-time equivalent | [ X ] NA |
|                         | []NAP    |

Comments - If necessary, please provide comments to explain the answer provided: In the Dutch court system, people (with legal education and experience) can handle cases occasionally. They are appointed as a judge but are not employed by a court (most have a main job as lawyer of professor). They will be asked for assistance in busy times, and receive a fixed fee (per hearing) to cover their expenses. So, they are no paid as a judge according to Q 48 but they rather fit the payment situation of Q49. On the one hand, they could be considered either as 'non-professional' since being a judge is not their main job; on the other hand, they are (or have been) employed as a professional in the field of Law. And being formally appointed as a judge would be reason to see them as 'professional judge'

### 048-1. Do these professional judges sitting in courts on an occasional basis deal with a significant part of cases?

( ) Yes If yes, please give specifications on the types of cases and an estimate in percentage. .....

( ) No

[ X ] NAP

Comments

049. Number of non-professional judges who are not remunerated but who may receive a simple defrayal of costs (if possible, on 31 December of the reference year) (e.g. lay judges or "juges consulaires", but not arbitrators or persons sitting on a jury):

|                         | Figure              |
|-------------------------|---------------------|
| Gross figure            | [ X ] NA<br>[ ] NAP |
| In full time equivalent | [ X ] NA<br>[ ] NAP |

Comments In the Dutch court system, people (with legal education and experience) can handle cases occasionally. They are appointed as a judge but are not employed by a court (most have a main job as lawyer of professor). They will be asked for assistance in busy times, and receive a fixed fee (per hearing) to cover their expenses. So, they are no paid as a judge according to Q 48 but they rather fit the payment situation of Q49. On the one hand, they could be considered either as 'non-professional' since being a judge is not their main job; on the other hand, they are (or have been) employed as a professional in the field of Law. And being formally appointed as a judge would be reason to see them as 'professional judge'.

The Dutch system doesn't know 'lay judges'.

### 049-1. If such non-professional judges exist at first instance in your country, please specify for which types of cases:

|                         | Yes | No  | Echevinage / mixed<br>bench |
|-------------------------|-----|-----|-----------------------------|
| Criminal cases (severe) | ( ) | (X) | ( )                         |

| Criminal cases (misdemeanour and/or minor) | (X) | ( ) | ( ) |
|--|-----|-----|-----|
| Family law cases                           | (X) | ( ) | ( ) |
| Labour law cases                           | (X) | ( ) | ( ) |
| Social law cases                           | (X) | ( ) | ( ) |
| Commercial law cases                       | (X) | ( ) | ( ) |
| Insolvency cases                           | (X) | ( ) | ( ) |
| Other civil cases                          | ( ) | (X) | ( ) |

[] NAP

Comments - If "Other civil cases", please specify:

#### 050. Does your judicial system include trial by jury with the participation of citizens?

() Yes

( X ) No

#### Comments

#### 050-1. If yes, for which type(s) of case(s)?

[ ] Criminal cases

]

[ ] Other than criminal cases

#### Comments

#### 051. Number of citizens who were involved in such juries for the year of reference:

[ [] NA [X] NAP

#### Comments

#### =

052. Number of non-judge staff who are working in courts (if possible on 31 December of the reference year) (this data should not include the staff working for public prosecutors; see question 60) (please give the information in full-time equivalent and for posts actually filled)

|   | Total                  | Males               | Females             |
|---|------------------------|---------------------|---------------------|
| Total non-judge staff working in courts $(1 + 2 + 3 + 4 + 5)$ | 7 435<br>[]NA<br>[]NAP | [ X ] NA<br>[ ] NAP | [ X ] NA<br>[ ] NAP |

| 1. Rechtspfleger (or similar bodies) with<br>judicial or quasi-judicial tasks having<br>autonomous competence and whose decisions | [ ] NA<br>[ X ] NAP | [] NA<br>[X] NAP | []NA<br>[X]NAP |
|---|---------------------|------------------|----------------|
| -   |                     |                  |                |
| could be subject to appeal  |                     |                  |                |
| 2. Non-judge (judicial) staff whose task is to  |                     |                  |                |
| assist the judges such as registrars (case file   | [ X ] NA            | [ X ] NA         | [ X ] NA       |
| preparation, assistance during the hearing,   | [ ] NAP             | [ ] NAP          | [ ] NAP        |
|   |                     |                  |                |
| helping to draft the decisions)   |                     |                  |                |
| 3. Staff in charge of different administrative  |                     |                  |                |
| tasks and of the management of the courts   | [ X ] NA            | [ X ] NA         | [ X ] NA       |
| (human resources management, material and   | [ ] NAP             | [ ] NAP          | [ ] NAP        |
|   |                     |                  |                |
| equipment management, including computer  |                     |                  |                |
| systems, financial and budgetary management,  |                     |                  |                |
| training management)  |                     |                  |                |
| 4. Technical staff  |                     |                  |                |
|   | [ X ] NA            | [ X ] NA         | [ X ] NA       |
|   | [] NAP              | [ ] NAP          | [ ] NAP        |
| 5. Other non-judge staff  |                     |                  |                |
| J. Omer non-judge statt   | [ X ] NA            | [ X ] NA         | [ X ] NA       |
|   | [] NAP              | [] NAP           | [] NAP         |

Comments - If "Other non-judge staff", please specify:

052-1. Number of non-judge staff by instance (if possible, on 31 December of the reference year) (this data should not include the staff working for public prosecutors; see question 60) (please give the information in full-time equivalent and for posts actually filled).

|   | Total                             | Males               | Females             |  |
|---|-----------------------------------|---------------------|---------------------|--|
| Total non-judge staff working in courts (1+2+3)                                       | 7 435<br>[]NA<br>[]NAP            | [ X ] NA<br>[ ] NAP | [ X ] NA<br>[ ] NAP |  |
| 1. Total non-judge staff working in courts at first instance level                    | <b>6 263</b><br>[ ] NA<br>[ ] NAP | [ X ] NA<br>[ ] NAP | [ X ] NA<br>[ ] NAP |  |
| 2. Total non-judge staff working in courts at second instance (court of appeal) level | <b>965</b><br>[] NA<br>[] NAP     | [ X ] NA<br>[ ] NAP | [ X ] NA<br>[ ] NAP |  |
| 3. Total non-judge staff working in courts at Supreme Court level                     | 207 []NA ]]NAP                    | [ X ] NA<br>[ ] NAP | [ X ] NA<br>[ ] NAP |  |

Comments

=

053. If there are Rechtspfleger (or similar bodies) with judicial or quasi-judicial tasks having autonomous competence and whose decisions could be subject to appeal in your judicial system, please specify in which fields they have a role:

[ ] Legal aid

- [ ] Family cases
- [ ] Payment orders
- [ ] Registry cases (land and/or business registry cases)
- [ ] Enforcement of civil cases
- [ ] Enforcement of criminal cases
- [ ] Non-litigious cases
- [ ] Other cases not mentioned (please describe in comment)

[X]NAP

Comments - Please briefly describe their status and duties:

#### 054. Have the courts outsourced certain services under their responsibilities to external providers?

(X)Yes

( ) No

Comments

#### 054-1. If yes, please specify which services have been outsourced:

- [ ] IT services
- [ ] Training of staff
- [X] Security
- [ ] Archives
- [X] Cleaning
- [ ] Other types of services (please specify): .....

#### Comments

#### C1. Please indicate the sources for answering the questions in this part

Sources: https://jaarverslagrechtspraak.nl/wp-content/uploads/sites/2/2021/04/Jaarverslag-Rechtspraak-2020.pdf#page=68

https://www.hogeraad.nl/over-ons/kamers-hoge-raad/

#### 3.3. Public prosecution

#### 3.3.1Public prosecutors and staff

055. Number of public prosecutors (on 31 December of the reference year). (Please give the information in full-time equivalent and for posts actually filled, for all types of courts – general jurisdiction and specialised courts).

| Total | Males | Females |
|-------|-------|---------|
|       |       |         |

| Total number of prosecutors $(1 + 2 + 3)$        | 945       | 367       | 578       |
|--|-----------|-----------|-----------|
|  | [ ] NA    | [ ] NA    | [ ] NA    |
|  | [ ] NAP   | [ ] NAP   | [ ] NAP   |
| 1. Number of prosecutors at first instance level | 850       | 319       | 531       |
|  | [ ] NA    | [ ] NA    | [ ] NA    |
|  | [ ] NAP   | [ ] NAP   | [ ] NAP   |
| 2. Number of prosecutors at second instance      | 95        | 48        | 47        |
| (court of appeal) level                          | [ ] NA    | [ ] NA    | [ ] NA    |
| (court of appear) level                          | [ ] NAP   | [ ] NAP   | [ ] NAP   |
| 3. Number of prosecutors at Supreme Court        |           |           |           |
| level  | [ ] NA    | [ ] NA    | [ ] NA    |
|  | [ X ] NAP | [ X ] NAP | [ X ] NAP |

Comments - Please indicate any useful comment for interpreting the data above: The Supreme Court does not have (public) prosecutors. The office of the procurator general and attorneys general that the Supreme Court houses, is separate from the public prosecution and does not function as prosecution. They have a different function.

#### =

### 055-1-1. Does your system allow part-time work for prosecutors with proportionally reduced remuneration?

(X)Yes

( ) No

Comments

## 055-1-2. If yes, please specify in which situation part-time work can be granted? (multiple replies possible):

[ ] Child-care

[ ] Elderly care

- [ ] For the purposes of early retirement
- [ ] Other reason, please specify: .....
- [X] Without reason

Comments The reason does not play a role in whether part-time work is granted. It is the individual, personal choice of the employee to work part-time, no reason is required.

### 055-1-3. If yes, what is the percentage of prosecutors working part-time (in relation to the total number of prosecutors)?

|   | Total (%)         | Male (%)          | Females (%)       |
|---|-------------------|-------------------|-------------------|
| Total $(1 + 2 + 3)$ (%)                       | 18                | 4<br>[]NA         | 27                |
|   | [] NAP            | [ ] NAP           | [] NAP            |
| 1. At first instance level (%)                | 16                | 1                 | 15                |
|   | [ ] NA<br>[ ] NAP | [ ] NA<br>[ ] NAP | [] NA<br>[] NAP   |
| 2. At second instance (court of appeal) level | 20                | 5                 | 15                |
| (%)   | [ ] NA<br>[ ] NAP | []NA<br>[]NAP     | [ ] NA<br>[ ] NAP |

| 3. At Supreme Court level (%) |           |           |           |
|-------------------------------|-----------|-----------|-----------|
|                               | [ ] NA    | [ ] NA    | [ ] NA    |
|                               | [ X ] NAP | [ X ] NAP | [ X ] NAP |

Comments

# 055-1-4. What is the percentage of work time of a prosecutor working part-time compared to a full-time equivalent prosecutor?

() Less than 50%

- ( ) 50 60%
- ( ) 60 80%
- (X) More than 80%
- [] NA
- [ ] NAP

Comments There is no minimum or standard for part time work, there are a lot of variations possible.

#### 056. Number of heads of prosecution offices.

|  | Total               | Males                          | Females                        |
|--|---------------------|--------------------------------|--------------------------------|
| Total number of heads of prosecution offices $(1 + 2 + 3)$                           | 14<br>[]NA<br>[]NAP | <b>9</b><br>[]NA               | 5<br>[]NA                      |
| 1. Number of heads of prosecution offices at first instance level                    | 13<br>[]NA<br>[]NA  | [] NAP<br>9<br>[] NA<br>[] NAP | [] NAP<br>4<br>[] NA<br>[] NAP |
| 2. Number of heads of prosecution offices at second instance (court of appeal) level | 1<br>[]NA<br>[]NAP  | 0<br>[]NA<br>[]NAP             | <b>1</b><br>[]NA<br>[]NAP      |
| 3. Number of heads of prosecution offices at Supreme Court level                     | [] NA<br>[X] NAP    | [] NA<br>[X] NAP               | [] NA<br>[X] NAP               |

Please provide any useful comment for interpreting the data above:

#### 057. Do other persons have similar duties to those of public prosecutors?

(X)Yes

( ) No

Comments - If yes, please specify their titles and functions: Assistant-Public prosecutor Since the previous cycle, the function of assistant - public prosecutor has been introduced.

#### 057-1. Please specify their number (in full-time equivalent):

[221]

[]NA

### 059. If yes, is their number included in the number of public prosecutors that you have indicated under question 55?

( ) Yes

Comments

### 059-1. Do prosecution offices have prosecutors who are specially trained in areas of domestic violence and sexual violence?

|                   | -   |
|-------------------|---|
| Domestic violence | [X] Yes<br>[] Yes, specifically for minor victims<br>[] No<br>[] NA<br>[] NAP |
| Sexual violence   | [X] Yes<br>[] Yes, specifically for minor victims<br>[] No                    |
|                   | []NA<br>[]NAP   |

Comments - If yes, please specify On national and local level, there are public prosecutors with a task ('portefeuille', an area or topic they are responsible for) 'sexual offences' and public prosecutors with a task 'domestic violence'. These tasks include both minors and adults.

=

060. Number of staff (non-public prosecutors) attached to the public prosecution services, if possible, on 31 December of the reference year and without the number of non-judge staff, see question 52 (in full-time equivalent and for posts actually filled).

|  | Total  | Males  | Females |
|--|--------|--------|---------|
| Number of staff (non-public prosecutors)   | 3 998  | 1 336  | 2 662   |
| attached to the public prosecution service | [ ] NA | [ ] NA | [ ] NA  |

Comments

#### C2. Please indicate the sources for answering the questions in this part

| Sources: no sources provided by contacts |  |  |
|--|--|--|
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |

#### 3.4. Gender equality

### 3.4.1 Specific provisions for facilitating gender equality

061-2. Are there specific provisions for facilitating gender equality within the framework of the procedures for recruiting :

| Yes, please specify | No |  |
|---------------------|----|--|
|---------------------|----|--|

| judges             | ( ) | (X) |
|--------------------|-----|-----|
| prosecutors        | ( ) | (X) |
| non-judge staff    | ( ) | (X) |
| lawyers            | ( ) | (X) |
| notaries           | ( ) | (X) |
| enforcement agents | ( ) | (X) |

[]NA

Comments - if the situation changed since the reference year, please specify in the comments. If you have additional comments please specify:

# 061-3. Are there specific provisions for facilitating gender equality within the framework of the procedures for promoting :

|                    | Yes, please specify | No  |
|--------------------|---------------------|-----|
| judges             | ( )                 | (X) |
| prosecutors        | ( )                 | (X) |
| non-judge staff    | ( )                 | (X) |
| lawyers            | ( )                 | (X) |
| notaries           | ( )                 | (X) |
| enforcement agents | ( )                 | (X) |

Comments - If the situation changed since the reference year or you have additional comments, please specify:

=

061-3-1. Are there specific provisions for facilitating gender equality within the framework of the procedures for the appointment of:

|                              | Yes / No  |
|------------------------------|---|
| Court president              | <ul><li>( ) Yes If "yes", please</li><li>specify:[Comment]</li><li>( X ) No</li></ul> |
| Head of prosecution services | ( ) Yes If "yes", please<br>specify:[Comment]<br>(X) No                               |

Comments



# 061-5. Does your country have an overarching document (e.g. policy/strategy/action plan/program) on gender equality that applies specifically to the judiciary?

() Yes

( X ) No

Comments - If the situation changed since the reference year, please indicate in the comments. Could you specify the reference or internet link of this/these document(s) or send/upload it/them to us?

# 061-6. At national level, is there any specific person (e.g. an equal opportunities commissioner) / institution dealing with gender issues in the justice system concerning:

|                                    | Yes, please specify | No  |
|------------------------------------|---------------------|-----|
| The recruitment of judges          | ( )                 | (X) |
| The promotion of judges            | ( )                 | (X) |
| The recruitment of prosecutors     | ( )                 | (X) |
| The promotion of prosecutors       | ( )                 | (X) |
| The recruitment of non-judge staff | ( )                 | (X) |
| The promotion of non-judge staff   | ( )                 | (X) |

Comments - if other than recruitment and/or promotion, please specify. If the situation changed since the reference year, please specify in the comments:

#### 061-6-1. Please specify the text which set up this person/institution :

(title, date, nature of the text)

#### [X]NAP

### 061-6-2. Please specify the status of this person/institution:

(e.g. independent, attached to the Ministry of Justice, to the High Judicial Council or equivalent or to an inter-ministerial institution specifically dedicated to gender equality)

[X]NAP

#### 061-6-3. Please specify if this person/institution has an information and consultative function or if

(e.g. to block a decision or allow an appeal)

#### [ X ] NAP

#### 3.4.3 At court/public prosecution services level

061-7. At the court or public prosecution services level, is there a person (e.g. an equal opportunities commissioner)/institution specifically dedicated to ensure the respect of gender equality in the organisation of judicial work:

|  | Yes | No  |
|--|-----|-----|
| in courts (judges)                           | ( ) | (X) |
| in public prosecution services (prosecutors) | ( ) | (X) |
| for courts' non-judge staff                  | ( ) | (X) |

Comments - Please specify the details of this person/institution, in particular its titles and function:

061-8. Does the feminisation of certain functions, if it exists in your country, within courts or public prosecution services, lead to concrete changes in the organisation of the work in the following areas:

|   | Yes | No  |
|---|-----|-----|
| Assignment to different positions                       | ( ) | (X) |
| Workload distribution                                   | ( ) | (X) |
| Working hours   | ( ) | (X) |
| Modalities of teleworking and presence in the workspace | ( ) | (X) |
| Replacement of absent persons                           | ( ) | (X) |
| Organisation of the hearings                            | ( ) | (X) |
| Other   | ( ) | (X) |

Comments - If other, please specify. Could you also indicate concrete examples referring to the various possibilities mentioned? If the situation changed since the reference year, please specify in the comments.

061-9. In order to improve gender balance in access to different judicial professions and equality in promotion and in access to functions of responsibility, what are the measures, in your country,

 $\mathbf{C}$ 

have been already implemented (please specify) :

are planned (please specify) :

Comments - If the situation changed since reference year, please specify in the comments.

[X]NAP

### 061-10. Are there evaluation studies or official reports regarding the main causes of possible inequalities with regard to:

- [ ] Recruitment procedures, please specify: .....
- [ ] Appointment to the position of court president, please specify: .....
- [ ] Appointment to the position of head of prosecution services, please specify: .....
- [ ] Promotion procedures and access to the functions of responsibility, please specify: .....
- [ ] Other studies, please specify: .....

[ X ] NAP

Comments - Please specify also the reference documents.

#### 3.5 Use of information technologies in courts

#### 3.5.1 General policies in Information Technology in judicial systems

# 062-1. Basic principles and models used in Information technology policies and strategies definition

|                            | Organisation                            |
|----------------------------|---|
| IT policies and strategies | ( ) Defined and coordinated at national |
|                            | level by one institution                |
|                            | ( ) Defined and coordinated at national |
|                            | level by several institutions           |
|                            | ( ) Defined and coordinated at          |
|                            | unit/stakeholder level                  |
|                            | (X) Other                               |

| IT Governance | ( ) Governed at national level by one institution |
|---------------|---|
|               |   |
|               | ( ) Governed at national level by several         |
|               | institutions                                      |
|               | ( ) Organised at unit/stakeholder level           |
|               | (X) Other   |

Comments There is not one policy or strategy that binds all the organisations active in the justice field (or country wide). There are projects that involve various partners, but these may still operate alone in other projects.

# 065-1. In case there is a national structure in charge of the strategic policy making and governance of the judicial system modernisation (including also IT) what is the composition of this structure?

- ( ) administrative, technical and scientific staff only
- ( ) mixed teams of judicial staff (judges/prosecutors/etc.) and administrative/technical/scientific staff
- ( X ) other (please specify in a comment)

Comments - (please specify if there are other modernisation approaches that have been implemented): No structure in charge.

# 065-2. Which is the organisational model primarily chosen for conducting structural IT projects in courts and the management of applications (maintenance, evolution)?

|   | Implementing new projects | Management of applications |
|---|---------------------------|----------------------------|
| Mainly by an IT department with the help of professionals       | (X)Yes                    | (X)Yes                     |
| in the field (judges, prosecutors, non-judge judicial staff,    | ( ) No                    | ( ) No                     |
| etc.)   |                           |                            |
| Mainly by professionals in the field (judges, prosecutors,      | ( ) Yes                   | ( ) Yes                    |
| non-judge judicial staff, etc.) with the help of an internal IT | ( X ) No                  | ( X ) No                   |
| department and/or an external service provider                  |                           |                            |
| Other alternatives (external service provider only – specify    | ( ) Yes                   | ( ) Yes                    |
| in a comment)   | ( X ) No                  | ( X ) No                   |

Comments - please also describe in case of "other alternatives"

# 065-4. Have you measured the impact resulting from the implementation of one or several components of your new information system?

( X ) Yes

( ) No

#### 065-4-1. If yes, have you measured the impact on (multiple answers possible):

[X] Business processes

[ ] Workload

[ ] Human resources

[ ] Costs

[ ] Other, please specify .....

#### 3.5.2 Security of courts information system and personal data protection

# 065-5. Are there independent audits or other mechanisms to contribute to the global security policy regarding the information system of the judiciary ?

(X)Yes

( ) No

Comments (please specify in particular if national frameworks of information security exist):

#### 065-6. Is the protection of personal data managed by courts ensured at legislative level?

( X ) Yes

( ) No

Comment - If yes, please specify among others: if there are authorities specifically responsible for protection of personal data; the extent of the rights granted to citizens in the specific framework of software used by courts; if there are controls or limitations by law regarding the sharing of databases managed by courts with other administrations (police, etc.)

#### 3.5.3 Centralised databases for decision support

#### 062-4. Is there a centralised national database of court decisions (case-law, etc.)?

(X)Yes

( ) Non

Comments The largest database is not publically available. There is a register with select verdicts that is publically available, and these verdicts have been anonymized, names have been blacked out. This is freely accessible. This data is available in text-form, but it has not been structured into e.g. tables.

#### 062-4-1. If yes, please specify the following information:

|                         | For 1st<br>instance<br>decisions     | For 2nd<br>instance<br>decisions     | For 3rd<br>instance<br>decisions     | Link with<br>ECHR case<br>law | Data<br>anonymised | Case-law<br>database<br>available<br>free online | Case-law<br>database<br>available in<br>open data |
|-------------------------|--------------------------------------|--------------------------------------|--------------------------------------|-------------------------------|--------------------|--|---|
| Civil and/or commercial | () Yes all judgements                | () Yes all judgements                | () Yes all judgements                | ( ) Yes<br>( X ) No           | (X) Yes<br>() No   | (X) Yes<br>() No                                 | ( ) Yes<br>( X ) No                               |
|                         | (X) Yes                              | (X)Yes                               | (X)Yes                               | (A) NO                        |                    |  | (X)N0   |
|                         | some<br>judgements<br>() No          | some<br>judgements<br>() No          | some<br>judgements<br>() No          |                               |                    |  |   |
| Criminal                | ( ) Yes all<br>judgements<br>(X) Yes | ( ) Yes all<br>judgements<br>(X) Yes | ( ) Yes all<br>judgements<br>(X) Yes | ( ) Yes<br>( X ) No           | (X)Yes<br>()No     | (X)Yes<br>()No                                   | ( ) Yes<br>( X ) No                               |
|                         | some<br>judgements<br>() No          | some<br>judgements<br>() No          | some<br>judgements<br>() No          |                               |                    |  |   |

| Administrative | () Yes all<br>judgements<br>(X) Yes | () Yes all<br>judgements<br>(X) Yes | () Yes all<br>judgements<br>(X) Yes    | ( ) Yes<br>( X ) No | (X)Yes<br>()No | (X) Yes<br>() No | ( ) Yes<br>( X ) No |
|----------------|-------------------------------------|-------------------------------------|--|---------------------|----------------|------------------|---------------------|
|                | some                                | some                                | (X) Tes<br>some<br>judgements<br>() No |                     |                |                  |                     |

Comments - if it exists in other matters please specify

#### 062-6. Is there a computerised national record centralising all criminal convictions?

(X) Yes

( ) No

Comments

#### 062-6-1. If yes, please specify the following information:

[ ] Linkage with other European records of the same nature

[X] Content directly available through computerised means for judges and/or prosecutors

[ ] Content directly available for purposes other than criminal (civil and administrative matters)

Comments - Please specify who is the authority delivering the access This is not the responsibility of the judiciary, because this is managed by the organisation Justid.

#### 3.5.4 Writing assistance tools

### 062-7. Are there writing assistance tools for which the content is coordinated at national level? (models or templates, paragraphs already pre-written, etc.)

(X)Yes

( ) No

Comment – if it exists in other matters please specify There is a tool, called 'Schrijfhulp' (writing assistance), which is a tool that helps people e.g. write a letter to respond to a summons.

https://formulieren.rechtspraak.nl/formulier/SchrijfhulpKanton\_Dagvaarding\_004.aspx/Benodigdheden\_Dagvaarding\_004 Templates for the courts are approved centrally, so if they are available they would be available for all courts, but no specific information is available.

### 062-7-1. If yes, please specify the following information:

Availability rate

| C: 11 1/ · · · 1        | () 1000/ (all templetes are quallella for                            |
|-------------------------|--|
| Civil and/or commercial | ( ) 100% (all templates are available for all courts of this matter) |
|                         | ( ) 50-99% (most of the templates are                                |
|                         | available for all courts or all templates for                        |
|                         | most of the courts)  |
|                         |  |
|                         | ( ) 10-49% (some of the templates are                                |
|                         | available for most of the courts or most of                          |
|                         | the templates for some of the courts) $(1 + 1) = 0$                  |
|                         | ( ) 1-9% (just starting to become                                    |
|                         | available or in testing phase)                                       |
|                         | ( ) 0% (NAP) (does not exist at all for                              |
|                         | this matter)   |
|                         | [ X ] NA   |
| Criminal                | ( ) 100% (all templates are available for                            |
|                         | all courts of this matter)   |
|                         | ( ) 50-99% (most of the templates are                                |
|                         | available for all courts or all templates for                        |
|                         | most of the courts)  |
|                         | ( ) 10-49% (some of the templates are                                |
|                         | available for most of the courts or most of                          |
|                         | the templates for some of the courts)                                |
|                         | ( ) 1-9% (just starting to become                                    |
|                         | available or in testing phase)                                       |
|                         | ( ) 0% (NAP) (does not exist at all for                              |
|                         | this matter)   |
|                         | [ X ] NA   |
| Administrative          | ( ) 100% (all templates are available for                            |
|                         | all courts of this matter)   |
|                         | ( ) 50-99% (most of the templates are                                |
|                         | available for all courts or all templates for                        |
|                         | most of the courts)  |
|                         | ( ) 10-49% (some of the templates are                                |
|                         | available for most of the courts or most of                          |
|                         | the templates for some of the courts)                                |
|                         | () 1-9% (just starting to become                                     |
|                         | available or in testing phase)                                       |
|                         | ( ) 0% (NAP) (does not exist at all for                              |
|                         | this matter)   |
|                         |  |

#### 062-8. Are there voice recording tools?

(X)Yes

( ) No

Comments In some courtrooms, sound is recorded to an SD-card. This is solely to assist in reporting, it is not a product in itself. The level of automation / computerization differs between courts and types of courts, which makes it difficult to report on how often and how much voice recording tools are used. Voice recognition is not used.

#### 062-8-1. If yes, please specify:

|                         | Availability of simple dictation tools | Availability of<br>multiple speakers<br>recording tools | Voice recognition feature |
|-------------------------|--|---|---------------------------|
| Civil and/or commercial | ( ) in all courts                      | ( ) in all courts                                       | ( ) Yes                   |
|                         | ( ) in most of the                     | ( ) in most of the                                      | ( ) Pilot testing         |
|                         | courts                                 | courts  | ( X ) No                  |
|                         | ( ) in some courts /                   | ( ) in some courts /                                    | [ ] NA                    |
|                         | some pilot phases                      | some pilot phases                                       |                           |
|                         | ( ) not available for                  | () not available for                                    |                           |
|                         | this matter                            | this matter   |                           |
|                         | [ X ] NA                               | [ X ] NA  |                           |
| Criminal                | ( ) in all courts                      | ( ) in all courts                                       | ( ) Yes                   |
|                         | ( ) in most of the                     | ( ) in most of the                                      | ( ) Pilot testing         |
|                         | courts                                 | courts  | ( X ) No                  |
|                         | ( ) in some courts /                   | ( ) in some courts /                                    | [ ] NA                    |
|                         | some pilot phases                      | some pilot phases                                       |                           |
|                         | ( ) not available for                  | () not available for                                    |                           |
|                         | this matter                            | this matter   |                           |
|                         | [ X ] NA                               | [ X ] NA  |                           |
| Administrative          | ( ) in all courts                      | () in all courts  | () Yes                    |
|                         | ( ) in most of the                     | () in most of the                                       | ( ) Pilot testing         |
|                         | courts                                 | courts  | ( X ) No                  |
|                         | ( ) in some courts /                   | () in some courts /                                     | [] NA                     |
|                         | some pilot phases                      | some pilot phases                                       |                           |
|                         | () not available for                   | ( ) not available for                                   |                           |
|                         | this matter                            | this matter   |                           |
|                         | [ X ] NA                               | [ X ] NA  |                           |

### 062-9. Is there an intranet site within the judicial system for distribution of news/novelties?

#### Availability rate:

- ( X ) 100% accessible to everyone in judiciary
- ( ) 50-99% accessible for most judges/prosecutors in all instances
- ( ) 10-49% in some courts only
- ( ) 1-9% in one court only
- ( ) 0% (NAP) No access

```
[]NA
```

Comments There is an intranet site, which is a 100% available for employees of the Judiciary. Each court and each national service has their own intranet site, with pages with local news, introductions of new employees, information about the organisation, services (HR, ICT, judicial things, facilities), and things like that.

#### 3.5.5 Technologies used for administration of the courts and case management

# 063-1. Is there a case management system (CMS) ? (Software used for registering judicial proceedings and their management)

( X ) Yes

( ) No

Comments - if it exists in other matters please specify

|                         | CMS<br>deployment rate  | Status of case<br>online   | Centralised or<br>interoperable<br>database | Early warning<br>signals (for<br>active case<br>management) | Status of<br>integration/conn<br>ection of a CMS<br>with a statistical<br>tool   |
|-------------------------|---|--|---|---|--|
| Civil and/or commercial | (X)100%<br>()50-99%<br>()10-49%<br>()1-9%<br>()0% (NAP)<br>[]NA       | <ul> <li>( ) Accessible to parties</li> <li>( ) Publication of decision online</li> <li>( ) Both</li> <li>( X ) Not accessible at all</li> <li>[ ] NA</li> <li>[ ] NA</li> </ul>                             | (X)Yes<br>()No<br>[]NA<br>[]NAP             | ( ) Yes<br>(X) No<br>[]NA<br>[]NAP                          | <ul> <li>( ) Fully<br/>integrated</li> <li>including BI</li> <li>( X ) Integrated</li> <li>( ) Not</li> <li>integrated but</li> <li>connected</li> <li>( ) Not</li> <li>connected at all</li> <li>[ ] NA</li> <li>[ ] NAP</li> </ul> |
| Criminal                | (X) 100%<br>() 50-99%<br>() 10-49%<br>() 1-9%<br>() 0% (NAP)<br>[] NA | <ul> <li>( ) Accessible</li> <li>to parties</li> <li>( ) Publication</li> <li>of decision online</li> <li>( ) Both</li> <li>( X ) Not</li> <li>accessible at all</li> <li>[ ] NA</li> <li>[ ] NAP</li> </ul> | (X)Yes<br>()No<br>[]NA<br>[]NAP             | ( ) Yes<br>(X) No<br>[]NA<br>[]NAP                          | ( ) Fully<br>integrated<br>including BI<br>( X ) Integrated<br>( ) Not<br>integrated but<br>connected<br>( ) Not<br>connected at all<br>[] NA<br>[] NAP  |
| Administrative          | (X) 100%<br>() 50-99%<br>() 10-49%<br>() 1-9%<br>() 0% (NAP)<br>[] NA | <ul> <li>( ) Accessible</li> <li>to parties</li> <li>( ) Publication</li> <li>of decision online</li> <li>( ) Both</li> <li>( X ) Not</li> <li>accessible at all</li> <li>[ ] NA</li> <li>[ ] NA</li> </ul>  | (X)Yes<br>()No<br>[]NA<br>[]NAP             | ( ) Yes<br>(X) No<br>[]NA<br>[]NAP                          | ( ) Fully<br>integrated<br>including BI<br>( X ) Integrated<br>( ) Not<br>integrated but<br>connected<br>( ) Not<br>connected at all<br>[ ] NA<br>[ ] NAP  |

### 063-1-1. If yes, please specify the following information:

Comment - If it exists in other matters please specify:

### 063-2. Computerised registries managed by courts

|               | Deployment rate  | Data consolidated<br>at national level   |  | Statistical module<br>integrated or<br>connected |
|---------------|--|--|--|--|
| Land registry | <ul> <li>( ) 100%</li> <li>( ) 50-99%</li> <li>( ) 10-49%</li> <li>( ) 1-9%</li> <li>( X ) 0% (NAP)</li> <li>[ ] NA</li> </ul> | ( ) Yes<br>( ) No<br>[ ] NA<br>[ X ] NAP | ( ) Yes<br>( ) No<br>[ ] NA<br>[ X ] NAP | ( ) Yes<br>( ) No<br>[ ] NA<br>[ X ] NAP         |

| Business registry | ( ) 100%<br>( ) 50-99% | ( ) Yes<br>( ) No | ( ) Yes<br>( ) No   | ( ) Yes<br>( ) No   |
|-------------------|------------------------|-------------------|---------------------|---------------------|
|                   | ()10 + 7/0             |                   | [ ] NA<br>[ X ] NAP | [ ] NA<br>[ X ] NAP |
|                   | (X)0% (NAP)            |                   |                     |                     |

Comment - if it exists in other matters please specify:

### Budgetary and financial monitoring

#### 063-6. Budgetary and financial management systems of courts

|  | Tool deployment rate   | Data consolidated at national level      | System<br>communicating with<br>other ministries<br>(financial among<br>others) |
|--|--|--|---|
| Budgetary and financial management of courts | <ul> <li>(X) 100%</li> <li>() 50-99%</li> <li>() 10-49%</li> <li>() 1-9%</li> <li>() 0% (NAP)</li> <li>[] NA</li> </ul>        | (X)Yes<br>()No<br>[]NA<br>[]NAP          | ( ) Yes<br>(X) No<br>[]NA<br>[]NAP  |
| Justice expenses management                  | <ul> <li>( ) 100%</li> <li>( ) 50-99%</li> <li>( ) 10-49%</li> <li>( ) 1-9%</li> <li>( X ) 0% (NAP)</li> <li>[ ] NA</li> </ul> | ( ) Yes<br>( ) No<br>[ ] NA<br>[ X ] NAP | ( ) Yes<br>( ) No<br>[ ] NA<br>[ X ] NAP  |
| Other (please specify in comments)           | <ul> <li>( ) 100%</li> <li>( ) 50-99%</li> <li>( ) 10-49%</li> <li>( ) 1-9%</li> <li>( X ) 0% (NAP)</li> <li>[ ] NA</li> </ul> | ( ) Yes<br>( ) No<br>[ ] NA<br>[ X ] NAP | ( ) Yes<br>( ) No<br>[ ] NA<br>[ X ] NAP  |

Comments

#### Other tools of courts management

063-7. Measurement tools to assess the workload of judges, prosecutors and/or non-judge/non-prosecutor staff (tool quantifying the activity of judges, prosecutors and/or non-judge/non-prosecutor staff – for example the number of cases resolved)

() Yes

( X ) No

Comments

063-7-1. If yes, please specify the following information:

| Tools deployment   | Data used for                  |
|--------------------|--------------------------------|
| rate Data used for | monitoring at court            |
| monitoring at      | local level Tool integrated in |
| national level     | the CMS                        |

| For judges                         | <ul> <li>( ) 100%</li> <li>( ) 50-99%</li> <li>( ) 10-49%</li> <li>( ) 1-9%</li> <li>( ) 0% (NAP)</li> <li>[ ] NA</li> </ul> | ( ) Yes<br>( ) No<br>[ ] NA<br>[ ] NAP | ( ) Yes<br>( ) No<br>[ ] NA<br>[ ] NAP | ( ) Yes<br>( ) No<br>[ ] NA<br>[ ] NAP |
|------------------------------------|--|--|--|--|
| For prosecutors                    | <ul> <li>( ) 100%</li> <li>( ) 50-99%</li> <li>( ) 10-49%</li> <li>( ) 1-9%</li> <li>( ) 0% (NAP)</li> </ul>                 | ( ) Yes<br>( ) No<br>[ ] NA<br>[ ] NAP | ( ) Yes<br>( ) No<br>[ ] NA<br>[ ] NAP | ( ) Yes<br>( ) No<br>[ ] NA<br>[ ] NAP |
| For non-judge/non-prosecutor staff | () 100%<br>() 50-99%<br>() 10-49%<br>() 1-9%<br>() 0% (NAP)  | ( ) Yes<br>( ) No<br>[ ] NA<br>[ ] NAP | ( ) Yes<br>( ) No<br>[ ] NA<br>[ ] NAP | ( ) Yes<br>( ) No<br>[ ] NA<br>[ ] NAP |

# 3.5.6 Technologies used for communication between courts, professionals and/or court

#### users

064-2. Is there a possibility to submit a case to courts by electronic means?(possibility to introduce a case by electronic means, for example an e-mail or a form on a website)

(X) Yes

( ) No

Comments

#### 064-2-1. If yes, please specify the following information:

|                         | Availability rate  | Simultaneous<br>submission of<br>cases in paper<br>form remains<br>mandatory | Specific legislative<br>framework<br>authorising the<br>submission of a<br>case | An<br>integrated/connect<br>ed tool with the<br>CMS |
|-------------------------|--|--|---|---|
| Civil and/or commercial | <ul> <li>( ) 100%</li> <li>( ) 50-99%</li> <li>( ) 10-49%</li> <li>( ) 1-9%</li> <li>( ) 0% (NAP)</li> <li>[ X ] NA</li> </ul> | ( ) Yes<br>( ) No<br>[X]NA<br>[]NAP  | ( ) Yes<br>( ) No<br>[X]NA<br>[]NAP   | ( ) Yes<br>( ) No<br>[ X ] NA<br>[ ] NAP            |
| Criminal                | <ul> <li>( ) 100%</li> <li>( ) 50-99%</li> <li>( ) 10-49%</li> <li>( ) 1-9%</li> <li>( ) 0% (NAP)</li> <li>[ X ] NA</li> </ul> | ( ) Yes<br>( ) No<br>[X]NA<br>[]NAP  | ( ) Yes<br>( ) No<br>[X]NA<br>[]NAP   | ( ) Yes<br>( ) No<br>[ X ] NA<br>[ ] NAP            |

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|  | Administrative | <ul> <li>( ) 100%</li> <li>( ) 50-99%</li> <li>( ) 10-49%</li> <li>( ) 1-9%</li> <li>( ) 0% (NAP)</li> </ul> | ( ) Yes<br>( ) No<br>[X]NA<br>[]NAP | ( ) Yes<br>( ) No<br>[X]NA<br>[]NAP | ( ) Yes<br>( ) No<br>[X]NA<br>[]NAP |
|--|----------------|--|-------------------------------------|-------------------------------------|-------------------------------------|
|--|----------------|--|-------------------------------------|-------------------------------------|-------------------------------------|

Comments - if it exist in other matters please specify

#### 064-3. Is it possible to request legal aid by electronic means?

(X)Yes

( ) No

Comments

#### 064-3-1. If yes, please specify the following information:

|   | Requesting legal aid electronically |
|---|-------------------------------------|
| Availability rate   | ( X ) 100%                          |
|   | ( ) 50-99%                          |
|   | ( ) 10-49%                          |
|   | ( ) 1-9%                            |
|   | ( ) 0% (NAP)                        |
|   | []NA                                |
| Formalisation of the request in paper form remains mandatory                  | ( ) Yes                             |
|   | ( X ) No                            |
|   | []NA                                |
|   | []NAP                               |
| Specific legislative framework regarding requests for legal aid by electronic | ( ) Yes                             |
| means   | ( X ) No                            |
|   | [ ] NA                              |
|   | [] NAP                              |
| Granting legal aid is also electronic   | ( ) Yes                             |
|   | ( X ) No                            |
|   | [ ] NA                              |
|   | [] NAP                              |
| Information available in CMS  | ( ) Yes                             |
|   | ( X ) No                            |
|   | [ ] NA                              |
|   | [ ] NAP                             |

064-4. Is it possible to transmit summons to a judicial meeting or a hearing by electronic means? (a judicial meeting relates to stages prior to a court hearing, with a view to mediation or conciliation)

(X)Yes

( ) No

Comments

064-4-1. If yes, please specify the following information:

|                         | Summons<br>produced by<br>CMS | Simultaneous<br>summon in<br>paper form<br>remains<br>mandatory | Consent of the<br>user to be<br>notified by<br>electronic<br>means | Modalities (if<br>other please<br>specify in<br>comments)                     | Specific<br>legislative<br>framework |
|-------------------------|-------------------------------|---|--|---|--------------------------------------|
| Civil and/or commercial | [X]                           | [ X ]   | [X]  | [ ] SMS<br>[ ] E-mail<br>[ ] Specific<br>computer<br>application<br>[ ] Other | []                                   |
| Criminal                | [X]                           | [ X ]   | [X]  | [ ] SMS<br>[ ] E-mail<br>[ ] Specific<br>computer<br>application<br>[ ] Other | []                                   |
| Administrative          | [X]                           | [X]   | [X]  | [ ] SMS<br>[ ] E-mail<br>[ ] Specific<br>computer<br>application<br>[ ] Other | []                                   |

Comments Due to the high variance in practice (between and within the areas of justice), the last two columns cannot be answered. Hopefully there will be more uniformity in the future thanks to the project Digital Accessibility.

# Use of information technologies for improving the quality of the communication between courts and professionals

064-6. Are there possibilities of electronic communication between courts and lawyers and/or parties? (sending of electronic files and data concerning a judicial proceeding with or without scanned documents, mainly to develop dematerialised communication)

| Tool<br>deployment rate Concerned | Modalities (if<br>there are<br>different<br>according to the<br>trial phases or if<br>other, please<br>specify in a<br>comment) |  | Availability for |
|-----------------------------------|---|--|------------------|
|-----------------------------------|---|--|------------------|

| Civil and/or commercial | [ ] 100%<br>[ ] 50-99%<br>[ ] 10-49%<br>[ ] 1-9%<br>[ ] 0%<br>(NAP)<br>[ X ] NA | [ ]<br>Submission of a<br>case to a court<br>[ ] Phases<br>preparatory to a<br>hearing<br>[ X ]<br>Schedule of<br>hearings and/or<br>deferrals<br>[ ]<br>Transmission of<br>court decisions | [ X ] E-mail<br>[ ] Specific<br>computer<br>application<br>[ ] Other | [ X ] Yes | [ ] Lawyers<br>[ ] Parties<br>not represented<br>by lawyer |
|-------------------------|---|---|--|-----------|--|
| Criminal                | [ ] 100%<br>[ ] 50-99%<br>[ ] 10-49%<br>[ ] 1-9%<br>[ ] 0%<br>(NAP)<br>[X]NA    | [ ]<br>Submission of a<br>case to a court<br>[ ] Phases<br>preparatory to a<br>hearing<br>[ X ]<br>Schedule of<br>hearings and/or<br>deferrals<br>[ ]<br>Transmission of                    | [X] E-mail<br>[] Specific<br>computer<br>application<br>[] Other     | [ X ] Yes | [ ] Lawyers<br>[ ] Parties<br>not represented<br>by lawyer |
| Administrative          | [ X ] 100%<br>[ ] 50-99%<br>[ ] 10-49%<br>[ ] 1-9%<br>[ ] 0%<br>(NAP)<br>[ ] NA | court decisions[Submission of acase to a court[] Phasespreparatory to ahearing[XSchedule ofhearings and/ordeferrals[]Transmission ofcourt decisions   | [ X ] E-mail<br>[ ] Specific<br>computer<br>application<br>[ ] Other | [ X ] Yes | [ ] Lawyers<br>[ ] Parties<br>not represented<br>by lawyer |

Comments Communication on the planning of court meetings or procedural issues is possible. Communication on the case itself is a sensitive issue. Due to the high variance in practice (between and within the areas of justice), the last column cannot be answered. Hopefully there will be more uniformity in the future thanks to the project Digital Accessibility.

064-7. Terms and conditions of electronic communication used by professionals other than lawyers (sending of electronic data concerning a judicial proceeding with or without scanned documents, mainly to develop dematerialised communication)

|   | Tool deployment rate   | Modalities (if there are<br>different according to<br>the deeds or if other,<br>please specify in a<br>comment) | Specific legal<br>framework |
|---|--|---|-----------------------------|
| Enforcement agents (as defined in Q169 and following) | [ ] 100%<br>[ ] 50-99%<br>[ ] 10-49%<br>[ ] 1-9%<br>[ ] 0% (NAP)<br>[ X ] NA | [X] E-mail<br>[] Specific<br>computer application<br>[] Other   | [ X ] Yes                   |
| Notaries (as defined in Q192 and following)           | [ ] 100%<br>[ ] 50-99%<br>[ ] 10-49%<br>[ ] 1-9%<br>[ ] 0% (NAP)<br>[ X ] NA | [ ] E-mail<br>[ ] Specific<br>computer application<br>[ ] Other   | [ X ] Yes                   |
| Experts (as defined in Q202 and following)            | [ ] 100%<br>[ ] 50-99%<br>[ ] 10-49%<br>[ ] 1-9%<br>[ ] 0% (NAP)<br>[ X ] NA | [ ] E-mail<br>[ ] Specific<br>computer application<br>[ ] Other   | [ X ] Yes                   |
| Judicial police services                              | [ ] 100%<br>[ ] 50-99%<br>[ ] 10-49%<br>[ ] 1-9%<br>[ ] 0% (NAP)<br>[ X ] NA | [ ] E-mail<br>[ ] Specific<br>computer application<br>[ ] Other   | [ X ] Yes                   |

Comments There certainly is a possibility for bailiffs to submit cases in electronic form. For other professional parties, this is not clear. Due to the high variance in practice (between and within the areas of justice), the middle column cannot be answered. Hopefully there will be more uniformity in the future thanks to the project Digital Accessibility.

064-9. Are there online processing systems of specialised litigation (small claim litigation, undisputed claims, preparatory phases to the resolution of family conflicts, etc. – please, specify in "comments" section)?

(X)Yes

( ) No

Comments - Please describe the system that exists. Most traffic tickets can be dealt with online, some mediation as well

# Use of information technologies between courts, professionals and users in the framework of judicial proceedings

064-10. Videoconferencing between courts, professionals and/or users (this concerns the use of audio-visual devices in the framework of judicial proceedings such as the hearing of parties, etc.)

(X)Yes

( ) No

064-10-1. If yes, please specify the following information and describe in comments of this section the cases of actual use of videoconferencing and the expected benefits (for example, the use of this device to reduce the number of detainees' transfers to the court):

|                         | Deployment rate<br>(chose one only) | Proceeding phase      | Specific legislative framework |
|-------------------------|-------------------------------------|-----------------------|--------------------------------|
| Civil and/or commercial | [ ] 100%                            | [ ] Prior to the      | [ ] Yes                        |
|                         | [ ] 50-99%                          | hearing               | [ ] No                         |
|                         | [ ] 10-49%                          | [ ] During the        |                                |
|                         | [ ] 1-9%                            | hearing               |                                |
|                         | [ ] <b>0% (NAP)</b><br>[ X ] NA     | [ ] After the hearing |                                |
| Criminal                | [ ] 100%                            | [ ] Prior to the      | []Yes                          |
|                         | [ ] 50-99%                          | hearing               | [ ] No                         |
|                         | [ ] 10-49%                          | [ ] During the        |                                |
|                         | [ ] 1-9%                            | hearing               |                                |
|                         | [ ] 0% (NAP)                        | [ ] After the hearing |                                |
|                         | [ X ] NA                            |                       |                                |
| Administrative          | [ ] 100%                            | [ ] Prior to the      | []Yes                          |
|                         | [ ] 50-99%                          | hearing               | [ ] No                         |
|                         | [ ] 10-49%                          | [ ] During the        |                                |
|                         | [ ] 1-9%                            | hearing               |                                |
|                         | [ ] 0% (NAP)                        | [ ] After the hearing |                                |
|                         | [ X ] NA                            |                       |                                |

Comments It is rather difficult to make an estimation of these answers due to the corona pandemic. We'll hopefully be able to provide more clarity next year.

# 064-11. Recording of hearings or debates (sound or audio-visual recording during the investigation and/or trial phase(s))

(X)Yes

( ) No

Comments

### 064-11-1. If yes, please specify the following information:

|                         | Tool deployment rate   | Type of recording   | Specific legislative<br>framework   |
|-------------------------|--|---|-------------------------------------|
| Civil and/or commercial | <ul> <li>( ) 100%</li> <li>( ) 50-99%</li> <li>( ) 10-49%</li> <li>( ) 1-9%</li> <li>( ) 0% (NAP)</li> <li>[ X ] NA</li> </ul> | <ul> <li>( ) Sound</li> <li>( ) Video</li> <li>( ) Both</li> <li>[ X ] NA</li> <li>[ ] NAP</li> </ul> | ( ) Yes<br>( ) No<br>[X]NA<br>[]NAP |

| Criminal       | <ul> <li>( ) 100%</li> <li>( ) 50-99%</li> <li>( ) 10-49%</li> <li>( ) 1-9%</li> <li>( ) 0% (NAP)</li> <li>[ X ] NA</li> </ul> | <ul> <li>( ) Sound</li> <li>( ) Video</li> <li>( ) Both</li> <li>[ X ] NA</li> <li>[ ] NAP</li> </ul> | ( ) Yes<br>( ) No<br>[X]NA<br>[]NAP |
|----------------|--|---|-------------------------------------|
| Administrative | <ul> <li>( ) 100%</li> <li>( ) 50-99%</li> <li>( ) 10-49%</li> <li>( ) 1-9%</li> <li>( ) 0% (NAP)</li> <li>[ X ] NA</li> </ul> | <ul> <li>( ) Sound</li> <li>( ) Video</li> <li>( ) Both</li> <li>[ ] NAP</li> </ul>                   | ( ) Yes<br>( ) No<br>[X]NA<br>[]NAP |

#### 064-12. Is electronic evidence admissible?

|                         | Admissibility of electronic evidence | Legislative framework           |
|-------------------------|--------------------------------------|---------------------------------|
| Civil and/or commercial | (X)Yes                               | (X) General law only            |
|                         | ( ) No                               | ( ) General and specialised     |
|                         |                                      | law                             |
|                         |                                      | ( ) Specialised law only [] NAP |
| Criminal                | (X)Yes                               | (X) General law only            |
|                         | ( ) No                               | ( ) General and specialised     |
|                         |                                      | law                             |
|                         |                                      | ( ) Specialised law only [] NAP |
| Administrative          | (X)Yes                               | (X) General law only            |
|                         | ( ) No                               | ( ) General and specialised     |
|                         |                                      | law                             |
|                         |                                      | ( ) Specialised law only [] NAP |

Comments - Other devices of electronic communication between courts, professionals and/or users

#### 3.6.Performance and evaluation

### 3.6.1National policies applied in courts and public prosecution services

066. Are quality standards determined for the judicial system at national level (are there quality systems for the judiciary and/or judicial quality policies)?

(X)Yes

( ) No

Comments - If yes, please specify:

# 067. Do you have specialised personnel entrusted with implementation of these national level quality standards?

Yes / No

| within the courts                      | (X)Yes<br>()No |
|--|----------------|
| within the public prosecution services | (X)Yes<br>()No |

Comments

### 3.6.2Performance and quality objectives at court level/public prosecution services

#### 077. Concerning court activities, have you defined performance and quality indicators?

(X)Yes

( ) No

Comments

### 078. If yes, please select the main performance and quality indicators that have been defined for courts:

[ ] number of incoming cases

- [X] length of proceedings (timeframes)
- [X] number of resolved cases
- [X] number of pending cases
- [ ] backlogs
- [ ] productivity of judges and court staff
- [X] satisfaction of court staff
- [X] satisfaction of users (regarding the services delivered by the courts)
- [ ] costs of the judicial procedures
- [ ] number of appeals
- [ ] appeal ratio
- [ ] clearance rate
- [ ] disposition time
- [ ] other (please specify): .....

Comments Satisfaction is monitored, but courts are not necessarily judged for that.

### 077-1. Concerning public prosecution activities, have you defined performance and quality indicators?

(X)Yes

( ) No

Comments

# 078-1. If yes, please select the main performance and quality indicators for the public prosecution services that have been defined:

- [ ] number of incoming cases
- [X] length of proceedings (timeframes)

| [] | X ] number of resolved cases   |
|----|--|
| [  | ] number of pending cases  |
| [  | ] backlogs   |
| [  | ] productivity of prosecutors and prosecution staff                                  |
| [  | ] satisfaction of prosecution staff  |
| [  | ] satisfaction of users (regarding the services delivered by the public prosecutors) |
| [  | ] costs of the judicial procedures   |
| [  | ] clearance rate   |
| [  | ] disposition time   |
| [  | ] percentage of convictions and acquittals   |
| [  | ] other (please specify):  |

Comments

### 073. Do you have a system to evaluate regularly court performance based primarily on the defined indicators?

(X)Yes

( ) No

Comments

#### 073-0. If yes, please specify the frequency:

( ) Annual

( ) Less frequent

( X ) More frequent

Comments - If "Less frequent" or "More frequent", please specify: Along with monthly reports and quarterly reports, there are annual reports which are more thorough and elaborate.

### 073-1. Is this evaluation of the court activity used for the later allocation of resources within this court?

(X)Yes

( ) No

Comments This is not a 'hard' rule, the outcomes of the evaluation do not directly influence the allocation of resources in the next years.

#### 073-2. If yes, which courses of action are taken?

[X] Identifying to the causes of improved or deteriorated performance

[X] Reallocating resources (human/financial resources based on performance (treatment)

- [ ] Reengineering of internal procedures to increase efficiency (treatment)
- [ ] Other (please specify): .....

Comments

#### 073-3. Do you have a system to evaluate regularly the performance of the public prosecution

#### services based primarily on the defined indicators?

(X)Yes

( ) No

Comments

#### 073-4. If yes, please specify the frequency:

( ) Annual

( ) Less frequent

(X) More frequent

Comments - If "less frequent" or "more frequent", please specify: Along with the monthly reports and quarterly reports, there are annual reports which are more thorough and elaborate.

# 073-5. Is this evaluation of the activity of public prosecution services used for the later allocation of resources within this public prosecution service?

(X)Yes

( ) No

Comments

#### 073-6. If yes, which courses of action are taken?

[X] Identifying to the causes of improved or deteriorated performance

[X] Reallocating resources (human/financial resources based on performance (treatment))

[X] Reengineering of internal procedures to increase efficiency (treatment)

[X] Other (please specify):Each three years, the amount of money is defined. The public prosecutors get a fixed amount and an amount of resources based on the amount of cases they have dealt with.

Comments In 2019, the system Directing and Funding (Besturen en Bekostigen) was formally introduced. This system introduced more measurements and questions about allocation. Also in 2019 an internal budget allocation model was introduced for allocation of resources between parts of the public prosecution.

=

### 079. Who is responsible for evaluating the performance of the courts (multiple replies possible)?

[X] High Judicial Council

- [ ] Ministry of Justice
- [ ] Inspection authority
- [ ] Supreme Court
- [ ] External audit body
- [ ] Other (please specify): .....

Comments

079-1. Who is responsible for evaluating the performance of the public prosecution services (multiple replies possible)?

[ ] Public Prosecutorial Council

- [ ] Ministry of Justice
- [ ] Head of the organisational unit or hierarchically superior public prosecutor
- [X] Prosecutor General /State public prosecutor
- [X] External audit body
- [ ] Other (please specify): .....

Comments Since 2020, an independent Audit Committee was installed that monitors critical parts and management processes of the public prosecution.

#### 3.6.3 Measuring courts' / public prosecution services activity

#### 070. Do you regularly monitor court activities (performance and quality) concerning:

- [X] number of incoming cases
- [X] length of proceedings (timeframes)
- [ X ] number of resolved cases
- [X] number of pending cases
- [X] backlogs
- [ ] productivity of judges and court staff
- [X] satisfaction of court staff
- [X] satisfaction of users (regarding the services delivered by the courts)
- [ ] costs of the judicial procedures
- [X] number of appeals
- [ ] appeal ratio
- [ ] clearance rate
- [X] disposition time
- [ ] other (please specify): .....

Comments There is an annual publication that includes the appeal ratio for some case types. To call it 'monitoring' would be a bit too much, but it is annually checked and reported on.

Incoming cases and length of proceedings have not previously been mentioned, but these are monitored.

#### 070-1. Do you regularly monitor public prosecution activities (performance and quality)

#### concerning:

- [X] number of incoming cases
- [X] length of proceedings (timeframes)
- [ X ] number of resolved cases
- [X] number of pending cases
- [ ] backlogs
- [ ] productivity of prosecutors and prosecution staff
- [ ] satisfaction of prosecution staff
- [ ] satisfaction of users (regarding the services delivered by the by the public prosecution)

| [   | ] costs of the judicial procedures         |
|-----|--|
| [   | ] clearance rate                           |
| [   | ] disposition time                         |
| [   | ] percentage of convictions and acquittals |
| [   | ] other (please specify):                  |
| Com | ments                                      |

# 071. Do you monitor the number of pending cases and cases that are not processed within a reasonable timeframe (backlogs) for:

[X] civil law cases

[X] criminal law cases

[X] administrative law cases

Comments

### 072. Do you monitor waiting time during judicial proceedings?

|  | Yes (If yes, please specify)      | No  |
|--|-----------------------------------|-----|
| within the courts                      | (X) Registration in the           | ( ) |
|  | court system gives the            |     |
|  | opportunity to monitor waiting    |     |
|  | time.                             |     |
| within the public prosecution services | (X) Across the justice            | ( ) |
|  | chain, agreements have been       |     |
|  | made on the timeframes in         |     |
|  | which particular caseloads        |     |
|  | (sexual offences, youth cases     |     |
|  | and specific traffic violations)  |     |
|  | should be handled. These          |     |
|  | agreements are monitored.         |     |
|  | Annually, the government          |     |
|  | (Second Chamber) is informed      |     |
|  | on this via the factsheet         |     |
|  | 'Strafrechtketen'. Besides this,  |     |
|  | timeframe-agreements have         |     |
|  | been reached within the public    |     |
|  | prosecution on speed with         |     |
|  | which penal orders are to be      |     |
|  | issued, terms in which an         |     |
|  | objection is to be judged and the |     |
|  | speed with which the first        |     |
|  | decision with attachment is to    |     |
|  | be taken (eerste beslissing bij   |     |
|  | beslag).                          |     |

Comments Within the courts: Registration in the court system gives the opportunity to monitor waiting time.

Within the public prosecution services: Across the justice chain, agreements have been made on the timeframes in which particular caseloads (sexual offences, youth cases and specific traffic violations) should be handled. These agreements are monitored. Annually, the

government (Second Chamber) is informed on this via the factsheet 'Strafrechtketen'. Besides this, timeframe-agreements have been reached within the public prosecution on speed with which penal orders are to be issued, terms in which an objection is to be judged and the speed with which the first decision with attachment is to be taken (eerste beslissing bij beslag).

### 3.6.4Information regarding courts /public prosecution services activity

# 080. Is there a centralised institution that is responsible for collecting statistical data regarding the functioning of the courts?

(X) Yes (please indicate the name and the address of this institution):Council of the Judiciary

( ) No

Comments

#### 080-1. Are the statistics on the functioning of each court published?

(X) Yes, on the internet

( ) No, only internally (on an intranet website)

( ) No

Comments There is no open data, but when requested, data can be made available online.

=

# 080-2. Is there a centralised institution that is responsible for collecting statistical data regarding the functioning of the public prosecution services?

( X ) Yes (please indicate the name and the address of this institution):Public Prosecutors Office.

( ) No

Comments Various annual statistics are published by the Public Prosecutors Office, WODC and CBS (Central Bureau for Statistics)

#### 080-3. Are the statistics on the functioning of each public prosecution service published?

- ( ) Yes, on the internet
- ( ) No, only internally (on an intranet website)
- ( X ) No

Comments Generally, statistics are published at national level, not by region (arrondissement).

=

081. Are individual courts required to prepare an activity report (that includes, for example, data on the number of resolved cases or pending cases, the number of judges and administrative staff, targets and assessment of the activity)?

( ) Yes

( X ) No

Comments - If yes, please describe the content of the report and its audience (i.e. to whom the report is intended): An annual report for all courts is published. Some courts choose to publish individual annual reports, but this is not required. There are other institues that publish reports as well, but these are broader in context than just the functioning of the courts (e.g. WODC publishes monitors on criminal activity).

081-1. If yes, please specify in which form this report is released:

[ ] Internet

- [ ] Intranet (internal) website
- [ ] Paper distribution

#### Comments

081-2. If yes, please, indicate the periodicity at which the report is released:

( ) Annual

- ( ) Less frequent
- ( ) More frequent

Comments

=

081-3. Are public prosecution services required to prepare an activity report (that includes, for example, data on the number of incoming cases, the number of decisions, the number of public prosecutors and administrative staff, targets and assessment of the activity)?

() Yes

( X ) No

Comments - If yes, please describe the content of the report and its audience (i.e. to whom the report is intended): An annual report on national basis is published. Some prosecutor's offices choose to publish individual annual reports, but this is not required. There are other institutes that publish reports as well, but these are broader in content than just the functioning of the prosecutors office (e.g. WODC publishes monitors on criminal activity).

### 081-4. If yes, please specify in which form this report is released:

- [ ] Internet
- [ ] Intranet (internal) website
- [ ] Paper distribution

#### Comments

081-5. If yes, please, indicate the periodicity at which the report is released:

- ( ) Annual
- ( ) Less frequent
- ( ) More frequent

#### Comments

### 3.6.5 Courts administration

082. Is there a process or structure of dialogue between the public prosecution services and courts regarding the way cases are presented before courts (for example the organisation, number and planning of hearings, on-call service for urgent cases, selection of simplified procedures of prosecution...)?

(X)Yes

( ) No

Comments - If yes, please specify: Annually, the Court and public prosecutor's office at a local level make up a contract on the number of cases that will be brought before the Court. Big cases, taking several days (or weeks) in Court, are planned individually, but in advance there are agreements about the maximum amount of hours that will be available (mega-uren).

# 082-1. Is there in general a process or structure of dialogue between lawyers and courts regarding the way cases are presented before courts in other than criminal matters (e.g. organisation, number and planning of hearings, on-call service for urgent cases)?

(X)Yes

( ) No

Comments - If yes, please specify: It's a structure of dialogue that is more ad hoc, individually. In normal cases, lawyers are not involved in the planning. Nevertheless, they can request for a change of date and/or time. Large cases that will take several days in court are planned in dialogue with lawyers.

### 3.6.6 Performance and evaluation of judges and public prosecutors

 $\bigcirc$ 

### 083. Are there quantitative performance targets defined for each judge (e.g. the number of

### resolved cases in a month or year)?

() Yes

( X ) No

Comments

### 083-1. Who is responsible for setting the individual targets for each judge?

- [ ] Executive power (for example the Ministry of Justice)
- [ ] Legislative power
- [ ] Judicial power (for example the High Judicial Council, Supreme Court)
- [ ] President of the court
- [ ] Other (please specify): .....

[X]NAP

Comments

#### 114. Is there a system of qualitative individual assessment of the judges' work?

() Yes

( X ) No

#### Comments

#### 114-1. If yes, please specify the frequency of this assessment:

- ( ) Annual
- ( ) Less frequent
- ( ) More frequent

### 083-2. Are there quantitative performance targets defined for each public prosecutor (e.g. the number of decisions in a month or year)?

() Yes

( X ) No

Comments There is no national policy on targets for every prosecutor. An office (parket) could choose to set targets for their prosecutors (see next question), but this may vary across offices.

#### 083-3. Who is responsible for setting the individual targets for each public prosecutor

- [ ] Executive power (for example the Ministry of Justice)
- [ ] Prosecutor General /State public prosecutor
- [ ] Public Prosecutorial Council
- [X] Head of the organisational unit or hierarchically superior public prosecutor
- [ ] Other (please specify): .....
- [] NAP

#### Comments

#### 120. Is there a system of qualitative individual assessment of the public prosecutors' work?

(X)Yes

( ) No

Comments The public prosecution has a team Judical Quality at the General Office (Parket Generaal) that studies the quality of the criminal proceedings of the public prosecution. As part of these studies and assessments, a pool of prosecutors has been compiled, and they study the work of other public prosecutors. The results of these studies are used for quality enhancement trajectories. The studies are repeated periodically.

#### 120-1. If yes, please specify the frequency of this assessment:

(X) Annual

- ( ) Less frequent
- ( ) More frequent

#### Comments

#### C4. Please indicate the sources for answering the questions in this part

Sources: Team Judicial Quality: www.tweedekamer.nl/kamerstukken/detail?id=2018D52900&did=2018D52900 www.om.nl www.wodc.nl www.criminaliteitinbeeld.nl opendata.cbs.nl www.strafrechtketen.nl www.rechtspraak.nl/organisatie-en-contact/organisatie/raad-voor-de-rechtspraak www.rechtspraak.nl/organisatie-encontact/rechtspraak-in-nederland/rechtspraak-in-cijfers https://www.om.nl/documenten/jaarverslagen/om/map/2019-en-verder/omjaarbericht-2020

### 4.1.Principles

### 4.1.1Principles of fair trial

1

igcup

084. Percentage of first instance criminal in absentia judgments (cases in which the suspect is not attending the hearing in person nor is represented by a lawyer)?

```
[
[ X ] NA
[ ] NAP
```

Comments - Please add methodology for calculation used.

085. Is there a procedure to effectively challenge a judge (recusal), if a party considers that the judge is not impartial?

(X)Yes

( ) No

Comments - Please could you briefly specify:

# 085-1. If yes, what is the ratio between the total number of initiated procedures and the total number of recusals pronounced (in the reference year):

[ ]

Comments There were 675 initiated procedures for recusal in 1st and 2nd instance courts, of which 17 were rewarded. There were 3 initiatied procedures for recusal at the High Court, none of which was awarded. Note that judges may withdraw from a case themselves, after a challenge.

# 086. Is there in your country a monitoring system for the violations related to Article 6 of the European Convention on Human Rights?

[X] For civil procedures (non-enforcement)

[X] For civil procedures (timeframe)

[X] For criminal procedures (timeframe)

[] NAP

Comments - Please specify what are the terms and conditions of this monitoring system (information related to acknowledged violations by ECHR at the State/courts level; implementation of internal systems to prevent other violations (that are similar) and if possible to measure an evolution of the established violations):

# 086-1. 1 Is there in your country a possibility to review a case after a finding of a violation of the European Convention on Human Rights by the European Court of Human Rights?

(X)Yes

( ) No

[] NAP

Comments

#### D1. Please indicate the sources for answering the questions in this part

Sources: https://jaarverslagrechtspraak.nl/cijfers/#subsection-2-3-1-8 https://2020.jaarverslaghogeraad.nl/vierde-kamerzaken/inleiding/

#### 4.2. Timeframe of proceedings

#### 4.2.1 General information

#### 087. Are there specific procedures for urgent matters regarding:

- [X] civil cases
- [X] criminal cases
- [X] administrative cases
- [ ] There is no specific procedure for urgent matters

Comments - If yes, please specify:

#### 088. Are there simplified procedures for:

- [ ] civil cases (small disputes)
- [X] criminal cases (misdemeanour cases)
- [ ] administrative cases
- [ ] There is no simplified procedure

Comments - If yes, please specify: In small civil disputes, there are less rules and costs (compared to 'bigger' cases). Sinds >95% of the civil commercial cases is considered a small case, we do not view this procedure as a 'simplified' procedure.

### 088-1. For these simplified procedures, may judges deliver an oral judgement with a written order and without the full reasoning of the judgement ?

- [ ] civil cases
- [X] criminal cases
- [ ] administrative cases

Comments - If yes, please specify:

089. Do courts and lawyers have the possibility to conclude agreements on arrangements for processing cases (presentation of files, decisions on timeframes for lawyers to submit their conclusions and on dates of hearings)?

(X)Yes

( ) No

Comments - If yes, please specify: In big criminal cases, the planning of the Court case is done in dialogue with the lawyers.

#### 4.2.2 Case flow management – first instance

#### 091. First instance courts: number of other than criminal law cases.

|  | Pending cases<br>on 1 Jan. ref.<br>year | Incoming cases                    | Resolved cases                          | Pending cases<br>on 31 Dec. ref.<br>year | Pending cases<br>older than 2<br>years from the<br>date the case<br>came to the first<br>instance court |
|--|---|-----------------------------------|---|--|---|
| Total of other than criminal law   |   | 1 124 792                         | 1 107 740                               | 276 260                                  |   |
| cases (1+2+3+4)  | [ X ] NA                                | [] NA                             | [] NA                                   | [] NA                                    | [ X ] NA  |
| 1. Civil (and commercial)<br>litigious cases (including litigious<br>enforcement cases and if possible   | [ ] NAP<br>[ X ] NA<br>[ ] NAP          | []NAP<br>128 180<br>[]NA<br>[]NAP | [ ] NAP<br>127 753<br>[ ] NA<br>[ ] NAP | [ ] NAP<br>44 560<br>[ ] NA<br>[ ] NAP   | [] NAP<br>[X] NA<br>[] NAP  |
| without administrative law cases, see category 3)  |   |                                   |   |  |   |
| 2. Non litigious cases<br>(2.1+2.2+2.3)  | [ X ] NA<br>[ ] NAP                     | <b>896 895</b><br>[]NA<br>[]NAP   | <b>893 907</b> []NA []NAP               | <b>159 930</b> [] NA [] NAP              | [ X ] NA<br>[ ] NAP   |
| 2.1. General civil (and<br>commercial) non-litigious cases,<br>e.g. uncontested payment orders,<br>request for a change of name,<br>non-litigious enforcement cases<br>etc. (if possible without<br>administrative law cases, see<br>category 3; without registry cases<br>and other cases, see categories | [ X ] NA<br>[ ] NAP                     | <b>896 895</b> [ ] NA [ ] NAP     | 893 907<br>[ ] NA<br>[ ] NAP            | 159 930<br>[ ] NA<br>[ ] NAP             | [ X ] NA<br>[ ] NAP   |
| 2.2 and 2.3)<br>2.2. Registry cases<br>(2.2.1+2.2.2+2.2.3)   | [] NA<br>[X] NAP                        | []NA<br>[X]NAP                    | [] NA<br>[X] NAP                        | []NA<br>[X]NAP                           | [] NA<br>[X] NAP  |
| 2.2.1. Non litigious land registry cases   | [] NA<br>[X] NAP                        | [] NA<br>[X] NAP                  | [ ] NA<br>[ X ] NAP                     | [ ] NA<br>[ X ] NAP                      | [] NA<br>[X] NAP  |
| 2.2.2 Non-litigious business registry cases  | [] NA<br>[X] NAP                        | [ ] NA<br>[ X ] NAP               | [ ] NA<br>[ X ] NAP                     | [] NA<br>[X] NAP                         | [] NA<br>[X] NAP  |
| 2.2.3. Other registry cases  | [] NA<br>[X] NAP                        | [] NA<br>[X] NAP                  | [] NA<br>[X] NAP                        | [] NA<br>[X] NAP                         | [] NA<br>[X] NAP  |
| 2.3. Other non-litigious cases   | [] NA<br>[X] NAP                        | [] NA<br>[X] NAP                  | [] NA<br>[X] NAP                        | [ ] NA<br>[ X ] NAP                      | [] NA<br>[X] NAP  |
| 3. Administrative law cases  | [ X ] NA<br>[ ] NAP                     | 99717<br>[]NA<br>[]NAP            | 86 080<br>[]NA<br>[]NA                  | 71 770<br>[]NA<br>[]NAP                  | [ X ] NA<br>[ ] NAP   |
| 4. Other cases   | [ ] NA<br>[ X ] NAP                     | [ ] NA<br>[ X ] NAP               | [] NA<br>[X] NAP                        | [] NA<br>[X] NAP                         | [] NA<br>[X] NAP  |

Comments Administrative law cases include tax cases and immigration / asylum cases.

First instance cases at Council of State, Court of Appeal, including trade tribunal, are excluded.

In the Netherlands, there are some registers that are kept by the judiciary. Those do not include a land- or business registry, see www.rechtspraak.nl/registers. Most registers are related to debt, bankruptcy and help or surveillance of people who are unable to handle their financial situation. There is also a register with so-called 'nevenfuncties' (a list of jobs and positions held by judges next to their judgeship). Mutations in these registers are not counted as court cases. For the category 'other registry cases' the answer is NAP, as the Dutch system does not count mutations in the registers as court cases.

# 092. If courts deal with "civil (and commercial) non-litigious cases", please indicate the case categories included:

. Non-litigious cases include default judgments (undefended cases), unconquested requests (e.g. a married couple asking for a divorce together).

#### 093. Please indicate the case categories included in the category "other cases":

. NAP

#### 094. First instance courts: number of criminal law cases.

|                                | Pending cases<br>on 1 Jan. ref.<br>year | Incoming cases | Resolved cases | Pending cases<br>on 31 Dec. ref.<br>year | Pending cases<br>older than 2<br>years from the<br>date the case<br>came to the first<br>instance court |
|--------------------------------|---|----------------|----------------|--|---|
| Total of criminal law cases    |   | 223 723        | 213 096        | 81 040                                   |   |
| (1+2+3)                        | [X]NA                                   | [ ] NA         | [ ] NA         | [] NA                                    | [ X ] NA  |
| (1+2+3)                        | [] NAP                                  | [ ] NAP        | [ ] NAP        | [ ] NAP                                  | [ ] NAP   |
| 1. Severe criminal cases       |   | 159 476        | 158 827        | 56 620                                   |   |
|                                | [ X ] NA                                | [ ] NA         | [ ] NA         | [ ] NA                                   | [ X ] NA  |
|                                | [ ] NAP                                 | [ ] NAP        | [ ] NAP        | [ ] NAP                                  | [ ] NAP   |
| 2. Misdemeanour and / or minor |   | 64 247         | 54 269         | 24 420                                   |   |
| criminal cases                 | [X]NA                                   | [ ] NA         | [ ] NA         | [] NA                                    | [X]NA   |
|                                | [ ] NAP                                 | [ ] NAP        | [ ] NAP        | [ ] NAP                                  | [ ] NAP   |
| 3. Other criminal cases        |   |                |                |  |   |
|                                | [] NA                                   | [ ] NA         | []NA           | [ ] NA                                   | [] NA   |
|                                | [ X ] NAP                               | [ X ] NAP      | [ X ] NAP      | [ X ] NAP                                | [ X ] NAP   |

Comments - If you cannot make a distinction between misdemeanour criminal cases and severe criminal cases (according to the CEPEJ definitions), please specify what cases are reported in those categories. If "Other criminal cases", please specify Classification of severe and minor cases:

Minor offences: mainly traffic offences (speeding tickets, running red lights) and petty theft, vagrancy, littering, etc.

Severe offences: driving while drunk, grand theft, violent crimes, vice, drugs/narcotics, etc.

Effects of the pandemic:

No in person hearings happened in the period between 17 March and April 6 2020. At the start of the pandemic, not everyone was able to work remotely due to insufficient available laptops and that many files were still coming in on paper. There were some exceptions for working remotely as well, such as security, some administrative staff (people that compiled paper files, for example), etc.

Some measures were taken: hearing in other buildings, online or hybrid, and hearings in the evenings. The age restriction for judges was

upped from 70 years old to 73 years old, more criminal orders were handled by the public prosecution and more cases were handled by one judge instead of more (enkelvoudig versus meervoudig)

#### 4.2.3 Case flow management - second instance

### 097. Second instance courts (appeal): Number of "other than criminal law" cases.

|  | Pending cases<br>on 1 Jan. ref.<br>year | Incoming cases               | Resolved cases          | Pending cases<br>on 31 Dec. ref.<br>year | Pending cases<br>older than 2<br>years from the<br>date the case<br>came to the<br>second instance<br>court |
|--|---|------------------------------|-------------------------|--|---|
| Total of other than criminal law cases (1+2+3+4)   | [ X ] NA<br>[ ] NAP                     | <b>19 363</b> [ ] NA [ ] NAP | 21 232<br>[]NA<br>[]NAP | 24 530<br>[]NA<br>[]NAP                  | [ X ] NA<br>[ ] NAP   |
| 1. Civil (and commercial)<br>litigious cases (including litigious<br>enforcement cases and if possible<br>without administrative law cases,<br>see category 3)   | [ X ] NA<br>[ ] NAP                     | [ X ] NA<br>[ ] NAP          | [ X ] NA<br>[ ] NAP     | [ X ] NA<br>[ ] NAP                      | [ X ] NA<br>[ ] NAP   |
| 2. Non litigious cases   | [ X ] NA                                | [ X ] NA                     | [ X ] NA                | [ X ] NA                                 | [ X ] NA  |
| (2.1+2.2+2.3)  | [ ] NAP                                 | [ ] NAP                      | [ ] NAP                 | [ ] NAP                                  | [ ] NAP   |
| 2.1. General civil (and<br>commercial) non-litigious cases,<br>e.g. uncontested payment orders,<br>request for a change of name,<br>non-litigious enforcement cases<br>etc. (if possible without<br>administrative law cases, see<br>category 3; without registry cases<br>and other cases, see categories<br>2.2 and 2.3) | [X]NA<br>[]NAP                          | [ X ] NA<br>[ ] NAP          | [ X ] NA<br>[ ] NAP     | [ X ] NA<br>[ ] NAP                      | [ X ] NA<br>[ ] NAP   |
| 2.2. Registry cases  | []NA                                    | [ ] NA                       | [ ] NA                  | [] NA                                    | [] NA   |
| (2.2.1+2.2.2+2.2.3)  | [X]NAP                                  | [ X ] NAP                    | [ X ] NAP               | [X] NAP                                  | [X] NAP   |
| 2.2.1. Non litigious land registry cases   | [ ] NA                                  | [] NA                        | [ ] NA                  | [] NA                                    | [] NA   |
|  | [ X ] NAP                               | [X] NAP                      | [ X ] NAP               | [X] NAP                                  | [X] NAP   |
| 2.2.2 Non-litigious business registry cases  | []NA                                    | [ ] NA                       | [ ] NA                  | [] NA                                    | [] NA   |
|  | [X]NAP                                  | [ X ] NAP                    | [ X ] NAP               | [X] NAP                                  | [X] NAP   |
| 2.2.3. Other registry cases  | [ ] NA                                  | [ ] NA                       | [ ] NA                  | [] NA                                    | [] NA   |
|  | [ X ] NAP                               | [ X ] NAP                    | [ X ] NAP               | [X] NAP                                  | [X] NAP   |
| 2.3. Other non-litigious cases   | [ ] NA                                  | [ ] NA                       | []NA                    | []NA                                     | []NA  |
|  | [ X ] NAP                               | [ X ] NAP                    | [X]NAP                  | [X]NAP                                   | [X]NAP  |
| 3. Administrative law cases  | [ X ] NA<br>[ ] NAP                     | 8 172<br>[]NA                | 9 686<br>[]NA<br>[]NA   | 12 340<br>[]NA<br>[]NAP                  | [] NA<br>[X] NAP  |

0

| 4. Other cases |        |           |           |           |           |
|----------------|--------|-----------|-----------|-----------|-----------|
|                | [ ] NA | [ ] NA    | [ ] NA    | [ ] NA    | [ ] NA    |
|                | [X]NAP | [ X ] NAP |

Comments - If "Other cases" please specify It is not possible for us to differentiate between litigious and non-litigious cases at second instance. In short, we can provide this for first instance because the financial registrations makes clear distinction between types of cases (finances differ) that we can base that answer on, but for second instances, this differentiation in finances does not exist and thus, the registration is all the same.

#### 098. Second instance courts (appeal): Number of criminal law cases.

|                                | Pending cases<br>on 1 Jan. ref.<br>year | Incoming cases | Resolved cases | Pending cases<br>on 31 Dec. ref.<br>year | Pending cases<br>older than 2<br>years from the<br>date the case<br>came to the<br>second instance<br>court |
|--------------------------------|---|----------------|----------------|--|---|
| Total of criminal law cases    |   | 26 972         | 25 482         | 24 270                                   |   |
| (1, 2, 2)                      | [ X ] NA                                | [ ] NA         | [] NA          | [ ] NA                                   | [ X ] NA  |
| (1+2+3)                        | [ ] NAP                                 | [ ] NAP        | [ ] NAP        | [ ] NAP                                  | [ ] NAP   |
| 1. Severe criminal cases       |   |                |                |  |   |
|                                | [ X ] NA                                | [ X ] NA       | [ X ] NA       | [ X ] NA                                 | [ X ] NA  |
|                                | [ ] NAP                                 | [ ] NAP        | [ ] NAP        | [ ] NAP                                  | [ ] NAP   |
| 2. Misdemeanour and / or minor |   |                |                |  |   |
| criminal cases                 | [ X ] NA                                | [ X ] NA       | [ X ] NA       | [ X ] NA                                 | [ X ] NA  |
|                                | [ ] NAP                                 | [ ] NAP        | [ ] NAP        | [ ] NAP                                  | [ ] NAP   |
| 3. Other cases                 |   |                |                |  |   |
|                                | [X]NA                                   | [ X ] NA       | [ X ] NA       | [ X ] NA                                 | [ X ] NA  |
|                                | [ ] NAP                                 | [ ] NAP        | [ ] NAP        | [ ] NAP                                  | [] NAP  |

Comments - If you cannot make a distinction between misdemeanour criminal cases and severe criminal cases (according to the CEPEJ definitions), please indicate the categories of cases reported in the category "serious offences" and cases reported in the category "minor offences". If "Other cases", please specify.

#### 4.2.4 Case flow management – Supreme Court

#### 099. Highest instance courts (Supreme Court): Number of "other than criminal law" cases:

|                                      | Pending cases<br>on 1 Jan. ref.<br>year | Incoming cases | Resolved cases | Pending cases<br>on 31 Dec. ref.<br>year | Pending cases<br>older than 2<br>years from the<br>date the case<br>came to the<br>Supreme Court |
|--------------------------------------|---|----------------|----------------|--|--|
| Total of other than criminal law     | 1 307                                   | 1 316          | 1 259          | 1 277                                    |  |
| cases (1+2+3+4)                      | [ ] NA                                  | []NA           | [] NA          | [ ] NA                                   | [ X ] NA   |
| Cases (1+2+3+4)                      | [ ] NAP                                 | [ ] NAP        | [ ] NAP        | [ ] NAP                                  | [ ] NAP  |
| 1. Civil (and commercial)            | 445                                     | 439            | 393            | 460                                      |  |
| litigious cases (including litigious | [ ] NA                                  | [ ] NA         | [] NA          | [ ] NA                                   | [ X ] NA   |
|                                      | [ ] NAP                                 | [ ] NAP        | [ ] NAP        | [ ] NAP                                  | [ ] NAP  |
| enforcement cases and if possible    |   |                |                |  |  |
| without administrative law cases,    |   |                |                |  |  |
| see category 3)                      |   |                |                |  |  |
| 2. Non litigious cases               |   |                |                |  |  |
| (2.1+2.2+2.3)                        | [ ] NA                                  | [ ] NA         | [] NA          | [ ] NA                                   | [ ] NA   |
|                                      | [ X ] NAP                               | [ X ] NAP      | [ X ] NAP      | [ X ] NAP                                | [ X ] NAP  |

 $\bigcirc$ 

| 2.1. General civil (and            |                     |                     |                     |                     |                     |
|------------------------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| commercial) non-litigious cases,   | [ ] NA<br>[ X ] NAP | []NA                | []NA                | []NA                | []NA                |
| e.g. uncontested payment orders,   | [ X ] NAP           |
| request for a change of name,      |                     |                     |                     |                     |                     |
| non-litigious enforcement cases    |                     |                     |                     |                     |                     |
| etc. (if possible without          |                     |                     |                     |                     |                     |
| administrative law cases, see      |                     |                     |                     |                     |                     |
| category 3; without registry cases |                     |                     |                     |                     |                     |
| and other cases, see categories    |                     |                     |                     |                     |                     |
|                                    |                     |                     |                     |                     |                     |
| 2.2 and 2.3)                       |                     |                     |                     |                     |                     |
| 2.2. Registry cases                |                     |                     |                     |                     |                     |
| (2.2.1+2.2.2+2.2.3)                | [] NA               | [] NA               | []NA                | []NA                | []NA                |
|                                    | [ X ] NAP           |
| 2.2.1. Non litigious land registry |                     |                     |                     |                     |                     |
| cases                              | [ ] NA<br>[ X ] NAP |
|                                    |                     |                     |                     |                     |                     |
| 2.2.2 Non-litigious business       | F 3 3 4             | F 3 3 4             |                     |                     |                     |
| registry cases                     | [] NA<br>[X] NAP    | [] NA<br>[X] NAP    | [ ] NA<br>[ X ] NAP | [ ] NA<br>[ X ] NAP | [] NA<br>[X] NAP    |
|                                    |                     |                     |                     |                     |                     |
| 2.2.3. Other registry cases        | F I NTA             | [] NA               |                     | Г 1 <b>М</b> ТА     | Г. 1. N.T.A.        |
|                                    | [] NA<br>[X] NAP    | [ ] NA<br>[ X ] NAP | [ ] NA<br>[ X ] NAP | [ ] NA<br>[ X ] NAP | [ ] NA<br>[ X ] NAP |
|                                    |                     |                     |                     |                     |                     |
| 2.3. Other non-litigious cases     | [] NA               | [] NA               | [] NA               | [ ] NA              | [ ] NA              |
|                                    | [ ] NA<br>[ X ] NAP |
|                                    |                     |                     |                     |                     |                     |
| 3. Administrative law cases        | 862                 | 877<br>[]NA         | 866<br>[] NA        | 817<br>[] NA        | [ X ] NA            |
|                                    | [] NA<br>[] NAP     | [ ] NAP             | [ ] NA<br>[ ] NAP   | [ ] NA<br>[ ] NAP   | [ X ] NA<br>[ ] NAP |
|                                    |                     |                     |                     |                     |                     |
| 4. Other cases                     | []NA                | []NA                | []NA                | []NA                | [] NA               |
|                                    | [ ] NA<br>[ X ] NAP |

Comments - If "Other cases", please specify With regard to 2. Non litigious cases: In theory, it is possible these cases get to the Supreme Court, but these cases are not specified in available numbers for the courts.

With regard to 3. Administrative law cases: Please note that the Dutch Supreme Court only handles tax cases and some social security cases. There is no third instance court for other administrative cases in the Netherlands, so these are not represented in this number. With regard to 4. Other cases: There might be other cases in separate courts (Kamers), but these numbers are not available nationally. With regard to the discrepancies: there are always some factors that might be of influence on the number of cases the Supreme Court handles in a year. It might be due to delays or catch ups in lower courts (so incoming cases are lower/higher), new laws or changes in law that the SC must answer (like covid-regulations), cases may become more complex because laws and differences are more complex (as a result cases may take longer), or cases that are connected that are grouped to deal with in clusters (meaning more cases for a longer time). While we cannot clearly pinpoint a 'cause' of the discrepancies, all these factors mentioned might influence the numbers.

# 099-1. At the level of the Highest court (Supreme Court), is there a procedure of manifest inadmissibility?

( X ) Yes, please indicate the number of cases closed by this procedure: 2577

( ) No

Comments

#### 100. Highest instance courts (Supreme Court): Number of criminal law cases.

|                                | Pending cases<br>on 1 Jan. ref.<br>year | Incoming cases | Resolved cases | Pending cases<br>on 31 Dec. ref.<br>year | Pending cases<br>older than 2<br>years from the<br>date the case<br>came to the<br>Supreme Court |
|--------------------------------|---|----------------|----------------|--|--|
| Total of criminal law cases    | 2 363                                   | 3 414          | 3 246          | 2 318                                    |  |
| (1+2+3)                        | [ ] NA                                  | [ ] NA         | [ ] NA         | [ ] NA                                   | [ X ] NA   |
| (1+2+3)                        | [ ] NAP                                 | [ ] NAP        | [ ] NAP        | [ ] NAP                                  | [ ] NAP  |
| 1. Severe criminal cases       |   |                |                |  |  |
|                                | [ X ] NA                                | [ X ] NA       | [ X ] NA       | [ X ] NA                                 | [ X ] NA   |
|                                | [ ] NAP                                 | [ ] NAP        | [ ] NAP        | [ ] NAP                                  | [ ] NAP  |
| 2. Misdemeanour and / or minor |   |                |                |  |  |
| criminal cases                 | [ X ] NA                                | [ X ] NA       | [ X ] NA       | [ X ] NA                                 | [ X ] NA   |
|                                | [ ] NAP                                 | [ ] NAP        | [ ] NAP        | [ ] NAP                                  | [ ] NAP  |
| 3. Other criminal cases        |   |                |                |  |  |
|                                | [ X ] NA                                | [ X ] NA       | [ X ] NA       | [ X ] NA                                 | [ X ] NA   |
|                                | [] NAP                                  | [ ] NAP        | [] NAP         | [ ] NAP                                  | [ ] NAP  |

Comment - If you cannot make a distinction between misdemeanour criminal cases and severe criminal cases (according to the CEPEJ definitions), please specify what cases are reported in those categories.. If "Other criminal cases", please specify In the numbers and accounts that are kept by the Dutch Supreme Court, no distinction is made between severe criminal cases and misdemeanours and/or minor criminal cases.

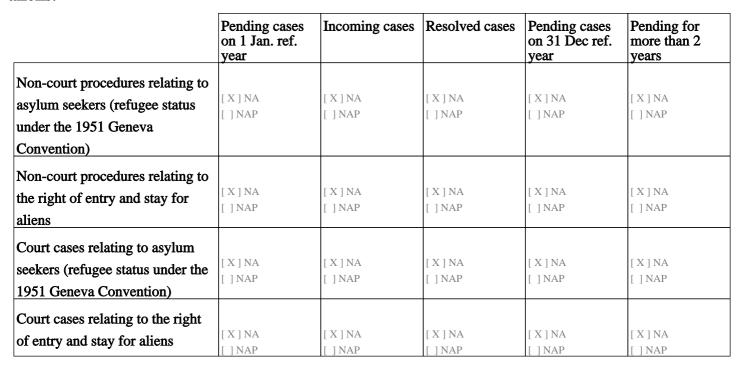
With regard to the discrepancies: there are always some factors that might be of influence on the number of cases the Supreme Court handles in a year. It might be due to delays or catch ups in lower courts (so incoming cases are lower/higher), new laws or changes in law that the SC must answer (like covid-regulations), cases may become more complex because laws and differences are more complex (as a result cases may take longer), or cases that are connected that are grouped to deal with in clusters (meaning more cases for a longer time). While we cannot clearly pinpoint a 'cause' of the discrepancies, all these factors mentioned might influence the numbers. The gap of 213 is caused by cases that are labeled as 'outflow other' (in Dutch: uitstroom overig). These are cases that do not get resolved because of administrative reasons (for instance: the appeal is filed too late, or mandatory court fees have not been paid and there is no dispensation).

### 4.2.5 Case flow management and timeframes - specific cases

#### 101. Number of specific litigious cases received and processed by first instance courts.

|                            | Pending cases<br>on 1 Jan. ref.<br>year | Incoming cases | Resolved cases | Pending cases<br>on 31 Dec ref.<br>year | Pending for<br>more than 2<br>years |
|----------------------------|---|----------------|----------------|---|-------------------------------------|
| Litigious divorce cases    |   |                | 4 147          |   |                                     |
|                            | [ X ] NA                                | [ X ] NA       | [] NA          | [ X ] NA                                | [ X ] NA                            |
|                            | [ ] NAP                                 | [ ] NAP        | [ ] NAP        | [ ] NAP                                 | [ ] NAP                             |
| Employment dismissal cases |   |                | 2 060          |   |                                     |
| 1 - 5                      | [ X ] NA                                | [ X ] NA       | [ ] NA         | [ X ] NA                                | [ X ] NA                            |
|                            | [ ] NAP                                 | [ ] NAP        | [ ] NAP        | [ ] NAP                                 | [ ] NAP                             |
| Insolvency                 |   |                |                |   |                                     |
| ;                          | [ X ] NA                                | [ X ] NA       | [ X ] NA       | [ X ] NA                                | [ X ] NA                            |
|                            | [ ] NAP                                 | [ ] NAP        | [ ] NAP        | [ ] NAP                                 | [ ] NAP                             |
| Robbery case               |   |                |                |   |                                     |
| •                          | [ X ] NA                                | [ X ] NA       | [ X ] NA       | [ X ] NA                                | [X]NA                               |
|                            | [ ] NAP                                 | [ ] NAP        | [ ] NAP        | [ ] NAP                                 | [ ] NAP                             |
| Intentional homicide       |   |                |                |   |                                     |
|                            | [ X ] NA                                | [ X ] NA       | [ X ] NA       | [ X ] NA                                | [ X ] NA                            |
|                            | [ ] NAP                                 | [ ] NAP        | [] NAP         | [ ] NAP                                 | [ ] NAP                             |

Comments There are some numbers available on this, but we don't register whether cases are litigious or not in this manner.



101-0. Number of procedures/cases relating to asylum seekers and to the right of entry and stay for aliens.

Comments There are some numbers available, but it is not possible to split these up like requested here.

The Council of the Judidiciary divides VK-cases (vreemdelingenzaken, cases related to asylum seekers and aliens) in 5 wasy: General Asylum Procedure, Extended Asylum Procedure, Dublin (aliens that have entered Europe in another country and should return there first), Regular (requests for stay for aliens not based on asylum but based on e.g. work), and Custody (aliens that are in custody).

101-1. Could you briefly describe the system in your country dealing with legal remedies relating to asylum seekers (refugee status under the 1951 Geneva Convention) and the right of entry and stay for aliens:

. NA

# 101-2. Number of cases relating to child sexual abuse and child pornography received and processed by first instance courts.

|                    | Pending cases<br>on 1 Jan. ref.<br>year | Incoming cases | Resolved cases | year     | Pending cases<br>older than 2<br>years from the<br>date the case<br>came to the first<br>instance court |
|--------------------|---|----------------|----------------|----------|---|
| Child sexual abuse | [ X ] NA                                | [ X ] NA       | [ X ] NA       | [ X ] NA | [ X ] NA  |
|                    | [] NAP                                  | [] NAP         | [] NAP         | [] NAP   | [ ] NAP   |

=

| Child pornography |          |          |          |          |          |
|-------------------|----------|----------|----------|----------|----------|
|                   | [ X ] NA |
|                   | [ ] NAP  | [ ] NAP  | [] NAP   | [ ] NAP  | [ ] NAP  |

Comments - Please explain what are the legal definitions of these categories of offences in your system: These cases do exist, but the information is not available in this manner. There are separate articles in the Criminal code regarding child sexual abuse and child pornography, but there are no numbers readily available. Other aspects at play in criminal cases are for example the difference between the charges and what is considered proven in the end, and that more offences or facts may be part of one case. That complicates searching for specific numbers on cases like these, and also makes the numbers a bit more unreliable.

102. Percentage of decisions subject to appeal, average length of proceedings and percentage of cases pending for more than 3 years for all instances for specific litigious cases. The average length of proceedings has to be calculated from the date the application for judicial review is lodged to the date the judgment is made, without taking into account the investigation phase in criminal cases as well as enforcement procedure.

|                                      | % of<br>decisions<br>subject to<br>appeal | Average<br>length in 1st<br>instance (in<br>days) | Average<br>length in 2nd<br>instance (in<br>days) | Average<br>length in 3rd<br>instance (in<br>days) | Average total<br>length of the<br>total<br>procedure (in<br>days) | % of cases<br>pending for<br>more than 3<br>years for all<br>instances |
|--------------------------------------|---|---|---|---|---|--|
| Civil and commercial litigious cases | Max numeric value allowed : 100           | [ X ] NA<br>[ ] NAP   | Max numeric value allowed : 100  |
|                                      | [ X ] NA<br>[ ] NAP                       |   |   |   |   | [ X ] NA<br>[ ] NAP  |
| Litigious divorce cases              | Max numeric value<br>allowed : 100        | 199<br>[] NA<br>[] NAP                            | <b>292</b><br>[] NA<br>[] NAP                     | [ X ] NA<br>[ ] NAP                               | [ X ] NA<br>[ ] NAP   | Max numeric value<br>allowed : 100                                     |
|                                      | [ X ] NA<br>[ ] NAP                       |   |   |   |   | [ X ] NA<br>[ ] NAP  |
| Employment dismissal cases           | Max numeric value<br>allowed : 100        | 95<br>[] NA<br>[] NAP                             | [ ] NA<br>[ X ] NAP                               | [ ] NA<br>[ X ] NAP                               | [ ] NA<br>[ X ] NAP   | Max numeric value<br>allowed : 100                                     |
|                                      | [ X ] NA<br>[ ] NAP                       |   |   |   |   | [ X ] NA<br>[ ] NAP  |
| Insolvency cases                     | Max numeric value<br>allowed : 100        | 150<br>[] NA<br>[] NAP                            | [ X ] NA<br>[ ] NAP                               | [ X ] NA<br>[ ] NAP                               | [ X ] NA<br>[ ] NAP   | Max numeric value<br>allowed : 100<br>37                               |
|                                      | [ X ] NA<br>[ ] NAP                       |   |   |   |   | 57<br>[]NA<br>[]NAP  |
| Robbery cases                        | Max numeric value allowed : 100           | 34<br>[]NA<br>[]NAP                               | <b>417</b><br>[] NA<br>[] NAP                     | [ X ] NA<br>[ ] NAP                               | [ X ] NA<br>[ ] NAP   | Max numeric value allowed : 100  |
|                                      | [ X ] NA<br>[ ] NAP                       |   |   |   |   | [ X ] NA<br>[ ] NAP  |
| Intentional homicide cases           | Max numeric value<br>allowed : 100        | 144<br>[] NA<br>[] NAP                            | <b>417</b> [ ] NA [ ] NAP                         | [ X ] NA<br>[ ] NAP                               | [ X ] NA<br>[ ] NAP   | Max numeric value<br>allowed : 100                                     |
|                                      | [ X ] NA<br>[ ] NAP                       |   |   |   |   | [ X ] NA<br>[ ] NAP  |

Comments The length within one instance is from the formally defined start of the case until the termination of the case at that instance. Again, at the start of a case, it is unclear whether the case will be litigious.

In some cases, numbers cannot be given in the way they are asked here.

For robbery cases and intentional homicides, the average length of proceesings have been increasing steadily for a few years. Additionally, the corona pandemic may play a role in the discrepancies.

# 103. Where appropriate, please indicate the specific procedure regarding divorce cases (litigious and non-litigious):

. There is no specific procedure for divorce cases. However, since March 2009, a parental plan is mandatory, i.e. a divorce case with minors involved will not be dealt with unless a 'parental plan' is established.

# 104. How is the length of proceedings calculated for the six case categories of question 102? Please give a description of the calculation method.

. The length within one instance is from the formally defined start of the case until the termination of the case at that instance. The average length is calculated over all cases terminated at that instance during the year we report on.

### 4.2.6 Case flow management – public prosecution

# 105. Role and powers of the public prosecutor in the criminal procedure (multiple options possible):

- [X] to conduct or supervise police investigation
- [X] to conduct investigations
- [X] when necessary, to request investigation measures from the judge
- [X] to charge
- [X] to present the case in court
- [X] to propose a sentence to the judge
- [X] to appeal
- [X] to supervise the enforcement procedure
- [X] to discontinue a case without needing a decision by a judge (ensure consistency with question 36!)
- [X] to end the case by imposing or negotiating a penalty or measure without requiring a judicial decision
- [ ] other significant powers (please specify): .....

#### Comments

#### 106. Does the public prosecutor also have a role in:

- [ ] civil cases
- [ ] administrative cases

[ ] insolvency cases

Comments - If yes, please specify:

#### 107. Public prosecutors: Total number of 1st instance criminal cases.

|   | Number of cases                    |
|---|------------------------------------|
| 1.Pending cases on 1 Jan. ref. year   | 73 800<br>[]NA<br>[]NAP            |
| 2.Incoming/received cases   | <b>184 900</b> [ ] NA [ ] NAP      |
| 3.Processed cases (3.1+3.2+3.3+3.4)   | <b>179 500</b> [ ] NA [ ] NAP      |
| 3.1.Discontinued during the reference year (3.1.1+3.1.2+3.1.3+3.1.4.)   | 55 100<br>[]NA<br>[]NAP            |
| 3.1.1 Discontinued by the public prosecutor because the offender could not be identified                            | [ ] NA<br>[ X ] NAP                |
| 3.1.2 Discontinued by the public prosecutor due to the lack of an established offence or a specific legal situation | <b>39 800</b><br>[]NA<br>[]NAP     |
| 3.1.3 Discontinued by the public prosecutor for reasons of opportunity  | 15 300<br>[]NA<br>[]NAP            |
| 3.1.4 Discontinued for other reasons  | [ ] NA<br>[ X ] NAP                |
| 3.2.Concluded by a penalty or a measure imposed or negotiated by the public prosecutor                              | <b>44 700</b><br>[ ] NA<br>[ ] NAP |
| 3.3.Cases closed by the public prosecutor for other reasons   | <b>3 900</b><br>[]NA<br>[]NAP      |
| 3.4.Cases brought to court  | 75 800<br>[]NA<br>[]NAP            |
| 4.Pending cases on 31 Dec. ref. year  | <b>59 300</b> [ ] NA [ ] NAP       |

Comments The number of pending cases at the end of the year cannot equal pending cases at the start of the year + incoming cases – processed cases because a certain type of case can only be counted in the stock when the file has been judged, not when they are pending. These cases are criminal cases where an order is given, but they are then returned because the order cannot be executed. These criminal cases return to the stock, but cannot be measured in the system the public prosecution uses. Once a case like that it assessed again and streams out, it becomes visible in the numbers of the system.

#### 107-1. If the guilty plea procedure exists, how many cases were concluded by this procedure?

| Total | Misdemeanour and / or minor criminal cases |
|-------|--|
|       |  |

| Total number of guilty plea procedures |           |           |           |
|--|-----------|-----------|-----------|
|  | [ ] NA    | [ ] NA    | [ ] NA    |
|  | [ X ] NAP | [ X ] NAP | [ X ] NAP |
| Before the main trial                  |           |           |           |
|  | [ ] NA    | [ ] NA    | [ ] NA    |
|  | [ X ] NAP | [ X ] NAP | [ X ] NAP |
| During the main trial                  |           |           |           |
|  | [ ] NA    | [ ] NA    | [ ] NA    |
|  | [ X ] NAP | [ X ] NAP | [ X ] NAP |

Comments

### 109. Do the figures provided in Q107 include traffic offence cases?

- ( X ) Yes
- ( ) No

Comments These include traffic offences, but NOT traffic violations. Only serious traffic issues are prosecuted as traffic offence, the less serious as violation of even administrative justice (wet Mulder).

#### D2. Please indicate the sources for answering the questions in this part

Sources: https://www.om.nl/documenten/jaarverslagen/om/map/2019-en-verder/om-jaarbericht-2020; kerncijfers

### 5.Career of judges and public prosecutors

### 5.1.Recruitment and promotion

### 5.1.1Recruitment and promotion of judges

#### 110. How are judges recruited?

- [ ] mainly through a competitive exam (open competition)
- [ ] mainly through a recruitment procedure for experienced legal professionals (for example experienced lawyers)
- [X] a combination of both (competitive exam and working experience)
- [ ] other (please specify): .....

#### Comments

# 111. Authority(ies) responsible for recruitment - are judges initially/at the beginning of their career recruited and nominated by:

- [ ] An authority made up of judges only
- [ ] An authority made up of non-judges only
- [X] An authority/authorities made up of judges and non-judges
- [ ] Other

Comments - Please indicate the name of the authority(ies) involved in the whole procedure of recruitment and nomination of judges. If there are several authorities, please describe their respective roles: There is a national selection committee for Judges (LSR). This

committee is a diverse group of people, made up of judges and members from other sectors, like business, education and science, lawyers and public prosecution.

#### 111-1. How many members compose this authority?

|         | Total         | Male          | Female        |
|---------|---------------|---------------|---------------|
| Members | 22            | 8             | 14            |
|         | []NA<br>[]NAP | []NA<br>[]NAP | []NA<br>[]NAP |

Comments – Please specify what is the status of this authority and who is proposing its members? Members of the LSR are installed by the Council of the Judiciary, which has mandated their task in selecting judges to the LSR. https://www.rechtspraak.nl/organisatie-en-contact/rechtspraak-in-nederland/rechters https://www.werkenbijderechtspraak.nl/rechter-of-raadsheer-worden/

#### 111-2. May non-selected candidates appeal against the decision on recruitment/appointment?

- () Yes
- ( X ) No

Comments - please specify which body is competent to decide on appeal?

#### 112. Is the same authority (Q111) competent for the promotion of judges?

- () Yes
- ( X ) No
- Comments

### 113. What is the procedure for the promotion of judges? (multiple answers possible)

- [ X ] Competitive test / Exam
- [X] Other procedure (interview or other)
- [ ] No special procedure

Comments - Please specify how the promotion procedure for judges is organised (especially if there is no competition or examination): There are function profiles for jobs higher up (e.g. a judge may want to become a senior judge). Furthermore, the specific procedures are described in the Law on the Legal Position of Magistraties (Wet Rechtspositie rechterlijke ambtenaren)

#### 113-1. Please indicate the criteria used for the promotion of a judge? (multiple replies possible)

- [X] Years of experience
- [X] Professional skills (and/or qualitative performance)
- [X] Performance (quantitative)
- [X] Subjective criteria (e.g. integrity, reputation)
- [ ] Other
- [ ] No criteria

Comments - Please specify any useful comment regarding the criteria (especially if you have checked the box "performance" or "other"): Many criteria will not be explicitly discussed. There are function profiles and quality norms.

#### 5.1.2Status, recruitment and promotion of prosecutors

#### 115. What is the status of public prosecution services?

- [ ] Has an independent status as a separate entity among state institutions
- [ ] Is part of the executive power but enjoys functional independence (please briefly explain how and to what extent)
- [ ] Is part of the executive power (without functional independence)
- [X] Is part of the judicial power but enjoys functional independence (please briefly explain how and to what extent)
- [ ] Is part of the judicial power (without functional independence)
- [ ] Is a mixed model (please explain)
- [ ] Has other status (please explain)

Comments - When appropriate, please specify the objective guarantees of this independence (such as funding) and where they are enshrined (Constitution, legislation etc.).Furthermore, if "mixed model" or "other", please specify.

# 115-1. Does the law or other regulation prevent specific instructions to prosecute or not, addressed to a public prosecutor?

() Yes

( X ) No

Comments - If yes, please specify:

#### 115-2. If you answered "Yes" to Q115-1, are there exceptions provided by the law/regulations?

- ( ) Yes
- ( ) No

Comments - Please describe these exceptions:

#### 115-3. If you answered "No" to Q115-1, which authority can issue the specific instructions?

- [X] General Prosecutor
- [ ] Higher prosecutor/Head of prosecution office
- [X] Executive power
- [ ] Other

Comments - If "Other", please specify:

#### 115-4. What form these instructions may take?

- [ ] Oral instruction
- [ ] Oral instruction with written confirmation
- [X] Written instruction
- [] Other

[] NAP

Comments - If "Other", please specify:

#### 115-5. In that case, are the instructions:

[ X ] Issued seeking prior advice from the competent public prosecutor

[ ] Mandatory

[X] Reasoned

[X] Recorded in the case file

[] Other

[] NAP

Comments - If "Other", please specify: See also the comment under 115-4

#### 115-6. What is the frequency of this type of instructions:

(X) Exceptional

- ( ) Occasional
- ( ) Frequent
- ( ) Systematic

[ ] NAP

#### Comments

#### 115-7. Can the public prosecutor oppose/report an instruction to an independent body?

() Yes

( X ) No

[] NAP

Comments - If yes, please specify to which body/institution and please describe under which conditions.

#### 116. How are public prosecutors recruited?

- [ ] mainly through a competitive exam (open competition)
- [ ] mainly through a recruitment procedure for experienced legal professionals (for example experienced lawyers)
- [X] a combination of both (competitive exam and working experience)
- [ ] other (please specify): .....

#### Comments

# 117. Authority(ies) responsible for recruitment - Are public prosecutors initially/at the beginning of their career recruited by:

- [ ] An authority composed of public prosecutors only
- [ ] An authority composed of non-public prosecutors only
- [X] An authority composed of public prosecutors and non-public prosecutors
- [ ] Other

Comments - Please indicate the name of the authority(ies) involved in the whole procedure of recruitment and nomination of public prosecutors. If there are several authorities, please describe their respective roles: This authority is not external, but an internal selection committee of the Public Prosecution Services.

#### 117-1. How many members compose this authority?

| Total | Male | Female |
|-------|------|--------|
|       |      |        |

| Members | 3       |          |          |
|---------|---------|----------|----------|
|         | [ ] NA  | [ X ] NA | [ X ] NA |
|         | [ ] NAP | [ ] NAP  | [ ] NAP  |

Comments - Please specify what is the status of this authority and who is proposing its members?

### 117-2. May non-selected candidates appeal against the decision on recruitment/appointment?

- ( ) Yes
- ( X ) No

Comments - Please specify which body is competent to decide on appeal?

### 118. Is the same authority (Q.117) formally responsible for the promotion of public prosecutors?

#### () Yes

(X) No, please specify which authority is competent for promoting public prosecutors. The board of the Prosecutor General is competent as head of the Prosecution Service. The nomination is done by the King of the Netherlands

#### Comments

#### 119. What is the procedure for the promotion of prosecutors? (multiple answers possible)

- [ ] Competitive test / exam
- [X] Other procedure (interview or other)
- [ X ] No special procedure

Comments - Please specify how the promotion procedure for prosecutors is organised (especially if there is no competition or examination):

#### 119-2. Please indicate the criteria used for the promotion of a prosecutor:

- [X] Years of experience
- [X] Professional skills (and/or qualitative performance)
- [ ] Performance (quantitative)
- [X] Subjective criteria (e.g. integrity, reputation)
- [ ] Other
- [ ] No criteria

Comments - Please, specify any useful comment regarding the criteria (especially if you have checked the box "performance" or "other"):

### 5.1.3Mandate and retirement of judges and prosecutors

# 121. Are judges appointed to office for an undetermined period (i.e. "for life" = until the official age of retirement)?

( X ) Yes, please indicate the compulsory retirement age:70

( ) No

Comments - If yes, are there exceptions (e.g. dismissal as a disciplinary sanction)? Please specify:

#### 121-1. Can a judge be transferred to another court without his/her consent:

[ ] For disciplinary reasons

[ ] For organisational reasons

[ ] For other reasons (please specify modalities and safeguards): .....

[ X ] No

Comments

# 122. Is there a probation period for judges (e.g. before being appointed "for life")? If yes, how long is this period?

( ) Yes, duration of the probation period (in years): .....

( X ) No

Comments The probation period is before being appointed. During training or while serving as a replacement judge.

# 123. Are public prosecutors appointed to office for an undetermined period (i.e. "for life" = until the official age of retirement)?

(  ${\rm X}$  ) Yes, please indicate the compulsory retirement age:70

( ) No

Comments - If yes, are there exceptions (e.g. dismissal as a disciplinary sanction)? Please specify:

#### 124. Is there a probation period for public prosecutors? If yes, how long is this period?

( X ) Yes, duration of the probation period (in years):see comment

( ) No

Comments Probation period is not a fixed amount of time.

# 125. If the mandate for judges is not for an undetermined period (see question 121), what is the length of the mandate (in years)?

[ [] NA [X] NAP

Comments

125-1. Is it renewable?

1

( ) Yes ( ) No [ X ] NAP

Comments

126. If the mandate for public prosecutors is not for an undetermined period (see question 123), what is the length of the mandate (in years)?

```
[
[]NA
[X]NAP
```

]

#### Comments

### 126-1. Is it renewable?

- () Yes
- ( ) No
- [X]NAP

Comments

### E1. Please indicate the sources for answering the questions in this part

Sources: no sources specified by contact

### 5.2.Training

## 5.2.1Training of judges

## 127. Types of different trainings offered to judges:

|  | Compulsory | Optional | No training proposed |
|--|------------|----------|----------------------|
|  |            |          |                      |
| Initial training (e.g. attend a judicial school, | (X) Yes    | ( ) Yes  | ( ) Yes              |
| traineeship in a court)                          | ( ) No     | ( X ) No | ( X ) No             |
| General in-service training                      | (X)Yes     | ( ) Yes  | ( ) Yes              |
|  | ( ) No     | ( X ) No | ( X ) No             |
| In-service training for specialised judicial     | (X)Yes     | (X)Yes   | ( ) Yes              |
| functions (e.g. judge for economic or            | ( ) No     | ( ) No   | ( X ) No             |
| administrative issues)                           |            |          |                      |
| In-service training for management functions     | (X)Yes     | (X)Yes   | ( ) Yes              |
| of the court (e.g. court president)              | ( ) No     | ( ) No   | (X) No               |
| In-service training for the use of computer      | (X)Yes     | (X)Yes   | () Yes               |
| facilities in courts                             | ( ) No     | ( ) No   | ( X ) No             |
| In-service training on ethics                    | () Yes     | (X)Yes   | () Yes               |
|  | (X) No     | ( ) No   | (X) No               |
| In-service training on child-friendly justice    | () Yes     | (X)Yes   | () Yes               |
|  | (X) No     | ( ) No   | (X) No               |

Comments

### 128. Frequency of the in-service training of judges:

|                             | Frequency of the judges training  |
|-----------------------------|---|
| General in-service training | [X] Regularly (for example every year)  |
|                             | <ul><li>[ ] Occasional (as needed)</li><li>[ ] No training proposed</li></ul> |

| In-service training for specialised judicial functions (e.g. judge for economic or | [X] Regularly (for example every |
|--|----------------------------------|
| administrative issues)   | year)                            |
|  | [ ] Occasional (as needed)       |
|  | [ ] No training proposed         |
| In-service training for management functions of the court (e.g. court president)   | [X] Regularly (for example every |
|  | year)                            |
|  | [ ] Occasional (as needed)       |
|  | [ ] No training proposed         |
| In-service training for the use of computer facilities in courts                   | [X] Regularly (for example every |
|  | year)                            |
|  | [ ] Occasional (as needed)       |
|  | [ ] No training proposed         |
| In-service training on ethics  | [ ] Regularly (for example every |
|  | year)                            |
|  | [X] Occasional (as needed)       |
|  | [ ] No training proposed         |
| In-service training on child-friendly justice                                      | [ ] Regularly (for example every |
|  | year)                            |
|  | [X] Occasional (as needed)       |
|  | [ ] No training proposed         |

Comments - Please indicate any information on the periodicity of the continuous training of judges: Judges and prosecutors are stimulated to follow at least 30 hours of training every year. SSR (the training institutue) offers trainings as often as needed.

## 5.2.2Training of prosecutors

## 129. Types of different trainings offered to public prosecutors:

|   | Compulsory | Optional | No training proposed |
|---|------------|----------|----------------------|
| Initial training                              | (X)Yes     | ( ) Yes  | ( ) Yes              |
|   | ( ) No     | ( X ) No | ( X ) No             |
| General in-service training                   | (X)Yes     | (X)Yes   | ( ) Yes              |
|   | ( ) No     | ( ) No   | ( X ) No             |
| In-service training for specialised functions | (X)Yes     | (X)Yes   | ( ) Yes              |
| (e.g. public prosecutors specialised in       | ( ) No     | ( ) No   | ( X ) No             |
| organised crime)                              |            |          |                      |
| In-service training for management functions  | (X)Yes     | (X)Yes   | ( ) Yes              |
| (e.g. Head of prosecution office, manager)    | ( ) No     | ( ) No   | ( X ) No             |
| In-service training for the use of computer   | (X)Yes     | (X)Yes   | ( ) Yes              |
| facilities in office                          | ( ) No     | ( ) No   | ( X ) No             |
| In-service training on ethics                 | (X)Yes     | (X)Yes   | () Yes               |
| 5   | ( ) No     | ( ) No   | ( X ) No             |
| In-service training on child-friendly justice | () Yes     | (X)Yes   | ( ) Yes              |
|   | ( X ) No   | ( ) No   | ( X ) No             |

Comments

### 130. Frequency of the in-service training of public prosecutors :

|   | Frequency of the in-service training  |
|---|---|
| General in-service training   | [X] Regularly (for example every<br>year)<br>[X] Occasional (as needed)   |
| In-service training for specialised functions (e.g. public prosecutor specialised in organised crime) | [ ] No training proposed<br>[ X ] Regularly (for example every<br>year)<br>[ X ] Occasional (as needed)<br>[ ] No training proposed |
| In-service training for management functions (e.g. Head of prosecution office, manager)               | [ ] Regularly (for example every<br>year)<br>[ X ] Occasional (as needed)<br>[ ] No training proposed                               |
| In-service training for the use of computer facilities in office                                      | [ X ] Regularly (for example every<br>year)<br>[ X ] Occasional (as needed)<br>[ ] No training proposed                             |
| In-service training on ethics   | [ X ] Regularly (for example every<br>year)<br>[ X ] Occasional (as needed)<br>[ ] No training proposed                             |
| In-service training on child-friendly justice   | [X] Regularly (for example every<br>year)<br>[] Occasional (as needed)<br>[] No training proposed                                   |

Comments - Please indicate any information on the periodicity of the in-service training of prosecutors: Judges and prosecutors are stimulated to follow at least 30 hours of training every year. SSR (the training institutue) offers trainings as often as needed.

## 5.2.3 Training institutions

### 131. Do you have public training institutions for judges and / or prosecutors?

|  |    |     | Initial and continuous training |
|--|----|-----|---------------------------------|
| Institution(s) for judges                      | [] | []  | []                              |
| Institution(s) for prosecutors                 | [] | []  | []                              |
| Institution(s) for both judges and prosecutors | [] | [ ] | [ X ]                           |

Comments

### 131-0. If yes, what is the budget of such institution(s)?

|                           | Budget of the institution(s) for the reference year, in € |
|---------------------------|---|
| Institution(s) for judges |   |
|                           | [ ] NA  |
|                           | [ X ] NAP   |

| Institution(s) for prosecutors                 | [] NA<br>[X] NAP    |  |
|--|---------------------|--|
| Institution(s) for both judges and prosecutors | [ X ] NA<br>[ ] NAP |  |

Comments The SSR (the training institute for judges and prosecutors in the Netherlands) receives budget for the initial trainings (trainings to become a public prosecutor or a judge) and permanent education. Permanent education is for judges, public prosecutors and all other personnel working at Courts of the Prosecution Counsel (Parket). This means the budget of SSR is not quite comparable to an institute that e.g. does not provide education or training for supporting staff.

# 131-1. If judges and/or prosecutors have no compulsory initial training in such institutions, please indicate briefly how these judges and/or prosecutors are trained?

. NAP

## 5.2.4 Number of trainings

131-2. Number of in-service training courses available and delivered (in days) by the public institution(s) responsible for training

|                                      | Number of in-person<br>training courses<br>available | Number of delivered<br>in-person training<br>courses in days | Online training courses<br>available during the<br>reference year (e-<br>learning) |
|--------------------------------------|--|--|--|
| Total                                |  |  |  |
|                                      | [ X ] NA   | [ X ] NA   | [ X ] NA   |
|                                      | [ ] NAP  | [ ] NAP  | [ ] NAP  |
| 1. For judges                        |  |  |  |
|                                      | [ X ] NA   | [ X ] NA   | [ X ] NA   |
|                                      | [ ] NAP  | [ ] NAP  | [ ] NAP  |
| 2. For prosecutors                   |  |  |  |
| •                                    | [ X ] NA   | [ X ] NA   | [ X ] NA   |
|                                      | [ ] NAP  | [ ] NAP  | [ ] NAP  |
| 3. For other non-judge staff         |  |  |  |
|                                      | [ X ] NA   | [ X ] NA   | [ X ] NA   |
|                                      | [ ] NAP  | [ ] NAP  | [ ] NAP  |
| 4. For other non-prosecutor staff    |  |  |  |
| -                                    | [ X ] NA   | [ X ] NA   | [ X ] NA   |
|                                      | [ ] NAP  | [ ] NAP  | [ ] NAP  |
| 5. Ttraining for other professionals |  |  |  |
|                                      | [ X ] NA   | [ X ] NA   | [ X ] NA   |
|                                      | [ ] NAP  | [ ] NAP  | [ ] NAP  |

Comments – please specify if there are training courses of judges and/or prosecutors that include other professionals in the field of justice. As for previous years - it is not possible to split up the numbers in this way. We can provide the following information: Total of learning activities: 1524 (this includes multi-day trainings, and part-day trainings), with 570 for the initial training and 761 for permanent education.

### 131-3. Number of participants of the training courses during the reference year

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|                      | Number of participants in in-<br>person training courses | Number of participants in<br>online training courses (e-<br>learning) |
|----------------------|--|---|
| Total                |  |   |
| 10001                | [ X ] NA   | [ X ] NA  |
|                      | [] NAP   | []NAP   |
| Judges               |  |   |
|                      | [ X ] NA   | [ X ] NA  |
|                      | [ ] NAP  | [ ] NAP   |
| Prosecutors          |  |   |
|                      | [ X ] NA   | [ X ] NA  |
|                      | [ ] NAP  | [ ] NAP   |
| Non-judge staff      |  |   |
|                      | [ X ] NA   | [ X ] NA  |
|                      | [ ] NAP  | [ ] NAP   |
| Non-prosecutor staff |  |   |
| -                    | [ X ] NA   | [ X ] NA  |
|                      | [ ] NAP  | [ ] NAP   |
| Other professionals  |  |   |
| *                    | [ X ] NA   | [ X ] NA  |
|                      | [ ] NAP  | [ ] NAP   |

Comments Like the question before: it is for us not possible to split up the numbers in this way. We can provide the following numbers: Total number of registrations: 19822 (10590 for initial training, 7920 permanent education).

Total number of individual participants: 6998 (2224 from the Public Prosecution; 4478 from the Judicial System NL)

#### 5.3.Practice of the profession

## 5.3.1Salaries and benefits of judges and prosecutors

### 132. Salaries of judges and public prosecutors on 31 December of the reference year:

|  | Gross annual<br>salary, in € | Net annual salary,<br>in €     | Gross annual<br>salary, in local<br>currency | Net annual salary,<br>in local currency |
|--|------------------------------|--------------------------------|--|---|
| First instance professional judge at the   | 83 765                       | 52 772                         |  |   |
| beginning of his/her career  | [] NA<br>[] NAP              | [] NA<br>[] NAP                | [] NA<br>[X] NAP                             | [] NA<br>[X] NAP                        |
| Judge of the Supreme Court or the<br>Highest Appellate Court (please<br>indicate the average salary of a judge at<br>this level, and not the salary of the<br>Court President)                                 | [ X ] NA<br>[ ] NAP          | [ ] NAP<br>[ X ] NA<br>[ ] NAP | [ ] NA<br>[ X ] NAP                          | [ ] NA<br>[ X ] NAP                     |
| Public prosecutor at the beginning of his/her career   | 84 351<br>[]NA<br>[]NAP      | 42 900<br>[] NA<br>[] NAP      | []NA<br>[X]NAP                               | [] NA<br>[X] NAP                        |
| Public prosecutor of the Supreme<br>Court or the Highest Appellate<br>Instance (please indicate the average<br>salary of a public prosecutor at this<br>level, and not the salary of the Attorney<br>General). | [ X ] NA<br>[ ] NAP          | [ X ] NA<br>[ ] NAP            | [ ] NA<br>[ X ] NAP                          | []NA<br>[X]NAP                          |

Comments Public prosecutor at the beginning of his / her career: The recent salary table RM of the end of 2020 is used (Scale 9, first step). On top of this the holiday stipend and end of year stipend is calculated. The 42.900 is a rough estimate of the net annual salary, after taxes, pensions etc.

### 133. Do judges and public prosecutors have additional benefits?

|                         | Judges                     | Public prosecutors         |
|-------------------------|----------------------------|----------------------------|
| Reduced taxation        | ( ) Yes<br>( X ) No        | ( ) Yes<br>( X ) No        |
| Special pension         | ( ) Yes<br>( X ) No        | ( ) Yes<br>( X ) No        |
| Housing                 | ( ) Yes                    | ( ) Yes                    |
| Other financial benefit | (X) No<br>() Yes<br>(X) No | (X) No<br>() Yes<br>(X) No |

Comments

.

## 134. If "other financial benefit", please specify:

[X]NAP

=

## 135. Can judges combine their work with any of the following functions/activities?

|                          | With remuneration   | Without remuneration |
|--------------------------|---------------------|----------------------|
| Teaching                 | (X)Yes              | (X)Yes               |
| Research and publication | ( ) No<br>( X ) Yes | ( ) No<br>( X ) Yes  |
| Arbitrator               | ( ) No<br>( X ) Yes | ( ) No<br>( X ) Yes  |
| Consultant               | ( ) No<br>( X ) Yes | ( ) No<br>( X ) Yes  |
| Cultural function        | ( ) No<br>( X ) Yes | ( ) No<br>( X ) Yes  |
| Political function       | ( ) No<br>( ) Yes   | ( ) No<br>( ) Yes    |
| Mediator                 | (X) No<br>(X) Yes   | (X) No<br>(X) Yes    |
|                          | ( ) No              | ( ) No               |
| Other function           | (X) Yes<br>() No    | (X) Yes<br>() No     |

Comments - If rules exist in your country (e.g. authorisation needed to perform these activities), please specify. If "other function", please specify.

| (X)Yes<br>()No   | (X)Yes   |
|------------------|--|
| ( ) No           | ( ) <b>) </b>  |
| (X)Yes           | ( ) No<br>( X ) Yes  |
| () No<br>(X) Yes | ( ) No<br>( X ) Yes  |
| ( ) No           | ( ) No   |
| ( ) No           | (X) Yes<br>() No   |
| (X) Yes<br>() No | (X) Yes<br>() No   |
| (X) Yes<br>() No | (X) Yes<br>() No   |
| (X) Yes          | (X) Yes<br>() No   |
| (X)Yes           | (X) Yes<br>() No   |
|                  | ( ) No<br>(X) Yes<br>( ) No |

#### 137. Can public prosecutors combine their work with any of the following functions/activities?

Comments - If rules exist in your country (e.g. authorisation needed to perform these activities), please specify. If "other function", please specify:

139. Productivity bonuses: do judges receive bonuses based on the fulfilment of quantitative objectives in relation to the number of resolved cases (e.g. number of cases resolved over a given period of time)?

() Yes

( X ) No

Comments - If yes, please specify the conditions and if possible the amounts:

#### 5.3.2 Body/institution of ethics

138. Is there in your country an institution / body giving opinions on ethical questions of the conduct of judges (e.g. involvement in political life, use of social media by judges, etc.)

() Yes

( X ) No

Comments

#### 138-1. If yes, who are the members of this institution/body?

- ( ) Only judges
- ( ) Judges and other legal professionals
- ( ) Other, please specify: .....

Comments

### 138-2. Are the opinions of this institution / body publicly available?

( ) Yes ( ) No [ ] NAP

Comments - Please describe the work of this institution / body, the frequency of opinions, etc.

# 138-3. Is there in your country an institution / body giving opinions on ethical questions of the conduct of prosecutors (e.g. involvement in political life, use of social media by prosecutors, etc.)

(X)Yes

( ) No

Comments

#### 138-4. If yes, who are the members of this institution/body?

- ( ) Only prosecutors
- ( ) Prosecutors and other legal professionals
- ( X ) Other, please specify:see comment

#### Comments

### 138-5. Are the opinions of this institution / body publicly available?

- () Yes
- ( X ) No

[] NAP

Comments - Please describe the work of this institution / body, the frequency of opinions, etc.

#### 5.4.Disciplinary procedures

### 5.4.1Authorities responsible for disciplinary procedures and sanctions

# 140. Who is authorised to initiate disciplinary proceedings against judges (multiple replies possible)?

[ ] Court users

- [X] Relevant Court or hierarchical superior
- [ ] High Court / Supreme Court
- [ ] High Judicial Council
- [ ] Disciplinary court
- [ ] Disciplinary body (disciplinary prosecutor, investigator etc.)
- [ ] Ombudsman
- [ ] Parliament
- [ ] Executive power (please specify): .....
- [ ] Other (please specify): .....

Comments

# 141. Who is authorised to initiate disciplinary proceedings against public prosecutors: (multiple replies possible):

[ ] Citizens

- [X] Head of the organisational unit or hierarchical superior public prosecutor
- [X] Prosecutor General /State public prosecutor
- [ ] Public prosecutorial Council (High Judicial Council)
- [ ] Disciplinary court
- [ ] Disciplinary body (disciplinary prosecutor, investigator etc.)
- [ ] Ombudsman
- [ ] Professional body
- [ ] Executive power (please specify): .....
- [ ] Other (please specify): .....
- [ ] This is not possible

#### Comments

### 142. Which authority has disciplinary power over judges? (multiple replies possible)

- [X] Court
- [X] Higher Court / Supreme Court
- [ ] High Judicial Council
- [ ] Disciplinary court or body
- [ ] Ombudsman
- [ ] Parliament
- [ ] Executive power (please specify): .....
- [ ] Other (please specify): .....

#### Comments

#### 143. Which authority has disciplinary power over public prosecutors? (multiple replies possible)

- [ ] Supreme Court
- [X] Head of the organisational unit or hierarchical superior
- [X] Prosecutor General /State public prosecutor
- [ ] Public prosecutorial Council (High Judicial Council)
- [ ] Disciplinary court or body
- [ ] Ombudsman
- [ ] Professional body
- [ ] Executive power (please specify): .....
- [ ] Other (please specify): .....

### 5.4.2Number of disciplinary procedures and sanctions

144. Number of disciplinary proceedings initiated during the reference year against judges and public prosecutors. (If a disciplinary proceeding is undertaken because of several reasons, please count the proceedings only once and for the main reason.)

|                                  | Judges  | Prosecutors |
|----------------------------------|---------|-------------|
|                                  |         |             |
| Total number (1+2+3+4)           | 2       | 4           |
|                                  | [ ] NA  | [ ] NA      |
|                                  | [ ] NAP | [ ] NAP     |
| 1. Breach of professional ethics | 0       | 1           |
|                                  | [ ] NA  | [ ] NA      |
|                                  | [ ] NAP | [ ] NAP     |
| 2. Professional inadequacy       | 0       | 3           |
|                                  | [ ] NA  | [ ] NA      |
|                                  | [ ] NAP | [ ] NAP     |
| 3. Criminal offence              | 0       | 0           |
|                                  | [ ] NA  | [ ] NA      |
|                                  | [ ] NAP | [ ] NAP     |
| 4. Other                         | 2       | 0           |
|                                  | [ ] NA  | [ ] NA      |
|                                  | [ ] NAP | [ ] NAP     |

Comments - If "other", please specify: A combined integrity issue in work and private life

# 145. Number of sanctions pronounced during the reference year against judges and public prosecutors:

|                                  | Judges            | Prosecutors   |  |
|----------------------------------|-------------------|---------------|--|
| Total number (total 1 to 10)     | 2                 | 4             |  |
|                                  | [ ] NA<br>[ ] NAP | []NA<br>[]NAP |  |
| 1. Reprimand                     | 0                 | 3             |  |
| -                                | [] NA<br>[] NAP   | []NA<br>[]NAP |  |
| 2. Suspension                    | 0                 | 0             |  |
|                                  | [] NA<br>[] NAP   | []NA<br>[]NAP |  |
| 3. Withdrawal from cases         | 0                 | 0             |  |
|                                  | [] NA<br>[] NAP   | []NA<br>[]NAP |  |
| 4. Fine                          | 0                 | 0             |  |
|                                  | []NA<br>[]NAP     | []NA<br>[]NAP |  |
| 5. Temporary reduction of salary | 0                 | 0             |  |
|                                  | [] NA<br>[] NAP   | []NA<br>[]NAP |  |
| 6. Position downgrade            | 0                 | 0             |  |
|                                  | [] NA<br>[] NAP   | []NA<br>[]NAP |  |

| 7. Transfer to another geographical (court) location | 0       | 0       |
|--|---------|---------|
|  | [ ] NA  | [ ] NA  |
|  | [ ] NAP | [] NAP  |
| 8. Resignation                                       | 2       | 1       |
|  | [ ] NA  | [] NA   |
|  | [ ] NAP | [] NAP  |
| 9. Other   | 0       | 0       |
|  | [ ] NA  | [ ] NA  |
|  | [ ] NAP | [ ] NAP |
| 10. Dismissal  | 0       | 0       |
|  | [ ] NA  | [ ] NA  |
|  | [ ] NAP | [ ] NAP |

Comments - If "other", please specify. If a significant difference exists between the number of disciplinary proceedings and the number of sanctions, please indicate the reasons. Resignation: whether or not at the insistence of the board (head of the court administration). Technically judges cannot be fired, as they are appointed for life.

### E3. Please indicate the sources for answering the questions in this part

#### Sources: CAO RM, www.nvvr.org

the data is requested from the courts themselves (with due regard for privacy)

#### 6.Lawyers

#### 6.1.Profession of lawyer

## 6.1.1Status of the profession of lawyers

#### 146. Total number of lawyers practising in your country:

|                   | Total          | Male          | Female |
|-------------------|----------------|---------------|--------|
| Number of lawyers | 17 964<br>[]NA | 9 837<br>[]NA | 8 127  |

Comments This is the number of lawyers on 1-1-2021

Number of lawyers on 1-1-2020: 17.829 (total), 9867 (males), 7962 (females)

# 147. Does this figure include "legal advisors" who cannot represent their clients in court (for example, some solicitors or in-house counsellors)?

Yes ( )

No ( X )

Comments

#### 148. Number of legal advisors who cannot represent their clients in court:

[ [] NA ]



=

# 149. Is legal representation in courts exclusively exercised by lawyers in: (multiple replies possible)

|                            | First instance        | Second instance       | Highest instance court<br>(Supreme Court) |
|----------------------------|-----------------------|-----------------------|---|
| Civil cases                | ( ) Yes always        | (X) Yes always        | (X) Yes always                            |
|                            | (X) Yes in some cases | ( ) Yes in some cases | ( ) Yes in some cases                     |
|                            | ( ) No                | ( ) No                | ( ) No                                    |
|                            | [ ] NAP               | [ ] NAP               | [ ] NAP                                   |
| Dismissal cases            | ( ) Yes always        | (X) Yes always        | (X) Yes always                            |
|                            | ( ) Yes in some cases | ( ) Yes in some cases | () Yes in some cases                      |
|                            | ( X ) No              | ( ) No                | ( ) No                                    |
|                            | [ ] NAP               | [ ] NAP               | [ ] NAP                                   |
| Criminal cases – Defendant | () Yes always         | ( ) Yes always        | (X) Yes always                            |
|                            | () Yes in some cases  | () Yes in some cases  | () Yes in some cases                      |
|                            | ( X ) No              | ( X ) No              | ( ) No                                    |
|                            | [ ] NAP               | [] NAP                | [] NAP                                    |
| Criminal cases – Victim    | () Yes always         | () Yes always         | (X) Yes always                            |
|                            | () Yes in some cases  | () Yes in some cases  | () Yes in some cases                      |
|                            | ( X ) No              | ( X ) No              | ( ) No                                    |
|                            | [] NAP                | [] NAP                | [] NAP                                    |
| Administrative cases       | () Yes always         | ( ) Yes always        | () Yes always                             |
|                            | () Yes in some cases  | () Yes in some cases  | () Yes in some cases                      |
|                            | ( X ) No              | (X) No                | (X) No                                    |
|                            | [] NAP                | [] NAP                | [] NAP                                    |

Comments - Please indicate any useful clarifications regarding the content of lawyers' exclusive rights: There is no general monopoly for civil cases in 1st instance. There is a monopoly however for a few types of cases such as litigious divorce cases and commercial cases with a value > 25.000 Euro.

#### 149-0. If other than lawyers may represent a client in court, please specify who:

|                            | First instance | Second instance | Highest instance court (Supreme Court) |
|----------------------------|----------------|-----------------|--|
| Civil society organisation | (X) Yes        | (X) Yes         | (X)Yes                                 |
|                            | () No          | () No           | ()No                                   |
| Family member              | ( X ) Yes      | (X) Yes         | (X)Yes                                 |
|                            | ( ) No         | () No           | ()No                                   |
| Self-representation        | ( X ) Yes      | (X) Yes         | (X)Yes                                 |
|                            | ( ) No         | () No           | ()No                                   |
| Trade union                | (X) Yes        | (X) Yes         | (X)Yes                                 |
|                            | () No          | () No           | ()No                                   |
| Other                      | (X) Yes        | (X) Yes         | (X)Yes                                 |
|                            | () No          | () No           | ()No                                   |

Comments - If "other", please specify. In addition, for the categories selected please specify the types of cases concerned by this/these

representation(s): Almost everybody (individual or legal entity) is allowed to represent a party in court (if a lawyer is not obligated). If a lawyer is not obligatory, everyone can represent the party. There is no difference if it is in first instance, second instance or at the Supreme Court.

Civil cases: almost everybody (individual or legal entity) is allowed to represent a party in court (if a lawyer is not obligated).(see 149) Dismissal cases: In first instance the person can be represented by, for example, a specialist of the trade union; in second instance the person has to have a lawyer (see 149);

In criminal cases: a defendant has a right to defend him- or herself, but he can also have a counsellor; as 'counsellors' only lawyers registered at the Dutch Bar are admitted. (see 149)

In criminal cases: victims: can be represented (in Supreme Court a lawyer is obligatory, see 149)

Administrative cases: can be represented by everyone.

# 149-1. In addition to the functions of legal representation and legal advice, can a lawyer exercise other activities?

- [ ] Notarial activity
- [X] Arbitration / mediation
- [X] Proxy / representation
- [ ] Property manager
- [ ] Real estate agent
- [X] Other law activities (please specify):in general much of the work of lawyers is drafting contracts

#### Comments

### 149-2. What are the statuses for exercising the profession of lawyer?

- [ X ] Self-employed lawyer
- [X] Staff lawyer
- [ X ] In-house lawyer

#### Comments

#### 150. Is the lawyer profession organised through:

- [X] a national bar association
- [X] a regional bar association
- [ ] a local bar association

Comments The bar is organized on a national and regional level. The regions are the same as those covered by the 11 general jurisdiction 1st instance courts. The mixing of local and regional might stem from the general term used in Dutch for the regional organizations: they are called 'lokale orde' (='local bar'). Given the size of the territories the tem regional seems more appropriate than local.

### 151. Is there a specific initial training and/or exam to enter the profession of lawyer?

(X)Yes

( ) No

Comments - Please indicate if there are other specific requirements as regards diplomas or university degrees: After the graduation in law (university degree), there is a three-years professional training for lawyers. During this period he/she is lawyer –trainee and has to take exams.

#### 152. Is there a mandatory general in-service professional training system for lawyers?

(X)Yes

Comments

# 153. Is the specialisation in some legal fields linked to specific training, levels of qualification, specific diploma or specific authorisations?

(X)Yes

( ) No

Comments - If yes, please specify:

### F1. Please indicate the sources for answering the questions in this part

Sources: Jaarverslag Nederlandse Orde van Advocaten 2020

### 6.1.2Practicing the profession

# 154. Can court users establish easily what the lawyers' fees will be (i.e. a prior information on the foreseeable amount of fees)?

(X)Yes

( ) No

Comments In general lawyers are paid a hourly fee; is not always easy to establish the amount of work that a Court case will involve.

#### 155. Are lawyers' fees freely negotiated?

(X)Yes

( ) No

Comments

# 156. Do laws or bar standards provide any rules on lawyers' fees (including those freely negotiated)?

[ ] Yes, laws provide rules

[X] Yes, standards of the bar association provide rules

[ ] No, neither laws nor bar association standards provide rules

Comments No standards, only rules of conduct ('gedragsregels': regel 17 : honorarium): for example: fees should be reasonable; at the beginning of an assignment lawyer and client have to agree on the fee, the costs and the payment; the lawyer has to warn his client when he foresees the costs will be much higher.

### 6.1.3Quality standards and disciplinary procedures

## 157. Have quality standards been determined for lawyers?

(X)Yes

( ) No

Comments - If yes, what are the quality criteria used? The NOVa is responsible for he carrying out of 'quality tests''. These tests are performed by experts: lawyers have to take part in a form of structured feedback. They can choose between three forms of structured feedback: intervision, peer review and structured consultation between colleagues. (This is stated in the Lawyers Act since 1 March 2020, and since June 2017 in a regulation of the Bar association (NOVA) (Wijzigingsverordening kwaliteitstoetsen). Lawyers are also obliged to describe in which way they comply with rules about professional competence, office organisation, administration, third party funds, anti-money laundering law. Source: https://www.advocatenorde.nl/kwaliteitsbevordering

### 158. If yes, who is responsible for formulating these quality standards:

- [ X ] the bar association
- [ ] the Parliament
- [ ] other (please specify): .....

#### Comments

#### 159. Is it possible to file a complaint about:

[X] the performance of lawyers

[X] the amount of fees

Comments - Please specify: A client can file a complaint: first a complaint must be discussed with the involved lawyer; each lawyer/office has a complaint procedure; complaints about fees are generally filed to the Geschillencommissie advocatuur; other complaints can be filed to the 'deken' (=dean, president) of the regional bar association; if this is not satisfactory, the deken can file the complaint to the Raad van discipline.

#### 160. Which authority is responsible for disciplinary procedures?

- [ ] a judge
- [ ] Ministry of Justice
- [X] a professional authority
- [ ] other (please specify): .....

Comments There is a special chamber of the court that deals with these procedures (Raad van discipline)

# 161. Disciplinary proceedings initiated against lawyers. (If a disciplinary proceeding is undertaken because of several reasons, please count the proceedings only once and for the main reason.)

|  | Number of disciplinary proceedings |
|--|------------------------------------|
| Total number of disciplinary proceedings initiated $(1 + 2 + 3 + 4)$ | 993                                |
|  | []NA<br>[]NAP                      |
| 1. Breach of professional ethics                                     |                                    |
|  | [ X ] NA<br>[ ] NAP                |
| 2. Professional inadequacy   |                                    |
|  | [ X ] NA<br>[ ] NAP                |
| 3. Criminal offence  |                                    |
|  | [ X ] NA<br>[ ] NAP                |

| 4. Other |          |
|----------|----------|
|          | [ X ] NA |
|          | [] NAP   |

Comments - If "other", please specify:

#### 162. Sanctions pronounced against lawyers.

|   | Number of sanctions |
|---|---------------------|
| Total number of sanctions $(1 + 2 + 3 + 4 + 5)$ | 224                 |
|   | [ ] NA              |
|   | []NAP               |
| 1. Reprimand                                    | 61                  |
| •   | [ ] NA              |
|   | [ ] NAP             |
| 2. Suspension                                   | 23                  |
| L   | [ ] NA              |
|   | [ ] NAP             |
| 3. Withdrawal from cases                        |                     |
|   | [ ] NA              |
|   | [ X ] NAP           |
| 4. Fine   | 1                   |
|   | [ ] NA              |
|   | [ ] NAP             |
| 5. Other  | 139                 |
|   | [ ] NA              |
|   | [ ] NAP             |

Comments - If "other", please specify. If a significant difference between the number of disciplinary proceedings and the number of sanctions exists, please indicate the reasons. 107 warnings, 23 conditional suspensions ; 9 were dismissed by the Bar (cannot work as lawyer anymore)

These numbers are the sanctions in first instance, except for the dismissals : those are all final dismissals in 2018.

Please note that some of the sanctions in 1st instance may be revised in appeal. These numbers are the sanctions in first instance, except for the dismissals : those are all final dismissals in 2018.

Please note that some of the sanctions in 1st instance may be revised in appeal. (bron: Jaarverslag Tuchtrechtspraak advocatuur 2020)

### 7. Court related mediation and other alternative Dispute Resolution

#### 7.1. Court related mediation

#### 7.1.1 Details on court related mediation

#### 163. Does the judicial system provide for court-related mediation procedures?

(X)Yes

( ) No

Comments

#### 163-1. In some fields, does the judicial system provide for mandatory mediation with a mediator?

- [ ] Before/instead of going to court
- [ ] Ordered by the court, the judge, the public prosecutor or a public authority in the course of a judicial proceeding

Comments - If there is mandatory mediation, please specify which fields are concerned:

## 163-2. In some fields, does the legal system provide for mandatory informative sessions with a mediator?

() Yes

(X) No

Comments - If there are mandatory informative sessions, please specify which fields are concerned:

| 1 37 3 31                         |                   |   |         |                   |  |
|-----------------------------------|-------------------|---|---------|-------------------|--|
|                                   | Private mediator  | Public authority<br>(other than the<br>court) | Judge   | Public prosecutor |  |
| Civil and commercial cases        | (X)Yes            | () Yes  | ( ) Yes | ( ) Yes           |  |
|                                   | ( ) No<br>[ ] NAP | (X)No   | (X)No   | (X)No             |  |
| Family cases                      | (X)Yes            | () Yes  | ( ) Yes | ( ) Yes           |  |
|                                   | ( ) No            | (X)No   | (X)No   | (X)No             |  |
| Administrative cases              | (X)Yes            | ( ) Yes                                       | ( ) Yes | ( ) Yes           |  |
|                                   | ( ) No<br>[] NAP  | (X)No   | (X)No   | (X)No             |  |
| Labour cases including employment | (X)Yes            | () Yes  | ( ) Yes | ( ) Yes           |  |
| dismissals                        | ( ) No            | (X)No   | (X)No   | (X)No             |  |
| Criminal cases                    | (X)Yes            | () Yes  | ( ) Yes | () Yes            |  |
|                                   | ( ) No            | (X)No   | (X)No   | (X)No             |  |
| Consumer cases                    | (X)Yes            | () Yes  | () Yes  | ( ) Yes           |  |
|                                   | ( ) No            | (X) No  | (X) No  | ( X ) No          |  |

| 1 - 1 | DI        | • •     | 4       | C         | 1    | • 1       |               | 1         | •          |
|-------|-----------|---------|---------|-----------|------|-----------|---------------|-----------|------------|
| 164   | Please s  | snecity | hv type | of cases  | who  | nrovides. | court-related | mediation | services.  |
| 101.  | I IOUDO L | peeny,  | of the  | or cubeb, | 1110 | PIC VIGOD | court related | moundion  | ber viceb. |

Comments

## 165. Is there a possibility to receive legal aid for court-related mediation or receive these services free of charge?

| NAP

(X) Yes

( ) No

[] NAP

Comments - If yes, please specify (only one or both options):: See General Comment.

=

#### 166. Number of accredited or registered mediators for court-related mediation:

] NAP

| 7 | Total | Males | Females |
|---|-------|-------|---------|
|   |       |       |         |

] NAP

| NAP

| Number of mediators | 865     |          |          |
|---------------------|---------|----------|----------|
|                     | [ ] NA  | [ X ] NA | [ X ] NA |
|                     | [ ] NAP | [ ] NAP  | [ ] NAP  |

Comments

#### 167. Number of court-related mediations:

|                                      | Number of cases for<br>which the parties<br>agreed to start<br>mediation | Number of finished<br>court-related<br>mediations | Number of cases in<br>which there is a<br>settlement agreement |
|--------------------------------------|--|---|--|
| Total (1+2+3+4+5+6)                  | 1 823  | 1 795   | 1 181  |
|                                      | [ ] NA   | [] NA   | [] NA  |
|                                      | [] NAP   | [] NAP  | [] NAP   |
| 1. Civil and commercial cases        |  |   |  |
|                                      | [ X ] NA   | [ X ] NA  | [ X ] NA   |
|                                      | [ ] NAP  | [ ] NAP   | [ ] NAP  |
| 2. Family cases                      |  |   |  |
|                                      | [ X ] NA   | [ X ] NA  | [ X ] NA   |
|                                      | [ ] NAP  | [ ] NAP   | [ ] NAP  |
| 3. Administrative cases              |  |   |  |
|                                      | [ X ] NA   | [ X ] NA  | [ X ] NA   |
|                                      | [ ] NAP  | [ ] NAP   | [ ] NAP  |
| 4. Labour cases including employment |  |   |  |
| dismissal cases                      | [ X ] NA   | [ X ] NA  | [ X ] NA   |
|                                      | [ ] NAP  | [ ] NAP   | [ ] NAP  |
| 5. Criminal cases                    | 637  | 666   | 567  |
|                                      | [ ] NA   | [ ] NA  | [ ] NA   |
|                                      | [ ] NAP  | [ ] NAP   | [ ] NAP  |
| 6. Consumer cases                    |  |   |  |
|                                      | [ X ] NA   | [ X ] NA  | [ X ] NA   |
|                                      | [ ] NAP  | [ ] NAP   | [ ] NAP  |

Comments - Please indicate the source: Lower numbers in 2020 are due to the corona pandemic, as not al mediations can be done digitally, for example.

Raad voor de rechtspraak en gerechten (Judicial Council and the Courts). https://jaarverslagrechtspraak.nl/wp-content/uploads/sites/2/2021/04/Jaarverslag-Rechtspraak-2020.pdf#page=45

=

#### 168. Do the following alternative dispute resolution (ADR) methods exist in your country?

[ X ] Mediation other than court-related mediation

[X] Arbitration

[ ] Conciliation (if different from mediation)

[ X ] Other ADR (please specify): .....

Comments

#### G1. Please indicate the sources for answering the questions in this part

Source: Raad voor de rechtspraak en gerechten (Judicial Council and the Courts)

### 8.Enforcement of court decisions

8.1.Execution of decisions in civil matters

### 8.1.1 Number of enforcement agents, status and mandate

### 169. Number and type of enforcement agents in your country.

|  | Total               | Male                | Female              |
|--|---------------------|---------------------|---------------------|
| $T_{abal}(1 + 2 + 2 + 4)$                    | 696                 | 506                 | 190                 |
| Total (1+2+3+4)                              | [] NA               | []NA                | [] NA               |
| 1. Private professionals under the authority | 696                 | 506                 | 190                 |
| (control) of public authorities              | [ ] NA<br>[ ] NAP   | [ ] NA<br>[ ] NAP   | [ ] NA<br>[ ] NAP   |
| 2. Enforcement agents working in a public    |                     |                     |                     |
| institution (civil servants paid by state)   | [ ] NA<br>[ X ] NAP | [ ] NA<br>[ X ] NAP | [ ] NA<br>[ X ] NAP |
| 3. Judges                                    |                     |                     |                     |
|  | [ ] NA<br>[ X ] NAP | [ ] NA<br>[ X ] NAP | [ ] NA<br>[ X ] NAP |
| 4. Other                                     |                     |                     |                     |
|  | [ ] NA<br>[ X ] NAP | [ ] NA<br>[ X ] NAP | [ ] NA<br>[ X ] NAP |

Comments - If other, please specify their status and competences: Numbers are from february 2021. The numbers include 'toegevoegde deurwaarders', bailiffs that have not yet gained full professional status and perform the work of a bailiff under the supervision (and final responsibility) of a bailiff with full professional status. People ca perform the work for years without full professional status

# 170. What are the requirements to access the profession of enforcement agent (multiple replies possible)?

- [ ] diploma
- [ ] professional experience
- [ ] specific exam
- [ X ] appointment procedure by the State
- [ ] initial training
- [X] other

Comments - If "other", please specify: There is a specific training at the School for Higher professional education (HBO) to get the diploma 'kandidaat gerechtsdeurwaarder', a parttime study of four years. Part of the training is a work placement during a year. This practical is necessary to qualify. Many students start the training then they already work in a bailiffs practice.

# 171. Are enforcement agents appointed to office for an undetermined period (i.e. "for life" = until the official age of retirement)?

(X) Yes, please indicate the age of retirement: 70

( ) No, please specify the duration of the appointment: .....

Comments - If yes, are there exceptions (e.g. dismissal as a disciplinary sanction)? Please specify: •At his request •dismissal as a disciplinary sanction

•when he does not have the Dutch nationality anymore, or the nationality of another -EU- member State or the EEA or Switzerland •legal restraint

•prison sentence for criminal offence

•civil imprisonment because of debts after an irrevocable court sentence •bankruptcy, moratorium or debt restructuring •permanent unfitness to fulfill the job because of illness or infirmity

### 8.1.2 Activities/scope of competence



# 171-1. Which debtor's information can the enforcement agent access at the beginning of the enforcement procedure?

|   | Access to information | Direct electronic access to information |
|---|-----------------------|---|
| Address   | (X)Yes<br>()No        | (X) Yes<br>() No                        |
| Date of birth   | (X)Yes<br>()No        | (X) Yes<br>() No                        |
| Civil status  | (X) Yes<br>() No      | (X) Yes<br>() No                        |
| Cohabitant  | ( ) Yes<br>( X ) No   | (X) Yes<br>() No                        |
| Employer  | ( X ) Yes<br>( ) No   | (X)Yes<br>()No                          |
| Motor vehicle   | ( X ) Yes<br>( ) No   | (X)Yes<br>()No                          |
| Movable property  | ( ) Yes<br>( X ) No   | ( ) Yes<br>( X ) No                     |
| Immovable property  | ( X ) Yes<br>( ) No   | (X)Yes<br>()No                          |
| Bank account  | (X)Yes<br>()No        | (X) Yes<br>() No                        |
| Other enforcement proceedings underway  | (X) Yes<br>() No      | (X) Yes<br>() No                        |
| Insolvency proceedings (bankruptcy, judicial reorganisation, collective debt settlement etc.) | (X) Yes<br>() No      | (X)Yes<br>()No                          |
| Other   | ( ) Yes<br>( X ) No   | ( ) Yes<br>( X ) No                     |

Comments - If "other", please specify: Bank account: the agent does not have access to information about the amount of money on the account, only the the bank number. There is a digitally accessible register on insolvencies (central insolventieregister), seizures (digitaal beslagregister), a register on marriage goods (huwelijksgoederenregister). There is also a debt assistance register (verwijsindex schuldhulverlening, VISH).

#### 171-2. Can the enforcement agent carry out the following civil enforcement proceedings:

Option

| Seizure of movable tangible properties                                   | (X) Yes, exclusively performed by   |
|--|---|
|  | enforcement agents <ul> <li>( ) Yes, but not exclusively performed</li> <li>by enforcement agents</li> <li>( ) No</li> <li>[ ] NAP</li> </ul>   |
| Preventive seizure of movable tangible properties                        | <ul> <li>(X) Yes, exclusively performed by enforcement agents</li> <li>( ) Yes, but not exclusively performed by enforcement agents</li> <li>( ) No</li> <li>[ ] NAP</li> </ul>         |
| Seizure of immovable properties  | <ul> <li>(X) Yes, exclusively performed by enforcement agents</li> <li>( ) Yes, but not exclusively performed by enforcement agents</li> <li>( ) No</li> <li>[ ] NAP</li> </ul>         |
| Preventive seizure of immovable properties                               | <ul> <li>(X) Yes, exclusively performed by enforcement agents</li> <li>( ) Yes, but not exclusively performed by enforcement agents</li> <li>( ) No</li> <li>[ ] NAP</li> </ul>         |
| Seizure from a third party of the debtor claims regarding a sum of money | <ul> <li>(X) Yes, exclusively performed by<br/>enforcement agents</li> <li>( ) Yes, but not exclusively performed<br/>by enforcement agents</li> <li>( ) No</li> <li>[ ] NAP</li> </ul> |
| Seizure of remunerations   | <ul> <li>(X) Yes, exclusively performed by enforcement agents</li> <li>( ) Yes, but not exclusively performed by enforcement agents</li> <li>( ) No</li> <li>[ ] NAP</li> </ul>         |
| Seizure of motorised vehicles  | <ul> <li>(X) Yes, exclusively performed by enforcement agents</li> <li>( ) Yes, but not exclusively performed by enforcement agents</li> <li>( ) No</li> <li>[ ] NAP</li> </ul>         |
| Eviction measures  | <ul> <li>(X) Yes, exclusively performed by<br/>enforcement agents</li> <li>( ) Yes, but not exclusively performed<br/>by enforcement agents</li> <li>( ) No</li> <li>[] NAP</li> </ul>  |

| Seizures of boats and ships Seizure of aircrafts    | <ul> <li>(X) Yes, exclusively performed by<br/>enforcement agents         <ul> <li>Yes, but not exclusively performed<br/>by enforcement agents</li> <li>No</li></ul></li></ul>   |
|---|---|
|   | []NAP   |
| Seizure of electronic assets (e.g cryptocurrency)   | <ul> <li>(X) Yes, exclusively performed by enforcement agents</li> <li>( ) Yes, but not exclusively performed by enforcement agents</li> <li>( ) No</li> <li>[ ] NAP</li> </ul>   |
| Enforced sale by public tender of seized properties | <ul> <li>(X) Yes, exclusively performed by enforcement agents</li> <li>( ) Yes, but not exclusively performed by enforcement agents</li> <li>( ) No</li> <li>[] NAP</li> </ul>    |
| Sale of shares                                      | <ul> <li>(X) Yes, exclusively performed by enforcement agents</li> <li>( ) Yes, but not exclusively performed by enforcement agents</li> <li>( ) No</li> <li>[]NAP</li> </ul>     |
| Other   | <ul> <li>( ) Yes, exclusively performed by enforcement agents</li> <li>( ) Yes, but not exclusively performed by enforcement agents</li> <li>( X ) No</li> <li>[ ] NAP</li> </ul> |

Comments It should be noted that some enforcement actions can be taken by other bodies. For example, the traffic fines. The public agency that collects these fines can seize money from a bank account without having to hire a bailiff.

# 171-3. Apart from the enforcement of court decisions, what are the other activities that can be carried out by enforcement agents?

- [X] Service of judicial and extrajudicial documents
- [X] Debt recovery
- [X] Voluntary or public auctions of moveable or immoveable property
- [ X ] Custody of goods
- [ X ] Recording and reporting of evidence
- [X] Court hearings service
- [X] Provision of legal advice

[X] Bankruptcy procedures

[X] Performing tasks assigned by judges

[X] Representing parties in courts

[X] Drawing up private deeds and documents

[X] Building manager

[ ] Other

Comments

### 8.1.3 Training and ICT

#### 172-1. Is there a system of mandatory general continuous training for enforcement agents?

(X)Yes

( ) No

Comments

#### 172-2. Do you have an e-learning training system established for enforcement agents?

( X ) Yes

( ) No

Comments - If yes, please specify:

# 172-3. Does the content of the continuous training system also include ICT (related to enforcement procedures)?

(X)Yes

( ) No

Comments - If yes, please specify:

# 172-4. Have an electronic service of documents or electronic notifications been introduced in your country?

(X)Yes

( ) No

Comments Notification of garnishment (seizure) at a third party (for example bank or employer) can be done electronically (source: jaarverslag KBvG e-derdenbeslag) On 3 august 2020 the Court in Rotterdam, in cooperation with two bailiffs offices started an experiment to exchange digitally documents in (debt) collection cases. It concerns uncontested claims that end in default to appear cases. Bailiffs can submit cases digitally and receive the outcome digitally. The first authenticated copy is also sent on paper. If there is defence, the procedure goes on on paper.

# 172-5. Does the development of new technologies have an effect on the different stages of the enforcement procedure?

( X ) Yes

( ) No

Comments - Please explain: Notification of garnishment (seizure) at a third party (for example bank or employer) can be done electronically (Source: jaarverslag KBvG e-derdenbeslag)

There is a Digital seizure register (Digitaal Beslagregister) in which all bailiffs register what kind of seizures at third parties they have placed (for example on periodical income (like wages or pension) .When a bailiff wants to take out a summons or wants to seizure, he is obliged to look into this register to make sure if and what other seizures exist regarding the same debtor. This reduces the risk that useless procedures are started. There is a tool to calculate the Protected earnigs level. There is a debt assistance register (verwijsindex, VISH) via which bailiffs can get access to data on active debt assistance (the data are given by local/municipal agencies).

## 8.1.4 Fees

## 174. Are enforcement fees easily established and transparent for parties?

(X)Yes

( ) No

Comments The prices are fixed for acts the bailiff does as a public officer on the basis of authorities/ competences that are given to him by law.

Other prices (on debt collection) are negotiable. Most of the work of bailiffs involves work for great companies: they have large order contracts with companies for a negotiated price. This means that in most cases the price is transparent. For individuals with a single case, prices are less predictable.

### 175-1. Are the fees charged in case of successful enforcement proceedings freely negotiated?

(X)Yes

( ) No

Comments Yes and no: If the creditor wins, the debtor has to pay the costs of the enforcement. These are fixed prices., For a creditor, the fees can be freely negotiated. In 2001 the law on bailiffs was introduced, with, among others, the idea to leave the fees to market forces, as competition between bailiffs would improve production and quality, and would induce reduction of costs. Free rates regarding the client (creditor), fixed prices for debtors. At first this system was received as positive, but more and more negative side effects manifested: it happens that the fee of the bailiff is made dependant on the result of the execution, that financial risks of the claim move to the bailiff, or that there is direct or not-direct gain for creditors regarding public acts at the cost of the debtor. Bailiffs in competition with each other, can make agreement on tariffs or make agreements with clients under the cost price and can cause risks regarding care at performing the acts of his public office and the continuity regarding the performing of his public tasks.

Therefore the tariffs for debtors have been adapted and a new regulation has come into force, about rules of conduct for bailiffs regarding the making of financial agreements with creditors (it regards only remuneration for public office acts). In last years more attention is given to people who have problems in paying claims in one time and effort is invested by the government, public and private sectors, and the bailiffs themselves in a way of debt collection that is socially acceptable, in improvement of the quality of service of debt collection and revision of seizure and enforcement law. The sector tries to reduce the total amount of public acts and the costs for the debtors.

### 175-2. Who has to pay these fees if the enforcement proceedings are successful?

[X] The debtor

[ ] The creditor

[ ] Other – please specify .....

Comments

#### 176. Do laws provide any rules on enforcement fees (including those freely negotiated)?

(X)Yes

( ) No

Comments

#### H0. Please indicate the sources for answering the questions in this part

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## 8.1.5 Organisation of profession and efficiency of enforcement services

### 177. Is there a body entrusted with supervising and monitoring the enforcement agents' activity?

(X)Yes

( ) No

Comments

#### 178. Which authority is responsible for supervising and monitoring enforcement agents?

[X] professional body

[ ] judge

[ ] Ministry of Justice

- [ ] public prosecutor
- [ ] other (please specify): .....

Comments

# 181. Is there a specific mechanism for executing court decisions rendered against public authorities, including supervising such execution?

- () Yes
- ( X ) No

Comments - If yes, please specify:

# 182. Is there a system for monitoring how the enforcement procedure is conducted by the enforcement agent?

() Yes

( X ) No

Comments - If yes, please specify:

# 183. What are the main complaints made by users concerning the enforcement procedure? Please indicate a maximum of 3.

- [ ] no execution at all
- [ ] non execution of court decisions against public authorities
- [ ] lack of information
- [ ] excessive length
- [ ] unlawful practices
- [ ] insufficient supervision
- [ ] excessive cost

- [ ] unethical behaviour of enforcement agent
- [ ] other (please specify): .....

Comments

#### 185. Is there a system measuring the length of enforcement procedures:

|                          | Existence of the system |
|--------------------------|-------------------------|
| for civil cases          | ( ) Yes<br>( X ) No     |
| for administrative cases | ( ) Yes<br>( X ) No     |

Comments

186. Regarding a decision on debt collection, please estimate the average timeframe to serve and/or notify the decision to the parties who live in the city where the court sits (one option only):

( ) between 1 and 5 days

- ( ) between 6 and 10 days
- () between 11 and 30 days
- ( ) more (please specify): .....

[X]NA

Comments

187. Number of disciplinary proceedings initiated against enforcement agents. (If a disciplinary proceeding is undertaken because of several reasons, please count the proceedings only once and for the main reason.)

|  | Number of disciplinary proceedings initiated |
|--|--|
| Total number of initiated disciplinary proceedings (1+2+3+4) |  |
|  | [ X ] NA                                     |
|  | [ ] NAP                                      |
| 1. For breach of professional ethics                         |  |
| -  | [ X ] NA                                     |
|  | [ ] NAP                                      |
| 2. For professional inadequacy                               |  |
|  | [ X ] NA                                     |
|  | [ ] NAP                                      |
| 3. For criminal offence                                      |  |
|  | [ X ] NA                                     |
|  | [ ] NAP                                      |
| 4. Other   |  |
|  | [ X ] NA                                     |
|  | [ ] NAP                                      |

Comments - If "other", please specify: Numbers for 2020 not yet available

#### 188. Number of sanctions pronounced against enforcement agents:

|                                       | Number of sanctions pronounced |
|---------------------------------------|--------------------------------|
| Total number of sanctions (1+2+3+4+5) |                                |
|                                       | [ X ] NA                       |
|                                       | [] NAP                         |
|                                       |                                |
| 1. Reprimand                          |                                |
|                                       | [ X ] NA                       |
|                                       | [ ] NAP                        |
| 3 S                                   |                                |
| 2. Suspension                         |                                |
|                                       | [ X ] NA                       |
|                                       | [ ] NAP                        |
| 3. Withdrawal from cases              |                                |
| 5. White a non cases                  | [ X ] NA                       |
|                                       |                                |
|                                       | [ ] NAP                        |
| 4. Fine                               |                                |
|                                       | [ X ] NA                       |
|                                       |                                |
|                                       |                                |
| 5. Other                              |                                |
|                                       | [ X ] NA                       |
|                                       | [] ] NAP                       |

Comments - If "other", please specify. If a significant difference between the number of disciplinary proceedings and the number of sanctions exists, please indicate the reasons: Numbers for 2020 not yet available

#### H1. Please indicate the sources for answering the questions in this part

Source: Court of Amsterdam, Kamer voor gerechtsdeurwaarders (=the authority in handling disciplinary cases against bailiffs)

#### 8.2. Execution of decisions in criminal matters

### 8.2.1Functioning of execution in criminal matters

# 189. Which authority is in charge of the enforcement of judgments in criminal matters? (multiple replies possible)

- [ ] Judge
- [ ] Public prosecutor
- [ ] Prison and Probation Services
- [ ] Enforcement agent
- [X] Other authority (please specify):CJIB

Comments - Please specify his/her functions and duties (e.g. initiative or monitoring functions). The CJIB acts in name of the minister of Justice and Safety since 2020 (wet USB, Law USB).

There may be other authorities, but we did not get this answer in time.

#### 190. Are the effective recovery rates of fines decided by a criminal court evaluated by studies?

() Yes

( X ) No

Comments we did not get this answer in time.

### 191. If yes, what is the recovery rate?

- ( ) 80-100%
- () 50-79%
- () less than 50%

Comments - Please indicate the source for answering this question:

### 9.Notaries

#### 9.1.Profession of notary

### 9.1.1Number, status and mandate of notaries

#### 192. Number and status of notaries in your country.

|  | Total     | Male      | Female    |
|--|-----------|-----------|-----------|
| TOTAL (1+2+3+4)                                | 3 374     | 1 541     | 1 833     |
|  | []NA      | [ ] NA    | [ ] NA    |
|  | [ ] NAP   | [ ] NAP   | [ ] NAP   |
| 1. Private professionals (without control from |           |           |           |
| public authorities)                            | [ ] NA    | [ ] NA    | [ ] NA    |
| public autionnes)                              | [ X ] NAP | [ X ] NAP | [ X ] NAP |
| 2. Holders of public offices appointed by the  | 3 374     | 1 541     | 1 833     |
| State  | [ ] NA    | [ ] NA    | [ ] NA    |
| State  | [ ] NAP   | [ ] NAP   | [ ] NAP   |
| 3. Civil servants (paid by the State)          |           |           |           |
|  | [ ] NA    | [ ] NA    | [ ] NA    |
|  | [ X ] NAP | [ X ] NAP | [ X ] NAP |
| 4. Other                                       |           |           |           |
|  | [ ] NA    | [ ] NA    | [ ] NA    |
|  | [ X ] NAP | [ X ] NAP | [ X ] NAP |

Comments - If "Other", please specify the status, or if "holder of a public office appointed by the State", please indicate which ministry is mainly engaged in the appointment procedure: The count of notaries includes the so-called "candidate'-notaries; they do not hold the full professional status, and a notary with full professional status remains responsible for the work of the candidate. People can remain a 'çandidate' for many years, even a life time. Notaries are entrepreneurs, work in/ as private enterprises, and are formally appointed by the King; their profession is regulated by law. There are also 'added notaries' (toegevoegde notarissen'): they have full responsibility like a notary, but they are not entrepreneurs, they are employees.

### 192-1. What are the access conditions to the profession of notary (multiple replies possible):

- [X] diploma
- [X] professional experience
- [ ] specific exam
- [ X ] appointment procedure by the State
- [X] initial training
- [ ] other (please specify): .....

Comments Initial training: see previous comment on 'candidates'': notaries usually have gained years of professional experience before they receive full professional status

# 192-2. Are notaries appointed to office for an undetermined period (i.e. "for life" = until the official age of retirement)?

- [X] yes, please indicate the age of retirement:70
- [ ] no, please specify the duration of the appointment: .....

Comments - are there exceptions (e.g. dismissal as a disciplinary sanction)? Please specify:

#### 9.1.2 Activities/scope of competences

### 194. What kind of activities do notaries perform (multiple options possible):

|  | Please select one option  |
|--|---|
| Authentication                         | <ul> <li>( ) Yes, exclusively performed by notaries</li> <li>( X ) Yes, but not exclusively performed by notaries</li> <li>( ) No</li> <li>[ ] NAP</li> </ul> |
| Certification of signatures            | <ul> <li>( ) Yes, exclusively performed by notaries</li> <li>( X ) Yes, but not exclusively performed by notaries</li> <li>( ) No</li> <li>[ ] NAP</li> </ul> |
| Legalisation of signatures / Apostille | <ul> <li>( ) Yes, exclusively performed by notaries</li> <li>( ) Yes, but not exclusively performed by notaries</li> <li>( X ) No</li> <li>[ ] NAP</li> </ul> |
| Legality control of documents          | <ul> <li>( ) Yes, exclusively performed by notaries</li> <li>( X ) Yes, but not exclusively performed by notaries</li> <li>( ) No</li> <li>[ ] NAP</li> </ul> |
| Mediation                              | <ul> <li>( ) Yes, exclusively performed by notaries</li> <li>( X ) Yes, but not exclusively performed by notaries</li> <li>( ) No</li> <li>[ ] NAP</li> </ul> |

| <ul> <li>( ) Yes, exclusively performed by notaries</li> <li>( X ) Yes, but not exclusively performed by notaries</li> <li>( ) No</li> <li>[] NAP</li> <li>( ) Yes, exclusively performed by notaries</li> <li>( X ) Yes, but not exclusively performed by notaries</li> <li>( ) No</li> <li>[] NAP</li> <li>( ) Yes, exclusively performed by notaries</li> <li>( ) Yes, exclusively performed by notaries</li> <li>( ) Yes, exclusively performed by notaries</li> <li>( ) Yes, but not exclusively performed by notaries</li> <li>( ) Yes, but not exclusively performed by notaries</li> <li>( ) Yes, but not exclusively performed by notaries</li> <li>( ) Yes, but not exclusively performed by notaries</li> <li>( ) No</li> </ul> |
|--|
| <ul> <li>(X) Yes, but not exclusively performed<br/>by notaries <ul> <li>() No</li> <li>[]NAP</li> </ul> </li> <li>() Yes, exclusively performed by<br/>notaries <ul> <li>(X) Yes, but not exclusively performed<br/>by notaries</li> <li>() No</li> <li>[]NAP</li> </ul> </li> <li>() Yes, exclusively performed by<br/>notaries <ul> <li>() Yes, exclusively performed by<br/>notaries</li> <li>() Yes, but not exclusively performed<br/>by notaries</li> </ul> </li> </ul>   |
| by notaries ( ) No []NAP ( ) Yes, exclusively performed by notaries ( X ) Yes, but not exclusively performed by notaries ( ) No []NAP ( ) Yes, exclusively performed by notaries ( ) Yes, but not exclusively performed by notaries  |
| <ul> <li>( ) No </li> <li>[]NAP </li> <li>( ) Yes, exclusively performed by notaries </li> <li>( X ) Yes, but not exclusively performed by notaries </li> <li>( ) No </li> <li>[]NAP </li> <li>( ) Yes, exclusively performed by notaries </li> <li>( ) Yes, but not exclusively performed by notaries </li> </ul>   |
| <ul> <li>[] NAP</li> <li>( ) Yes, exclusively performed by<br/>notaries <ul> <li>(X) Yes, but not exclusively performed</li> <li>by notaries</li> <li>( ) No</li> <li>[] NAP</li> </ul> </li> <li>( ) Yes, exclusively performed by<br/>notaries <ul> <li>( ) Yes, but not exclusively performed by</li> </ul> </li> </ul>   |
| <ul> <li>( ) Yes, exclusively performed by notaries</li> <li>( X ) Yes, but not exclusively performed by notaries</li> <li>( ) No </li> <li>[ ] NAP </li> <li>( ) Yes, exclusively performed by notaries </li> <li>( ) Yes, but not exclusively performed by notaries</li> </ul>   |
| notaries<br>(X) Yes, but not exclusively performed<br>by notaries<br>() No<br>[]NAP<br>() Yes, exclusively performed by<br>notaries<br>() Yes, but not exclusively performed<br>by notaries  |
| <ul> <li>(X) Yes, but not exclusively performed<br/>by notaries</li> <li>() No</li> <li>[]NAP</li> <li>() Yes, exclusively performed by<br/>notaries</li> <li>() Yes, but not exclusively performed<br/>by notaries</li> </ul>   |
| by notaries<br>( ) No<br>[]NAP<br>( ) Yes, exclusively performed by<br>notaries<br>( ) Yes, but not exclusively performed<br>by notaries   |
| <ul> <li>( ) No</li> <li>[ ] NAP</li> <li>( ) Yes, exclusively performed by notaries</li> <li>( ) Yes, but not exclusively performed by notaries</li> </ul>  |
| <ul> <li>[] NAP</li> <li>( ) Yes, exclusively performed by notaries</li> <li>( ) Yes, but not exclusively performed by notaries</li> </ul>   |
| <ul> <li>( ) Yes, exclusively performed by notaries</li> <li>( ) Yes, but not exclusively performed by notaries</li> </ul>   |
| notaries<br>( ) Yes, but not exclusively performed<br>by notaries  |
| notaries<br>( ) Yes, but not exclusively performed<br>by notaries  |
| by notaries  |
| by notaries  |
| •  |
|  |
| [ X ] NAP  |
| ( ) Yes, exclusively performed by  |
| notaries   |
| ( ) Yes, but not exclusively performed   |
| by notaries  |
| ( ) No   |
| [X] NAP  |
| ( ) Yes, exclusively performed by  |
| notaries   |
| (X) Yes, but not exclusively performed   |
| by notaries  |
| ( ) No   |
| [] NAP   |
| ( ) Yes, exclusively performed by  |
| notaries   |
| ( ) Yes, but not exclusively performed   |
|  |
| by notaries  |
| (X)No<br>[]NAP   |
|  |

Comments - If "other", please specify. Please indicate any useful clarifications regarding the content of the notaries' exclusive rights or, on the opposite, other bodies that also have competences for the listed activities. Notaries have exclusive rights regarding wills (inheritance) and they have a register regarding last wills; they have exclusive rights regarding transfer of ownership of real estate property; they have exclusive rights regarding the founding of some legal entities (for example incorporating a NV or private limited company (BV).

#### 194-2. In which areas of law do notaries perform their activities (multiple options possible)?

- [X] Real estate transaction
- [X] Family law
- [X] Succession law
- [X] Company law
- [X] Legality control of gambling activities

[X] Protection of vulnerable persons

[] Other

Comments

## 9.1.3 ICT, organisation of the profession and training

#### 194-3. Do notaries use specialised ICT systems in their activity?

[X] In their relations with the State (e.g. courts, registries, chambers of commerce, tax authorities)

[ X ] In their relations with their clients

[X] In their relations with other notaries (e.g. videoconferencing, system to exchange documents)

#### Comments

#### 194-4. Which computerised registries can notaries consult?

- [X] Land registry
- [X] Business registry

[X] Civil status / Population registry

[X] Succession / Family law registry

[ ] Any other registry (please specify) .....

[] None

#### Comments

#### 194-5. Are there registries/ registry infrastructures run by the notaries?

- (X)Yes
- ( ) No

Comments - If yes, please specify: Register of last wills (Centraal testamentenregister (CTR)) is managed by the KNB (the professional organization of notaries) There is a digital registry system of acts (digital repertorium)

# 194-6. In which computerised registries can notaries modify data (either directly or by submitting an online request)?

|                                   | Directly modifying | Indirectly modifying by submitting an online request |
|-----------------------------------|--------------------|--|
| Land registry                     | (X)Yes             | (X)Yes   |
|                                   | ( ) No             | ( ) No   |
|                                   | [ ] NAP            | [ ] NAP  |
| Business registry                 | (X)Yes             | (X)Yes   |
|                                   | ( ) No             | ( ) No   |
|                                   | [ ] NAP            | [] NAP   |
| Civil status/ Population registry | ( ) Yes            | ( ) Yes  |
|                                   | ( ) No             | ( ) No   |
|                                   | [ X ] NAP          | [ X ] NAP  |
| Succession / Family law registry  | ( ) Yes            | ( ) Yes  |
|                                   | ( ) No             | ( ) No   |
|                                   | [X]NAP             | [ X ] NAP  |



| Any other registry (please specify) | (X) Yes<br>() No<br>[] NAP   | (X)Yes<br>()No<br>[]NAP      |
|-------------------------------------|------------------------------|------------------------------|
| None                                | ( ) Yes<br>( ) No<br>[X] NAP | ( ) Yes<br>( ) No<br>[X] NAP |

Comments Notaries send the information directly, but often the information that is sent in is checked by the registry as well, before the information is added to the registry.

UBO-registry (Ultimate beneficial owners): notaries can directly change, the concerned/involved busisness can also modify data

#### 194-7. What ICT tools are used by notaries in their relations with clients?

- [X] Videoconferencing (e.g. digital advice)
- [X] Digital act
- [X] Digital identification
- [X] Digital archiving
- [ ] Other, please specify .....
- [] None

Comments Digital archiving: not centrally.

#### 194-8. Who is responsible to run the digital archives?

- [X] Notariat / Professional body
- [ ] Other public authority
- [ ] Another entity (please specify) .....

#### Comments

#### 195. Is there an authority entrusted with supervising and monitoring the notaries' work?

( X ) Yes

( ) No

#### Comments

# 196. If yes, which authority is responsible for supervising and monitoring notaries (multiple options possible)?

[X] professional body

[X] court

[ ] Ministry of Justice

[ ] public prosecutor

[X] other (please specify): .....

Comments Surveillance of the profession is done partly by the profession itself and partly by an external body, the BFT (Bureau Financieel toezicht) an independent administrative body. The Ministry of justice has a responsibility for regarding the availability of notaries, but it does not do the monitoring`. In case of a complaint about a notaries' actions, a disciplinary law court system is available,

#### 196-1. Is there a system of general continuous training for all notaries?

(X)Yes

( ) No

Comments

#### 196-2. Do notaries have training on:

|  | Yes | No  |
|--|-----|-----|
| European law   | (X) | ( ) |
| Law of another Member State (cross-border training programmes) | (X) | ( ) |

Comments - If yes, please indicate the types (e.g. traditional courses, e-learning, webinar) and the major topics of the training activities: There are training courses, e-learning for some topics, like the European regulations on matrimonial property regimes, for continuing education.

## I1. Please indicate the sources for answering the questions in this part

Sources: www.KNB.nl (including the 'Wet op het notarisambt' (law on the notarial profession) www.PE-academy.nl/notaris

### **10.Court interpreters**

#### 10.1. Details on profession of court interpreter

# 10.1.1Status of court interpreters

#### 197. Is the title of court interpreters protected?

(X)Yes

( ) No

Comments

#### 198. Is the function of court interpreters regulated by legal norms?

(X)Yes

( ) No

Comments

#### 199. Number of registered court interpreters:

[269] []NA []NAP

Comments There are 269 registrations with the specialisation 'criminal cases'. The actual number of interpreters might be slightly lower,

as a court interpreter can have multiple registrations.

# 200. Are there binding provisions regarding the quality of court interpretation within judicial proceedings?

(X)Yes

( ) No

Comments - If yes, please specify (e.g. having passed a specific exam): In the basis, there are binding provisions. There is a register of sworn interpreters (Rbtv), and interpreters have to meet a set of requirements to be eligible to be in the register. There are two levels of interpreters: C1 and B2. C1 interpreters can get the specialisation of court interpreter (there is a set of additional requirements). Finally, there are emergency interpreters. These are not registered in the Rbtv, but they do have to provide a declaration of good conduct to be on the 'emergency list'. Quality is not tested.

When it comes to hiring, the order is as follows: C1-interpreter with specialisation, C1-interpreter, B2-interpreter, emergency interpreter. There are a some organisations included in the law on sworn court interpreters (Wbtv) (like the National Police, Public Prosecution, Judiciary etc.). If a Rbtv-interpreter is not available, people can deviate from that. The choice about whether to hire another interpreter is then up to the client.

There is a procedure for complaints, and the handling of the complaint is with an independent complaints commission.

### 201. Are the courts responsible for selecting court interpreters?

- [ ] Yes, for recruitment and/or appointment for a specific term of office
- [ ] Yes, for recruitment and/or appointment on an ad hoc basis, according to the specific needs of given proceedings
- [X] No, please specify which authority selects court interpreterssee comment

Comments Currently, there is a hybrid system between the old system and a new one that is implemented at this time. In the old situation, the clients (public prosecutors etc.) would arrange for sworn interpreters via internal interpreter bureaus and as such, would have direct contact with the interpreters. In the new system, the coordination is via tender in the market. Intermediaries receive a request from a client to arrange for an interpreter. The source will always be the Rbtv. Some organisations have already switched to the new systems, but some have not yet.

The bureau Wbtv manages the Rbtv and makes the Rbtv available for organisations and intermediaries. When it comes to the list of emergency interpreters, the bureau Wbtv only has an administrative job.

## J1. Please indicate the sources for answering the questions in this part

Sources: contact at the wbtv

# 11.Judicial experts

## 11.1.Profession of judicial expert

# 11.1.1Status of judicial experts

# 202. In your system, what types of judicial experts can participate in judicial procedures (multiple replies possible):

[X] Experts designated by the parties in support of their arguments but bound by a duty of independence and impartiality to the court

[X] Experts appointed by the court or other authority independent of the parties

[ ] Other system of judicial expertise, please specify .....

Comments - Please specify who is proposing and appointing experts in an individual case.

#### 202-1. Are there lists or any other form of official registration for judicial experts?

(X)Yes

( ) No

#### Comments

#### 202-1-1. If yes, at which level is the list established (multiple replies possible):

- [X] national
- [ ] administrative district or federal entity
- [ ] judicial district
- [] other

Comments - Please, indicate any other comment regarding these lists or databases of experts, if they do exist (e.g. does the expert take an oath? How are his/her skills evaluated? By whom?):

### 202-1-2. Are these lists publicly available?

- (X) Yes, available on the internet
- () Yes
- ( ) No

Comments www.nrgd.nl

### 202-2. Which authority is competent for the registration of judicial experts?

- [X] Ministry of justice
- [ ] Courts
- [ ] Administrative body
- [ ] Independent body (association of judicial experts)
- [] Other

Comments - Please also specify the registration criteria:

#### 202-3. Is the registration of judicial experts limited in time?

- ( X ) Yes, for how long5 years
- ( ) No

Comments

#### 202-4. Can an expert who is not on the list or not registered be appointed in a case?

(X)Yes

( ) No

Comment - If yes, please specify in which cases:

## 203. Is the title of judicial experts protected?

(X)Yes

( ) No

Comments - If appropriate, please explain the meaning of this protection: For Criminal Law Cases. Only NRGD-registered experts are allowed to call themselves registered experts in criminal law cases.

## 203-1. Does the judicial expert have an obligation of training?

|                     | Obligation of training |
|---------------------|------------------------|
| Initial training    | ( ) Yes<br>( X ) No    |
| Continuous training | ( ) Yes<br>( X ) No    |

Comments

#### 203-2. If yes, does this training concern:

- [ ] judicial proceedings
- [ ] the profession of expert
- [] other

Comments

### 204. Is the function of judicial experts regulated by legal norms?

() Yes

( X ) No

#### Comments

# 204-1. On the occasion of a task entrusted to him/her, does the judicial expert have to report any potential conflicts of interest?

(X)Yes

( ) No

Comments - If yes, please specify:

#### 205. Number of accredited or registered judicial experts:

|                   | Total               | Male                | Female              |
|-------------------|---------------------|---------------------|---------------------|
| Number of experts | E VELNIA            |                     |                     |
|                   | [ X ] NA<br>[ ] NAP | [ X ] NA<br>[ ] NAP | [ X ] NA<br>[ ] NAP |

Comments

#### 206-1. Number of cases where expert opinion was ordered by a judge or requested by the parties

Number of cases

| Total (1+2+3+4)                        |          |
|--|----------|
|  | [ X ] NA |
|  | [ ] NAP  |
| 1.Civil and commercial litigious cases |          |
|  | [ X ] NA |
|  | [ ] NAP  |
| 2.Administrative cases                 |          |
|  | [ X ] NA |
|  | [ ] NAP  |
| 3.Criminal cases                       |          |
|  | [ X ] NA |
|  | [ ] NAP  |
| 4.Other cases                          |          |
|  | [ X ] NA |
|  | [ ] NAP  |

Comments

# 205-1. Who defines the amount of the expert remuneration?

|   | In civil/administrative cases | In criminal cases |
|---|-------------------------------|-------------------|
| Defined by law/by-law or a special regulation               | (X)Yes                        | (X)Yes            |
|   | ( ) No<br>[] NAP              | ( ) No<br>[] NAP  |
| Defined by the court/judge                                  | ( ) Yes                       | ( ) Yes           |
|   | (X)No<br>[]NAP                | (X)No<br>[]NAP    |
| Defined by Ministry of Justice or another ministry (setting | ( ) Yes                       | ( ) Yes           |
| a tariff for example)                                       | (X)No<br>[]NAP                | (X)No<br>[]NAP    |
| Salary of public official (in case of forensic or another   | ( ) Yes                       | ( ) Yes           |
| specialist – who is public employee)                        | (X)No                         | (X)No             |
| Freely agreed between expert and the parties                | ( ) Yes                       | ( ) Yes           |
|   | (X)No                         | (X)No             |
| Other   | ( ) Yes                       | ( ) Yes           |
|   | (X)No                         | (X)No             |

Comments - If other, please specify:

# 206. Are there binding provisions for judicial experts regarding:

|                                | Yes | No  |
|--------------------------------|-----|-----|
| Deadlines to provide expertise | ( ) | (X) |
| Quality of expertise           | (X) | ( ) |
| Other                          | ( ) | (X) |

[ ] NAP

Comments - If yes, please specify, and provide details in case there are possible sanctions:

#### 207-1. Does the judge or another body control the progress of the expertise?

(X)Yes

( ) No

If yes, please specify:

#### 207-2. Are judicial experts' associations involved in:

- [ ] Selection processes
- [ ] Initial or continuous training
- [ ] Disciplinary procedures

[ X ] NAP

Comments Assuming the Register is not counted as association.

#### K1. Please indicate the sources for answering the questions in this part

Sources: https://www.nrgd.nl/

### 12.Reforms in judiciary

#### 12.1.Foreseen reforms

#### 12.1.1Reforms

208. Can you provide information on the current debate in your country regarding the functioning of justice? Are there undergoing or foreseen reforms? If possible, please observe the following categories:

#### 208-1. (Comprehensive) reform plans

- [ ] Yes (planned)
- [ ] Yes (adopted)
- [ ] Yes (implemented during year of reference +1)

[ X ] No

[]NA

Comments - If yes, please specify: As of now, no reforms are foreseen. However, it is important to note that in March, there were elections in The Netherlands, and as of yet, no new coalition has been formed. When a coalition agreement is formed, this might trigger changes on these topics.

### 208-2. Budget

- [ ] Yes (planned)
- [ ] Yes (adopted)

[ ] Yes (implemented during year of reference +1)
[ X ] No
[ ] NA

Comments - If yes, please specify:

208-3. Courts and public prosecution services (e.g. powers and organisation, structural changes - e.g. reduction of the number of courts (geographic locations), competences of the courts, management and working methods, information technologies, backlogs and efficiency, court fees, renovations and construction of new buildings)

[ ] Yes (planned)

[X] Yes (adopted)

- [ ] Yes (implemented during year of reference +1)
- [ ] No
- []NA

Comments - If yes, please specify: The temporary experiment-act on judicial procedures (in Dutch: Tijdelijke Experimentenwet rechtspleging) has been adopted in 2020 by Dutch parliament, but has not entered into force yet. This act aims to provide a legal basis to various pilot projects on accessible justice and experiments with regard to justice and conflict resolution (e.g. see also mediation and ADR)

#### 208-4. Access to justice and legal aid

- [ ] Yes (planned)
- [X] Yes (adopted)
- [ ] Yes (implemented during year of reference +1)
- [ ] No
- []NA

Comments - If yes, please specify: Currently, there is a debate in Dutch judiciary and politics as to whether access to the Dutch judiciary is guaranteed sufficiently, with regard to for instance access to legal aid. A phased implementation of a new legal aid system is currently underway, and will take place through incremental piloting and ultimately leads to the submission of new legislation to Parliament in 2023/24.

The 'childcare benefits scandal' (in which tax authorities falsely accused thousands of families of fraud), among other things, led to new insights into the relationship between citizen and government. Themes like "person centered", the restoration of the "human dimension" and self-reliance have become important. It is therefore in line with expectations that the next cabinet will invest in these current developments. Despite the recent fall of the cabinet and the elections in March 2021, the plans did not come to a standstill.

#### 208-5. High Judicial Council

- [ ] Yes (planned)
- [ ] Yes (adopted)
- [ ] Yes (implemented during year of reference +1)
- [ X ] No

[]NA

Comments - If yes, please specify:

208-6. Legal professionals (judges, public prosecutors, lawyers, notaries, enforcement agents,

#### etc.): organisation, education and training, etc.

- [ ] Yes (planned)
- [ ] Yes (adopted)
- [ ] Yes (implemented during year of reference +1)

```
[ X ] No
```

[]NA

Comments - If yes, please specify:

#### 208-7. Gender balance

- [ ] Yes (planned)
- [ ] Yes (adopted)
- [ ] Yes (implemented during year of reference +1)
- [ X ] No
- []NA

Comments - If yes, please specify: Currently, there is a debate in and on the Dutch judiciary with regard to gender-neutral and inclusive language (for instance, female judges at courts of appeal and the supreme court are still referred to as 'raadsheer' which is a male reference). The legislator has not yet planned any changes with regard to this topic.

# 208-8. Reforms regarding civil, criminal and administrative laws, international conventions and cooperation activities

- [ ] Yes (planned)
- [X] Yes (adopted)
- [ ] Yes (implemented during year of reference +1)
- [ ] No
- []NA

Comments - If yes, please specify: Dutch government is preparing to modernize the Dutch Code of Criminal Procedure. The current Code dates back to 1926. Draft legislative proposals have been published, but not yet formally introduced to parliament.

## 208-9. Enforcement of court decisions and in particular regarding decisions against public

#### authorities

- [ ] Yes (planned)
- [ ] Yes (adopted)
- [ ] Yes (implemented during year of reference +1)
- [ X ] No
- []NA

Comments - If yes, please specify:

### 208-10. Mediation and other Alternative Dispute Resolution

- [ ] Yes (planned)
- [X] Yes (adopted)
- [ ] Yes (implemented during year of reference +1)

```
[ ] No
```

```
[]NA
```

Comments - If yes, please specify: A pilot for mediation in criminal cases, which is an expansion of the mediation in criminal cases that is already possible.

https://www.google.com/url?sa=t&rct=j&q=&esrc=s&source=web&cd=&ved=2ahUKEwi9yvT35Mf0AhUKyqQKHXNECGwQFnoEC AcQAQ&url=https%3A%2F%2Fwww.rijksoverheid.nl%2Fbinaries%2Frijksoverheid%2Fdocumenten%2Frapporten%2F2021%2F10%2 F29%2Ftk-bijlage-6-pva-pilot-mediation-innovatiewet-strafvordering%2Ftk-bijlage-6-pva-pilot-mediation-innovatiewetstrafvordering.pdf&usg=AOvVaw28zaYRDz187HDj\_i2nboMZ

### 208-11. Fight against crime

- [ ] Yes (planned)
- [X] Yes (adopted)
- [ ] Yes (implemented during year of reference +1)
- [ ] No
- []NA

Comments - If yes, please specify: Sizeable investments in MIT, a multi-disciplinary intervention team to combat organised - subversive - crime.

#### 208-12. Prison system

- [ ] Yes (planned)
- [ ] Yes (adopted)
- [ ] Yes (implemented during year of reference +1)
- [ X ] No

```
[]NA
```

Comments - If yes, please specify:

#### 208-13. Child friendly justice

- [ ] Yes (planned)
- [ ] Yes (adopted)
- [ ] Yes (implemented during year of reference +1)

```
[ X ] No
```

```
[]NA
```

Comments - If yes, please specify: The Dutch Council for the Judiciary has requested attention for the existing Act on Minors (in Dutch: Jeugdwet) in its 2020 annual report. This act aims to regulate the assistance of (local) government to minors and their parents, who struggle with family difficulties, such as mental issues. The Council argues that adaptation of this act (and the system of youth welfare service in the Netherlands) will be necessary to adequately assist minors and their parents.

### 208-14. Domestic violence

- [ ] Yes (planned)
- [X] Yes (adopted)
- [ ] Yes (implemented during year of reference +1)
- [ ] No
- []NA

Comments - If yes, please specify: Special regulations for the treatment and sentences in cases of domestic violence, e.g. for the regulation of the public prosecution in these cases: https://www.om.nl/onderwerpen/beleidsregels/richtlijnen-voor-strafvordering-resultaten/richtlijn-voor-strafvordering-huiselijk-geweld

#### 208-15. New information and communication technologies

- [ ] Yes (planned)
- [X] Yes (adopted)
- [ ] Yes (implemented during year of reference +1)
- [ ] No
- []NA

Comments - If yes, please specify: Project Chain Computerisation Justice Chain, see e.g. https://www.strafrechtketen.nl/actueel/nieuws/2019/06/26/stappen-gezet-richting-duurzaam-verbeteren-ketenprestaties

#### 208-16. Other

- [ ] Yes (planned)
- [ ] Yes (adopted)
- [ ] Yes (implemented during year of reference +1)
- [ X ] No
- []NA

Comments - If yes, please specify: