

A conceptual image of a hand where the fingers are replaced by a dense arrangement of interlocking blue and grey gears. The hand itself is a realistic skin tone, and the background is a soft, light blue gradient.

Negotiating With Algorithms

Graham Ross

www.TheResolver.com

European Cyberjustice Network

21st November 2024

Graham Ross

- UK lawyer/mediator and, for 22yrs, writer, advisor, teacher, developer, presenter on ODR
- Founder Board Member of The International Council for Online Dispute Resolution
- Fellow of The National Center For Technology and Dispute Resolution at University of Massachusetts (Amherst)
- Official Observer to the Council of Europe's European Cyberjustice Network
- Member of the UK Civil Justice Council's ODR Advisory Group
- Member of the UK Civil Justice Council's ADR Working Party
- Advisor on ODR to the courts in UK, Bulgaria, Lithuania, Canada, Australia, the Council of Europe and Ukraine

Welcome to the International Council for Online Dispute Resolution

About ICDR

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ICODR

ICODR is an international nonprofit, incorporated in the United States, that drives the development, convergence, and adoption of open standards for the global effort to resolve disputes and conflicts using information and communications technology.

ICODR promotes worldwide standards for all forms of technology-assisted dispute resolution, including diagnosis, negotiation, mediation, arbitration and courts. ICDR's open standards offer the potential to lower cost, stimulate innovation, protect consumers and citizens, and protect the right of free access to justice. [Learn more...](#)

A wide-angle photograph of St. Paul's Cathedral in London, showing its iconic dome and classical columns. The cathedral is flanked by a long portico with many columns. In the foreground, a green lawn is visible, and a stone statue stands on a pedestal in the center. The sky is overcast.

The 25th International Forum on Online Dispute Resolution

29th-30th April 2025

Greenwich, London, UK

[Click here to watch 5 mn video](#)



This article is more than 1 year old

AI snaps business titan jaywalking

On the side of a bus

 [Andrew Orlowski](#)

Tue 27 Nov 2018 // 09:09 UTC



#F_AI_L An Artificial Intelligence system in China publicly shamed one of the country's most prominent business executive for jaywalking - after spotting their mug going past on the side of a bus.

Dong Mingzhu, the chair and public face of industrial giant Gree Electric is a well known public figure in China, and beyond: Fortune named her the fourth most powerful businesswoman outside the United States this year.

The *South China Morning Post* reported that an image of Dong on the side of a bus was captured by police traffic cameras, and fed into a shaming gallery increasingly used in Chinese cities.

Shenzhen was the first to adopt this method of keeping public order. Some systems go further and spray jaywalkers with water.

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[Chelsea Football Club Ltd](#)

Claim amount:

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Claim details:

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Robot mediator settles first ever court case

19 February 2019
Posted by Nick Hilborne

A 'robot mediator' has been used to settle a dispute in the court system, for what is believed to be the first time.

... tool, which uses artificial
... algorithms in place of a
... the three-
... .



Gazette

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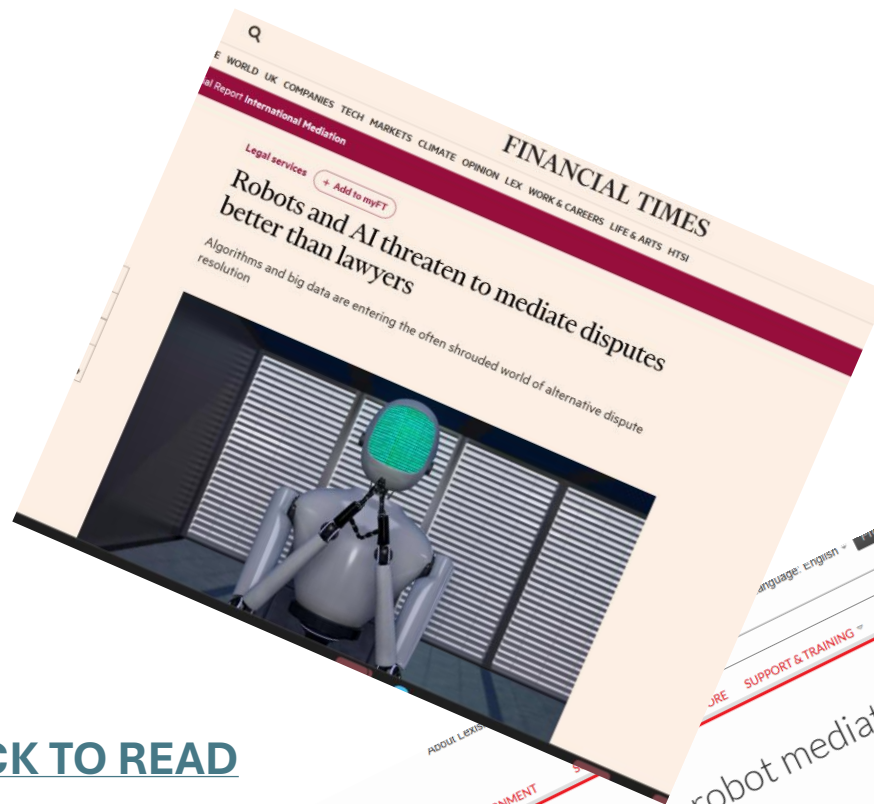
Mediator claims online dispute first to be settled by algorithm

By John Hyde | 25 February 2019

A lawyer and mediator claims to have facilitated the first online dispute settled by computer algorithm in a public court in England and Wales. Graham Ross said the web tool SmartsettleONE resolved a case last week in the new Online Civil Money Claims Court.

The dispute over unpaid fees for a counselling course, estimated at £2,000, had been in the court process for...

6 Comments



From Estonian AI judges to robot mediators in Canada, U.K.

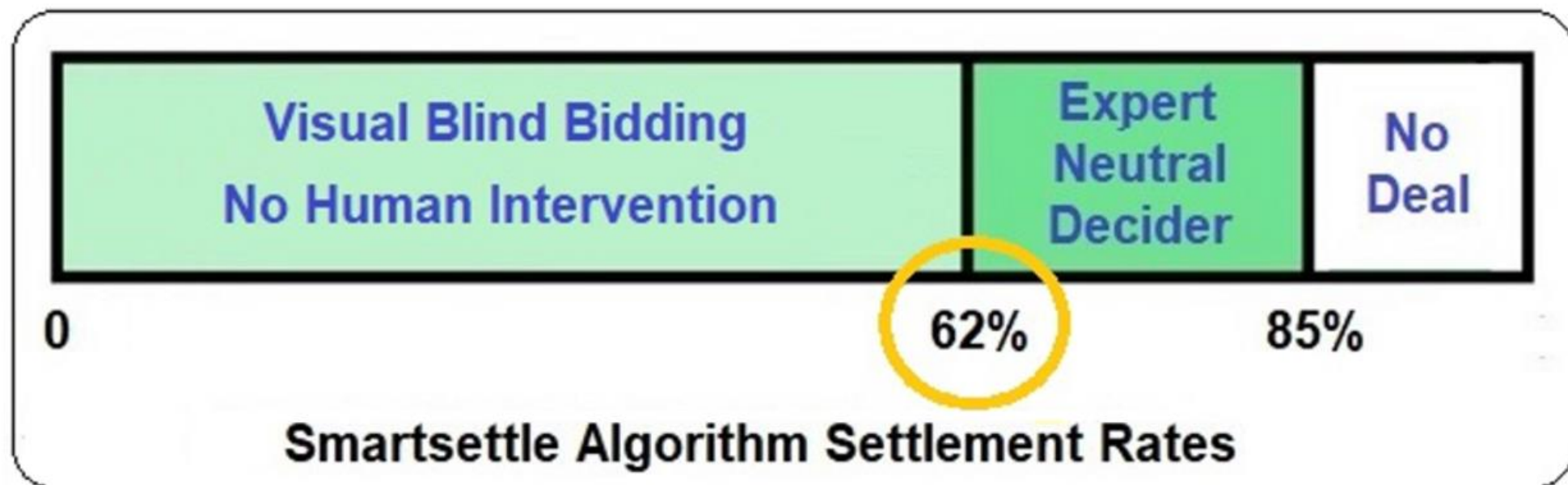
By Tara Vassdani

This article was originally published by [The Lawyer's Daily](#), part of LexisNexis Canada Inc.

Having previously written about Estonia's pilot [AI judge](#), it comes as no surprise that I am here to report that a "robot mediator" has settled a court case for the first time, demonstrating a further shift towards the embrace of legal technology and tools to efficiently and effectively litigate.

The underlying dispute concerned unpaid fees of approximately 2,000 British pounds, allegedly owed for personal counselling sessions. Following initially failed attempts to mediate, a court hearing was scheduled.

The dispute remained ongoing for three months, when Graham Ross, mediator and lawyer recommended that the parties make use of Smartsettle ONE – an online dispute resolution (ODR) tool developed in Britain.



- [Link to brief statistics](#)

To enquire about practising on, or joining a
study

using, Smartsettle ONE
or to ask any questions, contact

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