

### Long-term care

#### Applicable Statutory Basis

##### ALBANIA

Law no. 121/2016 "On the social care services in the Republic of Albania"

(last update of information (Albania) (2019))

##### ARMENIA

- Family Code
- RA Law on Social Assistance, 17 December 2014
- RA Government resolution No 1112, 25 September, 2015
- RA Government Resolution No 1744, 10 November, 2022

##### AZERBAIJAN

Old age and Invalidation:

- Law of the Republic of Azerbaijan "Social Services" of 30 December 2011;
- Regulation of Cabinet of Ministers on "Food Rates and Bed and Clothes Goods" of 21 November 1994.

Guaranteeing sufficient resources:

- Law of the Republic of Azerbaijan on "Social Services" of 30 December 2011.

"The amount of the guaranteed social services provided by the state budget for persons (families) who lived in hard conditions" Decree of Cabinet of Ministers #108, 22 April, 2014

##### BOSNIA AND HERZEGOVINA

Federation of BiH

- Law on the Basis of Social Protection, Protection of Civilian War Victims and Protection of Families with Children of Federation of BiH (Official Gazette of FBiH 36/99, 54/04,39/06,14/09,45/16 and 40/18) amended in 2004, 2006 and 2009 (Official Gazette of FBiH 54/04, 39/06 and 14/09). Supplemented by 10 cantonal laws on the same subject.
- Law on Taking Over the Rights and Responsibilities of Founders over Institutions of Social Protection in Federation of BiH (Official Gazette of FBiH 31/08)

Republika Srpska

- Law on Social Protection of RS (Official Gazette of RS 37/12, 90/16, 94/19 and 42/20)
- Labour Law (Official Gazette of RS 01/16) amended in 2018 and 2021 (Official Gazette of RS 66/18 and 119/21)
- Law on Income Tax (Official Gazette of RS 60/15, 5/16, 66/18, 105/19, 123/20, 49/21 and 119/21)
- Law on Contributions ("Official Gazette of RS" no. 114/17, 112/19, 49/21 and 119/21)
- Law on Child Care ("Official Gazette of RS" no. 114/17, 122/18, 107/19 and 119/21)

Brčko District of BiH

- Law on Social Care of Brčko District of BiH (Official Gazette of Brčko District 01/03, 4/04, 19/07 and 02/08)

##### GEORGIA

None.

## MONTENEGRO

Law on Social and Child Welfare, 2013/2014/2015/2016/2017/2021/2023.  
Law on Health Care, 2016/2017/2018/2019/2020/2021.

## NORTH MACEDONIA

Law on Social Protection (Закон за социјалната заштита) Official Gazette No. 104/2019, adopted on 23 May 2019 as amended on several occasions and supplemented by extensive guidelines.  
Regulation on the manner for acquiring the right to financial reimbursement for assistance and care, Official Gazette No. 126/2019.  
Law on Health Protection, Official Gazette No. 43/2012 as amended on several occasions.  
Law on Health Insurance, Official Gazette No. 25/2000 as amended on several occasions.  
Law on Pension and Disability Insurance, Official Gazette No. 98/2012 as amended on several occasions.

## REPUBLIC OF MOLDOVA

Law No 547-XV on Social Assistance of 25 December 2003.  
Law no. 123 of 18 June 2010 on social services.  
Law No. 909-XII of 30.1.1992, on the social protection of citizens who suffered following the Chernobyl disaster.  
Law No. 499-XIV of 14.07.1999, on State social benefits for certain categories of citizens.  
Government Decision no. 323 of 30 May 2013 on approval of the Framework Regulations on the organization and functioning of the Placement Center for elderly people and Quality Minimum Standards.  
Government Decision no. 1034 of 31 December 2014 on the approval of the Framework Regulation of the Social Care Home Service and the Minimum Quality Standards.  
Government Decision No. 1413 of 27 December 2016 for the approval of the Regulation on the method of establishing and paying compensation for transport services.

## SERBIA

Law on Social protection 2011.  
Law on Pension and Disability Insurance, 2003, revised 2004/2005/2006/2009/2010/2012/2013/2014/2018/2019/2021/2022.

## TÜRKIYE

- Presidential Decree No 1 published in Official Gazette of 10.07.2018
- Disability Law No 5378 published in Official Gazette of 07.07.2005
- Social Services Law No 2828 published in Official Gazette of 27.05.1983
- Law No 2022 on Pensions for Turkish Citizens who are Aged Over 65, Needy, Vulnerable and Living Alone published in Official Gazette No 15642 of 10.07.1976- Municipality Law No 5393 published in Official Gazette of 13.07.2005
- Metropolitan Municipality Law No 5216 published in Official Gazette of 23.07.2004
- Law No 5510 on Social Insurances and General Health Insurance published in Official Gazette of 16.06.2006
- Regulation on Special Needs Assessment for Children and Regulation on Disability Assessment for Adults published in Official Gazette No 30692 of 20.02.2019
- Regulation No 26244 of 30.07.2006 on Public Care Institutions and Organisations for Persons with Disabilities in Need of Care.
- Regulation on Private Care Centers for Persons with Disabilities published in Official Gazette No 29878 of 04.11.2016.
- Regulation on Care Rehabilitation and Family Counselling Services for Persons with Disabilities to be Rendered by General Directorate of Child Protection and Social Services published in Official Gazette No 27691 of 03.09.2010.
- Regulation on Elderly Nursing Homes and Nursing, Care and Rehabilitation Centers published in Official Gazette No 24325 of 21.02.2001
- Regulation on Private Elderly Nursing Homes and Nursing, Care and Rehabilitation Centers published in Official Gazette No 26960 of 07.08.2008
- Regulation on Home Care Allowance No. 32202 published in Official Gazette of 26.05.2023
- Regulation on Principles of Establishment and Functioning of Elderly Nursing Homes to be Operated in affiliation with Public Institutions and Organisations published in Official Gazette No 19422 of 05.04.1987
- Regulation on The Provision of Home Health Care Services by The Ministry of Health and Its Affiliates published in Official Gazette No 29280 of 27.02.2015.

## UKRAINE

Laws of Ukraine "On Social Services", "On state social standards and social guarantees"  
(last update of information by Ukraine 2019)

## Basic Principles

### ALBANIA

The fund is planned and financed from the government budget, according to regional needs.

Every category is covered by a long-term care according to the above legislation.

The long-term care is based upon needs.

The benefits provided for long-term care are given in cash and kind

Social assistance scheme and care for people in need has changed in the recent years based on the decentralization principle.

The necessary fund for social assistance according to local unit needs is allocated from the central state budget in the beginning of each year.

The local unit uses this fund monthly to support poor families according to national criteria and can use part of it to help other families in disadvantaged conditions.

Local units have taken the responsibility to assess social needs and to plan and establish services for groups in need.

Eight residential care services administered by the Ministry of Labor, Social Affairs and Equal Opportunities . The other ( 20 residential care services) have been transferred to the local unit's competence.

The Local unit will support financially new services in cooperation with local NPO-s ( Non Profit Organization-s).

(last update 2019)

### ARMENIA

There is no specific scheme for long-term care. Benefits are provided through other branches of social security.

Benefits in-kind:

special institutions are provided for disabled and orphan children and the elderly, these are financed out of the state budget.

### AZERBAIJAN

Old age and Invalidity:

Centrally organized compulsory social insurance scheme for employees.

Guaranteeing sufficient resources:

Centrally organized social welfare scheme financed by the State Budget.

### BOSNIA AND HERZEGOVINA

Federation of BiH,

- No special scheme.

- Long-term care is provided through the social protection legislation, grounded on the giving of social security benefits and entitlement is based on necessity.

- The amounts of benefits are regionally organized.

- Scheme is financed from taxes and budget.

- Benefits for long-term care are combined (benefits in-kind and cash benefits).

These benefits are granted as supplement to other social benefits (and are thus part of the other social protection laws)

Republika Srpska

- Long-term care is provided on the basis of the social protection legislation; entitlement is based on necessity.

- The amounts for each right are prescribed at the level of Republika Srpska, provided that the local governments may decide to give other rights provided in the law.

Funding is made partly from the budget of the Republic and partly from the budget of local governments.

- Benefits for long-term care are combined (benefits in-kind and cash benefits).

These benefits are granted as supplement to other social benefits (and are thus part of the other social protection laws)

Brčko District of BiH

- No special scheme.

- Long-term care is provided through the social protection legislation, grounded on the giving of social security benefits and entitlement is based on necessity.

- The amounts of benefits are regionally organized.

- Scheme is financed from taxes and budget.

- Benefits for long-term care are combined (benefits in-kind and cash benefits).

These benefits are granted as supplement to other social benefits (and are thus part of the other social protection laws)

### GEORGIA

There is no specific scheme for long-term care. Benefits are provided through other branches of social security. Benefits in-kind: Special institutional care provided for disabled, for children deprived of parental care and for elderly. Services related to alternative day care centres, small group homes, community-based services are financed by central and local budget. Basically it is centralised, universal system, not linked to economic activity and/or payment of contributions. No benefits to informal carers.

#### MONTENEGRO

No specific scheme. Part of the general social assistance scheme. Financed by the State Budget. Beneficiaries may be citizens of Montenegro, with permanent residence, foreigners with an approved temporary stay or permanent stay in Montenegro, asylum seeker and foreigner under subsidiary protection.

#### NORTH MACEDONIA

Long-term care is not ensured by a single system, but it is partially provided under the social protection and pension insurance system run by the Ministry of Labour and Social Policy and the health care system under the responsibility of the Ministry of Health. Each of these systems has its own legal regulations, criteria of accessibility and quality, and a different method of financing. Apart from the state guaranteed systems, long-term care is traditionally provided by family members and other close persons.

Benefits in cash (assistance and care by other person, disability benefit, compensation of a salary for shortened working hours of the parent due to the care of a child with disability) and in kind are provided (accommodation and nursing care in social protection institutions or specialized hospitals, day care, home care and assistance, foster family care). Cash benefits are organised at central level. In-kind benefits are organized both centrally and locally.

Provision of long-term care is based on insurance principles for health care and universal entitlement for the social care services and cash benefits.

Long-term care is financed primarily from State Budget, contributions, out-of-pocket payments by the beneficiary or his/her family and municipal budget (for certain social care services).

Some specific benefits exist for informal carers (see "Benefits for informal carers")

#### REPUBLIC OF MOLDOVA

In the field of social assistance, long-term care is provided through social services. The right to social services is determined individually, based on the assessment of the person / family needs of these services.

Thus, depending on the individual needs and individualized assistance plan, social services are provided, such as: social care at home, day care centers; temporary placement centers, long-term placement centers, rehabilitation centers, multi-purpose social assistance centers.

According to the legislation, the prerogative of the establishment and development of social services belongs to the local public administration authorities of level one and level two.

According to Law no. 123/2010 on social services, social services are classified into the following types:

- a) primary social services;
- b) specialized social services;
- c) social services with high specialization.

Primary social services are services that are provided at community level to all beneficiaries and are aimed at preventing or limiting situations of difficulty that may cause marginalization or social exclusion.

Specialized social services are services involving the training of specialists and aim at maintaining, rehabilitating and developing individual capacities to overcome a situation of difficulty in which the beneficiary or his family is located.

Social services with a high specialization are services provided in a residential institution or specialized temporary placement institution which require a range of complex interventions that may include any combination of specialized social services provided to beneficiaries with increased dependence and requiring continuous supervision (24/24 hours).

Simultaneous, according to the Social Assistance Act No. 547/2003, the local public administration authorities of second level organize the territorial structure of social assistance, which together with the first level local public administration authorities and in cooperation with the representatives of the civil society, implements the social assistance policy and ensures the application of the legislation at the level territorial. Persons with severe disability immobilized in bed have suffered from the Chernobyl catastrophe, they are set up a monthly allowance for care, attendance according to the Law No. 909/1992.

#### SERBIA

Universal in-kind benefit or cash entitlement to people in need of care due to health conditions.

Benefits in kind are provided through social welfare scheme, through Social Care institutions. Centrally administered, financed by state budget.

Cash benefits are provided through two separate schemes. One is through Pension and Invalidity Insurance scheme which provides cash benefit for insured persons and pensioners. The benefit for other persons in need is provided from the State budget.

#### TÜRKIYE

Long-term care is not ensured by a single system, but it is mainly provided and run by the Ministry of Family and Social Services (MoFSS). Although long-term care services in Türkiye are rendered by different institutions and organizations such as municipalities, foundations, associations and similar organizations, the MoFSS is the main public authority that carries out services of the identification, protection, care, training and rehabilitation for persons with disabilities (PwDs) and older persons. Thus, long-term care services for PwDs and older persons are centrally administered. In this context, an integrated long-term care model policy has been implemented to integrate institutional and community-based care. Long-term care services including residential care and community-based care such as home care support services, home care allowance, day care services and social assistance are offered in an integrated manner that complements each other for PwDs and older persons by the MoFSS. In addition, there are private residential care centres that provide long-term care services for PwDs and older persons.

Application and other relevant processes for long term care are carried out by provincial directorates of the MoFSS in 81 provinces. Benefits are financed from the government budget. Benefits provided by the MoFSS for long-term care are combined (benefits in-kind and cash benefits including Home Care Allowance). Entitlement for the benefits in-kind (both for PwDs and older persons) is mainly based on universal entitlement. Cash benefits are based on the means-tested criteria.

Within the scope of the policy of "improving and strengthening care services" for PwDs and older persons, MoFSS has determined the "Quality Standards of Care Services" with the Directive on the Development and Evaluation of Quality in Care Services of Persons with Disabilities and Older Persons in order to provide systematic, qualified and sustainable care services. In this context, Directive on the Development and Evaluation of Quality in the Care Services for Persons with Disabilities and Older Persons was published on 16 December 2019.

On the other hand, Quality Standards Implementation Guide in the Care Services for Persons with Disabilities and Older Persons was published on 30 June 2020. Besides, Quality Improvement Process Management Guide for long term care institutions was published in March 2022.

Healthcare at home and some assistive devices are provided under the general health insurance system (universal) run by the Ministry of Health, and some homecare support services for PwDs and older persons are provided by local government based on necessities.

#### UKRAINE

Universal in-kind benefit, entitlement to people in need of care due to the health conditions, organized regionally on the municipal level and financed by local budget.

(last update 2019)

## Risk Covered: Definition

#### ALBANIA

- Poor families who fell out of the social net, apply for social assistance in local units offices. Orphans are supported with priority under age 18 if they are in family care and after this age when they are unemployed.
- People with disability (work invalids, blind, paraplegic and tetraplegic, people with mental health problems and people with physic and mental disabilities) are supported monthly with a disability allowance and care giver allowance. They are evaluated by special commissions for the scale of disability and care they need. We are working to change the legislation and practice and move from medical model of disability to the social-medical one.
- Victims of trafficking after emerging from the social care institutions until their employment, are entitled for social assistance.
- Victims of domestic violence for the period of their Order of Protection / Immediate Order of Protection.

(last update 2019)

#### ARMENIA

Benefits in-kind:  
special institutions are available for those disabled or orphan children and aged people who are in need of care.

#### AZERBAIJAN

Old age and disability are covered.

Pensioners and disabled persons with 81-100% impairment of body functions, who:

- have no child to take care of them,
- are unable to perform the basic activities of daily life, and
- regularly require aid from a third party.

Guaranteeing sufficient resources:

- elderly and lonely persons, disabled and lonely persons (persons over 70 years). (Persons over the age of 70 and persons have disability

due to 61-80% impairment of bodily functions in need of care - according to the decision of local state medical commissions); or  
- non-active physically/mentally handicapped persons who require domestic assistance (in-kind) or who wish to be cared for at home.

## BOSNIA AND HERZEGOVINA

### Federation of BiH

Allowance for the assistance and care by another person could cover invalids, persons impaired in their physical or mental development, elderly and incapacitated persons with permanent changes in their health condition, who cannot procure sufficient sustainability to satisfy their existential needs.

### Republika Srpska

The right to financial assistance is provided by the persons who are unable to work and the right to allowance for assistance and care by other person is exercised by the persons who are partially or completely dependent on assistance and care of other person when meeting the basic and physiological needs. It is not enough for a person to have any degree of limitation. Work disability and functional status are determined by the expert committee.

Complete dependence: the inability of independent movement even with the orthopedic aids, inability of taking food, managing personal hygiene, performing physiological needs, undressing and dressing, permanent and progressive damage to the intellectual, emotional and social functioning with complete dependence on the help of another person, permanent and progressive sensory impairments with complete dependence on the help of another person, Bartel index with a score of 0-60 points.

Partial dependence: ability of independent movement with orthopedic aids, taking food, managing personal hygiene, performing physiological needs, undressing and dressing with the partial assistance of another person, permanent and progressive sensory impairments with partial dependence on the help of another person, permanent and progressive damage to the intellectual, emotional and social functioning with partial dependence on the help of another person, Bartel index with a score of 61- points-80 points, i.e. 61-90 points for kids. It is not necessary for an informal carer to provide care for a minimum period of time before the right is exercised.

The right to a disability benefit is exercised by persons affected by the impairment / illness in the developmental period whose physical disabilities is from 70 to 100%, as well as persons with damage to the urogenital system who are in the terminal phase of failure of both kidneys and who need chronic dialysis - with a physical damage of 100%.

A parent of a child who has permanent developmental disabilities due to which he/she is completely dependent on the support and care of another person in meeting basic living needs and who has a 100% physical disability is entitled to compensation for the parent-caregiver or caregiver.

The right to support and care at home is provided to an elderly person, a seriously ill person and other person who is unable to take care of himself.

The right to daily care has a child and an adult who has the right to be placed in an institution or care in a foster family and other persons who, due to their psychosocial difficulties and other unfavourable life circumstances, need this form of protection.

A child without parental care, a child with developmental disorders, a child whose development is hindered by family circumstances, a child with socially unacceptable behaviour, an adult with a disability and a seriously chronically ill person, an elderly person, victims of domestic violence, victims of trafficking in human beings, a pregnant woman and a parent of a child up to one year of age, a person who is found in wandering or begging or a person who needs temporary accommodation for other justified reasons have the right to placement in an institution and the right to care in a foster family.

### Brčko District of BiH

Right to financial assistance is provided by persons incapacitated for work, whereas the right to allowance for other person's assistance and care is provided by persons who are partly or fully dependent on other person's assistance and care in fulfilling their basic and physiological needs. Incapacity for work and the functional status are determined by an expert medical commission.

## GEORGIA

No particular definition of long-term care exists. The need for long-term care, i.e. qualification requirements to certain state programs/services are defined by the relevant programs, taking into account grades of disability and health conditions etc.

## MONTENEGRO

Need care and support due to bodily, mental, intellectual or sensory disorders or changes in health condition.

## NORTH MACEDONIA

### Social protection:

Incapacity to perform the basic living functions without the help of a third person (the person cannot move around the house even by using appropriate aids, cannot maintain personal hygiene, cannot dress, needs to be fed, or cannot perform other activities for satisfying the basic needs of living), that includes those who are immobile, completely blind as well as those with moderate, severe and profound mental disabilities, severe and most severe physical disability and illness.

### Health care:

Incapacity to perform the basic living functions due to chronic progressive illness, trauma, dementia, terminal illness, muscular dystrophy, multiple sclerosis, paraplegia, hemiplegia, quadriplegia, coma vigil, mental illness, etc.

## REPUBLIC OF MOLDOVA

In the field of social assistance, long-term care is provided through social services. The right to social services is determined individually, based on the assessment of the person / family needs of these services.

Thus, depending on the individual needs and individualized assistance plan, social services are provided, such as: social care at home, day care centers; temporary placement centers, long-term placement centers, rehabilitation centers, multi-purpose social assistance centers.

## SERBIA

Cash allowance is paid to beneficiaries who have lost ambulatory capacity, to those who are unable to move independently indoors with an adequate aiding device or need help to feed themselves, to dress and undress, and to maintain basic personal hygiene due to the severity or nature of permanent illness or pathological condition, or to blind people who have lost sense of light and correct positioning, and persons with visual acuity of less than 0.05 with the optimum correction.

## TÜRKIYE

Health Board Report on disability and health status is required for PwDs for social rights and benefits including long-term care.

Persons at or above 60 years old can benefit from public nursing homes whereas, persons at or above 55 years old can benefit from private nursing homes.

Applicants of cash benefits (including Home Care Allowance), have to hold Health Board Report on disability. The degree of disability/level of dependency changes based on the type of social assistance or social services. For instance, a person who cannot fulfill the requirements of daily life without the support and care of others has to hold a Report that indicates "a severe disability rate/fully dependent" and has to meet the financial criteria in order to benefit from home care allowance whereas a person can benefit from disability pension with a disability rate of at least %40.

There is no limit for the duration of dependency.

Home health care: For individuals who are in need of home health care services due to various diseases, medical, social and psychological counselling, medical examinations and treatments, medical care, follow-up and rehabilitation services are provided by the Ministry of Health.

Patient: The individual who has difficulty in accessing healthcare due to the disease and / or aging, who has disrupted the quality of life, and who has demanded to receive health services in his home and family environment,

Units: It is established in accordance with the criteria stated in this Regulation for the purpose of evaluating the requests of the patients or patients' relatives who apply, and providing home health services to the patients who are considered eligible for the applications, and if necessary, for the transfer of the patients to the hospital.

## UKRAINE

The need for long-term care is defined by different categories of persons using several criteria (basically age and health conditions). Old age criteria: the recipient should reach the age of 60.

Health criteria: children with disabilities and people unfit to work and to perform every day self care and movements.

(last update 2019)

## Field of Application

### ALBANIA

Refer to the "Risk Covered: Definition"

(last update 2019)

### ARMENIA

Benefits in-kind:  
all residents.

Cash Benefits:  
all residents.

## AZERBAIJAN

Older people leaving alone and persons with disabilities.  
Guaranteeing sufficient resources:  
All residents in need of temporary or permanent care for physical, mental or social reasons.

## BOSNIA AND HERZEGOVINA

### Federation of BiH

- all person over 65 years of age incapable for self-care without means
- all persons younger than 65 years of age receiving a disability allowance when they suffer of at least 90% degree of disability
- civilian war victims with at least 80% body impairment

### Republika Srpska

All residents whose functional abilities have been reduced due to age or illness/impairment.  
Civilian victims of war, war invalids and disabled soldiers receive benefits under special laws.  
These benefits are not provided based on insurance.  
The following persons are considered unable to work:

- persons over 65 years,
- women during pregnancy, childbirth and postpartum for the period provided for in the labour regulations
- father, guardian, foster parent who takes care of one or more children up to one year life,
- a child up to the age of 18 or until the completion of formal education and maximum 26 years,
- a person with permanent damage of whom the expert commission determined that he/she is unable to work. Above definition, according to the Law on Social Protection is used for exercising the right to financial assistance; it does not apply to persons whose incapacity is to be assessed for the application of temporary inability for work under the Labour Law, which is discussed in Chapter 5 – “Disability”.

### Brčko District of BiH

Right to financial assistance is provided by persons incapacitated for work, whereas the right to allowance for other person's assistance and care is provided by persons who are partly or fully dependent on other person's assistance and care in fulfilling their basic and physiological needs. Incapacity for work and the functional status are determined by an expert medical commission.

## GEORGIA

All residents in need of temporary or permanent care for physical, mental or social reasons. No state insurance schemes against the risk exist.

## MONTENEGRO

Care and assistance allowance is a cash benefit financed from the budget. Entitled are persons who need care and support due to bodily, mental, intellectual or sensory disorders or changes in health condition to fulfil their needs.

Adult disabled persons and elderly persons who cannot be provided care in any other manner, due to housing, health, social or family conditions are entitled to be placed in a care institution.

## NORTH MACEDONIA

### Social protection.

Cash benefits and benefits in-kind: all permanent residents, who are not capable to look after themselves and are dependent on assistance and care by other person (Elderly person, person with physical and/or mental disability/impairments, persons with chronic illness).

### Health care.

Provided for those who are eligible for health care services (see Table 2 “Health care”, “Field of application, 1. Beneficiaries”).

Voluntary insurance (see Table 2 “Health care”, “Field of application, 3. Voluntarily insured”).

## REPUBLIC OF MOLDOVA

The citizens of the Republic of Moldova and the foreigners specified in art. 2 par. (1) of the Law no. 274 of 27 December 2011 on the integration of foreigners in the Republic of Moldova, who reached the standard retirement age or are assigned to degrees of disability or are in different situations of difficulty, lack of support from children, extended family, relatives and who, due to circumstances such as physical or social, have a low capacity for self, need supervision, assistance and specialized care.



## SERBIA

Pension and Invalidity Insurance: Insured persons and pensioners

Social Welfare scheme: All other citizens of Serbia residing in Serbia. Foreigners and stateless persons may become beneficiaries in accordance with international agreements/law.

## TÜRKIYE

All residents in need of care can benefit from long term care services. In addition, foreign nationals with residence permits can also benefit from these services.

Everybody who has difficulty in accessing healthcare due to the disease and / or aging, who has disrupted the quality of life, and who has demanded to receive health services in his home and family environment,

## UKRAINE

All residents in need.

(last update 2019)

## Conditions

### Qualifying period

#### ALBANIA

Economic assistance for poor families and individuals not limited in time, if they are without incomes from other resources.

Orphans are supported with social care services or with economic assistance when are not been placed in social services institutions.

Persons have the right to be placed in social care institutions for a period of 6 months, which can be extended to up to one year from the date their application is lodged. Five years after their placement in social care institutions, children who come from families with social problems, have their family's social and economic situation re-evaluated by the administrators in the local government unit. The new economic and social state is made known to the council of the local government unit, which revises the decision for the further stay of the child in the institution or not. People can stay in social care centres until it is found another alternative care for them.

(last update 2019)

#### ARMENIA

Benefits in-kind:

no qualifying period required.

#### AZERBAIJAN

Old Age, Invalidity and Guaranteeing Sufficient Resources:

No qualifying period.

#### BOSNIA AND HERZEGOVINA

Federation of BiH and Brčko District of BiH

See 'Field of Application' above

Republika Srpska

No qualification period is required

#### GEORGIA

None.

No minimum periods of residence, employment, insurance contribution or economic activity required.

MONTENEGRO

None.

NORTH MACEDONIA

No qualifying period.

REPUBLIC OF MOLDOVA

According to the Government decision no. 1167 of October 16, 2008 for the approval of the Regulation on the manner of establishing and paying the social aid, the right to social aid / aid for the cold season of the year is reviewed when any change in the information previously submitted by the applicant, or at each 12 calendar months after entitlement to the benefits concerned. If all members of the family have reached retirement age or are recognized by the National Council for Determining Disability and Labor Capacity and have no other sources of income than social benefits, of the year shall be reviewed every 24 calendar months after its award.

SERBIA

No limit.

TÜRKIYE

None. No minimum periods of residence, employment or economic activity required.

UKRAINE

No restriction on age

(last update 2019)

### Minimum level of dependency

ALBANIA

ARMENIA

None.

AZERBAIJAN

Old aged persons and persons with disability

BOSNIA AND HERZEGOVINA

Federation of BiH  
See Field of Application

Republika Srpska  
See Field of Application and Risk Covered: Definition

GEORGIA

None.  
No general or special provisions.

MONTENEGRO

None.

#### NORTH MACEDONIA

There is no particular minimum level of dependency. In general, cash benefits are granted to persons who need assistance from another person in performing daily activities. Criteria of dependency for benefits in kind differ according to the legislation concerned.

#### REPUBLIC OF MOLDOVA

According to Law no. 909/1992, a monthly allowance for care, attendance and supervision in the amount of 500 MDL per month shall be established for the persons with severe disability in bed. The monthly allowance can not be determined if the persons are in full state maintenance, they are beneficiaries of the personal assistance service or they are beneficiaries of the social care service at home.

#### SERBIA

See: Risk covered: Definition

#### TÜRKIYE

There is no minimum degree of dependency required to qualify for long-term care including both institutional and community-based care for PWDs and older persons.

For cash benefits, see "Risk covered: Definition".

#### UKRAINE

Not applicable

(last update 2019)

## Age

#### ALBANIA

Disability and economic assistance allowances, no restriction of age or limited benefits in time.

Orphans that are not placed in social care institution, has no restriction of age, to be eligible for economic assistance;

The age of people with disabilities to be admitted to residential institutions is from 0-25 years.

(last update 2019)

#### ARMENIA

Benefits in-kind:

- elderly: legal retirement age (See Table 6 'Old Age').
- children: up to 18 years of age.

Cash Benefits:

see Table 5 'Invalidity.'

#### AZERBAIJAN

Old age and Invalidity:

Must fulfill conditions for access to old age and/or invalidity insurance:

See Table V "Invalidity" and Table VI "Old Age".

Guaranteeing sufficient resources:

Elderly persons in need of care:

- over 70 years (according to the decision of local state medical commissions) at home.

## BOSNIA AND HERZEGOVINA

Republika Srpska

Allowance for assistance and care by other person can be claimed by the persons over 3 years old.

Persons whose impairment / illness occurred during the development period, i.e. up to the age of 18 (no matter how many years they have at the time of recognition of right) can be achieved.

The right to disability benefit. The right to compensation to a parent-caregiver or caregiver lasts until the age of 30 of the child, and the condition is that the parent/caregiver is not older than 65 years.

## GEORGIA

Children: under 18 years of age;

Elderly: 60 years for women and 65 years for men;

Disabled persons: no age criteria.

## MONTENEGRO

Not applicable.

## NORTH MACEDONIA

In case of long-term care services provided in the social care institutions and centres for social services there are different age criteria depending on the type of institution. Personal assistance service is provided to persons aged 18-65.

Financial reimbursement for assistance and care as well as disability benefit is granted to persons above age of 26.

## REPUBLIC OF MOLDOVA

Under the Law on Social Aid no. 133 of 13.06.2008, the right to social aid and aid for the cold period of the year benefits the disadvantaged family (a family that has an overall average monthly income lower than the guaranteed minimum monthly income and that has accumulated on the welfare indicators a score lower than or equal to that established for assessment of the family's well-being) if all its adult members fall into at least one of the following situations:

- a) have reached the age required to establish the pension according to the legislation;
- b) are persons classified in the degree of severe disability or in the degree of accentuated disability or they are persons classified in the degree of average disability since childhood;
- c) are unemployed registered with the territorial employment agency and do not refuse to participate in activities of community interest;
- d) in the period between the 30th week of pregnancy and the 12th week after birth if the child is born dead or dies during postnatal leave or cares for a child up to the age of 3 years;
- e) care for a family member / family member who requires care by a third person according to the conclusion of the medical counseling council of the public health sanitary institution;
- f) to realize income from full or part-time wages;
- g) carries out an entrepreneurial activity in the following situations:
  - 1) is the founder of an enterprise and, as a founder, in the last 3 months prior to the month of submitting the application for the granting of social assistance, he has earned income of no less than 3 minimum wages, resulting from the amount of the minimum monthly wage established according to the legislation, proven by the declaration own risk;
  - 2) is a holder of an entrepreneur's license who, in the last 3 months prior to the month of submitting the application for the granting of social assistance, has earned income of no less than 3 minimum monthly wages, resulting from the amount of the minimum monthly wage established according to the legislation, proven by the self-declaration liability;
- h) achieves income from activities related to the use of agricultural land owned and/or leased from the outskirts of the towns with an area of at least 0.5 ha cumulatively for one person and who in the previous year achieved income of no less than 0.5 minimum wages per month (monthly average), resulting from the amount of the monthly minimum wage established according to the legislation, proven by the self-responsible declaration;
- i) have worked as day laborers for at least 60 cumulative days in the last 12 months prior to the month of registration of the application for the granting of social assistance, and in the case of persons with moderate disabilities - at least 40 cumulative days in the last 12 months prior to the month of registration of the application.

If the minor has the full exercise capacity in accordance with the Civil Code and confirms one of the occupational statutes provided in art. 5 of the Law no. 133/2008 regarding the social aid, is considered an adult within the meaning of this law.

EXCEPT:

- a) do not live at the address where they have their domicile, fact confirmed by the social investigation;
- b) executes a custodial sentence;
- c) satisfy the military service in due time;
- d) they are in state maintenance.

## SERBIA

Pension and Invalidation scheme: 15 years

Social Welfare scheme:  
No limit.

#### TÜRKIYE

There is no upper or lower age condition for cash benefits and long-term care services for PwDs.

However, persons at or above 60 years old can benefit from public nursing homes whereas, persons at or above 55 years old can benefit from private nursing homes.

There is also no upper or lower age condition for home health care services given by Ministry of Health.

#### UKRAINE

No restriction of age

(last update 2019)

## Organisation

### Evaluation of dependency: evaluators

#### ALBANIA

The placement of children, persons with disabilities, and elderly people in public and private social care institutions is done by the commissions for the evaluation of the needs of persons, which are set up and function at the level of the municipality/commune, region and the State Social Service.

(last update 2019)

#### ARMENIA

The ministry approves the eligibility of service on the basis of the conclusions of the regional body providing social services (for elderly people) and to the municipality division of women and family protection (for orphan/disabled children).

Note: Provision of long term care may be rejected in case he/she has chronic alcohol and/or drug user, is a virus bearer, suffers from diseases, which can be treated only in specialized health care facilities.

#### AZERBAIJAN

Organization: State Social Protection Fund under MLSPF

#### BOSNIA AND HERZEGOVINA

Federation of BiH  
The Institute for Medical Examination of the Health

#### Republika Srpska

Review of the conditions for the exercise of these rights is made by Social Welfare Centers. The Ministry of Health and Social Welfare and the inspector in charge of social protection are supervising.

The capacity and functional condition are assessed by an expert committee composed of a specialist in family medicine, a psychologist and a defectologist. The committee may include, if necessary, two more members: a specialist in relevant branch of medicine depending on the type of handicap and a social worker. The Commission for Needs Assessment and Guidance of Children and Youth with Developmental Disabilities (pediatrician or family medicine specialist, psychologist, social worker, pedagogue, special education teacher) determines: the child's functional condition, the degree of physical impairment of the child and the need for special childcare.

The degree of physical disability for adults shall be determined by expert evaluation of the Pension and Disability Insurance Fund.

The exercise of the right to support and care at home, the right to placement in an institution and care in a foster family, and the right to daily care do not require an assessment by a doctor or commission.

Brčko District of BiH

The expert medical commission for evaluation the capacity of persons requesting social protection in the territory of the Brčko District of BiH.

## GEORGIA

Agency for State Care and Assistance for the (Statutory) Victims of Human Trafficking.

## MONTENEGRO

For realization of certain social rights commissions are established within the Ministry as expert bodies which, in the procedure of regulating certain social rights, provide findings and opinion on mental and physical and health condition as a condition for realization of determined rights.

The commissions are established as first instance and second instance. The commissions work and decide independently in accordance with legal regulations and rules of mental and social and medical science and practice.

Finding and opinion are given by the commissions based on examination of the person and adequate documentation.

The necessary documentation is acquired and provided by the Center for social work in the procedure of regulating the right.

## NORTH MACEDONIA

Medical doctors and expert bodies established by special regulations.

Social Protection System:

Assistance and care by other person: expert committees which are established by the Minister of Health with public healthcare institutions and are composed of three medical specialists and their deputies, who also consider the opinion of the personal doctor on the need for care and examination of the applicant/beneficiary. Applicants are referred to the Expert Committee by the social worker in the competent Social Work Center following the initiative taken by the personal doctor.

By exception, a person over 26 years of age with moderate, severe and profound intellectual disability and a person with severe and most severe physical disability are entitled to compensation for assistance and care by another person, based on the findings and opinion of the Functional Assessment Service at the Public Health Institution - Health Center Skopje, and a decision of the Social Work Center. Disability benefit: Medical council of at least 3 specialist doctors and their deputies at clinic hospitals or opinion of competent body which assess the type and degree of impairment.

Health care system:

The need for home and semi-stationary palliative care is established by specialized doctors.

The need for long-term nursing medical care in hospitals is determined on the basis of the opinion of medical council of specialists at hospitals and opinion of the committee of doctors with the Health Insurance Fund.

## REPUBLIC OF MOLDOVA

In the social assistance system there is a determined mechanism for assessing their needs, determining and prioritizing them, establishing the social diagnosis, and developing and defining the social services needed to meet the needs.

The specialist with competence assessment needs is the social worker in the community in collaboration with the multidisciplinary team.

The multidisciplinary team, namely: physician, psychologist, policeman, teacher, representative of the local public administration authority, representatives of civil society, family members, etc., is involved in ensuring the interdisciplinary approach of the beneficiary's situation.

## SERBIA

Pension and Invalidation Fund.

## TÜRKIYE

Persons with Disabilities (PwDs) are required to submit a Health Board Report on disability issued by a health board of medical doctors composed of different branches in order to benefit from public long-term care services or cash benefits.

The degree of need in long-term care of PwDs is determined via social assessment report by a commission of social workers established within the Provincial Directorates of the MoFSS.

In the process of placement of older persons in public and private nursing homes, the medical report and the social assessment report by social workers affiliated with Provincial Directorates of the MoFSS are required.

Provincial Health Directorates are responsible for home health care services given by Ministry of Health.

UKRAINE

Doctor

(last update 2019)

## Evaluation of dependency: indicators and categories of need

ALBANIA

Based on current Albanian legislation, disability care-giving allowance is delivered according to the severity of medical diagnosis of the individual. There are only 2 categories of persons with disabilities, the ones which benefit from care-giving allowance and the others who don't. There is no scale of assessment which can affect the amount of money given to cover the cost of caregiving. Usually, the persons with disabilities who belong to the first group are considered to be with a more severe diagnosis and are commonly given this allowance. At the moment, the Ministry of Social Welfare and Youth is designing the new reform of disability assessment which will include the social assessment of the individual. The daily living activities will be highly considered to measure the capacity of the individual to perform the activities independently.

(last update 2019)

ARMENIA

No specified method is applied. Indicators are in the process of development.

AZERBAIJAN

BOSNIA AND HERZEGOVINA

Federation of BiH  
The Institute for Medical Examination of the Health

Republika Srpska

The Ministry of Health and Social Welfare keeps a unique record of beneficiaries and services provided; social protection institutions also keep records of users, their rights and services provided. The Law provides for the establishment of the Institute for Social Protection as a development institution for monitoring, promoting, planning, encouraging development and conduct of research and expert activities in the field of social protection.

The following criteria are applied to determine the functional condition: complete and partial dependence on assistance and care by another person. Complete dependence: the inability of independent movement even with the orthopedic aids, inability of taking food, managing personal hygiene, performing physiological needs, undressing and dressing, permanent and progressive damage to the intellectual, emotional and social functioning with complete dependence on the help of another person, permanent and progressive sensory impairments with complete dependence on the help of another person, Bartel index with a score of 0-60 points.

Partial dependence: ability of independent movement with orthopedic aids, taking food, managing personal hygiene, performing physiological needs, undressing and dressing with the partial assistance of another person, permanent and progressive sensory impairments with partial dependence on the help of another person, permanent and progressive damage to the intellectual, emotional and social functioning with partial dependence on the help of another person, Bartel index with a score of 61- points-80 points, i.e. 61-90 points for kids.

Brčko District of BiH

The expert medical commission for evaluation the capacity of persons requesting social protection in the territory of the Brčko District of BiH.

Articles 6 and 7 of the Law on Amendments to the Law on Social Protection of the BD BiH (Brčko District of BiH, 21/18) regulate the beneficiaries of the right to allowance for care and assistance from another person (persons suffering from paralysis, dystrophy, related musculoskeletal and neuromuscular disorders, multiple sclerosis, persons who are severely mentally impaired, blind, immobile, persons requiring permanent care and assistance from another person, children with rare illnesses); dependency/functional dependence is determined by Barthel Index of Activities of Daily Living; level of dependency - complete dependence, severe dependence, moderate dependence and mild dependence.

GEORGIA

No special provisions for evaluation of care dependency.

MONTENEGRO

No special indicators.

#### NORTH MACEDONIA

Cash benefits-Assistance and care by other person: Dependency is assessed by reference to the capacity of persons to perform autonomously the essential activities of daily living (housekeeping, moving around in the home, mobility and personal hygiene), by means of specific evaluations, in particular on the basis of the International Classification of Functioning, Disability and Health (ICF) of the World Health Organisation and Barthel ADL index.

There are 2 categories of dependency on care:

Persons with higher level of dependence are the ones with severe or pronounced intellectual disabilities, severe and most severe physical disabilities, complete blindness and temporary or permanent changes in the health condition, due to which the person cannot perform basic living functions.

Persons with lower level of dependence are persons with moderate intellectual disability, those suffering from temporary or permanent changes in the health condition and who cannot perform all basic living functions without help and care from another person.

Benefits in kind- Services for Assistance and Care at Home: person's ability to perform activities of daily living independently is assessed on the basis of the Katz Index of Independence in Activities of Daily Living (it ranks adequacy of performance in the six functions of bathing, dressing, toileting, transferring, continence, and feeding). It is the personal doctor who completes the scale and specifies the degree of dependency.

Independent living skills is assessed on the basis of the Lawton - Brody Instrumental Activities of Daily Living Scale (which measures eight domains of function, e.g. food preparation, housekeeping, laundering). It is the case manager from the Social Work Center who completes the scale and specifies the degree of dependency. There are four levels of dependency ranging from low function, i.e. completely dependent to high function, i.e. completely independent. In accordance with all the elements gathered, the number of hours of care in performing activities of daily living and instrumental activities is determined.

#### REPUBLIC OF MOLDOVA

In the process of needs assessment are observed, studied and analyzed living conditions, housing facilities, social network support the applicant's income, health, recommendations for health care, a person's ability to self-care, a person's ability to perform daily activities, mobility person, sensory abilities, psycho-emotional and behavioral, social pathologies, etc.

#### SERBIA

No specific indicators. The persons should be in need of care and they should belong to a special group which the care is provided for.

#### TÜRKIYE

International Classification of Functioning, Disability and Health (ICF) is used in evaluation of dependency for adults.

Disability related function loss of the person and its effect on daily life activity are taken as a basis in measuring disability for adults. With this approach, medical disorder are evaluated both anatomically and functionally in determination of disability status.

In determination of functional disorders rates in line with the disability type, permanent function disorders that are considered to have no effect on disability are taken into consideration, notwithstanding the application of a medical treatment. In assessment of ability in performing activities of daily life, the expression of "severely disabled person" was replaced with "full-dependent person with a disability". Assessment of dependency/independence or the state of neediness for care assessment of persons residing in health institutions should be conducted through Functional Independence Scale (FIM).

In assessing disability for children with special needs, the classification is based on International Classification of Functioning, Disability and Health: Children and Youth Version (ICF-CY). Special Needs Report for Children (ÇÖZGER) is issued for children and youth with special needs and with a need for special arrangements in the environment in order to participate equally with other individuals without physical or developmental limitations in social life, health, education, rehabilitation, supportive devices, orthosis, prosthesis and other social and economic rights or services.

By introduction of ÇÖZGER, children with disabilities have been classified and identified in legislative texts with the following expressions; "child with a special need", "child with a mild special need", "child with a moderate special need", "child with a severe special need", "child with a highly severe special need", "child with a distinct special need" or "child with a need for special conditions"

Home health and social services evaluation commission: The commission is established within the governorship for the coordination of home health care and support services offered in the province,

#### UKRAINE



Depending of level of incapacity (invalidity)

(last update 2019)

## Evaluation of dependency: review

ALBANIA

ARMENIA

Not applicable.

AZERBAIJAN

BOSNIA AND HERZEGOVINA

Republika Srpska

The conditions for exercising the recognized rights are reviewed regularly once a year, but also more often if the circumstances on the part of the beneficiary have changed.

GEORGIA

No regular review of need, unless upon the request of the beneficiary, his/her guardian or legal representative.

MONTENEGRO

Regular review when appropriate.

NORTH MACEDONIA

The beneficiary may undergo reevaluations following a decision of the Expert Committee. Beneficiaries with permanent dependency are not subject to review.

REPUBLIC OF MOLDOVA

According to the legislation, the reassessment of needs takes place at one month, three months and six months, the request of the beneficiary, the caretakers.

SERBIA

No regular re-assessment of dependency.

TÜRKIYE

In long-term care services for PwDs and older persons, individual care plans are reviewed on a monthly basis or when needed.

In private care centers, the situation of PwDs in need of care is evaluated by the provincial directorates of the MoFSS at least twice a year.

The care needs of the individuals benefiting from the Home Care Allowance are reviewed at least once a year or when needed by committee of care services established in Provincial Directorates of MoFSS.

Home health care services are reviewed whenever patients need.

UKRAINE

## Providers: informal carers

ALBANIA

None

(last update 2019)

ARMENIA

Not applicable.

AZERBAIJAN

BOSNIA AND HERZEGOVINA

Federation of BiH

Government and non-government sector

Republika Srpska

One of the parents of a child with psycho-physical disabilities, who is not in a proper health or social institution, has the right to work part-time with the right to receive a reimbursement for the other half of full-time working hours in order to provide enhanced care and child care.

No benefit is granted but wage is paid by employer as though the person would have been working full-time.

In case of part-time leave, the employer will receive a reimbursement from the Public Fund for Child Protection.

The right to a supplement for the assistance and care of another person is paid to a dependent person rather than to the person providing assistance and care; a person who is dependent on the assistance and care of another person can only choose who will provide him/her with help and care (there are no prescribed conditions for the selection of the assisting person).

The benefit to a parent-caregiver or caregiver may be exercised by a parent or other family member caring for a child with developmental disabilities, provided that he has the medical capacity to provide special care to a child with developmental disabilities, is not employed, is not older than 65, that on the basis of the opinion of the competent guardianship authority is suitable for the caregiver of the child, that he has not been deprived of parental rights or business ability, that he is not a beneficiary of the right to support and care of another person and the right to personal disability benefit.

GEORGIA

No informal care.

According to the needs, family members take care of each other without any compensation. There is no legislation and no state benefits for informal carers.

MONTENEGRO

Not prescribed.

NORTH MACEDONIA

Informal care may be provided by spouses/partners, family members, friends or other persons.

REPUBLIC OF MOLDOVA

Not applicable: no informal care".

SERBIA

Spouses, other household members, relatives, friends, neighbours and other persons with whom the dependent person has a social relationship.

TÜRKIYE

A relative or guardian over the age of 18 who takes care of a person with disability and in need of care can provide long-term care on an informal basis according to the Regulation on Home Care Allowance No. 32202 published in Official Gazette of 26.05.2023.

## UKRAINE

Professional providers

(last update 2019)

### Providers: professional providers

## ALBANIA

## ARMENIA

Professional providers:

special institutions are provided care for disabled and orphan children and elderly people.

## AZERBAIJAN

Staff of State Social Protection Fund under MLSPF

## BOSNIA AND HERZEGOVINA

Federation of BiH

Government and non-government sector

Republika Srpska

Government and NGO sectors

## GEORGIA

Professional providers. Residential institutions. Requirements that need to be met by them depend on the type of service and target group they serve.

## MONTENEGRO

Professional service providers:

- social and child welfare institutions;
- day care centers;
- homes for the elderly.

## NORTH MACEDONIA

Professional (formal) care is provided in people's own homes, public and private (domestic and foreign) social protection institutions, centers for social services, hospitals, foster families. Associations and natural persons may also provide social care services. All providers must have license (permit) to deliver the care services on professional basis. Only the organisations that have concluded an agreement with the Ministry of Labour and Social Policy or with municipalities are authorized to provide services to beneficiaries with decision from the Social Work Centers. They all have to follow strict rules and standards in terms of professional staff, space, equipment and means of operation. Carers and personal assistants must possess certificate for completed verified training.

## REPUBLIC OF MOLDOVA

According to Law no. 123/2010 social service providers may be natural or private individuals or legal entities.

According to the Government Decision no. 1034/2014 on the approval of the Framework Regulation of the Social Welfare Service at Home and Minimum Quality Standards, home care services are provided by the social worker (a person who has received special home care training and provides these services) employed by the territorial welfare structure.

## SERBIA

Nursing and social services at home,  
Day-care centres,  
Homes for the elderly.

#### TÜRKIYE

Professional providers supply long-term care in public and private care institutions for PwDs, and older persons including community-based care facilities such as day care centres, Hope Homes for PwDs, Elderly Living Homes for older persons.

#### UKRAINE

Professional providers

(last update 2019)

## Benefits: Benefits for dependent persons

### Benefits in kind: home care

#### ALBANIA

Applied recently from NGO-s centers and some services established by local units in certain cities.

The Law no. 121/2016 "On Social Care Services" has been approved as part of the implementation of the social care reform and the action plan for social protection strategy 2015-2020.

Law on Social Care Services stipulates e new package of social services such as: pre-social services; home care services, psycho-social support services, early intervention, temporary and long-term housing, organized housing, alternative care services for children without parental care, on-line services and other services with the objective of overcoming crisis situation and improving family relations.

Currently, other legal acts are underway in implementation of the abovementioned law.

Regarding limits to duration of home care: Economic assistance is given in the form of a monthly allowance in cash (ALL) or in the form of monthly assistance in kind for the abovementioned categories but not more than 5 years . Full amount of the monthly economic assistance obtained from central budget funds is defined by family structure

Timing of disability benefits is either temporary i.e. the disabled have to be revisited by relevant commission or permanent according to the type of sickness.

(last update 2019)

#### ARMENIA

Home care, according to the assessed social need and health status, is provided to the beneficiary mainly in the following forms of social services:

- 1) household service;
- 2) medical care and maintenance;
- 3) socio-psychological assistance;
- 4) advisory assistance.

#### AZERBAIJAN

According to the Decree of KM #108

Persons whose loss of ability is due to illness, invalidity or old age: services provided by social workers.

Social welfare services:

-Cooking and wash dishes - 8 times in month; limited to duration – 1 hour 20 min in day;

- necessary food, industrial and consumer goods purchase – 4 times in month; limited to duration - 30 minutes;

- cleaning - 4 times in month; limited to duration – 1 hour;

-ironing - 4 times in month; limited to duration – 1 hour and 30 min;

- the regulation of payment for housing and other utility costs - 1 times in month; limited to duration - 30 minutes;

-call the doctor and buying the treatments – within the period of services delivery

Other services – within the period of services delivery.

## BOSNIA AND HERZEGOVINA

### Federation of BiH

Delivery of food, personal care and other necessary tasks, maintenance of personal hygiene of the beneficiary, providing someone to perform housework and care by nurse or other trained person.

### Republika Srpska

The Law provides for the right to assistance and care at home: house chores (domestic work), personal hygiene, purchase of food and organization of meals and meeting other daily needs. The Law provides for the establishment of the Center for home care and assistance. Support and care at home may be provided by social protection institutions, citizens' associations, religious communities and other legal entities that meet the conditions for providing this service. Home support and care services are provided by the service provider according to an individual plan.

Home support and care services may not be provided for less than five hours per week, nor for more than 20 hours per week; these services are provided at least three times a week. A home support and care worker may be: a caregiver, a nurse and a worker maintaining a hygiene of users and the living space.

### Brčko District of BiH

Brčko Distrikt introduced 180 users in the right to organized food (as part of the right to assistance and care)

### Limits to the duration of home care:

#### Federation of BiH

As long as needed

#### Republika Srpska

As long as needed

## GEORGIA

None.

## MONTENEGRO

Available. Provided through a project of the Employment Agency, Ministry of Labour and Social Welfare and local governments.

## NORTH MACEDONIA

### Social Protection System:

Services for Assistance and Care at Home to old aged weak people, persons with severe disability, or combined disability, completely blind person and other people who need assistance in their home.

These services include professional help (max.80 hours per month) with activities of daily living and instrumental activities: washing, personal hygiene, home delivery of ready meals, groceries, cooking, getting dressed, cleaning, laundry and ironing, counselling, etc. The service assists persons with reduced functional capacity for self-help, so that they continue to live in their home and lead an independent life in the community.

Personal assistance (max.80 hours per month) could be used by persons with severe and profound physical disability or completely blind persons, who cannot perform independently daily and instrumental activities due to the disability. The personal assistance could be delivered in the home of the user, centres for rehabilitation, etc. The service consists of individual assistance for persons with reduced functional capacity for basic and instrumental activities of daily living to satisfy their personal needs and thus encourage social integration and participation in social life, as well as to overcome the barriers for accessing social resources.

Professional providers established as centres for provision of home care services: public and private providers, including citizens' associations licensed or authorized by the Ministry of Labour and Social Policy. Individuals may provide such services if issued work permit by the Ministry of Labour and Social Policy by virtue of a contract signed with a social work centre.

### Health care system:

Home palliative care provided by specialized units.

There is no limit to the duration of these services.

## REPUBLIC OF MOLDOVA

A social worker provides home care services on average for 8-10 beneficiaries in rural areas and 10-12 beneficiaries in urban areas. The working norm for the social worker is determined according to the severity of the applicants' status, but not less than 8 beneficiaries in the rural areas and not less than 10 beneficiaries in the urban localities. The number of planned visits for home care is determined according to their needs as assessed by the evaluation, based on the number of 40 working hours per week for full-time social workers, but not less than 2-3 visits per week to the beneficiary. The services are provided according to a flexible schedule, depending on the needs of the beneficiary and the individualized care plan.

The social worker provides the following services: counseling; support for the following activities:

- a) procurement, from the financial means of the beneficiary, of food products, household goods and medicines;
- b) preparation of food, delivery of warm meals (as appropriate);
- c) payment, from the financial means of the beneficiaries, of communal services;
- d) housing and household care;
- e) handing over and lifting household items and clothes to / from laundry, dry cleaning, repair;
- f) achievement of personal hygiene;
- g) organizing the process of adapting the dwelling to the needs of the person;
- h) involvement of the beneficiary in social and cultural activities;
- i) maintaining correspondence with relatives and friends;
- j) organizing the procurement and transportation process, from the financial means of the beneficiary, of the fuel at home;
- k) where appropriate, heating the stoves.

The home care service has no limits to be granted. The basic focus is on the beneficiary's needs.

## SERBIA

Various home care modalities provided:  
care by a nurse,  
assistance with housework, and  
meal delivery.

No specific maximum duration of these services.

## TÜRKIYE

Different forms of assistance in the home of the person in need of care is provided by different public and private institutions, local governments, civil society organizations. There is no limit to the duration of these services.

Home care support services are provided by an appointed caregiver from a care institution affiliated with the MoFSS. Home care support services include professional help with personal hygiene, cleaning, laundry, getting dressed etc. in addition to counselling and psychological support for the person in need and his/her family.

The government provides home care allowance to a relative or guardian who provides care to a person with "a severe disability rate/fully dependent" and in need of care. It is a fixed amount for all persons in need who qualifies for the benefit and the amount is adjusted twice a year.

The amount of home care allowance is equal to the amount to be calculated by multiplying the indicator number (10,000) and the monthly salary coefficient (0.235445) for civil servants.

The amount of home care allowance paid per person is 4,336.84 TRY for the first six months of 2023.

The caregivers who are defined specifically in the Regulation on Home Care Allowance No. 32202 published in Official Gazette of 26.05.2023 are able to benefit from this allowance. There is no limit to the duration of this benefit as long as the condition of the need for care continues.

Healthcare at home is provided by the Ministry of Health and its affiliates in the home environment for patients with bedridden and chronic diseases. Physical examination, medical work up, medical analysis, treatment, medical care, follow-up and rehabilitation services including social and psychological counseling are provided by the specialized units.

Home care and assistance to older persons and PwDs are also provided by local governments. The dimension of the assistance depends on the capacity of the local government and the condition/requirements of the beneficiary.

## UKRAINE

Help of professional with house work and personal hygiene, free food delivery.  
Limits to duration of services : depending of invalidity term

(last update 2019)

## Benefits in kind: semi-residential care

ALBANIA

None

(last update 2019)

ARMENIA

No special provisions.

AZERBAIJAN

According to the Decree of KM #108

Persons whose loss of ability is due to illness, invalidity or old age: services provided by social workers.

Social and psychological services:

-psychodiagnostic, social-psychology consultations – limited to duration: according to the individual working plan;

Social and educational services:

-organizing cultural and leisure activities, books, newspapers, magazines, and other games of table – limited to duration: within the period of services delivery;

Medical-social services:

- To ensure compliance with the provisions of the rules of personal hygiene and sanitation - limited to duration: within the period of services delivery;

BOSNIA AND HERZEGOVINA

Federation of BiH

There are day and half day centers for the socially vulnerable categories, counseling and rehabilitation centers and other models for social vulnerable categories, which are established at the local level.

Republika Srpska

RS Law provides for the establishment of service and day centers which are established in a number of local communities. The law provides for the establishment of a day center as a special institution, provided that the activity of the day center may be carried out in another family, social protection institution, special centers or day care centers organized and provided by public institutions, citizens' associations, religious communities and other legal entities.

Also, day care is provided as a right, which includes various types of organized daily services and stays outside the family through which food, care, health care, upbringing and education, psychosocial rehabilitation, work occupation and other services are provided. The Law provides for the following facilities for day care: day care center for children and youth, day care center for adults and a center for specialist services.

The service provider, in consultation with the beneficiary, i.e. guardian, family members and the competent center for social work, makes an individual service plan for each user.

Brčko District

None

Limits to the duration of services:

Federation of BiH

As long as needed

Republika Srpska

As long as needed

GEORGIA

Day care centres, where beneficiaries are provided with food, medical, rehabilitation and other services. Beneficiaries may attend day care centres 6 hours in working days.

#### MONTENEGRO

Institutions working on daily basis are available; the number of hours a day depends on the capacity of the institution and the condition/requirements of the beneficiary.

Regarding limits to the service: as long as the contingency takes.

#### NORTH MACEDONIA

Social Protection System:

Day care centres (max.8 hours per day) for persons with disabilities or elderly, provide a stay on daily or half a day basis, nutrition, personal hygiene as well as working, cultural, entertainment, counselling, social support to the beneficiaries and their families and other activities in accordance to the individual needs.

Centres for rehabilitation and reintegration (max.8 hours per day) of persons with disabilities, provide psycho-social support, therapeutic work, occupation therapy, reintegration and independent living, social support to the beneficiaries and their families and other activities in accordance to the individual needs.

Professional providers: licensed public and private providers, including existing social protection institutions and citizens' associations.

Health care system:

Specialized daily hospitals and centres for palliative care,

Community mental health centres which provide services through daily hospitals, shelter home, social clubs and mobile team for home treatment.

There is no limit to the duration of these services.

#### REPUBLIC OF MOLDOVA

No special provisions.

#### SERBIA

Day care facilities provided, number of hours per day depends on the institution's capacity and the beneficiaries' condition/request.

No specific maximum duration of these services.

#### TÜRKIYE

Day care centres are available for PwDs providing social, cultural and other activities as well as counselling and rehabilitation. There is no limit to the duration of these services.

Nursing homes provide care services for older persons on a temporary base depending on the institutions' vacancy, as well as day care services.

Upon the request of PwDs that receive care by their families, they can benefit from temporary care services as residents or guests in care centres affiliated with the Ministry. A person with a disability can stay in these centres as a temporary resident or guest for a maximum of thirty days in a year.

#### UKRAINE

Possibility of receiving a care for a few hours in stationary for receiving a help of personal hygiene.

Limits to duration of services: depending of invalidity term

(last update 2019)

### Benefits in kind: residential care

#### ALBANIA



None

(last update 2019)

## ARMENIA

Old age care homes, psychiatric care homes and orphanages are available for those who apply.

## AZERBAIJAN

According to the Decree of KM #108

Persons whose loss of ability is due to illness, invalidity or old age: services provided by social workers.

Social welfare services:

-the provision of hot meals including dietary dishes - limited to duration: within the period of services delivery;

-home cleaning -limited to duration: within the period of services delivery;

-organizing cultural and leisure activities, books, newspapers, magazines, and other games of table – limited to duration: within the period of services delivery;

-provision with soft inventory (clothes, shoes and setra...) - limited to duration: within the period of services delivery;

Medical-social services:

-first aid and buying treatments-  
limited to duration: within the period of services delivery;

- To ensure compliance with the provisions of the rules of personal hygiene and sanitation - limited to duration: within the period of services delivery;

-the organization of medical and social examination - limited to duration: within the period of services delivery;

Social-economic services:

-realization of vocational rehabilitation - limited to duration: according to the individual working plan;

Social-legal services:

-help within legal consultations - limited to duration: according to the individual working plan;

## BOSNIA AND HERZEGOVINA

Federation of BiH

Institutions of social protection take care of persons in a state of social need:

- persons with special needs,
- children without parental care,
- elderly and exhausted people,
- uncared for children and neglected children
- 18 public institutions – (government sector) and 13-NGOs in the Federation of BiH

Republika Srpska

The Law provides for the right to stay in an institution and for placement in a foster family. The institution/facilities for accommodation are the following: a housing for children and youth without parental care, housing for children and youth with developmental disabilities, housing for people with disabilities and a housing for the elderly persons, as a Gerontology Center, a center for children and youth with disabilities. There are currently 7 social protection institutions in Republika Srpska established by Republika Srpska, and more institutions established by natural and legal person, of which 51 received approval by the Ministry and registered in the Register of Institutions of Social Protection.

Social care institutions for accommodation provide housing, food, clothing, nursing, assistance, care, upbringing and education, training for business, working, cultural and entertainment, recreational and rehabilitation activities, health care and other services.

Brčko District

Accommodation of users / persons in a state of social need, the BD Budget supported with funds in the amount of: 730,000.00 BAM. From the beginning of 2020, the Government of the Brčko District has started issuing approvals for the start of work of private social protection institutions for adults and the elderly.

Limits to the duration of services:

Federation of BiH  
As long as needed.

Republika Srpska  
As long as needed.

#### GEORGIA

Institutions for persons with disabilities and the elderly.

Duration of benefits: not applicable.

#### MONTENEGRO

Whole-day care is provided in certain types of institutions (institution for placement of children and the youth; institution for placement of the elderly; institution for rest and recreation of children and institution for children and youth with moderate, difficult and severe disabilities in intellectual development).

Regarding limits to the service: as long as the contingency takes.

#### NORTH MACEDONIA

Social Protection System:

Residential institutions provide accommodation, full-time care, nutrition, rehabilitation and health care, working and occupational therapy in accordance with persons' abilities and health condition as well as specialized professional help and social support for the family members.

There are old age care homes run on municipal level and public institutions for persons with intellectual and physical disabilities.

Apartments for supported living provide occasional (two to four hours in two to three intervals times per week), daily (eight hour daily support) and continuous (24-hour) support and assistance from professionals or other persons in accomplishing the basic and instrumental activities for daily life functioning according to the age and the level of reduction of user functional capacity. Continuous support is provided to dependent users, while daily support for users functioning with significantly reduced functional capacity. Supported living services are delivered by licensed or authorized social service providers.

Health care system:

Special hospital (institute) for gerontology encompassing geriatric services, nursing services and specialized hospices for palliative care (for people with malignant neoplasm and chronic progressive diseases).

Publicly-owned general hospitals, treatment and rehabilitation centres (offering specialised medical rehabilitation as extended hospital treatment), special hospitals (for treatment of pulmonary diseases and tuberculosis, mental disorders and other diseases), tertiary university clinics and institutes.

Limits to the duration of these services: For as long as the need exists.

#### REPUBLIC OF MOLDOVA

Round-the-clock care is offered by eight social institutions under the auspices of the Ministry of Health and Social Protection:

four psycho-neurological in-patient facilities,  
a national home for people with disabilities and retired people,  
a national rehabilitation centre for people with disabilities and veterans, and  
two orphanages for children with mental disabilities.

The total number of places provided is 2695, of which 720 are for children with mental disabilities, 520 for elderly people, and 1455 for people with chronic psychological illness.

Limits to the duration of these services: none

#### SERBIA

Full-time care provided in some types of institutions (some elderly homes, psychiatric institutions); if beneficiary has preserved ability to care for himself, he/she may reside in protected housing institutions.

No specific maximum duration of these services.

## TÜRKIYE

Long-term care is provided in public and private care institutions across the country, mainly nursing homes for older persons and the residential care centers for PwDs.

Residential institutions provide accommodation, full-time care, nutrition, rehabilitation and healthcare, occupational therapy, musicotherapy, etc.

There is no limit to the duration of residential care.

## UKRAINE

The state provides full-time nursing care in institutions such as state old-age, invalid and psychiatric care homes.

Limits to duration of services: depending of invalidity term

(last update 2019)

## Other benefits in kind

### ALBANIA

These laws guarantee the rights and legal support of obtain the granted rights , such as: employment, energy bill refund to favoured telephone tariffs, reimbursement of medications, free health insurance, facilities in the area of education, urban transport reduced ticket, accommodation / housing under the legislation on housing, and exemption from all direct taxes.

(last update 2019)

### ARMENIA

No special provisions.

### AZERBAIJAN

- Adaptation of the apartment and provision of special equipment;
- several specific benefits for specific kinds of patients like psychiatric treatment, care of the deaf and the blind;
- several treatments and rest homes, where the aged and invalids stay for a limited period in order to have a rest.

### BOSNIA AND HERZEGOVINA

Federation of BiH and Brčko Distrikt of BiH

None

### GEORGIA

Wheelchairs, prosthesis , hearing equipment, sticks, crutches for the blind and mobile and other.

### MONTENEGRO

Available at local level (daily stay, help in the house, living with support, daily centre, personal assistance, interpretation and translation into sign language and other support services in the community).

### NORTH MACEDONIA

The right to technical aids (orthopaedic, hearing and other aids intended for home care, etc.) is available under the compulsory health insurance (see Table 2 "Health care", "Benefits", 12. Prosthesis, spectacles, hearing aids")

Ambulance services can be used in non-emergency situations if the person is injured, immobile, or has limited mobility, and therefore cannot use public transport.

Pensioners in need of long term care are entitled to rehabilitation and spa treatments on the basis of established diagnosis and referral issued by the personal doctor and a medical committee.

REPUBLIC OF MOLDOVA

No special provisions.

SERBIA

No other benefits.

TÜRKIYE

All needs of PwDs, who receive long-term care services provided by the MoFSS are covered by the general budget such as healthcare, clothing, treatment, pocket money and education. Older persons who benefit from nursing homes of MoFSS free of charge receive treatment and clothing assistance as well as pocket money.

The needs such as health expenses, pocket money, clothing, etc. of PwDs who benefit from private care institutions and whose fees are paid by the MoFSS; are covered by the general budget.

Technical aids (orthopaedic, hearing aid, prosthesis, spectacles, wheelchair, adult diapers and such intended for long-term care) are available under the compulsory (universal) health insurance system.

Persons in need of care are entitled to rehabilitation and spa treatments on the basis of established diagnosis and referral issued by the medical doctor/committee.

Local governments also provide benefits in kind for PwDs and older persons in addition to the improvements in physical environment based on needs and to facilitate daily life activities.

UKRAINE

Providing of special equipment and organization of training courses for recipient's family members or another person.

(last update 2019)

### Cost sharing for benefits in kind

ALBANIA

None

(last update 2019)

ARMENIA

No cost sharing.

AZERBAIJAN

No participation.

BOSNIA AND HERZEGOVINA

Republika Srpska

The user of the right to accommodation in an institution and the right to care in a foster family participates in the costs of accommodation and care with the total income minus the amount of funds for personal needs. A person who has a surplus of housing space or other property which can provide for the means of subsistence, accommodation and care is financed from the budget, provided that the person transfers the right of ownership of the property or its part, free of charge, to the local self-governance unit. The costs of accommodation and care are also borne by the maintenance creditor.

The basis for determining the obligation of participation in

the costs is a part of the revenue that is derived from the total revenues minus:

- a) 30% if the maintenance creditor lives alone,
- b) 40% if the family of the maintenance creditor includes two members;
- c) 50% if the family of the maintenance creditor includes three members;

- d) 60% if the family of the maintenance creditor includes four members;
- e) 70% if the family of the maintenance creditor includes five and more members. The maintenance creditor participates in the costs in the amount of 25% of the base amount.

The right to assistance and home care funded from the budget is exercised by: a person who can neither afford such assistance and care nor can the relatives who are maintenance creditors, a person who has not entered into a contract of lifelong care, a person who has not disposed of the property by virtue of the donation contract and a person whose total income on all grounds does not exceed 50% of the average net salary in the Republika Srpska in the preceding year.

The participation of beneficiaries in the cost of assistance and home care includes an amount exceeding 50% of the average net salary in the Republika Srpska in the preceding year.

The cost of assistance and home care is determined on a monthly basis and cannot exceed 40% of the average net salary in the Republika Srpska in the preceding year, in accordance with the law.

The amount of participation by the relatives is determined on a monthly basis, amounting to less than 70% of the cost of assistance and home care, depending on the social and economic situation of the relatives, in accordance with the law.

The participation of beneficiaries and relatives in the cost of day care is determined by examining the social and economic situation of the beneficiary or relatives. The amount of participation by the beneficiaries or relatives is determined on a monthly basis amounting to less than 70% of the cost of day care, in accordance with the law.

The allowance for assistance and care by another person, personal allowance, child allowance, maternity allowances, pronatal benefit for a third-born and fourth-born child and allowance for newborns are not taken into account when determining the obligation to participate in the costs.

#### Brčko District BiH

Parents and relatives who are obliged to support shall also participate in the expenses of beneficiary's accommodation, with the exception of persons with mental developmental delays of grave and severe type, just like persons with multiple developmental delays with grave and severe mental delays.

Resources for personal needs shall be secured for persons placed in a social protection institution who do not have any income, with the exception of persons with severe mental developmental delays and a child until 7 years of age.

The criteria and measures for the participation of parents, i.e. relatives in the expenses of placement in a social protection institution and another family as well as for determining the amount of resources for personal needs shall be prescribed by the Head of Department.

#### GEORGIA

Beneficiaries participate in financing services. Percentage of co-financing depends on the given score of evaluated socio-economic conditions.

#### MONTENEGRO

The system of financing and planning of financial assets is centralized and all services are financed from the state budget, except for smaller funds provided by local government for lump sum benefits.

Costs of placement in an institution are borne by the beneficiary, a parent, or a relative who is obliged to maintain the beneficiary and other legal or physical person who undertook payment of costs of placement. Exceptionally, for persons who are not in position to bear costs of placement the funds will be provided from the State Budget.

#### NORTH MACEDONIA

##### Social Protection System:

Persons with physical and mental impairments as well as elderly people or members of their families (who are obliged to support them according to the Family Law) participate in the costs for accommodation in social protection institutions and foster families (costs for food, clothes, hygiene and other personal expenses). The amount of the participation varies from case to case and is determined on the basis of the income of the beneficiary and members of his/her family.

Placement in publicly funded social protection or other institutions is covered by the State if the beneficiary is accommodated with a decision of the competent social work centre and when the total income per family member is below 25% of the last year average net wage (7,965 MKD).

In case of long-term care services for elderly person that are provided in the publicly funded social protection institutions (e.g. elderly homes) the income from all sources of the beneficiary and his/her family members are calculated and taken into consideration when defining the level of co-payment. The beneficiary and his family members are exempted from copayments provided that their total income from all sources per family member is below 15% of the average net monthly wage in the previous year (4,779 MKD) and that they do not own property that could be used for commercial purposes.

Health care system:  
Exemption from the participation when using health care services: See Table 2 "Health Care".

#### REPUBLIC OF MOLDOVA

#### SERBIA

Social care institutions are state owned and financed. The beneficiary participation is assessed on an individual basis, depending on his/her (and his close relatives) material situation.  
Prices of the goods and services provided are state controlled.

#### TÜRKIYE

There is no cost sharing for benefits in kind provided in public and private residential care institutions and nursing homes.

For technical aids provided under the compulsory health insurance, a contribution is made by the beneficiaries.

There is no cost sharing for benefits in kind provided by the local governments.

#### UKRAINE

Voluntary participation is possible

(last update 2019)

### Cash benefits

#### ALBANIA

The blind receive 11965 ALL per month due to blindness . The same amount is provided to the care giver.  
Paraplegics and quadriplegics receive 10540 ALL per month for disability and 10850 ALL per month for the care giver.  
Persons with disabilities who are declared unable to work under decision of Medical Commission on Determining Disability at Work (MCDDW) receive 10540ALL per month and the same amount for the care giver.

From January 2018 the new scheme of economic aid has rolled out, after the piloting in three regions.

These families receive according to the family structure:

- 1800 ALL for the first family member as listed in the family certificate;
- 1260 ALL for the other family members over the age of 18;
- 900 ALL for members who are up to 18;
- In cases where the family is composed of only one member who is above the working age the economic aid amount is 2,600 ALL.

The amounts for individuals benefiting economic aid such as victims of trafficking, victims of domestic violence, orphans, triplet, quadruplet and quintuplets receive the same benefits.

Meanwhile the economic aid for families in need is calculated as in the example.

Based on the indexation of disability benefits according to the consumer price index for 2018 the disability payments are as follows:  
The blind receive 11,965 ALL per month due to blindness and same amount for the care giver  
Paraplegics and quadriplegics receive 10,540 ALL per month for disability and 11,070 ALL per month for the care giver  
Persons with disabilities who are declared unable to work under decision of Medical Commission on Determining Disability at Work (MCDDW) receive 10,540 ALL per month and the same amount for the care giver.

(last update 2019)

#### ARMENIA

There is no special cash benefits. Older persons, persons with disability in case of home care receive their full size pension or social benefit, in case of living in state social protection institutions - 50% of their pension or social benefit.

#### AZERBAIJAN

Old Age and Invalidity:

Insured Elderly Persons and Invalids receive their cash benefits as described in Table V "Invalidity" and Table VI "Old Age",  
Guaranteeing sufficient resources:

Elderly people, not covered by social insurance, over 65 years receive 100% of the social allowance.

Limits to duration of benefits: not applicable

BOSNIA AND HERZEGOVINA

Federation of BiH:

Cash benefits for people with disabilities (non-war) are paid from the Federal Budget:

For group I (100%)

- personal disability allowance 109.76 BAM,
- someone else's care and support 274.40 BAM

For group II (90%)

- personal disability allowance 82,32 BAM,
- someone else's care and support 137.20 BAM

If the need is determined, the orthopedic allowance is 19.21 BAM.

Cash benefits for civilian victims of war are paid participatory from the Budget of the Federation of BiH and the cantonal budgets according to the group of physical disability:

Personal disability allowance:

- Group I (100%): Federation of BiH 445.90 BAM, cantons 191.10 BAM (total 637.00 BAM);
- Group II (100%): Federation of BiH 325.51 BAM, cantons 139.50 BAM (total 465.01 BAM);
- III group (90%): Federation of BiH 245,25 BAM, cantons 105,10 BAM (total 350,35 BAM);
- IV group (80%): Federation of BiH 191.74 BAM, cantons 82.17 BAM (total 273,91 BAM);
- Group V (70%): Federation of BiH 142.69 BAM, cantons 61.15 (total 203.84 BAM);
- VI group (60%): Federation of BiH 80.26 BAM, cantons 34.40 BAM (total 114.66 BAM).

Someone else's care and support

- I degree (100%): Federation of BiH 455.00 BAM, cantons 182.00 BAM (total 637.00 BAM);
- II degree (70%): Federation of BiH 318.50 BAM, cantons 127.40 BAM (total 445.90 BAM);
- III degree (50%): Federation of BiH 227.50 BAM, cantons 91,00 BAM (total 318.50 BAM);

Allowance for orthopedic aid

- I degree (29%): Federation of BiH 131.95 BAM, cantons 52.78 BAM (total 184.73 BAM);
- II degree (22%): Federation of BiH 100.10 BAM, cantons 40.04 BAM (total 140.14 BAM);
- III degree (17%): Federation of BiH 77.35 BAM, cantons 30.94 BAM (total 108.29 BAM);

Monthly personal income (victims of war sexual abuse and rape)

Federation of BiH 445.90 BAM, cantons 191.10 BAM (total 637.00 BAM).

Cash benefits for the families of civilian victims of war are paid participatory from the Budget of the Federation of BiH and the cantonal budgets according to the number of family members who exercise the right:

- For 1 member: Federation of BiH 195.65 BAM, cantons 78.26 BAM (total 273.91 BAM);
- For 2 members: Federation of BiH 250.25 BAM, cantons 100.10 BAM (total 350.35 BAM);
- For 3 members: Federation of BiH 273.00 BAM, cantons 109.20 BAM (total 382.20 KM).
- For 4 and more family members: Federation of BiH 295.75 BAM, cantons 118.30 BAM (total 414.05 BAM).

Republika Srpska

Right to financial assistance:

For an individual – 15% of the base

For a family with two members- 20% of the base,

For a family with three members- 24% of the base,

For a family with four members- 27% of the base,

For family with five or more members- 30% of the base.

The right to benefit for assistance and care for another person:

20%-of the base

for persons completely dependent on assistance and care of another person and 10% of the basis for persons who are partially dependent.

The right to personal disability benefit:

15% of the base for a person with a disability of 100%

13% of the base for a person with a disability of 90%

11% of the base for a person with a disability of 80%

9% of the base for a person with a disability of 70%.

The base is the average net salary in Republika Srpska in the previous year.

Benefit to a parent-carer or carer - 25% of the lowest salary in Republika Srpska in the previous year.

These benefits are paid directly to users, and other benefits are paid to service providers.

Brčko Distrikt of BiH

21% of the average monthly net salary for the past three months if the claimant is entitled to a benefit for social assistance; or half of the mentioned sum if no such entitlement exists.

One-time assistance may not exceed the amount of permanent basic financial assistance paid in the current month in accordance with the Law on Social Protection and may be granted to the beneficiary no more than 3 (three) times a year.

Family allowance belongs to members of the household of beneficiaries of permanent basic financial assistance who are incapable of work and meet some of the requirements of the Law on Social Protection and amounts to at least 20% of the corresponding amount of permanent basic financial assistance per household member

The amount of the allowance for care and assistance of another person is calculated for:

- a) complete dependence in the amount of 25% of the average salary earned in the District in the previous year
- b) severe dependence in the amount of 18% of the average salary earned in the District in the previous year
- c) moderate dependence of 12% of the average salary earned in the District in the previous year
- d) low dependence of 7% of the average salary earned in the District in the previous year

Duration of benefits:

Federation of BiH

As long as needed.

Republika Srpska

Only right: benefit to a parent-caregiver or caregiver is limited to 30 years of age of the child, and other rights as long as needed.

GEORGIA

No provisions.

MONTENEGRO

The amount of the care and assistance allowance is 79.62 EUR per month.

The amount of personal disability allowance is 271.37 EUR per month.

Allowance for one of the parents or guardians - who takes care of a person who is a recipient of a personal disability allowance is 235.13 EUR per month.

The parent or guardian - who takes care of two or more persons with disabilities, of which at least one is recipient of personal disability allowance or care and support allowance, is entitled to compensation in the amount of 235.13 EUR, monthly, for each person individually.

NORTH MACEDONIA

The amount of the financial reimbursement for assistance and care by other person depends on the level of dependency of the beneficiary. Persons with higher level of dependency are entitled to financial reimbursement in the amount of 45,380 MKD (30% of the minimum wage), while persons who have lower level of dependence are entitled to financial reimbursement in the amount of 4,760 MKD (26% of the minimum wage) as adjusted to the inflation rate in the previous year.

The benefit is paid directly to the beneficiary.

Compensation of a salary for shortened working hours owing to the care of a disabled child.

See Table 9 'Family benefits'.

The monthly amount of the Disability Benefit for a person with severe or profound intellectual disability, with severe physical disability, or completely blind person is 8,661 MKD (48% of the minimum wage).

The monthly amount of the Disability Benefit for a completely deaf person is 4,949 MKD (27 % of the minimum wage).

Limits to the duration of these services: For as long as the need exists. Regular review when appropriate.

REPUBLIC OF MOLDOVA

SERBIA



Social Welfare scheme:

Caregivers allowance was set at the level of 7,600 RSD in April 2011 and is adjusted in April and October according to changes in Consumer Price Index in Serbia in the previous six months. The amount of the benefit paid in January 2023 was 13,071 RSD (16% of net average wage).

Persons having 100% loss of capacity receive increased amount of the benefit. The benefit amounts to 35,254 RSD in January 2023 (4443% of net average wage).

Pension and Invalidation Insurance scheme:

24,697 RSD in January 2023 (30% of net average wage).

Persons receiving the benefit from the Pension and Invalidation Insurance Fund having 100% loss of capacity receive an increased amount of the benefit equal to that paid through Social Welfare scheme. The difference is paid from the State budget.

The benefits are directly paid to the person who is in need for care.

No specific maximum duration of the cash benefits.

## TÜRKIYE

The government also makes cash payments to the private care institutions on behalf of the PwDs who qualifies for the benefit. For each person with a disability that benefit from care services for twenty-four hours in residential and private care centres; private care centres are monthly paid an amount of cash calculated through multiplying the monthly salary coefficient (.,433684) for civil servants with the indicator of 20.000. The amount paid to private care centres per person is 9,367.57 TRY between 01.01.2023 and 30.06.2023.

In addition, incentive payments are made to private care centers in three items:

- Institutional incentive fee is paid for each person with disability whose fee is paid by the MoFSS to the centers that have TS EN ISO 9001:2015 KYS (Quality Management Standard) Certificate,
- An additional incentive is paid for each person with disability whose fee is paid by the MoFSS to the centers with a score of 50 and above according to the Quality Standards of Care Services and with an Accessibility Certificate,
- In addition to the personnel required to be employed in private care centers in accordance with the relevant legislation, incentive payments are made in case of extra personnel being employed.

The sum of the incentive payments mentioned above is 8,688.90 TRY for each person with a disability whose fee is paid by the Ministry between 01.01.2023 and 30.06.2023.

There is no limit to the duration of this cash payment as long as the condition of need for care continues.

PwDs who do not have social security and whose per capita income in the household is less than 1/3 of the net minimum wage (2,835.60 TRY for 2023) and who have a disability rate of 40% or more are provided with "Disability Pension". The Disability Pension for the first 6 months of 2023 is 1,594.70 TRY for those with 40%-69% disability rate, and 2,392.05 TRY for those who has a disability rate of 70% and above.

Relatives of children with special needs who are under the age of 18 and do not have social security and whose per capita income is less than 1/3 of the net minimum wage (2,835.60 TRY for 2023) are provided "Disability Pension for Relatives". The amount of the pension for the first 6 months of 2023 is 1.594,70 TRY.

"Old Age Pension" is provided to individuals over the age of 65 and do not have social security and whose monthly income per capita is less than 1/3 of the net minimum wage (2,835.60 TRY for the first 6 months of 2023), taking into account the income of the older person and his/her spouse. The amount of the pension for the first 6 months of 2023 is 1,997.70 TRY.

In order for this payment to be made, the individual must be severely disabled/fully dependant and unable to continue his / her life without the help and care of someone else due to the fact that he / she cannot fulfill his daily living activities and the individual must meet financial criteria

## UKRAINE

The state provides a cash payment to a family member or another person, who provides care to the person who need it. This compensation depends of the degree of need of the person requiring care and determined in percentage of a base amount of minimum vital for able-bodied person.

15% - for caring invalid of Ist group of invalidity;

10% -for caring invalid of IIInd group of invalidity, elderly people and childrens with disabilities;

7% - for caring invalid of IIIrd group of invalidity, persons who needs permanent care (regulation of Ministry of health)

Limits to duration: depending of invalidity term

(last update 2019)

## Cash benefits: means test of cash benefits

ALBANIA

None

(last update 2019)

ARMENIA

Cash Benefits:  
see Table 5 'Invalidity'.

AZERBAIJAN

Elderly people, not covered by social insurance, over 65 years receive 100% of the social allowance

BOSNIA AND HERZEGOVINA

Federation of BiH

According to the cantonal regulations:

- old and disabled person over 65 years of age incapable for self-care if they have neither relatives nor sufficient income

Republika Srpska

Only for the right to financial assistance: a person who does not have his own income or whose total income for support is below the level of financial assistance as provided by the law, who does not have an excess of housing, who does not have other property to serve for obtaining other means of support, who has no relatives obliged to support him/her in accordance with the Family Law or if these subsistence bonds due to disability and other objective obstacles are unable to support him/her and fulfil their obligation of support.

Exceptionally, the right to financial assistance can be exercised by the person owning property if the property or part of the property is transferred without charge and with the property right to local government or if the person gives his/her consent to the registration of mortgage until the settlement of valorised costs given on the basis of this Law.

Brčko District of BiH

The Social Work Centre that is offering services of social work in the procedure of resolving of rights in the field of social protection, may, at any moment, revise the recognised right of the beneficiary, in accordance with a field visit (an on-site control), official proving of possession of movable property for instance a vehicle or a cell phone (that are considered as luxury items), and this determine the circumstances affecting the exercise of rights.

In the meantime, BD introduced the obligation of 2 (two) years of residence until the day of submitting the request for determining the rights from the social and child protection system.

GEORGIA

None.

MONTENEGRO

Not applicable.

NORTH MACEDONIA

The benefits are not means tested.

REPUBLIC OF MOLDOVA

According to Law no. 133/2008 on social assistance in determining the total income of the family shall take into account the income obtained in cash from the paid work, the income from all types of entrepreneurial activity, the income from the use of the agricultural lands and the land plots, as well as and other types of revenue, including property revenue.

In the case of insurance and social assistance benefits, the established amounts shall be taken into account.

When assessing family welfare to establish social assistance and / or aid for the cold period of the year, consideration is given to family composition and movable and immovable property owned / used by the family using a set of characteristics that identify well-being.

Ownership of certain movable and immovable assets, as well as some family characteristics, are considered as an indicator of well-being expressed in points.

If the score is higher than the one set, the family is not eligible for support and / or assistance for the cold period of the social year.

The family welfare assessment module and set of features for evaluating family welfare, expressed in points, is approved by the Government. When calculating the total family income, account is taken of the current income earned by its members.

SERBIA

None

TÜRKIYE

Income assessment/means test for cash benefits for home care and private care centers includes incomes of all individuals living in the household, plus all incomes obtained from income generating assets. The average monthly income per person in the household should be less than two thirds of the monthly net amount of the minimum wage in order to benefit from the service. In case there is more than one person with a disability living in the household, each additional person with a disability in need of care is deemed as two individuals in the calculation of average monthly income per capita. If the income of the person exceeds a certain level (the average monthly income per person in the household should be less than two thirds of the monthly net amount), the entitlement to benefit is withdrawn completely.

UKRAINE

None

(last update 2019)

## User choice

ALBANIA

None

(last update 2019)

ARMENIA

Older persons in need of care have the free choice between public and private providers. Benefits in kind and cash benefits could be combined, and there is no any restrictions on how the cash benefit should be spent

Note: Residences at state social protection institutions shall be paid 50% of their cash benefit.

AZERBAIJAN

Not applicable

BOSNIA AND HERZEGOVINA

Federation of BiH

The persons with disabilities placed in the social institutions are not eligible for the cash benefits for care and assistance by the another person as well as the persons who are already entitled to home care and assistance in home (paid from cantonal budget)

Republika Srpska

The right to benefit for support and care of another person and right to personal disability and the right to benefit to parent-caregiver or caregiver may not be exercised by the persons placed in an institution financed from the budgetary funds. The right to benefit to a parent-caregiver or caregiver may not be exercised by a person who exercises the right to placement in a foster family and the right to daily care. Also, there is no possibility of choice considering that a user must meet various requirements to exercise these rights.

Moreover, there is no possibility to pay a monetary amount instead of providing certain services. However, it is possible that a person exercises more rights (other than those that are not mutually exclusive) at the same time. For example: the right to day care and the right to an allowance for assistance and care of another person and personal disability.

Brčko District of BiH:

The right to a certain form of social protection, prescribed under the Law on Social Protection, may not be exercised by a person who fulfils the conditions for exercising that right on a different ground.

The right exercised under the law on social protection shall be lost for a person who has exercised that right on a different ground. ie. The right to permanent basic financial assistance and allowance for care and assistance from another person may not be provided by a person placed in a social welfare institution if the District Social Welfare Service covers all the costs of their accommodation in the institution.

It is possible that a person may exercise in parallel several rights from the domain of social protection, such as the right to permanent social welfare, allowance for care and assistance from another person, the right to community food provision.

#### GEORGIA

People in need of care have free choice between providers.

#### MONTENEGRO

Yes, there is a free choice between cash and benefits in kind.

#### NORTH MACEDONIA

The person has the free choice to use cash benefit at his/her own discretion. However, financial reimbursement for assistance and care will be suspended if the person is accommodated for more than 30 days in a health, residential home, supported living, foster family or other institution resulting from a decision by the Social Work Center.

In principal free choice between cash benefits and benefits in kind, unless given the health condition of the person, the Social Work Center decides to accommodate him/her in a health, residential home, supported living, foster family or other institution.

Cash benefits could be combined with benefits in kind at home or day-care centers.

#### REPUBLIC OF MOLDOVA

None.

#### SERBIA

The person in need of care can use at his/her own discretion the cash payment to pay the professional carer or an informal care giver.

Benefits in kind and cash benefits can be combined.

The cash benefit of the person who receives it from the Pension and Invalidation Fund is suspended for the period he/she is in an Elderly home.

#### TÜRKIYE

Older persons in need of care have the free choice between public and private providers of nursing home.

On the other hand, PwDs in need of long term care can choose between public residential care and cash benefits. If the person chooses to receive care at home, it should be provided by the informal carer. Cash payment is made to the informal carer and there is no restriction on how to spend it. If the person doesn't have anyone to take care of him/her at home or prefers, he/she can choose to receive long term care at private care institutions.

#### UKRAINE

Discretionary use: None

(last update 2019)

## Benefits for informal carers

#### ALBANIA

Care givers of blind people benefit a payment in the amount of 11960 ALL per month.

Care givers of Paraplegics and quadriplegics receive a payment in the amount of 11070 ALL per month. The period in which they work as a care giver is considered as an insured period according to the social security scheme.

Care givers of physically, mentally and sensory disabled people receive a payment in the amount of 10540 ALL per month.

(last update 2019)

#### ARMENIA

Cash benefits not subject to taxation.

#### AZERBAIJAN

#### BOSNIA AND HERZEGOVINA

##### Republika Srpska

A parent of a child with disabilities has the right to work half the working hours and to receive the full salary and unemployed parents are entitled to a parent-caregiver benefit.

Described in: "Providers: informal carers"

Persons with disabilities are entitled to assistance and care by another person which is paid in cash. Described in: Cash Benefits

##### Brčko District of BiH

Persons with disabilities have the right to an allowance for help and care from another person and extended right from the domain of social protection: the right to personal assistance, which is paid in cash.

The budget of BD BiH for 2021 provided the amount of 5,548,100.00 BAM.

#### GEORGIA

No special provisions.

#### MONTENEGRO

No special regulations.

#### NORTH MACEDONIA

No specific benefits for the informal carer. Cash benefits (financial reimbursement for assistance and care by other person) are payable to the beneficiary, who can then pay the carer.

Informal carer (family member who takes care of an aging, sick or disabled family member who is incapable to perform daily living and instrumental activities independently) is entitled to respite care. Respite care consists of provision of short-term care for dependent family members, enabling thus rest, relief and possibility for satisfying personal and professional needs of the family member, who is the primary caregiver. Respite care may be provided by public and private providers, including citizens' associations licensed or authorized by the Ministry of Labour and Social Policy or by or physical persons who provide social services as professional activity. The service may be provided in the beneficiary's home. The respite is covered by the Social Work Centre for up to 15 days during one calendar year.

Compensation of a salary for shortened working hours of the parent due to the care of a disabled child. The salary compensation for shortened working hours is used as a basis for calculation and payment of the social security contributions and other obligations. See Table 9 'Family benefits'.

Single parent who took care of his/her child with disability until the child reached 26 years of age is entitled to permanent benefit, upon reaching pensionable age provided that the parent was unemployed and not entitled to pension.

#### REPUBLIC OF MOLDOVA

Not subject to taxation.

#### SERBIA

No special benefit.

#### TÜRKIYE

Cash payment is directly made to the informal carer within the context of Home Care Allowance. The amount of cash benefit for home care (home care allowance) is equal to the amount to be calculated by multiplying the indicator number (10.000) and the monthly salary coefficient

for civil servants. The amount of cash benefit paid per person for the first six month of 2023 is 4,336.84 TRY. As long as the criteria for home care allowance are met, the payment continues.

## UKRAINE

Benefit is paid if carer does not work

(last update 2019)

## Indexation

### ALBANIA

### ARMENIA

Decision of the Government taken on an irregular basis, depending upon available resources.

### AZERBAIJAN

Every year the amount of the pensions is indexed to the average national monthly salary growth rate.

### BOSNIA AND HERZEGOVINA

Republika Srpska

Cash benefits are determined each year as a percentage of the average net salary in Republika Srpska in the preceding year or the lowest salary in the Republic in the previous year.

### GEORGIA

None

### MONTENEGRO

Adjustment twice a year, determined by adding 50% of increase in the cost of living and 50% of the increase in average wage in the preceding half year period.

Exceptionally, if the percentage would lead to a negative indexation, the value of benefits will not be adjusted.

### NORTH MACEDONIA

Benefits are adjusted according to the cost of living for the previous year.

### REPUBLIC OF MOLDOVA

### SERBIA

Social Welfare Scheme:

Every six months (on 1 April and 1 October) according to changes of the Consumer Price Index in the previous period.

Pension and Invalidation Scheme:

As old age, invalidity and survivors pensions.

### TÜRKIYE

The amount of cash benefit for the Home Care Allowance and cash payments to the private care institutions is regularly increased on the basis of civil servant salary which is increased twice a year in parallel with the inflation figures.

UKRAINE

## Cumulation - with other social benefits - with earnings from work

ALBANIA

None

(last update 2019)

ARMENIA

Unlimited accumulation is allowed.

AZERBAIJAN

Not applicable

BOSNIA AND HERZEGOVINA

Federation of BiH

Benefits could be combined, providing that beneficiaries are persons incapable of work and have no income from work.

Republika Srpska

Individual benefits can be combined with benefits from other insurance systems, even employment income (except for the right to financial assistance), provided that beneficiary participates in the costs of intangible benefits (accommodation, day care, assistance and home care) with income from other insurance systems, except for income out of the child benefit, maternity benefit, pronatal benefits for a third-born and fourth-born child and assistance for newborn equipment.

The privilege granted to a parent of a child with disabilities (half working hours) relates to the employed persons, i.e. persons who earn income from employment, and the right to benefit for a parent-caregiver or caregiver may only be exercised by an unemployed parent-caregiver.

If right to the health insurance is not granted on the other grounds, the persons eligible for financial assistance, allowance for assistance and care of another person, institutional accommodation or foster care are eligible for health insurance based on those benefits. In this case, the health insurance shall be paid from funds earmarked for the social protection rights.

Brčko District of BiH

Yes, by introducing more rights from the Social Protection System.

GEORGIA

Old age, invalidity, survivors' pensions may be combined with long-term care benefits.

MONTENEGRO

Entitlement to care and assistance allowance cannot be accumulated with personal disability allowance.

Entitlement to care and assistance allowance and entitlement to personal disability allowance cannot be accumulated with placement in an institution if the service of accommodation is allocated from the state budget.

It is possible to accumulate with pension if the service of accommodation is not allocated from the state budget.

Entitlement to care and assistance allowance, entitlement to personal disability allowance and entitlement for one of the parents or guardians - who take of a person who is recipient of a personal disability allowance can be accumulated with the earning from work.

NORTH MACEDONIA

Possible to combine with all social cash benefits and pension benefits.

Compensation of a salary for shortened working hours of the parent due to the care of a disabled child can be combined with income from employment.

#### REPUBLIC OF MOLDOVA

None.

#### SERBIA

Accumulation of cash benefits with benefits in kind possible.

The benefit in kind and benefit in cash may be accumulated with other social benefits (pensions, allowances, etc.).

#### TÜRKIYE

Other social security benefits may be combined with long term care benefits.

Cash benefits can be accumulated with benefits in kind as long as the financial criterion is met.

#### UKRAINE

Accumulation is possible of cash benefits and benefits in kind

Long-term care benefits can be combined with other social benefits (pension, allowances etc). Accumulation is possible

(last update 2019)

## Taxation

#### ALBANIA

All income provided by social assistance and services scheme are not taxed. The beneficiary receives the full income amount, and on such income not even the social insurance contribution or income tax are applicable.

(last update 2019)

#### ARMENIA

Cash benefits not subject to taxation.

#### AZERBAIJAN

Not subject to taxation.

#### BOSNIA AND HERZEGOVINA

Federation of BiH

Cash benefits for which contributions are not paid.

Republika Srpska and Brčko District of BiH

Not subject to taxation

#### GEORGIA

Not subject to taxation.

#### MONTENEGRO

Not subject to taxation.



NORTH MACEDONIA

Not subject to taxation.

REPUBLIC OF MOLDOVA

SERBIA

Not subject to taxation.

TÜRKIYE

Cash benefit for the Home Care Allowance is not subject to taxes and cannot be shared, transferred or seized.

UKRAINE

Not subject to taxation

(last update by Ukraine 2019)