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COUNCIL OF EUROPE

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Methodology for calculation of CEPEJ Information and Communication Technologies indices - 2018

CEPEJ questionnaire includes 38 questions related to ICT. Some of them are simple questions on existence of ICT tools (see Q64-11). Others are more complex and should be answered only if the tool exists (see Q64.11.1). Such complex questions usually consist of several sub questions relating to the deployment rate of the tool; certain features of the ICT tool (for example if a tool for recording of hearings, a sub question requires to indicates if it records sound, video or both). Sub questions can also ask other information, for example if there is there a specific legal framework regulating the use of the ICT tool the question investigates. Each answer on these sub questions is given in a specific "cell" (see one below highlighted yellow).

For the creation of the indices, the answers in each cell has been given a certain value (weight). The weight of each cell is provided in Annex 1.

- <u>Examples of simple question (64-11), complex question (64-11.1) and "cell". In this example a</u> <u>cell corresponding to 100% deployment rate of tools for recording of hearings or debates in</u> <u>the Civil and/or commercial area</u> is <u>highlighted yellow</u>):

64-11 Recording of hearings or debates (sound or audio-visual recording during the investigation and/or trial phase(s))

□Yes □No

	Tool deployment rate	Type of recording	Specific legislative framework
Civil and/or commercial	<mark>○100%</mark> ○50-99%	∘Sound	Yes
	o 10-49%	∘Video	□No
	○1-9% ○0% (NAP) ○NA	∘Both	
Criminal	○100%	∘Sound	Yes
	○50-99% ○10-49%	∘Video	□No
	○1-9% ○0% (NAP) ○NA	∘Both	

64.11.1 If yes, please specify the following information:

	○100% ○50-99% ○10-49% ○1-9% ○0% (NAP) ○NA	∘Sound ∘Video ∘Both	☐Yes ☐No
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Each question can be analyzed individually or in combination with other questions. CEPEJ has created composite indices that combine several questions and sub-questions that are grouped based on their topic and relevance. Not all questions are included in the calculation of the ICT indices. In particular, 24 questions have been selected for their appropriateness of their contribution to the creation of Information and Communication Technologies indices. So, for example, questions relating to the governance model adopted by the justice administration are considered separately, as the model should be assessed in relation to its capability of supporting the development and deployment of ICT tools, the respect of justice values and its fit with the justice system in which it operates.

Furthermore, an important characteristic of the selected questions is that their answers can be easily ranked, evaluated and weighted.

There are nine ICT indices. They are calculated for each of the three matters (civil, criminal and administrative). Each of these matters is further broken down on three ICT categories relevant for courts' work (Decision support; Courts and case management; Communication with courts). Therefore, one ICT index is defined by a case type and ICT category (e.g. Civil cases-decision support)

It is important to note that each ICT category (Decision support; Courts and case management; Communication with courts) encompasses several sub-categories that are relevant for that category (see the list below). Distribution of the maximum possible absolute weigh withing each category and sub-category is given in the table below together with the standardized weights values.

Categories/sub-categories	Absolute weights	Standardised
decision support	3,5	10
database of court decisions	11	2,86
record criminal convictions	0,5	1,43
writing assistance tools	1	2,86
voice recording	1	2,86
courts and case management	11	10
case management system	6	5,45
Budgetary and financial management systems of courts	3	2,73
Workload assessment tools	2	1,82
Technologies used for communication between courts, professionals and/or court users	12	10
e-filing (submit a case)	3	2,50
transmit summons	1,5	1,25
electronic communication between courts and lawyer	3	2,50
other than lawyers	1	0,83
on-line specialised procedures	0,5	0,42

¹0,333333333 (Civil) + 0,333333333 (Criminal) + 0,333333333 (Administrative)

Videoconferencing	1,5	1,25
Recording of hearings or debates	1,5	1,25

The list of individual cells of the questions included in the calculation of the index is attached as Annex1. This list includes the maximum possible value, category in which the question belongs, matter and sub-category (tasks) for each cell.

Sum within each category and within each matter is then calculated for each country and standardized on a scale 1 to 10 as mentioned above.

Total ICT index is calculated as an average of the indices per matter.

Annex 1

Question	Category	Sub-category (task)	Matter	MAX Value
062-4.1.1	Decision support	database of court decisions	YES/NO	
062-4-1.1.1.1	Decision support	database of court decisions	Civil	0,111111111
062-4-1.1.1.2	Decision support	database of court decisions	Civil	0,111111111
062-4-1.1.1.3	Decision support	database of court decisions	Civil	0
062-4-1.1.2.1	Decision support	database of court decisions	Criminal	0,111111111
062-4-1.1.2.2	Decision support	database of court decisions	Criminal	0,111111111
062-4-1.1.2.3	Decision support	database of court decisions	Criminal	0
062-4-1.1.3.1	Decision support	database of court decisions	Administrative	0,111111111
062-4-1.1.3.2	Decision support	database of court decisions	Administrative	0,111111111
062-4-1.1.3.3	Decision support	database of court decisions	Administrative	0
062-4-1.2.1.1	Decision support	database of court decisions	Civil	0,111111111
062-4-1.2.1.2	Decision support	database of court decisions	Civil	0,111111111
062-4-1.2.1.3	Decision support	database of court decisions	Civil	0
062-4-1.2.2.1	Decision support	database of court decisions	Criminal	0,111111111
062-4-1.2.2.2	Decision support	database of court decisions	Criminal	0,111111111
062-4-1.2.2.3	Decision support	database of court decisions	Criminal	0
062-4-1.2.3.1	Decision support	database of court decisions	Administrative	0,111111111
062-4-1.2.3.2	Decision support	database of court decisions	Administrative	0,111111111
062-4-1.2.3.3	Decision support	database of court decisions	Administrative	0
062-4-1.3.1.1	Decision support	database of court decisions	Civil	0,111111111
062-4-1.3.1.2	Decision support	database of court decisions	Civil	0,111111111
062-4-1.3.1.3	Decision support	database of court decisions	Civil	0
062-4-1.3.2.1	Decision support	database of court decisions	Criminal	0,111111111
062-4-1.3.2.2	Decision support	database of court decisions	Criminal	0,111111111
062-4-1.3.2.3	Decision support	database of court decisions	Criminal	0
062-4-1.3.3.1	Decision support	database of court decisions	Administrative	0,111111111
062-4-1.3.3.2	Decision support	database of court decisions	Administrative	0,111111111
062-4-1.3.3.3	Decision support	database of court decisions	Administrative	0
062-6.1.1	Decision support	record criminal convictions	Criminal	0,1666666667
062-7-1.1.1.1	Decision support	writing assistance tools	Civil	0,3333333333
062-7-1.1.1.2	Decision support	writing assistance tools	Civil	0,2666666667
062-7-1.1.1.3	Decision support	writing assistance tools	Civil	0,13333
062-7-1.1.1.4	Decision support	writing assistance tools	Civil	0,0666666667
062-7-1.1.1.5	Decision support	writing assistance tools	Civil	0
062-7-1.1.2.1	Decision support	writing assistance tools	Criminal	0,3333333333
062-7-1.1.2.2	Decision support	writing assistance tools	Criminal	0,2666666667
062-7-1.1.2.3	Decision support	writing assistance tools	Criminal	0,133333333
062-7-1.1.2.4	Decision support	writing assistance tools	Criminal	0,0666666667
062-7-1.1.2.5	Decision support	writing assistance tools	Criminal	0
062-7-1.1.3.1	Decision support	writing assistance tools	Administrative	0,333333333
062-7-1.1.3.1	Decision support	writing assistance tools	Administrative	0,2666666667
062-7-1.1.3.2	Decision support	writing assistance tools	Administrative	0,1333333333
				1
062-7-1.1.3.4	Decision support	writing assistance tools	Administrative	0,066666667
062-7-1.1.3.5	Decision support	writing assistance tools	Administrative	0

Question	Category	Sub-category (task)	Matter	MAX Value
062-7.1.1	Decision support	writing assistance tools	YES/NO	
062-8-1.1.1.1	Decision support	voice recording	Civil	0,111111111
062-8-1.1.1.2	Decision support	voice recording	Civil	0,055555556
062-8-1.1.1.3	Decision support	voice recording	Civil	0,037037037
062-8-1.1.1.4	Decision support	voice recording	Civil	0
062-8-1.1.2.1	Decision support	voice recording	Criminal	0,111111111
062-8-1.1.2.2	Decision support	voice recording	Criminal	0,055555556
062-8-1.1.2.3	Decision support	voice recording	Criminal	0,037037037
062-8-1.1.2.4	Decision support	voice recording	Criminal	0
062-8-1.1.3.1	Decision support	voice recording	Administrative	0,111111111
062-8-1.1.3.2	Decision support	voice recording	Administrative	0,055555556
062-8-1.1.3.3	Decision support	voice recording	Administrative	0,037037037
062-8-1.1.3.4	Decision support	voice recording	Administrative	0
062-8-1.2.1.1	Decision support	voice recording	Civil	0,111111111
062-8-1.2.1.1			Civil	
	Decision support	voice recording		0,055555556
062-8-1.2.1.3	Decision support	voice recording	Civil	0,037037037
062-8-1.2.1.4	Decision support	voice recording	Civil	0
062-8-1.2.2.1	Decision support	voice recording	Criminal	0,111111111
062-8-1.2.2.2	Decision support	voice recording	Criminal	0,055555556
062-8-1.2.2.3	Decision support	voice recording	Criminal	0,037037037
062-8-1.2.2.4	Decision support	voice recording	Criminal	0
062-8-1.2.3.1	Decision support	voice recording	Administrative	0,111111111
062-8-1.2.3.2	Decision support	voice recording	Administrative	0,055555556
062-8-1.2.3.3	Decision support	voice recording	Administrative	0,037037037
062-8-1.2.3.4	Decision support	voice recording	Administrative	0
062-8-1.3.1.1	Decision support	voice recording	Civil	0,111111111
062-8-1.3.1.2	Decision support	voice recording	Civil	0,037037037
062-8-1.3.1.3	Decision support	voice recording	Civil	0
062-8-1.3.2.1	Decision support	voice recording	Criminal	0,111111111
062-8-1.3.2.2	Decision support	voice recording	Criminal	0,037037037
062-8-1.3.2.3	Decision support	voice recording	Criminal	0
062-8-1.3.3.1	Decision support	voice recording	Administrative	0,111111111
062-8-1.3.3.2	Decision support	voice recording	Administrative	0,037037037
062-8-1.3.3.3	Decision support	voice recording	Administrative	0
062-8.1.1	Decision support	voice recording	YES/NO	
	Courts and case	**************************************		
063-1-1.1.1.1	management	case management system	Civil	1
063-1-1.1.1.2	Courts and case management	case management system	Civil	0,8
	Courts and case			
063-1-1.1.1.3	management	case management system	Civil	0,4
063-1-1.1.1.4	Courts and case management	case management system	Civil	0,2
000-1-1.1.1.4	Courts and case	Case manayement system		0,2
063-1-1.1.1.5	management	case management system	Civil	0
000 4 4 4 0 4	Courts and case			
063-1-1.1.2.1	management Courts and case	case management system	Criminal	1
063-1-1.1.2.2	management	case management system	Criminal	0,8

Question	Category	Sub-category (task)	Matter	MAX Value
062 1 1 1 2 2	Courts and case	acco monogoment evetem	Criminal	0.4
063-1-1.1.2.3	management Courts and case	case management system	Criminal	0,4
063-1-1.1.2.4	management	case management system	Criminal	0,2
000 1 1.1.2.4	Courts and case		Unimina	0,2
063-1-1.1.2.5	management	case management system	Criminal	0
	Courts and case	<u> </u>		
063-1-1.1.3.1	management	case management system	Administrative	1
	Courts and case	· · · · · · · · · · · · · · · · · · ·		
063-1-1.1.3.2	management	case management system	Administrative	0,8
	Courts and case			
063-1-1.1.3.3	management	case management system	Administrative	0,4
	Courts and case			
063-1-1.1.3.4	management	case management system	Administrative	0,2
	Courts and case		A duo in intrativa	•
063-1-1.1.3.5	management	case management system	Administrative	0
063-1-1.2.1.1	Courts and case management	case management system	Civil	0,25
003-1-1.2.1.1	Courts and case	case management system		0,23
063-1-1.2.1.2	management	case management system	Civil	0,25
000 1 1.2.1.2	Courts and case	ouco managomont oyotom		0,20
063-1-1.2.1.3	management	case management system	Civil	0,25
	Courts and case	/ /		
063-1-1.2.1.4	management	case management system	Civil	
	Courts and case			
063-1-1.2.2.1	management	case management system	Criminal	0,25
	Courts and case			
063-1-1.2.2.2	management	case management system	Criminal	0,25
	Courts and case			
063-1-1.2.2.3	management	case management system	Criminal	0,25
	Courts and case		Criminal	
063-1-1.2.2.4	management Courts and case	case management system	Criminal	
063-1-1.2.3.1	management	case management system	Administrative	0,25
000 1 1.2.0.1	Courts and case	case management system	Administrative	0,20
063-1-1.2.3.2	management	case management system	Administrative	0,25
	Courts and case	· · · · · · · · · · · · · · · · · · ·		
063-1-1.2.3.3	management	case management system	Administrative	0,25
	Courts and case			
063-1-1.2.3.4	management	case management system	Administrative	
	Courts and case			
063-1-1.3.1.1	management	case management system	Civil	0,25
	Courts and case		0.1.1.1	0.05
063-1-1.3.2.1	management	case management system	Criminal	0,25
06211221	Courts and case	casa managament system	Administrative	0,25
063-1-1.3.3.1	management Courts and case	case management system	Auministrative	0,23
063-1-1.4.1.1	management	case management system	Civil	0,25
003-1-1.4.1.1	Courts and case	case management system	Civii	0,23
063-1-1.4.2.1	management	case management system	Criminal	0,25
	Courts and case			
063-1-1.4.3.1	management	case management system	Administrative	0,25
	Courts and case			
063-1-1.5.1.1	management	case management system	Civil	0,25
	Courts and case			
063-1-1.5.1.2	management	case management system	Civil	0,25
	Courts and case		<u>.</u>	
063-1-1.5.1.3	management	case management system	Civil	0,25
	Courts and case		Civil	
063-1-1.5.1.4	management	case management system	Civil	

Question	Category	Sub-category (task)	Matter	MAX Value
	Courts and case			
063-1-1.5.2.1	management	case management system	Criminal	0,25
	Courts and case		<u>a</u>	
063-1-1.5.2.2	management	case management system	Criminal	0,25
	Courts and case		Oriminal	0.05
063-1-1.5.2.3	management	case management system	Criminal	0,25
062 1 1 5 2 4	Courts and case	and management system	Criminal	
063-1-1.5.2.4	management Courts and case	case management system	Criminal	
063-1-1.5.3.1	management	case management system	Administrative	0,25
000-1-1.0.0.1	Courts and case	case management system	Auministrative	0,20
063-1-1.5.3.2	management	case management system	Administrative	0,25
	Courts and case		, la minerative	0,20
063-1-1.5.3.3	management	case management system	Administrative	0,25
	Courts and case			0,20
063-1-1.5.3.4	management	case management system	Administrative	
	Courts and case			
063-1.1.1	management	case management system	YES/NO	
	<u> </u>	Budgetary and financial	_	
	Courts and case	management systems of	Budgetary and	
063-6.1.1.1	management	courts	financial	1
	~	Budgetary and financial		
	Courts and case	management systems of	Budgetary and	
063-6.1.1.2	management	courts	financial	0,8
		Budgetary and financial		
	Courts and case	management systems of	Budgetary and	
063-6.1.1.3	management	courts	financial	0,4
		Budgetary and financial		
	Courts and case	management systems of	Budgetary and	
063-6.1.1.4	management	courts	financial	0,2
		Budgetary and financial		
	Courts and case	management systems of	Budgetary and	
063-6.1.1.5	management	courts	financial	0
	a	Budgetary and financial		
	Courts and case	management systems of	Justice expenses	
063-6.1.2.1	management	courts	management	1
		Budgetary and financial	1 - 6	
	Courts and case	management systems of	Justice expenses	
063-6.1.2.2	management	Courts	management	0,8
	Counte and see	Budgetary and financial	luctice aurences	
063-6.1.2.3	Courts and case	management systems of courts	Justice expenses	0.4
003-0.1.2.3	management	Budgetary and financial	management	0,4
	Courts and case	management systems of	Justice expenses	
063-6.1.2.4	management	courts	management	0,2
000-0.1.2.4	manayement	Budgetary and financial	manayement	0,2
	Courts and case	management systems of	Justice expenses	
063-6.1.2.5	management	courts	management	0
		Budgetary and financial	managomon	
	Courts and case	management systems of	Budgetary and	
063-6.2.1.1	management	courts	financial	0,25
		Budgetary and financial		
	Courts and case	management systems of	Justice expenses	
063-6.2.2.1	management	courts	management	0,25
	<u> </u>	Budgetary and financial	V	-,
	Courts and case	management systems of	Budgetary and	
063-6.3.1.1	management	courts	financial	0,25
	¥ 1	Budgetary and financial		
	Courts and case	management systems of	Justice expenses	
	management	courts	management	0,25

Question	Category	Sub-category (task)	Matter	MAX Value
063-7-1.1.1.1	Courts and case	Workload accomment toolo	ludano	1
063-7-1.1.1.1	management	Workload assessment tools	Judges	1
063-7-1.1.1.2	Courts and case management	Workload assessment tools	Judges	0,8
003-7-1.1.1.2	Courts and case		Juuyes	0,0
063-7-1.1.1.3	management	Workload assessment tools	Judges	0,4
	Courts and case		Uuuguu	
063-7-1.1.1.4	management	Workload assessment tools	Judges	0,2
	Courts and case		<u>v</u>	
063-7-1.1.1.5	management	Workload assessment tools	Judges	0
	Courts and case			
063-7-1.1.3.1	management	Workload assessment tools	non-judge staff	1
	Courts and case			
063-7-1.1.3.2	management	Workload assessment tools	non-judge staff	0,8
~~~~~	Courts and case			
063-7-1.1.3.3	management	Workload assessment tools	non-judge staff	0,4
06271121	Courts and case	Workload accomment toolo	non iudao otoff	0.2
063-7-1.1.3.4	management Courts and case	Workload assessment tools	non-judge staff	0,2
063-7-1.1.3.5	management	Workload assessment tools	non-judge staff	0
003-7-1.1.3.3	Courts and case		non-judge stan	0
063-7.1.1	management	Workload assessment tools	YES/NO	
000 7.1.1	Communication		120/110	
064-2-1.1.1.1	with courts	e-filing	Civil	1
	Communication			
064-2-1.1.1.2	with courts	e-filing	Civil	0,8
	Communication	**		
064-2-1.1.1.3	with courts	e-filing	Civil	0,4
	Communication			
064-2-1.1.1.4	with courts	e-filing	Civil	0,2
	Communication		<b>_</b>	_
064-2-1.1.1.5	with courts	e-filing	Civil	0
	Communication			
064-2-1.1.2.1	with courts	e-filing	Criminal	1
064-2-1.1.2.2	Communication	e-filing	Criminal	0,8
004-2-1.1.2.2	with courts Communication	e-ming	Chinima	0,0
064-2-1.1.2.3	with courts	e-filing	Criminal	0,4
004 2 1.1.2.0	Communication		Unimitia	U,T
064-2-1.1.2.4	with courts	e-filing	Criminal	0,2
0012 111211	Communication		Unimital	
064-2-1.1.2.5	with courts	e-filing	Criminal	0
	Communication			
064-2-1.1.3.1	with courts	e-filing	Administrative	1
	Communication			
064-2-1.1.3.2	with courts	e-filing	Administrative	0,8
	Communication			
064-2-1.1.3.3	with courts	e-filing	Administrative	0,4
	Communication			
064-2-1.1.3.4	with courts	e-filing	Administrative	0,2
004 0 4 4 0 5	Communication		A ducinic trative	0
064-2-1.1.3.5	with courts Communication	e-filing	Administrative	0
064-2-1.2.1.1	with courts	e-filing	Civil	-0,05
004-2-1.2.1.1	Communication	e-miny		-0,05
064-2-1.2.2.1	with courts	e-filing	Criminal	-0,05
007 2 1.2.2.1	Communication			-0,03
064-2-1.2.3.1	with courts	e-filing	Administrative	-0,05
	Communication	¥		2,00
064-2-1.4.1.1	with courts	e-filing	Civil	-0,05

Question	Category	Sub-category (task)	Matter	MAX Value
064-2-1.4.2.1	Communication with courts	e-filing	Criminal	-0,05
004 2 1.4.2.1	Communication	C ming	Uninina	0,00
064-2-1.4.3.1	with courts	e-filing	Administrative	-0,05
	Communication			0,00
064-2.1.1	with courts	e-filing	YES/NO	
	Communication			
064-4-1.1.1.1	with courts	transmit summons	Civil	0,5
	Communication			
064-4-1.1.2.1	with courts	transmit summons	Criminal	0,5
	Communication			
064-4-1.1.3.1	with courts	transmit summons	Administrative	0,5
~~	Communication		<u>.</u>	
064-4-1.2.1.1	with courts	transmit summons	Civil	0,25
	Communication			0.05
064-4-1.2.2.1	with courts	transmit summons	Criminal	0,25
061 1 1 2 2 1	Communication	tranamit aummana	Administrativo	0.25
064-4-1.2.3.1	with courts Communication	transmit summons	Administrative	0,25
064-4.1.1	with courts	transmit summons	YES/NO	
004-4.1.1	Communication	electronic communication	TES/INO	
064-6-1.1.1.1	with courts	between courts and lawyer	Civil	1
004-0-1.1.1.1	Communication	electronic communication		1
064-6-1.1.1.2	with courts	between courts and lawyer	Civil	0,8
004 0 1.1.1.2	Communication	electronic communication		0,0
064-6-1.1.1.3	with courts	between courts and lawyer	Civil	0,4
	Communication	electronic communication		
064-6-1.1.1.4	with courts	between courts and lawyer	Civil	0,2
	Communication	electronic communication		
064-6-1.1.1.5	with courts	between courts and lawyer	Civil	0
	Communication	electronic communication		
064-6-1.1.2.1	with courts	between courts and lawyer	Criminal	1
	Communication	electronic communication		
064-6-1.1.2.2	with courts	between courts and lawyer	Criminal	0,8
	Communication	electronic communication		
064-6-1.1.2.3	with courts	between courts and lawyer	Criminal	0,4
	Communication	electronic communication	<b>a</b>	
064-6-1.1.2.4	with courts	between courts and lawyer	Criminal	0,2
	Communication	electronic communication		
064-6-1.1.2.5	with courts	between courts and lawyer	Criminal	0
004 0 4 4 0 4	Communication	electronic communication	A das in interative	4
064-6-1.1.3.1	with courts	between courts and lawyer	Administrative	1
064-6-1.1.3.2	Communication with courts	electronic communication between courts and lawyer	Administrative	0,8
004-0-1.1.3.2	Communication	electronic communication	Auministrative	0,0
064-6-1.1.3.3	with courts	between courts and lawyer	Administrative	0,4
004 0 1.1.0.0	Communication	electronic communication	Administrative	0,4
064-6-1.1.3.4	with courts	between courts and lawyer	Administrative	0,2
	Communication	electronic communication		
064-6-1.1.3.5	with courts	between courts and lawyer	Administrative	0
	Communication	electronic communication		
064-6-1.2.1.1	with courts	between courts and lawyer	Civil	0,25
	Communication	electronic communication		
064-6-1.2.1.2	with courts	between courts and lawyer	Civil	0,25
	Communication	electronic communication		
064-6-1.2.1.3	with courts	between courts and lawyer	Civil	0,25
	Communication	electronic communication		
064-6-1.2.1.4	with courts	between courts and lawyer	Civil	0,25
	Communication	electronic communication		
064-6-1.2.2.1	with courts	between courts and lawyer	Criminal	0,25

Question	Category	Sub-category (task)	Matter	MAX Value
064-6-1.2.2.2	Communication with courts	electronic communication between courts and lawyer	Criminal	0,25
	Communication	electronic communication		
064-6-1.2.2.3	with courts	between courts and lawyer	Criminal	0,25
	Communication	electronic communication		
064-6-1.2.2.4	with courts	between courts and lawyer	Criminal	0,25
	Communication	electronic communication		
064-6-1.2.3.1	with courts	between courts and lawyer	Administrative	0,25
	Communication	electronic communication		
064-6-1.2.3.2	with courts	between courts and lawyer	Administrative	0,25
	Communication	electronic communication		
064-6-1.2.3.3	with courts	between courts and lawyer	Administrative	0,25
	Communication	electronic communication		
064-6-1.2.3.4	with courts	between courts and lawyer	Administrative	0,25
	Communication			
064-6.1.1	with courts	electronic communication bet	ween courts and lav	vver
	Communication			
064-6.1.2	with courts	electronic communication bet	ween courts and lav	vver
	Communication		Enforcement	
064-7.1.1.1	with courts	other than lawyers	agents	0,25
	Communication		Enforcement	0,20
064-7.1.1.2	with courts	other than lawyers	agents	0,2
0047.11.1.2	Communication		Enforcement	0,2
064-7.1.1.3	with courts	other than lawyers	agents	0,1
004-7.1.1.5	Communication		Enforcement	0,1
064-7.1.1.4	with courts	other than lawyers	agents	0,05
004-7.1.1.4	Communication		Enforcement	0,03
064-7.1.1.5	with courts	other than lawyers		0
004-7.1.1.5			agents	0
064-7.1.2.1	Communication	other then lowever	Notaries	0.05
004-7.1.2.1	with courts	other than lawyers	notaries	0,25
064-7.1.2.2	Communication with courts	other than lawyers	Notaries	0.2
004-7.1.2.2			notaries	0,2
004 7 4 0 0	Communication	ath an then laws one	Natariaa	0.1
064-7.1.2.3	with courts	other than lawyers	Notaries	0,1
004 7 4 0 4	Communication	ath an them low ware	Natariaa	0.05
064-7.1.2.4	with courts	other than lawyers	Notaries	0,05
004 7 4 0 5	Communication		Natariaa	0
064-7.1.2.5	with courts	other than lawyers	Notaries	0
004 7 4 0 4	Communication		<b>F</b>	0.05
064-7.1.3.1	with courts	other than lawyers	Experts	0,25
004 7 4 0 0	Communication		<b>F</b>	
064-7.1.3.2	with courts	other than lawyers	Experts	0,2
0647400	Communication	other there low serve		0.1
064-7.1.3.3	with courts	other than lawyers	Experts	0,1
004 7 4 0 4	Communication	athen there laws are		0.05
064-7.1.3.4	with courts	other than lawyers	Experts	0,05
004 <b>7</b> 40-	Communication		<b>_</b>	-
064-7.1.3.5	with courts	other than lawyers	Experts	0
	Communication		Judicial police	
064-7.1.4.1	with courts	other than lawyers	services	0,25
	Communication	· · · ·	Judicial police	
064-7.1.4.2	with courts	other than lawyers	services	0,2
	Communication		Judicial police	
064-7.1.4.3	with courts	other than lawyers	services	0,1
	Communication		Judicial police	
064-7.1.4.4	with courts	other than lawyers	services	0,05
	Communication		Judicial police	
064-7.1.4.5	with courts	other than lawyers	services	0
	Communication	on-line specialised		
	with courts	procedures	YES/NO	0,5

Question	Category	Sub-category (task)	Matter	MAX Value
064-10-	Communication		<u>_</u>	
1.1.1.1	with courts	Videoconferencing	Civil	0,5
064-10-	Communication		<b>a</b>	
1.1.1.2	with courts	Videoconferencing	Civil	0,4
064-10-	Communication		<b>_</b>	
1.1.1.3	with courts	Videoconferencing	Civil	0,2
064-10-	Communication			
1.1.1.4	with courts	Videoconferencing	Civil	0,1
064-10-	Communication			
1.1.1.5	with courts	Videoconferencing	Civil	0
064-10-	Communication			
1.1.2.1	with courts	Videoconferencing	Criminal	0,5
064-10-	Communication			
1.1.2.2	with courts	Videoconferencing	Criminal	0,4
064-10-	Communication			
1.1.2.3	with courts	Videoconferencing	Criminal	0,2
064-10-	Communication			
1.1.2.4	with courts	Videoconferencing	Criminal	0,1
064-10-	Communication			
1.1.2.5	with courts	Videoconferencing	Criminal	0
064-10-	Communication			
1.1.3.1	with courts	Videoconferencing	Administrative	0,5
064-10-	Communication			
1.1.3.2	with courts	Videoconferencing	Administrative	0,4
064-10-	Communication			
1.1.3.3	with courts	Videoconferencing	Administrative	0,2
064-10-	Communication			
1.1.3.4	with courts	Videoconferencing	Administrative	0,1
064-10-	Communication			
1.1.3.5	with courts	Videoconferencing	Administrative	0
	Communication			
064-10.1.1	with courts	Videoconferencing	YES/NO	
064-11-	Communication	Recording of hearings or		
1.1.1.1	with courts	debates	Civil	0,5
064-11-	Communication	Recording of hearings or		
1.1.1.2	with courts	debates	Civil	0,4
064-11-	Communication	Recording of hearings or		
1.1.1.3	with courts	debates	Civil	0,2
064-11-	Communication	Recording of hearings or		· · · · · · · · · · · · · · · · · · ·
1.1.1.4	with courts	debates	Civil	0,1
064-11-	Communication	Recording of hearings or		,, ,, ,, ,, ,, ,, ,, ,, ,, ,, ,, ,, ,, ,,
1.1.1.5	with courts	debates	Civil	0
064-11-	Communication	Recording of hearings or		
1.1.2.1	with courts	debates	Criminal	0,5
064-11-	Communication	Recording of hearings or		- / -
1.1.2.2	with courts	debates	Criminal	0,4
064-11-	Communication	Recording of hearings or		-,.
1.1.2.3	with courts	debates	Criminal	0,2
064-11-	Communication	Recording of hearings or		- ,—
1.1.2.4	with courts	debates	Criminal	0,1
064-11-	Communication	Recording of hearings or		-,.
1.1.2.5	with courts	debates	Criminal	0
064-11-	Communication	Recording of hearings or		
1.1.3.1	with courts	debates	Administrative	0,5
064-11-	Communication	Recording of hearings or		
1.1.3.2	with courts	debates	Administrative	0,4
064-11-	Communication	Recording of hearings or	,	<u>,,</u>
1.1.3.3	with courts	debates	Administrative	0,2
064-11-	Communication	Recording of hearings or		0,2
1.1.3.4	with courts	debates	Administrative	0,1
1.1.3.4				U, I

Question	Category	Sub-category (task)	Matter	MAX Value
064-11- 1.1.3.5	Communication with courts	Recording of hearings or debates	Administrative	0
064-11- 1.2.1.1	Communication with courts	Recording of hearings or debates	Civil	0,3333333333
064-11- 1.2.1.2	Communication with courts	Recording of hearings or debates	Civil	0,666666666
064-11- 1.2.1.3	Communication with courts	Recording of hearings or debates	Civil	1
064-11- 1.2.2.1	Communication with courts	Recording of hearings or debates	Criminal	0,3333333333
064-11- 1.2.2.2	Communication with courts	Recording of hearings or debates	Criminal	0,666666666
064-11- 1.2.2.3	Communication with courts	Recording of hearings or debates	Criminal	1
064-11- 1.2.3.1	Communication with courts	Recording of hearings or debates	Administrative	0,3333333333
064-11- 1.2.3.2	Communication with courts	Recording of hearings or debates	Administrative	0,6666666667
064-11- 1.2.3.3	Communication with courts	Recording of hearings or debates	Administrative	1
064-11.1.1	Communication with courts			