

# TENDER FILE / TERMS OF REFERENCE

(Competitive bidding procedure / Framework Contract)

## Purchase of national consultancy services in the areas of violence against women, domestic violence and gender equality in the Republic of Moldova



Ref. FC/2022/GED/VAW/MD/BH8808/01

The Council of Europe is currently implementing until 31 December 2023 the Project "Supporting the implementation of the Istanbul Convention in the Republic of Moldova". In that context, it is looking for Provider(s) for the provision of intellectual services for expertise on violence against women, domestic violence and gender equality to be requested by the Council on an as needed basis.

### A. TENDER RULES

This tender procedure is a competitive bidding procedure. **In accordance with Rule 1395 of the Secretary General of the Council of Europe on the procurement procedures of the Council of Europe<sup>1</sup>, the Organisation shall invite to tender at least three potential providers for any purchase between €2,000 (or €5,000 for intellectual services) and €55,000 tax exclusive.**

This specific tender procedure aims at concluding a **framework contract** for the provision of deliverables described in the Act of Engagement (See attached). A tender is considered valid for 120 calendar days as from the closing date for submission. The selection of tenderers will be made in the light of the criteria indicated below. All tenderers will be informed in writing of the outcome of the procedure.

The tenderer must be either a natural person, a legal person or consortium of natural and/or legal person.

Tenders shall be submitted **by email only** (with attachments) **to the email address indicated in the table below, with the following reference in subject: VAW consultants - Moldova**. Tenders addressed to another email address **will be rejected**.

The general information and contact details for this procedure are indicated on this page. You are invited to use the CoE Contact details indicated below for any question you may have. **All questions shall be submitted at least 5 (five) working days before the deadline for submission of the tenders and shall be exclusively addressed to the email address indicated below with the following reference in subject: VAW consultants - Moldova**

<b>Type of contract</b> ▶	Framework contract
<b>Duration</b> ▶	Until 31 December 2023
<b>Deadline for submission of tenders/offers</b> ▶	<b>10 April 2022</b>
<b>Email for submission of tenders/offers</b> ▶	<a href="mailto:Sandra.veloy-mateu@coe.int">Sandra.veloy-mateu@coe.int</a>
<b>Email for questions</b> ▶	Sandra.veloy-mateu@coe.int
<b>Expected starting date of execution</b> ▶	25 April 2022

<sup>1</sup> The activities of the Council of Europe are governed by its [Statute](#) and its internal Regulations. Procurement is governed by the Financial Regulations of the Organisation and by [Rule 1395 of 20 June 2019 on the procurement procedures of the Council of Europe](#).

## B. EXPECTED DELIVERABLES

### Background of the Project

The Council of Europe is currently implementing the project "Supporting the implementation of the Istanbul Convention in the Republic of Moldova". The project is running from 1 January 2022 to 31 December 2023. It aims to support the Moldovan authorities in their implementation of the Convention on preventing and combating violence against women and domestic violence, known as the Istanbul Convention. The project will also seek to strengthen the capacity of key stakeholders involved in preventing and combating violence against women and domestic violence, protecting the victims and prosecuting the perpetrators of violence, and advancing towards an effective co-ordination among the relevant stakeholders in line with the Istanbul Convention.

To achieve that, the project co-operates with the Moldovan authorities through three main fields of action: awareness-raising activities of violence against women and the main existing standards; capacity-building of relevant professionals; and strengthening multi-agency co-operation.

In this context, the Council of Europe is looking for a maximum of 19 Provider(s) (provided enough tenders meet the criteria indicated below) across six lots in order to support the implementation of the project with a particular expertise on the areas outlined below.

This Contract is currently estimated to cover up to 15 activities, to be held by 31 December 2023. This estimate is for information only and shall not constitute any sort of contractual commitment on the part of the Council of Europe. The Contract may potentially represent a higher or lower number of activities, depending on the evolving needs of the Organisation.

For information purposes only, the total budget of the project amounts to 500,000 Euros and the total amount of the object of present tender **shall not exceed 55,000 Euros tax exclusive** for the whole duration of the Framework Contract. This information does not constitute any sort of contractual commitment or obligation on the part of the Council of Europe.

### Lots

The present tendering procedure aims to select Provider(s) to support the implementation of the project and is divided into the following lots:

Lots	Maximum number of Providers to be selected
<b>Lot 1:</b> Developing national adaptations and tutoring the HELP (Human Rights Education for Legal Professionals) online course on violence against women and domestic violence and/or the module for law enforcement for relevant actors (including legal professionals and police)	4
<b>Lot 2:</b> Developing guidelines/methodologies for social workers dealing with violence against women and domestic violence and delivering trainings (including training of trainers and how to develop cascade trainings), including migrant/refugee women among others	3
<b>Lot 3:</b> Facilitating multi-stakeholder roundtables, study visits, high-level events and/or training sessions on topics related to violence against women, domestic violence, gender equality and the Istanbul Convention in the Republic of Moldova or abroad	3
<b>Lot 4:</b> Preparing the content for visibility material, and/or awareness-raising campaigns and/or workshops on violence against women and domestic violence and/or the standards set in the Istanbul Convention, including delivery awareness-raising workshops to different stakeholders (state	3

officials, civil society, general public, refugee/migrant women, shelters and support services, etc.)	
<b>Lot 5:</b> Preparing studies for publication on multi-agency co-operation or other related topics on VAW/DV, including migrant/refugee women, in line with CoE and international standards	3
<b>Lot 6:</b> Adaptation of terminology, used in existing materials, brochures, reports and other relevant documents in Romanian before publication with special attention to their conformity to international standards on gender equality	3

Lot 1 concerns preparing a national adaption of the HELP (Human Rights Education for Legal Professionals) online course on violence against women and domestic violence (VAW/DV) for legal professionals and tutoring the course, and/or also preparing a national adaptation of the HELP module on VAW/DV dedicated to law enforcement and tutoring the course for police officers.

Lot 2 concerns the preparation of guidelines or a methodology for training social workers dealing with violence against women and domestic violence, together with an international consultant, as well as the preparation and delivering of trainings for them (including training of trainers and how to develop cascade trainings).

Lot 3 concerns the facilitation of a range of events, which can include multi-stakeholder roundtables, study visits in different countries, high-level conferences and/or training sessions or workshops on topics related to violence against women, domestic violence, gender equality and the Istanbul Convention. These events could take place in the Republic of Moldova or abroad and can include developing preparatory materials linked to the events, as well as pre- and post-event surveys and drafting activity reports.

Lot 4 concerns the development of content for visibility materials or awareness-raising campaigns (posters, brochures, Social Media posts, etc). It also concerns the preparation and delivery of awareness raising workshops on topics related to violence against women, domestic violence and the Istanbul Convention tailor-made to different audiences, which can include state officials, general public, specialised support services, refugee/migrant women, minorities, rural women, etc.

Lot 5 concerns undertaking research, together with an international consultant, including desk review and participation in expert meetings and contribute to the drafting of a publication on topics such multi-agency co-operation and risks assessments or other related topics related to VAW/DV, including refugee/migrant women, in line with international standards, in particular, the Council of Europe Convention on Preventing and Combating Violence against Women and Domestic Violence. This would also include presenting the report at roundtable discussions or as required.

Lot 6 concerns editing existing materials, reports and other relevant documents in Romanian before publication with special attention to their conformity to international standards on gender equality.

The Council will select the abovementioned number of Provider(s) per lot, provided enough tenders meet the criteria indicated below. Tenderers are invited to indicate which lot(s) they are tendering for (see Section A of the Act of Engagement).

### **Scope of the Framework Contract**

Throughout the duration of the Framework Contract, pre-selected Providers may be asked to:

- Provide expertise and support regarding national legal and policy frameworks;
- Draft research and analytical papers (assesments, gap analysis), guidelines, protocols, training manuals, methodologies, educational and mentoring programmes;
- Prepare background and other documents such as reports for events (conferences, round tables, seminars, trainings, etc.) and serve as speaker, panellist/moderator;
- Provide technical trainings or training of trainers for different professional groups (police, legal professionals, health and social workers, state authorities, etc.).
- Conduct fact-finding missions.

The above list is not considered exhaustive. The Council reserves the right to request deliverables not explicitly mentioned in the above list of expected services, but related to the field of expertise object of the present Framework Contract for the lot concerned.

In terms of **quality requirements**, the pre-selected Service Providers must ensure, *inter alia*, that:

- The services are provided to the highest professional/academic standard;
- Any specific instructions given by the Council – whenever this is the case – are followed.

If contracted by the Council of Europe, the deliverables shall be provided personally by the persons identified in the offer of the Provider whose CVs have been presented to the Council of Europe (See section E. below), in accordance with the terms as provided in the present Tender File and Act of Engagement

In addition to the orders requested on an as needed basis, the Provider shall keep regular communication with the Council to ensure continuing exchange of information relevant to the project implementation. This involves, among others, to inform the Council as soon as it becomes aware, during the execution of the Contract, of any initiatives and/or adopted laws and regulations, policies, strategies or action plans or any other development related to the object of the Contract (see more on general obligations of the Provider in Article 3.1.2 of the Legal Conditions in the Act of Engagement).

Unless otherwise agreed with the Council, written documents produced by the Provider shall be in English (see more on requirements for written documents in Articles 3.2.2 and 3.2.3 of the Legal Conditions in the Act of Engagement).]

#### C. FEES

Tenderers are invited to indicate their fees, by completing and sending the table of fees, as attached in Section A to the Act of Engagement. These fees are final and not subject to review. Tenders proposing fees above the exclusion level indicated in the Table of fees will be **entirely and automatically** excluded from the tender procedure.

The Council will indicate on each Order Form (see Section D below) the global fee corresponding to each deliverable, calculated on the basis of the unit fees, as agreed by this Contract.

#### D. HOW WILL THIS FRAMEWORK CONTRACT WORK? (ORDERING PROCEDURE)

Once the selection procedure is completed, you will be informed accordingly. Deliverables will then be delivered on the basis of Order Forms submitted by the Council to the selected Provider (s), by post or electronically, on **an as needed basis** (there is therefore no obligation to order on the part of the Council).

#### **Pooling**

For each Order, the Council will choose from the pool of pre-selected tenderers for the relevant lot the Provider who demonstrably offers best value for money for its requirement when assessed – for the Order concerned – against the criteria of:

- quality (including as appropriate: capability, expertise, past performance, availability of resources and proposed methods of undertaking the work);
- availability (including, without limitation, capacity to meet required deadlines and, where relevant, geographical location); and
- price.

Each time an Order Form is sent, the selected Provider undertakes to take all the necessary measures to send it **signed** to the Council within 2 (two) working days after its reception. If a Provider is unable to take an Order or if no reply is given on his behalf within that deadline, the Council may call on another Provider using the same criteria, and so on until a suitable Provider is contracted.]

#### **Providers subject to VAT**

The Provider, **if subject to VAT**, shall also send, together with each signed Form, a quote<sup>2</sup> (Pro Forma invoice) in line with the indications specified on each Order Form, and including:

<sup>2</sup> It must strictly respect the fees indicated in the Financial Offer attached to the original Provider's tender as recorded by the Council of Europe. In case of non-compliance with the fees as indicated in the original Provider's tender, the Council of Europe reserves the right to terminate the Contract with the Provider, in all or in part.

- the Service Provider's name and address;
- its VAT number;
- the full list of services;
- the fee per type of deliverables (in the currency indicated on the Act of Engagement, tax exclusive);
- the total amount per type of deliverables (in the currency indicated on the Act of Engagement, tax exclusive);
- the total amount (in the currency indicated on the Act of Engagement), tax exclusive, the applicable VAT rate, the amount of VAT and the amount VAT inclusive.

### **Signature of orders**

An Order Form is considered to be legally binding when the Order, signed by the Provider, is approved by the Council, by displaying a Council's Purchase Order number on the Order, as well as by signing and stamping the Order concerned. Copy of each approved Order Form shall be sent to the Provider, to the extent possible on the day of its signature.

### **E. ASSESSMENT**

#### *Exclusion criteria and absence of conflict of interests*

(by signing the Act of Engagement, you declare on your honour not being in any of the below situations)<sup>3</sup>

Tenderers shall be excluded from participating in the tender procedure if they:

- have been sentenced by final judgment on one or more of the following charges: participation in a criminal organisation, corruption, fraud, money laundering, terrorist financing, terrorist offences or offences linked to terrorist activities, child labour or trafficking in human beings;
- are in a situation of bankruptcy, liquidation, termination of activity, insolvency or arrangement with creditors or any like situation arising from a procedure of the same kind, or are subject to a procedure of the same kind;
- have received a judgment with res judicata force, finding an offence that affects their professional integrity or serious professional misconduct;
- do not comply with their obligations as regards payment of social security contributions, taxes and dues, according to the statutory provisions of their country of incorporation, establishment or residence;
- are an entity created to circumvent tax, social or other legal obligations (empty shell company), have ever created or are in the process of creation of such an entity;
- have been involved in mismanagement of the Council of Europe funds or public funds;
- are or appear to be in a situation of conflict of interest;
- are or if their owner(s) or executive officer(s), in the case of legal persons, are included in the lists of persons or entities subject to restrictive measures applied by the European Union (available at [www.sanctionsmap.eu](http://www.sanctionsmap.eu)).

#### *Eligibility criteria*

- Minimum 4 years of professional experience in the areas of the project as defined in the lots;
- A university degree in Law, Public Policy, Social Sciences, Social Work, Gender Studies, Political science, Psychology, Human Rights, Media and Communication, Statistics or in another relevant field;
- Excellent command of oral and written Romanian; fluency in English (at least B2 level CEFR).

#### *Award criteria*

- Quality of the offer (90%), including:
  - Thematic expertise under each specific lot (related to gender equality and/or violence against women and domestic violence) gained from experience in drafting knowledge products such as books, articles, research and policy papers, baseline and comparative studies, desk reviews, legal advice/opinions, recommendations, handbooks, etc. or editing

<sup>3</sup> The Council of Europe reserves the right to ask tenderers, at a later stage, to supply the following supporting documents:

- An extract from the record of convictions or failing that an equivalent document issued by the competent judicial or administrative authority of the country of incorporation, indicating that the first three and sixth above listed exclusion criteria are met;
- A certificate issued by the competent authority of the country of incorporation indicating that the fourth criterion is met;
- For legal persons, an extract from the companies register or other official document proving ownership and control of the Tenderer;
- For natural persons (including owners and executive officers of legal persons), a scanned copy of a valid photographic proof of identity (e.g. passport).

them following human rights/gender equality terminology and standards, and/or thematic expertise gained from experience in developing or applying methodologies, protocols, guidelines, toolkits, courses, teaching/learning/awareness-raising materials or from carrying out trainings, etc.;

- Experience of delivering similar services to those presented in the lots within the frame of assignments with international organizations .

- Financial offer (10%).

The Council reserves the right to hold interviews with eligible tenderers.

Multiple tendering is not authorised.

#### F. NEGOTIATIONS

The Council reserves the right to hold negotiations with the bidders in accordance with Article 20 of Rule 1395.

#### G. DOCUMENTS TO BE PROVIDED

- A completed and signed copy of the **Act of Engagement**<sup>4</sup> (See attached);
- A detailed CV, preferably in Europass Format, demonstrating clearly that the tenderer fulfils the eligibility criteria. For legal persons, the CV of each natural person who shall be allocated to the execution of the contract should be submitted;
- **Registration documents**, for legal persons only (they will be accepted in Romanian);
- A list of all owners and executive officers, for legal persons only;
- A cover letter in English (1 page maximum) highlighting the most relevant expertise regarding the lot(s) tendered for;
- At least 1 sample of previous professional work relevant to the scope of the project (articles, handbooks, research analysis, policy opinions, presentations, training materials, etc.) **in English**;
- 2 (two) referees' contact details (contacts including phone number and e-mail address).

**All documents shall be submitted in English (unless otherwise mentioned above), failure to do so will result in the exclusion of the tender.**

**If any of the documents listed above are missing, the Council of Europe reserves the right to reject the tender.**

**The Council reserves the right to reject a tender if the scanned documents are of such a quality that the documents cannot be read once printed.**

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<sup>4</sup> The Act of Engagement must be completed, signed and scanned in its entirety (i.e. including all the pages). The scanned Act of Engagement may be sent page by page (attached to a single email) or as a compiled document, although a compiled document would be preferred. For all scanned documents, .pdf files are preferred.