Internet provides a space of freedom, facilitating the exercise and enjoyment of fundamental rights, participatory and democratic processes, and social and commercial activities.

In order to ensure a sustainable, people-centred and rights-based approach to the internet, the Council of Europe engages in setting and promoting standards, building partnerships and fostering multi-stakeholder dialogue.
DIGITAL LITERACY AND CITIZENSHIP EDUCATION
Disruptive digital literacies in the era of data governance: addressing ‘Generation Z’, with and beyond education? Sun, 17 Dec, 14:00-17:00 (Room 4 CICG building). This event examines the future of digital literacies and education with regard to data flows and their impact. At the forefront are Artificial Intelligence, Learning Analytics and the Internet of Things which makes data governance of critical importance for everyone, in particular for the self-determination of ‘Millennials’ and the even younger ‘Generation Z’. www.coe.int/en/web/digital-citizenship-education

INTERNET INTERMEDIARIES
Open forum on internet intermediaries - shared commitments and corporate responsibility: Mon, 18 Dec, 12:20-13:20. This forum focuses on dialogue with internet intermediaries concerning the protection of human rights for internet users. Discussion topics include the fairness of the terms of service agreements and internal policies to be applied, the accountability and transparency of internet intermediaries, the safeguards for privacy with regard to “dataveillance” and profiling, the safeguards for freedom of expression, and the legality and effectiveness of monitoring and filtering mechanisms to detect unlawful content and content prohibited by international law. www.coe.int/en/web/freedom-expression/internet-intermediaries

DEMOCRACY
During the high level session on The impact of digitisation on politics, public trust and democracy, Tues, 19 Dec, 10:00-13:00, Director Claudia Luciani presents the Council of Europe’s latest reflections on democratic practice online with regard to the conclusions and recommendations of the 2017 World Forum for Democracy “Is Populism a Problem?” and by looking forward to the topic of citizenship in an increasingly nomadic and connected world. www.coe.int/en/web/world-forum-democracy

NO HATE SPEECH
Flash session: how counter narratives can help pluralistic democracy to flourish: Tues, 19 Dec, 12:50-13:20. This session discusses the use of Counter Narratives as response to violent radicalization whereby both Counter and Alternative narratives can and should play an important role in the shaping of our digital futures and in addressing all expressions of hate, sexism and discrimination. This strengthens pluralistic and participatory democratic processes and gender equality online if successfully based on a human rights framework. www.coe.int/en/web/no-hate-campaign/home

BIG-DATA, BUSINESS AND HUMAN RIGHTS
Open forum on big-data, business and human rights, organised by the Council of Europe, European Broadcasting Union, and the Swiss Federal Department of Foreign Affairs (FDFA), Tues, 19 Dec, 17:20-18:20. This forum discusses sustainable and responsible business on/via the Internet with regard to the management of (big-) data and respect for everyone’s right to private and data protection in the knowledge that there is a growing technological ability to collect process and extract new and predictive knowledge from greater volumes, velocity, and varieties of data which can, in turn, impact on individuals and groups. www.coe.int/en/web/data-protection

CYBERCRIME
Workshop on crime and jurisdiction in cyberspace: towards solutions, Wednesday, 20 December, 15:00-16:30. This forum discusses criminal evidence - not only in relation to cybercrime but to any type of crime nowadays - which is available, often only available, in the form of electronic evidence on a computer system and on servers stored remotely in the cloud. www.coe.int/en/web/cybercrime

INTERNET LITERACY HANDBOOK
Flash session on the newly revised Internet Literacy Handbook: Wednesday, 20 December, 16:40-17:10. This session presents the Internet Literacy Handbook as a useful tool in helping to navigate today’s ever-increasing information flow. It provides beginners and adepts alike with handy tips on how to confidently and safely handle both the opportunities and risks of the internet. www.coe.int/en/web/children/the-digital-environment

YOUTH AND INTERNET GOVERNANCE
Workshop on youth participation in Internet governance: Wednesday, 20 December, 16:40-18:10. This workshop explores how the participation of young people in shaping the internet can be ensured without reproducing and creating new patterns of discrimination and, equally, how can the internet support youth participation, association and expression in society. www.coe.int/fr/web/youth/-/seminar-youth-participation-in-internet-governance