

ELCORE Working Group

June 2019 Report to the ENIC-NARIC Networks

In 2018-2019, the ELCORE Working Group has worked on four main priority areas, with the following outcomes:

1

GOVERNANCE AND TRANSPARENCY

- **Increased transparency of the work led by the Networks' governance** (e.g., ENIC Bureau and NARIC Advisory Board, ELCORE Working Group, and Bureau of the Lisbon Recognition Convention Committee). Meeting documents are accessible through the ENIC-NARIC.net restricted area.
- **Improved alignment** of the electronic provision of information priorities **to support the *ENIC Bureau and NARIC Advisory Board (NAB) 2017-2019 Work Plan***.

3

STRATEGIC COMMUNICATIONS

- **Collaborated** with the Czech ENIC-NARIC Center on strategic communications for the **June 2018 Annual Joint Meeting of the ENIC-NARIC Networks**.
- **Managed** the ENIC-NARIC Networks' Twitter, LinkedIn and Facebook **social media accounts** on a daily basis.
- **Collected information on recognition-related events and activities** in the 55 signatory states to the LRC.
- **Created** a new COMMUNICATION listserv, to be made available later in 2019-20 to ENIC/NARIC communication officers and IT staff.

2

INFORMATION SYSTEM MANAGEMENT

- **Secured biennial funding** for the continual operation of ENIC-NARIC.net information systems.
- **Managed** ENIC-NARIC.net Web site and listservs on a daily basis.
- **Updated** Web page content.
- **Monitored** information system performance.

4

CAPACITY BUILDING OF ENIC/NARIC OFFICES

- **Supported** the Bureau of the Lisbon Recognition Convention Committee to **update the subsidiary text related to the provision of information**.
- Worked on the development of an **on-line training on communication and the information provision** of the ENIC-NARIC Networks. The training is to be made available later in 2019-20 to ENIC/NARIC communication officers and IT staff.

What is the ELCORE Working Group?

The Working Party on Electronic Communication for Recognition (ELCORE Working Group) was established by the ENIC Bureau and NARIC Advisory Board in December 1999, following a proposal by Canada at the 6th Joint Meeting in June 1999. The working group reports to the ENIC Bureau and NARIC Advisory Board (NAB), and provides advice on issues related to the electronic provision of information. The aim of the working group is to foster capacity building and oversight of the ENIC-NARIC Networks':

- information system management and development;
- strategic communication.

As such, its experts have a background in strategic policy, while others are more focused on information technologies and strategic communications. ELCORE Working Group experts are from:

- 5 signatory states to the Lisbon Recognition Convention;
- UNESCO;
- Council of Europe;
- European Commission;
- ENIC Bureau.

Some tools managed by volunteer are the:

- four listservs used by subject-matter experts;
- ENIC-NARIC Web site and its restricted area; and
- social media channels.

The working group receives funding for its activities from the Council of Europe, while the ENIC-NARIC.net information systems are funded by the European Commission.

Who are the volunteers?

The ELCORE Working Group is composed of voluntary members from individual ENIC/NARIC centre, with due regard to geographical and gender balance, in addition to expertise in electronic provision of information and policy. Current volunteers are:

- Mr. Michael Ringuette, ENIC Canada;
- Ms. Karolina Kasperaviciute, ENIC Holy See;
- Ms. Laura Dirvonskyte, ENIC/NARIC Italy;
- Mr. Rafael M. Nevárez, ENIC United States.

Do you wish to volunteer?

Experts commit to participating in three yearly meetings, and at least four working days between each meeting to assist with agreed upon meeting action items. The composition of the working group is reviewed yearly. If you are interested in volunteering, you should contact the Council of Europe at HigherEducationResearch@coe.int.

Who manages ENIC-NARIC.net?

On a day-to-day basis, ENIC/NARIC Italy (CIMEA) has been tasked with hosting Web servers and ensuring their continual monitoring. CIMEA works closely with the working group, to apply any changes requested by its volunteers. This model enables increased consistency and stability in the management of ENIC-NARIC information systems.

How can I update my country page and listserv members?

If you require assistance with ENIC-NARIC.net, please contact colleagues from CIMEA at info@cimea.it. CIMEA can:

- provide you the login information to access the ENIC-NARIC.net restricted area, including your country page;
- make changes to members on the listservs for your country;

Which listserv are used?

Four listservs are used by subject-matter experts:

- **ELCORE Working Group**, used to facilitate the work of volunteers: elcore@enic-naric.net
- **ENIC Bureau and NARIC Advisory Board**, used by elected members, responsible for the governance of the ENIC-NARIC Networks: bureau-nab@enic-naric.net
- **Head of Centers**, used to facilitate communication between the 55 Head of Centers in each country: hoc@enic-naric.net
- **RECOGNITION**, used by more than 400 credential evaluators working in ENIC/NARIC: recognition@enic-naric.net
- **COMMUNICATION**, used for the sharing of strategic information on communication by ENIC/NARIC communication officers and IT staff (to be made available later in 2019-20): communication@enic-naric.net

Which social media channels are used by ENIC-NARIC?

Volunteers manage the following channels:

- **Twitter:** https://twitter.com/ENIC_NARIC
- **LinkedIn:** <https://www.linkedin.com/company/enic-naric-networks/>
- **Facebook:** <https://www.facebook.com/ENIC.NARIC/>