



ITALY

Temporary protection for
Ukrainians fleeing the war



European
Social
Charter

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Persons eligible for protection

Persons who lived in Ukraine before 24.02.2022:

- Ukrainian nationals residing in Ukraine before 24.02.2022
- stateless persons, and nationals of third countries other than Ukraine, who benefited from international protection or equivalent national protection in Ukraine before 24.02.2022
- relatives of the above-mentioned persons
- stateless persons and nationals of third countries who had been in Ukraine before 24.02.2022 based on the permanent residence permit issued in accordance with the Ukrainian legislation and cannot return to safe and stable conditions in their country

Decision-making authority

- All the national police headquarters (Questure) can accept applications for a residence permit for temporary protection.

Documents to be furnished

- two photographs 3.5 by 4.5
- statement of hospitality (comunicazione di ospitalità)
- passport with the stamp on crossing the border

- statement of presence in Italy (dichiarazione di presenza)
- documents certifying kinship (applicable to the person who has left with a minor child)

Duration of the status

- 04.03.2023 with automatic extension twice for six months

Actions ensuring return to the country of origin

- A return to Ukraine for a short term (to visit family, to collect documents or to rescue family members) does not cancel the temporary protection status.
- The embassy/consulate of the country of origin in Italy must be contacted in order to return to the country of permanent residence.

Free legal assistance and support of the displaced persons

A request for assistance can be sent to:
itaro@unhcr.org /
itaroprotection@unhcr.org /
protection.unhcr@pec.it / Red Cross for integration of the displaced persons and migrants (ARCI)
numerverderifugiati@arci.it

Getting relevant information

— Hot line: 800938873 or by e-mail emergenza.ucraina@comune.roma.it

— Additional information is provided by representatives of the UNHCR, the UN Refugee Agency or the Red Cross for integration of the displaced persons and migrants (ARCI) by telephone +39 800 905 570 or +39 3511376335 or e-mail: numerverderifugiati@arci.it

— United for Ukraine — a website that offers information for the Ukrainians and refugees

Assistance in administrative services

— The staff provide information at the temporary accommodation centre.

— The toll free number for asylum seekers and refugees is 800905570 or +39 3511376335; also, the person can JUMA MAP or the municipality where he or she resides.



Accommodation

Access to housing

■ Contact the Main Police Directorate (Questura) or the Prefecture at the place of residence, the office called Area IV.

■ All the Italian municipalities offer free tents, hotels, private housing and beds in the centres for those fleeing Ukraine.

■ Links: <https://www.jumam-ap.it/en/>

Time frames for exercising the residence right

■ During the term of the temporary protection status.



SOCIAL RIGHTS OF THE DISPLACED PERSONS



Employment

Work permit

■ Hired labour, including seasonal works, as well as self-employment are permitted based on the application for temporary protection submitted to the police directorate.

■ Certain professions might need a professional licence.

Income tax assessment

■ The applicant will be issued a tax payer identification number by the Main Police Directorate as soon as the application for temporary protection is submitted.

■ After they are registered, the displaced persons from Ukraine are granted the resident's status.

Term of the employment permit

■ During the term of the temporary protection status.





Medical aid

Persons who can be provided medical services

■ The persons who have applied for temporary protection and the persons who have been granted temporary protection

Conditions for medical aid

■ Access to medical services requires registration with an ASL facility (Azienda Sanitaria Locale — local health care authorities).

■ First aid services are provided without any documents.

Types of medical services provided

■ A general practitioner and/or paediatrician for children are designated.

■ A video call with the doctor who can speak Ukrainian or Russian can be arranged here: telehelpukraine.com

Provision of medicines

■ The doctor's prescription issued during the visit needs to be presented to purchase medicines from a pharmacy.

Psychological support of persons affected by the war

■ Psychological support is provided at the premises at St Sofia's Cathedral at Via di Boccea, 478, Rome.

■ Online consultations by a psychologist on Zoom or other social platforms. A counselling session can be arranged on WhatsApp at +39/3899059045.

Social support

Social assistance

■ The Civil Protection Department of the President of the Council (<https://contributoemergenzaucrain.a.protezionecivile.gov.it/>) has activated the platform that enables persons displaced from Ukraine to file applications for financial assistance of EUR 300.00 per adult per month and additionally EUR 150.00 per child under eighteen per month has been activated and made available at the website of the Social Protection Department.

Social services

■ The temporary accommodation centres offer social and psychological support, medical assistance, cultural agency, legal counselling and Italian language courses.

Social benefits

■ The administration of the region provides a travel card for the municipal transport.

■ The individual regional card STP/ENI or other travel documents issued by operators of the temporary accommodation centres needs to be presented to take a ride by any means of public transport (bus, metro, suburban trains).

Education

Access to the school education system

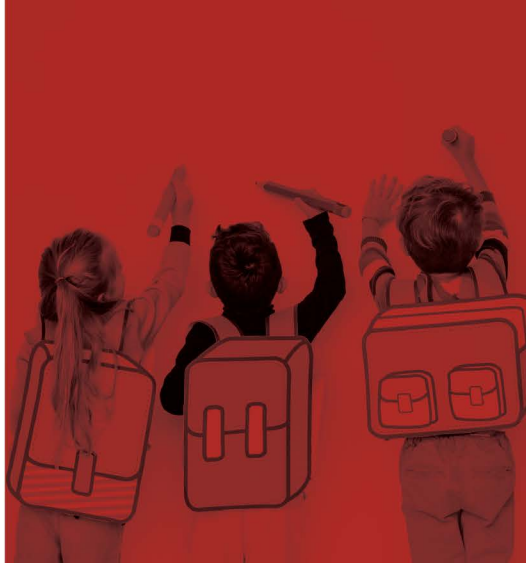
■ The children under eighteen have the right to education under the same conditions as the Italian nationals. All the children aged six to sixteen have to attend school.

■ A child younger than fourteen may not be left at home alone according to the law.

Conditions for continued studies in higher educational establishments that were started in the country the person has left

■ To continue studies, a person has to contact CIS (the Accreditation Service) and receive a certificate of comparability of the foreign qualifications in order to simplify the academic recognition procedure.

■ Bologna University offers comprehensive support of students:



scholarships, opportunity to continue education and psychological support.

■ Practical guide for foreign students in Europe: <https://education.ec.europa.eu/news/a-practical-guide-to-student-accommodation-in-europe>

Children's rights

Representation of the unaccompanied minors enjoying protection

■ An unaccompanied minor gets assistance at any police office. Such person can apply for special protection within ninety days. The officers of the respective authorities will immediately contact the social services and take care of him or her by providing without limitation accommodation for children, legal aid and information.

■ If the children have lost their parents and have been taken out of Ukraine by someone, it is necessary to contact the Embassy of Ukraine and ask to identify them in the consulate of Ukraine in Italy.



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The opinions expressed in this work are the responsibility of the authors and do not necessarily reflect the official policy of the Council of Europe.

September 2022.

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www.coe.int

The Council of Europe is the continent’s leading human rights organisation. It comprises 46 member states, including all members of the European Union. All Council of Europe member states have signed up to the European Convention on Human Rights, a treaty designed to protect human rights, democracy and the rule of law. The European Court of Human Rights oversees the implementation of the Convention in the member states.



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