



Government of Iceland
Ministry of Social Affairs



INTERCULTURAL INTEGRATION ACADEMY

ICELAND

25-28 March 2019

25 March

Grand hotel Reykjavík

- 08.30-08.50 Registration
- 08:50-09:00 Welcome by Jóna Guðný Eyjólfsdóttir, Ministry of Social Affairs and Johan Frantz, Regional Legal Officer, UNHCR
- 09.00-09.30 The Intercultural approach to diversity & inclusion – concept and practice
Irena Guidikova, Council of Europe
- 09.30-10.30 Discussion in small groups around coffee with the experts
- 10.30-13.00 Intercultural Competence – what is it and why is it needed (presentation & exercises) *Nicoletta Manzini, Mondinsieme, Reggio Emilia, Italy*
- 13.00-14.00 *Lunch break*
- 14.00 –17.30 Intercultural Dilemmas as a way of increasing the intercultural competence of professionals & the community (presentation & exercises), *Helena Rojas, Botkyrka, Sweden*

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Grand hotel Reykjavík

- 9.00 – 11.00 Intercultural competence in public safety (presentation & exercises), *Monica Diniz, Lisbon Municipal Police, Portugal*
- 11.00-11.30 *Break*
- 11.30-13.00 Main learning outcomes & future needs, *Phil Wood, Urban therapist & Intercultural cities expert, UK (incl. Intercultural citizenship test)*

27 March

Hátíðarsalur Háskólans in Akureyri

- 08.30-08.50 Registration
- 08:50-09:00 Welcome by Jóna Guðný Eyjólfsdóttir, Ministry of Social Affairs
- 09.00-09.30 Intercultural approach to diversity & inclusion – concept and practice
Phil Wood, Urban Therapist and Intercultural cities expert, UK
- 09.30-11.00 Intercultural Competence – what is it and why is it needed (presentation & a deep democracy exercise) *Nicoletta Manzini, Mondinsieme, Reggio Emilia, Italy*
- 11.00-11.30 Break
- 11.30-13.00 Intercultural Dilemmas as a way of increasing the intercultural competence of professionals & the community (presentation & exercises), *Helena Rojas, Botkyrka, Sweden*
- 13.00-14.00 Lunch break
- 14.00–15.30 Intercultural competence in public safety (presentation & exercises), *Monica Diniz, Lisbon Municipal Police, Portugal*
- 15.30-16.00 Break
- 16.30-18.00 Main learning outcomes & future needs, *Phil Wood, Urban Therapist and Intercultural cities expert, UK (incl. Intercultural citizenship test)*

28 March

Austurbrú, Búðareyri 1, Reyðarfirði

- 9.30-09.50 Registration
- 09:50-10:00 Welcome by Jóna Guðný Eyjólfsdóttir, Ministry of Social Affairs
- 10.00-10.30 Intercultural approach to diversity & inclusion – concept and practice
Phil Wood, Urban Therapist and Intercultural cities expert, UK
- 10.30-12.00 Intercultural Competence – what is it and why is it needed (presentation & a deep democracy exercise) *Nicoletta Manzini, Mondinsieme, Reggio Emilia, Italy*

- 12.00-13.00 Lunch break*
- 13.00-14.30 Intercultural Dilemmas as a way of increasing the intercultural competence of professionals & the community (presentation & exercises), Helena Rojas, Botkyrka, Sweden*
- 14.30–16.00 Intercultural competence in public safety (presentation & exercises), Monica Diniz, Lisbon Municipal Police, Portugal*
- 16.00-16.30 Break*
- 16:30-17.00 Main learning outcomes & future needs, Phil Wood, Urban Therapist and Intercultural cities expert, UK (incl. Intercultural citizenship test)*