



## INTERCULTURAL CITIES RESOURCE PACK

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### ► Welcome to the Intercultural Cities Programme Resource Pack!

The Intercultural Cities Programme supports cities and regions in reviewing and adapting their policies through an intercultural lens and developing comprehensive intercultural strategies to manage diversity as an advantage for the whole society. Intercultural Cities is more than a capacity building programme: it is also a platform to connect cities and leaders globally into a community where initiatives and practice from one city are analysed and shared to inspire the others.

The collective input of the programme has shaped a unique concept to migrant/minority integration and diversity management called Intercultural integration. The concept is supported by extensive research evidence and a range of international legal instruments.

Based on this, the programme proposes a set of analytical and practical tools to help local stakeholders through the various stages of the process. All information is openly available on the ICC web and the ICC team is happy to answer any questions. Below you can find some useful links to get started.

### ► Get started

1. What is Intercultural Cities? [2-minute video](#)
2. ICC Key Terminology – [Glossary for practitioners](#)
3. Intercultural policymaking: [Introduction](#) and [Step-by-step Guide for practitioners from the local level](#) and [Online training](#)
4. [Model framework for an intercultural integration strategy for the national level](#)
5. [Intercultural Citizenship Test: online version](#) ; [PDF version](#) ; [Facilitator guide](#)
6. Why and how to join the ICC: [Background information](#)
7. [ICC index: Index Questionnaire](#), [Index methodological guide](#), [video tutorial](#), and [Index Charts](#)
8. [Facts and figures – The intercultural cities at a glance](#)
9. [Evaluation report of the ICC programme 2016 – 2022 - under preparation](#)
10. How the Intercultural integration approach leads to a better quality of life in diverse cities – MPG Assessment report – [Evaluation study](#)
11. Good practices: [Full list](#)

### ► Methodologies

12. [What interculturalism is about?](#) – video tutorial
13. Anti-rumours: [Background information](#) ; [full guide](#) ; [Online training](#) *New!*
14. Alternative narratives and inclusive communication: [Background information](#) and [Training](#) *New!*
15. [Intercultural competence course – under preparation](#)
16. [Fostering intercultural competence of local public officials: Guide](#)
17. [How intercultural is your project? Intercultural Checklists](#) *New!*
18. [Equality Data Collection & Analysis to Prevent and Address Systemic Discrimination: training manual and online course - under preparation](#)

19. Preventing the potential discriminatory effects of the use of artificial intelligence in local services – [Online training](#)
20. [Manual on Community Policing](#)
21. Inclusion of Migrants in emergency response: [Background information](#) and [Training](#)
22. How to shape a [Participatory process to map Shared Cultural Heritage](#)
23. [Guidelines for Becoming a Diversity Connector for Start-ups](#)
24. [Diversity Assessment tool for public and private enterprises](#)
25. Multi-level governance of migrant integration: [Background information](#)

### ➤ **Policy Briefs**

26. Green urban planning for the Intercultural City – [Policy brief](#) - *New!*
27. Circular and intercultural cities - Including migrants and diversity in circular, green and inclusive economic models – [Policy brief \(Italian version + Portuguese version + Spanish version\)](#)
28. EVERYBODY'S BUSINESS: the role that business can play in supporting cohesive communities – [Policy brief](#)
29. Rethinking welcoming policies – [Policy brief](#) – *New!*
30. Data collection on refugee reception at the community level – [Policy brief \(under preparation\)](#)
31. Long-term, safe and sustainable housing solutions for vulnerable groups – [Policy brief \(under preparation\)](#)
32. Inclusive Communication – [Policy brief](#) *New!*
33. Migration and integration - Which alternative narratives work and why? – [Policy Brief](#)
34. Claiming the power of dialogue - Toolkit for antirumours dialogue – [Policy Brief](#)
35. Preventing the potential discriminatory effects of the use of artificial intelligence in local services – [Policy Brief](#)
36. Gentrification and the public space – [Policy brief](#)
37. Identifying and preventing systemic discrimination at local level – [Policy Brief](#)
38. LGBTI Inclusion and Equality Initiatives for the Intercultural City – [Policy Brief](#)
39. Alternative narratives – [Checklist](#)
40. Urban citizenship and undocumented migration – [Policy Brief](#)
41. Prevention of radicalisation through intercultural policies – [Policy Brief](#)
42. Participatory and Deliberative Democracy Strategies for the Intercultural City – [Policy Brief](#)
43. Refugee policies for the intercultural city – [Policy Brief](#) and [video tutorial](#)
44. Migrant-enterprise policies for the intercultural city – [Policy Brief](#) and [video tutorial](#)

### ➤ **Online courses**

45. [The Intercultural Cities Step – by – Step](#) *New!*
46. [Antirumours training](#)
47. [Alternative narratives and inclusive communication](#) *New!*
48. [Intercultural competence](#) – under preparation
49. [Equality Data Collection & Analysis to Prevent and Address Systemic Discrimination: training manual and online course - in preparation](#)
50. [Preventing the potential discriminatory effects of the use of artificial intelligence in local services](#)

### ➤ **Thematic Initiatives**

51. Intercultural Integration Academies: [Background information](#)
52. Intercultural competence: [Background information](#)
53. Alternative narratives and inclusive communication: [Background information](#)
54. Sustainable cities: [Background information](#)

55. Systemic discrimination: [Background information](#)
56. Gentrification: [Background information](#)
57. Refugee reception: [Background information](#)
58. Joint campaigns: [Background information](#)
59. Cultural heritage: [Background information](#)
60. Participation in diverse societies: [Full report](#)

➤ **Stay up to date on the latest developments**

61. [ICC newsletter](#): Sign up to stay updated.
62. [ICC Calendar](#): it shows all events during the year
63. [Thematic videos and tutorials](#)
64. For the latest updates, follow us on [Twitter](#) and [Facebook](#)

*Equality, Diversity, Interaction*