

***Steering Committee on
Media and Information
Society – CDMSI***

COUNCIL OF EUROPE



CONSEIL DE L'EUROPE

Strasbourg, 11 May 2017

CDMSI(2017)Misc2

**Internet Governance Strategy 2016-2017
Progress in implementation of actions and activities**

Building democracy online					
Action	Major Administrative Entity	Steering committee or other structure where applicable	Deliverables	Delivery date	Status
Elections	DG2 – Directorate of Democratic Governance, Department on Democratic Institutions and Governance, Division of Electoral Assistance and Census	European Committee on Democracy and Governance (CDDG) Ad-hoc committee of experts on legal, operational and technical standards for e-voting (CAHVE)	Updating Council of Europe Recommendation Rec(2004)11 on legal, operational and technical standards for e-voting, and follow-up work on it such as biennial review meetings, monitoring of compliance in member States, development of complementary guidelines, identification of good practices, technical assistance to member States on the adoption of an e-voting system, awareness-raising and voter education, and work with domestic observers to monitor e-enabled elections.	Adoption by the Committee of Ministers foreseen early 2017	Draft submitted for adoption to CM in spring 2017
			Supporting the introduction of e-participation platforms at national and international level in the field of voter education and capacity-building of domestic election observers.	Annually	Ongoing
			Capacity-building on effective use of and protection from social media tools in the context of electoral campaigning.	Annually	Ongoing
Diversity - launching of the Div-A (Diversity Accelerator) pilot mentoring programme. Div-A aims at enabling media professionals to explore transmedia, multimedia and cross-media journalism (through innovative digital channels), as well as crowdfunding/digital sponsoring to support a diversity inclusive approach to media	DG2 – Directorate of Democratic Governance, Department on Democratic Initiatives, Intercultural cities Secretariat (in the frame of the BIS Action Plan)		Developing multimedia tools to create web documentaries. Mentoring a pilot group of media professionals committed to the idea of diversity inclusion to find sponsors for their projects, create their own web surface and take first steps to produce diversity inclusive documentaries/stories. The mentoring group has been set up and a call for application has been launched to identify the mentorees. 170 applications were received in 2 months, out of which 10 will enter the mentoring programme.	2016-2017 First mentoring meeting took place on 10-11 Nov 2016	Ongoing Ongoing

8.a. further developing its network of digital democracy innovators in the framework of the World Forum for Democracy. Future Forum topics for consideration include the future of the Internet and its governance, the use of digital tools for greater efficiency and accountability, citizen participation and transparency in democracy, a possible "Magna Carta" for the Internet, and "net-citizenship"	DG2 – Directorate of Democratic Governance, Department on Democratic Initiatives, Division on World Forum for Democracy	WFD Steering Committee (CoE + WFD partners, French government, Alsace Region, City of Strasbourg, European Parliament)	Presenting and analysing e-participation platforms in the context of each annual edition of the World Forum for Democracy (WFD).	Annually	Ongoing
			The 5th annual World Forum for Democracy entitled "Democracy and equality - does education matter?" focused on the relationship between education and democracy in particular on how education can help bridge the social divide and become a real asset for our diverse democracies.	2016 World Forum for Democracy was held in Strasbourg on 7-9 Nov 2016	
			Supporting the introduction of e-participation platforms at local and national level, capacity building and exchange of good practice. A WFD satellite event took place in San Sebastian, Spain, on 6-7 September 216 with city representatives to exchange good practices.	Annually	Ongoing
			Developing and testing of an assessment tool for participatory democracy at local level, including internet-based participation. 2 cities completed the assessment questionnaire (Genk, Belgium, Lublin, Poland) and Index reports have been published for the cities.	Annually	Ongoing
Assist member states in developing e-governance/e-government and suitable e-democracy tools to improve governance, civil participation and combat disengagement from democratic institutions and society	DG2 – Directorate Democratic Governance – Democratic institutions and governance department	European Committee on Democracy and Governance (CDDG)	Sharing of best practices in member states in implementing Recommendation Rec(2004)15 on Electronic Governance.	CDDG meetings in November 2016, and May 2017	On-going
			Developing and presenting e-governance guidelines and an e-government toolkit (in cooperation with the Centre of Expertise for local government reform) on the basis of Rec(2004)15.	CDDG meeting Dec 2017	Under preparation
			Sharing best practices in member states in implementing CM/Rec(2009)1 on electronic democracy and develop practical guidelines for implementing e-democracy strategies.	CDDG meeting Dec 2017	Under preparation

<p>8.b. exploring ways, and proposing concrete measures, to prevent and address hate speech online, including speech which leads to violence. This comprises awareness-raising campaigns to prevent and address manifestations of hate towards any member or group in society and the continuation of the No Hate Speech Campaign</p>	<p>DG2 – Directorate of Democratic Citizenship and Participation, Youth Department, Division on Non-formal Education and Training</p>	<p>Joint Council on Youth</p>	<p>The Council of Europe No Hate Speech Movement Campaign will continue to run in 2017, placing greater emphasis on education for human rights and digital citizenship, as well as on improving and disseminating mechanisms for reporting and monitoring hate speech. The Campaign's main role in the frame of the Council of Europe Action Plan on the prevention of violent extremism and radicalisation leading to terrorism is to prevent extremism and radicalisation on the Internet. It aims to counter on-line hate speech in all its forms, including those that most affect young people, such as cyber-bullying and cyber-hate, racism and other forms of discrimination. The Campaign is grounded in the principles of human rights education, youth participation and media literacy. Counter-narratives are being developed to empower users to respond to or neutralise online hate speech.</p> <p>Member States and partners re-commit to the Campaign. At the end of 2016, 44 countries had a Campaign committee or support group. New partners include Andorra, the Flemish-speaking Community of Belgium, Estonia, France, Germany, and Luxembourg.</p> <p>Update of the Campaign platform and the Hate Speech Watch reporting tool.</p> <p>Publication and dissemination of tools and means for reporting hate speech at national level and in social media.</p> <p>At the end of 2016, Bookmarks, the manual on combatting Hate Speech online through human rights education was available in 13 languages, 5 are in preparation; 5 training courses using Bookmarks have been organised in co-operation with youth ministries, 5 with other institutional partners.</p> <p>300 multipliers and activists have been trained.</p>	<p></p> <p>Dec 2017</p> <p>Sep 2016</p> <p>Dec 2017</p> <p></p>	<p>Ongoing</p> <p>Ongoing</p> <p>Completed</p> <p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p>
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			<p>Following its piloting in Belgium in July 2016, a Handbook on Counter and Alternative Narratives (“We CAN!: Taking Action Against Hate Speech through Counter- and Alternative Narratives”) was launched in March 2017, and immediately used in a training course for activists and multipliers. It has since been translated into 6 languages and promoted in 20 countries. In July 2016 the manual was piloted in Belgium, first training course is foreseen in March 2017</p> <p>10 Europe-wide action days on specific aspects of hate speech and participation in other major European events.</p> <p>In 2016, Action Days were organised on 8 March, (Sexist Hate Speech), 20 June (Hate Speech targeting Refugees) and 22 July (in support of victims of Hate Crime), 9 November (anti-semitic hate speech) and 10 December (to mark human rights online). The programme of Action Days for 2017 includes: Internet Safety, Sexist Hate Speech; Remembrance and Solidarity with Victims of Hate Crime, Islamophobia and Religious Intolerance, Anti-semitic Hate Speech and Human Rights Online.</p> <p>Combating hate speech and extremism was the main theme of the 6th Euro-Arab Youth Forum (Fez, Morocco, 24-29 April), which facilitated connections between activists from European and Arab states. A seminar on anti-semitic hate speech will be held in May 2017.</p>	<p>Dec 2017</p> <p>Dec 2017</p>	<p>Completed</p> <p>Ongoing</p>
	<p>DG2 – Directorate of Human Dignity and Equality, Anti-Discrimination Department,</p>		<p>ECRI’s GPR No. 15 on combating Hate Speech has been widely distributed to member States and is published in 6 languages.</p> <p>ECRI adopted the abridged versions of its GPR No. 5 on Combating Islamophobia, No. 9 on Combating Antisemitism, No.10 on Combating Racism and Racial Discrimination in and through Education, No. 11 on Combating Racism and Discrimination in Policing, No. 15 on Combating Hate Speech and No. 16 on Safeguarding irregularly present migrants from discrimination.</p> <p>On 28 February, ECRI published 4 new country reports</p>		<p>Ongoing</p>

			<p>(Andorra, Bosnia and Herzegovina, Iceland and Luxembourg) in which it analyses recent developments and makes recommendations to tackle hate speech on the Internet.</p> <p>On 21 March, on the occasion of the International Day for the Elimination of Racial Discrimination, a joint statement by ECRI, FRA and OSCE/ODIHR was published on education and strong positive narratives as essential element to prevent incitement to hatred and countering hate speech in the digital age.</p>		
	DG2 – Directorate of Human Dignity and Equality, Anti-Discrimination Department		<p>The evaluation of the No Hate Speech Campaign, including the identification of proposals for follow-up to it, has been started. A programme offering country-specific cooperation activities is being developed drawing on such evaluation, on national best practices and on ECRI monitoring findings and General Policy Recommendations. The purpose will be to develop holistic action against hate speech: tackling the most extreme forms through criminal law; encouraging those targeted by hate speech to report, law enforcement to make effective investigation and the judiciary to make use of the sanctions available for a proportionate response; aligning civil and administrative laws with ECRI recommendations and CoE standards; promoting self-regulation; strengthening awareness raising to eradicate hate speech.</p>		Starting 2018-2019
	DG1 – Directorate of Information Society and Action Against Crime, Information Society Department, Cybercrime Division	Cybercrime Convention Committee (T-CY)	<p>Promoting implementation of the Protocol to the Budapest Convention as a tool to combat hate speech online.</p>		<p>Ongoing</p> <p>Hate speech online and its connection with terrorist misuse of information technology were discussed during a workshop in the Octopus Conference held in Strasbourg</p>

					<p>last 16-18 November 2016.</p> <p>In 2016 and 2017, five countries (Andorra, Greece, Monaco, Moldova and Senegal) became Parties to the Protocol to the Budapest Convention. In total 29 countries are Parties to this Protocol. We are waiting for a rescheduling of an event hosted in Israel to present the CoE Conventions and the Protocol to the Budapest Convention. This event will take place likely in spring 2017.</p>
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<p>8.c. launching a consultation, a survey on European formal and non-formal education, critical knowledge, skills and attitudes in the digital world and a feasibility study with a view to preparing a white paper on media and information literacy</p> <p>Guidelines for digital citizenship education in European schools, the promotion of a network of European “digizen” schools and creation of digital badges for democratic skills based on the framework of competences for democratic culture will also be developed</p>	DG2 – Directorate of Democratic Citizenship and Participation, Education Department, Division on Education Practice and Capacity Building	Steering Committee for Educational Policy and Practice (CDPPE)	A consultation, survey, feasibility study for the elaboration of a white paper on media and information literacy, and implications of the reference framework of competences for democratic culture on learning, teaching and assessment.	Dec 2019	Proposal for Programme of Activities 2018-19
		Advisory Council on Youth	A review of formal and informal literature (blogs, wikis and websites), to examine the concept of digital citizenship, current digital education policies and contemporary digital education practices and challenges in schools has been conducted and will be published soon.	Dec 2016	Under finalisation
	DG 2 - Youth Department	Steering Committee for Educational Policy and Practice (CDPPE)	The first phase of multi-stakeholder consultations/debates on policy issues regarding better use of online resources and contemporary information technologies (social networking sites and web 2.0 or educational web 2.0 sites as well as personal devices) in school settings (curricula and school organisations) and mapping the administrative and legal responsibilities for school leaders, teachers, students and parents has been held, with the emerging report to be published in 2017.	Phase 1 - Dec 2016 Phase 2 - Dec 2017	Phase 1 completed Phase 2 ongoing
	DG2 – Directorate of Democratic Citizenship and Participation, Education Department, Division on Education Policy	Advisory Council on Youth	A conference will be held in September 2017 to examine policy guidelines that would further support national authorities to develop digital citizenship education policies to address learning issues as well as the needs of students and to provide guidance in policy development to help protect students working in open, collaborative, online environments.	Dec 2017	Ongoing
			Promoting and sharing best practices from member States on effective interactive programmes for the acquisition of digital citizenship competence for students through the curriculum, and for teachers through initial and in-service training.	Dec 2019	2018-19. To be based on the results of the work done during 2016-17
		Based on the experience of member States, establishing a set of descriptors for digital citizenship education competence and developing guidance for the integration of such descriptors in current citizenship education curricula and their assessment (digital badges).			

			<p>Developing, in partnerships with other sectors of the Council of Europe, policy orientations with regard to cross-cutting contemporary educational and legal issues that school authorities should face today, such as: cyberbullying (including cyber-misogyny and cyberbullying of teachers), privacy, sexting, digital addiction, students' and teachers' relationships through social media (Facebook, etc.), digital safety in schools, freedom of expression online, and the human rights of students in digital settings.</p> <p>Exploring the scope to extend this to the Youth and non-formal education sectors.</p>	<p>Dec 2019</p> <p>Nov 2017</p>	<p>2018-19 - to be based on the results of the work done during 2016-17</p> <p>Ongoing</p>
8.d. having regard to international consensus on the importance of the transition from the information society to the knowledge society, actively promoting the principle of plurilingualism in the fostering of linguistic and cultural diversity	DG2 – Directorate of Democratic Citizenship and Participation, Education Department, ECML – European Centre of Modern Languages Graz	ECML Executive Board	Training modules on the promotion of the effective use of ICT tools and open resources in support of quality language teaching and learning. The key reference tool is the “ECML inventory of ICT tools and open educational resources”. Initiation of local and regional clusters of multipliers promoting the use of ICT tools and open educational resources.	Annually	Ongoing
8.e. promoting also the role of youth work in fostering online participation, media and digital literacy of youth, including young people who are marginalised and hard to reach	DG2 - Youth Department		<p>Research and capacity-building activities about youth work and youth organisations' support and promotion of on-line participation, media and digital literacy.</p> <p>A seminar on youth participation in Internet governance will be held in October 2017 to discuss future approaches from the youth sector on this theme.</p> <p>Evaluation of the experiences of the No Hate Speech Movement campaign and of the participation in digital governance fora so as to identify an agenda for youth work and youth policy in relation to digital participation and citizenship.</p> <p>Stock-taking of activities on Internet governance and evaluation of the contribution of the No Hate Speech Movement.</p>	Dec 2017	Ongoing

<p>8.f . continuing to strengthen European dialogue and the exchange of good practices on the creation, access and management of digital culture, including the digitisation of culture, to promote citizen engagement, access to culture, openness, inclusion and tolerance in democratic societies. This includes the organisation of multi-stakeholder platform exchanges, preparation of policy guidelines for member States, cultural institutions and practitioners and the development of an interactive website on the Internet of citizens</p>	<p>DG2 – Directorate of Democratic Governance, Department on Democratic Institutions and Governance, Division on Culture and Democracy</p>	<p>Steering Committee for Culture, Heritage and Landscape (CDCPP)</p>	<p>Annual Council of Europe platform exchanges on culture and digitisation will be held during the period 2016-2019.</p> <p>The 3rd Council of Europe Platform Exchange on Culture and Digitisation "Culture 4D: Digitization, Data, Disruptions, Diversity" was held on 29-30 September in Tallinn in the framework of the Estonian Presidency of the Committee of Ministers of the Council of Europe. The multi-stakeholder event brought together policy makers, researchers, cultural and media practitioners and civil society representatives to examine concerns related to Big Data in the cultural field. Innovative digital cultural practices and potential were recorded to orient policy development, also in view of establishing critical media literacy and meeting the challenges of inclusion.</p> <p>The 4th Council of Europe Platform Exchange on Culture and Digitisation will be held on 19-20 October 2017 in Karlsruhe.</p> <p>A Council of Europe Recommendation on Big Data for Culture, Literacy and Democracy is being prepared as a follow-up to CM/Rec (2016)2 of the Committee of Ministers to member states on the Internet of citizens.</p> <p>A website on the Internet of Citizens to foster multi-stakeholder exchange.</p> <p>A collection of texts on good practice will be assembled and published online.</p>	<p>Annually</p> <p>Tallinn, 29-30 Sep 2016</p> <p>Oct 2017</p> <p>2017</p> <p>2017</p> <p>2017</p>	<p>Ongoing</p> <p>Completed</p> <p>In preparation</p> <p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p>
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Ensuring online safety and security for all					
Action	Major Administrative Entity	Steering committee or other structure where applicable	Deliverables	Delivery date	Status
Protection of children's rights	DG2 – Directorate of Human Dignity and Equality, Equality and Human Dignity Department, Children's Rights Division	Committee of the Parties to the Convention on the Protection of Children against Sexual Exploitation and Sexual Abuse (Lanzarote Committee)	Support to policy initiatives and legislative changes to ensure follow-up to the Lanzarote Committee's work on trends in online child sexual exploitation and sexual abuse.	Annually	Ongoing
			Adoption by the Lanzarote Committee of a Declaration on web addresses advertising or promoting child sexual abuse material or images or any other offences established in accordance with the Lanzarote Convention.	2016	Adopted on 16 June 2016
			Promotion of the Declaration with relevant stakeholders, including ICANN.		Ongoing
10.a. continuing to promote the accession by a maximum number of countries worldwide to the Budapest Convention and the Convention for the Protection of Individuals with regard to Automatic Processing of Personal Data (ETS No. 108) (hereinafter referred to as "Convention 108"). The implementation of the conventions requires capacity-building and the fostering of international co-operation. This also includes the setting-up of common Internet governance policies and principles including in the field of network and information security	DG1 – Directorate of Information Society and Action Against Crime, Information Society Department,	Cybercrime Convention Committee (T-CY)	In 2017, completion of the third cycle of assessments on "sanctions and measures" and the launch of further assessment cycles.		Ongoing
			In 2017, completion of a follow up assessment report on the implementation of mutual legal assistance measures.		Ongoing
			The T-CY, by written procedure, adopted Guidance Note # 10 on Production order for subscriber information. The implementation of Article 18 Budapest Convention, in the sense referred by the guidance note, into domestic legislation, in the sense referred by the Guidance Note, will provide the legal instrument for competent criminal justice authorities to obtain electronic evidence (subscriber information) from providers offering their services in the territory of a Party.		Completed
			T-CY 16th Plenary adopted Guidance Note # 11 on aspects of terrorism covered by Budapest Convention.		Completed

			The 16th T-CY Plenary (14-15 November 2016) decided to extend the mandate of the Cloud Evidence Group and request the CEG to submit draft Terms of Reference for the drafting process and additional information on possible elements of a second additional second protocol to the Budapest Convention on cybercrime.		Ongoing
			In 2016-2017, 5 new Parties ratified or acceded Budapest Convention, raising at 53 the number of Parties. In 2017, San Marino signed the Budapest Convention, becoming the 46 Council of Europe Member State to sign the Convention. Currently, only one Council of Europe Member State (Russia) did not sign the Convention.	June 2017	Ongoing
			Supporting more than 100 capacity-building activities per year in all regions of the world and ensure follow-up to results of T-CY assessments. In 2016 and the first trimester of 2017, more than, 150 capacity building activities were supported by the Cybercrime Programme Office (C-PROC).		Ongoing Completed

		<p>Organisation of Council of Europe Octopus conferences which facilitate large-scale exchanges between experts from countries, international organisations, private sector and academia.</p> <p>On the occasion of the 15th anniversary of the Budapest Convention on Cybercrime, the Octopus 2016 conference brought together 300 cybercrime experts from 90 countries, 12 international and 40 private sector, civil society organisations, and academia.</p>	<p>Every 12-18 months</p> <p>16-18 Nov 2016</p>	Ongoing
		Promoting financial investigations and confiscation of crime proceeds on the Internet supported by the iPROCEEDS project.	Jan 2016-June 2019	Ongoing
		Establishing a platform for public/private co-operation.		Completed
		<p>Promoting implementation of the Additional Protocol to the Convention on Cybercrime on the criminalisation of acts of a racist and xenophobic nature committed through computer systems..</p> <p>In 2016 and 2017, five countries (Andorra, Greece, Monaco, Moldova and Senegal) became Parties to the Protocol to the Budapest Convention. In total 29 countries are Parties to this Protocol.</p>		Ongoing
	DG1– Directorate of Information Society and Action Against Crime, Information Society Department, Data Protection Unit	Consultative Committee of the Convention for the Protection of Individuals with regard to Automatic Processing of Personal Data (T-PD)	<p>Promoting Convention 108 at international level (Annual International Conference of Data Protection Authorities, the <i>Association francophone des autorités de protection des données</i>) and assistance to interested countries (e.g. national initiatives addressing mass surveillance). New accessions to the Convention by Mauritius and Senegal which makes a total of 50 parties to the Convention. Burkina Faso was the latest country invited to accede to it (March 2017).</p>	Ongoing

10.b. stewarding debate and proposing concrete measures to address the concerns about mass surveillance and the bulk interception of data, for example the creation of built-in flaws and backdoors in the security of information and communication systems, as well as the challenges for the protection of personal data and human rights generally, while ensuring security and safety			Initiative of the Secretary General to codify international standards, good practices and guidance related to “mass surveillance” in the context of the right to privacy and freedom of expression.	Process launched end 2016	Ongoing
	DG1 – Directorate of Human Rights, Human Rights Policy and Co-operation Department	Steering Committee on Human Rights (CDDH)	If necessary, prepare a draft recommendation of the Committee of Ministers on “cyber security and human rights”	31 Dec 2017	
10.c. developing a strategy to counter violent extremism and radicalisation on the Internet which covers all level of government, carried out in synergy with the Council of Europe Action Plan for 2015-2017, and the Council of Europe Convention on the Prevention of Terrorism (CETS No. 196) including its additional protocol (CETS No. 217)	DG1 – Directorate of Information Society and Action Against Crime, Action Against Crime Department	Committee of Experts on Terrorism (CODEXTER)	Developing a European strategy to counter extremism and radicalisation on the Internet. Thematic debate and discussion paper on terrorism and the Internet.	16-17 Nov 2016	Ongoing
10.d. monitoring action taken to protect everyone, in particular women and children, from online abuse, such as cyber-stalking, sexism and threats of sexual violence	DG2 – Directorate of Human Dignity and Equality, Equality and Human Dignity Department, Violence Against Women Division	Group of experts on action against violence against women and domestic violence (GREVIO)	Monitoring the implementation on of the Istanbul Convention. Following launch in March 2016 of its first country-by-country evaluation procedure, the Group adopted draft evaluation reports in respect of Austria and Monaco and examined the state reports submitted by Albania and Denmark. It plans to adopt its final reports with respect to these two sets of countries in June 2017 and in October 2017 respectively. The initial monitoring phase with respect to the States party to the Convention is expected to last for the whole duration of the 2016-2019 Internet Governance Strategy and possibly beyond.	2016-2019	Ongoing
	Equality Division (Gender Equality Unit)	Gender Equality Commission (GEC)	The Gender Equality Commission is preparing a draft CM Recommendation to prevent and combat sexism, including online manifestations of sexism such as sexist hate speech. It also organised a side event at the 61 st Commission on the Status of Women (15 March 2017): “Sexist Hate Speech – a violation of women’s human	2017-2018	Ongoing

		Sexual Orientation and Gender Identity Unit (SOGI Unit)	<p>rights” to raise awareness and knowledge of the Council of Europe standards and action to tackle sexist hate speech.</p> <p>A factsheet on sexist hate speech and the report of the seminar combating sexist hate speech (February 2016) have been published. See at http://www.coe.int/en/web/genderequality/sexist-hate-speech</p> <p>The Council of Europe launched its Strategy on the Rights of Persons with Disabilities 2017-2023. One of the priority areas of the Strategy is accessibility, which also refers to the need for member States to promote debates on quality access to information, communications and digital environment for persons with disabilities. The Strategy encourages the member States to promote affordable assistive technologies, devices and services aimed at removing barriers to accessibility for persons with disabilities. The Ad hoc Committee of Experts on the Rights of Persons with disabilities (CAHDPH), will look into possible activities in this area such as exchange of good practice (including with the participation of the private sector).</p> <p>The SOGI Unit held a roundtable in Nicosia, Cyprus, on 1 February, 2017, to launch its new Manual on “Policing LGBTI Hate Crime: Training for a Professional Police Response”, which aims at raising awareness and strengthening the capacity and practical skills of law enforcement agents to investigate hate crimes against LGBTI people, including on homophobic and transphobic hate speech online. The Manual, designed for police trainers, investigators, managers, hate crime officers and frontline police officers, will be then piloted in several countries in 2017.</p> <p>The SOGI Unit has commissioned a research into how the education sector responds to violence based on sexual orientation or gender identity/expression in Europe. It will cover amongst other issues the question of cyber-bullying. The publication expected in the summer 2017 will include data collection on all 47 member States (questionnaire), an outline of the European and global legal and policy framework, and recommendations to the education sector.</p>	2017-2019	Completed
				Feb 2017	Ongoing
				Summer 2017	Ongoing

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10.e. considering ways to prevent the illegal sale of drugs and counterfeit medicines as well as illicit trafficking in drugs online, including the promotion of the Council of Europe Convention on the counterfeiting of medical products and similar crimes involving threats to public health (CETS No.211) (hereinafter referred to as the "Medicrime Convention")	DG1 – Directorate of Information Society and Action Against Crime, Action against Crime Department, Criminal Law Division DG2 European Directorate for the Quality of Medicines & HealthCare (EDQM)	European Committee on Crime Problems (CDPC) Committee of Experts on minimising the public health risks posed by counterfeiting of medical products and related crimes (CD-P-PH/CMED)	Promoting implementation of the MEDICRIME Convention as a tool to combat the supply and offering of and the counterfeiting of medical products committed by using the Internet. Report on the links between the MEDICRIME Convention and Cybercrime Convention.	2016-2019 DG1 to indicate delivery date based on the postponed start ; EDQM to contribute once started	Ongoing Ongoing
	DG1 – Directorate of Information Society and Action Against Crime, Pompidou Group		Training organised by the Pompidou group on drugs and the Internet/"darknet". Pompidou Group monitoring of sale of illicit drugs on the "darknet". The 2016 meeting invited the private sector including social networks to discuss inter alia drug trafficking on the "darknet" and the methods for cooperation to disrupt the delivery of drugs through mail and express mail. Exploring opportunities for "backtracking training" in cooperation with the industry to improve the tracing of drugs sold on internet and delivered through mail and express mail facilities.	Tallinn, 4-6 Apr 2016 Annually 2017-2018	Completed Ongoing
	DG2 – European Directorate for the Quality of Medicines & HealthCare (EDQM)	Committee of Experts on minimising the public health risks posed by counterfeiting of medical products and related crimes (CD-P-PH/CMED)	Offering a platform to member States' authorities for exchange of information on good practices in approaches to tackle illegal Internet pharmacies supplying or offering to supply counterfeit/falsified medicines (1. liaison with health/enforcement national authorities, stakeholders 'Fakeshare' and Alliance for Safe Online Pharmacy (ASOP EU); 2 Cartoon educative guide).	2016-2019	Ongoing

Respecting and protecting the human rights of everyone in the digital world					
Action	Major Administrative Entity	Steering committee or other structure where applicable	Deliverables	Delivery date	Status
Children's empowerment	DG2 – Directorate of Human Dignity and Equality, Equality and Human Dignity Department, Children's Rights Division	<i>Ad hoc</i> Committee for the Rights of the Child (CAHENF)	As part of the Children's Rights Strategy (2016-2021): creating and disseminating a tablet application to empower children, parents and educators in making full use of the potential of ICT and digital media.	2017	Ongoing
			As part of the Children's Rights Strategy (2016-2021): participatory research will be undertaken on the specific opportunities and risks for children with disabilities in the digital environment.	2017-2018	Ongoing
			As part of the Children's Rights Strategy (2016-2021): developing guidance on rights-based parenting in the digital age including through the update of the Internet Literacy Handbook (Jointly with CDMSI).	2018-2019	Ongoing
			As part of the Children's Rights Strategy (2016-2021): developing comprehensive guidelines for member States to empower, protect and support children's safe access to their rights on the Internet.	2017	Ongoing

<p>13.a. promoting the setting up of a network of national institutions to guide Internet users who seek redress and remedies when their human rights have been restricted or violated based on the Council of Europe Guide to human rights of Internet users. This includes co-operation assistance in raising awareness and developing tools to build capacity</p>	<p>DG1 – Directorate of Information Society and Action Against Crime, Information Society Department</p> <p>DG1 – Directorate of Human Rights, Human Rights Policy and Co-operation Department, Human Rights Intergovernmental Co-operation</p> <p>DG1 – Directorate of Human Rights, Justice and Legal Co-operation Department, Legal Co-operation Division</p>	<p>Steering Committee on Media and Information Society (CDMSI)</p> <p>Steering Committee for Human Rights (CDDH) European Committee on Legal Co-operation (CDCJ)</p>	<p>Organising a high-level Seminar co-organised by the Council of Europe and the European Network of National Human Rights Institutions (ENNHRI) on Freedom of expression – role and powers of National Human Rights Institutions (NHRIs) and other national mechanisms</p> <p>Initiating the cooperation with ENNHRI regarding the possible forms of cooperation with the Secretariat and CDMSI on a broad spectrum of topics including protection of human rights of Internet users. An activity is envisaged on media coverage of political communication, including political communication in electoral campaigns in the second half of 2017.</p> <p>Supporting the implementation of the Council of Europe Guide on human rights for Internet users by promoting the setting-up of a network of national institutions in line with the work of the European Committee on Legal Co-operation (CDCJ) on the effectiveness of online dispute resolution mechanisms having regard to Articles 6 and 13 of the European Convention on Human Rights.</p>	<p>15 Dec 2016</p> <p>2016-2019</p>	<p>Completed</p> <p>Ongoing</p>
<p>13.b. conducting triennial reporting on the state of data protection and privacy on the Internet in Europe, having regard to the “modernised” Convention 108 when finalised</p>	<p>DG1 – Directorate of Information Society and Action Against Crime, Information Society Department, Data Protection Unit</p>	<p>Consultative Committee of the Convention for the Protection of Individuals with regard to Automatic Processing of Personal Data (T-PD)</p>	<p>Conducting triennial reporting by the Consultative Committee of the Convention for the Protection of Individuals with regard to Automatic Processing of Personal Data (T-PD), having regard to the “modernised” Convention 108 when finalized.</p>	<p>Launch of the first cycle in 2019</p>	<p>Subject to entry into force of modernised Convention with follow-up mechanisms</p>

<p>13.c. developing policy on the role of intermediaries and their importance for freedom of expression and media freedom in the light of the case law of the European Court of Human Rights and taking into account best practices on the blocking, filtering and take-down of Internet content, including the Secretary General's study on this matter</p>	<p>DG1 – Directorate of Information Society and Action Against Crime, Information Society Department, Media and Internet Division (2016 – 2017)</p>	<p>Steering Committee on Media and Information Society (CDMSI)</p> <p>Committee of Experts on Internet Intermediaries (MSI-NET)</p> <p>Steering Committee on Media and Information Society (CDMSI)</p>	<p>Prepare a draft recommendation on Internet intermediaries.</p> <p>Prepare a study of the human rights dimensions of automated data processing techniques (in particular algorithms) and their possible regulatory implications.</p> <p>Concluding and following up the comparative study on blocking, filtering and takedown of content in the 47 Council of Europe member States.</p> <p>Follow-up to the Secretary General's initiative on a Comparative Study on Blocking, Filtering and Removal of Internet content in the 47 Council of Europe member States, by means of observing Internet-related developments in member States and keeping up-to-date the information about national legal frameworks contained in the country reports of the Comparative Study.</p> <p>Draft set of common standards for all member States on blocking and filtering of Internet sites, using, <i>inter alia</i>, the findings of the 2015 study on blocking and filtering of Internet sites, being prepared.</p>	<p>2016-2017. A second draft has been prepared in 2017</p> <p>2016-2017. A second draft has been prepared in 27</p> <p>Study published in Jun 2016</p> <p>Updated country profiles being prepared in 2017</p> <p>2016-2017</p>	<p>Ongoing</p> <p>Ongoing</p> <p>Completed</p> <p>Ongoing</p> <p>Ongoing</p>
<p>13.d. periodically reporting on the state of media and Internet freedom in line with Council of Europe standards, in particular by means of the reports by the Secretary General of the Council of Europe on the State of Democracy, Human Rights and the Rule of Law in Europe, and all other available tools</p>	<p>Directorate of Policy Planning</p>		<p>Council of Europe platform to promote the protection of journalism and the safety of journalists.</p> <p>Reports of the Secretary General on the state of democracy, human rights and the rule of law in Europe, with particular regard to freedom of expression on the Internet.</p>	<p>18 May 2016 <u>3rd Report</u></p> <p><u>4th Report</u></p>	<p>Ongoing</p> <p>Completed</p> <p>Ongoing</p>

	<p>DG1 – Directorate of Information Society and Action Against Crime, Information Society Department, Media and Internet Division (2016 – 2017)</p>	<p>Steering Committee on Media and Information Society (CDMSI)</p>	<p>Reflection and dialogue on freedom of expression in the age of digital convergence, in particular on the future of journalism, news-making and media organisations</p> <p>Study “Journalists under pressure: unwarranted interference, fear and self-censorship in Europe”</p> <p>Consultation papers on the elusive line between free and hate speech and the intolerant expression in between Report: Media coverage of the “refugee crisis”: a cross-European perspective</p> <p>Study on misinformation in the public sphere</p>	<p>First workshop held 1 Dec 2016</p> <p>A comparative study based on a questionnaire replied by 940 journalists from the 47 Council of Europe member states and Belarus (author: Prof. Marilyn Clark from the Malta University)</p> <p>2017-2018</p> <p>Report produced in 2016 in cooperation with the Department of Media and Communications of the London School of Economics</p> <p>Study prepared in 2017</p>	<p>Completed</p> <p>Completed</p> <p>Ongoing</p> <p>Completed</p> <p>Ongoing</p>
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			<p>Recommendation of the Committee of Ministers on Internet freedom.</p> <p>Promotion of the implementation of the Recommendation on Internet Freedom by means of capacity-building activities on Internet governance and the development of best practice.</p> <p>.</p>	<p>Adopted 13 Apr 2016</p> <p>Conference on 'Internet Freedom: a constant factor of democratic security in Europe' held in Strasbourg on 9 Sep 2016. This was organised together with the Estonian Chairmanship of the Council of Europe's Committee of Ministers, and the German Chairmanship of the OSCE</p> <p>Conference "Responsibilities of Intermediaries: A testcase for internet freedom" Planned on 13 October 2017 in Vienna, organised by the Austrian Chairmanship of the OSCE and the Council of Europe</p>	<p>Completed</p> <p>Completed</p> <p>Ongoing</p>
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		Committee of experts on Media Pluralism and Transparency of Media Ownership (MSI-MED)	<p>Two feasibility studies on possible standard-setting instrument(s) on media coverage of elections, one focusing on gender equality and the other on the use of the internet in electoral campaigns.</p> <p>Recommendation of the Committee of Ministers on media pluralism and transparency of media ownership (the upcoming instrument is aimed at providing clear and concise guidelines on reporting requirements related to media ownership; its implementation will thus provide one of the elements for the assessment of media and internet freedom in the Member States).</p>	<p>2016-2017. Second drafts prepared in 2017</p> <p>2016-2017 Second draft prepared in 2017</p>	Ongoing
13.e. establishing a platform between governments and major Internet companies and representative associations on their respect for human rights online, including on measures (such as model contractual arrangements for the terms of service of Internet platforms, and principles of accountability and transparency to the multi-stakeholder community regarding the collection, storage and analysis of personal data) to protect, respect and remedy challenges and violations to them	DG1 – Directorate of Information Society and Action Against Crime, Information Society Department		<p>CoE side event on the platform in order to initiate dialogue with major Internet companies, held on the occasion of EuroDIG 2016.</p> <p>Informal brainstorming event between Council of Europe and Internet companies and their representative associations on working together to respect human rights and the rule of law on the Internet. A second meeting is envisaged in early 2017.</p>	<p>Brussels, 9 June 2016</p> <p>Paris, 25 Nov 2016</p>	<p>Completed</p> <p>Ongoing</p>
	DG1 – Directorate of Human Rights, Human Rights Policy and Co-operation Department, Human Rights Intergovernmental Co-operation		Recommendation CM/Rec(2016)3 of the Committee of Ministers on human rights and business.	Adopted 2 Mar 2016	

13.f. assessing and reviewing, in co-operation with governments and other Internet governance stakeholders, the governance of mobile health (“mHealth”) and electronic health (“eHealth”), in order to preserve and improve the access of patients to all available (quality) health and health care products, as well as information and related services	DG1 – Directorate of Information Society and Action Against Crime, Information Society Department, Data Protection Unit	Consultative Committee of the Convention for the Protection of Individuals with regard to Automatic Processing of Personal Data (T-PD)	Revising 1997 recommendation on medical data to broaden its scope and address data protection challenges to health data, in line with the work of the Consultative Committee of the Convention for the Protection of Individuals with regard to Automatic Processing of Personal Data (T-PD).	2016-2017	Ongoing
	DG1 – Directorate of Information Society and Action Against Crime, Pompidou Group		Pompidou Group capacity-building and training activities for law enforcement and judiciary, and provision of expertise and insight regarding online drug markets (detection and investigation including open source intel) and payment methods (cryptocurrencies).		Ongoing
			Pompidou Group expert meeting on drug-related cybercrime and other activities to promote international co-operation and sharing of good practices (including possible analysis of legal frameworks and model laws).	Strasbourg, 6-8 Dec 2016	Completed
			Exploring opportunities offered by the Internet for harm reduction, prevention and treatment, and collect and share best practices.		
	DG1 – Directorate of Human Rights, Human Rights Policy and Co-operation Department, Bioethics	Steering Committee for Human Rights (CDDH) Committee on Bioethics (DH-BIO)	On the basis of the outcome of the international conference on emerging technologies and human rights, prepare a White Paper on challenges for human rights raised by emerging technologies and their convergence.		

	DG2 - European Directorate for the Quality of Medicines and HealthCare (EDQM)	Committee of Experts on quality and safety standards in pharmaceutical practices (CD-P-PH/PC)	Resolution on Pharmaceutical Care as a tool to promote patient-centred care and patient participation, possibly giving guidance on use of mHealth and eHealth to ensure implementation of Pharmaceutical Care.	Resolution not available until 2018	Starting fourth quarter of 2016
			Support the DG1 work at ICANN/ Government Advisory Committee (GAC)/Public Safety Working Group level, in particular for Internet/mail order pharmacies and for relationship between patient and mHealth and eHealth.	Ongoing	Ongoing
Co-operation with key stakeholders					
	DG1 – Directorate of Information Society and Action Against Crime, Information Society Department, in cooperation with other MAEs		European Dialogue on Internet Governance (EuroDIG).	Brussels, 9-10 Jun 2016	Ongoing
			Internet Governance Forum 2016.	Guadalajara, 6-9 Dec 2016	Ongoing
			Participating in Internet Corporation for Assigned Names and Numbers (ICANN) meetings.	Hyderabad, 3-9 Nov 2016	Ongoing
			Council of Europe expert report on “The Future of Community top-level Domains (TLDs) and ICANN Opportunities and Challenges for non-profit Communities from a Human Rights Perspective”.		Completed