

***Steering Committee on
Media and Information
Society – CDMSI***

COUNCIL OF EUROPE



CONSEIL DE L'EUROPE

Strasbourg, 13 November 2017

**Internet Governance Strategy 2016-2017
Progress in implementation of actions and activities**

Building democracy online					
Action	Major Administrative Entity	Steering committee or other structure where applicable	Deliverables	Delivery date	Status
Elections	DG2 – Directorate of Democratic Governance and Anti-Discrimination, Department of Democratic Governance, Division of Electoral Assistance and Census	European Committee on Democracy and Governance (CDDG) Ad-hoc committee of experts on legal, operational and technical standards for e-voting (CAHVE)	The new Recommendation CM/Rec(2017)5 of the Committee of Ministers to Member States on legal, operational and technical standards for e-voting, updating a previous Recommendation of 2004, has been adopted on 14 June 2017. Follow-up work on it is foreseen, including biennial review meetings, monitoring of compliance in member States, development of complementary guidelines, identification of good practices, technical assistance to member States on the adoption of an e-voting system, awareness-raising and voter education, and work with domestic observers to monitor e-enabled elections.	Adoption by the Committee of Ministers foreseen early 2017	Completed
			Supporting the introduction of e-participation platforms at national and international level in the field of voter education and capacity-building of domestic election observers.	Annually	Ongoing
			Capacity-building on effective use of and protection from social media tools in the context of electoral campaigning.	Annually	Ongoing
Diversity - launching of the Div-A (Diversity Accelerator) pilot mentoring programme. Div-A aims at enabling media professionals to explore transmedia, multimedia and cross-media journalism (through innovative digital channels), as well as crowdfunding/digital sponsoring to support a diversity inclusive approach to media	DG2 – Directorate of Democratic Governance, Department on Democratic Initiatives, Intercultural cities Secretariat (in the frame of the BIS Action Plan)		Developing multimedia tools to create web documentaries. Mentoring a pilot group of media professionals committed to the idea of diversity inclusion to find sponsors for their projects, create their own web surface and take first steps to produce diversity inclusive documentaries/stories. 170 applications were received in 2 months, out of which 10 entered the mentoring programme. The Mentoring phase of the Div-A project has been successfully concluded. The ten mentees have prepared their business plans and many have launched web platforms. The lessons from the mentoring phase are being assessed and will be presented in a toolkit for professional and citizen journalists wishing to launch their own media platform focusing on diversity and inclusion.	2016-2017	Ongoing

<p>8.a. further developing its network of digital democracy innovators in the framework of the World Forum for Democracy. Future Forum topics for consideration include the future of the Internet and its governance, the use of digital tools for greater efficiency and accountability, citizen participation and transparency in democracy, a possible "Magna Carta" for the Internet, and "net-citizenship"</p>	<p>DG2 – Directorate of Democratic Governance and anti-discrimination, Department on Democratic Governance, Division on World Forum for Democracy</p>	<p>WFD Steering Committee (CoE + WFD partners, French government, Alsace Region, City of Strasbourg, European Parliament)</p>	<p>Presenting and analysing e-participation platforms in the context of each annual edition of the World Forum for Democracy (WFD).</p> <p>The 5th annual World Forum for Democracy entitled "Democracy and equality - does education matter?" focused on the relationship between education and democracy in particular on how education can help bridge the social divide and become a real asset for our diverse democracies.</p> <p>The 6th annual World Forum for Democracy entitled "Is Populism a Problem?" focused on solutions for political parties and media actors to matter in 21st century democracy, showcasing a number of digital initiatives to combat the spread of false information online, enhancing citizen's participation in political decision-making etc.</p> <p>Supporting the introduction of e-participation platforms at local and national level, capacity building and exchange of good practice. A WFD satellite event took place in San Sebastian, Spain, on 6-7 September 2016 with city representatives to exchange good practices.</p> <p>Another event entitled "Populism in Electronic Democracy" took place in Münster, Germany on 7th November 2017. It focused on the promise and perils of e-democracy to media and political parties in the context of rising populism.</p> <p>Developing and testing of an assessment tool for participatory democracy at local level, including internet-based participation. 2 cities completed the assessment questionnaire (Genk, Belgium, Lublin, Poland) and Index reports have been published for the cities.</p>	<p>Annually</p> <p>2016 World Forum for Democracy was held in Strasbourg on 7-9 Nov 2016</p> <p>2017 World Forum for Democracy was held in Strasbourg on 8-10 Nov 2017</p> <p>Annually</p> <p>Annually</p>	<p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p>
<p>Assist member states in developing e-governance/e-government and suitable e-democracy tools to improve governance, civil participation and combat disengagement from democratic institutions and society</p>	<p>DG2 – Directorate of Democratic Governance and Anti-Discrimination – Democratic governance department</p>	<p>European Committee on Democracy and Governance (CDDG)</p>	<p>Sharing of best practices in member states in implementing Recommendation Rec(2004)15 on Electronic Governance.</p> <p>Developing and presenting e-governance guidelines and an e-government toolkit (in cooperation with the Centre of Expertise for local government reform) on the basis of Rec(2004)15.</p>	<p>CDDG meeting in November 2016</p> <p>CDDG meeting Dec 2017</p>	<p>On-going</p> <p>Under preparation</p>

			Sharing best practices in member states in implementing CM/Rec(2009)1 on electronic democracy and develop practical guidelines for implementing e-democracy strategies.	CDDG meeting Dec 2017	Under preparation
8.b. exploring ways, and proposing concrete measures, to prevent and address hate speech online, including speech which leads to violence. This comprises awareness-raising campaigns to prevent and address manifestations of hate towards any member or group in society and the continuation of the No Hate Speech Campaign	DG2 – Directorate of Democratic Citizenship and Participation, Youth Department, Division on Non-formal Education and Training	Joint Council on Youth	<p>The Council of Europe No Hate Speech Movement Campaign will continue to run in 2017, placing greater emphasis on education for human rights and digital citizenship, as well as on improving and disseminating mechanisms for reporting and monitoring hate speech. The Campaign's main role in the frame of the Council of Europe Action Plan on the prevention of violent extremism and radicalisation leading to terrorism is to prevent extremism and radicalisation on the Internet. It aims to counter on-line hate speech in all its forms, including those that most affect young people, such as cyber-bullying and cyber-hate, racism and other forms of discrimination. The Campaign is grounded in the principles of human rights education, youth participation and media literacy. Counter-narratives are being developed to empower users to respond to or neutralise online hate speech.</p> <p>Deliverable: Member States and partners re-commit to the Campaign. Results: 44 countries/territories have a Campaign committee or support group. New partners include Andorra, the Flemish-speaking Community of Belgium, Estonia, France, Germany, and Luxembourg.</p> <p>Deliverable: Update of the Campaign platform and the Hate Speech Watch reporting tool. Results: Publication and dissemination of tools and means for reporting hate speech at national level and in social media. By September 2017 detailed information on how to report hate speech, crime and cyber bullying to national authorities or civil society organisations in 19 countries and on five social media platforms was published on the campaign platform targeting a youth audience.</p> <p>Deliverable: Bookmarks, the manual on combatting hate speech online through human rights education, has been translated into 10 languages. 300 multipliers</p>	Dec 2017 Sep 2016 Dec 2017	Ongoing Ongoing Completed Ongoing

			<p>and activists have been trained.</p> <p>Result: At the end of September 2017, "Bookmarks", the manual on combating hate speech online through human rights education is available in 16 languages, four further language versions are in preparation; Six training courses using Bookmarks have been organised in co-operation with youth ministries, 11 with other institutional and civil society partners reaching 425 multipliers and activists.</p> <p>Deliverable: Handbook on Counter Narratives has been published, translated into six languages, outreach to 20 countries</p> <p>Results: Following its piloting in Belgium in July 2016, the handbook "We CAN!: Taking action against hate speech through counter- and alternative narratives" was launched in March 2017. The manual is available in English and French and three translations are in preparation. One European and two regional training courses were held in Strasbourg, Norway and Tunisia. Two national courses were held in Belgium and a wide range of workshops has been organised by national campaigns.</p> <p>Deliverable: 10 Europe-wide action days on specific aspects of hate speech and participation in other major European events.</p> <p>Results: In 2016, action days were organised on 8 March, (Sexist Hate Speech), 20 June (Hate Speech targeting Refugees) and 22 July (in support of victims of Hate Crime), 9 November (antisemitic hate speech) and 10 December (to mark human rights online). In 2017 action days were held on 7 February. Internet Safety, 8 March Sexist Hate Speech; 22 July Remembrance and Solidarity with Victims of Hate Crime, 21 September countering hate speech against Muslims. Preparations are underway for 9 November countering antisemitic hate speech and 10 December Human Rights Online. Combating hate speech and extremism was the main theme of the 6th Euro-Arab Youth Forum (Fez, Morocco, 24-29 April), which facilitated connections between activists from European and Arab states A seminar on antisemitic hate speech was held in May</p>	<p>Dec 2017</p> <p>Dec. 2017</p>	<p>Ongoing</p> <p>Ongoing</p>
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			2017.		
	DG2 – Directorate of Democratic Governance and Anti-Discrimination, Anti-Discrimination Department.		<p>ECRI's GPR No. 15 on combating Hate Speech has been widely distributed to member States and is published in 6 languages.</p> <p>ECRI adopted the abridged versions of its GPR No. 5 on Combating Islamophobia, No. 9 on Combating Antisemitism, No.10 on Combating Racism and Racial Discrimination in and through Education, No. 11 on Combating Racism and Discrimination in Policing, No. 15 on Combating Hate Speech and No. 16 on Safeguarding irregularly present migrants from discrimination.</p> <p>On 28 February, ECRI published 4 country reports (Andorra, Bosnia and Herzegovina, Iceland and Luxembourg) and on 19 September 2 new country reports on Montenegro and Ukraine, in which it analyses recent developments and makes recommendations to tackle hate speech on the Internet.</p> <p>On 21 March, on the occasion of the International Day for the Elimination of Racial Discrimination, a joint statement by ECRI, FRA and OSCE/ODIHR was published on education and strong positive narratives as essential element to prevent incitement to hatred and countering hate speech in the digital age.</p>		Completed
	DG2 – Directorate of Democratic Governance and Anti-Discrimination, Anti-Discrimination Department.		The evaluation of the No Hate Speech Campaign, including the identification of proposals for follow-up to it, has been started. A programme offering country-specific cooperation activities is being developed drawing on such evaluation, on national best practices and on ECRI monitoring findings and General Policy Recommendations. The purpose will be to develop holistic action against hate speech: tackling the most extreme forms through criminal law; encouraging those targeted by hate speech to report, law enforcement to make effective investigation and the judiciary to make use of the sanctions available for a proportionate response; aligning civil and administrative laws with ECRI recommendations and CoE standards; promoting		Starting 2018-2019

			self-regulation; strengthening awareness raising to eradicate hate speech.		
	DG1 – Directorate of Information Society and Action Against Crime, Information Society Department, Cybercrime Division	Cybercrime Convention Committee (T-CY)	Promoting implementation of the Protocol to the Budapest Convention as a tool to combat hate speech online.		<p>Ongoing</p> <p>Hate speech online and its connection with terrorist misuse of information technology were discussed during a workshop in the Octopus Conference held in Strasbourg last 16-18 November 2016.</p> <p>In 2016 and 2017, five countries (Andorra, Greece, Monaco, Moldova and Senegal) became Parties to the Protocol to the Budapest Convention. In total 29 countries are</p>

					Parties to this Protocol. One Cybercrime Division staff participated in Israel in a seminar on promoting Council of Europe Conventions where he advocated for the Protocol to the Budapest Convention on xenophobia and racism.
8.c. launching a consultation, a survey on European formal and non-formal education, critical knowledge, skills and attitudes in the digital world and a feasibility study with a view to preparing a white paper on media and information literacy	DG2 – Directorate of Democratic Citizenship and Participation, Education Department, Division on Education Practice and Capacity Building	Steering Committee for Educational Policy and Practice (CDPPE) Advisory Council on Youth	A consultation, survey, feasibility study for the elaboration of a white paper on media and information literacy, and implications of the reference framework of competences for democratic culture on learning, teaching and assessment.	Dec 2019	Proposal for Programme of Activities 2018-19
Guidelines for digital citizenship education in European schools, the promotion of a network of European “digizen” schools and creation of digital badges for democratic skills based on the framework of competences for democratic culture will also be developed	DG 2 - Youth Department DG2 – Directorate of Democratic Citizenship and Participation, Education Department, Division on Education Policy	Steering Committee for Educational Policy and Practice (CDPPE) Advisory Council on Youth	A review of formal and informal literature (blogs, wikis and websites), to examine the concept of digital citizenship, current digital education policies and contemporary digital education practices and challenges in schools was conducted and published in October 2017.	Phase 1 - Dec 2016 Phase 2 - Dec 2017	Completed
			The first phase of multi-stakeholder consultations/debates on policy issues regarding better use of online resources and contemporary information technologies (social networking sites and web 2.0 or educational web 2.0 sites as well as personal devices) in school settings (curricula and school organisations) and mapping the administrative and legal responsibilities for school leaders, teachers, students and parents has been held, and the final report was published in October 2017.	Phase 1 - Dec 2016 Phase 2 - Dec 2017	Completed

			<p>A conference was held in September 2017 to examine policy guidelines that would further support national authorities to develop digital citizenship education policies to address learning issues as well as the needs of students and to provide guidance in policy development to help protect students working in open, collaborative, online environments. The conclusions will be published on the DCE website launched in time for the conference: www.coe.int/dce</p>	Dec 2017	Conference completed; follow-up ongoing
			<p>Promoting and sharing best practices from member States on effective interactive programmes for the acquisition of digital citizenship competence for students through the curriculum, and for teachers through initial and in-service training.</p> <p>Based on the experience of member States, establishing a set of descriptors for digital citizenship education competence and developing guidance for the integration of such descriptors in current citizenship education curricula and their assessment (digital badges).</p>	Dec 2019	2018-19. To be based on the results of the work done during 2016-17
			<p>Developing, in partnerships with other sectors of the Council of Europe, policy orientations with regard to cross-cutting contemporary educational and legal issues that school authorities should face today, such as: cyberbullying (including cyber-misogyny and cyberbullying of teachers), privacy, sexting, digital addiction, students' and teachers' relationships through social media (Facebook, etc.), digital safety in schools, freedom of expression online, and the human rights of students in digital settings.</p> <p>Exploring the scope to extend this to the Youth and non-formal education sectors.</p>	Dec 2019 Nov 2017	2018-19 - to be based on the results of the work done during 2016-17 Ongoing
8.d. having regard to international consensus on the importance of the transition from the information society to the knowledge society, actively promoting the principle of plurilingualism in the fostering of linguistic and cultural diversity	DG2 – Directorate of Democratic Citizenship and Participation, Education Department, ECML – European Centre of Modern Languages Graz	ECML Executive Board	Training modules on the promotion of the effective use of ICT tools and open resources in support of quality language teaching and learning. The key reference tool is the “ECML inventory of ICT tools and open educational resources”. Initiation of local and regional clusters of multipliers promoting the use of ICT tools and open educational resources.	Annually	Ongoing

<p>8.e. promoting also the role of youth work in fostering online participation, media and digital literacy of youth, including young people who are marginalised and hard to reach</p>	<p>DG2 - Youth Department</p>		<p>Research and capacity-building activities about youth work and youth organisations' support and promotion of on-line participation, media and digital literacy.</p> <p>A seminar on youth participation in Internet governance will be held in October 2017 to discuss future approaches from the youth sector on issues like Internet governance processes, education on digital competences and participation in Internet governance.</p> <p>Evaluation of the experiences of the No Hate Speech Movement campaign and of the participation in digital governance fora so as to identify an agenda for youth work and youth policy in relation to digital participation and citizenship.</p> <p>Stock-taking of activities on Internet governance and evaluation of the contribution of the No Hate Speech Movement.</p>	<p>Dec 2017</p>	<p>Ongoing</p>

<p>8.f . continuing to strengthen European dialogue and the exchange of good practices on the creation, access and management of digital culture, including the digitisation of culture, to promote citizen engagement, access to culture, openness, inclusion and tolerance in democratic societies. This includes the organisation of multi-stakeholder platform exchanges, preparation of policy guidelines for member States, cultural institutions and practitioners and the development of an interactive website on the Internet of citizens</p>	<p>DG2 – Directorate of Democratic Citizenship and Participation, Culture and Cultural Heritage Division</p>	<p>Steering Committee for Culture, Heritage and Landscape (CDCPP)</p>	<p>Annual Council of Europe platform exchanges on culture and digitisation will be held during the period 2016-2019.</p> <p>The 3rd Council of Europe Platform Exchange on Culture and Digitisation "Culture 4D: Digitization, Data, Disruptions, Diversity" was held on 29-30 September in Tallinn in the framework of the Estonian Presidency of the Committee of Ministers of the Council of Europe. The multi-stakeholder event brought together policy makers, researchers, cultural and media practitioners and civil society representatives to examine concerns related to Big Data in the cultural field. Innovative digital cultural practices and potential were recorded to orient policy development, also in view of establishing critical media literacy and meeting the challenges of inclusion.</p> <p>The 4th Council of Europe Platform Exchange on Culture and Digitisation was held on 19-20 October 2017 in Karlsruhe in cooperation with the Center for Art and Media (ZKM). It revealed the underexploited potential of Culture, Arts and Science as a strong resource for empowering democracy and explored the use of cultural digital tools for addressing populism, fake news, xenophobia and undemocratic ideological political movements in Europe.</p> <p>A collection of texts on good practice derived from the Platform Exchange will be assembled and published online and policy guidelines prepared.</p> <p>The new Recommendation CM/Rec(2017)8 on Big Data for Culture, Literacy And Democracy was adopted by the Committee of Ministers on 27 September 2017. It follows up to CM/Rec (2016)2 of the Committee of Ministers to member states on the Internet of citizens</p>	<p>Annually</p> <p>Tallinn, 29-30 Sep 2016</p> <p>Oct 2017</p> <p>2017</p> <p>2017</p>	<p>Ongoing</p> <p>Completed</p> <p>Completed</p> <p>Ongoing</p> <p>Completed</p>
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8.g. Students and young activists develop awareness about global/development education issues in engagement with the internet and social media	DG2 – Directorate of Democratic Citizenship and Participation; North-South Centre of the Council of Europe	Executive Committee of the North-South Centre of the Council of Europe	<p>Annual Meeting of an expert platform (6-9) of people with complementary expert profiles in journalism, social media engagement and Global Development Education (GDE)</p> <p>Updating the Global Education Guidelines to include media, information and media literacy chapter</p> <p>Social Media Campaign and Communication Strategy during the Global Education Week</p> <p>Capacity building training modules to be integrated in the residential training and eLearning courses of the iLEGEND project</p>	Annual 2019 2019 2018-2019	ongoing
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Ensuring online safety and security for all

Action	Major Administrative Entity	Steering committee or other structure where applicable	Deliverables	Delivery date	Status
Protection of children's rights	DG2 – Directorate of Human Dignity and Equality, Equality and Human Dignity Department, Children's Rights Division	Committee of the Parties to the Convention on the Protection of Children against Sexual Exploitation and Sexual Abuse (Lanzarote Committee)	Support to policy initiatives and legislative changes to ensure follow-up to the Lanzarote Committee's work on trends in online child sexual exploitation and sexual abuse.	Annually	Ongoing
			Adoption by the Lanzarote Committee of a Declaration on web addresses advertising or promoting child sexual abuse material or images or any other offences established in accordance with the Lanzarote Convention.	2016	Adopted on 16 June 2016
			Promotion of the Declaration with relevant stakeholders, including ICANN.	2017	Ongoing
			Adoption of an Interpretative Opinion affirming the applicability of the Lanzarote Convention to sexual offences against children facilitated through the use of ICTs.	2017	Adopted on 12 May 2017
Launch of the second monitoring round on the	2017-2019	Ongoing			

			“Protection of children against ICT facilitated sexual exploitation and sexual abuse”.		
10.a. continuing to promote the accession by a maximum number of countries worldwide to the Budapest Convention and the Convention for the Protection of Individuals with regard to Automatic Processing of Personal Data (ETS No. 108) (hereinafter referred to as “Convention 108”). The implementation of the conventions requires capacity-building and the fostering of international co-operation. This also includes the setting-up of common Internet governance policies and principles including in the field of network and information security	DG1 – Directorate of Information Society and Action Against Crime, Information Society Department,	Cybercrime Convention Committee (T-CY)	In 2017, completion of the third cycle of assessments on “sanctions and measures” and the launch of further assessment cycles.		Completed
			In 2017, completion of a follow up assessment report on the implementation of mutual legal assistance measures.		Ongoing
			The T-CY, by written procedure, adopted Guidance Note # 10 on Production order for subscriber information. The implementation of Article 18 Budapest Convention into domestic legislation will provide the legal instrument for competent criminal justice authorities for obtaining electronic evidence (subscriber information) from providers offering their services in the territory of a Party.		Completed
			T-CY 16th Plenary adopted Guidance Note # 11 on aspects of terrorism covered by Budapest Convention.		Completed
			The 16th T-CY Plenary (14-15 November 2016) decided to extend the mandate of the Cloud Evidence Group and request the CEG to submit draft Terms of Reference for the drafting process and additional information on possible elements of a second additional protocol to the Budapest Convention on cybercrime.		Completed
T-CY 17 meeting reviewed and approved the Terms of Reference for the preparation of a second additional protocol to the Budapest Convention on Cybercrime.		Completed			
Under the terms of reference adopted by T-CY, the Protocol Drafting Group (PDG) started its work and held a first meeting in Strasbourg on 19-20 September 2017, in Strasbourg. The PDG is expected to prepare and finalize the Second Additional Protocol to the Convention on Cybercrime (ETS 185), including an Explanatory Report, by December 2019.		Ongoing			
In 2016-2017, 8 new Parties ratified or acceded Budapest Convention, raising at 56 the number of Parties.					Ongoing

			In 2017, San Marino signed the Budapest Convention, becoming the 46 Council of Europe Member State to sign the Convention. Currently, only one Council of Europe Member State (Russia) did not sign the Convention.		
			Supporting more than 100 capacity-building activities per year in all regions of the world and ensure follow-up to results of T-CY assessments.		Ongoing
			In 2016 and the first trimester of 2017, more than, 150 capacity building activities were supported by the Cybercrime Programme Office (C-PROC).		Completed
			<p>Organisation of Council of Europe Octopus conferences which facilitate large-scale exchanges between experts from countries, international organisations, private sector and academia.</p> <p>On the occasion of the 15th anniversary of the Budapest Convention on Cybercrime, the Octopus 2016 conference brought together 300 cybercrime experts from 90 countries, 12 international and 40 private sector, civil society organisations, and academia.</p> <p>Next Octopus Conference is foreseen to take place in July 2018, in Strasbourg.</p>	<p>Every 12-18 months</p> <p>16-18 Nov 2016</p>	Ongoing
			Promoting financial investigations and confiscation of crime proceeds on the Internet supported by the iPROCEEDS project.	Jan 2016-June 2019	Ongoing
			Establishing a platform for public/private co-operation.		Completed
			<p>Promoting implementation of the Additional Protocol to the Convention on Cybercrime on the criminalisation of acts of a racist and xenophobic nature committed through computer systems..</p> <p>In 2016 and 2017, five countries (Andorra, Greece, Monaco, Moldova and Senegal) became Parties to the Protocol to the Budapest Convention. In total 29 countries are Parties to this Protocol.</p>		Ongoing

	DG1– Directorate of Information Society and Action Against Crime, Information Society Department, Data Protection Unit	Consultative Committee of the Convention for the Protection of Individuals with regard to Automatic Processing of Personal Data (T-PD)	Promoting Convention 108 at international level (Annual International Conference of Data Protection Authorities, the <i>Association francophone des autorités de protection des données</i>) and assistance to interested countries (e.g. national initiatives addressing mass surveillance). New accession to the Convention by Tunisia makes a total of 51 parties to the Convention. Argentina was the latest country invited to accede to it (September 2017).		Ongoing
10.b. stewarding debate and proposing concrete measures to address the concerns about mass surveillance and the bulk interception of data, for example the creation of built-in flaws and backdoors in the security of information and communication systems, as well as the challenges for the protection of personal data and human rights generally, while ensuring security and safety			Initiative of the Secretary General to codify international standards, good practices and guidance related to “mass surveillance” in the context of the right to privacy and freedom of expression.	Process launched end 2016	Ongoing
	DG1 – Directorate of Human Rights, Human Rights Policy and Co-operation Department	Steering Committee on Human Rights (CDDH)	If necessary, prepare a draft recommendation of the Committee of Ministers on “cyber security and human rights”	31 Dec 2017	
10.c. developing a strategy to counter violent extremism and radicalisation on the Internet which covers all level of government, carried out in synergy with the Council of Europe Action Plan for 2015-2017, and the Council of Europe Convention on the Prevention of Terrorism (CETS No. 196) including its additional protocol (CETS No. 217)	DG1 – Directorate of Information Society and Action Against Crime, Action Against Crime Department	Committee of Experts on Terrorism (CODEXTER)	Developing a European strategy to counter extremism and radicalisation on the Internet. Thematic debate and discussion paper on terrorism and the Internet.	16-17 Nov 2016	Ongoing

10.d. monitoring action taken to protect everyone, in particular women and children, from online abuse, such as cyber-stalking, sexism and threats of sexual violence	DG2 – Directorate of Human Dignity and Equality, Equality and Human Dignity Department, Violence Against Women Division and Equality Division	Group of experts on action against violence against women and domestic violence (GREVIO)	Monitoring the implementation on of the Istanbul Convention. Following launch in March 2016 of its first country-by-country evaluation procedure, the Group adopted draft evaluation reports in respect of Austria and Monaco and examined the state reports submitted by Albania and Denmark. It plans to adopt its final reports with respect to these two sets of countries in June 2017 and in October 2017 respectively. The initial monitoring phase with respect to the States party to the Convention is expected to last for the whole duration of the 2016-2019 Internet Governance Strategy and possibly beyond.	2016-2019	Ongoing
		Gender Equality Commission (GEC)	The Gender Equality Commission is preparing a draft CM Recommendation to prevent and combat sexism, including online manifestations of sexism such as sexist hate speech. It also organised a side event at the 61 st Commission on the Status of Women (15 March 2017): “Sexist Hate Speech – a violation of women’s human rights” to raise awareness and knowledge of the Council of Europe standards and action to tackle sexist hate speech.	2017-2018	Ongoing
		Gender Equality Unit	The draft Gender Equality Strategy 2018-2023 includes the continuation of CoE’s work to address sexist hate speech as a form of sexism, in co-operation with other relevant sectors of the Council of Europe; A factsheet on sexist hate speech and the report of the seminar combating sexist hate speech (February 2016) have been published. See at http://www.coe.int/en/web/genderequality/sexist-hate-speech		Completed
		Rights of persons with Disabilities Unit	The Council of Europe launched its Strategy on the Rights of Persons with Disabilities 2017-2023. One of the priority areas of the Strategy is accessibility, which also refers to the need for member States to promote debates on quality access to information, communications and digital environment for persons with disabilities The Strategy encourages the member States to promote affordable assistive technologies, devices and services aimed at removing barriers to accessibility for persons with disabilities. The Ad hoc	2017-2019	Ongoing

10.e. considering ways to prevent the illegal sale of drugs and counterfeit medicines as well as illicit trafficking in drugs online, including the promotion of the Council of Europe Convention on the counterfeiting of medical products and similar crimes involving threats to public health (CETS No.211) (hereinafter referred to as the "Medicrime Convention")	DG1 – Directorate of Information Society and Action Against Crime, Action against Crime Department, Criminal Law Division DG2 European Directorate for the Quality of Medicines & HealthCare (EDQM)	European Committee on Crime Problems (CDPC) Committee of Experts on minimising the public health risks posed by counterfeiting of medical products and related crimes (CD-P-PH/CMED)	Promoting implementation of the MEDICRIME Convention as a tool to combat the supply and offering of and the counterfeiting of medical products committed by using the Internet. Report on the links between the MEDICRIME Convention and Cybercrime Convention.	2016-2019 DG1 to indicate delivery date based on the postponed start ; EDQM to contribute once started	Ongoing Ongoing
	DG1 – Directorate of Information Society and Action Against Crime, Pompidou Group		Training organised by the Pompidou group on drugs and the Internet/"darknet". Pompidou Group monitoring of sale of illicit drugs on the "darknet". The 2016 meeting invited the private sector including social networks to discuss inter alia drug trafficking on the "darknet" and the methods for cooperation to disrupt the delivery of drugs through mail and express mail. Exploring opportunities for "backtracking training" in cooperation with the industry to improve the tracing of drugs sold on internet and delivered through mail and express mail facilities.	Tallinn, 4-6 Apr 2016 Annually 2017-2018	Completed Ongoing
	DG2 – European Directorate for the Quality of Medicines & HealthCare (EDQM)	Committee of Experts on minimising the public health risks posed by counterfeiting of medical products and related crimes (CD-P-PH/CMED)	Offering a platform to member States' authorities for exchange of information on good practices in approaches to tackle illegal Internet pharmacies supplying or offering to supply counterfeit/falsified medicines (1. liaison with health/enforcement national authorities, stakeholders 'Fakeshare' and Alliance for Safe Online Pharmacy (ASOP EU); 2 Cartoon educative guide).	2016-2019	Ongoing

Respecting and protecting the human rights of everyone in the digital world					
Action	Major Administrative Entity	Steering committee or other structure where applicable	Deliverables	Delivery date	Status
Children's empowerment	DG2 – Directorate of Human Dignity and Equality, Equality and Human Dignity Department, Children's Rights Division	<i>Ad hoc</i> Committee for the Rights of the Child (CAHENF)	As part of the Children's Rights Strategy (2016-2021): creating and disseminating the tablet application "Online and the Websters" to familiarise young players (elementary school) and their families with the main risks they can face on the Internet and how to avoid them.	2017-2018	Ongoing
			As part of the Children's Rights Strategy (2016-2021): participatory research project has been undertaken on the opportunities and risks for children with disabilities in the digital environment.	2017-2018	Ongoing
			As part of the Children's Rights Strategy (2016-2021): launch of a full revised version of the Internet Literacy Handbook, which offers users of all age groups the knowledge needed to navigate today's digital world	December 2017	Ongoing
			As part of the Children's Rights Strategy (2016-2021): adoption of policy guidelines for member States to respect, protect and promote children's rights in the digital environment.	November 2017	Ongoing

<p>13.a. promoting the setting up of a network of national institutions to guide Internet users who seek redress and remedies when their human rights have been restricted or violated based on the Council of Europe Guide to human rights of Internet users. This includes co-operation assistance in raising awareness and developing tools to build capacity</p>	<p>DG1 – Directorate of Information Society and Action Against Crime, Information Society Department</p> <p>DG1 – Directorate of Human Rights, Human Rights Policy and Co-operation Department, Human Rights Intergovernmental Co-operation</p> <p>DG1 – Directorate of Human Rights, Justice and Legal Co-operation Department, Legal Co-operation Division</p>	<p>Steering Committee on Media and Information Society (CDMSI)</p> <p>Steering Committee for Human Rights (CDDH) European Committee on Legal Co-operation (CDCJ)</p>	<p>Co-organising a high-level Seminar with the European Network of National Human Rights Institutions (ENNHRI) on Freedom of expression – role and powers of National Human Rights Institutions (NHRIs) and other national mechanisms</p> <p>Initiating the cooperation with ENNHRI regarding the possible forms of cooperation with the Secretariat and CDMSI on a broad spectrum of topics including protection of human rights of Internet users. An activity is envisaged on media coverage of political communication, including political communication in electoral campaigns in the first half of 2018 (postponed due to budgetary constraints).</p> <p>Supporting the implementation of the Council of Europe Guide on human rights for Internet users by promoting the setting-up of a network of national institutions in line with the work of the European Committee on Legal Co-operation (CDCJ) on the effectiveness of online dispute resolution mechanisms having regard to Articles 6 and 13 of the European Convention on Human Rights.</p>	<p>15 Dec 2016</p> <p>2016-2019</p>	<p>Completed</p> <p>Ongoing</p>
<p>13.b. conducting triennial reporting on the state of data protection and privacy on the Internet in Europe, having regard to the “modernised” Convention 108 when finalised</p>	<p>DG1 – Directorate of Information Society and Action Against Crime, Information Society Department, Data Protection Unit</p>	<p>Consultative Committee of the Convention for the Protection of Individuals with regard to Automatic Processing of Personal Data (T-PD)</p>	<p>Conducting triennial reporting by the Committee of the Convention for the Protection of Individuals with regard to Automatic Processing of Personal Data (T-PD), having regard to the “modernised” Convention 108 when finalised.</p>	<p>Launch of the first cycle once modernised Convention enters into force</p>	<p>Subject to entry into force of modernised Convention with follow-up mechanisms</p>

13.c. developing policy on the role of intermediaries and their importance for freedom of expression and media freedom in the light of the case law of the European Court of Human Rights and taking into account best practices on the blocking, filtering and take-down of Internet content, including the Secretary General's study on this matter	DG1 – Directorate of Information Society and Action Against Crime, Information Society Department, Media and Internet Division (2016 – 2017)	Committee of Experts on Internet Intermediaries (MSI-NET)	Prepare a draft recommendation on the roles and responsibilities of internet intermediaries.	2016-2017. A final draft was agreed by the expert group on internet intermediaries in September 2017. Approval by CDMSI is foreseen in December 2017.	Ongoing
			Prepare a study on the human rights dimensions of automated data processing techniques (in particular algorithms) and their possible regulatory implications.	2016-2017 A final draft was agreed by the expert group on internet intermediaries in September 2017. Approval by CDMSI is foreseen in December 2017.	Ongoing
		Steering Committee on Media and Information Society (CDMSI)	Concluding the comparative study on blocking, filtering and takedown of content in the 47 Council of Europe member States.	Study published in Jun 2016	Completed
			Follow-up to the Secretary General's initiative on a Comparative Study on Blocking, Filtering and Removal of Internet content in the 47 Council of Europe member States, by means of observing Internet-related developments in member States and keeping up-to-date the information about national legal frameworks contained in the country reports of the Comparative Study.	Country-specific information is being updated	Ongoing
		Draft set of common standards for all member States on blocking and filtering of Internet sites, using, <i>inter alia</i> , the findings of the 2015 study on blocking and	2016-2017	Ongoing	

		Cypriot Chairmanship of the Committee of Ministers and Council of Europe	filtering of Internet sites, being prepared. Conference on freedom of expression online for judges, representatives of intermediaries, lawyers and the media community to jointly reflect on contemporary challenges to the application of freedom of expression standards in the digital environment	April 2017	Completed
13.d. periodically reporting on the state of media and Internet freedom in line with Council of Europe standards, in particular by means of the reports by the Secretary General of the Council of Europe on the State of Democracy, Human Rights and the Rule of Law in Europe, and all other available tools	Directorate of Policy Planning		Council of Europe platform to promote the protection of journalism and the safety of journalists. Reports of the Secretary General on the state of democracy, human rights and the rule of law in Europe, with particular regard to freedom of expression on the Internet.	18 May 2016 (3 rd Report) 4 th Report	Ongoing Completed Completed
		DG1 – Directorate of Information Society and Action Against Crime, Information Society Department, Media and Internet Division (2016 – 2017)	Steering Committee on Media and Information Society (CDMSI)	Reflection and dialogue on freedom of expression in the age of digital convergence, in particular on the future of journalism, news-making and media organisations Study “Journalists under pressure: unwarranted interference, fear and self-censorship in Europe”	First workshop held 1 Dec 2016 A comparative study based on a questionnaire

				replied by 940 journalists from the 47 Council of Europe member states and Belarus (author: Prof. Marilyn Clark from the Malta University)	
			Consultation papers on the elusive line between free and hate speech and the intolerant expression in between	2017-2018	Ongoing
			Report: Media coverage of the "refugee crisis": a cross-European perspective	Report produced in 2016 in cooperation with the Department of Media and Communications of the London School of Economics	Completed
			Report on "Information Disorder: toward an interdisciplinary framework for research and policymaking	Study commissioned by the Council of Europe and prepared by First Draft News in 2017	Completed
			Recommendation of the Committee of Ministers on Internet freedom.	Adopted 13 Apr 2016	Completed
			Promotion of the implementation of the Recommendation on Internet Freedom by means of capacity-building activities on Internet governance and the development of best practice.	Conference on 'Internet Freedom: a constant factor of democratic security in Europe' held in Strasbourg on	Completed

				<p>9 Sep 2016. This was organised together with the Estonian Chairmanship of the Council of Europe's Committee of Ministers, and the German Chairmanship of the OSCE</p> <p>Conference "The roles and responsibilities of internet intermediaries" on 13 October 2017 in Vienna, organised by the Austrian Chairmanship of the OSCE and the Council of Europe</p>	Completed
		Committee of experts on Media Pluralism and Transparency of Media Ownership (MSI-MED)	Two feasibility studies on possible standard-setting instrument(s) on media coverage of elections, one focusing on gender equality and the other on the use of the internet in electoral campaigns.	<p>2016-2017. Final drafts were agreed by the expert group on media pluralism and transparency of media ownership in September 2017. Approval by CDMSI is foreseen in December</p>	Ongoing

			Recommendation of the Committee of Ministers on media pluralism and transparency of media ownership (the upcoming instrument is aimed at providing clear and concise guidelines on reporting requirements related to media ownership; its implementation will thus provide one of the elements for the assessment of media and internet freedom in the Member States).	2017 2016-2017 A final draft was agreed by the expert group on media pluralism and transparency of media ownership in September 2017. Approval by CDMSI is foreseen in December 2017.	Ongoing
13.e. establishing a platform between governments and major Internet companies and representative associations on their respect for human rights online, including on measures (such as model contractual arrangements for the terms of service of Internet platforms, and principles of accountability and transparency to the multi-stakeholder community regarding the collection, storage and analysis of personal data) to protect, respect and remedy challenges and violations to them	DG1 – Directorate of Information Society and Action Against Crime, Information Society Department		CoE side event on the platform in order to initiate dialogue with major Internet companies, held on the occasion of EuroDIG 2016. Informal brainstorming event between Council of Europe and Internet companies and their representative associations on working together to respect human rights and the rule of law on the Internet. A second meeting is took place in early 2017. CM approved an Exchange of Letters between the Secretary General of the Council of Europe and high representatives of major internet and telecommunications companies and associations Launching the collaboration between the Council of Europe and internet companies and their representative associations on working together to respect human rights and the rule of law on the internet.	Brussels, 9 June 2016 Paris, Nov 2016 and Feb 2017 Strasbourg, 4 October 2017. Strasbourg, 8 November 2017	Completed Completed Completed Completed

	DG1 – Directorate of Human Rights Policy and Co-operation Department, Human Rights Intergovernmental Co-operation		Recommendation CM/Rec(2016)3 of the Committee of Ministers on human rights and business.	Adopted 2 Mar 2016	
13.f. assessing and reviewing, in co-operation with governments and other Internet governance stakeholders, the governance of mobile health (“mHealth”) and electronic health (“eHealth”), in order to preserve and improve the access of patients to all available (quality) health and health care products, as well as information and related services	DG1 – Directorate of Information Society and Action Against Crime, Information Society Department, Data Protection Unit	Consultative Committee of the Convention for the Protection of Individuals with regard to Automatic Processing of Personal Data (T-PD)	Revising 1997 recommendation on medical data to broaden its scope and address data protection challenges to health data, in line with the work of the Consultative Committee of the Convention for the Protection of Individuals with regard to Automatic Processing of Personal Data (T-PD).	2016-2017	Ongoing
	DG1 – Directorate of Information Society and Action Against Crime, Pompidou Group		Pompidou Group capacity-building and training activities for law enforcement and judiciary, and provision of expertise and insight regarding online drug markets (detection and investigation including open source intel) and payment methods (cryptocurrencies).		Ongoing
			Pompidou Group expert meeting on drug-related cybercrime and other activities to promote international co-operation and sharing of good practices (including possible analysis of legal frameworks and model laws).	Strasbourg, 6-8 Dec 2016	Completed
			Exploring opportunities offered by the Internet for harm reduction, prevention and treatment, and collect and share best practices.		
	DG1 – Directorate of Human Rights, Human Rights Policy and Co-operation Department, Bioethics	Steering Committee for Human Rights (CDDH) Committee on Bioethics (DH-BIO)		On the basis of the outcome of the international conference on emerging technologies and human rights, prepare a White Paper on challenges for human rights raised by emerging technologies and their convergence.	

	DG2 - European Directorate for the Quality of Medicines and HealthCare (EDQM)	Committee of Experts on quality and safety standards in pharmaceutical practices (CD-P-PH/PC)	Resolution on Pharmaceutical Care as a tool to promote patient-centred care and patient participation, possibly giving guidance on use of mHealth and eHealth to ensure implementation of Pharmaceutical Care.	Resolution not available until 2018	Starting fourth quarter of 2016
			Support the DG1 work at ICANN/ Government Advisory Committee (GAC)/Public Safety Working Group level, in particular for Internet/mail order pharmacies and for relationship between patient and mHealth and eHealth.	Ongoing	Ongoing
Co-operation with key stakeholders					
	DG1 – Directorate of Information Society and Action Against Crime, Information Society Department, in cooperation with other MAEs		European Dialogue on Internet Governance (EuroDIG).	Brussels, 9-10 Jun 2016	Ongoing
			Internet Governance Forum 2016.	Guadalajara, 6-9 Dec 2016	Ongoing
			Participating in Internet Corporation for Assigned Names and Numbers (ICANN) meetings.	Hyderabad, 3-9 Nov 2016	Ongoing
			Council of Europe expert report on “The Future of Community top-level Domains (TLDs) and ICANN Opportunities and Challenges for non-profit Communities from a Human Rights Perspective”.		Completed