

Meeting venue: Parliament Hall, INAIL,
Presidency of the Council of Ministers, via IV novembre 144, Rome

PROGRAMME

The event is organised by the Council of Europe in cooperation with the National Office Against Racial Discrimination of Italy, and with the support of the Ministry of Family, Natality and Equal Opportunities and of the Ministry of Health of Italy

09:00-09:25 Welcome coffee

09:25-09:30 WELCOME

- ▶ Fabrizio D'ASCENZO, Commissioner of the hosting institution, National Institute for Insurance against Accidents at Work, Italy

09:30-10:00 SESSION I: OPENING

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Moderator: Assunta MORRESI, Representative of Italy to the Council of Europe Steering Committee for Human Rights in the fields of Biomedicine and Health (CDBIO)

- ▶ Eugenia ROCCELLA, Minister for Family, Natality & Equal Opportunities, Italy
- ▶ Orazio SCHILLACI, Minister for Health, Italy
- ▶ Daniele CANGEMI, Head of Human Rights, Justice and Legal Cooperation Standard Setting Activities, Council of Europe

10:00-10:20 SESSION II: INTRODUCTORY REMARKS

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Moderator: Mattia PERADOTTO, Director General, National Office Against Racial Discrimination (UNAR), Italy

- ▶ Leyla KAYACIK, Special Representative of the Secretary General on Migration and Refugees, Council of Europe
- ▶ Angelo Luigi VESCOVI, President, Italian Committee for Bioethics

10:20-10:40 SESSION III: COUNCIL OF EUROPE GUIDE TO HEALTH LITERACY

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- ▶ Leena PAAKKARI, Associate Professor, University of Jyväskylä, Finland

10:40-11:10 Coffee break

11:10-12:40 SESSION IV: HEALTH LITERACY IN ACTION

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This session is divided into three parts to explore specific aspects of health literacy, namely: digital health literacy, patient journeys, and health literacy in the Roma community in Italy. The session will present good practice, projects, and practical examples in healthcare.

- a. Digital health literacy** - Despite progress in the global digital transformation of health and health care, there remains disparities in skills and resources when accessing online health systems. Overcoming these disparities requires efforts to ensure access for all to the equipment needed and the acquisition of skills to use online sites and services. Digital health communication and health care services should be easy to use and adapted to individual needs.

Moderator: Leena PAAKKARI, Associate professor, University of Jyväskylä, Finland

- ▶ Ryan DOS SANTOS, Technical Officer, Digital Health, Data and Digital Health Unit, Division of Country Health Policies and Systems, WHO Regional Office for Europe
- ▶ Päivi RASI-HEIKKINEN, Professor of Education, University of Lapland, Finland
- ▶ Kristof VANFRAECHEM, Founder and CEO, Data for Patients, Spain

- b. Patient journeys** - Health literacy is relevant at all stages of patient journeys from prevention and screening to diagnosis, treatment and rehabilitation. It increases access to services, shared decision-making and a better patient experience.

Moderator: Kristine SØRENSEN, Global Health Literacy Academy, Denmark

- ▶ Cécile ALLAIRE, Responsible in the field of accessibility and health literacy, Santé publique France
- ▶ Guglielmo BONACCORSI, Associate Professor of Public Health, University of Florence, Italy
- ▶ Stephan Van den BROUCKE, Professor of Health Psychology, Catholic University of Louvain, Belgium
- ▶ Urška KOŠIR, Clinical and applied researcher, Institute of Oncology, Slovenia

12:40-14:00 Buffet lunch

14:00-14:45 SESSION IV (CONTINUATION): HEALTH LITERACY IN ACTION

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- c. Health literacy for the Roma community in Italy** - This session will focus on an Italian project aimed to improving the health literacy for Roma community in Italy for ensuring their access to healthcare of appropriate quality including safe transfusion practices.

Moderator: Agnese CANEVARI, Head of Study, Research and Institutional Relations Unit, National Office Against Racial Discrimination (UNAR), Italy

- ▶ Vincenzo DE ANGELIS, Director, National Blood Center, Italy
- ▶ Maria Consuelo ABDEL HAFIZ MOHAMED RAMADAN, PhD student, Magna Grecia University of Catanzaro, Italy
- ▶ Musli ALIEVSKI, Roma Community Stay Human, Italy

14:45-15:15 SESSION IV (CONTINUATION) HEALTH LITERACY IN ACTION: OPEN DISCUSSION

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Taking stock of presentations and exchanges in session IV, event attendees will be invited to freely comment and exchange with various panellists on health literacy in action.

Moderators: Lorenzo MONTRASIO/Lee HIBBARD, Human Rights and Biomedicine Division, Human Rights Directorate, Council of Europe

15:15-15:45 SESSION V: HEALTH LITERACY TRENDS AND PERSPECTIVES, ACROSS EUROPE AND BEYOND

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This session will explore future developments and challenges in health literacy across and beyond Europe, to explore novel and unexpected issues as well as persistent problems or trends pertaining to equitable access to healthcare.

Moderator: Kristine SØRENSEN, Global Health Literacy Academy, Denmark

- ▶ Miguel Telo DE ARRIAGA, Head of the Division of Literacy, Health and Well-being, Directorate-General of Health, Portugal
- ▶ Helen RYAN, Health Lead in Adult Literacy for Life Programme Office, Department of Further and Higher Education, Research, Innovation and Science, Ireland

15:45-16:00 SESSION VI: CLOSING REMARKS

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Moderator: Mattia PERADOTTO, Director General, National Office Against Racial Discrimination (UNAR), Italy

- ▶ Assunta MORRESI, Representative of Italy to the Council of Europe Steering Committee for Human Rights in the fields of Biomedicine and Health (CDBIO)
- ▶ Representative of the Minister for Health, Italy
- ▶ Daniele CANGEMI, Head of Human Rights, Justice and Legal Cooperation Standard Setting Activities, Council of Europe

16:00 Close