

VIOLENCE AGAINST WOMEN AND DOMESTIC VIOLENCE
List of national helplines
VIOLENCE À L'ÉGARD DES FEMMES ET VIOLENCE DOMESTIQUE
Liste des lignes d'assistance téléphonique nationales

30/03/2020

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Southern Mediterranean countries :

ALGERIA

Réseau d'écoute/ assistance téléphonique : Réseau WASSILA / AVIFE :
021332929 / 0560100105

EGYPT

National Hotline for complaints of Violence against women and girls:
01007535600

JORDAN

HELPLINE : Jordanian Women's Union Hotline Number:
+962(6)5675729

LEBANON

HELPLINE: KAFA non-governmental civil society organization
(+961) 3 018019

HELPLINE: ABAAD Emergency Safe Line 24/7
(+961) 81788178

MOROCCO

Union de l'Action Féministe
(+212) 7 00 150271

PALESTINE[1]

Women's Centre for Legal Aid and Counselling (WCLAC)
00970 - 2 - 296 7914/5/6

TUNISIA

National helplines:
1899

* This designation shall not be construed as recognition of a State of Palestine and is without prejudice to the individual positions of Council of Europe member States on this issue.

European countries [2]

ALBANIA

Counselling Line for Women and Girls
+355 4223340

ARMENIA

National Hotline on Domestic Violence
+374 105 428 280800 80 850

Hotline of the Armenian Lighthouse Charitable Foundation
2080

AUSTRIA

National helpline
0800 222 555

AZERBAIJAN

Clean World Social Union Aid to Women
+994 12 497 10 58

BELARUS

Hotline for Victims of Domestic Violence
+375 880 110 088 01

Anti-trafficking Helpline
113

Children Helpline for Violence and Abuse
+375 880 110 016 11

BELGIUM

National Helpline
+32 107 (French) +32 106 (Dutch) +32 108 (German)

Victim Services
+32 (0) 254 265 11 SOS

Viol (rape helpline)

[2] List of European countries provided by Women Against Violence Europe - www.wave-network.org

+32 (0) 253 436 36

Violencee Linstening Conjugales
32080030030

Violence and Child Abuse Hotline
+32 171 (Dutch)

BOSNIA AND HERZEGOVINA

Federation SOS Helpline
1264

Bulgaria Women's Helpline
+359 (0) 929 817 686

CROATIA

National Helpline
+385 (0) 512 336 50

Women's Counselling Service
+385 (0) 800 55 44 SOS

Helpline for Victims of Trafficking
+385 (0) 800 77 99

CYPRUS

Emergency Hotline
1440

CZECH REPUBLIC

DONA Line- Local Helpline
+420 251 51 13 13

Elekta- Support Centre for Child Sexual Abuse Women Survivors
+420 603 812 361

DENMARK

National Organization of Shelters in Denmark
+45 7020 30 82

ESTONIA

National Victim Support Helpline
116 006

Estonian Shelters Union
1492

FINLAND

National Helpline
+358 800 024 00

Rape Crisis Free Helpline
+358 (0) 968 519 79

FRANCE

Violences Femmes Info
3919

Viols Femmes Helpline
0800 05 95 95

Victim Support Line
116 006

GEORGIA

National Helpline for Victims of Domestic Violence
2309903

Sakhli - Advice Center for Women
+995 595 23 21 02

GERMANY

National Women's Helpline
08000 116 016

Greece National Center for Social Solidarity (E.K.K.A.) (for persons in different crisis situations, including domestic violence)
197

SOS Line
15 900

HUNGARY

NaNE Helpline for Battered Women and Children
068 050 510 1

ICELAND

Helpline for Survivors of Sexual Abuse and Violence

+354 562 6868

Shelter Helpline Reykjavik
+354 561 120 5

IRELAND

Women's Aid National Freephone Helpline
1800341900

ITALY

Antiviolenza Donna- National Helpline
1522

KOSOVO[3]

Direct Line for Victims of Violence
0800 11 112

SOS Linja –National Helpline
+381 (0) 390 330 098

LATVIA

Center Marta for Trafficking of Women
800 201 2

Crisis Helpline
67222922

Children and Youth Trust Phone
116111

Helpline for Human Trafficking
28612120

LIECHTENSTEIN

National Helpline
+423 (0) 380 020 3

Victim Assistance Service
+423 (0) 236 76 96

* All reference to Kosovo, whether to the territory, institutions or population, shall be understood in full compliance with United Nations Security Council resolution 1244 and without prejudice to the status of Kosovo.

LITHUANIA

Women's Line
880066366

LUXEMBOURG

Fraentelefon – National Helpline
12344

MALTA

National helpline
179

REPUBLIC OF MOLDOVA

Trust Line for Women
80088008

MONTENEGRO

SOS Hotline for Women and Children Victims of Violence Podgorica
+382 (0) 202 322 54 SOS

Hotline for Women and Children Victims of Violence Niksic
+382 (0) 680 240 86

NETHERLANDS

Information and Help on Domestic Violence Helpline
+31 (0) 900 126 262 6
Rape and Sexual Assault Helpline
0800 0188

NORTH MACEDONIA

National SOS Line for Victims of Domestic Violence
5315 15700 SOS

National Mobile Line
+389 751 417 00

NORWAY

Helpline for Survivors of Sexual Assault
+47 22 44 40 50

Crisis Situation Helpline
+47 800 40 008

POLAND

National Emergency Service for Survivors of Family Violence Blue Line
+48 226 687 000

National Emergency Service for Survivors of Family Violence
801120002

Helpline for Women Victims of All Kind Of Violence
572 670 874

PORTUGAL

Information / Services for Victims of Domestic Violence
800 202 148
112
SMS: 3060

ROMANIA

National State-Run Helpline for Family Violence
800500333

SERBIA

Helpline for Victims of Domestic Violence
+381 (0) 800 100 600

Network of Women's Hotline in Vojvodina
+381 (0) 800 101 010

SLOVAK REPUBLIC

National Line for Women Victims of Violence
+421 (0) 800 212 212

National Helpline
+421 (0) 903 519 550

SLOVENIA

SOS Helpline for Women and Children Victims of Violence
+386 080 11 55

SPAIN

Helpline for Information and Legal Advice on Gender Violence
016

SWEDEN

Helpline "Terrafem"

+46 (0) 864305 10

Helpline for WOMEN Subjected to Threats of Violence
+46 (0) 205 050 50

SWITZERLAND

General Helpline
143

TURKEY

Hürriyet Emergency Domestic Violence Hotline
+90 212 656 9696

Social Service Counseling Line for Family, Women, Children, and the Disabled
183

UKRAINE

Domestic Violence Counteraction
+380 (0) 800 500 335

UNITED KINGDOM

National Domestic Violence Helpline
+44 (0) 808 200 024 7

24 Hour Domestic & Sexual Violence Helpline (Northern Ireland)
+44 (0) 800 802 141 4

Scottish Domestic Abuse Helpline Rape Crisis Scotland Helpline
+44 (0) 808 801 078

The North-South Centre declines to accept any responsibility for the content of this non-official document.