24/7 POC

Ghana

POC in Ghana

Cyber Security Authority (CSA)

Email: 247ghana@csa.gov.gh

Telephone: +233203443474

National/International

National Signal Bureau (NSB)
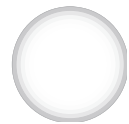
Email: 247@nsbnc.org

Telephone: +233299000100

National/ Security Services

Statistics
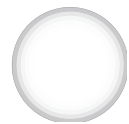
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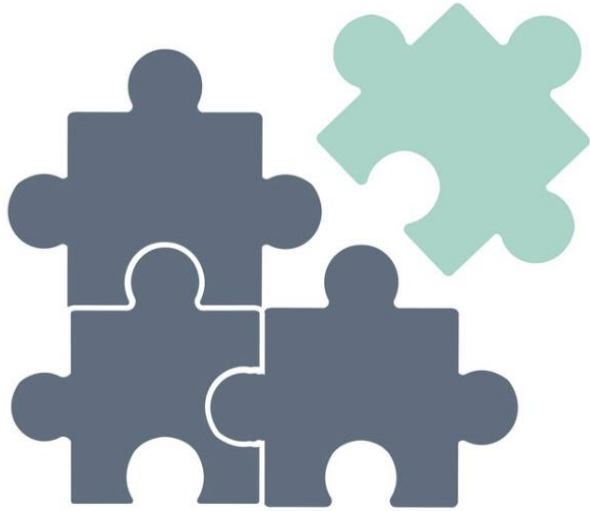
2022

Request for preservation of data - **1**

2023

2023

Request for both MLA request for subscriber data - **2**

Challenges

- Service providers taking long to respond to requests

- Request period above retention period

- IPDR relating to MBB not possible to obtain due to NAT/PAT.

- Some international partners make the process a bit bureaucratic.

- Bigger nations not giving prominence to requests from smaller nations.

Promoting the network

- Engage stakeholders, and explain the purpose, Scope and benefits of the network to them.

- Develop & maintain regular communications & Coordination with stakeholders.

- Educate stakeholders on the legal & tech aspects of cybercrime & Electronic Evidence and the use of the network.

- On international front, ensure an updated database of contacts

- Ensure availability and simplified processes to remove bureaucracies as much as possible.