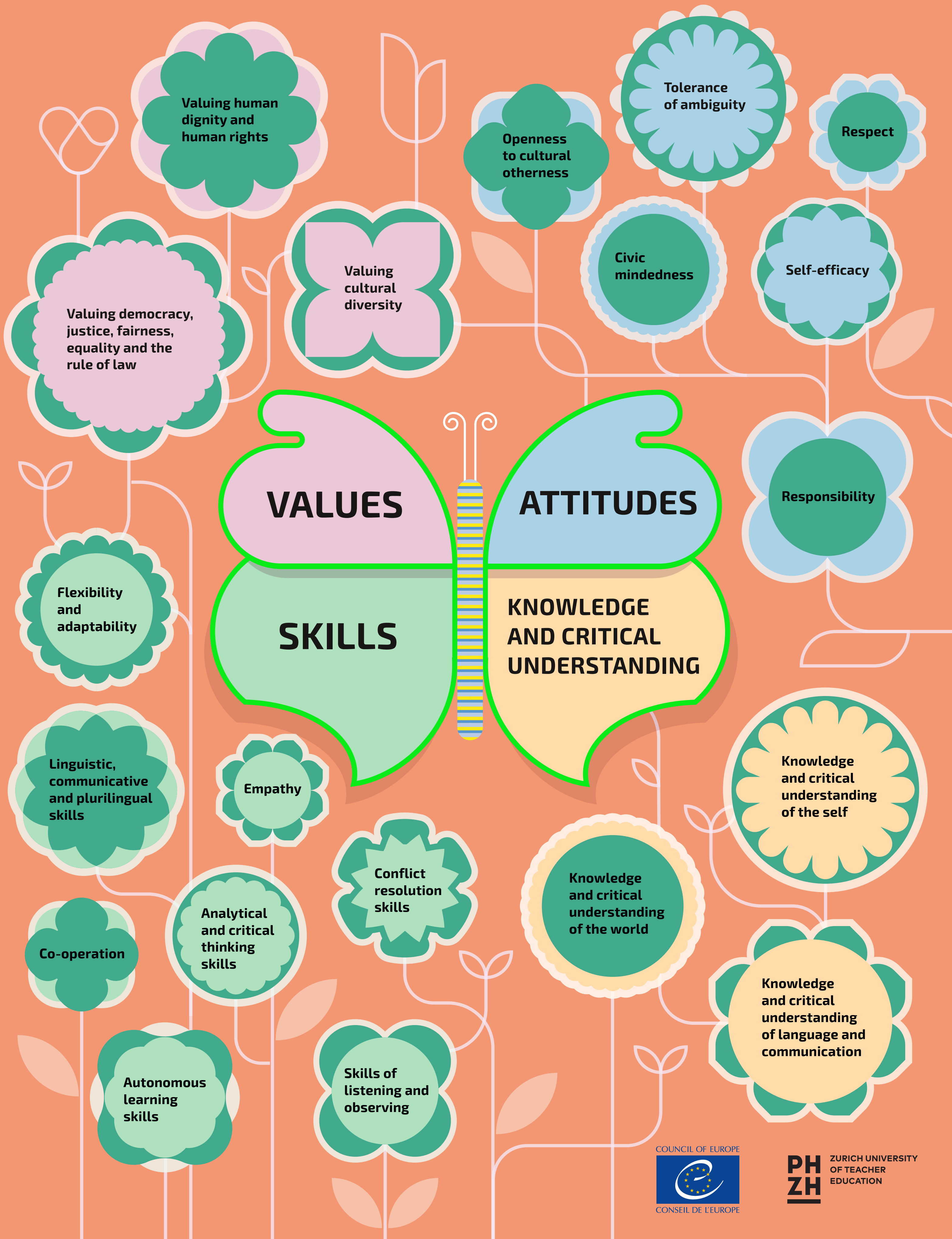


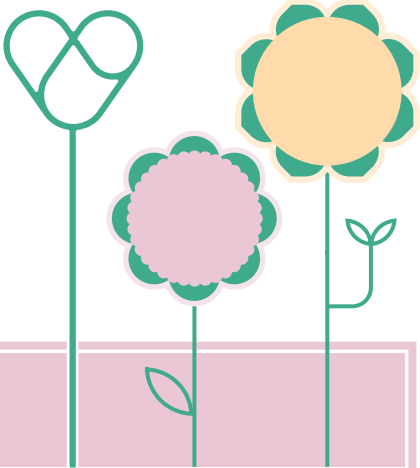
Competences for Democratic Culture



20 Competences for Democratic Culture and their matching 135 Descriptors*

* You can choose other descriptors from the full bank, available online in Volume II of the RFCDC: www.coe.int/competences

Council of Europe: www.coe.int
Zurich University of Teacher Education / IPE: www.phzh.ch/ipe



VALUES

Competence 1:

Valuing human dignity and human rights

1. Argues that human rights should always be protected and respected
2. Argues that specific rights of children should be respected and protected by society
3. Defends the view that no one shall be subjected to torture or to inhuman or degrading treatment or punishment
4. Argues that all public institutions should respect, protect and implement human rights
5. Defends the view that when people are imprisoned, although they are subject to restrictions, this does not mean that they are less deserving of respect and dignity than anyone else
6. Expresses the view that all laws should be consistent with international human rights norms and standards

Competence 2:

Valuing cultural diversity

7. Promotes the view that we should be tolerant of the different beliefs that are held by others in society
8. Promotes the view that one should always strive for mutual understanding and meaningful dialogue between people and groups who are perceived to be “different” from one another
9. Expresses the view that the cultural diversity within a society should be positively valued and appreciated
10. Argues that intercultural dialogue should be used to help us recognise our different identities and cultural affiliations
11. Argues that intercultural dialogue should be used to develop respect and a culture of “living together”

Competence 3:

Valuing democracy, justice, fairness, equality and the rule of law

12. Argues that schools should teach students about democracy and how to act as a democratic citizen
13. Expresses the view that all citizens should be treated equally and impartially under the law
14. Argues that laws should always be fairly applied and enforced
15. Argues that democratic elections should always be conducted freely and fairly, according to international standards and national legislation, and without any fraud
16. Expresses the view that, whenever a public official exercises power, he or she should not misuse that power and cross the boundaries of their legal authority
17. Expresses support for the view that courts of law should be accessible to everyone so that people are not denied the opportunity to take a case to court because it is too expensive, troublesome or complicated to do so
18. Expresses support for the view that those to whom legislative power is entrusted should be subject to the law and to appropriate constitutional oversight
19. Expresses the view that information on public policies and their implementation should be made available to the public
20. Argues that there should be effective remedies against the actions of public authorities which infringe civil rights

Competence 12:

Skills of listening and observing

70. Listens carefully to differing opinions
71. Listens attentively to other people
72. Watches speakers’ gestures and general body language to help himself/herself to figure out the meaning of what they are saying
73. Can listen effectively in order to decipher another person’s meanings and intentions
74. Pays attention to what other people imply but do not say
75. Notices how people with other cultural affiliations react in different ways to the same situation

Competence 13:

Empathy

76. Can recognise when a companion needs his/her help
77. Expresses sympathy for the bad things that he/she has seen happen to other people
78. Tries to understand his/her friends better by imagining how things look from their perspective
79. Takes other people’s feelings into account when making decisions
80. Expresses the view that, when he/she thinks about people in other countries, he/she shares their joys and sorrows
81. Accurately identifies the feelings of others, even when they do not want to show them

Competence 14:

Flexibility and adaptability

82. Modifies his/her opinions if he/she is shown through rational argument that this is required
83. Can change the decisions that he/she has made if the consequences of those decisions show that this is required
84. Adapts to new situations by using a new skill
85. Adapts to new situations by applying knowledge in a different way
86. Adopts the sociocultural conventions of other cultural target groups when interacting with members of those groups
87. Can modify his/her own behaviour to make it appropriate to other cultures

ATTITUDES

Competence 4:

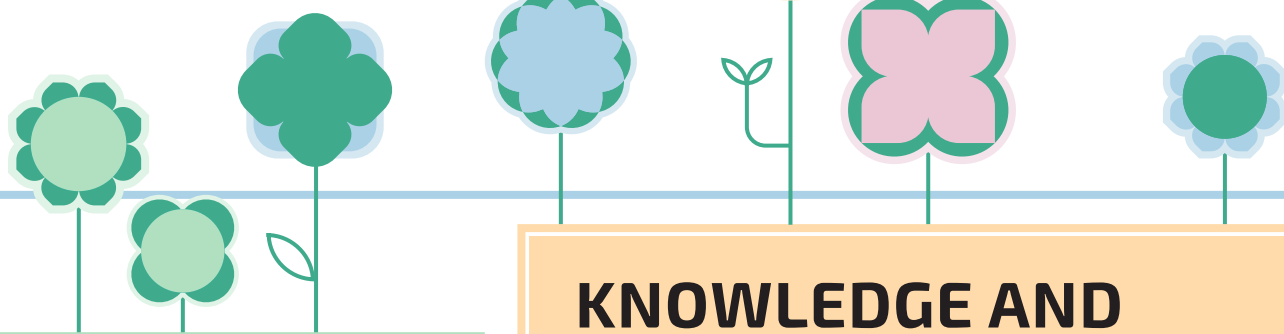
Openness to cultural otherness

21. Shows interest in learning about people’s beliefs, values, traditions and world views
22. Expresses interest in travelling to other countries
23. Expresses curiosity about other beliefs and interpretations and other cultural orientations and affiliations
24. Expresses an appreciation of the opportunity to have experiences of other cultures
25. Seeks and welcomes opportunities for encountering people with different values, customs and behaviours
26. Seeks contact with other people in order to learn about their culture

Competence 5:

Respect

27. Gives space to others to express themselves
28. Expresses respect for other people as equal human beings
29. Treats all people with respect regardless of their cultural background
30. Expresses respect towards people who are of a different socio-economic status from himself/herself
31. Expresses respect for religious differences
32. Expresses respect for people who hold different political opinions from himself/ herself



Competence 15:

Linguistic, communicative and plurilingual skills

88. Can express his/her thoughts on a problem
89. Asks speakers to repeat what they have said if it wasn’t clear to him/her
90. Asks questions that show his/her understanding of other people’s positions
91. Can adopt different ways of expressing politeness in another language
92. Can mediate linguistically in intercultural exchanges by translating, interpreting or explaining
93. Can avoid successfully intercultural misunderstandings

Competence 16:

Co-operation skills

94. Builds positive relationships with other people in a group
95. When working as a member of a group, does his/her share of the group’s work
96. Works to build consensus to achieve group goals
97. When working as a member of a group, keeps others informed about any relevant or useful information
98. Generates enthusiasm among group members for accomplishing shared goals
99. When working with others, supports other people despite differences in points of view

Competence 17:

Conflict-resolution skills

100. Can communicate with conflicting parties in a respectful manner
101. Can identify options for resolving conflicts
102. Can assist others to resolve conflicts by enhancing their understanding of the available options
103. Can encourage the parties involved in conflicts to actively listen to each other and share their issues and concerns
104. Regularly initiates communication to help solve interpersonal conflicts
105. Can deal effectively with other people’s emotional stress, anxiety and insecurity in situations involving conflict

Competence 6:

Civic-mindedness

33. Expresses a willingness to co-operate and work with others
34. Collaborates with other people for common interest causes
35. Expresses commitment to not being a bystander when the dignity and rights of others are violated
36. Discusses what can be done to help make the community a better place
37. Exercises the obligations and responsibilities of active citizenship at either the local, national or global level
38. Takes action to stay informed about civic issues

Competence 7:

Responsibility

39. Shows that he/she accepts responsibility for his/her actions
40. If he/she hurts someone’s feelings, he/she apologises
41. Submits required work on time
42. Shows that he/she takes responsibility for own mistakes
43. Consistently meets commitments to others

Competence 8:

Self-efficacy

44. Expresses a belief in his/her own ability to understand issues
45. Expresses the belief that he/she can carry out activities that he/she has planned
46. Expresses a belief in his/her own ability to navigate obstacles when pursuing a goal
47. If he/she wants to change, he/she expresses confidence that he/ she can do it
48. Shows that he/she feels secure in his/her abilities to meet life’s challenges
49. Shows confidence that he/she knows how to handle unforeseen situations due to his/her resourcefulness

Competence 9:

Tolerance of ambiguity

50. Engages well with other people who have a variety of different points of view
51. Shows that he/she can suspend judgments about other people temporarily
52. Is comfortable in unfamiliar situations
53. Deals with uncertainty in a positive and constructive manner
54. Works well in unpredictable circumstances
55. Expresses a desire to have his/her own ideas and values challenged
56. Enjoys the challenge of tackling ambiguous problems
57. Expresses enjoyment of tackling situations that are complicated

KNOWLEDGE AND CRITICAL UNDERSTANDING

Competence 18:

Knowledge and critical understanding of the self

106. Can describe his/her own motivations
107. Can describe the ways in which his/her thoughts and emotions influence his/her behaviour
108. Can reflect critically on his/her own values and beliefs
109. Can reflect critically on himself/herself from a number of different perspectives
110. Can reflect critically on his/her own prejudices and stereotypes and what lies behind them
111. Can reflect critically on his/her own emotions and feelings in a wide range of situations

Competence 19:

Knowledge and critical understanding of language and communication

112. Can explain how tone of voice, eye contact and body language can aid communication
113. Can describe the social impact and effects on others of different communication styles
114. Can explain how social relationships are sometimes encoded in the linguistic forms that are used in conversations (e.g. in greetings, forms of address, use of expletives)
115. Can explain why people of other cultural affiliations may follow different verbal and non-verbal communicative conventions which are meaningful from their perspective
116. Can reflect critically on the different communicative conventions that are employed in at least one other social group or culture

Competence 20:

Knowledge and critical understanding of the world (including politics, law, human rights, culture, cultures, religions, history, media, economies, the environment and sustainability)

117. Can explain the meaning of basic political concepts, including democracy, freedom, citizenship, rights and responsibilities

118. Can explain why everybody has a responsibility to respect the human rights of others
119. Can describe basic cultural practices (e.g. eating habits, greeting practices, ways of addressing people, politeness) in one other culture
120. Can reflect critically on how his/her own world view is just one of many world views
121. Can assess society’s impact on the natural world, for example, in terms of population growth, population development, resource consumption
122. Can reflect critically on the risks associated with environmental damage
123. Can explain the universal, inalienable and indivisible nature of human rights
124. Can reflect critically on the relationship between human rights, democracy, peace and security in a globalised world
125. Can reflect critically on the root causes of human rights violations, including the role of stereotypes and prejudice in processes that lead to human rights abuses
126. Can explain the dangers of generalising from individual behaviours to an entire culture
127. Can reflect critically on religious symbols, religious rituals and the religious uses of language
128. Can describe the effects that propaganda has in the contemporary world
129. Can explain how people can guard and protect themselves against propaganda
130. Can describe the diverse ways in which citizens can influence policy
131. Can reflect critically on the evolving nature of the human rights framework and the ongoing development of human rights in different regions of the world
132. Can explain why there are no cultural groups that have fixed inherent characteristics
133. Can explain why all religious groups are constantly evolving and changing
134. Can reflect critically on how histories are often presented and taught from an ethnocentric point of view
135. Can explain national economies and how economic and financial processes affect the functioning of society

SKILLS

Competence 10:

Autonomous learning skills

58. Shows ability to identify resources for learning (e.g. people, books, internet)
59. Seeks clarification of new information from other people when needed
60. Can learn about new topics with minimal supervision
61. Can assess the quality of his/her own work
62. Can select the most reliable sources of information or advice from the range available
63. Shows ability to monitor, define, prioritise and complete tasks without direct oversight

Competence 11:

Analytical and critical thinking skills

64. Can identify similarities and differences between new information and what is already known
65. Uses evidence to support his/her opinions
66. Can assess the risks associated with different options
67. Shows that he/she thinks about whether the information he/she uses is correct
68. Can identify any discrepancies or inconsistencies or divergences in materials being analysed
69. Can use explicit and specifiable criteria, principles or values to make judgments