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CULTURE & CIVIL LIFE through intercultural lens	Occasional campaigns and debates on diversity issues Interculturality not a criterion for grants to civil society organisations No artistic or sports activities focusing on diversity and enxouraging intercultural contacts
PUBLIC SPACE through intercultural lens	Intercultural mixing in public areas is encouraged Diversity is not a factor in urban planning Some neighborhoods are segregated
MEDIATION and conflict resolution	Generalist municipal mediation service Mediation in public services and neighborhoods No organisation dealing with interfaith issues
LANGUAGE X X X	The city seeks to give a positive image of minority languages No language training for hard-to-reach groups Migrant/minority languages are not part of the schools' curriculum and are not an option available to everyone Minority languages are not learnt as a mother tongue Provate/civil sector institutions do not provide language training in migrant/minority languages The city does not financially support local radio/TV programmes etc. in minority languages



Occasionally strategies improve migrants/minorities visibility in the media 38% Diversity is highlighted as an advantage Journalists with minority background are not supported The way minorities are portraied is not monitored Universities welcome foreign students and encourage ERNATIONAL them to remain after graduation No policies to encourage international co-operation 33% No financial provision for international policies No agency monitors city's openness Economic relations with countires of origin of migrant groups are not encouraged. Interdisciplinary seminars/networks and training courses to promote IGENCE intercultural competence to staff and officials are promoted. Information about diversity are not mainstreamed Surveys are not carried out 22% Designated agency or office to welcome newcomers WELCOMING Comprehensive package of information to support newcomers Agencies provide support for: family members, students, 70% Refugees, migrant workers. No public ceremony to greet newcomers GOVERNANCE Foreigners can vote when they obtain the nationality Politicians' ethnic background reflect citizens' 20% No political body to represent minoties/migrants No migrants/minority representation No initiatives to encourage political engagement



Service to support victims of discrimination Occasionally, anti-discimination campaings are organized

No monitor/research of discrimination