

# **DIRECTORATE GENERAL OF DEMOCRACY AT A GLANCE**

**Safeguarding and  
Realising Genuine  
Democracy**

2020-2021

COUNCIL OF EUROPE



CONSEIL DE L'EUROPE

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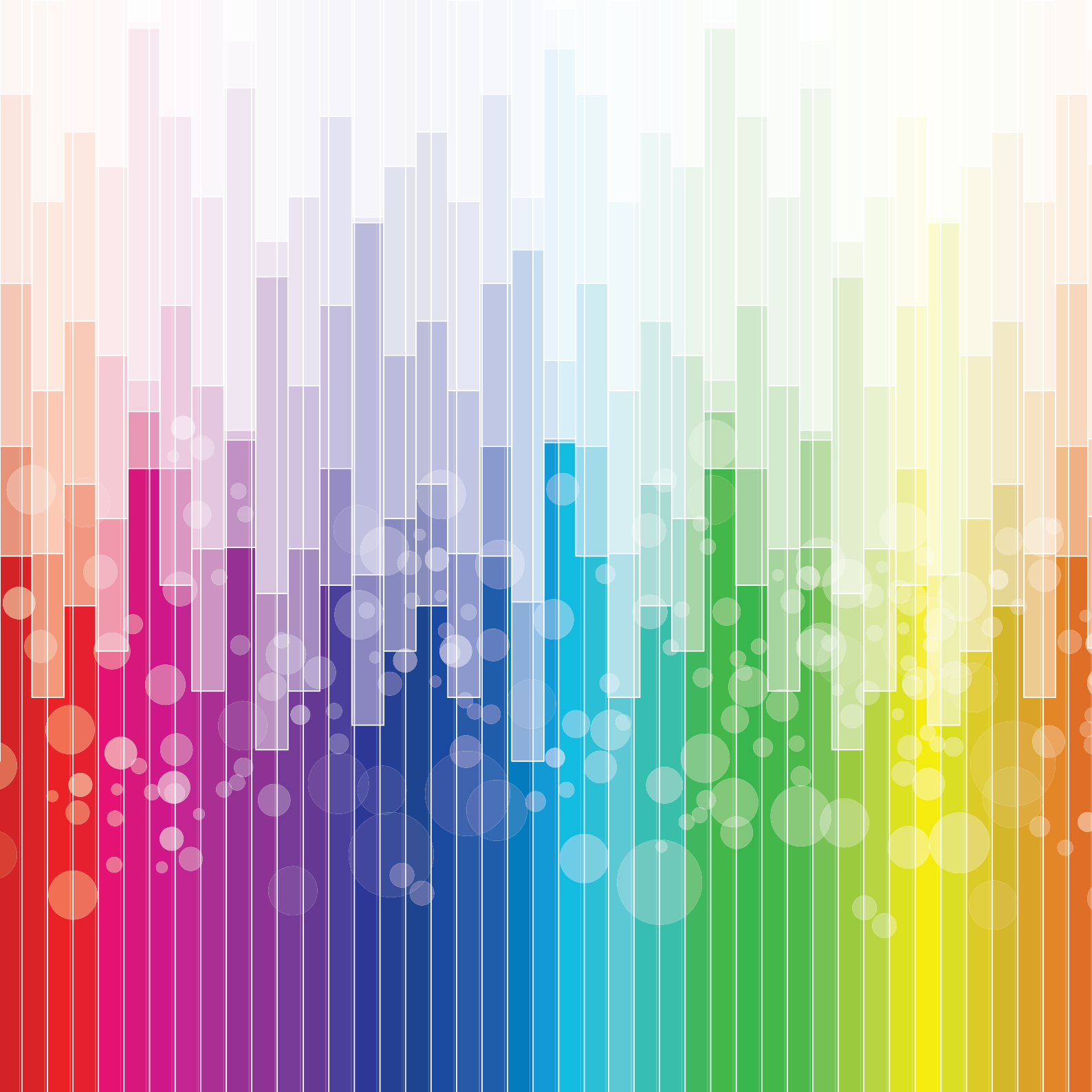
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# Contents

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<b>MANAGEMENT AND STRUCTURES</b>	<b>7</b>
<b>KEY FIGURES</b>	<b>16</b>
<b>PROGRAMME AND PROJECTS</b>	<b>20</b>



# Vision

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**“Safeguarding and realising genuine democracy”**  
is the long-term **strategic goal** of Directorate General of Democracy

# Mission

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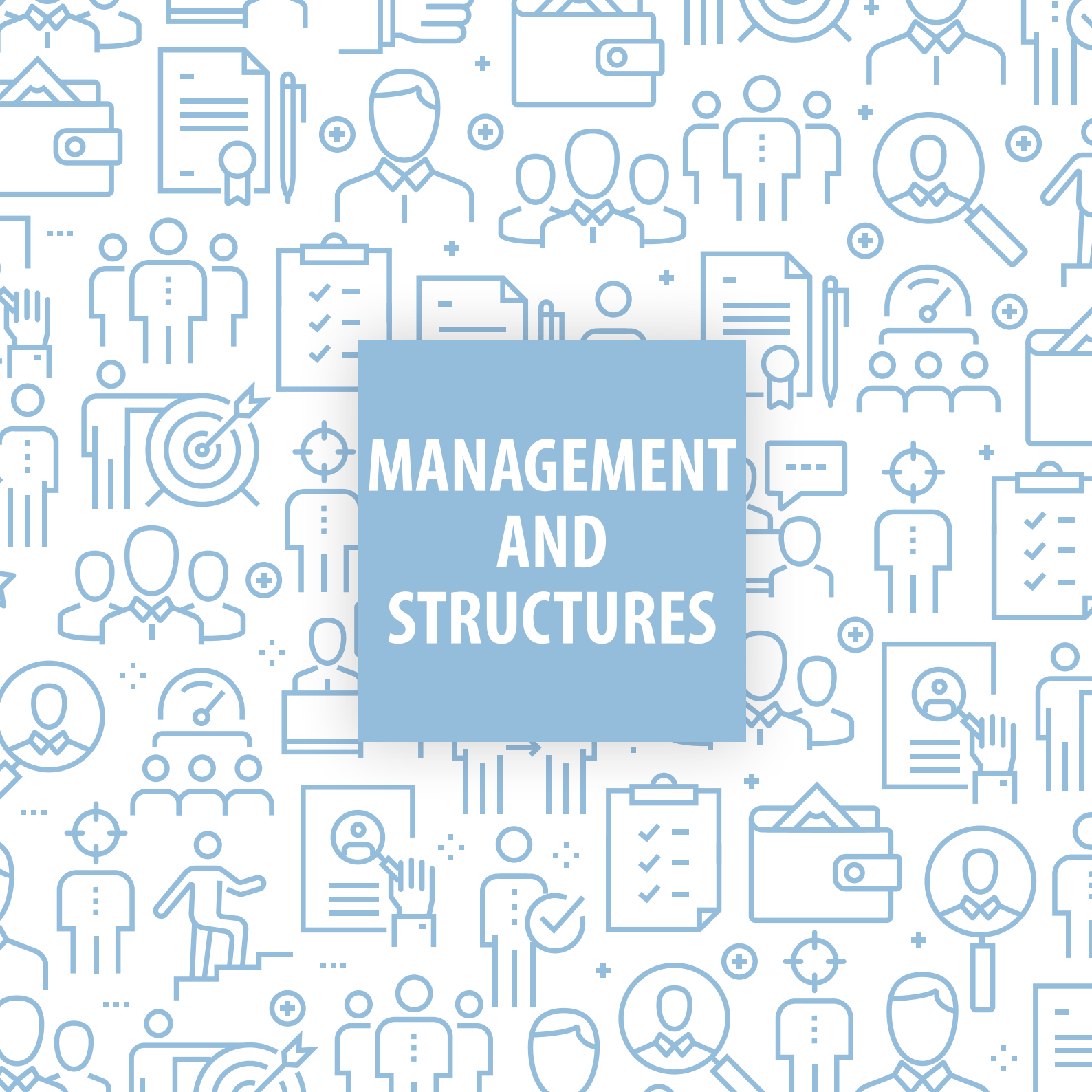
In order to achieve progress towards this long-term goal,

**The Directorate General of Democracy** invests in democratic security and the development of a democratic culture in Europe by working with member states in **3 main areas**:

- ▶ **reinforcing democratic institutions and citizens’ trust in them**
- ▶ **building inclusive societies free from discrimination, hate and violence**
- ▶ **empowering people to be engaged and confident in a common European future.**

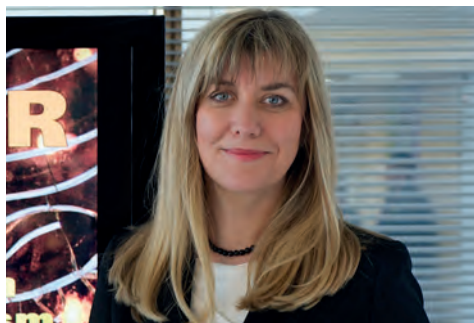
This is done through **multilateral** work, notably **intergovernmental cooperation**, by developing policy, good practices and legal standards, monitoring and supporting their implementation.





# MANAGEMENT AND STRUCTURES

# Management Board



**Snežana SAMARDŽIC-MARKOVIC**

- **Director General of Democracy** at the Council of Europe since 2012. Previously, she held various positions in the Serbian Government including as Deputy Director in the Ministry of Foreign Affairs for Neighbouring Countries; Assistant Minister of Defence (2005-2007) and Co-President of the Serbia-NATO Defence Reform Group; member of the Foundation Board of WADA, Minister of Youth and Sports (2007-2012) and President of the Fund for Young Talents. She has graduated from Belgrade University and has several specialisations from University of Harvard - J.F. Kennedy School of Government, George Marchall Centre Garmich-Partenkirchen and Oslo University.



**Claudia LUCIANI**

- **Director of Human Dignity, Equality and Governance.** In 1990, she joined the Directorate of Political Affairs first in the External Relations and then as political adviser on South East Europe and minorities. She held several positions in the Directorate of Political Affairs including in the field and served as Director of Political Advice and Cooperation for five years. She was appointed Director of ODGP in 2011 and then of Democratic Governance and Diversity. She is since 2018 the Director of Human Dignity, Equality and Governance. She studied philosophy at Trinity College (Washington, DC), graduated in Political Science (University of Padua) holds a specialisation in International Public Law and studied at ENA (Paris).





## Jeroen SCHOKKENBROEK

- **Director of Anti-discrimination.** Since 1993, he held various functions in the Council of Europe, including that of Head of the Secretariat of the Parliamentary Assembly's Committee on Legal Affairs and Human Rights, Special Representative of the SG for Roma Issues, Director ad interim of the Directorate of Democratic Citizenship and Participation, Special Adviser of the Secretary General for Ukraine and Executive Secretary of the Committee for the Prevention of Torture and Inhuman or Degrading Treatment or Punishment (CPT). He studied law at the University of Leiden (The Netherlands) where he lectured in Constitutional and Administrative Law until 1993.

## Susanne KEITEL

- **Director of the European Directorate for the Quality of Medicines and HealthCare.** Susanne Keitel is a licensed pharmacist with a Ph.D. in pharmaceutical technology. Following ten years in R&D in the pharmaceutical industry, she held various senior positions at the Federal Institute for Drugs and Medical Devices (BfArM), Germany. Since October 2007, Susanne Keitel has held the post of Director of the European Directorate for the Quality of Medicine & HealthCare (EDQM), Council of Europe in Strasbourg.



## Matjaž GRUDEN

- **Director of Democratic Participation**  
Matjaž Gruden previously served as Director of Policy Planning, Deputy Director of the Private Office of the Secretary General, political adviser and speechwriter for the Secretary General and President of the Parliamentary Assembly of the Council of Europe. Prior to his career at the Council of Europe, he was a diplomat at the Slovenian Ministry of Foreign Affairs, posted in Brussels. He holds a law degree from the Law Faculty of the University of Ljubljana, as well as a post-graduate degree in EU law from the College of Europe in Bruges, Belgium.

## 32 Intergovernmental Structures

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- ▶ Steering Committee for the Rights of the Child (CDENF)
- ▶ Committee of experts on the rights and the best interests of the child in parental separation and in care proceedings (CJ/ENF-ISE)
- ▶ Steering Committee on Anti-Discrimination, Diversity and Inclusion (CDADI)
- ▶ Committee of Experts on Roma and Traveller Issues (ADI-ROM)
- ▶ Committee of Experts on Combating Hate Speech (ADI/MSI-DIS) – joint structure with CDMSI
- ▶ Committee of Experts on Intercultural Integration (ADI-INT)
- ▶ Gender Equality Commission (GEC)
- ▶ Drafting Committee on Migrant Women (GEC-MIG)
- ▶ Committee of the Parties of the Istanbul Convention
- ▶ European Committee on Democracy and Governance (CDDG)
- ▶ Steering Committee for Education Policy and Practice (CDPPE)
- ▶ European Steering Committee for Youth (CDEJ)
- ▶ Programming Committee on Youth (CPJ)
- ▶ Advisory Council on Youth (CCJ)
- ▶ Joint Council on Youth (CMJ)
- ▶ Steering Committee for Culture, Heritage and Landscape (CDCPP)
- ▶ Bern Convention standing committee
- ▶ European Pharmacopoeia Commission
- ▶ European Committee on Pharmaceuticals and Pharmaceutical Care (CD-P-PH)
- ▶ European Committee on Organ Transplantation (CD-P-TO)
- ▶ European Committee on Blood Transfusion (CD-P-TS)
- ▶ European Committee for Food Contact Materials and Articles (CD-P-MCA)
- ▶ European Committee for Cosmetics and Consumer Health (CD-P-COS)
- ▶ Biological Standardisation Steering Committee
- ▶ Certification Steering Committee
- ▶ Plenary Assembly of Official Medicines Control Laboratories (OMCLs)
- ▶ Monitoring Group of the Anti-Doping Convention (T-DO)
- ▶ Ad hoc Committee for the World Anti-Doping Agency (CAHAMA)
- ▶ Standing Committee of the European Convention on Spectator Violence and Misbehaviour at Sports Events and in particular Football (T-RV)
- ▶ European Committee on Safety, Security and Service at Sport Events (T-S4)
- ▶ Follow-up Committee of the Convention on the Manipulation of Sports Competitions (T-MC)
- ▶ Standing Committee to the Bern Convention on the conservation of European wildlife and natural habitats

## 6 Monitoring Structures

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- ▶ European Commission against Racism and Intolerance (ECRI)
- ▶ Committee of the Parties of the Convention for the Protection of Children against Sexual Exploitation and Sexual Abuse (Lanzarote Convention)
- ▶ Advisory Committee on the Framework Convention for the Protection of National Minorities (ACFC)
- ▶ Committee of Experts (COMEX) of the European Charter for Regional or Minority Languages
- ▶ Group of Experts on Action against Violence against Women and Domestic Violence (GREVIO)
- ▶ Group of Experts on Action against Trafficking in Human Beings (GRETA)

## 9 Partial Agreements

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- ▶ **COUNCIL OF EUROPE SOCIAL DEVELOPMENT BANK**  
(CEB) Enlarged Partial Agreement Created in 1956 – 41 members
- ▶ **QUALITY OF MEDICINES AND HEALTHCARE**  
(EDQM, PHARMACPOEIA) Partial Agreement Created in 1964 39 – members
- ▶ **MAJOR AND TECHNOLOGICAL DISASTERS**  
(EUR-OPA) Enlarged Partial Agreement Created in 1987 – 25 members
- ▶ **EURIMAGES**  
Enlarged Partial Agreement Created in 1988 – 40 members
- ▶ **GLOBAL INTERDEPENDENCE AND SOLIDARITY**  
(NORTH-SOUTH CENTRE) Enlarged Partial Agreement Created in 1989 – 21 members
- ▶ **YOUTH MOBILITY THROUGH THE YOUTH CARD**  
Partial Agreement Created in 1991 – 21 members
- ▶ **EUROPEAN CENTRE FOR MODERN LANGUAGES**  
(GRAZ CENTRE) Enlarged Partial Agreement Created in 1994 – 33 members
- ▶ **ENLARGED PARTIAL AGREEMENT ON SPORT**  
(EPAS) Enlarged Partial Agreement Created in 2007 – 37 members
- ▶ **CULTURAL ROUTES**  
Enlarged Partial Agreement Created in 2011 – 33 members

# Implementation of **33**

## Council of Europe / European Commission Joint Projects in the field

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### GOOD GOVERNANCE

- ▶ Delivering Good Governance in Greece
- ▶ Human Resource Management in Local Self-Government in Serbia
- ▶ Delivering Good Governance in Lithuania
- ▶ Delivering Good Governance in Slovakia



### COMBATING TRAFFICKING IN HUMAN BEINGS

- ▶ Support to the authorities against trafficking in human beings in Tunisia
- ▶ Preventing and Combating Trafficking in Human Beings in Bosnia and Herzegovina
- ▶ Preventing and Combating Trafficking in Human Beings in Serbia
- ▶ Preventing and Combating Human Trafficking in North Macedonia
- ▶ Fight against Human Trafficking in the Southern Mediterranean



## COMBATTING DISCRIMINATION AND VIOLENCE

- ▶ All in: Towards Gender Balance in Sport
- ▶ Promoting and strengthening the Council of Europe Standards on Safety, Security and Service at Football Matches and other Sports Events
- ▶ Combating discrimination and violence based on sexual orientation and gender identity through improved legal frameworks and implementation of European standards
- ▶ Promotion of diversity and equality in Albania, Bosnia and Herzegovina, Kosovo\*, Montenegro, Serbia, North Macedonia
- ▶ Co-operation on the implementation of the Russian Federation National Action Strategy for Women
- ▶ Women's Access to Justice : delivering on the Istanbul Convention and other European gender equality standards in the Eastern Partnership countries
- ▶ Equality, Human dignity and Children's rights in the Southern Mediterranean
- ▶ STePs: Building specialisation strategies on local participation and heritage resources
- ▶ Support the implementation of Barnahaus/Children House, Phase II



## CULTURE

- ▶ Fostering regional development through transnational cultural routes, heritage policies and practices
- ▶ European Heritage Days
- ▶ The Faro Convention pathway: enhanced participation in cultural heritage



## QUALITY EDUCATION FOR ALL

- ▶ Corruption in Education
- ▶ 'Generation Democracy' Strengthening a Culture of Democracy in Basic Education
- ▶ Quality Education for all
- ▶ Democratic and Inclusive School Culture in Operation (DISCO)
- ▶ Innovative methodologies and assessment in language learning
- ▶ iLegend - Intercultural Learning Exchange through GE, Networking and Dialogue



## YOUTH POLICY

- ▶ Partnership Agreement in the field of Youth

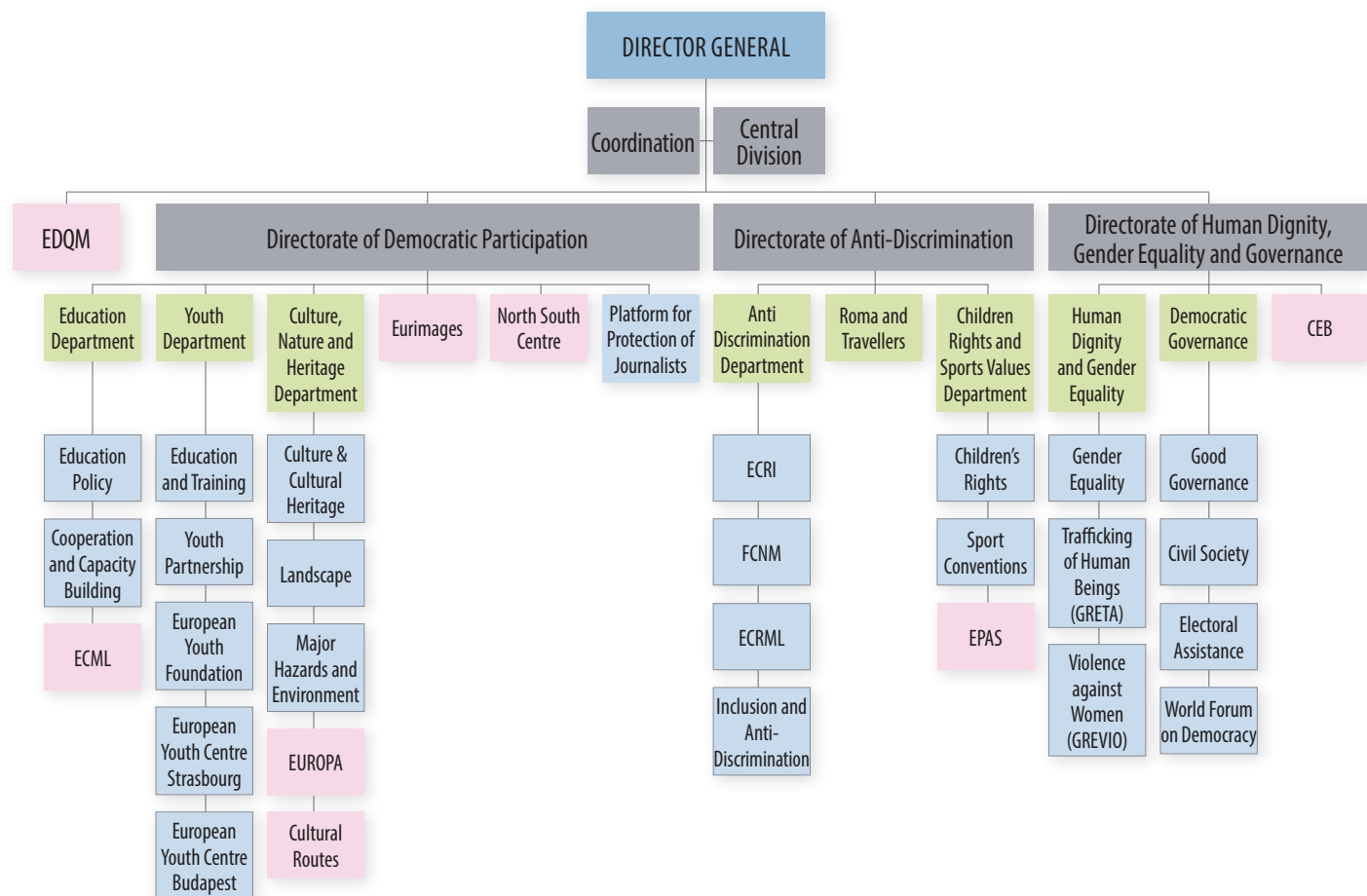


## ROMA INTEGRATION

- ▶ ROMACT 5 - Building up political will and understanding of Roma inclusion at local and regional level
- ▶ Roma and Traveller Women's Access to Justice
- ▶ ROMACT 6 - Building capacity at local level for the integration of Roma
- ▶ Roma inclusion in Balkans and Turkey - Local solutions for a good governance and empowerment of Roma
- ▶ ROMACT 7 – Building capacity at local level for the integration of Roma
- ▶ Inclusive Schools: making a difference for Roma children (INSchool)



# Secretariat Organisation





# KEY FIGURES



# 2018 Highlights

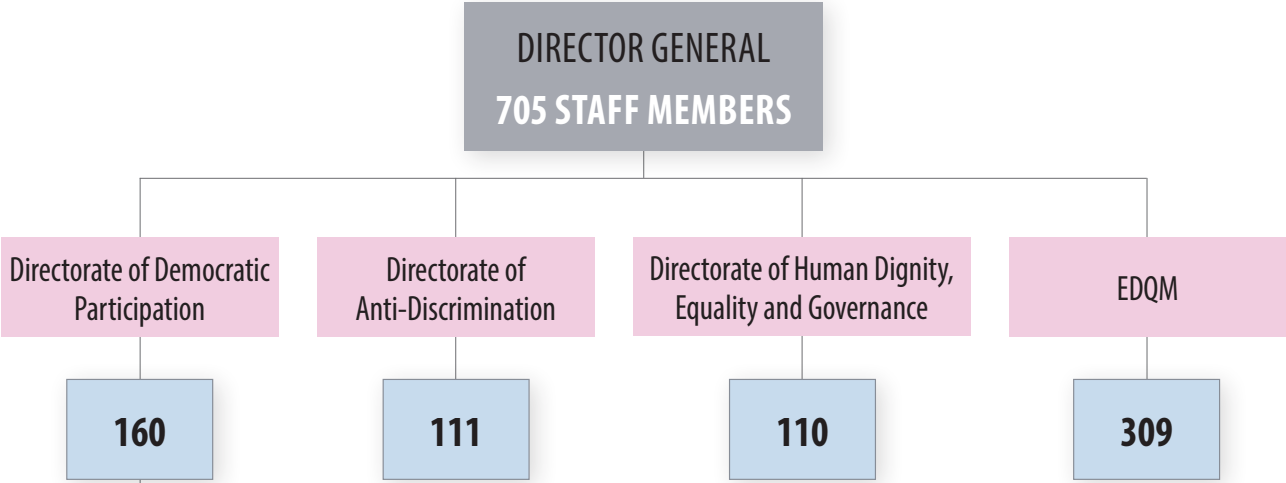
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- ▶ **50** Conventions form the legal basis for our action
- ▶ **395** Activities organised in **49** Countries  
**37** of which were **Member States**
- ▶ **136** Bilingual Activities
- ▶ **26** European Conferences
- ▶ **4 500** National Experts took part in DGII events
- ▶ **1 200** National Experts took part in the EDQM work
- ▶ **355** Independent Experts from **44** Member States  
were associated in DGII work (advice, studies, analyses..)
- ▶ **26** High Level Representative missions  
were organised in member States
- ▶ **22** countries and **4** organisations  
financially supported DGII's activities
- ▶ **50 000** followers of DGII Twitter's accounts

\* for activities financed mainly from the Ordinary Budget

# 2020-2021 Staff Resources

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# 2020-2021 Financial Resources

## 385 820 000 €

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- ▶ **12 305 000 €**  
Equality and Human Dignity
- ▶ **26 510 000 €**  
Anti-Discrimination, Diversity and Inclusion
- ▶ **231 325 000 €\***   
Action against Crime, Security and Protection of Citizens
- ▶ **14 847 000 €**  
Democratic Governance
- ▶ **96 093 000 €**  
Democratic Participation
- ▶ **4 690 000 €**  
Youth Buildings

\* including the EDQM budget





# PROGRAMME AND PROJECTS

# Equality and Human Dignity

## “Ensuring the effective protection of women’s and children’s rights at all levels”

DGII develops activities under this programme through an integrated strategic approach to gender equality and to the rights of the child, combining intergovernmental standard-setting and policy development with monitoring and capacity-building. The legally binding character of some standards, regular country monitoring and focus on effective implementation are defining aspects, which set both treaties and mechanisms apart from other international organisations. Cooperation and synergies with other organisations (EU, UN, G7, etc.) are actively pursued, bringing the Council of Europe at the forefront of worldwide action to promote and protect women and children’s rights and dignity.

The DGII contributes to the achievement of the aim stated above through: assisting member States in achieving genuine gender equality (**Gender Equality**) – including notably fighting sexism and sexist stereotypes; monitoring the implementation of the Istanbul Convention and assisting member States in combating violence against women and domestic violence (**GREVIO**); providing guidance and support to member States to promote and better protect children’s rights, including the protection of children from sexual exploitation and sexual abuse (**Children’s rights**).

### GREVIO – Istanbul Convention

*The Council of Europe Convention on preventing and combating violence against women and domestic violence, also known as the Istanbul Convention, entered into force on 1 August 2014. It is the first international treaty that establishes a comprehensive set of legally binding obligations to ensure a holistic response to all forms of violence against women, including domestic violence.*

*GREVIO is a specialised independent body responsible for evaluating the implementation of the Convention by the 37 countries that have ratified it. GREVIO is composed of 15 independent experts from states parties.*



# Anti-Discrimination, Diversity and Inclusion

“Preventing and fighting discrimination on all grounds and promoting respect for diversity at all levels to contribute to greater inclusion”

The Council of Europe has a leading role in Europe and among international organisations in this field, including the EU, through its human rights based approach and pan-European operational activities, which are underpinned by legal standards, fundamental case law of the European Court of Human Rights and the findings of its monitoring bodies.

DGII contributes to the achievement of this aim through:

- ▶ providing concerted and effective responses to common challenges to prevent and fight discrimination on all grounds and assisting member States in ensuring their implementation (**Anti-Discrimination, Diversity and Inclusion – ECRI – Roma and Travellers – National Minorities, Regional or Minority Languages – Migrants**);
- ▶ servicing the collegiate organs of the Council of Europe Development Bank (CEB) and the Secretary General to facilitate the effective realisation of the CEB's social mandate (**Secretariat of the Council of Europe Development Bank**).

## ECRI – European Commission Against Racism and Intolerance

*Based on decisions by successive Council of Europe Summits of Heads of State and Government, ECRI monitors developments in the field of racism and intolerance in all member states by drawing up country-specific reports with recommendations.*

*ECRI's sixth monitoring cycle (2019-2023) will focus on effective equality and access to rights (looking specifically at equality bodies, inclusive education, access to rights of irregularly present migrants and LGBTI equality), hate speech and hate-motivated violence, as well as integration and inclusion.*

*ECRI is a unique human rights monitoring body in this field. Other international bodies do not carry out monitoring (eg: EU FRA) or are much more limited in their working methods and resources (eg. UN CERD).*



# Action Against Crime, Security and Protection of Citizens

## “Countering threats to the rule of law and protecting citizens”

The threats to the rule of law posed by criminal activities must be effectively countered, while paying due respect to the requirements of the rule of law and the relevant human rights standards. These threats include trafficking in human beings, and other criminal activities, including in the field of sports. The threats to health of citizens are also challenges to be addressed.

DGII contributes to the achievement of the aim stated above through:

- ▶ developing standards and monitoring their implementation in order to counter all forms of trafficking in human beings (**GRETA**);
- ▶ supporting member States and health authorities to ensure availability and access to good quality medicines and healthcare (**Quality of Medicines and Healthcare (EDQM)**). In addition, the EDQM contributes to both the availability and access to good quality medicines and healthcare and the protection of health of European citizens and animal welfare;
- ▶ monitoring conventions in the field of spectator safety and security, match-fixing and anti-doping (**Sport Conventions**) and developing policies and standards to promote more ethical, inclusive and safer sport in member States (**Enlarged Partial Agreement on Sport (EPAS)**). The Council of Europe's unique position in international cooperation on sports policies lies notably in: regular networks of experts from member States ministries/

agencies (unlike UNESCO), strong standard-setting capacity and strong legal instruments (Conventions) that are references for Europe and far beyond. EU has no similar competence in this field.

### GRETA – Trafficking in Human Beings

*The Council of Europe Convention on Action against Trafficking in Human Beings, which entered into force on 1 February 2008, aims to prevent trafficking in human beings, protect victims and prosecute traffickers. It encompasses all forms of trafficking and covers all victims of trafficking (women, men and children), as well as all forms of exploitation.*

*The Group of Experts on Action against Trafficking in Human Beings is responsible for evaluating the implementation of the convention by the countries which have ratified it. GRETA is composed of 15 independent and impartial experts from states parties.*



# Democratic Governance

**“Ensuring democratic governance at all levels of government, promoting the transparency, integrity and accountability that help rebuild trust in democratic institutions”**

DGII develops activities under this pillar to consolidate trust in democratic institutions and values; to foster political pluralism and to empower citizens and civil society. DGII focuses on:

- ▶ providing a pan-European platform to foster good governance in Europe by setting new standards and promoting best European practices as well as supporting member States in their public administration and decentralisation reforms and in strengthening the institutional capacity of local, regional and central authorities (**Good Governance**);
- ▶ facilitating democratic dialogue at international level through the Conference of INGOs. The INGO Conference is a unique bottom-up structure created spontaneously by the INGOs with participatory status in the CoE in order to examine subjects of common interest for the civil society;
- ▶ innovating thinking and practices through the annual **World Forum for Democracy**, a platform for politicians, experts and activists that test initiatives and explore the future challenges of democracy world-wide;
- ▶ **providing Electoral Assistance** to ensure concrete follow-up to the findings and recommendations of electoral observations of the Parliamentary Assembly, Congress and Venice Commission.

## Centre of Expertise for Good Governance

*The Centre transforms CoE standards into practical tools which it implements in over 20 countries and subsequently provides the Steering Committee for Democratic Governance with feedback about needs and results.*

*The Centre is therefore the mechanism which assures that the CoE standards in the field of multi-level governance (most of which are not monitored) are implemented and have real-life effects.*

*In 2019 the Centre is implementing seven large scale projects for a total amount in excess of 9.9 million Euros in Albania, Armenia, Greece, Lithuania, Serbia, Slovakia and Ukraine. It provided support in other 20 Council of Europe member States and Belarus, for smaller scale activities*





# Democratic Participation

**“Strengthening democratic culture in member States, particularly within the younger generations, as an essential prerequisite of democratic security”**

Democratic institutions and laws will work in practice only if they function within a culture of democracy : a set of skills, attitudes accompanied by values, knowledge and critical thinking. DGII focuses on:

- ▶ increasing the capacities of policy makers and other education actors to prepare students and learners for life as active citizens in democratic societies and equip citizens and tomorrow’s decisionmakers with the necessary competences for democratic culture (**Education for Democracy**) (**European Centre for Modern Languages (Graz)**) (**Global Interdependence and Solidarity (North-South Centre)**);
- ▶ encouraging the autonomy of young people and their access to rights, supporting member States to develop and implement youth policy, empowering young people (**Youth for Democracy and European Youth Centres**), supporting youth civil-society organisations as democracy multipliers (**European Youth Foundation**) and facilitating Youth mobility (**Youth Mobility through the Youth Card**);
- ▶ promoting inclusive and sustainable cultural heritage and landscape policies and practices at national and local level to encourage ownership and participation by citizens (**Culture, Nature and Heritage**) (**Major and Technical Disasters**

(**EUR-OPA**)) (**Cultural routes**) and supporting co-production, distribution and exhibition of international cinematographic works in order to promote diversity as a vital ingredient of European pluralist democracy (**Eurimages**).

## Reference Framework of Competences for Democratic Culture

*This new tool sets out a number of key **COMPETENCES** –values, attitudes, skills and critical knowledge and understanding– that all students should have acquired at the end of their education.*

*The framework is primarily designed for use in schools, but it can also be applied in both higher education and vocational education. It can also be used in non-formal or adult education, as well as in police training courses, for example, or integration programmes for migrants or refugees.*



# European Youth Centres

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“Facilitating interaction between young people in Europe to play an active role in building democratic societies based on the core values of the Council of Europe”

The Council of Europe is the only international organisation inviting young people to participate in decision-making through its ground-breaking co-management system and moreover, young people have direct access to the institutions through the European Youth Centres. The Youth for Democracy programme empowers young people to become multipliers for Council of Europe's values, to get involved in international cooperation and to stand up for human rights and democracy. Most of these multilateral trainings, conferences, seminars, youth peace camps and

study sessions are held in the European Youth Centres in Strasbourg and Budapest and are accompanied by a team of in-house highly-qualified educational advisors.

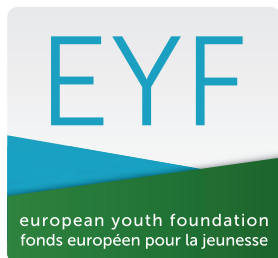
The Centres also promote transversal cooperation within the Council of Europe, all Directorates can use the modern and flexible facilities with meeting rooms equipped for simultaneous interpretation, information centres, audio-visual and computer facilities, as well as residential facilities with accommodation for up to 140 persons. The Centres also host activities of governmental and non-governmental partners aligned with the values and principles of the Council of Europe.

The Centres are also an example of good practice and show-cases for the criteria of the Council of Europe quality label for youth centres and therefore are subject to continuous improvement. Fourteen youth centres in member states have received this award (state 2019).





# The European Youth Foundation (EYF)



The EYF is more than just a donor, offering educational as well as financial support to youth NGOs, emphasising the content, quality and methodology of the projects it supports. These projects must be developed **by, with and for young**

**people** and respond to the needs of young people and to the challenges they face.

With an annual budget of approximately 3.7 million euros, it supports around 300 youth activities per year directly involving more than **300 000 young people**, reaching out

to young activists to help them to further the **Council of Europe's values**. Since 1972, more than **350 000 young people**, aged between 15 and 30 and mostly from member states, many from the local level, have benefited directly from EYF-supported activities.

Thanks to EYF support, local/national NGOs and regional networks can implement pilot activities and raise **awareness** of important issues that otherwise would be beyond the reach of their finances. Structural grants, which help to cover general administrative costs, promote the **sustainability** of organisations. Grants to international activities **bring together** young people from at least seven countries to address Council of Europe youth sector priorities.



# EDQM – European Directorate for the Quality of Medicines and HealthCare

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“Contributing to the basic human right of access to good quality medicines and healthcare, and promoting and protecting human and animal health by”:

- ▶ establishing and providing official standards for the quality control of medicines in all the signatory states of the **Convention on the Elaboration of a European Pharmacopoeia** and beyond;
- ▶ granting **Certificates of suitability** which verify the compliance of pharmaceutical substances with European Pharmacopoeia standards and carrying out **inspections of manufacturers of these substances**;
- ▶ co-ordinating a network of **Official Medicines Control Laboratories (OMCL)** to collaborate and pool expertise and to effectively use limited resources with the aim of achieving effective public quality control of medicines in Europe and beyond;
- ▶ proposing ethical, safety and quality standards for **blood transfusions** (collection, preparation, storage, distribution and appropriate use of blood components) and **organ, tissue and cell transplantation**;
- ▶ working with national, European and international organisations in efforts to **combat counterfeiting/falsification of medical products and similar crimes**;
- ▶ providing policies and model approaches for the safe use of medicines, including guidelines on **pharmaceutical care**;
- ▶ establishing standards for **cosmetics and food contact materials** and coordinating the public control of cosmetics.











## OUR CORE VALUES

### Professionalism

- ▶ We are committed to the mission and goals of the Organisation and we strive to achieve the highest professional standards in the various fields and areas of intervention

### Integrity

- ▶ We are ethical, honest and fair in our actions and decisions and we operate with impartiality and independence from undue external influences

### Respect

- ▶ We co-operate with, listen to and help our colleagues and treat all people with dignity and respect and without discrimination as regards racial, ethnic or national origin, gender, beliefs, lifestyle, sexual orientation...

[www.coe.int/democracy](http://www.coe.int/democracy)

 CoEDemocracy

 CoEDemocracy

**[www.coe.int](http://www.coe.int)**

The Council of Europe is the continent's leading human rights organisation. It comprises 47 member states, including all members of the European Union. All Council of Europe member states have signed up to the European Convention on Human Rights, a treaty designed to protect human rights, democracy and the rule of law. The European Court of Human Rights oversees the implementation of the Convention in the member states.