

# EVALUATION OF THE INSTITUTION OF THE COMMISSIONER FOR HUMAN RIGHTS (2024)



## Scope

2017-2023 period, covering the mandates of the third and fourth Commissioners

## Evaluation criteria

- ⊙ Relevance of the Commissioner's mission
- ⊙ Efficiency and the use of resources
- ⊙ Coherence of interventions with other actors
- ⊙ Effectiveness towards achieving goals

## Methodology



## Strengths

The Commissioner is seen as a credible source by both governments and civil society

Rapid reaction visits and third-party interventions have been positively received

Co-ordination with Council of Europe bodies has strengthened internal coherence

Flexible management has improved efficiency

## Challenges

The Commissioner's work raises awareness but has led to limited legislative changes

International relationships are coherent but could be further developed

The Office of the Commissioner should invest in tracking results systematically

Limited resources have required a prioritisation of interventions

## Recommendations

R1. Define higher level objectives and indicators to demonstrate higher level results

R2. Conduct an internal functional analysis of the Office of the Commissionnaire

R3. Conduct regular structured dialogues with Secretary General's Office, DG I and DG II to make co-ordinated decisions

R4. Systematically track the implementation of Commissioner's recommendations

R5. Pilot an internal secondments scheme to promote coherence with other Council of Europe institutions

R6. Collaborate with international organisations to increase international leverage of the institution of the Commissioner