

PERSUASIVE TECHNOLOGIES





THE QUESTION

Companies invest huge sums of money into developing applications and content aiming at increasing users' screen time.

Does it induce addiction?



QUESTION #1

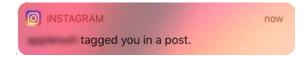
What exactly are companies doing?

SOCIAL MEDIA COMPANIES' INCENTIVES





PERSUASIVE TECHNOLOGIES



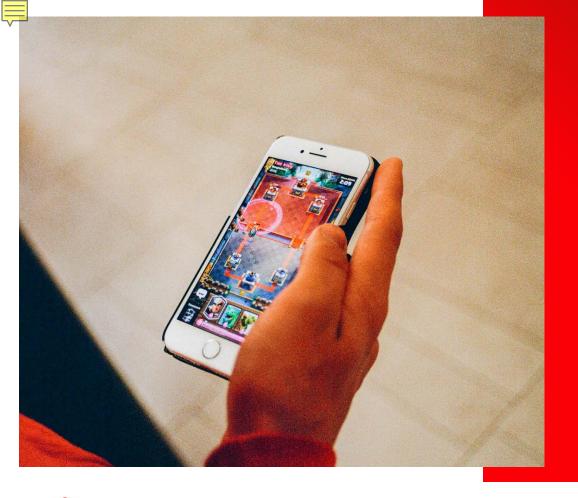
NIR EYAL'S HABIT BUILDING MODEL VARIABLE TRIGGER **REWARD** (INTERNALIZE) (DOPAMINE) Λ Λ **INVESTMENT ACTION**

OTHER MEANS

- Social feedback and metrics
- Rewards (e.g. milestones, trophies, compliments etc.)
- Never-ending content (e.g. autoplay)
- "Cliffhangers" (series)

Who's ends is the technology serving?





QUESTION #2

What about addiction?



DIGITAL DISORDERS IN DIAGNOSTIC SYSTEMS

ICD-11 - Gaming disorder (6C51; 2018 onwads)

Persistent or recurrent gaming behaviour, manifested by:

- impaired control over gaming (e.g., onset, frequency, intensity, duration, termination, context);
- 2. increasing priority given to gaming to the extent that gaming takes precedence over other life interests and daily activities; and
- 3. continuation or escalation of gaming despite the occurrence of negative consequences.
- Distress or significant impairment in personal, family, social, educational, occupational, or other important areas of functioning
- Over a period of at least 12 months (unless symptoms are severe)

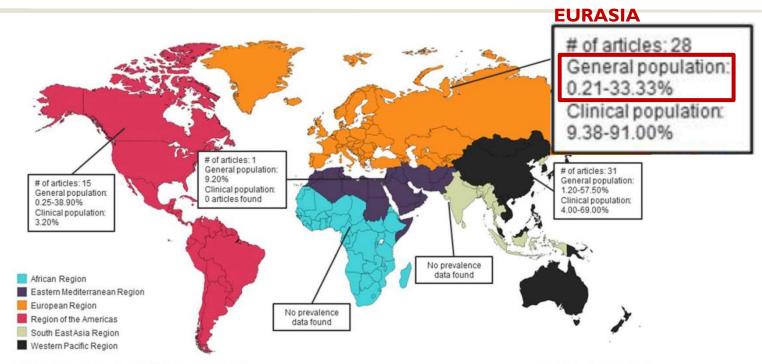
DSM-5 – Internet gaming disorder (2013 onwards)

Criteria:

- 1. Preoccupation with playing
- 2. Withdrawal symptoms when not playing
- 3. Tolerance
- 4. Unsuccessful attempts to reduce or stop playing
- 5. Gives up other activities to play
- 6. Continues playing despite problems caused by it
- 7. Deceives or covers up playing
- 8. Plays to escape adverse moods
- Risks or loses relationships or career opportunities because of excessive playing
- 5 out of 9 criteria in the past 12 months



PREVALENCE OF INTERNET GAMING DISORDER



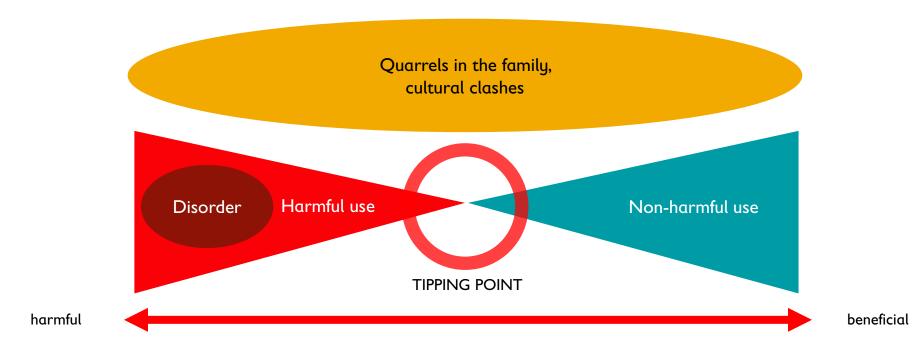
Note: Data from 2 studies are not shown as they cover multiple regions

Map created using Mapchart Tool

Source: Darvesh, Nazia et al. "Exploring the prevalence of gaming disorder and Internet gaming disorder: a rapid scoping review." Systematic reviews vol. 9,1 68. 2 Apr. 2020, doi:10.1186/s13643-020-01329-2



ADDING SOME RESOLUTION TO DISCUSSION





TIPPING POINT: DIGITAL WELL-BEING

CONSTITUENTS OF HEALTHY LIFE



SLEEP AND REST



PHYSICAL EXCERCISE



SOCIAL RELATIOSHIPS



HEALTHY NUTRITION



FAMILY ROUTINES



RESPONSIBILITIES



MEANINGFUL HOBBIES



CONCLUSIONS

DOES PERSUASIVE TECH INDUCE ADDICTION?

PERSUASIVE TECH AIMS AT CREATING HABITS THROUGH TWEAKING OUR REWARD SYSTEM

What are the intervening factors?

The role of comorbidity?



RECOMMENDATIONS

- 1. Keep calm, adopt precautionary approach
- 2. Add resolution to discussion
 - disorder vs. harmful/excessive use vs. cultural conflicts
 - harmful and beneficial persuasion
- 3. More research: prevalence, comorbidity, health impact
- 4. Address real disorders, develop evidence-based specialised prevention and treatment
- 5. Regulate against harmful persuasion (as with subliminal and neuromarketing)



KIITOS!

