

Human Resources Management in Local Self-Governments – phase 2



Hybrid event

“PROFESSIONAL DEVELOPMENT OF PUBLIC SERVANTS DURING THE PANDEMIC – CHALLENGES AND LESSONS LEARNED”

**Tuesday 27th of April 2021
09:00 – 12:00**

The new decade started as we would never had conceived it. The global health crisis caused by the corona virus pandemic also generated a crisis in the field of education which unexpectedly had to face a new reality: online education became the dominant (or even unique) mode of education. The entire education system, its functions, and activities, are “shifted” to the internet.

Public administrations are facing challenges to telework and must quickly adapt their working methods. Online education and hybrid education are becoming a commonplace in modern education systems, and so is for all institutions charged with training and professional development of employees in public administration. Bodies responsible for planning and conducting the process of education and professional development, as well as trainers - accustomed to interactive exchanges with trainees in a classroom, are now tasked to adapt their approach and methodology to new circumstances.

How much have we been successful? How did we manage the system and process of professional development of employees? Have we met our expectations, and more importantly, how satisfied were our consumers – employees? What results have we achieved? What could have been better? What new challenges await us?



Target group: public servants and trainers accredited by NAPA. **Event type:** hybrid conference – welcome speakers and media – at NAPA amphitheatre; panellists – online; public servants and trainers – via Zoom pro platform (max. 500 persons); wider public – via online streaming (NAPA YT channel). **Working language:** Serbian and English (simultaneous interpretation provided for the Zoom pro platform). Participants will be able to use the chat option within the Zoom platform to send questions or propose suggestions for further improvements of the overall system of professional development of employees.

09:00 – 09:30 **OPENING (NAPA amphitheatre)**

Welcome note: Dejan MILETIC, NAPA Director a.i.

- Snežana SAMARDZIĆ MARKOVIĆ, Director General of Democracy, Council of Europe (*online address or video message*)
- H.E. Sem FABRIZI, Ambassador and Head of EU Delegation to Serbia
- Tobias FLESSENKEMPER, Head of Council of Europe Office in Belgrade
- Čedomir RAKIĆ, Ministry of Public Administration and Local Self-Government
- Branko RUŽIĆ, Minister of Education, Science and Technological Development

Moderator: Zoran Stanojević

09:30 – 10:30 **MANAGING PROFESSIONAL DEVELOPMENT (online)**

- Alina TATARENKO, Head of the Centre of Expertise for Good Governance, Council of Europe (online address)
- Jasmina BENMASUR, Assistant Minister of Public Administration and Local Self-Governments
- Dejan RAKETIĆ, Assistant Director, National Academy for Public Administration
- Ivana ĐURIĆ, Ministry of European Integration
- Ivan MILIVOJEVIĆ, Deputy Secretary General, Standing Conference of Towns and Municipalities
- Aleksandar JOVANOVIĆ, Programme Manager, Joint EU/CoE Programme “Human Resources Management in Local Self-Governments – phase 2”

Moderator: Zoran Stanojević

10:30 – 10.40 Break

10:40 – 11:55 **CARRYING-OUT TRAININGS: EXPERIENCES AND LESSONS LEARNED (online)**

- Experience of the National Academy of Public Administration in conducting trainings, Dejan RAKETIĆ, Assistant Director of NAPA
- Testimonials of trainees (video)
- Svetlana JOVANOVIĆ (NAPA trainer, field: E-administration)
- Tatjana DRAGOSAVAC (NAPA trainer, field: Personal development and skills)
- Marija ĆURČIN (NAPA trainer, field: Human resources management)
- Jelena MUJČINOVIĆ (NAPA trainer, field: Public policies)

Moderator: Ksenija MITROVIĆ, NAPA accredited trainer

11.55 – 12.00 **Closing remarks**, Dejan MILETIC, NAPA Director a.i.