

COUNCIL OF EUROPE



CONSEIL DE L'EUROPE



INTERCULTURAL CITIES

RPCI Coordination meeting, and 1st Portuguese Policy Lab

Lisbon, Portugal, 9-10 October 2018



THE SQUARED CIRCLE
INCLUSIVE INTEGRATION POLICY LAB

9 October 2018: Preliminary coordination meeting with the executives of the Portuguese Intercultural cities network (RPCI)

Venue: Paços do Concelho, Lisboa

Municipalities present: Braga, Viseu, Santa Maria da Feira, Portimão, Cascais, Oeiras, Loures, Lisboa, Albufeira.



Goal: To clarify the goal of the event and information regarding the network; to discuss cities proposals for the Policy Lab and the network.

Participants: 3 executives (Portimão, Loures, Braga), as well as the coordinators of 9 cities (Portimão, Albufeira, Viseu, Santa Maria da Feira, Braga, Loures, Lisboa, Oeiras e Cascais).

Summary:

The main conclusions were:

- That the network shall always act in close connection with other existing networks (Educator cities, healthy cities network, Cities friends of Diversity, etc.) since some RPCI cities are part of many of them. The “Cities friends of Diversity” has an INDEX which is very similar to ICC INDEX. Synergies should be established.

- Creating an association to manage the network could be a solution to ensure sustainability of cities' inclusion work, and the organisation of activities on a more regular basis. However, such a view was not fully consensual. If on one hand there are already many networks that formed associations, on the other hand some cities felt that RPCi needs to develop more work as a group before becoming an association. Joining an existing association could be an alternative solution.
- Participants were happy to note that RPCI was much more active in 2018.
- Regarding RPCi meetings, it was mentioned that greater focus should be given to sharing practices among participating cities. The next meeting should take place in Viseu, in the spring 2019.
- Braga shared that the city created an app for newcomers, with information about the city in several languages. A summary will be sent to the ICC team for publication on the website. Cities were instigated to share more practices with the ICC team in Strasbourg.
- Saidatina, and participants from Braga, referred to the need of having migrant voices in RPCI meetings.

18h30 - Cultural visit to Lisboa and dinner

Goal: to promote the dissemination of cultural activities that highlight different perspectives of the city. This activity was promoted by [Batoto Yetu](#), an association from Oeiras.





1st Portuguese Policy Lab, 10 October 2018

Venue: Mercado de Culturas, Mercado do Forno do Tijolo, Arroios, Lisboa



A total of 76 people attended the event.

Organisations present:

RPCI Cities:

1. Amadora,
2. Loures,
3. Oeiras,
4. Cascais,
5. Lisboa,
6. Braga,
7. Albufeira,
8. Santa Maria da Feira,
9. Viseu,
10. Portimão

Partners:

11. Arroios Parish
12. Aga Khan Fundation Portugal (Lisboa)
13. High Comission for Migration (ACM) – National authority
14. Horas de Sonho (Lisboa)
15. Ass. Solidariedade Alto Cova da Moura (ASSACM) - Amadora
16. Trabalhar com 99%
17. AJPAS (Amadora)
18. JRS Portugal (National NGO)
19. Ass. Moinho Juventude (ACMJ) - Amadora
20. Portuguese Diversty Charter (National association)
21. AMRT
22. Ass. Batoto Yetu (Oeiras)
23. Portuguese Red Cross (CVP) – (National NGO)
24. Betweien (Braga)
25. Projeto Para Crescer (Santa Maria da Feira)
26. Associação Renovar a Mouraria (Lisboa)
27. Madeira Island Government/ Secretariado Regional para a Inclusão e Assuntos Sociais (Madeira) – Regional government
28. Borders Services - SEF (Portimão, Regional and National level),
29. ISCTE University - CRIA-ISCTE (Lisboa)
30. Job and Training national centers (IEFP) Lisboa e North
31. Ass. Rosto Solidário (Santa Maria da Feira)
32. Casa do Brasil (National NGO)
33. Portuguese refugee Council (CPR)
34. Projet SPEAK (Leiria e Braga)
35. Cáritas (Viseu)
36. Representatives from the secretary of state for European Issues/ State Secretariat for European Affairs (National Authority)



Summary of results:

Expected	Results	Notes
60 people participating in the debate	76 people attending the event	People from different parts of the country, public services and NGOs
1 task force created	Task force to meet in 2019	See notes below
Design of at least 3 proposals of actions to foster better inclusion in access to public services	11 Proposals	See notes below

Translation of 1 toolkit	3 documents under translation	To be finalised by December 2018
Distribution of 1 toolkit to 13 cities and 7 public services	Distribution to occur during 2019	To be finalised by March 2019

Summary of the event:

Ivana D’Alessandro presented the ICC network and highlighted the importance of a positive management of migration and diversity, especially in current times. The network provides the opportunity to share practices, learn and receive experts support from the Council of Europe. The Policy Lab foreseen within the ICC Programme is a further opportunity to strengthen dialogue and cooperation among all levels of governance in this field.

Cristina Santinho, researcher from ISCTE/ CRIA-IUL, shared her views on inclusion and diversity in today’s society: public authorities should get closer to the field and make use of local mediators; ask questions and listen to people’s need; enable the participation of all stakeholders in processes leading to public policies and decision-making: migrants, refugees, and all citizens; acknowledge differences, and show respect to these; acknowledge the knowledge of others and enable it to contribute to the project of all; do not forget democratic values and human rights.

A round table served to share experiences and practices of local authorities (through RPCI cities), the Portuguese Council for Refugees, the NGO sector, the National Level (through the Cabinet of the State Secretary for European Affairs), the Regional Level through the intervention of Madeira Regional Government, and the border control office.



The afternoon was devoted to thematic working groups which were very rich in discussions on several dimensions: 1. regularisation and access to services; 2. employment; 3. language and education; 4. participation.

The main proposals targeted several different stakeholders and can be found in the following table:

Stakeholders	Proposal	Next steps	Key Partners
Cities and partners	<p>1. More information and training to foster participatory methodologies among city officers to gather solutions for more inclusive cities and to promote migrants leadership in the implementation of those solutions</p> <p>2. Promote employability projects and networks in cities, gathering different partners (NGOs, public services and private sector) with connections to the Diversity Charter</p> <p>3. Creating a citizen card of the city to facilitate the access to public local services</p> <p>4. partnership with universities to implement and evaluate local projects</p>	<p>Fase I- Training to RPCI cities - until march 2019 / meeting with Paris to collect good practice (citizen card)</p> <p>Fase II - Cities join the Diversity Charter - nov 2019</p> <p>Fase III- Training to local employers to promote the Charter and participatory methodologies piloting a citizen card in 3 cities - dec. 2019</p>	<p>Aga Khan Foundation</p> <p>Diversity Charter</p> <p>Migrants and local NGOs</p>
State Services (Borders, Social, tax, health, etc.)	<p>1- Deliver regular training to people in services and other front offices (intercultural awareness and competence)</p> <p>2-rethink the bureaucracy system</p> <p>3- creating a temporary services card for people to be able to access services</p>	<p>Fase I - diagnose need for improvement in services and plan- until march 2019</p> <p>Fase II - test a communication system between services - sep 2019</p> <p>Fase III - evaluate the system - dec 2019</p>	<p>Heads of services;</p> <p>tech companies</p>
Government	<p>1-Raise awareness for the need to better equip services with staff and resources to deliver a good service and to promote more agile procedures (online petition, public campaign with multinational CEOs)</p> <p>2-Present proposals to improve the system accordingly to the</p>	<p>Phase I - Create a task force to develop this ideas and coordinate them</p> <p>Phase II - Present proposals - nov 2019</p>	<p>Companies/ communication agencies/ Task force (2 cities; 2 gov. representatives; 2 migrants representatives;</p>

	<p>pilots tested</p> <p>3- start a dialogue with foreign affairs minister/ embassies to deliver more adjusted work visas</p>		2 NGOs)
Citizens	<p>1-Create a civic moment to support the inclusion of migrants, to launch communication campaigns, petitions, etc. with public figures</p>	<p>Phase I -launch the movement - march 2019</p> <p>Phase II - Launch campaigns sep 2019</p>	<p>NGOs</p> <p>Migrant associations</p>