



T-ES(2018)ICT-PT-NGO

LANZAROTE CONVENTION

Council of Europe Convention on the protection of children against sexual exploitation and sexual abuse

Comments on the replies to the thematic questionnaire

PORTUGAL

INSTITUTO DE APOIO À CRIANÇA (IAC)

2nd thematic monitoring round

“The protection of children against sexual exploitation and sexual abuse facilitated by information and communication technologies (ICTs)”

Replies registered by the Secretariat on 17 May 2018

INSTITUTO DE APOIO À CRIANÇA/IAC (CHILD SUPPORT INSTITUTE)

Replies to the thematic questionnaire concerning Portugal's replies

(public information)

Question 1.3.

(...)

- Instituto de Apoio à Criança/IAC (Child Support Institute) (<http://www.iacrianca.pt>)

IAC carries out awareness sessions related to the safer use of the internet in schools, specifically in Lisbon and Coimbra districts. These actions are aimed at children and adolescents in public schools. Nevertheless, they also raise awareness to children and young people and their families in troubled neighbourhoods in Lisbon.

IAC is associated to several training centres.

IAC has a newsletter called “Infocedi”, which periodically addresses topic related to the safer usage of internet, fake profiles, cyberbullying, image protection, among others.

IAC's website references several helplines, namely the free support European helpline – SOS Criança (116 111) and for missing children (116 000).

IAC has recently published the book game “Ameaça nas redes sociais!” (Menace on social net) and the first volume called “E agora Marta?” (And now, what, Marta?) from the “Alerta Premika! Risco online detetado”, (Premika alert! Online risk detected) series, dedicated to children from the first and second cycles.

Every year IAC promotes a conference concerning missing and sexually exploited children.

(...)

- IAC: Instituto de Apoio À Criança

<https://criancasatortoeadireitos.wordpress.com/2016/02/20/conheca-os-perigos-do-sexting-e-a-forma-de-os-evitar/>

www.iacrianca.pt

(...)

Question 2.

(...)

- IAC (<http://www.iacrianca.pt>)

Whenever IAC is aware of reports or requests for help, it forwards them to the Criminal Police. In some cases, psychological, legal and social support is provided, free from charge. IAC Institute actively participates in activities developed by Child Helpline International, Missing Children Europe and Global Missing Children Network (ICMEC).

(...)

Question 6.

(...)

There are also several helplines and hotlines although not exclusively designed for these subjects:

- IAC: SOS-Criança, which includes a free helpline number (116 111) and an online chat

(<http://www.iacrianca.pt/index/setores-iac-sos/apresentacao-sos>)

The help requests made to SOS Criança are done by telephone, mail, email and online chat. These requests are received by psychologists who listen, inform, support and refer them to the local entities with territorial jurisdiction.

Within the Consortium “Internet Segura”, there are two help lines: one devoted to the identification of “offensive contents” and another one to support victims of abuse. Both are operated by civil society organisations (<http://linhaalerta.internetsegura.pt/> and <http://www.internetsegura.pt/linha-internet-segura>).

- APAV

(...)

Question 7.

(...)

- PT SIC helpline

In the scope of PT SIC’s helpline, agreements are in place with APAV (Portuguese Association for Victim Support: https://apav.pt/apav_v3/index.php/en/) and IAC (Instituto de Apoio à Criança / IAC (Child Support Institute):

<http://www.iacrianca.pt/index/php/en/>) which allow specific cases to be referred to those organisations.

- APAV

(...)

- IAC (child helplines of SOS Criança: 116 111 / 116 000), and Rede Construir Juntos (national network composed by institutions with the scope of child protection).