



T-ES(2018)ICT-GR-NGO

LANZAROTE CONVENTION

Council of Europe Convention on the protection of children
against sexual exploitation and sexual abuse

Comments on the replies to the thematic questionnaire

GREECE

THE SMILE OF THE CHILD

2nd thematic monitoring round

“The protection of children against sexual exploitation and
sexual abuse facilitated by information and communication
technologies (ICTs)”

Replies registered by the Secretariat on 17 January 2018

Prevention

Question 1 Awareness-raising or educational activities/tools/materials/measures

1.1. Are there awareness-raising or educational activities/tools/materials/measures addressed to children, about the risks they face when they produce and/or share:

- a. self-generated sexually explicit images and/or videos?
- b. self-generated sexual content?

The Organization 'The Smile of the Child' has signed a Memorandum of Understanding with the Ministry of Education, Research and Religious Affairs, in order to be allowed to inform students and teachers on internet safety, focusing on online abuse and cyber bullying. The aforementioned campaign for students and teachers is entitled "Real Life Story-Friends by Request" and for parents "Next to the parents".

1.2. Are there awareness-raising or educational activities/tools/materials/measures specifically targeting children as bystanders/observers of other children producing and/or sharing:

- a. self-generated sexually explicit images and/or videos?
- b. self-generated sexual content?

The aforementioned interventions include also this topic.

1.3. Are there awareness-raising activities/tools/materials/measures addressed to parents and persons who have regular contact with children (teachers, psychologists, health care professionals, etc.) about the risks children face when they produce and/or share:

- a. self-generated sexually explicit images and/or videos?
- b. self-generated sexual content?

The aforementioned campaign, implemented by 'The Smile of the Child', addresses also teachers and parents.

→ Please specify which entities carry out the above-mentioned awareness raising or educational activities (questions 1.1, 1.2 and 1.3) and how they coordinate their action.

'The Smile of the Child', Department of Prevention and Awareness Raising among Children, Teachers, Parents and Guardians.

→ Please share links to awareness-raising or educational materials (e.g. booklet, video, smartphone application, manual on non-formal education, tool-kit, internet tools) produced for the above mentioned activities (questions 1.1, 1.2 and 1.3).

<https://www.hamogelo.gr/gr/en/scholeia/>

Question 2. Civil society involvement

2.1. How do State authorities encourage the implementation of prevention projects and programmes carried out by civil society with regard to:

- a. self-generated sexually explicit images and/or videos?
- b. self-generated sexual content?

Within the framework of signed Memorandum of Understanding, the Ministry of Education, Research and Religious Affairs promotes the informative and awareness raising activities in the school community. The projects are approved based on pedagogical criteria from the Institute of Educational Policy and afterwards the Ministry informs schools on the available projects and their participation possibility. The campaigns of 'The Smile of the Child' are a characteristic example of the aforementioned procedure.

2.2. Please provide information on prevention activities (including awareness-raising and educational activities, research etc.) implemented by civil society (including those carried out by civil society at their own initiative) with regard to:

- a. self-generated sexually explicit images and/or videos;
- b. self-generated sexual content?

'The Smile of the Child' implements three (3) projects for students. Primary education: Real Life Story-Friends by Request: the project is experiential and it describes the story of a female student, who communicates via the internet with someone, who presents to be of the same age with her. The girl exchanges photos with him but later on he uses them to intimidate her. In secondary education, two projects are implemented, i.e. "Behind the screen" and "Stories from the Internet". In both of them visualized stories are used, in order to inform students of internet safety. The project "Next to the parents" addresses to parents and through case studies, the dangers from the use of the internet are presented, as well as how can parents protect their children.

Statistics for 2017:

Subject	No of interventions	Target group	No reached
Internet safety	58	Parents and guardians	2,106
Internet safety	6	Teachers	95
Internet safety	279	Students	14,338

Protection

Question 6. Assistance to victims

6.1. What specific reporting mechanisms, including helplines, are in place to ensure that child victims of exposure online of:

- a. self-generated sexually explicit images and/or videos are provided with the necessary support, assistance and psychological help?
- b. self-generated sexual content are provided with the necessary support, assistance and psychological help?

'The Smile of the Child' operates the following three (3) helplines for the support and protection of child victims:

→ National Helpline for Children SOS 1056

The recognized National Helpline for children SOS 1056 is operated by 'The Smile of the Child' and is available for every child and adult for the provision of support on issues of their concern. The 1056 Helpline plays a key role in addressing situations of violence that children are faced with (Physical, Sexual & Psychological Abuse, Neglect, Bullying and Trafficking). The 1056 Helpline is staffed exclusively by specialized Social Workers and Psychologists and is available throughout Greece on a 24-hour basis, 7 days a week, 365 days a year. For the provision of the above-mentioned services, vehicles of Direct Intervention and Mobile Medical Units of Intensive Care for newborns and children are at the disposal of the Helpline 24 hours a day. Emphasizing communication with children and adolescents, apart from the communication via a telephone call, children also have the possibility to "talk" to us via": Email, Chat and Social Media. Furthermore, the Helpline 1056 is interconnected with the 112 European Emergency Number and participates in the Network of Child Helpline International (CHI).

→ European Helpline for Children and Adolescents 116111

'The Smile of the Child' is the national operator of the European Helpline for Children and Adolescents 116111 providing counseling support for free to children and adolescents. A team of specialized psychologists and social workers are available to provide support to every child and adult on issues that concern them. The Helpline 116111 plays a crucial role in preventing phenomena of violence that children may encounter (Physical, Sexual and Psychological Abuse, Neglect, Bullying, Smuggling & Trafficking), as well as cases of missing children. The Helpline 116111 is staffed exclusively by specialized psychologists and is available nationwide, 24 hours a day, 365 days a year. Furthermore, the Helpline 116111 is interconnected with the 112 European Emergency Number and belongs to the Network of Child Helpline International Foundation (CHI). Calls to the Helpline 116111 are free of charge.

→ European Hotline for Missing Children 116000

'The Smile of the Child' is the national operator for Greece of the 116000 European Hotline for Missing Children, providing free support to children who have disappeared and to their

families. 'The Smile of the Child' receives daily reports and calls (anonymous or not) for assistance, on cases of children that have gone missing (teenager escape, kidnapping, parental abduction, alarming disappearance) which forwards to the competent authorities. The hotline 116000 is staffed exclusively by qualified social workers and psychologists and available nationwide, 24 hours a day, 365 days a year. Calls to the Hotline 116000, are free of charge.

Furthermore Line 116000 is interconnected with no. 112, the European Emergency Number, belonging to the International Network Telephone Lines (Child Helpline International).

At operational level, line 116000 is served all the 24 hours by:

- The Research and Rescue team « Thanassis Makris » with participation of certified dog lovers Groups
- A number of specialized logistics; (jeeps, ATV, motor vehicle, ambulances)
- The « Ulysses » Mobile Medical Unit

Emphasizing in communication with children and adolescents, in addition to telephone calls, the opportunity is given to children to "talk" with us via: Email, Chatting and Social Media.

Question 7. Cooperation with civil society

Please describe cooperation with non-governmental organisations, other relevant organisations and other representatives of civil society engaged in assistance to victims of the offences covered by the present questionnaire (see questions 9-11) through e.g. child helplines, victim support organisations.

As already mentioned, 'The Smile of the Child' has signed a Memorandum of Understanding with the Hellenic Police and formally cooperates very closely with the Cyber Crime Division.

Partnerships

Question 16. International co-operation

While the actions of 'The Smile of the Child' target children in Greece, its cooperation with international actors and partners has gradually grown into a mission of paramount importance for the Organization, since it has proven to enhance positive outcomes and exchange of best practice and expertise. As in other cases, in the case of the subject covered by the present questionnaire, the Organization has been collaborating with governmental and non-governmental organizations, agencies and children's rights networks from Europe and around the world. The most relevant actors in the field concerned, with which 'The Smile of the Child' collaborates, are the following: the International Center for Missing and Exploited Children (ICMEC), based in Washington, DC, Missing Children Europe (MCE), based in Brussels, as well as Amsterdam based Child Helpline International (CHI).