

CEPEJ COOPERATION PROJECTS

STATUS OF
IMPLEMENTATION
JANUARY - JUNE 2024



PROJECTS IMPLEMENTED BY CEPEJ



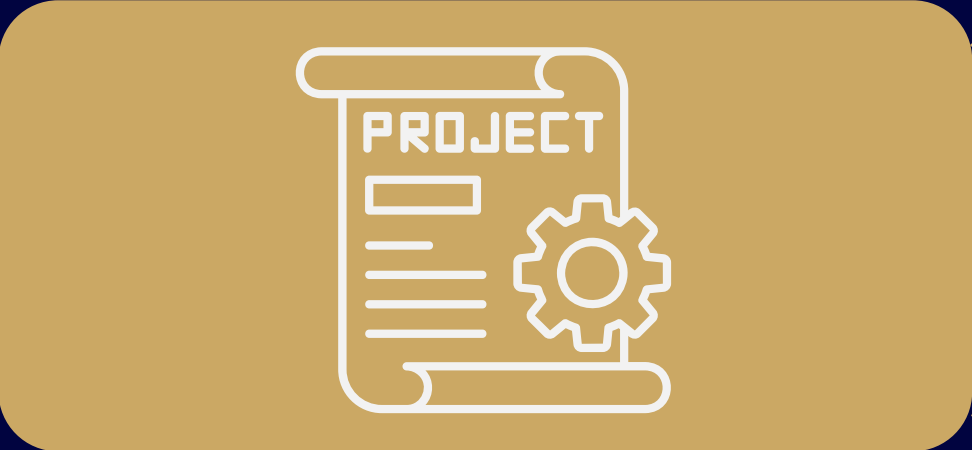
11 BILATERAL PROJECTS IN 4 REGIONS/AREAS:

- EUROPEAN UNION
- WESTERN BALKANS
- EASTERN PARTNERSHIP
- SOUTH MEDITERRANEAN



3 REGIONAL PROJECTS

- SOUTH PROGRAMME V
- DASHBOARD EASTERN PARTNERSHIP
- DASHBOARD WESTERN BALKANS



2 COMPLETED PROJECTS

- ✓ PROJECT IN **LATVIA** (MARCH 2024)
- ✓ PROJECT IN **BULGARIA** (JUNE 2024)



23 STAFF MEMBERS WORKING ON CEPEJ COOPERATION PROJECTS IN STRASBOURG AND FIELD OFFICES

COMPLETED PROJECTS DURING THE REPORTING PERIOD

- ✓ PROJECT IN **LATVIA** - MARCH 2024
- ✓ PROJECT IN **BULGARIA** - JUNE 2024





STRENGTHENING ACCESS TO JUSTICE IN **LATVIA** THROUGH FOSTERING MEDIATION AND LEGAL AID SERVICES (PHASE II)

[Link to project webpage](#)





STRENGTHENING ACCESS TO JUSTICE IN LATVIA THROUGH FOSTERING MEDIATION AND LEGAL AID SERVICES PHASE II OVERVIEW

OBJECTIVES

- To widen the scope, availability, and quality of state ensured legal aid in Latvia.
- To increase the awareness of and recourse to mediation in Latvia as a means of conflict resolution.

JANUARY 2022-MARCH 2024

BENEFICIARIES AND STAKEHOLDERS

- Ministry of Justice
- Legal Aid Administration of Latvia
- Council of Certified Mediators
- Judicial Training Centre



EXPECTED RESULTS

- The preliminary legal aid system will work using a new model specifically adapted to its national context using a combination of European good practices, and experience from the previous project
- Development of a module to train frontline advisers that will provide preliminary legal aid and have the capacity to refer cases to mediation when appropriate
- Development of a quality assurance mechanism that enables efficient monitoring of the quality of the provided legal aid services
- Identification of specific groups for targeted campaigns to raise awareness on the advantages of mediation as an alternative method to judicial dispute resolution

388.889 EUR



STRENGTHENING ACCESS TO JUSTICE IN LATVIA THROUGH FOSTERING MEDIATION AND LEGAL AID SERVICES PHASE II ACHIEVEMENTS

TRAINING DEVELOPEMENT

- Conducted workshops with stakeholders on promoting mediation, defining a new primary legal aid service, and developing a new class of legal professionals in Latvia.
- Developed training modules for new legal professionals and lawyers, focusing on mediation and quality standards in the legal aid system.
- Developed a training curriculum for primary legal aid providers, emphasizing both legal topics and necessary soft skills, with a Training of Trainers for Soft Skills component.
- Implemented a pilot training for legal professionals to exchange best practices on mediation.

QUALITY ASSURANCE AND STANDARDS DEVELOPMENT FOR THE LEGAL AID SYSTEM

- Explored and recommended quality standards and assurance mechanisms for Latvia's legal aid system, incorporating tools to encourage peer review.

FINALIZATION AND PRESENTATION OF RECOMMENDATIONS

- Final event was held in Riga to present the project to various stakeholders with audience participation.

LEGAL AID PILOT PROJECT IMPLEMENTATION

- Developed the Terms of Reference and action plan for the pilot project on legal aid.
- Implemented a 10-week pilot project offering primary legal aid across seven Latvian cities, providing services in various locations and analyzing the project's preparations and execution.
- Trained non-lawyer primary legal aid providers for the pilot project, culminating in a final event awarding diplomas.

PROMOTION OF MEDIATION

- Drafted an assessment report on strategically promoting mediation in Latvia.
- Developed a mediation training module for lawyers as part of a broader mediation promotion campaign.

DGREFORM

Co-funded
by the European Union



COUNCIL OF EUROPE



Co-funded and implemented
by the Council of Europe

ESTABLISHING A BALANCED WORKLOAD DISTRIBUTION IN THE JUDICIAL SYSTEM IN BULGARIA

[Link to project webpage](#)





ESTABLISHING A BALANCED WORKLOAD DISTRIBUTION IN THE JUDICIAL SYSTEM IN BULGARIA

OVERVIEW

OBJECTIVE

Support Bulgaria in its efforts to improve the efficiency of the management and administration of the courts through improved control and verification of statistical data, and improved workload management of judges.

NOVEMBER 2022-JUNE 2024

BENEFICIARIES AND STAKEHOLDERS

- Ministry of Justice,
- Supreme Judicial Council of Bulgaria,
- The judiciary at national and regional level including judges and prosecutors, and court staff.



EXPECTED RESULTS

- Improved statistical data on the functioning of courts
- Rebalance the distribution of cases to judges in Bulgaria through advanced workload management
- Justice sector stakeholders are trained in new methodologies for the control and verification of statistical data, and workload distribution

444.445 EUR



ESTABLISHING A BALANCED WORKLOAD DISTRIBUTION IN THE JUDICIAL SYSTEM IN BULGARIA

ACHIEVEMENTS

COMPREHENSIVE SITUATION ANALYSIS

- Legal and operational situation in terms of data collection and workload of judges and courts in Bulgaria were reviewed.
- Gaps, needs, strengths and weaknesses in the existing data control and verification and workload management module methodology and practices were identified.

ASSESSMENT REPORTS

- Draft assessment report with recommendations on the methodology for control and verification of the statistical data reflecting the activities of the judicial authorities and judges in Bulgaria.
- Draft assessment report with recommendations on the existing criteria to measure the workload of judges in Bulgaria.

FINALIZATION AND PRESENTATION OF RECOMMENDATIONS

- Project closing event organised in Sofia providing an opportunity to present CEPEJ experts recommendations and consider their implementation aiming at ensuring a balanced distribution of workload among judges.

CAPACITY BUILDING MEASURES

- Visits carried out in courts located in the capital city and regions to share insights and practical tools to judges on control and verification of statistical data and management of workloads within the judicial system.
- A training conducted in Sofia on good practices and tools to support control and verification of statistical data as well as workload management of judges.
- Study visit organised to Latvia for Bulgarian judges in charge of the development and implementation of the workload distribution module in Bulgaria in order to optimise case weighting strategies and their practical application.

ONGOING BILATERAL PROJECTS IMPLEMENTED BY CEPEJ

- ✓ **WESTERN BALKANS REGION (EU/COE HORIZONTAL FACILITY III)**
3 BILATERAL PROJECTS IN ALBANIA, BOSNIA AND HERZEGOVINA, KOSOVO*
- ✓ **EASTERN PARTNERSHIP REGION**
3 BILATERAL PROJECTS UNDER EU/COE PROGRAMME FOR GOOD GOVERNANCE III
IN AZERBAIJAN, GEORGIA, REPUBLIC OF MOLDOVA
- ✓ **EU MEMBER STATES**
1 PROJECT/ACTIVITIES IN MALTA
- ✓ **SOUTH MEDITERRANEAN REGION**
1 BILATERAL PROJECT IN MOROCCO



HORIZONTAL FACILITY
FOR THE WESTERN
BALKANS AND TÜRKIYE

STRENGTHENING THE QUALITY AND EFFICIENCY OF JUSTICE IN ALBANIA (SEJ IV)

[Link to project webpage](#)





FOSTRENGTHENING THE QUALITY AND EFFICIENCY OF JUSTICE IN ALBANIA (SEJ IV)

OVERVIEW

OBJECTIVE

- To support the justice governing institutions and courts in the implementation of the reforms aimed at increasing the efficiency and quality of justice system based on the CEPEJ tools and methodologies as adapted to the Albanian context, building upon achievements of the three first phases of the action

JANUARY 2023 – DECEMBER 2026

BENEFICIARIES AND STAKEHOLDERS

- Ministry of Justice
- High Judicial Council
- High Prosecutorial Council
- Courts and court users
- High Inspector of Justice
- School of Magistrates
- Bar Association, Mediation Chamber



EXPECTED RESULTS

- Increased transparency and efficiency of judiciary institutions through improved court management and performance, improved quality of services for users in accordance with CEPEJ standards and tools
- Improved judicial statistics in accordance with CEPEJ standards and tools and in coordination with the Dashboard Western Balkans action, Judiciary institutions become more transparent and efficient through improved infrastructure and IT tools
- Expanded use of alternative dispute resolution in accordance with CEPEJ standards and tools
- School of Magistrates is further supported to provide quality training on efficiency and quality of justice to magistrates and court administration
- High Inspector of Justice is supported to streamline judicial inspection in line with European standards

859.000 EUR



HORIZONTAL FACILITY
FOR THE WESTERN
BALKANS AND TÜRKIYE

FOSTRENGTHENING THE QUALITY AND EFFICIENCY OF JUSTICE IN ALBANIA (SEJ IV)

HIGHLIGHTS

INTRODUCTION TO CEPEJ TOOLS
FOR COURT MANAGERS



CAPACITY BUILDING MEASURES
FOR INSPECTORS AND
PROSECUTION OFFICES, AS WELL
AS REPRESENTATIVES OF
NATIONAL COURT COUNCILS



REGIONAL WORKSHOP IN
COOPERATION WITH THE CCPE ON
PROSECUTORIAL EFFICIENCY
AND QUALITY



DEVELOPEMENT OF TRAINING
MODULES BASED ON CYBERJUST
TOOLS



UPGRADING THE ONLINE
NOTIFICATION PLATFORM IN
TIRANA DISTRICT COURT AND THE
HUMAN RESOURCES
MANAGEMENT SYSTEM IN THE
HJC



HORIZONTAL FACILITY
FOR THE WESTERN
BALKANS AND TÜRKIYE

FOSTRENGTHENING THE QUALITY AND EFFICIENCY OF JUSTICE IN ALBANIA (SEJ IV)

CONDUCTED ACTIVITIES (JANUARY -JUNE 2024)



- 56 court managers (presidents, deputies and chancellors) from all court councils in Albania introduced to CEPEJ tools applicable in courts' daily work (a methodology for collection of the judicial data; performance indicators; users satisfaction surveys and judicial time management tools).
- A regional workshop (conducted in cooperation with KOSEJ III and BIHSEJ, as well as the CCPE) on good practices and shared challenges concerning the efficiency and quality of the work of prosecutorial system, with participation of high-level representatives from Albanian, BiH and Kosovo* prosecutorial systems.
- 35 inspectors and assistant inspectors of HJI trained on the methodology for organizing thematic inspections related to internal work of courts and prosecution offices and practical support for teams of inspectors conducting an inspection in the Prosecution Office of Durres, in line with the annual plan of HJI.
- 35 representatives of national court councils trained on concepts of court leadership and good practices in internal communication and collaboration with aim to increase court performance.
- Participation as on observer (upon the request of the HJC) in the meetings of the backlog reduction working group Initial consultations and establishing of a working group on development of a training module for the continuous training of magistrates on IT skills (in cooperation with CEPEJ GT-CYBERJUST and School of Magistrates).
- Launch of 2 IT tools tenders for upgrades of Online Notification Platform in Tiana District Court and Human Resources Management System in the HJC, in strong consultation with respective national justice institutions.



HORIZONTAL FACILITY
FOR THE WESTERN
BALKANS AND TÜRKIYE

STRENGTHENING THE EFFICIENCY AND QUALITY OF JUSTICE IN BOSNIA AND HERZEGOVINA (BIHSEJ)

[Link to project webpage](#)



STRENGTHENING THE EFFICIENCY AND QUALITY OF JUSTICE IN BOSNIA AND HERZEGOVINA (BIHSEJ)

OVERVIEW

OBJECTIVE

- To support the justice system of Bosnia and Herzegovina in improving its efficiency and quality in accordance with the standards and tools developed by the CEPEJ.

JANUARY 2023 – DECEMBER 2026

BENEFICIARIES AND STAKEHOLDERS

- Ministry of Justice
- High Judicial and Prosecutorial Council (HJPC)
- judicial training institutions (JPTC)
- chief judges, chief prosecutors, court administrators, judges and prosecutors, courts
- Association of Mediators

EXPECTED RESULTS

- Efficiency and quality of the justice system of Bosnia and Herzegovina will be strengthened (including support in shortening the length of proceedings and in reducing the backlog)
- The capacities for collecting, processing and analysis of data on the functioning of the judicial system and judicial statistics according to the CEPEJ methodology will be supported, in strong coordination with the CEPEJ Dashboard Western Balkans action
- Justice professionals' capacities on topics related to efficiency and quality of justice will be strengthened, in line with CEPEJ standards and tools





HORIZONTAL FACILITY
FOR THE WESTERN
BALKANS AND TÜRKIYE

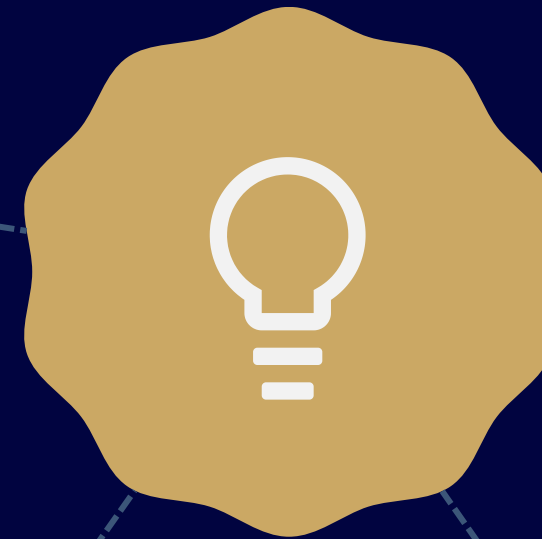
STRENGTHENING THE EFFICIENCY AND QUALITY OF JUSTICE IN BOSNIA AND HERZEGOVINA (BIHSEJ)

HIGHLIGHTS



TAILORED RECOMMENDATIONS FOR JUDICIAL IMPROVEMENT

on communication, user satisfaction, court
accessibility, and efficiency, utilizing
CEPEJ tools and methodology



DEVELOPMENT OF COMMUNICATION STRATEGIES AND CAPACITY BUILDING

MEASURES IN PILOT COURTS
or if there were a lot of obstacles along the way
that took some creativity to overcome, then it's
important that they know about it!



**GENDER IMPACT ASSESSMENT WITH
RECOMMENDATIONS ON INTRODUCING
GENDER SENSITIVE INDICATORS IN
REPORTING**



REGIONAL WORKSHOPS:

- ON JUDICIAL EFFICIENCY AND ICT ADVANCEMENT IN JUDICIARIES FOR SIX WESTERN BALKANS BENEFICIARIES
- IN COLLABORATION WITH CCPE, ON PROSECUTORIAL EFFICIENCY AND QUALITY, WITH PARTICIPATION FROM REPRESENTATIVES OF THE PROSECUTORIAL SYSTEMS OF ALBANIA, BIH, AND KOSOVO*

STRENGTHENING THE EFFICIENCY AND QUALITY OF JUSTICE IN BOSNIA AND HERZEGOVINA (BIHSEJ)

CONDUCTED ACTIVITIES (JANUARY - JUNE 2024)



- Expertise and tailored recommendations provided to 5 project pilot courts (Sokolac, Brcko, Cazin, Livno, and Trebinje) for improving judicial communication, user satisfaction, court accessibility and efficiency, in line with CEPEJ tools and methodology.
- The gender impact assessment conducted during the reporting period provided specific recommendations for mainstreaming gender through the activities, incorporating relevant CEPEJ tools and suggesting gender-sensitive indicators for reporting.
- 2 project pilot courts (Brcko and Livno) were given expert feedback and assisted with finalisation of their communication strategies, aligning their strategies with CEPEJ standards on judicial communication.
- A regional workshop focused on advancing ICT in judiciaries was organised for 6 Western Balkans beneficiaries upon the initiative and with support of HJPC BiH, gathering 30 participants and emphasizing the importance of regional cooperation and implementation of CEPEJ cyberjustice tools.
- A regional workshop (conducted in cooperation with the SEJ IV and KOSEJ III, as well as CCPE) on good practices and shared challenges concerning the efficiency and quality of the work of prosecutorial system, with participation of high-level representatives from Albanian, BiH and Kosovo* prosecutorial systems.
- Online workshop for court secretaries and staff in charge of communication of 3 project pilot courts (Cazin, Trebinje and Sokolac) on the practical use of CEPEJ Guide on communication with the media and the public for courts and prosecuting authorities, and initial expert feedback on the first drafts of their communication strategies.



HORIZONTAL FACILITY
FOR THE WESTERN
BALKANS AND TÜRKIYE

STRENGTHENING THE EFFICIENCY AND QUALITY OF JUSTICE IN **KOSOVO*** (KOSEJ III)

* THIS DESIGNATION IS WITHOUT PREJUDICE TO POSITIONS ON STATUS AND IS IN LINE WITH UNSCR 1244 AND THE ICJ OPINION ON THE KOSOVO DECLARATION OF INDEPENDENCE.

[Link to project webpage](#)



STRENGTHENING THE EFFICIENCY AND QUALITY OF JUSTICE IN KOSOVO* (KOSEJ III)

OVERVIEW

OBJECTIVE

- To successfully foster the implementation of the Rule of Law Strategy 2021-2026 by sustaining and expanding CEPEJ tools and methodologies notably on judicial time management, digitalisation of justice and e-filing, alternative dispute resolution (ADR), judicial map, organisation and accessibility of court premises, etc.

JANUARY 2023 – DECEMBER 2026

BENEFICIARIES AND STAKEHOLDERS

- Ministry of Justice
- High Judicial and Prosecutorial Council (HJPC)
- judicial training institutions (JPTC)
- chief judges, chief prosecutors, court administrators, judges and prosecutors, courts
- Association of Mediators

EXPECTED RESULTS

- To support to the authorities responsible for the administration of justice to monitor the implementation of the Rule of Law Strategy based on accurate and automatically generated judicial statistics
- To strengthen capacities on timeframes of judicial proceedings, better distribution of human resources with an assessment of the complexity of cases, on cyberjustice and mediation tools to justice based on CEPEJ methodology
- To increase consultation between courts, parties and other actors and to detect delays
- To support to courts to collect users' feedback to enable courts to undertake measures to improve court organisation, court services and court premises
- To facilitate electronic communication between courts and parties, starting with electronic notifications



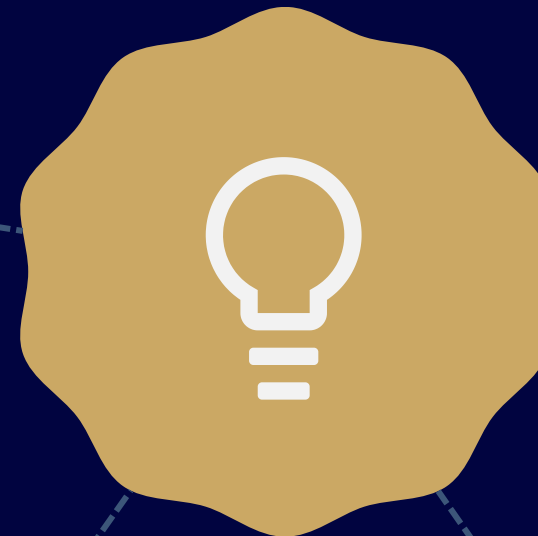


HORIZONTAL FACILITY
FOR THE WESTERN
BALKANS AND TÜRKIYE

STRENGTHENING THE EFFICIENCY AND QUALITY OF JUSTICE IN KOSOVO* (KOSEJ III)

HIGHLIGHTS

ENHANCEMENT OF STATISTICAL DATA
MANAGEMENT AND CAPACITY BUILDING
FOR KOSOVO PROSECUTORIAL COUNCIL
(KPC)



SUPPORT TO IDENTIFICATION OF PENDING
CASES USING ALERT SYSTEMS -
EXCHANGES OF GOOD PRACTICES

If you've had a long history with your business -
or if you've had some creative ideas that took some creativity to overcome, then it's
important that they know about it!

RECOMMENDATIONS ON PERFORMANCE
EVALUATION OF JUDGES AND
PROSECUTORS INCORPORATED INTO DRAFT
LAWS



REGIONAL WORKSHOP IN COLLABORATION WITH CCPE FOCUSING ON
PROSECUTORIAL EFFICIENCY AND QUALITY, WITH PARTICIPATION FROM
HIGH-LEVEL REPRESENTATIVES OF THE PROSECUTORIAL SYSTEMS OF
ALBANIA, BIH, AND KOSOVO*

HORIZONTAL FACILITY FOR THE WESTERN BALKANS AND TÜRKIYE



STRENGTHENING THE EFFICIENCY AND QUALITY OF JUSTICE IN KOSOVO* (KOSEJ III)

CONDUCTED ACTIVITIES (JANUARY - JUNE 2024)

- Expert recommendations were provided to KPC on the importance to collect statistics from the Case Management Information System (CMIS), ensure Data Quality uniformity of data inputs and offering targeted training.
- 25 representatives from KPC, prosecution offices, CMIS users Working Group participated in a workshop to review the existing statistical reports available in the CMIS. As a result, the decision to shift from manual to automatically generated statistics from the CMIS was taken by Kosovo Prosecutorial Council, with a pilot phase in some prosecution offices.
- 5 representatives of KPC and prosecution offices participated in a regional event with counterparts from BiH and Albania to share experiences and good practices on the collection and use of statistics as well as communication with press and media.
- Expert recommendations on Performance Evaluation of Judges and Prosecutors were provided to the Working Group on Justice Reforms, which were taken into consideration in the draft laws prepared by the Ministry of Justice.
- An expert mission took place to support KJC and the Backlog Commission in better identifying "old" pending cases using "alerts" or "warnings". Good practices from Croatia and Slovenia were presented.
- A regional workshop (conducted in cooperation with the SEJ IV and BIHSEJ, as well as CCPE) on good practices and shared challenges concerning the efficiency and quality of the work of prosecutorial system, with participation of high-level representatives from Albanian, BiH and Kosovo* prosecutorial systems.

Partnership for
Good Governance

FOSTERING MEDIATION IN AZERBAIJAN

[Link to project webpage](#)



Partnership for Good Governance

FOSTERING MEDIATION IN AZERBAIJAN OVERVIEW

OBJECTIVES

- Improved recourse to mediation in Azerbaijan via increasing the availability and the quality of mediation services, further strengthening the capacities of mediators, and by raising awareness on mediation amongst justice sector professionals and citizens.

MARCH 2023 – FEBRUARY 2026

BENEFICIARIES AND STAKEHOLDERS

- Ministry of Justice,
- Academy of Justice,
- Mediation Council and mediators,
- judges, lawyers,
- the civil society, users



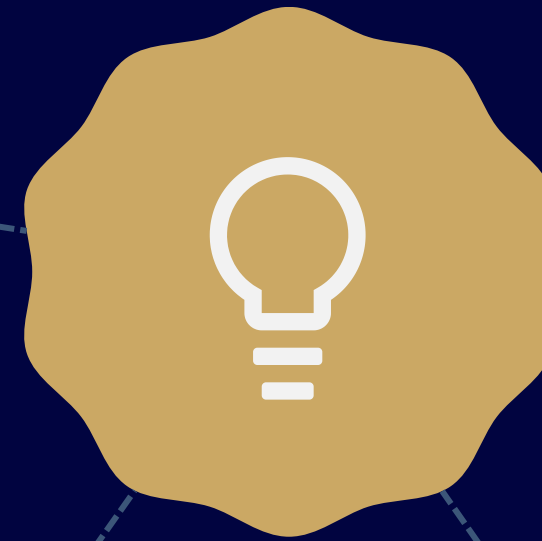
EXPECTED RESULTS

- Expert analysis of the state of play and recommendations for further improvements in the area of mediation
- Expert report on mediation statistics with recommendations to adopt a standard system to gather statistics based on CEPEJ Mediation Baseline Statistics
- Ex post analysis of the state of play of mediation
- Strengthen the capacity of the Mediation Council (ethics, fees, monitoring, data collection and analysis)
- Strengthen the capacity of mediators
- Increased knowledge of mediation trainers to provide in-depth and specialised trainings
- Increased knowledge and awareness of various mediation stakeholders, including judges and lawyers, with a view to supporting the recourse to mediation and the dissemination of good practices
- A mediation pilot to improve geographical outreach
- Promotion and awareness plan on mediation in Azerbaijan

880.000 EUR

FOSTERING MEDIATION IN AZERBAIJAN HIGHLIGHTS

**AWARENESS RAISING AND
DISSEMINATION OF CEPEJ TOOLS ON
MEDIATION AMONG STAKEHOLDERS**



**DEVELOPMENT OF TRAINING AND
EDUCATIONAL RESOURCES**
If you've had a long history with your business, or if there were a lot of obstacles along the way that took some creativity to overcome, then it's important that they know about it!

**RECOMMENDATIONS FOR IMPROVING DATA
COLLECTION AND DIGITALISATION OF THE
MEDIATION SYSTEM**



**ENHANCEMENT OF MEDIATION TRAINING FRAMEWORK
VIA ADVANCED TRAINING OF TRAINERS**

CONDUCTED ACTIVITIES (JANUARY - JUNE 2024)



- Representatives of the key national partners are invited to CEPEJ meetings and are informed regularly about the relevant CEPEJ tools on mediation, which are translated into the Azerbaijani language and published for training and awareness raising purposes.
- 22 recommendations for improvement of data collection and digitalisation of the mediation system in Azerbaijan have been provided after a thorough assessment of the status quo and needs
- CEPEJ experts conducted consultations on improving the mediation training framework in Azerbaijan and an advanced training of trainers to increase the competence of existing mediation trainers and heads of mediation organisations.
- The parts on mediation of the newly developed HELP course on “Quality of Justice – the Work of the CEPEJ” were translated into the Azerbaijani language and will be adapted and made available on the HELP platform for e-learning.
- A Handbook for mediators of Azerbaijan is under development by a team of international and four national consultants. The handbook will serve as a practical guide for national mediators in their daily work.

Partnership for Good Governance

SUPPORT TO MODERNISATION OF COURT MANAGEMENT IN GEORGIA

[Link to project webpage](#)



Partnership for Good Governance

SUPPORT TO MODERNISATION OF COURT MANAGEMENT IN GEORGIA

OVERVIEW

OBJECTIVES

- To improve the efficiency of the Georgian judicial system by reducing backlogs and shortening case proceedings.
- To enhance the quality of judicial services through dialogue between justice professionals and the public.
- To increase judges' referrals to mediation and improve data collection for mediation cases using the CEPEJ Mediation Development Toolkit

MARCH 2023 - FEBRUARY 2026

BENEFICIARIES AND STAKEHOLDERS

- Common Courts of Georgia,
- High Council of Justice,
- High School of Justice,
- Independent Inspector of the High Council of Justice,
- Judges and Court Staff,
- Mediators' Association



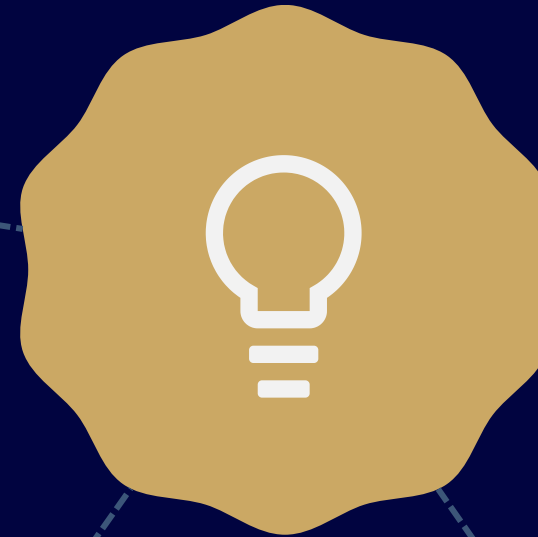
EXPECTED RESULTS

- Courts adopt quality and efficiency standards and tools
- The delivery of efficient and quality judicial services to citizens at the national and court level is enhanced
- Court coaching program allows to improve court management and disseminate practical measures to other courts
- Court performance through strengthened court management is improved
- The recourse to mediation is enhanced

800.000 EUR

SUPPORT TO MODERNISATION OF COURT MANAGEMENT IN GEORGIA HIGHLIGHTS

SUPPORT TO PILOT COURTS IN
DEVELOPING USER SATISFACTION
SURVEYS AND REDUCING BACKLOG AND
COURT MANAGEMENT ENHANCEMENT IN
PILOT COURTS BASED ON CEPEJ TOOLS



TRAINING MODULE FOR JUDGES
REFERRAL TO MEDIATION DEVELOPED
TO BE COMPLEMENTED BY THE HELP
COURSE ON QUALITY OF JUSTICE

RAISING AWARENESS AND KNOWLEDGE
SHARING AMONG COURT MANAGERS



HARMONISATION OF DATA COLLECTION PRACTICES

CONDUCTED ACTIVITIES (JANUARY - JUNE 2024)



- Within the framework of court coaching at Zugdidi Regional Court and the Supreme Court of Georgia, CEPEJ expert developed and presented user satisfaction survey questionnaires. Both courts customised these questionnaires for court users and legal professionals and will soon receive expert recommendations to initiate the surveys.
- Representatives from Batumi City Court attended a comprehensive workshop on the CEPEJ backlog reduction tool, supported by statistical analyses and tailored recommendations. Follow-up activities and a collaborative action plan are being prepared to enhance court management practices.
- CEPEJ experts finalised a mediation module for the High School of Justice on judges' referrals to mediation. Training of trainers is scheduled for July 2024, with subsequent training for judges expected to increase mediation referrals.
- Court managers participated in a study visit to Lisbon from 27 to 29 May 2024 discussing the importance of IT systems and advanced court management technologies for an effective court administration, conducting user satisfaction surveys, and benefits of Alternative Dispute Resolution with various justice sector stakeholders. The knowledge gained will be shared at the Annual Court Managers' Forum.
- A time motion study is being conducted in four courts, with results to be communicated shortly. The study aims to create methodology to calculate adequate staff numbers.
- An online statistical form was prepared to enable courts to unify their data collection practices for civil cases.
- A workshop has been conducted and experts' recommendations provided for the Independent Inspector's office on further improving data collection practices.

Partnership for
Good Governance

SUPPORT TO FURTHER MODERNISATION OF COURT MANAGEMENT IN THE REPUBLIC OF MOLDOVA

[Link to project webpage](#)



Partnership for Good Governance

SUPPORT TO FURTHER MODERNISATION OF COURT MANAGEMENT IN THE REPUBLIC OF MOLDOVA

OVERVIEW

OBJECTIVES

- To promote further modernisation of the judicial administration, improving the evaluation, efficiency, and quality of the functioning of courts, in particular by strengthening the court management and preventing backlogs, improving the transparency, communication, and accessibility of courts, as well as the public trust and user satisfaction, in line with European standards.

MARCH 2023 – FEBRUARY 2026

BENEFICIARIES AND STAKEHOLDERS

- Superior Council of Magistrates
- Ministry of Justice
- Agency for Court Administration
- The National Institute of Justice



EXPECTED RESULTS

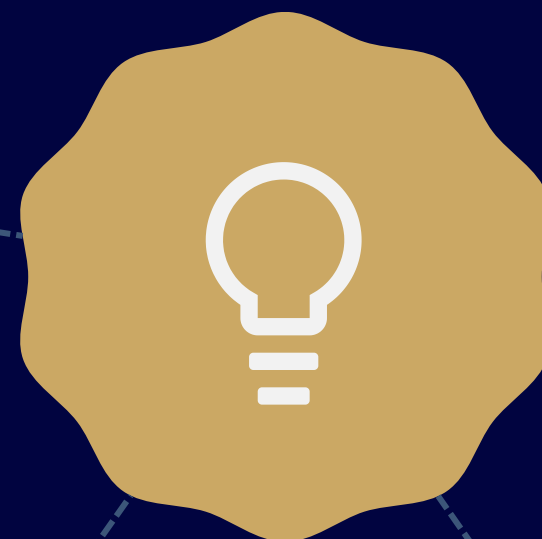
- Improving the evaluation of courts and their efficiency by strengthening court management
- Improving the working conditions, the transparency, and the communication of the judiciary
- Improving the quality of judicial services with better accessibility of the judiciary and user satisfaction

635.000 EUR

SUPPORT TO FURTHER MODERNISATION OF COURT MANAGEMENT IN THE REPUBLIC OF MOLDOVA

HIGHLIGHTS

PROMOTION AND UTILIZATION OF
JUSTAT AIS



If you've had a long history with your business,
**NEW COMMUNICATIONS STRATEGY AND
A GUIDE ON COURT-MEDIA RELATIONS
BASED ON CEPEJ TOOL**
that will make sure you're doing it
important that they know about it!

DEVELOPMENT OF UNIFORM REPORTING AND
HR POLICY OPTIMIZATION



CAPACITY BUILDING FOR COURT MANAGERS AND STAFF ON
PERFORMANCE EVALUATION, REPORTING, AND COURT
RESOURCE PLANNING

Partnership for Good Governance



SUPPORT TO FURTHER MODERNISATION OF COURT MANAGEMENT IN THE REPUBLIC OF MOLDOVA

CONDUCTED ACTIVITIES (JANUARY - JUNE 2024)

- Training target groups and promoting the use of the JUSTAT AIS - a new tool for gathering and analysis of statistics on court performance. The tool is continuously updated and already contains 4 thematic dashboards with more than 20 KPIs on court performance.
- Conducting in cooperation with national partners of monthly meetings of two working groups, to develop (1) detailed guidance for uniform reporting on court performance and (2) recommendations for optimisation of HR policies of the judiciary, including a balanced workload for judges and court staff, ensuring non-discrimination, gender equality, and social inclusion in the employment.
- Drafts of a new Communication Strategy and of the Guide on the relations of the courts with the media and the public, largely based on the CEPEJ Guide on communication with the media and the public for courts and prosecuting authorities, were drawn up.
- Training provided to at least 61 (48 women and 13 men) court managers and staff on performance evaluation, reporting, and court resource planning.
- Representatives of the key national partners are invited to CEPEJ meetings and are informed about the developments and relevant CEPEJ tools which are translated into the Romanian language and published for training and awareness raising purposes.

Co-funded
by the European Union



EUROPEAN UNION

COUNCIL OF EUROPE



CONSEIL DE L'EUROPE

Co-funded and implemented
by the Council of Europe

TOWARDS A MORE PROTECTIVE, ACCESSIBLE AND EFFICIENT JUSTICE SYSTEM IN **MOROCCO** (MA-JUST)



TOWARDS A MORE PROTECTIVE, ACCESSIBLE AND EFFICIENT JUSTICE SYSTEM IN MOROCCO (MA-JUST)

OVERVIEW

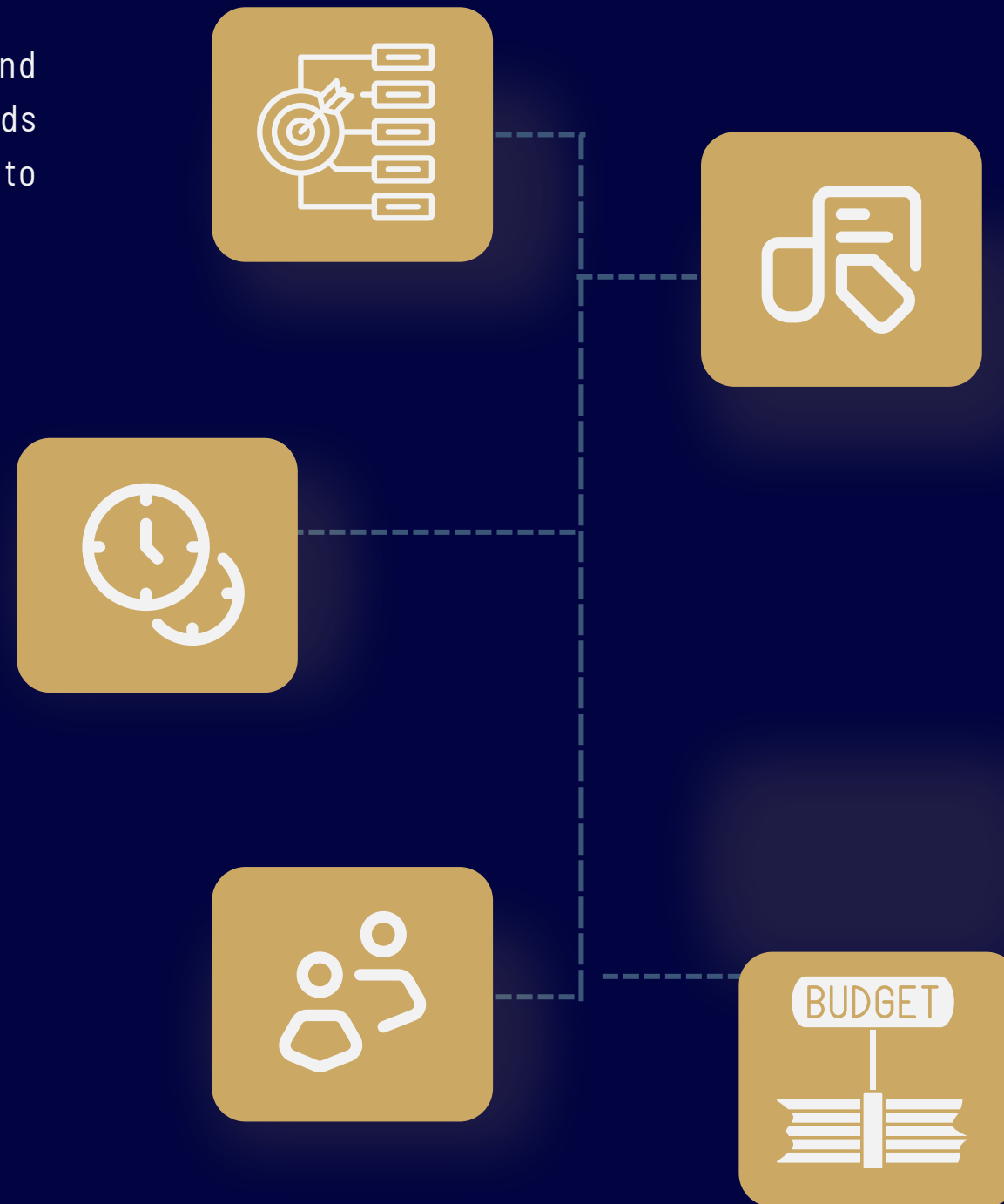
OBJECTIVES

- To strengthen the rule of law through an accessible and effective judiciary system in line with international standards by reinforcing and extending judicial protection, access to justice and increasing effectiveness of justice

JUNE 2024 - SEPTEMBER 2027

BENEFICIARIES AND STAKEHOLDERS

- High Judiciary Council (CSPJ)
- Public Prosecutor Office (PMP)
- Ministry of Justice,
- Judiciary Higher Institute (ISM)
- Judges, lawyers, civil society, users



EXPECTED RESULTS

- Access to civil and criminal justice is improved for all persons present on Moroccan territory, without discrimination.
- Alternative dispute resolution mechanisms contribute to improved access to justice.
- More effective oversight of the courts helps identify and correct judicial dysfunctions.
- Interactions between the Ministry of Justice, the Judiciary High Council and the Public Prosecutor Office are strengthened for all matters relating to judicial administration, within the framework of the separation of powers.
- The courts and judicial services are managed in a modern way, including through digital justice.
- Enhanced capacities of key justice auxiliaries contribute to better efficiency of the judicial process.
- Experts analyze the current state and provide recommendations for further improvements in the field of mediation.

1.850.000 EUR



ATTORNEY GENERAL AND STATE ADVOCATE IN MALTA - IMPLEMENTATION OF ACTION PLAN ON OFFICES RE-ORGANISATION

The project is implemented by the Innovative Solutions for Human Rights and Justice Unit of the Department for the Implementation of Human Rights, Justice and Legal Co-operation Standards, with the support of CEPEJ Secretariat on specific activities.

[Link to project webpage](#)





ATTORNEY GENERAL AND STATE ADVOCATE IN MALTA - IMPLEMENTATION OF ACTION PLAN ON OFFICES RE-ORGANISATION OVERVIEW

OBJECTIVES

- Ensuring their full operational independency
- Improving public trust
- Improving their accountability and transparency

NOVEMBER 2023 – OCTOBER 2025

BENEFICIARIES AND STAKEHOLDERS

- Office of the State Advocate
- Office of the Attorney General
- Ministry of Justice



EXPECTED RESULTS

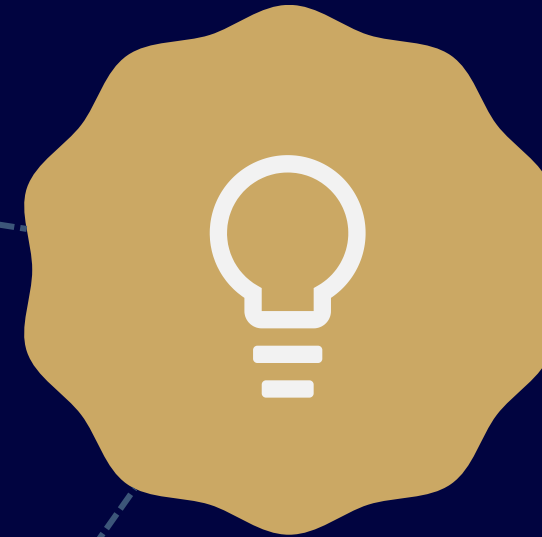
- Adoption of internal strategies and introduction of new tools for the institutional and -administrative reorganisation of the two Offices.
- Adoption of communication strategies for the Offices of the Attorney General and State Advocate aiming at improving public trust and transparency.
- Improved capacity of the Offices of the Attorney General and State Advocate to provide continuous professional development to their officers.
- A new IT system supporting the operations of the Offices of the Attorney General and State Advocate is designed and approved.

95.880 EUR (CEPEJ ACTIVITIES)



ATTORNEY GENERAL AND STATE ADVOCATE IN MALTA - IMPLEMENTATION OF ACTION PLAN ON OFFICES RE-ORGANISATION HIGHLIGHTS

**RECOMMENDATIONS AND SUPPORT FOR
THE OFFICE OF THE ATTORNEY GENERAL
ON INTERNAL POLICIES, CASE WEIGHTING
METHODOLOGIES, EFFICIENCY
INDICATORS FOR THE OFFICES AND
PERFORMANCE MANAGEMENT TOOLS**



**SUPPORT TO THE OFFICE OF THE STATE
ADVOCATE IN ADJUSTMENT AND
DEVELOPMENT OF INTERNAL
DOCUMENTS ON OPERATING
PROCEDURES, CASE MANAGEMENT,
PERFORMANCE MANAGEMENT AND
PLANNING**



**WORKING GROUP COMPOSED OF REPRESENTATIVES OF THE
OFFICE OF ATTORNEY GENERAL, COE AND EXPERTS
ESTABLISHED AND TASKED TO DEVELOP INTERNAL
POLICIES**

ONGOING REGIONAL PROJECTS IMPLEMENTED BY CEPEJ

- ✓ **WESTERN BALKANS REGION (EU/COE HORIZONTAL FACILITY IV)
REGIONAL PROJECT - WESTEN BALKANS DASHBOARD**
- ✓ **EASTERN PARTNERSHIP REGION
REGIONAL PROJECT - EASTERN PARTNERSHIP DASHBOARD**
- ✓ **SOUTH MEDITERRANEAN REGION
REGIONAL PROJECT - SOUTH PROGRAMME V**





HORIZONTAL FACILITY
FOR THE WESTERN
BALKANS AND TÜRKIYE

DASHBOARD WESTERN BALKANS

(ALBANIA, BOSNIA-HERZEGOVINA,
KOSOVO*, MONTENEGRO, NORTH
MACEDONIA, SERBIA)

[Link to project webpage](#)



DASHBOARD WESTERN BALKANS OVERVIEW

OBJECTIVE

- To support the beneficiaries in completing their judicial reforms and preparing their future policies and budget allocations based on CEPEJ findings, through the achievement of a better measurement of the results of their judicial reforms
- To this end, the Action supports the annual collection and processing of data on the functioning of the judicial systems of the beneficiaries and provide and implement tailor-made technical expertise and capacity building activities designed from the results of the data collection



EXPECTED RESULTS

- To support beneficiaries in reinforcing their mechanisms of collection, processing, and analysis of judicial data in accordance with CEPEJ standards and tools
- To enable beneficiaries to develop the capacities and resources needed to identify the strengths and weaknesses of their judicial systems, measure the results of the judicial reforms and develop relevant policies for the future



JANUARY 2023 – DECEMBER 2026



BENEFICIARIES AND STAKEHOLDERS

- Ministries of Justice and/or other relevant institutions such as High Councils of the Judiciary (notably their statistical departments); courts and users of the judicial systems

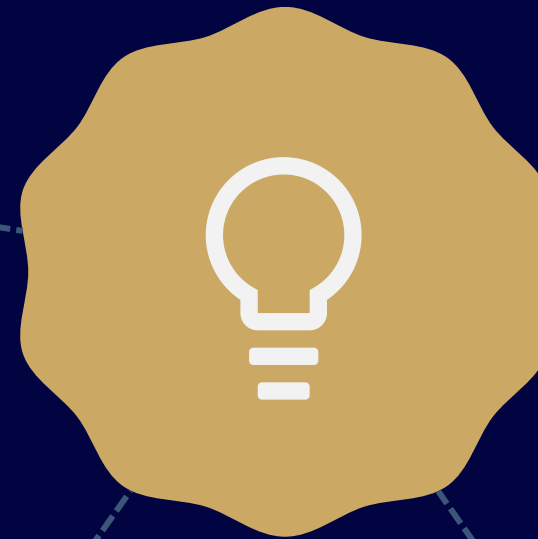


1.404.000 EUR



DASHBOARD WESTERN BALKANS HIGHLIGHTS

DELIVERABLES ARE PROVIDED EVERY YEAR TO THE EUROPEAN COMMISSION ACCORDING TO THE AGREED CALENDAR. IN 2024, THE FIRST REPORT (COMPARATIVE TABLES) WAS PROVIDED ON 31 MAY, WHILE THE SECOND ONE (BENEFICIARY PROFILES) WILL BE DELIVERED ON 30 JUNE



CAPACITY-BUILDING ACTIVITIES ORGANISED AS NECESSARY TO SUPPORT DATA COLLECTION REGIONAL WORKSHOP ON CASEFLOW DATA AND COURTS EFFICIENCY SPECIFIC SUPPORT TO DATA COLLECTION MISSIONS TO MONTENEGRO AND NORTH MACEDONIA



THE 1ST PART OF THE REPORT PRESENTS IN COMPARATIVE TABLES QUANTITATIVE AND QUALITATIVE DATA VALIDATED FOR 12 INDICATORS REGARDING EFFICIENCY AND QUALITY OF JUSTICE FOR ALL THE BENEFICIARIES, ORGANISED IN TABLES AND CHARTS, ACCOMPANIED BY A SUMMARY OVERVIEW PER INDICATOR, AS WELL AS COMMENTS PROVIDED FOR THE UNDERSTANDING OF DATA



THE DASHBOARD WESTERN BALKANS ACTION COOPERATED WITH THE BIHSEJ AND SEJ IV PROJECTS BY PARTICIPATING IN WORKSHOPS ORGANISED BY THE TWO PROJECTS, PRESENTING THE RESULTS OF THE DATA COLLECTION AND RAISING AWARENESS ON THE IMPORTANCE OF HIGH-QUALITY DATA TO SUPPORT DECISIONS AND REFORMS

DASHBOARD EASTERN PARTNERSHIP

(ARMENIA, AZERBAIJAN,
BELARUS*, GEORGIA, REPUBLIC
OF MOLDOVA, UKRAINE)

* IN LINE WITH THE EUROPEAN COUNCIL CONCLUSIONS OF FEBRUARY 2022 AND THE DECISION OF THE COUNCIL OF EUROPE MINISTERS' DEPUTIES OF MARCH 2022, WHILE THE PARTNERSHIP FOR GOOD GOVERNANCE DOES NOT INCLUDE ACTIVITIES WITH THE PARTICIPATION OF THE BELARUSIAN AUTHORITIES, ACTIVITIES MAY BE ORGANISED WITH THE REPRESENTATIVES OF BELARUSIAN CIVIL SOCIETY AND DEMOCRATIC FORCES AS APPROPRIATE.

[Link to project webpage](#)



DASHBOARD EASTERN PARTNERSHIP

OVERVIEW

OBJECTIVES

- To support the beneficiaries in their efforts to achieve an effective, systematic and data-based monitoring and evaluation on the quality, efficiency, independence and accountability of their justice systems, including the prosecution services

JANUARY 2021 - JULY 2025

BENEFICIARIES AND STAKEHOLDERS

- Ministries of Justice and/or other relevant institutions such as High Councils of the Judiciary (notably their statistical departments); courts and users of the judicial systems



EXPECTED RESULTS

- To support the EaP countries in identifying weaknesses in their judicial data collection mechanisms and to suggest measures for their improvement provided
- To increase the use of new skills to improve the mechanism of collection, processing and analysis of judicial data in accordance with CEPEJ standards and tools in the EaP countries
- To build the capacity of the EaP countries to identify and take into account the strengths and weaknesses of their judicial system and the results of the judicial reforms

2 223 000 EUR

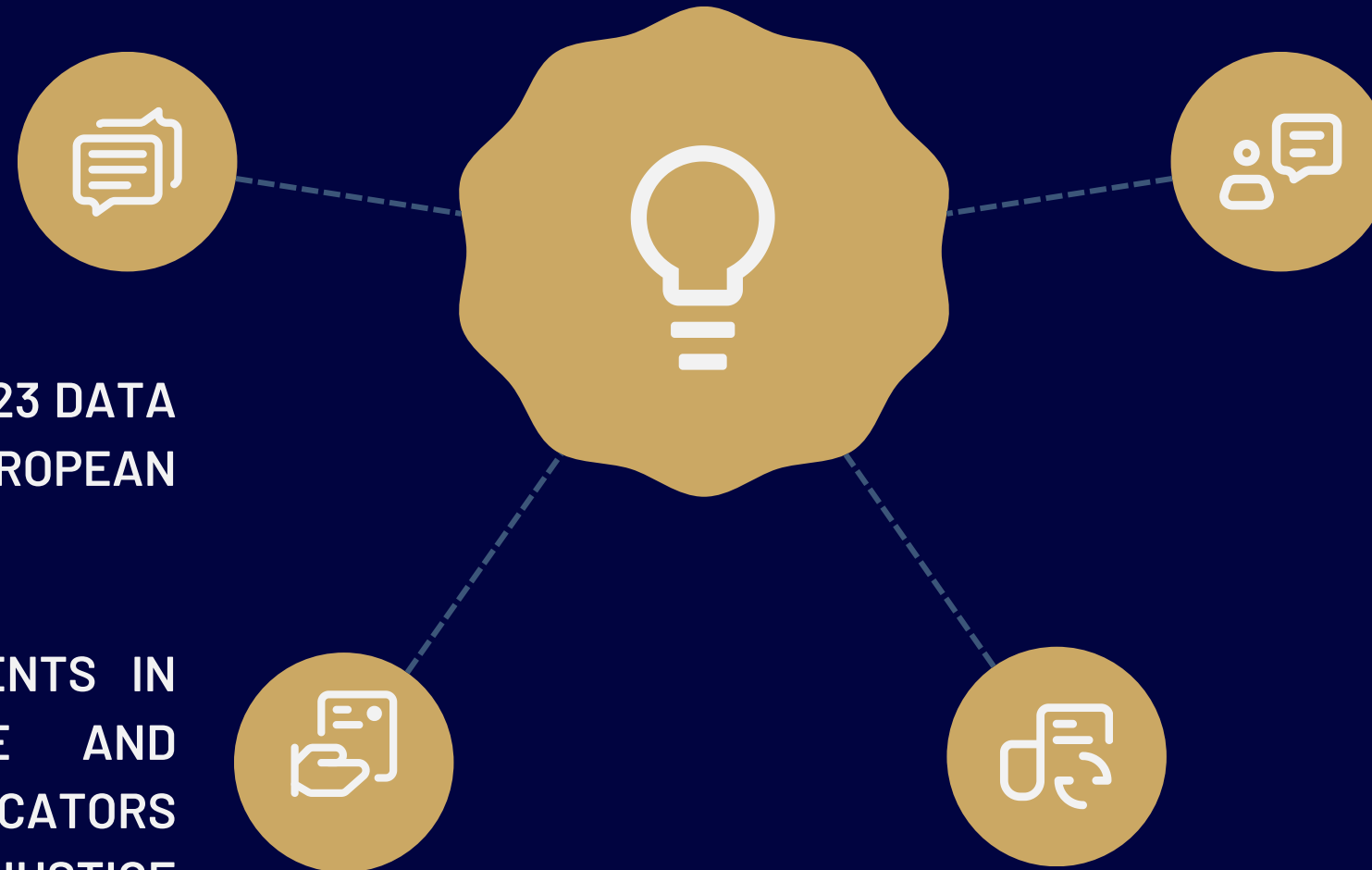
DASHBOARD EASTERN PARTNERSHIP

HIGHLIGHTS

THE DATA COLLECTION AND QUALITY CHECK FOR 2023 DATA (3RD CYCLE) HAS BEEN FINALISED FOR ALL FIVE COUNTRIES

THE 1ST PART OF THE 2024 REPORT ON 2023 DATA HAS BEEN SUBMITTED TO THE EUROPEAN COMMISSION ON 31 MAY 2024

THE 1ST PART OF THE REPORT PRESENTS IN COMPARATIVE TABLES QUANTITATIVE AND QUALITATIVE DATA VALIDATED FOR 12 INDICATORS REGARDING EFFICIENCY AND QUALITY OF JUSTICE FOR ALL THE BENEFICIARIES, ORGANISED IN TABLES AND CHARTS, ACCOMPANIED BY A SUMMARY OVERVIEW PER INDICATOR, AS WELL AS COMMENTS PROVIDED FOR THE UNDERSTANDING OF DATA



THE CURRENT REPORT IS BASED ON DATA FROM REFERENCE YEAR 2023 AND 2018 DATA IS INCLUDED WHERE AVAILABLE/POSSIBLE. CEPEJ WILL FOCUS ON UP TO 5 CYCLES (INCLUDING THE BASE YEAR) IN ALL THE DELIVERABLES THROUGHOUT THE DURATION OF THE PROJECT. THUS, EVOLUTIONS/TRENDS AND VARIATIONS USING PREVIOUS DATA COLLECTIONS ARE PRESENTED, WHERE RELEVANT

WORK IS UNDER WAY TO PREPARE THE COUNTRY PROFILES (2ND PART) AND CONDENSED VERSION OF THE ANALYSIS (3RD PART) OF THE REPORT TO BE SUBMITTED TO THE EUROPEAN COMMISSION BY 30 JUNE 2024. THESE PROFILES ALSO INCLUDE A ANALYSIS FROM GRECO EXPERT



South Programme V

Human rights

Rule of law

Democracy



PROTECTING HUMAN RIGHTS, RULE OF LAW AND DEMOCRACY THROUGH SHARED STANDARDS IN THE SOUTHERN MEDITERRANEAN

[Link to project webpage](#)

PROTECTING HUMAN RIGHTS, RULE OF LAW AND DEMOCRACY THROUGH SHARED STANDARDS IN THE SOUTHERN MEDITERRANEAN

OVERVIEW

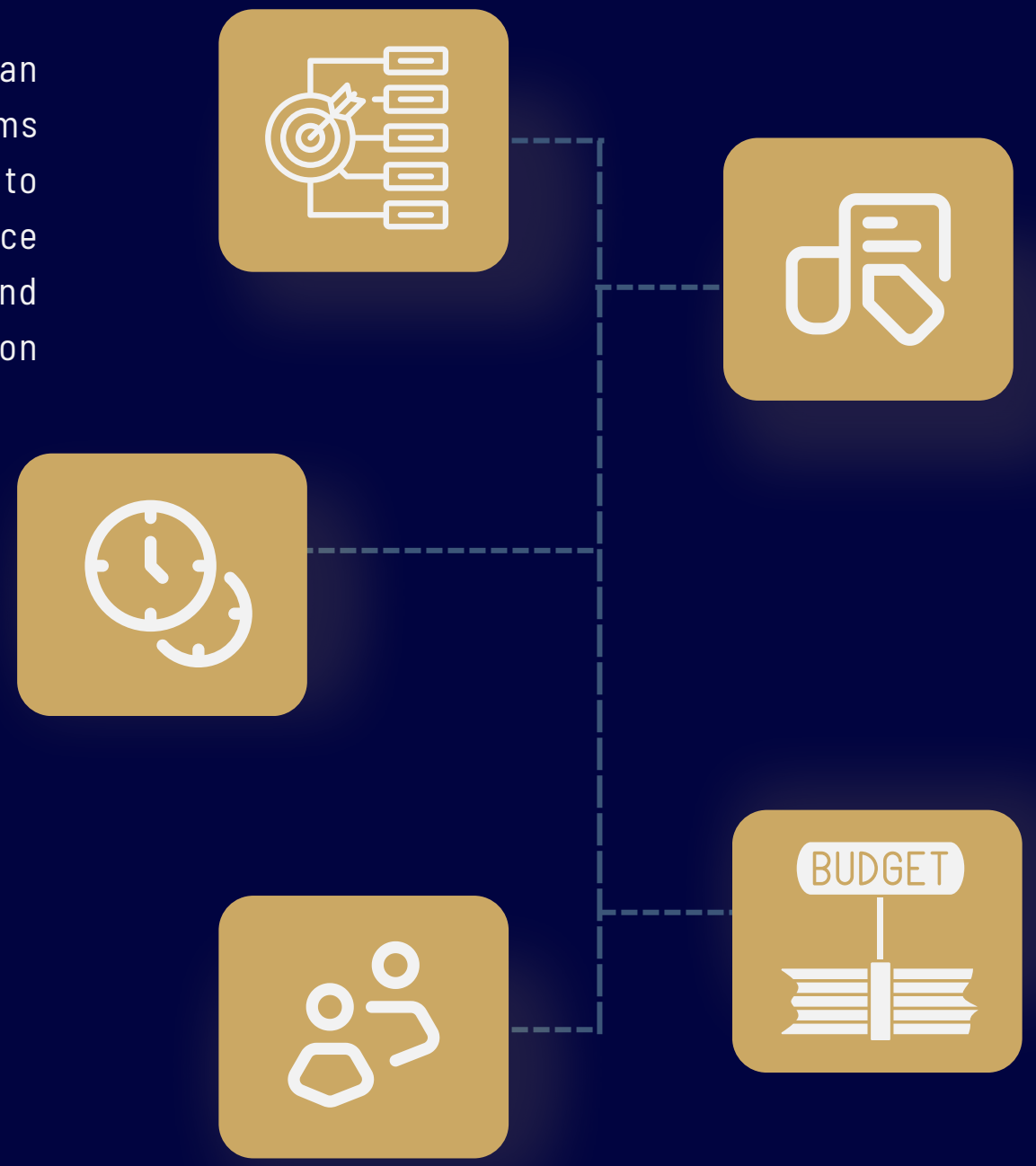
OBJECTIVES

- To strengthen the capacities of the Southern Mediterranean beneficiaries in the field of implementation of judicial reforms and the efficiency and the quality of justice systems, and to reinforce the dialogue and networking between justice professionals, institutions and bodies at national, regional and international level, based on the CEPEJ methodology and on relative European and international standards

SEPTEMBER 2022 – AUGUST 2025

BENEFICIARIES AND STAKEHOLDERS

- Ministries of Justice
- High Councils of Justice
- Justice inspection services
- Pilot courts
- Courts' staff, lawyers and other relevant beneficiaries in the region



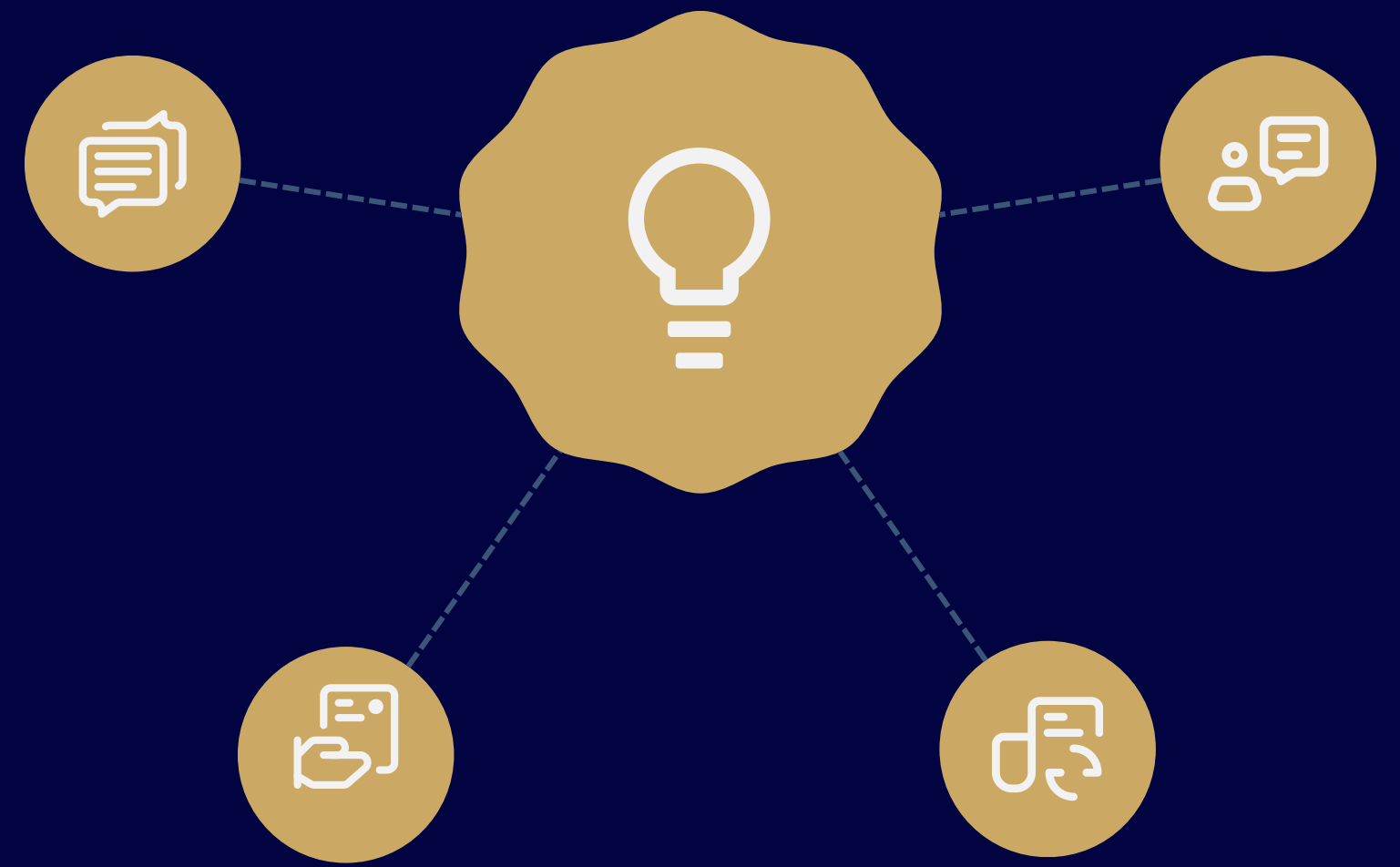
EXPECTED RESULTS

- Regional, multilateral and bilateral events are organised to raise awareness on the CEPEJ tools and methodology as well as best international practices, and to promote regional exchanges on good practices
- Regional events in the framework of existing networks are organised (notably, the informal network of justice inspection services, the development of which was supported in phase IV of the South Programme), these networks are consolidated, and further support is provided
- Tailored support is provided to the beneficiaries, subject to national authorities' demand

200.000 EUR (CEPEJ component)

PROTECTING HUMAN RIGHTS, RULE OF LAW AND DEMOCRACY THROUGH SHARED STANDARDS IN THE SOUTHERN MEDITERRANEAN

HIGHLIGHTS



CONTINUOUS SUPPORT FOR THE DEVELOPMENT OF THE ARAB NETWORK OF JUDICIAL INSPECTION SERVICES (ARNJIS) - FACILITATION OF REGULAR ONLINE MEETINGS OF THE MEMBERS

CONTINUED OUTREACH TO BENEFICIARIES OF THE SPV FOR POTENTIAL FUTURE COOPERATION (LEBANON, EGYPT, ALGERIA)

DEVELOPEMENT OF THE ARNJIS WEBSITE AND LOGO

PREPARATIONS FOR THE THIRD ANNUAL MEETING OF THE ARNJIS TO BE HELD IN JULY IN TANGER